PI System Administration for IT Professionals

Version 2017 R2

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How to Use this Workbook



User manuals, Learning workbooks, and other materials used in class can be downloaded from <u>http://techsupport.osisoft.com</u>. Login to an OSIsoft technical support account is required.



Software Versions Used in this Document

The list below describes the software versions used in this version of the course.

Software	Version
Data Archive	2017 R2
AF Server	2017 R2
PI OPC interface	2.6.3.5
System Management Tools	2016
PI System Explorer	2017 R2
PI VisionVision	2017 R2



Table of Contents

1.	PI Sy	vstem Basics	.3
	1.1	Understanding important IT Concepts	.3
	1.2	What is a PI System?	.5
	1.3	A typical PI System architecture	.6
	1.4	Understanding PI Points	.8
	1.5	Directed Activity – Search for PI Points using SMT	.9
	1.6	Using the Tag Search1	0
	1.7	Solo Exercise – Use the Tag Search1	1
	1.8	Directed Activity – View PI Point data using PI Vision1	2
	1.9	Writing Time in the PI System1	4
2.	Pl In	terface Management2	21
	2.1	A note on PI Connectors2	21
	2.2	Define the role of a PI Interface2	21
	2.4	Solo Exercise – Choose a PI Interface2	23
	2.5	Common PI Interfaces2	25
	2.6	Define the components of a PI Interface2	25
	2.7	Define the PI Interface Configuration Utility2	26
	2.8	Directed Activity – Manage an existing PI Interface with the PI ICU2	27
	2.9	Define the relationship between PI Point Attributes and PI Interface configuration	29
	2.10	PI Interface installation methodology	31
		Group Questions – PI Interface architecture	
	2.12	Install and configure a PI Interface for OPC DA	34
	2.13	Configuring a reliable PI Interface5	57
	2.14	Group Questions – Preventing data loss5	57
	2.15	Defining the PI Buffer Subsystem5	59
	2.16	Monitor the health of the PI Interface7	71
3.	Data	Archive Management7	74
	3.1	Define the role of the Data Archive7	74
	3.2	Describe the Data Archive subsystems7	75
	3.3	Data Flow through the Data Archive7	78
	3.4	Understanding Exception and Compression8	3 7
	3.5	Data Archive Files9	96
	3.6	Managing Archive Files9	98
	3.7	Manage Tuning Parameters10	15



	3.8	Manage Data Archive Backups107
4.	Asse	et Framework Management114
	4.1	Define the role of the Asset Framework114
	4.2	Define assets and attributes118
	4.3	PI System Explorer120
	4.4	Directed Activity – Organizing your PI Points into AF Assets124
	4.5	Solo Exercise – Building Assets from Templates using PI Builder127
	4.1	Directed Activity – Take advantage of your asset model in PI Vision130
	4.2	Components of a Asset Framework132
	4.3	Data Flow when using the Asset Framework133
	4.4	AF architecture136
	4.5	Manage Asset Framework Backups136
5.	PI Sy	vstem Security Management140
	5.1	Securing a PI System140
	5.2	Describe the ports used for PI System communication142
	5.3	Authentication vs. Authorization147
	5.4	Data Archive Security147
	5.5	Asset Framework Security168
6.	Intro	ducing PI Connectors174
	6.1	Define the role of a PI Connector174
	6.2	Differences between PI Interfaces and PI Connectors174
	6.3	Directed Activity – Explore available PI Connectors177
	6.4	PI Connector installation methodology178
7.	Moni	itoring a PI System179
	7.1	Monitoring Tools179
	7.2	Group Questions – What do I need to monitor?180
	7.3	Stale and Bad Points182
8.	Trou	bleshooting a PI System184
	8.1	Message Logs184
	8.2	Where to look for answers187
	8.3	Group Exercise – Troubleshoot a PI System
9.	Final	Exercise – Building a PI System189



1. PI System Basics

Objectives

- Describe the components of the PI System
- Describe a PI Point
- Find and view PI Point data using System Management Tools
- Find and view PI Point data using PI Vision
- Explain absolute and relative time in the PI System
- Translate and create PI Time expressions
- Explain how the Data Archive handles Times Zones and DST, and future data

1.1 Understanding important IT Concepts

This class was designed for individuals with a basic understanding of IT fundamentals. If you are not an IT professional, there are a few basic concepts to grasp before moving forward.

