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Turning **insight** into **action**.



# Reducing Control Room Alarm Loads & Increasing Equipment Availability

Presented by **Darryl Hammond**  
**MIST & Associates**

An aerial photograph of a river valley. A large dam is visible in the center, with a reservoir behind it. The river flows through the valley, and there are mountains in the background.

# Integration of Operations, Maintenance & Engineering

Darryl Hammond  
MIST & Associates

# AGENDA

- **Introductions**
- **Background: Mission, Goals and Challenges**
- **Integrating Alarm Management & RCM2**
- **Maintenance & Diagnostics Center**
- **Case Studies**
- **Results**

# ABOUT MIST & Associates



## Over 30 Years in the Oil Industry

- Alyeska Pipeline - *Maintenance Program Lead*
- Enserch Corporation - *GF*
- Earthmovers of Alaska - *Maintenance Supervisor*

# Background

## Mission

- Address non-operational alarms
- Address New Amendments to 49 CFR Parts
- 192 and 195.4
- Ensure pipeline reliability and integrity using advanced maintenance strategies

## Goals

- Proactive vs. reactive maintenance
- Optimize available resources
- Discover better ways to operate and maintain



# Background

## Challenges

- Difficult operating environment
- Complexities of modernization
- Increasing scrutiny and regulation
- Organization Silos
- Attrition of SME's



# Documentation and Rationalization

- **Recommended practice for alarm management**
- **Process that identifies:**
  - Cause of Alarm
  - Time to Respond
  - Typical Response
  - Consequence of going unacknowledged
- **Determines Alarm priority – Who gets it!**
  - Operations Alarm (critical, high, medium, low)
  - Maintenance/Engineering Alarm (high, medium, low)

*Essentially documenting and justifying why you need each alarm  
and who should respond to it*

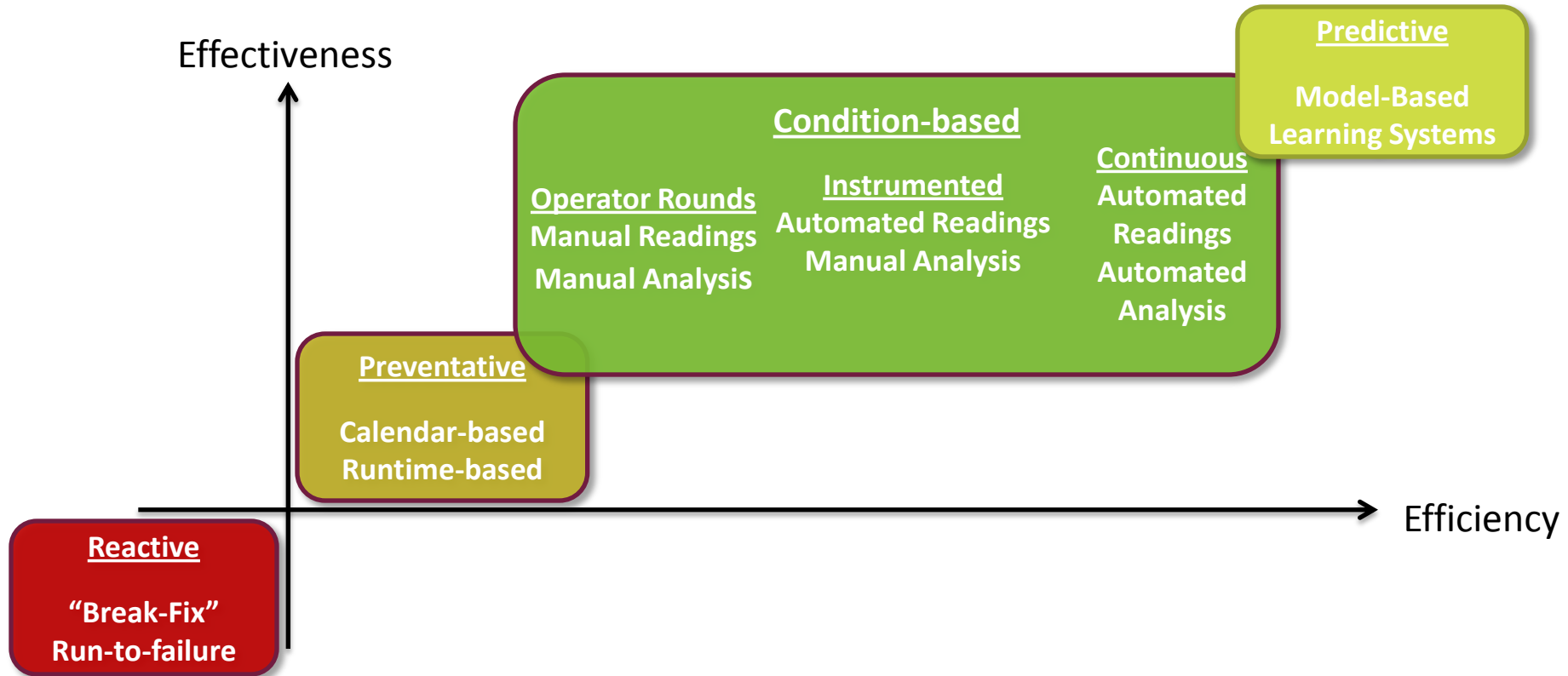


# RCM2 What is it?

**Reliability-Centered Maintenance** is a process used to determine what must be done to ensure that any physical asset continues to do what its users expect in its present operating context. ~Moubray, RCM II (1992)

- Describe functions, failure modes, causes, effects and consequences
- Measure Performance, Actuarial Analysis, Failure Data
- Determine appropriate preventative & predictive tasks for each physical asset

# Evolution of Maintenance Strategies



# Alarm Management & RCM2

## Integration Questions

- Why Do This at All?
- There managed in different departments
- Our system isn't Broken, Why Fix it?
- Engineering typically does not Work on this?

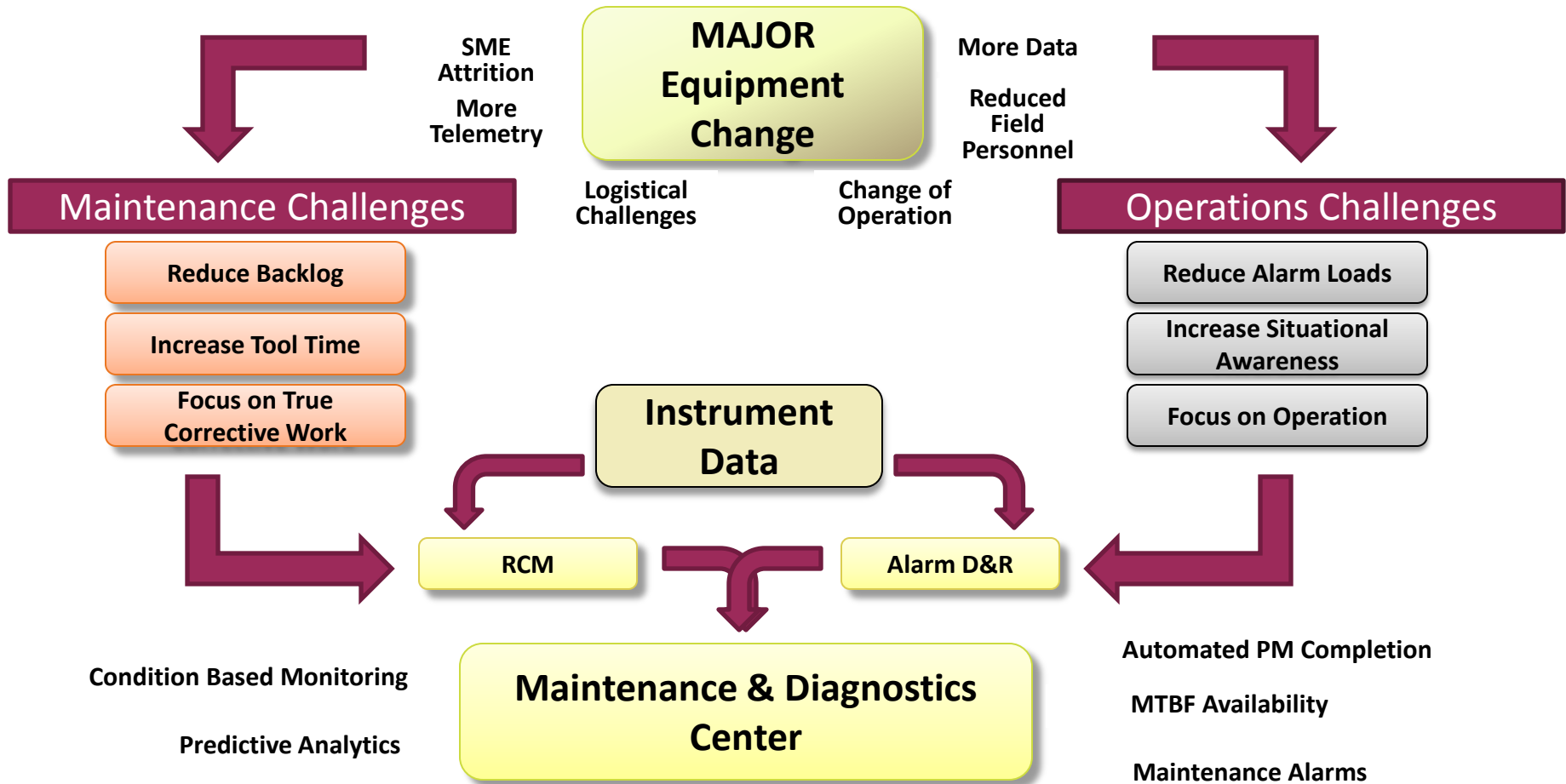
Here's Why...

