# USERS CONFERENCE 2016 April 4-8, 2016 | San Francisco

TRANSFORM YOUR WORLD



# vision experience for INDUSTRY answers

Operational and Logistics Intelligence: The Future is NOW!



Janice Abel
Principal Consultant
ARC Advisory Group
jabel@arcweb.com



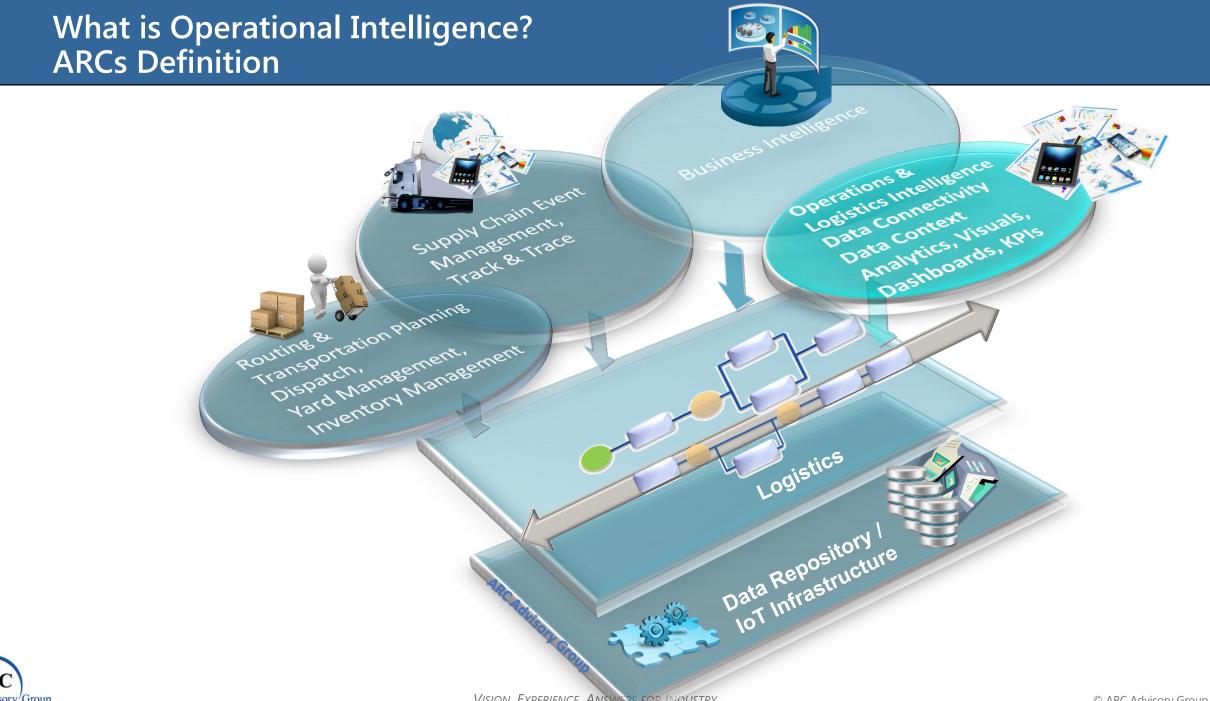
# Agenda

- Operations & Logistics Intelligence
- Definition
- Drivers and Benefits
- Survey Results
- What's Important











# Operations Intelligence includes....



Data integration & aggregation



Data context / modeling



Data quality management



Analytics & Analysis



Visualization/ Dashboards/ Reports

Operational Intelligence



# **Operational Intelligence** End to End Supply chain





**Analytics & Analysis** 

**Data Quality Management** 

**Data Context & Modeling** 



**Suppliers** 

**Data Integration/ Connectivity** (IoT infrastructure)













**Operational** 

Intelligence

Manufacturing & **Operations** 

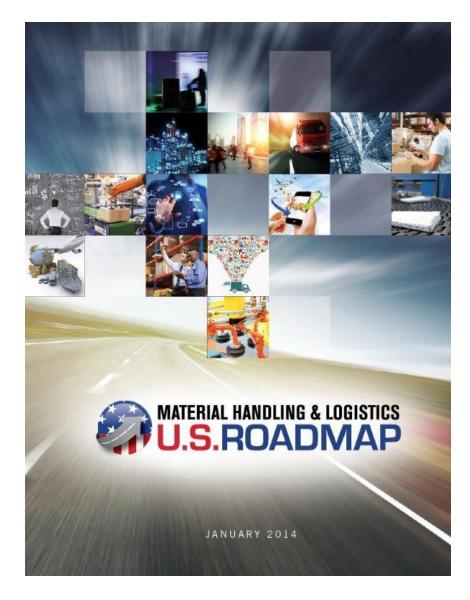




# Enterprise Data Top Challenge = Integration of MANY Data Sources



# Material Handling & Logistics U.S. Roadmap by MHI



"Projects out to 2025 how the industry will need to adapt its technology, practices, and workforce to keep pace with the demands of change..."