1.1.1 Windows Service

A Windows Service is a computer program, or application, that runs in the background on a Windows Operating System. These computer programs do not require user interaction to run. Windows Services are most commonly managed through the "Services" snap-in (services.msc).

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1.1.2 Windows Domain

A Windows Domain is a Windows computer network where all the users and computers are registered in a central database, called the Active Directory. The computer on which the Active Directory runs is called the Domain Controller.

Resources on the domain (e.g. databases) can take advantage of the Active Directory to manage user security.

1.1.3 Port

On a computer network, a port is an endpoint of communication. It is used by the Operating System to direct incoming data (or, more specifically, packets of data) to the correct computer program or service. When communicating over a network, it is important to know the port number used by the application or service we are trying to reach.

1.1.4 Windows Command Prompt

The Windows Command Prompt is the command-line interface of a Windows Operating System. It can be used to issue commands to the Operating System in the form of successive lines of text. The Windows Command Prompt application name is cmd.exe.



1.1.5 Windows PowerShell

Like the Windows Command Prompt, Windows PowerShell is a command-line interface, but it is also an object oriented scripting language. It was designed by Microsoft to address the limitations of the Windows Command Prompt, making it easier to create scripts that automate management tasks in Windows.



1.2 What is a PI System?

OSIsoft is a software company, which means we don't sell any hardware. The only thing we sell is the PI System. It is important to understand that the PI System is just software, and it resides on servers and computers on a network.

The PI System is a software suite that collects, stores and enhances data from your plant or process, and delivers it to users who need it. Simply put, the PI System is everything between the data source and the data consumer. The simplest possible PI System is made up of the following software components:



- PI Interface or PI Connector: Collects data from a data source
- PI Server
 - Data Archive: Stores the data
 - Asset Framework: Organizes and enhances the data
- PI Visualization Tool: Displays the data to the consumer



A more complete PI System would look like this:



For more information on the PI System components above, visit https://techsupport.osisoft.com/Products/

1.3 A typical PI System architecture

So far, we have discussed the PI System in terms of its software components. These components must be installed on computers and servers which reside on the same computer network as the data sources. The layout of the PI System components with respect to the computer network is called the "PI System architecture".

PI System architectures can range from very simple to very complex. Theoretically, all the PI System components could be installed on the same computer. In practice, this is rarely the case. Multiple factors will come into play when choosing a PI System architecture, including security, performance and scalability.





Below is a typical PI System architecture:

In this course, we will be working in a Virtual Learning Environment. Below is a diagram of our PI System architecture:





1.4 Understanding PI Points

Any data that has a changing value over time can be collected and stored in the Data Archive. In a process, this could be:

- The temperature in a tank
- The volumetric flow through a pump
- The speed of a propeller

These changing values all represent streams of data.

PI Points, also referred to as PI Tags, are what define the data streams stored in the Data Archive. Whenever a PI System administrator wants to collect a new stream of data, he or she must create a PI Point.

1.4.1 Defining key PI Point Attributes

PI Point attributes are what define the PI Point. They have multiple different functions, including:

- Specifying how to collect data at the data source
- Defining which PI Interface is responsible for collecting the data
- Describing the data stream so users can search for it

There can be more than 50 different attributes defining a PI Point. Here are a few key attributes:

- Name: The name of the PI Point, which must be unique within the Data Archive.
- **Description**: A free text field attached to a PI Point, often used to enter a human friendly description of the PI Point. For example, a temperature point might be TC365674A.pv and the descriptor could be 'Reactor 65 Operating Temp'. Note that PI Points are not required to have a Description.
- **Point Type:** This attributes defines the type of data that is stored in the Data Archive.
- **Point Source**: This attribute commonly specifies which PI Interface is collecting the data for the PI Point.

Note: We will continue our discussion of PI Point Attributes in the section "Define the relationship between PI Point Attributes and PI Interface configuration"



1.5 Directed Activity – Search for PI Points using SMT



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a guiz. Your instructor will have directions.

Activity Objectives

PI System users can use a variety different programs to interact with the PI System.

