Cyber Security for Industrial Systems

Norton Green – Director, Executive Briefing Program

Harry Paul – Technical Support Escalation Engineer, Cyber Security Advisory Team

February, 18, 2016



Agenda

- Drivers for Cyber Security
- Review opportunities to Improve your security strategy

Takeaway: Cyber Security needs to be a top priority today.

OSIsoft and the PI System can play a critical role in your security strategy of your Industrial systems



What keeps me up at night?



A power company in western Ukraine, Prykarpattyaoblenergo, said on Dec. 23 that a swath of the area it serves had been left without energy, including the regional capital Ivano-Frankivsk, due to "interference" in the work of the system.



Saudi Aramco has restored all its main internal network services that were impacted on August 15, 2012, by a malicious virus that originated from external sources and affected about 30,000 workstations. The workstations have since been cleaned and restored to service. As a precaution, remote Internet access to online resources was restricted. Saudi Aramco employees returned to work August 25, 2012, following the Eid holidays, resuming normal business.

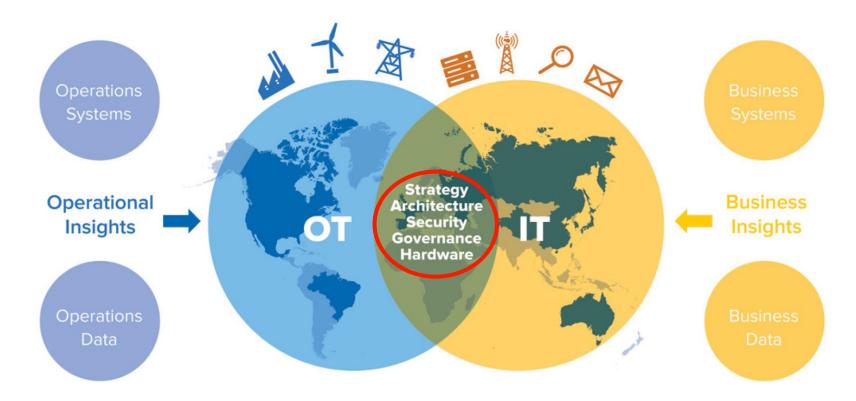
Is Cyber Security a priority for your CIO?



| # | Priority | 2016 | 2015 | 2014 |
|----|---|------|------|------|
| 1 | BI/Analytics | 39% | 41% | 50% |
| 2 | Infrastructure and Data Center | 27% | 31% | 37% |
| 3 | Cloud | 25% | 27% | 32% |
| 4 | ERP | 21% | 26% | 34% |
| 5 | Digitalization/Digital Marketing | 21% | 17% | 11% |
| 6 | Mobile | 20% | 24% | 36% |
| 7 | Security | 15% | 13% | 11% |
| 8 | Networking, Voice and Data Communications | 10% | 12% | 12% |
| 9 | Legacy Modernization | 10% | 7% | 7% |
| 10 | Industry-Specific Applications | 9% | 9% | 10% |
| 11 | CRM | 9% | 11% | 8% |

Gartner Symposium IT Expo 2015

The Challenges of IT/OT Convergence



IoT means... More sensors + More data = Larger attack surface!



212 BILLION

Total number of available sensor enabled objects by 2020

212B is 28x the total population of the world

IBM Infographic for IoT and Sensors

Opportunities to improve

The "Blocking & Tackling" of Cyber Security

SOME PEOPLE TRY TO FIND THINGS
IN THIS GAME THAT DON'T EXIST BUT
FOOTBALL IS ONLY TWO THINGS -

BLOCKING AND TACKLING.

VINCE LOMBARDI

- ✓ Application Whitelisting
- ✓ Patch Management
- ✓ Reduce attack surface area
- ✓ Build a Defendable environment
- ✓ Manage Authentication
- ✓ Monitor and Respond
- ✓ Manage Remote access closely

Cyber Security is a team effort



✓ Requires participation from IT & OT with full support of Executives



✓ The PI System serves as the infrastructure that creates a secure "bridge" between IT and OT



There cannot be prosperity without security.