## The Megatrends

- The Growth of E-Commerce
- Relentless Competition
- Mass Personalization
- Urbanization
- Sustainability
- The Changing Workforce
- Mobile and Wearable Computing
- Robotics and Automation
- Sensors and the Internet of Things
- Big Data and Predictive Analytics





# The Megatrends















# ARC Trends Mobile and Wearable Computing

















# ARC Trends Operations Intelligence











## Megatrend: The Internet of Things (IoT)

Connecting intelligent physical entities (sensors, devices, machines, assets, and products) to each other, to internet services, and to applications.





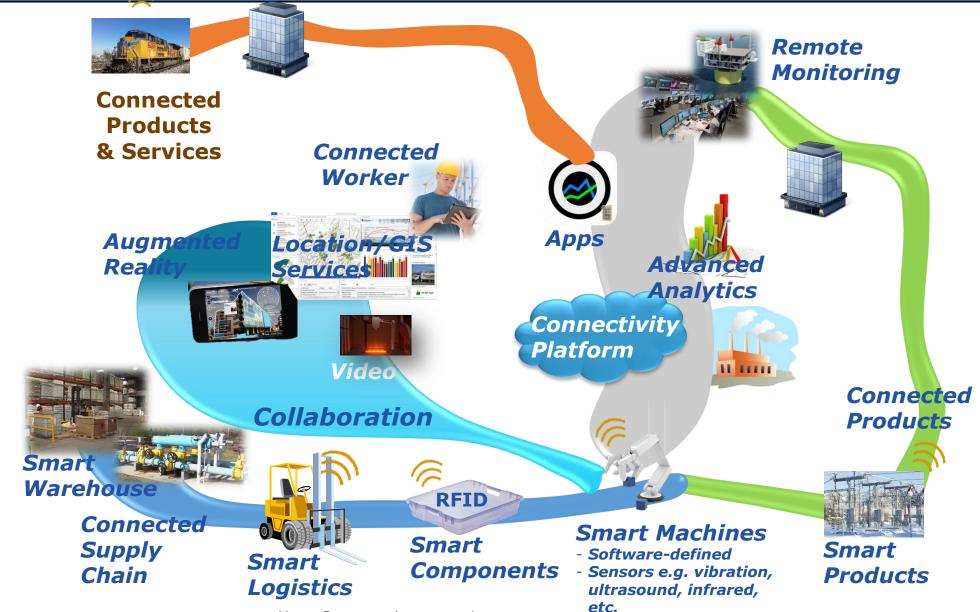


## Transportation Management Systems SaaS / Cloud Growth





# Key Trend: Connected Enterprise - IIoT, IoT, IoE are Game Changers Intelligence and Information is key





#### How will IoT be fulfilled?



#### **New Technologies**

- Smart Devices & Industrial IoT more connected
- Smartphones, phablets, tablets, sensors, devices, robots, etc.
- New Platforms, Cloud Computing



#### **Analytics & Intelligence**

- Predictive & Prescriptive Analytics, OEE, SPC
- Real time Actionable Intelligence
- Easy to Use Tools, New Dashboards, 3D +, etc.