As a PI System administrator, one of the applications you will use most is "System Management Tools". It is used by PI System administrators for a variety of management tasks. You will learn how to use System Management Tools (SMT) throughout the duration of the training.

In this directed activity, we will use SMT to search for PI Points and display current data for those PI Points.

Approach



- Step 1: From PISRV01, run the program "System Management Tools"
- Step 2: Navigate to the tool Data > Current Values
- Step 3 : Select the "Tag Search" icon 4
- Step 4 : Change the Point Source field to "R" and hit "Search"
- Step 5 : Click "Select All" and then "OK"

Step 6 : To remove all the PI Points from the list, use the "Remove All" button



What uses of the "Current Values" tool of SMT can you come up with, from a PI System administrator's perspective?



1.6 Using the Tag Search

The Tag Search functionality is similar in all PI System programs, such as SMT and other visualization tools. In SMT, the tag search function is used in the "Data", "Points" and "IT Points" tabs. Users are able to search for PI Points by specifying values for various PI Point attributes. Here are a few tips and tricks related to using the Tag Search.

Using the PI Point Name (Tag Mask)

If your organization has a standard, convenient naming convention, or if you are very familiar with the PI Points in your plant, then it will be very easy to search for PI Points by their name. However, some people do not have that luxury.

Using the Descriptor

If the Descriptor attribute is always used when creating a PI Point, then the Descriptor is a good attribute to use when searching for PI Points. The downside to searching by Descriptor is that it can be resource intensive.

Using the Point Source

For a PI System administrator who is familiar with the PI System, searching by Point Source can be extremely helpful, as it allows you to bring up a list of all of the points that are associated with a specific PI Interface, and therefore a specific data source.

Wildcards

Remember that wildcards can be used in any of the above searches.

Use * to replace any number of characters like in this example:

flow* = flow_meter1, flow_meter2, flow_meter3, flowrate_pump1, flowrate_pump2

Use ? to replace one character like in this example:

flow_meter? = flow_meter1, flow_meter2, flow_meter3

Note: The Tag Search is not case sensitive



1.7 Solo Exercise – Use the Tag Search



This is a solo exercise that is designed to maximize learning in a specific topic area. Your instructor will have instructions and will coach you if you need assistance during the exercise.

Exercise Objectives

• Familiarize yourself with the Tag Search

Problem Description

As a PI System administrator, you will be using the Tag Search to answer questions about the current state of your PI System using System Management Tools.

Approach

- 1. How many PI Points have been created for "Reactor 1" so far?
- 2. Do the PI Points with Point Source "L" have recent values?
- 3. Search for all PI Points. Do we have a single naming convention for our PI Points?
- 4. Which PI Point has a PointID of 76?



1.8 Directed Activity – View PI Point data using PI Vision



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

In order to learn how to administer a PI System, it is important to understand the point of view of a PI System user. A popular PI System visualization tool is "PI Vision". PI Vision allows users to access PI System data through a web browser, and rapidly create ad-hoc displays to view their data.

In this directed activity, we will be simulating the experience of a PI System user searching for the last 12 hours of Reactor 1 temperature data using PI Vision.

Approach

As a PI System user, you want to see a trend of the temperature in Reactor 1 for the past five hours.

- Step 1: From PISRV01, open the web browser "Internet Explorer".
- **Step 2 :** Click on the "PI Vision" bookmark.
- Step 3: On the PI Vision homepage, select the "New Display" button in the upper-right hand

corner:

New Display

- **Step 4 :** When using PI Vision to search for PI Points, we can either use the PI Point name or description. In the upper left hand corner, search "reactor 1 temperature".
- **Step 5**: Drag and drop the PI Point onto the display. This creates a trend symbol. Resize the trend as needed.
- **Step 6 :** On the lower left-hand and right hand corners of the display, we see the start and end times of the trend:





Click on the start time and change the text from "*-8h" to "*-12h".

Step 7 : Click on the save icon at the top right of the display, and name your display "Reactor 1 Temperature"

Now imagine that the Descriptor had not been filled out for this PI Point. How could the user find the correct data? In chapter 4, we will see how a PI System administrator can build a user friendly PI System using the Asset Framework.



1.9 Writing Time in the PI System

The Data Archive stores data that changes with time, known as time-series data.