# 49 CFR Parts 192 and 195.4

The regulation contains specific requirements  
for operators to design & operate their enterprise-wide SCADA  
System to take into account what is needed by the controller to  
properly do the job of keeping things Operating Safely &  
Responsibly

# 49 CFR Parts 192 and 195.4

- Roles & Responsibilities
- Provide Adequate Information
- Fatigue Mitigation
- Alarm Management
- Change Management
- Operating Experience
- Training
- Compliance Validation
- Compliance & Deviation



# D&R Must Factor in Non-Operational Alarms

**Table 2. Time to Respond**

<b>Classes for Maximum Time to Respond</b>	<b>Personnel Action</b>	
< 2 minutes	Immediate Operations Action	
2 to 10 minutes	Rapid Operations Action	
10 to 30 minutes	Prompt Operations Action	OAV
30 minutes to 12 hours	Immediate Maintenance Action	↑ ↓ MMV
12 hours to 24 hours	Rapid Maintenance Action	
24 hours to 7 days	Prompt Maintenance Action	
7 to 14 days	Prompt Maintenance Action	MMV
> 14 days	Normal Work Management	↑ ↓ Other
Never	No Action	

# Fallout

## **This is a Paradigm shift for many companies...**

- Instead of controllers spending most of their time responding to all alarms, they can focus on the operation and be better prepared to respond to Alarms, look for improvements, efficiencies, etc.
- **With information going to the right people, they are taking that information and evolving the business**
- Moving from an alarm database to an information database
- **Converging events with historical data to drive improvements**




















# Solution

- Utilization of non-operational alarms parsed out during D&R and RCM
- Leveraging telemetry to evolve O&M strategies resulting in major reductions in work loads and bottom line cost savings
- Joint effort between Operations, Maintenance, SCADA and Engineering personnel

# Solution Stack

System Need	Solution	
Real-time Data Storage	PI Enterprise Server	
Relational/Transaction Data Storage	Microsoft SQL Server 2005	
System Modeling	Analysis Framework 2.0 (AF)	
Computations	Advanced Computing Engine .NET Code Assemblies	 
Alarm & Event Notifications	Analysis Framework 2.0, PI Notifications Outlook & Microsoft Exchange Server	 
Mobile Device Enablement	Transpara Visual KPI v.4.0	
User Interaction	PI WebParts, Custom WebParts & Microsoft Office SharePoint Server (MOSS) 2007	 
Predictive Modeling	Smart Signal Sentinel, Workbench	

Shared Documents - Alarm Viewer - Alarm Viewer | http://dev-dxc:5450/MDC/Shared%20Documents/Alarm%20Viewer.aspx

Windows Explorer

Operations, Engineering & Maintenance (OEM) > Maintenance & Diagnostics Center

Welcome Chandler, Robert W | My Site | My Links

This Site: Maintenance & Diagn

### Maintenance & Diagnostics Center

Maintenance & Diagnostics Center | Equipment Hierarchy | Maintenance Strategies | Planning & Scheduling

Maintenance & Diagnostics Center > Shared Documents > Alarm Viewer

## Alarm Viewer

Search Criteria

Time Filter

Start Date: 3/2/2010 12:00 AM  
End Date: 3/2/2010 2:24 PM  
Auto Refresh

Tag Filter

Alarm Tag:   
PI Tag:   
MEL Tag:   
MTL Tag:   
Event ID:   
Description:

Area Filter

Location: Show All  
Point Source: Show All  
Facility: Show All  
System: Show All  
SubSystem: Show All  
Component Type: Show All  
Class: Show All

Acknowledge Alarm | Block Alarm | Submit Work Request | Save State | Export/Print | View in EMIS | Trend | Schedule Report | MTBF

	Event ID	Priority	Time Stamp	Alarm Tag	PI Tag	Description
	10030214135440854	8	3/2/2010 2:13:54 PM	PS09_MLU_1_PDSH-LUBE_OIL_FIL_R.almProcess	PS09_MLU_1_PDSH-LUBE_OIL_FIL_R.almProcess	PS-09 MLU-1 H
	10030214115440887	8	3/2/2010 2:11:54 PM	PS09_MLU_1_PMP-LUBE_OIL2_R.almUnCmdChg	PS09_MLU_1_PMP-LUBE_OIL2_R.almUnCmdChg	PS-09 MLU-1 L
	10030214002939904	8	3/2/2010 2:00:29 PM	PS07_RGV_COMM-69R.almCommA	PS07_RGV_COMM-69R.almCommA	RGV-069 Com
	10030214000039897	8	3/2/2010 2:00:00 PM	PS07_RGV_COMM-69AR.almCommA	PS07_RGV_COMM-69AR.almCommA	RGV-069A Com
	10030213551039890	8	3/2/2010 1:55:10 PM	PS07_RGV_COMM-68R.almCommA	PS07_RGV_COMM-68R.almCommA	RGV-068 Com
	10030212504635078	8	3/2/2010 12:50:46 PM	PS04_MLU_1_PMP-LUBE_OIL1_R.almGndFit	PS04_MLU_1_PMP-LUBE_OIL1_R.almGndFit	PS-04 MLU-1 L
	10030211560440879	8	3/2/2010 11:56:04 AM	PS09_MLU_1_PMP-LUBE_OIL1_R.almUnCmdChg	PS09_MLU_1_PMP-LUBE_OIL1_R.almUnCmdChg	PS-09 MLU-1 L
	10030211431441072	9	3/2/2010 11:43:14 AM	PS09_MLU_1_UCP-HEALTH_R.almPanelOpen	PS09_MLU_1_UCP-HEALTH_R.almPanelOpen	PS-09 MLU-1 L
	10030211255441848	8	3/2/2010 11:25:54 AM	PS09_MLU_3_PMP-LUBE_OIL1_R.almUnCmdChg	PS09_MLU_3_PMP-LUBE_OIL1_R.almUnCmdChg	PS-09 MLU-3 L
	10030211252341856	8	3/2/2010 11:25:23 AM	PS09_MLU_3_PMP-LUBE_OIL2_R.almUnCmdChg	PS09_MLU_3_PMP-LUBE_OIL2_R.almUnCmdChg	PS-09 MLU-3 L
	10030208264335498	9	3/2/2010 8:26:43 AM	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS-04 MLU-2 H
	10030208264331698	8	3/2/2010 8:26:43 AM	PS03_MLU_1_ME-LUBE_OIL_R.almNoCtrlPwr	PS03_MLU_1_ME-LUBE_OIL_R.almNoCtrlPwr	PS-03 MLU-1 M
	10030208264331700	8	3/2/2010 8:26:43 AM	PS03_MLU_1_ME-LUBE_OIL_R.almUnCmdChg	PS03_MLU_1_ME-LUBE_OIL_R.almUnCmdChg	PS-03 MLU-1 M
	10030208264346484	10	3/2/2010 8:26:43 AM	PS01_TVP-DISCH_ANALOGS.TnkBlinkGasOutOfRangeAlm	PS01_TVP-DISCH_ANALOGS.TnkBlinkGasOutOfRangeAlm	Tank Blanket C
	10030208264335010	8	3/2/2010 8:26:43 AM	PS04_MLU_1_HVAC-R.almCOMMON	PS04_MLU_1_HVAC-R.almCOMMON	PS-04 MLU-1 H
	10030208230840880	8	3/2/2010 8:23:08 AM	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS-09 MLU-1 L
	10030206235531668	7	3/2/2010 6:23:55 AM	PS03_MLU_1_LSL-XFMR_OIL_R.almProcess	PS03_MLU_1_LSL-XFMR_OIL_R.almProcess	PS-03 MLU-1 L

### Search Criteria

**Time Filter**

Start Date: 2/28/2010 Start Time: 12:00 AM

End Date: 3/2/2010 End Time: 11:28 AM

☒ Auto Refresh

**Tag Filter**

Alarm Tag:

PI Tag:

MEL Tag:

MTL Tag:

Event ID:

Description:

**Area Filter**

Location: Show All

Point Source: Show All

Facility: Show All

System: Show All

SubSystem: Show All

Component Type: Show All

Class: Show All

Priority: Show All

**Alarm View**

View Active

	Event ID	Priority	Time Stamp	Alarm Tag	PI Tag	Description
<input type="checkbox"/>	10030208230840880	8	3/2/2010 8:23:08 AM	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS-09 MLU
<input type="checkbox"/>	10030206235531668	7	3/2/2010 6:23:55 AM	PS03_MLU_1_LSL-XFMR_OIL_R.almProcess	PS03_MLU_1_LSL-XFMR_OIL_R.almProcess	PS-03 MLU
<input type="checkbox"/>	10030204264231698	8	3/2/2010 4:26:42 AM	PS03_MLU_1_ME-LUBE_OIL_R.almNoCtrlPwr	PS03_MLU_1_ME-LUBE_OIL_R.almNoCtrlPwr	PS-03 MLU
<input type="checkbox"/>	10030204264231700	8	3/2/2010 4:26:42 AM	PS03_MLU_1_ME-LUBE_OIL_R.almUnCmdCho	PS03_MLU_1_ME-LUBE_OIL_R.almUnCmdCho	PS-03 MLU
<input type="checkbox"/>	10030204264246484					
<input type="checkbox"/>	10030204264235010					
<input type="checkbox"/>	10030204264235498					
<input type="checkbox"/>	10030123584141365					
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<input type="checkbox"/>	10030110535630914					
<input type="checkbox"/>	10030110534730955					
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<input type="checkbox"/>	10030110193633349					
<input type="checkbox"/>	10030109504442615					
<input type="checkbox"/>	10030109504342616					
<input type="checkbox"/>	10022823122639897					
<input type="checkbox"/>	10022816240936646					
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<input type="checkbox"/>	10030109504342616					
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<input type="checkbox"/>	10022815100028241					
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<input type="checkbox"/>	10030109504342616					
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<input type="checkbox"/>	10030109504442615					
<input type="checkbox"/>	10030109504342616					
<input type="checkbox"/>	10022823122639897					
<input type="checkbox"/>	10022816240936646					
<input type="checkbox"/>	10022815100028241					



Search Criteria

Time Filter

Start Date  
2/28/2010  
End Date  
3/2/2010  
Auto Refresh

Tag Filter

Alarm Tag:  
  
PI Tag:  
  
MEL Tag:  
  
MTL Tag:  
  
Event ID:  
  
Description:

Area Filter

Location  
Point Source  
Facility  
System  
SubSystem  
Component Type  
Class  
Priority

Alarm View

View Active

Acknowledge Alarm

Block Alarm

Submit Work Request

Save State

Export/Print

View in EMIS

Trend

Schedule Report

MTBF

Maintenance Search

Alarm Tag:  
  
PI Tag:  
  
MEL Tag:  
  
MTL Tag:

Network

P/L

Point Source

ALARMS

Facility

20-RGV-101

System

RGV

SubSystem

BUILDING

Component Type

HVAC

Class

Show All

Priority

Show All

Reset

Search

Export

Matching Tags

PS10\_RGV\_AUX-101R.almBldgTemp

Matching Tag Count: 1

D\_N\_R View

PI D\_N\_R View

Alarm Tag: PS10\_RGV\_AUX-101R.almBldgTemp

Alarm Definition: RGV-101 - Equipment Room Temperature Alarm [20-RGV-101]

PI Tag: PS10\_RGV\_AUX-101R.almBldgTemp

PI Description: RGV-101 - Equipment Room Temperature Alarm [20-RGV-101]

Point Source: ALARMS

MEL Tag:

MTL Tag: 20-RGV-101-BD

Cause Definition: Cat A site to cold: 1) Ormat heat loops not working 2) Winter/Summer Issues seen

Effects Definition: RGV Building to Hot or Cold

Recommended Planning Actions

Recommended Maintenance Action

Priority: 8

Repair Time:

Maintance Event Response Time: >12Hrs

DR Complete: DR Complete Date: 7/31/2007

DR Complete User:

Notification Time:

Export

Event ID	Priority	Time Stamp	Alarm Tag	PI Tag	Description
10030208230840880	8	3/2/2010 8:23:08 AM	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS-09 MLU
1003020623553166					MLU
1003020426423169					MLU
1003020426423170					MLU
1003020426424648					Blank
1003020426423501					MLU
1003020426423549					MLU
1003012358414136					MLU
1003011938014184					MLU
1003011450134261					SIPP
1003011322313907					059 C
1003011108563096					munic
1003011108563094					munic
1003011108523092					Posit
1003011108523091					munic
1003011108523092					munic
1003011108523092					Posit
1003011108523092					Posit
1003011108523092					rwr Su
1003011108523092					Fail I
1003011108523092					SIPP
1003011108523092					Posit
1003011108523092					Posit
1003011108523092					Posit
1003011108523092					Posit
1003011108523092					Posit
1003011108523092					Valve Posit
1003011108523092					Valve Posit
1003011108523092					RGV-026 C
10030109504442615	8	3/1/2010 10:19:36 AM	PS03_RGV_COMM-26R.almCommC	PS03_RGV_COMM-26R.almCommC	PS-09 SIPP
10030109504442615	8	3/1/2010 9:50:44 AM	PS09_SIPPS-HEALTH_R_B.almAI1	PS09_SIPPS-HEALTH_R_B.almAI1	PS-09 SIPP
10030109504442616	8	3/1/2010 9:50:43 AM	PS09_SIPPS-HEALTH_R_B.almAI2	PS09_SIPPS-HEALTH_R_B.almAI2	PS-09 SIPP
10022823122639897	8	2/28/2010 11:12:26 PM	PMPS07_RGV_COMM-69AR.almComma	PMPS07_RGV_COMM-69AR.almComma	RGV-069A
10022816240936646	8	2/28/2010 4:24:09 PM	PS04_PT-RECEIVER_BR.almFlt	PS04_PT-RECEIVER_BR.almFlt	PS-04 Prs
10022815100038241	8	2/28/2010 3:10:00 PM	PS04_VLV-D1R.almCommWarn	PS04_VLV-D1R.almCommWarn	PS-04 Prs

Backlight View

User: ALYESKA\fc8625 Rows:59



# Search Criteria

Time Filter

Start Date

2/28/2010

15

Start Time

12:00 AM

End Date

3/2/2010

15

End Time

11:36 AM

☒ Auto Refresh

Tag Filter

Alarm Tag:

PI Tag:

MEL Tag:

MTL Tag:

Event ID:

Description:

Area Filter

Location

Show All

Point Source

Show All

Facility

Show All

System

Show All

SubSystem

Show All

<div> <div>Acknowledge Alarm</div> <div>Block Alarm</div> <div>Submit Work Request</div> <div>Save State</div> <div>Export/Print</div> <div>View in EMIS</div> <div>Trend</div> <div>Schedule Report</div> <div>MTBF</div> </div>						
	Event ID	Priority	Time Stamp	Alarm Tag	PI Tag	Description
	10030208230840880	8	3/2/2010 8:23:08 AM	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS-09 MLU
	10030206235531668	7	3/2/2010 6:23:55 AM	PS03_MLU_1_LSL-XFMR_OIL_R.almProcess	PS03_MLU_1_LSL-XFMR_OIL_R.almProcess	PS-03 MLU
	10030204264231698	8	3/2/2010 4:26:42 AM	PS03_MLU_1_ME-LUBE_OIL_R.almNoCtrlPwr	PS03_MLU_1_ME-LUBE_OIL_R.almNoCtrlPwr	PS-03 MLU
	10030204264231700	8	3/2/2010 4:26:42 AM	PS03_MLU_1_ME-LUBE_OIL_R.almUnCmdChg	PS03_MLU_1_ME-LUBE_OIL_R.almUnCmdChg	PS-03 MLU
	10030204264246484	10	3/2/2010 4:26:42 AM	PS01_TVP-DISCH_ANALOGS.TnkBlnkGasOutOfRangeAlm	PS01_TVP-DISCH_ANALOGS.TnkBlnkGasOutOfRangeAlm	Tank Blank
	10030204264235010	8	3/2/2010 4:26:42 AM	PS04_MLU_1_HVAC-R.almCOMMON	PS04_MLU_1_HVAC-R.almCOMMON	PS-04 MLU
	10030204264235498	9	3/2/2010 4:26:42 AM	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS-04 MLU
	10030123584141365	8	3/1/2010 11:58:41 PM	PS09_MLU_2_PMP-LUBE_OIL1_R.almWarn	PS09_MLU_2_PMP-LUBE_OIL1_R.almWarn	PS-09 MLU
	10030119380141849	8	3/1/2010 7:38:01 PM	PS09_MLU_3_PMP-LUBE_OIL1_R.almWarn	PS09_MLU_3_PMP-LUBE_OIL1_R.almWarn	PS-09 MLU
	10030114501342617	8	3/1/2010 2:50:13 PM	PS09_SIPPS-HEALTH_R_B.almAI3	PS09_SIPPS-HEALTH_R_B.almAI3	PS-09 SIPP
	10030113223139071	8	3/1/2010 1:22:31 PM	PS05_RGV_COMM-59R.almCommC	PS05_RGV_COMM-59R.almCommC	RGV-059 C
	10030111085630969	9	3/1/2010 11:08:56 AM	MP238_VLV-DRA_T	P238_TT-DRA_INJ_R.almCommFlt	Communic
	10030111085630941	9	3/1/2010 11:08:56 AM	MP238_VLV-DRA_F	P238_VLV-DRA_RECYC_R.almPhaseErr	Communic
	10030111085230928	10	3/1/2010 11:08:52 AM	MP238_VLV-DRA_F	P238_VLV-DRA_PMP_A_OUT_R.almInvalid	Valve Posit
	10030111085230913	10	3/1/2010 11:08:52 AM	MP238_VLV-DRA_I	P238_VLV-DRA_INJ_1_R.almCommWarn	Communic
	10030111085230927	9	3/1/2010 11:08:52 AM	MP238_VLV-DRA_F	P238_VLV-DRA_PMP_A_OUT_R.almPhaseErr	Communic
	10030111084330942	10	3/1/2010 11:08:43 AM	MP238_VLV-DRA_F	P238_VLV-DRA_RECYC_R.almInvalid	Valve Posit
	10030111083930970	10	3/1/2010 11:08:39 AM	MP238_VLV-DRA_T	P238_VLV-DRA_TNK32_IN_R.almInvalid	Valve Posit
	10030111083330998	10	3/1/2010 11:08:33 AM	MP238_XS-4_R.alm	P238_XS-4_R.almProcess	24V Pwr Su
	10030111083330640	9	3/1/2010 11:08:33 AM	MP238_HVAC-DRA	P238_TT-DRA_BLDG_R.almHALarm	HVAC Fail [
	10030111022744417	8	3/1/2010 11:02:27 AM	PS11_SIPPS-HEALTH_R.almCommStsC	PS11_SIPPS-HEALTH_R.almCommStsC	PS-11 SIPP
	10030110535830921	10	3/1/2010 10:53:58 AM	MP238_VLV-DRA_INJ_2_R.almInvalid	MP238_VLV-DRA_INJ_2_R.almInvalid	Valve Posit
	10030110535730920	9	3/1/2010 10:53:57 AM	MP238_VLV-DRA_INJ_2_R.almCommWarn	MP238_VLV-DRA_INJ_2_R.almCommWarn	
	10030110535630914	10	3/1/2010 10:53:56 AM	MP238_VLV-DRA_INJ_1_R.almInvalid	MP238_VLV-DRA_INJ_1_R.almInvalid	Valve Posit
	10030110534730955	9	3/1/2010 10:53:47 AM	MP238_VLV-DRA_TNK31_OUT_R.almCommWarn	MP238_VLV-DRA_TNK31_OUT_R.almPhaseErr	Communic
	10030110232230962	9	3/1/2010 10:23:22 AM	MP238_VLV-DRA_TNK31_REC_R.almCommWarn	MP238_VLV-DRA_TNK31_REC_R.almPhaseErr	Communic
	10030110231930949	10	3/1/2010 10:23:19 AM	MP238_VLV-DRA_TNK31_IN_R.almInvalid	MP238_VLV-DRA_TNK31_IN_R.almInvalid	Valve Posit
	10030110231830948	9	3/1/2010 10:23:18 AM	MP238_VLV-DRA_TNK31_IN_R.almCommWarn	MP238_VLV-DRA_TNK31_IN_R.almInvalid	Communic
	10030110231830976	9	3/1/2010 10:23:18 AM	MP238_VLV-DRA_TNK32_OUT_R.almCommWarn	MP238_VLV-DRA_PMP_B_OUT_R.almPhaseErr	Communic
	10030110230930956	10	3/1/2010 10:23:09 AM	MP238_VLV-DRA_TNK31_OUT_R.almInvalid	MP238_VLV-DRA_TNK31_OUT_R.almInvalid	Valve Posit