#### **New Secure Platforms**

- Connected
- Open
- More powerful engines



## IoT & Data Fuels Big Intelligence



## Social Media, Big Data & Analytic Insights More Important



Collaboration,
Social Media,
Operational
Intelligence with
Analytics



Operationa

Intelligence











# **Competitive Advantage**





# Value in the Data Benefits from using Operations Intelligence

#### Between 5 to 15%+



Between 5 to 10%



Between 5 to 15%+



Between 5 to 15%





# METRICS: Words of Warning.... Choose KPIs Carefully and Often















# Survey Results Operations Intelligence End User Trends and Best Practices



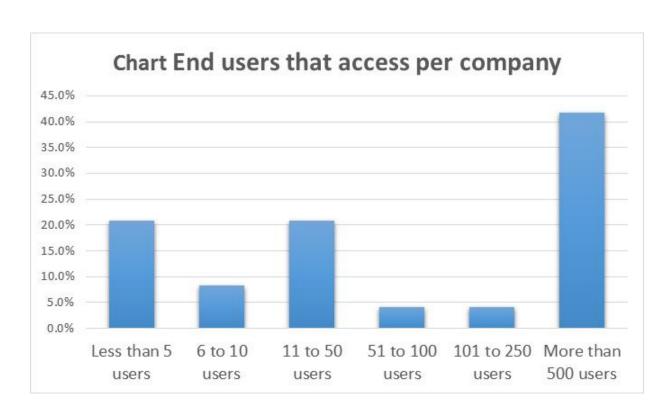
Preliminary Results

Questions – email: jabel@arcweb.com





## **End Users that Access Per Company**





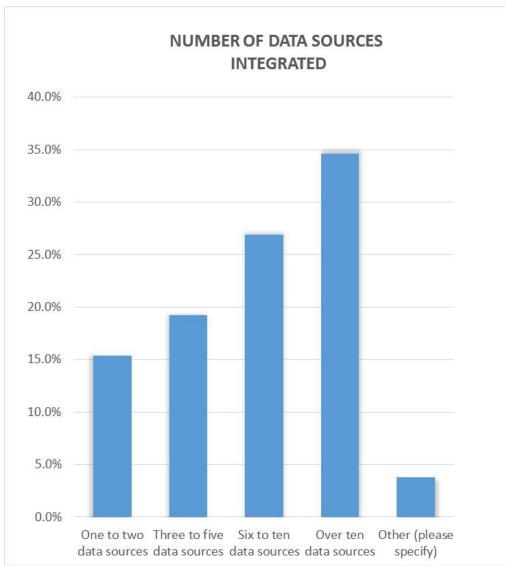
40% with over 500 users



#### **Implementation Situation Cost Reduction** IMPLEMENTATION SITUATION Plant 1 Plant 2 Plant 3 Plant 4 Plant 5 Other Over 44% Currently implementing, 22% **Implemented** Enterprise-wide Planning on implementing, 11% solutions **Implemented** enterprise-wide Already solutions (in implemented on one multiple locations), site, 4% 44% Implemented in several locations but not enterprise-wide,

7%

## Number of Data Sources Integrated



~ 35% with more than 10 data sources



Any Data Any Source





# Top Drivers for Operations Intelligence



#### Visualization & Dashboards











# Visualization Digital Dashboards



'Il pause for a moment so t you can determine the next action."