Francois Hollande President of France

Networks are hard, people are soft



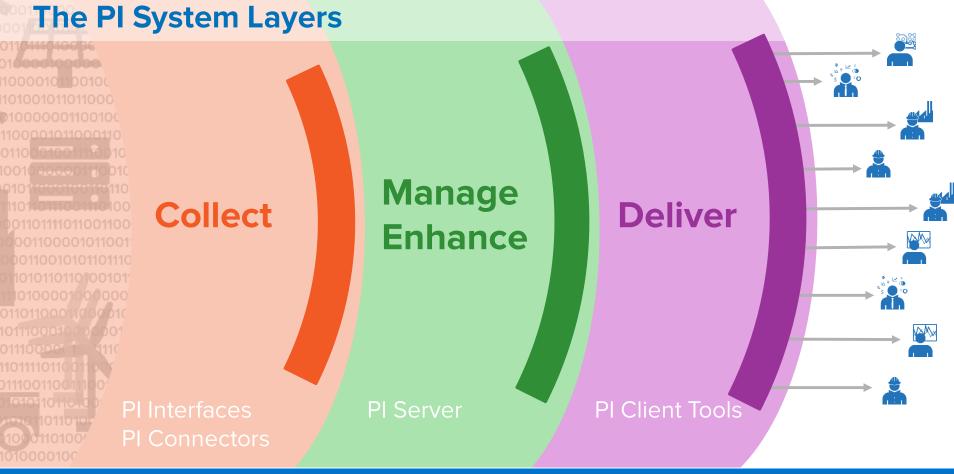
I DON'T THINK YOU UNDERSTAND THE CONCEPT of CYBERSECURITY."

"There are only two types of companies: those that have been hacked, and those that will be."

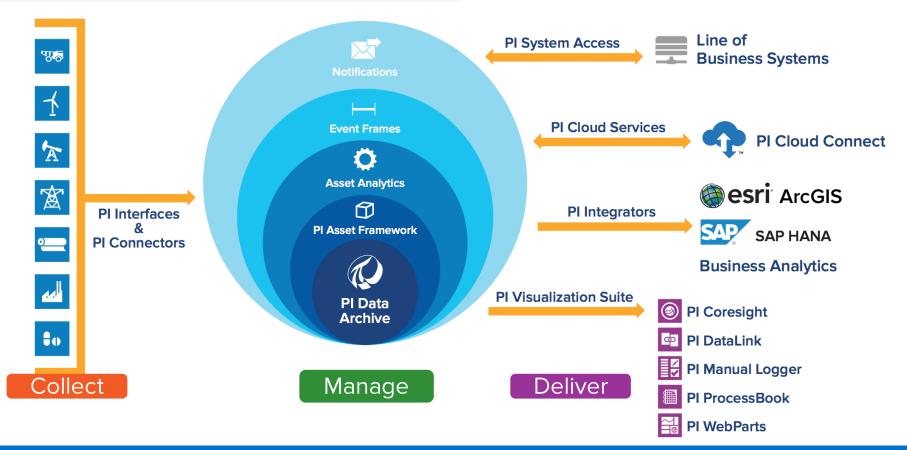
Robert Mueller FBI Director, 2012



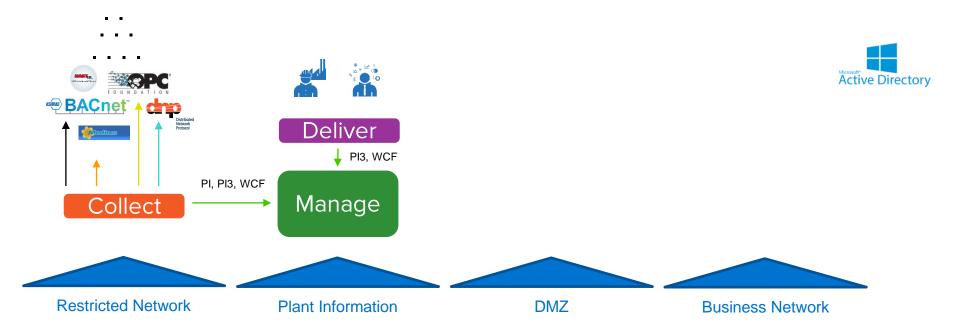
Where is the PI System in your infrastructure?