Block Alarm for a period of:

7d

Pig Passage

Block Alarm

Cancel

# Search Criteria

Time Filter

Start Date

1/31/2010

15

Start Time

12:00 AM

End Date

3/2/2010

15

End Time

11:48 AM

☒ Auto Refresh

Tag Filter

Alarm Tag:

PI Tag:

MEL Tag:

MTL Tag:

Event ID:

Description:

Area Filter

Location

Show All

Point Source

Show All

Facility

Show All

System

Show All

SubSystem

Show All

Component Type

Show All

Class

Show All

Priority

Show All

Alarm View

View Ackno

Reset

Search

Export

Acknowledge Alarm		Block Alarm		Submit Work Request		Save State		Export/Print		View in EMIS		Trend		Schedule Report		MTBF	
		Event ID	Priority	Time Stamp	Alarm Tag	PI Tag											Description
		10020213192140510	8	2/2/2010 1:19:21 PM	PS09_GEN-CTRL_MOD_R.almCommon	PS09_GEN-CTRL_MOD_R.almCommon											PS-09 Gen
		10020208102838122	8	2/2/2010 8:10:28 AM	PS04_TT-HALLWAY4_R.almFlt	PS04_TT-HALLWAY4_R.almFlt											PS-04 Tmp
		10020304104431411	8	2/3/2010 4:10:44 AM	PS03_LAN-03_R.almMaintSrvWanB	PS03_LAN-03_R.almMaintSrvWanB											Maint Serv
		10020904142135498	9	2/9/2010 4:14:21 AM	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS04_MLU_2_HVAC-R.almHVAC1DNET											PS-04 MLU
		10020904142135498	9	2/9/2010 4:14:21 AM	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS04_MLU_2_HVAC-R.almHVAC1DNET											PS-04 MLU
		10020904142135498	9	2/9/2010 4:14:21 AM	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS04_MLU_2_HVAC-R.almHVAC1DNET											PS-04 MLU
		10020904142135498	9	2/9/2010 4:14:21 AM	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS04_MLU_2_HVAC-R.almHVAC1DNET											PS-04 MLU
		10020904142135498	9	2/9/2010 4:14:21 AM	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS04_MLU_2_HVAC-R.almHVAC1DNET											PS-04 MLU
		10020904142135498	9	2/9/2010 4:14:21 AM	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS04_MLU_2_HVAC-R.almHVAC1DNET											PS-04 MLU
		10020900244736646	8	2/9/2010 12:24:47 AM	PS04_PT-RECEIVER_BR.almFlt	PS04_PT-RECEIVER_BR.almFlt											PS-04 Prs
User: ALYESKA\178947 Time Acknowledged: 2/9/2010 12:24:47 AM Acknowledged Comment faults on door open/close																	
		10020210274137838	9	2/2/2010 10:27:41 AM	PS04_SWG-BKR_DG_R.almSF6Gas	PS04_SWG-BKR_DG_R.almSF6Gas											PS-04 Swit
		10020903264043169	9	2/9/2010 3:26:40 AM	PS09_VLV-M1R.almDNETFail	PS09_VLV-M1R.almDNETFail											PS-09 M-1
		10020903264043169	9	2/9/2010 3:26:40 AM	PS09_VLV-M1R.almDNETFail	PS09_VLV-M1R.almDNETFail											PS-09 M-1
		10020804133247013	9	2/8/2010 4:13:32 AM	PS09_BST_PMP-1.AlarmAlm	PS09_BST_PMP-1.AlarmAlm											Pump in al
		10020804133247013	9	2/8/2010 4:13:32 AM	PS09_BST_PMP-1.AlarmAlm	PS09_BST_PMP-1.AlarmAlm											Pump in al
		10020910473140880	8	2/9/2010 10:47:31 AM	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn											PS-09 MLU
		10020910473140880	8	2/9/2010 10:47:31 AM	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn											PS-09 MLU
		10020210510541857	8	2/2/2010 10:51:05 AM	PS09_MLU_3_PMP-LUBE_OIL2_R.almWarn	PS09_MLU_3_PMP-LUBE_OIL2_R.almWarn											PS-09 MLU
		10020606021436031	8	2/6/2010 6:02:14 AM	PS04_MLU_3_PDSH-LUBE_OIL_FIL_R.almProcess	PS04_MLU_3_PDSH-LUBE_OIL_FIL_R.almProcess											PS-04 MLU
		10020606021436031	8	2/6/2010 6:02:14 AM	PS04_MLU_3_PDSH-LUBE_OIL_FIL_R.almProcess	PS04_MLU_3_PDSH-LUBE_OIL_FIL_R.almProcess											PS-04 MLU
		10020908460435569	8	2/9/2010 8:46:04 AM	PS04_MLU_2_PMP-LUBE_OIL1_R.almUnCmdChg	PS04_MLU_2_PMP-LUBE_OIL1_R.almUnCmdChg											PS-04 MLU
		10020908460435569	8	2/9/2010 8:46:04 AM	PS04_MLU_2_PMP-LUBE_OIL1_R.almUnCmdChg	PS04_MLU_2_PMP-LUBE_OIL1_R.almUnCmdChg											PS-04 MLU
		10020908204243094	10	2/9/2010 8:20:42 AM	PS09_VLV-D2R.almCommWarn	PS09_VLV-D2R.almCommWarn											PS-09 D-2
		10020908204243094	10	2/9/2010 8:20:42 AM	PS09_VLV-D2R.almCommWarn	PS09_VLV-D2R.almCommWarn											PS-09 D-2
		10020908265643094	10	2/9/2010 8:26:56 AM	PS09_VLV-D2R.almCommWarn	PS09_VLV-D2R.almCommWarn											PS-09 D-2
		10020908265643094	10	2/9/2010 8:26:56 AM	PS09_VLV-D2R.almCommWarn	PS09_VLV-D2R.almCommWarn											PS-09 D-2
		10020908223943168	10	2/9/2010 8:22:39 AM	PS09_VLV-M1R.almCommWarn	PS09_VLV-M1R.almCommWarn											PS-09 M-1
		10020908223943168	10	2/9/2010 8:22:39 AM	PS09_VLV-M1R.almCommWarn	PS09_VLV-M1R.almCommWarn											PS-09 M-1
		10020908282543168	10	2/9/2010 8:28:25 AM	PS09_VLV-M1R.almCommWarn	PS09_VLV-M1R.almCommWarn											PS-09 M-1
		10020908282543168	10	2/9/2010 8:28:25 AM	PS09_VLV-M1R.almCommWarn	PS09_VLV-M1R.almCommWarn											PS-09 M-1
		10020908282543168	10	2/9/2010 8:28:25 AM	PS09_VLV-M1R.almCommWarn	PS09_VLV-M1R.almCommWarn											PS-09 M-1
		10020908282543168	10	2/9/2010 8:28:25 AM	PS09_VLV-M1R.almCommWarn	PS09_VLV-M1R.almCommWarn											PS-09 M-1
		10020908222743181	10	2/9/2010 8:22:27 AM	PS09_VLV-M2R.almCommWarn	PS09_VLV-M2R.almCommWarn											PS-09 M-2
		10020908222743181	10	2/9/2010 8:22:27 AM	PS09_VLV-M2R.almCommWarn	PS09_VLV-M2R.almCommWarn											PS-09 M-2
		10020614551046818	8	2/6/2010 2:55:10 PM	PS04_LEFM-SUCT.MalfunctionAlm	PS04_LEFM-SUCT_R.almMalfunction											LEFM syste
		10020614115930934	9	2/6/2010 2:11:59 PM	MP238_VLV-DRA_PMP_B_OUT_R.almCommWarn	MP238_VLV-DRA_INJ_2_R.almPhaseErr											Communic
		10020614115930934	9	2/6/2010 2:11:59 PM	MP238_VLV-DRA_PMP_B_OUT_R.almCommWarn	MP238_VLV-DRA_INJ_2_R.almPhaseErr											Communic
		10020208102838122	8	2/2/2010 8:10:28 AM	PS01_LAN-01_R.almMaintSrvWanA	PS01_LAN-01_R.almMaintSrvWanA											Maint Serv