Importance of Dashboard Designs



#### Visualization & Dashboards



The Future is NOW!
Autonomous Operations



## **Analytics and Dashboards**







Predictive =
Predictions
of what will
happen



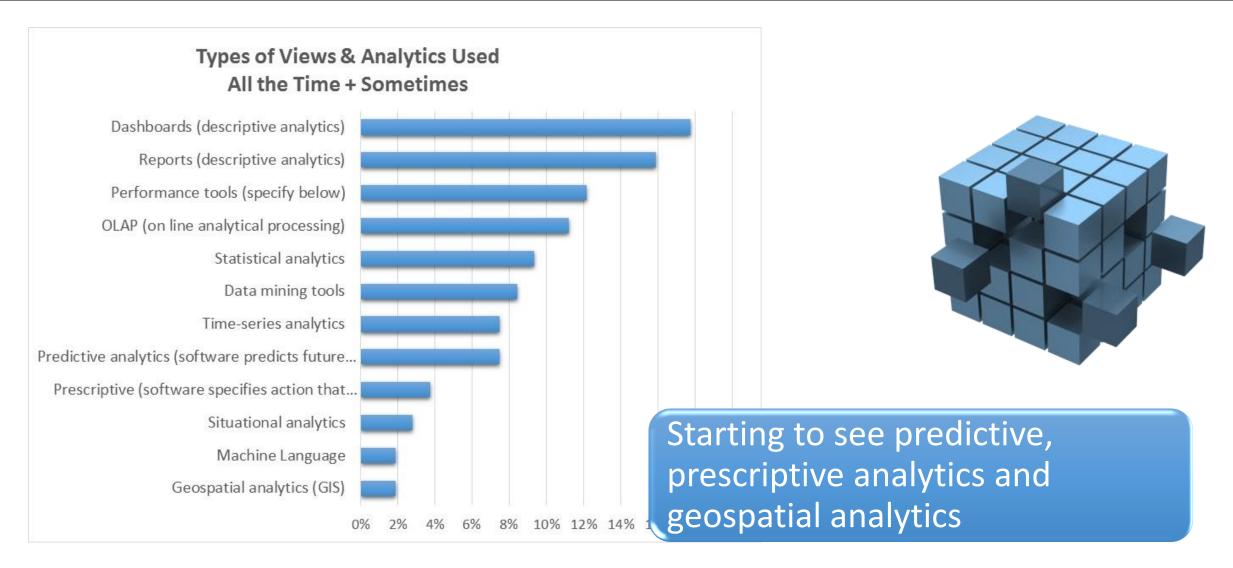
Benefits of real time decision

Prescriptive = Impact of decision

Analytics and Dashboards are tech tools that enable Operations Intelligence

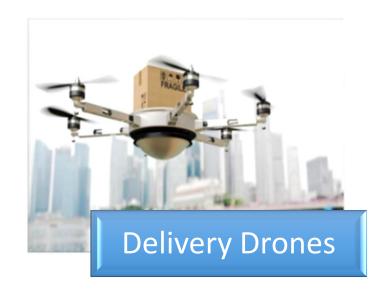


## **Views and Analytics**





# The Future is Now – Look to Nature... Manufacturing INNOVATION

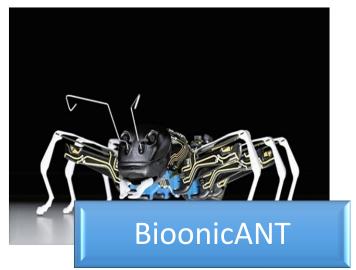














Data Scientist is important

Lot of value in data



Still need understand operations, manufacturing, the supply chain, etc....culture, tools and innovation

Data Architect
Data Scientist
Data Team Lead
Statistician
Data Consultant
Business Intelligence Analyst
Data Analyst
Data Engineer

# **Operations INTELLIGENCE is Important**

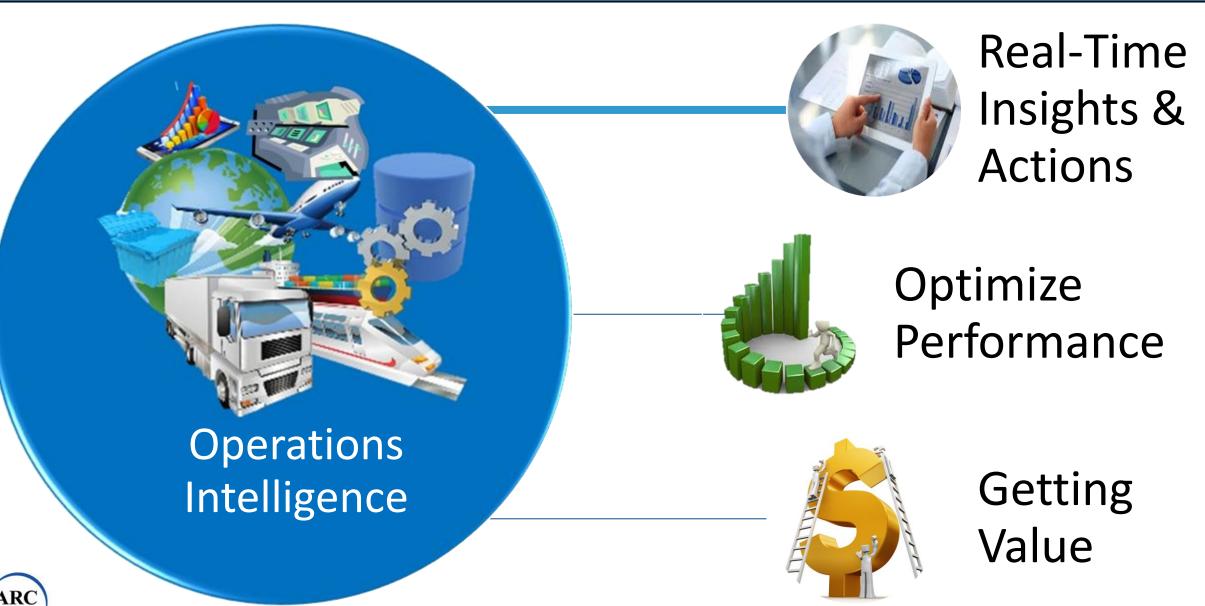


"Value is in using intelligence for the decision making with ROI."



# FUTURE IS NOW Final Thoughts...

Advisory Group







# Thank you! For More Information Contact jabel@arcweb.com



**Author:** 

Janice Abel
Principal Consultant
ARC Advisory Group
jabel@arcweb.com



# Questions

Please wait for the microphone before asking your questions

State your name & company

## Please remember to...

Complete the Online Survey for this session





http://ddut.ch/osisoft

감사합니다

谢谢

Merci

Danke

Gracias

Thank You

ありがとう

Спасибо

Obrigado

# USERS CONFERENCE 2016 April 4-8, 2016 | San Francisco

TRANSFORM YOUR WORLD