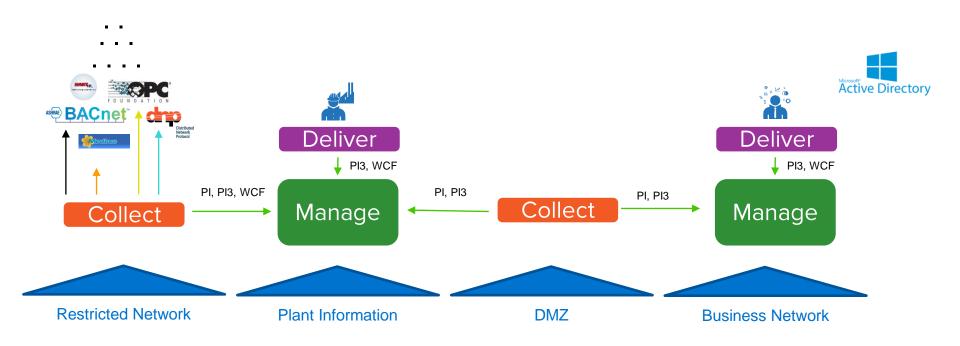
The PI System Components



Deploy – Operation Scenario



Deploy – Operation & Business Scenario



What is our fear?

eSecurity Planet

2 US Power Plants affected with Malware

In both cases the malware was delivered with a USB drive. January 16, 2013



Chinese Hackers Blan Energy Industry Giant

A company whose software remotely administer and mor energy industry began warn investigating a sophisticate operations in the United S

InformationWeek

Saudi Aramco Restores Network After Shamoon Malware Attack

Hacktivist-launched virus takes out 75% of stateowned oil company's workstations, signals the growing power of attackers with social or political agendas.



Confirmation of a Coordinated Attack on the Ukrainian Power Grid

After analyzing the information that has been made available by affected power companies, researchers, and the media it is clear that cyber attacks were directly responsible for power outages in Ukraine.

Michael J. Assante, January 9, 2016



"32% indicated their control system assets or networks had been infiltrated or infected at some point"

-The State of Security in Control Systems Today, SANS Institute, June 2015

HD Moore's Law

"Casual Attacker power grows at the rate of Metasploit"









What can be done?

The "Blocking & Tackling" of Cyber Security

SOME PEOPLE TRY TO FIND THINGS
IN THIS GAME THAT DON'T EXIST BUT
FOOTBALL IS ONLY TWO THINGS -

BLOCKING AND TACKLING.

VINCE LOMBARDI

- ✓ Application Whitelisting
- ✓ Patch Management
- ✓ Reduce attack surface area
- ✓ Build a Defendable environment
- ✓ Manage Authentication
- ✓ Monitor and Respond
- ✓ Manage Remote access closely

Blocking & Tackling: The Top 4

- 1. Use Whitelisting Techniques
- 2. Upgrade Your Software
- 3. Implement Least Privileges
- 4. Reduce Your Attack Surface

Whitelisting: Whitelisting vs Blacklisting

All Applications: A, B, C

Blacklist: Allow All, Deny A, C

Whitelist: Deny All, Allow B

All Applications: A, B, C, D, E, F, G, H, I, J, K, L, M, N, O, P, ...

Blacklist: Allow All, Deny A, C, E, F, G, H, I, J, K, L, M, N, O, P, ...

Whitelist: Deny All, Allow B, D

Whitelisting: Implementing with AppLocker

- Run only approved files
 - By user or group
- Rules based on:
 - Publisher
 - Path
 - File hash
- Action modes
 - Audit only
 - Enforce allow or deny



Whitelisting: Where does my antivirus fit in?



Updates: Does upgrading PI Really Make a Difference?

- Idaho National Lab
 - 2005 Assessment
 - 2008 vCampus Live!
 - 2009 vCampus Live!
 - 2011 Cooperative Research
 - 2012 vCampus Live! "Detect & Defend"
- US Army NetCom
 - 2009 CoN #201006618
 - 2013 CoN (recertified)
- US NRC
 - 2010 DISA, NIST
- SAP QBS Certification
 - 2012 Veracode
 - 2013 Veracode
- Windows Logo Certification
 - 2008 Windows 2008 Server Core
 - 2011 Windows 2008 R2 Server Core
 - 2012 Windows 2012 Server Core
- Azure Penetration Testing
 - 2014 PI Cloud Connect (Utility Partner)
 - 2014 PI Cloud Access (IOActive)

Microsoft Information Security Consulting

- 2009 PI Server
- 2010 PI Agent
- 2011 PI Coresight
- 2011 PI AF
- 2012 PI ProcessBook
- 2012 Products in Design (3)
- 2013 Engineering Management
- 2013 Products in Design (3)
- 2013/2015 SDL for Security Champions
- 2013/2014/2015 Defensive Programming (Cigital)
- 2015 PI Connectors
- 2015 PI Transport Security (IOActive)
- 2015 PI System Security Review
- 2015 Advanced Tools provided by Microsoft