Backlight View

User: ALYESKA\fc8625

Rows: 48

# Search Criteria

Time Filter

Start Date

2/28/2010

15

Start Time

12:00 AM

End Date

3/2/2010

15

End Time

11:40 AM

☒ Auto Refresh

Tag Filter

Alarm Tag:

PI Tag:

MEL Tag:

MTL Tag:

Event ID:

Description:

Area Filter

Location

Show All

Point Source

Show All

Facility

Show All

System

Show All

SubSystem

Show All

Component Type

Show All

Class

Show All

Priority

Show All

Alarm View

View Active

Reset

Search

Export

<div> <div>Acknowledge Alarm</div> <div>Block Alarm</div> <div>Submit Work Request</div> <div>Save State</div> <div>Export/Print</div> <div>View in EMIS</div> <div>Trend</div> <div>Schedule Report</div> <div>MTBF</div> </div>							
	Event ID	Priority	Time Stamp	Alarm Tag	PI Tag	Description	
	10030208230840880	8	3/2/2010 8:23:08 AM	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS09_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS-09 MLU	
	10030206235531668	7	3/2/2010 6:23:55 AM	PS03_MLU_1_LSL-XFMR_OIL_R.almProcess	PS03_MLU_1_LSL-XFMR_OIL_R.almProcess	PS-03 MLU	
	10030204264231698	8	3/2/2010 4:26:42 AM	PS03_MLU_1_ME-LUBE_OIL_R.almNoCtrlPwr	PS03_MLU_1_ME-LUBE_OIL_R.almNoCtrlPwr	PS-03 MLU	
	10030204264231700	8	3/2/2010 4:26:42 AM	PS03_MLU_1_ME-LUBE_OIL_R.almUnCmdChg	PS03_MLU_1_ME-LUBE_OIL_R.almUnCmdChg	PS-03 MLU	
	10030204264246484	10	3/2/2010 4:26:42 AM	PS01_TVP-DISCH_ANALOGS.TnkBlnkGasOutOfRangeAlm	PS01_TVP-DISCH_ANALOGS.TnkBlnkGasOutOfRangeAlm	Tank Blnk	
	10030204264235010	8	3/2/2010 4:26:42 AM	PS04_MLU_1_HVAC-R.almCOMMON	PS04_MLU_1_HVAC-R.almCOMMON	PS-04 MLU	
	10030204264235498	9	3/2/2010 4:26:42 AM	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS04_MLU_2_HVAC-R.almHVAC1DNET	PS-04 MLU	
	10030123584141365	8	3/1/2010 11:58:41 PM	J_2_PMP-LUBE_OIL1_R.almWarn	J_2_PMP-LUBE_OIL1_R.almWarn	PS-09 MLU	
	10030119380141849	8	3/1/2010 7:38:01 PM	J_3_PMP-LUBE_OIL1_R.almWarn	J_3_PMP-LUBE_OIL1_R.almWarn	PS-09 MLU	
	10030114501342617	8	3/1/2010 2:50:13 PM	PS-HEALTH_R_B.almAI3	PS-HEALTH_R_B.almAI3	PS-09 SIPP	
	10030113223139071	8	3/1/2010 1:22:31 PM	V_COMM-59R.almCommC	V_COMM-59R.almCommC	RGV-059 C	
	10030111085630969	9	3/1/2010 11:08:56 AM	T-DRA_INJ_R.almCommFlt	T-DRA_INJ_R.almCommFlt	Communic	
	10030111085630941	9	3/1/2010 11:08:56 AM	LV-DRA_RECVC_R.almPhaseErr	LV-DRA_RECVC_R.almPhaseErr	Communic	
	10030111085230928	10	3/1/2010 11:08:52 AM	LV-DRA_PMP_A_OUT_R.almInvalid	LV-DRA_PMP_A_OUT_R.almInvalid	Valve Posit	
	10030111085230913	10	3/1/2010 11:08:52 AM	LV-DRA_INJ_1_R.almCommWarn	LV-DRA_INJ_1_R.almCommWarn	Valve Posit	
	10030111085230927	9	3/1/2010 11:08:52 AM	LV-DRA_PMP_A_OUT_R.almPhaseErr	LV-DRA_PMP_A_OUT_R.almPhaseErr	Communic	
	10030111084330942	10	3/1/2010 11:08:43 AM	LV-DRA_RECVC_R.almInvalid	LV-DRA_RECVC_R.almInvalid	Valve Posit	
	10030111083930970	10	3/1/2010 11:08:39 AM	LV-DRA_TNK32_IN_R.almInvalid	LV-DRA_TNK32_IN_R.almInvalid	Valve Posit	
	10030111083330998	10	3/1/2010 11:08:33 AM	S-4_R.almProcess	S-4_R.almProcess	24V Pwr Su	
	10030111083330640	9	3/1/2010 11:08:33 AM	T-DRA_BLDG_R.almHALarm	T-DRA_BLDG_R.almHALarm	HVAC Fail	
	10030111022744417	8	3/1/2010 11:02:27 AM	PS-HEALTH_R.almCommStsC	PS-HEALTH_R.almCommStsC	PS-11 SIPP	
	10030110535830921	10	3/1/2010 10:53:58 AM	LV-DRA_INJ_2_R.almInvalid	LV-DRA_INJ_2_R.almInvalid	Valve Posit	
	10030110535730920	9	3/1/2010 10:53:57 AM	LV-DRA_INJ_2_R.almCommWarn	LV-DRA_INJ_2_R.almCommWarn	Valve Posit	
	10030110535630914	10	3/1/2010 10:53:56 AM	LV-DRA_INJ_1_R.almInvalid	LV-DRA_INJ_1_R.almInvalid	Valve Posit	
	10030110534730955	9	3/1/2010 10:53:47 AM	LV-DRA_TNK31_OUT_R.almPhaseErr	LV-DRA_TNK31_OUT_R.almPhaseErr	Communic	
	10030110232230962	9	3/1/2010 10:23:22 AM	LV-DRA_TNK31_REC_R.almPhaseErr	LV-DRA_TNK31_REC_R.almPhaseErr	Communic	
	10030110231930949	10	3/1/2010 10:23:19 AM	LV-DRA_TNK31_IN_R.almInvalid	LV-DRA_TNK31_IN_R.almInvalid	Valve Posit	
	10030110231830948	9	3/1/2010 10:23:18 AM	LV-DRA_TNK31_IN_R.almInvalid	LV-DRA_TNK31_IN_R.almInvalid	Communic	
	10030110231830976	9	3/1/2010 10:23:18 AM	LV-DRA_PMP_B_OUT_R.almPhaseErr	LV-DRA_PMP_B_OUT_R.almPhaseErr	Communic	
	10030110230930956	10	3/1/2010 10:23:09 AM	LV-DRA_TNK31_OUT_R.almInvalid	LV-DRA_TNK31_OUT_R.almInvalid	Valve Posit	
	10030110230530963	10	3/1/2010 10:23:05 AM	LV-DRA_TNK31_REC_R.almInvalid	LV-DRA_TNK31_REC_R.almInvalid	Valve Posit	
	10030110193633349	8	3/1/2010 10:19:36 AM	V_COMM-26R.almCommC	V_COMM-26R.almCommC	RGV-026 C	
	10030109504442615	8	3/1/2010 9:50:44 AM	PS-HEALTH_R_B.almAI1	PS-HEALTH_R_B.almAI1	PS-09 SIPP	
	10030109504342616	8	3/1/2010 9:50:43 AM	PS-HEALTH_R_B.almAI2	PS-HEALTH_R_B.almAI2	PS-09 SIPP	
	10022823122639897	8	2/28/2010 11:12:26 PM	PS07_RGV_COMM-69AR.almCommA	PS07_RGV_COMM-69AR.almCommA	RGV-069A	
	10022816240936646	8	2/28/2010 4:24:09 PM	PS04_PT-RECEIVER_BR.almFlt	PS04_PT-RECEIVER_BR.almFlt	PS-04 Prs	
	10022815100239841	10	2/28/2010 3:10:09 PM	PS04_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS04_MLU_1_PMP-LUBE_OIL1_R.almWarn	PS-04 MLU	