As we saw in the previous directed activity, when users requests data from the PI System, they need to know how to request the specific time, or time range, for the data they want to see.

1.9.1 Fixed time vs. Relative time

There are two options for specifying time in the PI System:

• **Fixed Time**: An expression that signifies a specific date and time, which will never change.

When to use it: When you want to save a view of your PI System data for a specific time in history.

Example: A user is creating a report that analyzes an equipment failure event which occurred on the 5th of January.

• **<u>Relative Time</u>**: An expression that signifies a date and time relative to the current date and time.

When to use it: When you want to create a *dynamic* view of your data, which can be used to view data in real-time, or re-used on a periodic basis to create periodic reports.

Example: A user is creating a report that summarizes the weekly production totals. By using relative time expressions, the user will be able to re-use this report every week.

1.9.2 Fixed time expression syntax

A fixed time expression is an expression which includes a date, and optionally a time. If the time is omitted, midnight is assumed.

Expression	Meaning
23-aug-12 15:00:00	3:00 p.m. on August 23, 2012
25-sep-12	00:00:00 (midnight) on September 25, 2012

The PI System can interpret many different formats for fixed time. In the event of an ambiguous input, the Windows Region and Language settings of the computer where the PI Visualization Tool is installed take precedence. For example:

Expression	Region and Language Format	Meaning
1/5/2015	English (United States)	00:00:00 (midnight) on January 5th 2015



Expression	Region and Language Format	Meaning
1/5/2015	English (Canada)	00:00:00 (midnight) on May 1st 2015

1.9.3 Relative time expression syntax

These expressions are used to signify a date and time *relative* to the current time. PI System time expressions might include:

- Only a reference time, such as "y"
- Only a time offset, such as "+3h"
- A reference-time with a time offset, such as "y+3h"

Reference-time abbreviations

A reference-time abbreviation represents a specific time relative to the current time

Abbreviation	Full	Reference-time
*		Current time.
t	today	00:00:00 (midnight) of the current day
У	yesterday	00:00:00 (midnight) of the previous day
sun	sunday	00:00:00 (midnight) on the most recent Sunday
mon	monday	00:00:00 (midnight) on the most recent Monday
tue	tuesday	00:00:00 (midnight) on the most recent Tuesday
wed	wednesday	00:00:00 (midnight) on the most recent Wednesday
thu	thursday	00:00:00 (midnight) on the most recent Thursday
fri	friday	00:00:00 (midnight) on the most recent Friday
sat	saturday	00:00:00 (midnight) on the most recent Saturday
YYYY		00:00:00 (midnight) on the current day and month in year YYYY
M-D or M/D		00:00:00 (midnight) on the <i>D</i> th day of month <i>M</i> in the current year
DD		00:00:00 (midnight) on the <i>DD</i> th day of the current month

Time-unit abbreviations

A time-unit abbreviation represents a specific unit of time, which can be used to define an offset.

Abbreviation	Time-unit
S	second
m	minute
h	hour



Abbreviation	Time-unit
d	day
w	week
mo	month
У	year

Reference-time and offset expression

When included with a reference-time abbreviation, a time offset adds or subtracts from the specified time (indicated by either + or -) and a time unit with a value

Expression	Meaning
*-1h	One hour ago
t+8h	08:00:00 (8:00 a.m.) today
y-8h	16:00:00 (4:00 p.m.) the day before yesterday
mon+14.5h	14:50:00 (2:30 p.m.) last Monday
sat-1m	23:59:00 (11:59 p.m.) last Friday

Time Offsets

Entered alone in a time field, time offsets specify a time relative to an implied reference-time. The implied reference-time depends on the field where you enter the expression:

- For a start time, the reference-time is the current clock time.
- For an end time, the reference-time is the start time.
- For a single time stamp, the reference-time is the current clock time.

Time field	Expression	Meaning
Start time	-1d	One day before the current clock time (24 hours before the current clock time)
End time	+6h	Six hours after the start time
End time	-30m	30 minutes before the start time
Time stamp	-15s	15 seconds before the current clock time

1.9.4 Rules for creating time expressions

Rule 1. You should only include a single time offset in an expression. Including multiple offsets can lead to unpredictable results. For example, the following time expressions should be avoided:



Rule 2. To define a time offset you must include a valid value with any time unit. Only for *seconds*, *minutes* or *hours*, you can specify a fractional value. You cannot specify fractional values for other time units.