Updates: OSIsoft Security Development Lifecycle

- Security release gate
 - Threat model
 - Binscope
 - Banned.h
- Training



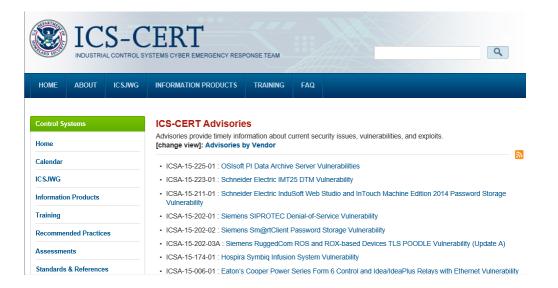
- Tool adoption
 - Static & dynamic analysis; fuzzing,

3rd party review & consulting



- Code review, Vulnerability assessments and penetration testing
- In progress/Future
 - Dashboard "releasability"
 - Evaluating metrics for vulns.
 CVSS, CVE, CWE
 - SDL outside of development
 - New technologies

Updates: Vulnerability Disclosure





https://ics-cert.us-cert.gov/advisories

Updates: Upgrade your OS and Apply Patches

- Servers
 - Windows Server 2012 R2
 - Windows Server 2012
- Clients
 - Windows 10
 - Windows 8.1
- Windows OS End of Support
 - Windows XP (4/2014)
 - Windows Server 2003 (7/2015)
 - Windows Vista (4/2017)

Updates: The Takeaway

Only the latest version of software contains the sum of all development efforts.

Reduce Attack Surface: Windows Server Core

- Less Installed, Less Running
 - No Graphical User Interface (GUI)
 - No Graphic Based Applications
- Less Patching (~40%)
- Less Maintenance
- Smaller Faster Code Base
- More Resources Available
- Lower Total Cost of Ownership

Reduce Attack Surface: Windows Server Core

```
PS C:\> get-windowsfeature -name *gui*

Display Name

[ ] Graphical Management Tools and Infrastructure Server-Gui-Mgmt-Infra Available Server-Gui-Shell Available
```

GUI is add/remove feature as of Windows Server 2012

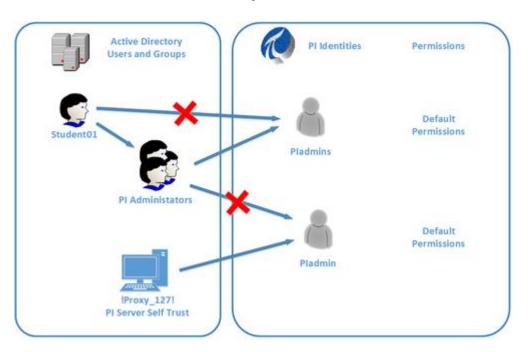
Eg. Add the management GUI without full desktop:

Install-WindowsFeature -name Server-Gui-Mgmt-Infra

© Copyright 2016 OSIsoft, LLC

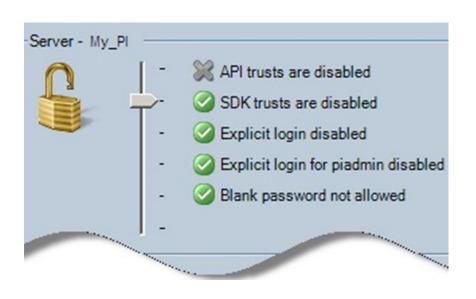
Least Privileges: The Super User

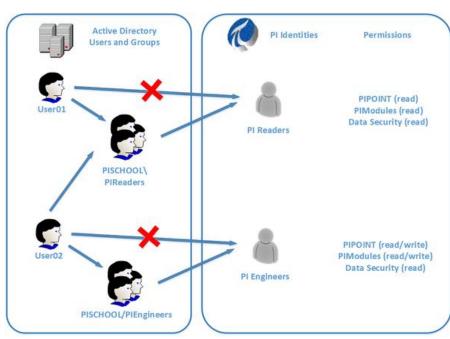
Do not use the piadmin account



Least Privileges: The Most Secure Option Available

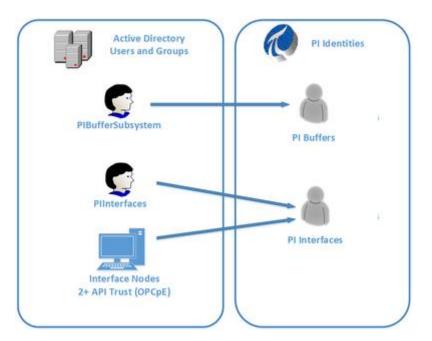
Use Windows Integrated Security (WIS)