## Send Work Request Email

To:

chris.wiseman@alyeska.com

From:

nick.wiley@casne.com

Subject:

Work Order Request: 39-P-3304R

Body

Need Date: 3/2/2010 12:00:00 AM

Description: PS-09 MLU-3 Lube Oil Pmp #1 - E3+ in a Warning Condition [39-P-3304R]

Unit: PS09

OPS System:

MTL Tag: 39-P-3304R

Priority: 3

Discipline: (E)lectrical

Comments: This needs to be done ASAP.

Requestor Name: ALYESKA\fc8625

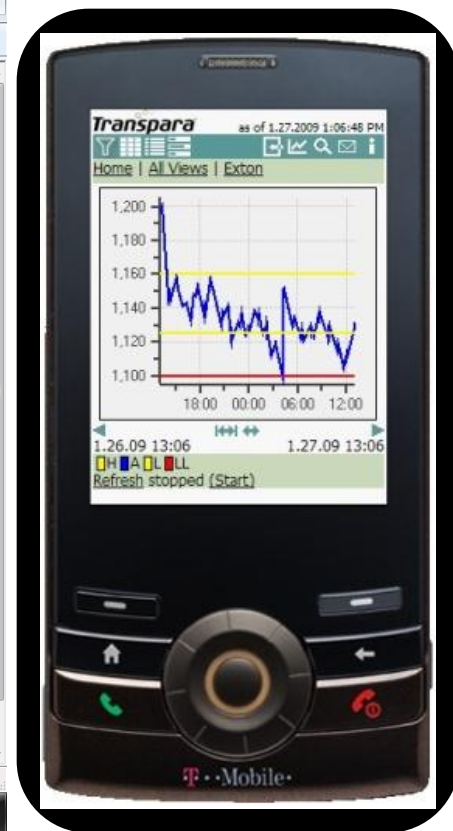
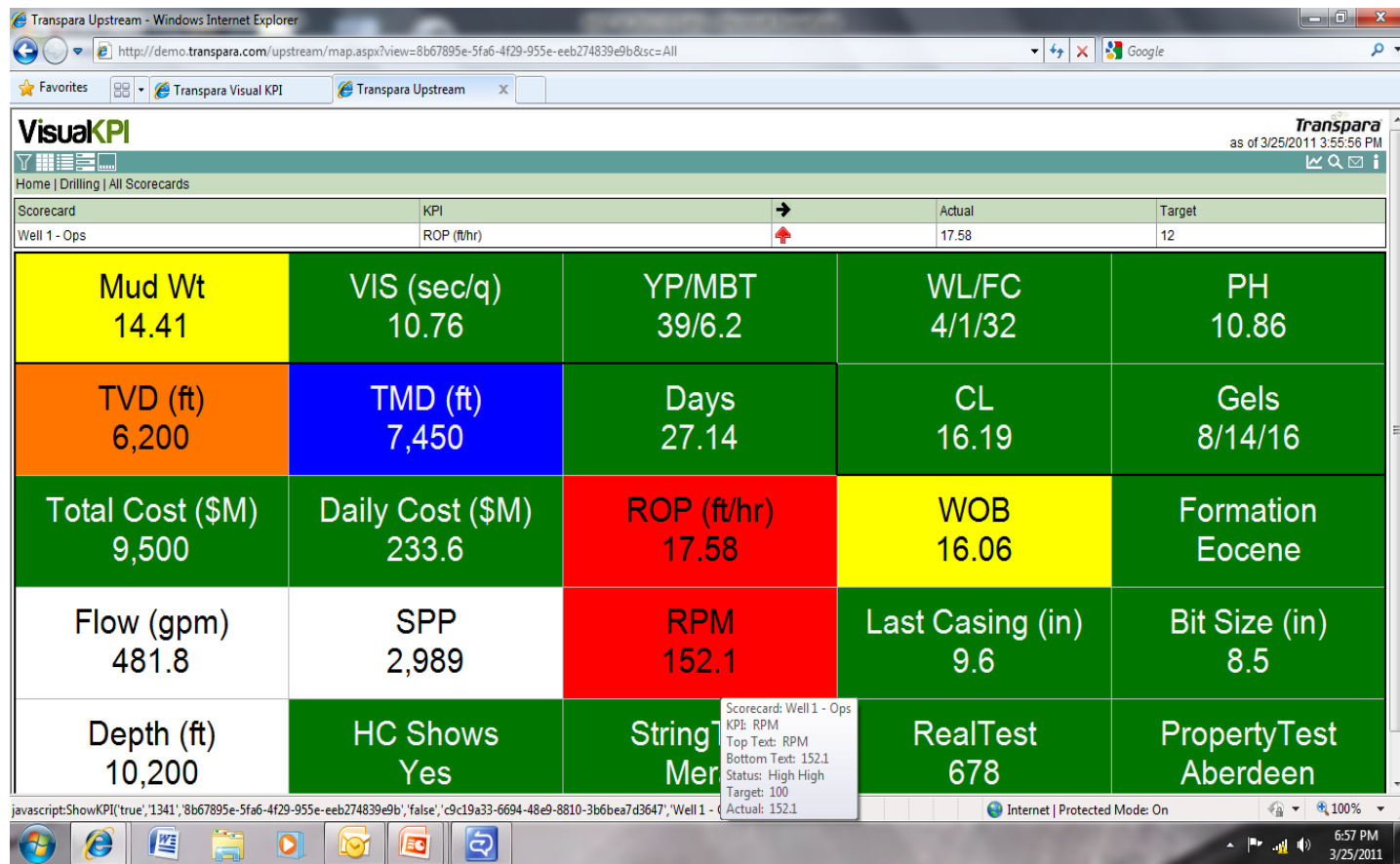
Click: <A href="http://dev-dxc:5450/RtWebPartResources/adhocTrendurl.aspx?startTime=2/28/2010 12:00 AM&EndTime=3/2/2010 11:27 AM&Data=\dev-pdh\PS09\_MLU\_3\_PMP-LUBE\_OIL1\_R.almWarn">here</A> to view Trend

Submit

Cancel

User: ALYESKA\fc8625

Rows:59



# Management Issues and Concerns

- You've created essentially a separate console to handle Maintenance and Engineering alarms:
  - Additional Staffing
  - Additional Software
  - Additional Support
- How is any of this cost effective???
- Remember...
  - With information going to the right people, they can take that information and evolve the business
  - Converging telemetry, historical data, and alarms provides the insight for improvements

**Here is how its cost effective...**



# Case Study 1: Automated PMs

## DOT Function Tests on Valves





Home - Maintenance & Diagnostics Center - Microsoft Internet Explorer provided by Alyeska

File
Edit
View
Favorites
Tools
Help

Back
Forward
Stop
Home
Print
Mail
Share

Address
http://dev-dxc:5450/MDC/XAPLibrars/eventtrends.aspx

Google
Go

Share Browser
WebEx

Maintenance & Diagnostics Center
Equipment Hierarchy
Maintenance Strategies
Planning & Scheduling

View All Site Content
Engineering
Environment
Maintenance & Diagnostics Center
Lists
Documents
Discussions
Documents
Lists
People and Groups
Sites
Equipment
Maintenance Strategies
Planning
Oil Moves
Departments
Analytic
Measure
OCC
SCADA
Schedul
Recycle

Operations, Engineering & Maintenance (OEM) > Maintenance & Diagnostics Center

Welcome Hammond, Darryl G.
My Site
My Links

This Site: Maintenance & Diagn
Site Actions

Maintenance & Diagnostics Center

Search Criteria
Start Date: 9/13/2010
Start Time: 12:00 AM
End Date: 9/13/2010
End Time: 9:33 AM
MTL Tag:
Year To Date

Queried Events

Maintenance Event ID	EQ Tag	Event Time	Event Description
EV100402140023	20-RGV-100	4/2/2010 2:00:23 PM	RGV 30% St
EV100526212205	20-RGV-100	5/26/2010 9:22:05 PM	RGV 100% St
EV100820083708	20-RGV-100	8/20/2010 8:37:08 AM	RGV 30% St
EV090923154405	20-RGV-101	9/23/2009 3:44:05 PM	RGV 30% St
EV100402140617	20-RGV-101	4/2/2010 2:06:17 PM	RGV 30% St
EV100526212138	20-RGV-101	5/26/2010 9:21:38 PM	RGV 100% Str
EV100820084837	20-RGV-101	8/20/2010 8:48:37 AM	RGV 30% Strc
EV100402141208	20-RGV-102	4/2/2010 2:12:08 PM	RGV 30% St
EV100526212230	20-RGV-102	5/26/2010 9:22:30 PM	RGV 100% St