Least Privileges: Grant Minimum Access

Create Users and Trusts based on Least Privilege



| Process | Read Access | Write Access |
|--------------------------|--|--------------|
| Interface (No Output) | PIPoint, PtSecurity | None |
| Interface (Output) | PIPoint, PtSecurity, DataSecurity (output source points) | None |
| Buffering | PIPoint, PtSecurity, DataSecurity | DataSecurity |

Least Privileges: UAC

Enable Windows User Account Control

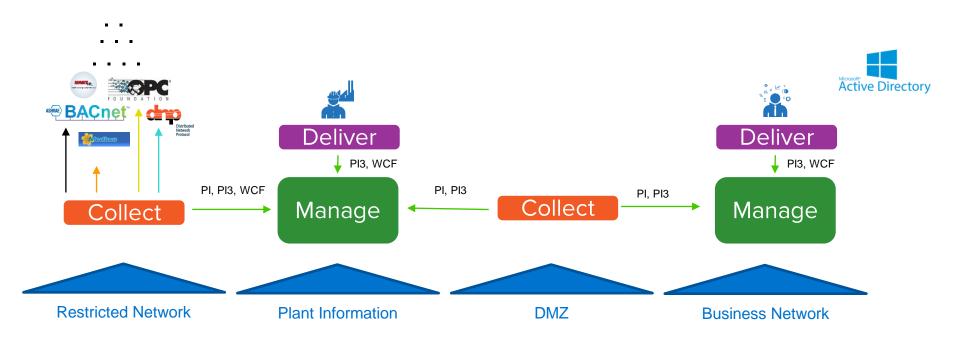




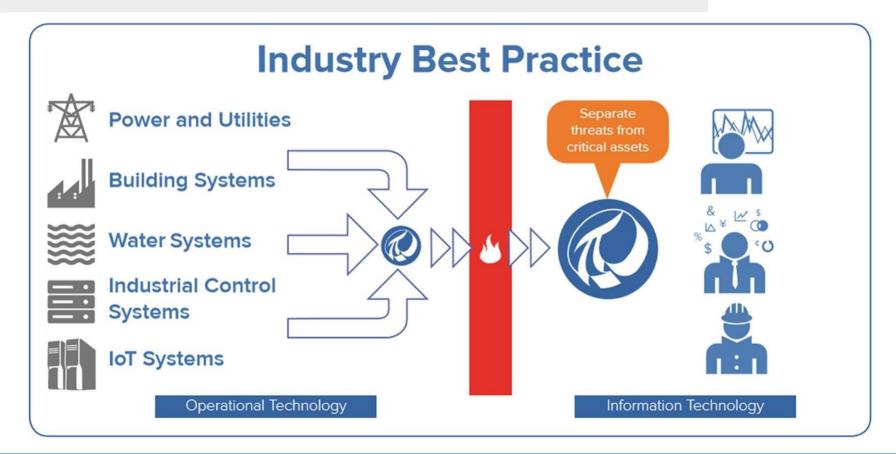




Reduce Attack Surface: Network Architecture



Reduce Attack Surface: Network Architecture



The "Blocking & Tackling" of Cyber Security

SOME PEOPLE TRY TO FIND THINGS
IN THIS GAME THAT DON'T EXIST BUT
FOOTBALL IS ONLY TWO THINGS -

BLOCKING AND TACKLING.

VINCE LOMBARDI

- ✓ Application Whitelisting
- ✓ Patch Management
- ✓ Reduce attack surface area
- ✓ Build a Defendable environment
- ✓ Manage Authentication
- ✓ Monitor and Respond
- ✓ Manage Remote access closely

Additional Information

OSIsoft Resources

Integrating OT and IT with the Modern PI System

Integrating IIoT Sensors with Industrial Data Ecosystems

PI System Cyber Security Page

KB00994 - Whitelisting with AppLocker

KB01160 – Securing PI Interfaces with Service Hardening

KB01092 - PI System and Data Encryption

Configure PI Security Youtube Playlist

Other Resources

SANS Institute:

The State of Security in Control Systems Today: A SANS Survey

ICS-CERT:

Seven Steps to Defend Industrial Control Systems

NSA:

Application Whitelisting Using Microsoft AppLocker

Norton Green

ngreen@osisoft.com

Director Executive Briefing Program OSIsoft, LLC

Harry Paul

hpaul@osisoft.com

Cyber Security Advisory Team Technical Support Escalation Engineer OSIsoft, LLC

Thank You