CLOSE EVENT

MAINTENANCE EVENT DETAIL

Equipment Tag: 20-RGV-118
Event Time: 08/24/09 16:03:15
Description: PASS : Valve 30PCT STROKE
Stroke Amount: 30

Actuator Ratio: 548.73
Event ID: 1743

Close Event		Open Event	
Close Time (Min)	121	Open Time (Min)	121
Close Time (Max)	180	Open Time (Max)	180
Close Time (Actual)	132.00	Open Time (Actual)	124.00
Close (Start)	08/24/09 15:58:37	Open (Start)	08/24/09 16:01:11
Close (End)	08/24/09 16:00:49	Open (End)	08/24/09 16:03:15
Current (Peak)	10.60	Current (Peak)	10.60
Current (Average)	9.02	Current (Average)	7.03
Voltage (Average)	235.17	Voltage (Average)	231.49

Done

start
Inbox - Microsoft Out...
My Yahoo! - Microsof...
Home - Maintenance ...
AmazonWireless: Cell...
XAPS - SimpleViewer ...
Alyeska Pipeline Servi...
Sentinel - Alyeska Pie...
Local intranet
12:27 PM

OSIsoft. USERS CONFERENCE 2011

32





Home - Maintenance & Diagnostics Center

File Edit View Favorites Tools Help

Address http://dev-dxc:5450/MDC/XAPLibraries/eventtrends.aspx

Google

Share Browser WebEx

Maintenance & Diagnostics Center

Maintenance & Diagnostics Center

View All Site Content

Engineering

Environment

Maintenance & Diagnostics Center

Lists

Documents

Discussions

Documents

Lists

People and Groups

Sites

Equipment Hierarchy

Maintenance Strategies

Planning & Scheduling

Oil Movements Department

Analytical Lab Services

Measurements

OC

SCADA/OES

Scheduling

Recycle Bin

Operations, Engineering & Maintenance (OEM) > Maintenance & Diagnostics Center

Welcome Hammond, Darryl G. | My Site | My Links

This Site: Maintenance & Diagn

Site Actions

Maintenance & Diagnostics Center > XAPLibraries > eventtrends

Search Criteria

Start Date: 9/13/2010

Start Time: 12:00 AM

End Date: 9/13/2010

End Time: 9:33 AM

Year To Date

MTL Tag:

Maintenance Event ID:

Pass/Review Show All

Priority Show All

System Show All

Facility Show All

Network Show All

Reset Search Export

Alarm History: \*-30d Associate Alarms

Equipment Tag: 20-RGV-101

Actuator Ratio: 548.73

Event Time: 5/26/2010 9:21:38 PM

Event ID: EV100526212382043

Description: Travel Time Response : Valve Full STROKE Valve closing time is 360.00 which is outside of the warning percentage (20%) of the target time 480

Close Event

Open Event

Current (Peak)

Current (Average)

Voltage (Average)

PRINT EVENT

CLOSE EVENT

Ad hoc Trend -- Web Page Dialog

Start 5/25/2010 6:39:23 PM

End 5/25/2010 6:47:23 PM

Apply

PLOT0

Alias.(Position\_InFullOpen

Alias.(Position\_In70Open

Alias.(Position\_InFULLCLS

Alias.(Relay\_Voltage

Alias.(Current

5/25/2010 6:39:23 PM

8 Min(s)

5/25/2010 6:47:23 PM

20-RGV-101 RGV 101 Valve Full Open Limit Switch Input

20-RGV-101 RGV 101 Valve 70 percent open

20-RGV-101 RGV 101 Valve Full Closed Limit Switch Input

20-RGV-101 RGV 101 Valve

Tags: Alias.(Position\_InFullOpen

Hidden

Multiple Scales

Min Autorange Max Autorange

Apply Scaling

http://dev-dxc:5450/rtWebPartResources/adhochtrend.aspx?lcid=1033&langID=1033&tzt=%

Local intranet

20-RGV-101 RGV 101 Valve Full Open Limit Switch Input

20-RGV-101 RGV 101 Valve 70 percent open

20-RGV-101 RGV 101 Valve Full Closed Limit Switch Input

Local intranet

Done

start

Inbox - Microsoft Out...

My Yahoo! - Microsof...

Home - Maintenance ...

AmazonWireless: Cell...

XAPS - SimpleViewer ...

Alyeska Pipeline Servi...

Sentinel - Alyeska Pie...

Local intranet

12:27 PM

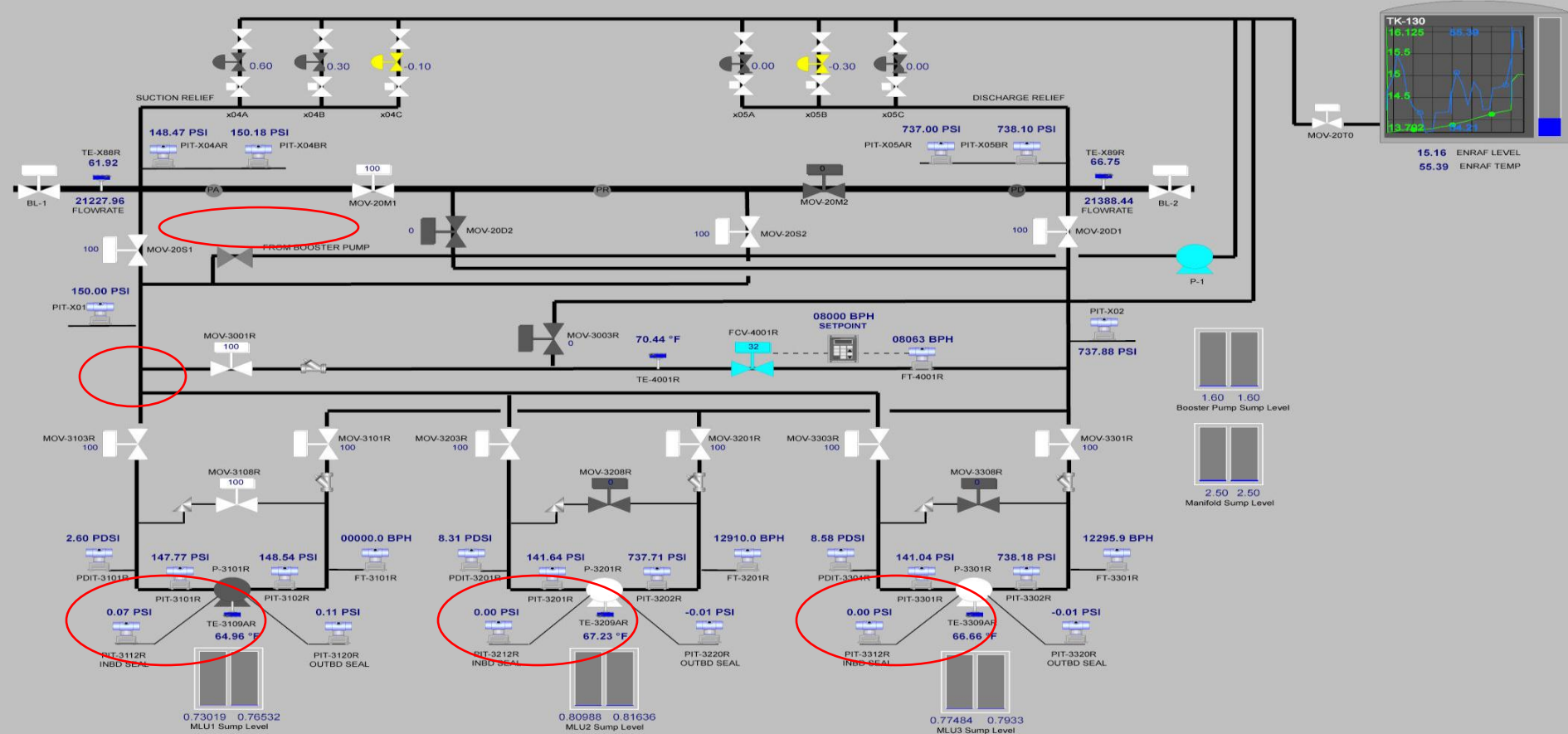


# Case Study 2 Condition Based Monitoring

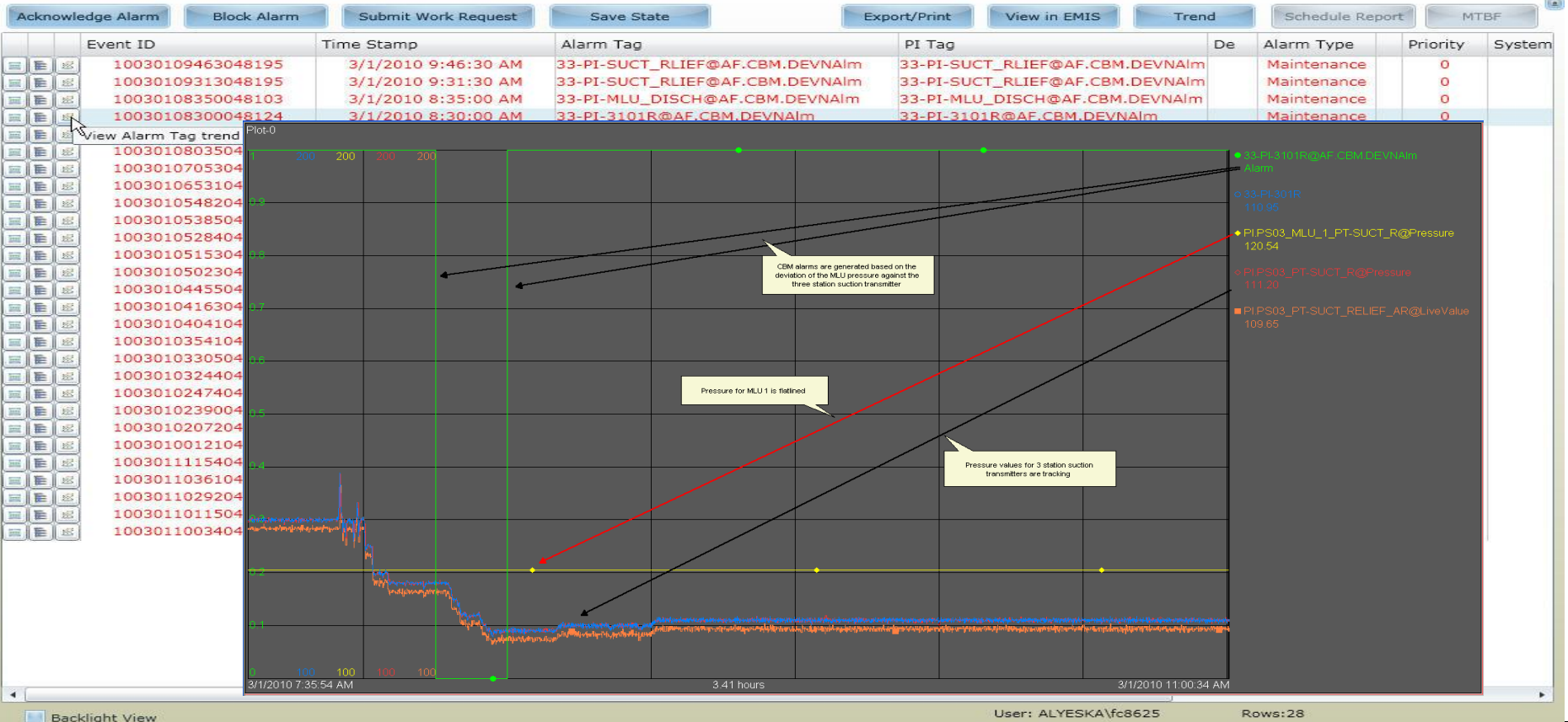
- Comparing pressure transmitters on pump suction, station suction, and suction relief line – 4 transmitters in total.
- Alarm based on a deviation of 5 psi for greater than 5 minutes
- Continuously monitored 24/7
- This approach can be implemented on all like devices monitoring similar analog values.



# Diagnostics HMI: Station Overview



# M&DC HMI: CBM Alarms



# Repair

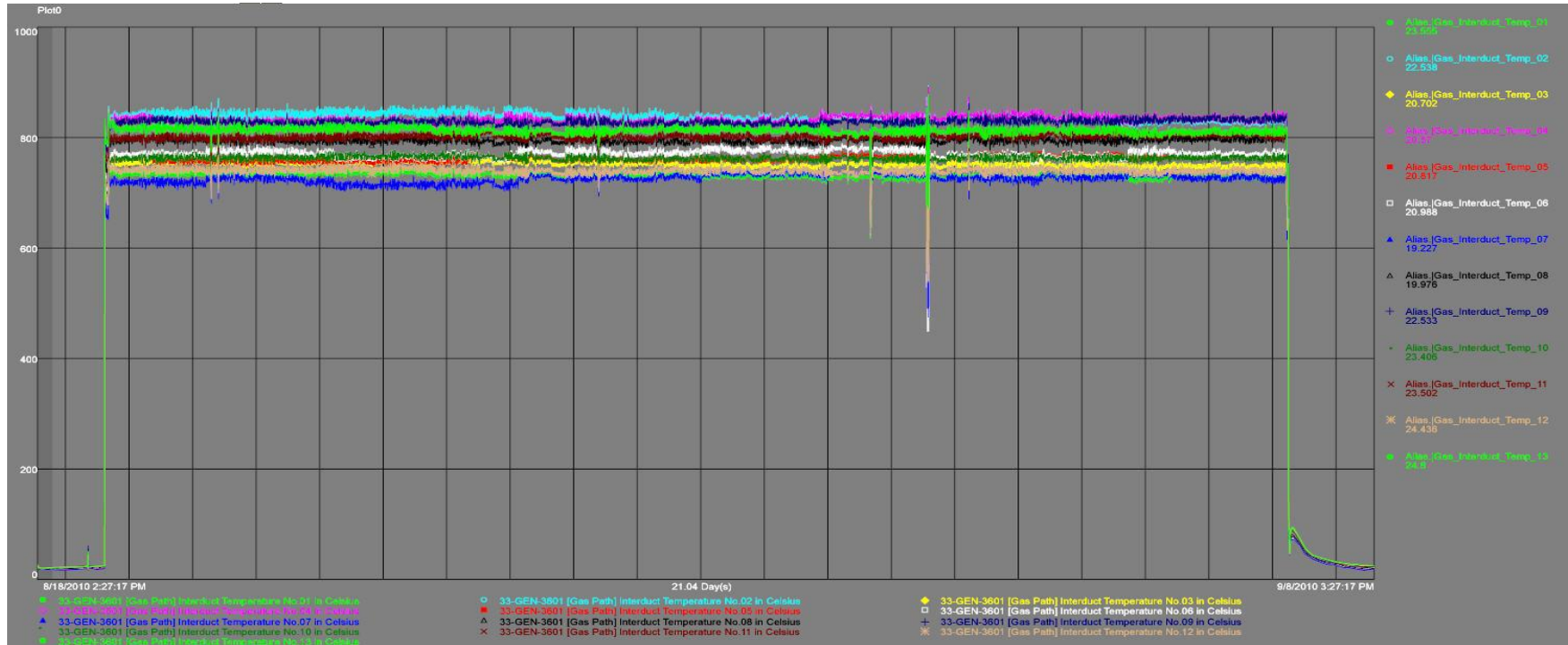
- The pump was placed out of service due to no pressure protection
- Instrument tech called out for TSR
- Tech performed recalibration (same work done on annual PM)
- Same problem occurred following day
- Tech was called out and transmitter was replaced

# Case Study 3 Predictive Analytics

- Utilizing 1-year of historical performance data to determine expected performance
- Algorithms crunch data every 10 min
- Warnings occur based on deviations of expected (modeled) values to actual values
- Alarms occur when deviations persist (density)
- Smart Signal technology implemented on 9 pumps, 4 turbines, 3 incinerators
- This problem was detected 14 days prior to the failure on a turbine generator



# Which Thermocouple is Deviating?



# Results

- First predicted failure
- Decision was made to run-to-failure...it did.
- Numerous problems found when corrective maintenance was done
- Predictive analytics take time to gain trust in any organization
- Long term awareness of unseen failures and more credibility?

# RESULTS

## **Maintenance Diagnostics Centers have demonstrated tremendous value:**

- Centralized access to equipment and system diagnostics
- Automation of Equipment Calendar/Runtime-based PMs Utilizing ACE
- Eliminate Calendar/Runtime-based PMs on Like Devices with AF
- Providing post mortem and root cause analysis on equipment failures
- Communicating initial equipment diagnostics with Operations Centers Engineering, Field Maintenance, and other SMEs
- Assisting field maintenance with troubleshooting and validating corrective actions taken in the field
- Preventing unintended shutdowns and equipment outages
- Reduced Operational alarm loads, reduced intrusive maintenance, increased system integrity

# TANGIBLE BENEFITS

M&DC BENEFITS	Who Benefits
<b>Regulatory Compliance</b>	
<b>Alarm Management</b> - Through the D&R Process & PI System	<b>O,E,M</b>
<b>Provided Adequate Information To Controllers</b> – D&R Viewer	<b>Ops</b>
<b>Fatigue Mitigation</b> – By Reducing Controller Alarm Loads	<b>Ops</b>
<b>Compliance Validation</b> – Process Information Available at all Times	<b>Everyone</b>
<b>Compliance Deviation</b> – Non Op Deviations Reported to M&DC	<b>O,E,M</b>
<b>Management of Change</b> – Changes managed in the D&R Viewer	<b>Everyone</b>
<b>Regulatory Compliance SAVINGS</b>	<b>Priceless</b>

# Take Aways

- Proper Alarm Management can reap benefits far beyond just the control room
- Non-Operational alarms does not mean non-important....
- The paradigm shift to information management versus alarm management
- Everyone has data, but who can turn it into information that produces bottom line cost savings without sacrificing system integrity?

# Contact Information





# Thank you

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