Rule 3. A fixed timestamp consists of the fields of Year, Month, Day and Time (hours, minutes and seconds). If any of these fields are not specified in the PI time expression, the following values will be assumed by default:

- If <u>Time</u> is not specified, then the default value would be <u>Midnight</u>.
- If <u>Day</u> is not specified, then the default value would be <u>Current Day</u>.
- If <u>Month</u> is not specified, then the default value would be <u>Current Month</u>.
- If <u>Year</u> is not specified, then the default value would be <u>Current Year</u>.



1.9.5 Group Exercise – Translate relative time expressions



This is a group exercise that is designed to maximize learning in a specific topic area. Your instructor will have instructions and will coach you if you need assistance during the exercise.

Exercise Objectives

- Translate relative time expressions into their meaning
- Create relative time expressions
- Use relative time expressions in PI Vision

Problem Description

Translate the relative time expressions below into their meanings:

Expression	Meaning
* - 30m	
y + 8h	
Т	
Thu	
Tuesday – 2d	
18	
y-2y	

Express the following times in valid PI System time abbreviations:

Expression	Meaning
	Today at 6:00 AM
	Monday at 6:30 am
	12 hours ago
	The first day this month
	The end of the current week (this upcoming Friday)



	7:00 am yesterday
	15 minutes ago

Use your knowledge of PI System time abbreviations to trend data on your "Reactor 1 temperature" display:

- 1. View the data from yesterday at midnight to today at midnight
- 2. View the data for the first operator shift yesterday, from 8:30 AM to 4:30 PM
- 3. View the data from Sunday at midnight last week to Sunday at midnight this week.



1.9.6 How Does the PI System Adjust for Time Zones and DST?

The short answer is: it does not!

When data is collected by the PI System, it is collected in UTC (Universal Coordinated Time), or what used to be called Greenwich Mean Time (GMT). This means that each day has exactly 24 hours. The PI System user's computer makes any adjustments for time based on the local date and time settings, such as time zone or DST.

If your region observes DST, once a year the day will look like it has 23 hours and another 25, but the Data Archive never knows anything other than 24-hour days.

In addition, because the clients and the Data Archive know what time zone they are in, the data can be viewed with respect to the server time or the client time. This is determined by a setting in the PI Visualization tool.

1.9.7 Future Data

Data Archive version 2015 introduced the capability of storing "future data" in the Data Archive. Future data is data with a timestamp in the future. The Data Archive can now store data within a time range of January, 1970 through January, 2038.

How might future data be useful? For example, if you have forecasting software which predicts the production of your plant, you can save this data in a "future" PI Point on the Data Archive. As you collect the actual production data in another PI Point, you can compare the two in real-time.

When creating a PI Point, a "Future" attribute determines whether the PI Point is created as a "historic" or "future" PI Point. After creation, a PI Point can never be switched from one to the other. Therefore, you never over-write your future data with historic data, the two datasets are always kept separate.

To request data for a future timestamp in a tool like PI Vision, you can enter the same type of expressions as discussed in the previous sections (using fixed time, or relative time). Some example expressions are:

Expression	Meaning
*+1h	An hour from now
t+3d	Three days from today at midnight
Y+1y	A year from yesterday



2. PI Interface Management

Objectives

- Define the role of a PI Interface
- Select the correct PI Interface for a given data source
- Discuss the variety of architecture possibilities
- Describe the PI Interface Configuration Utility
- Create a PI Point for an existing PI Interface
- Describe PI Interface installation and configuration methodology
- Install and configure a new PI Interface for OPC DA instance
- Create a PI Point using SMT
- Create a PI Point using PI Builder
- Describe PI Buffering
- Explain data flow through the PI Interface node
- Configure and validate PI Buffering

2.1 A note on PI Connectors

Throughput the first chapter, we referenced both PI Interfaces and PI Connectors as components that collects data from a data source. This chapter will focus solely on PI Interfaces. We will cover PI Connectors, and the difference between PI Interfaces and PI Connectors, in a later chapter called "PI Connector Management".

2.2 Define the role of a PI Interface

In the section "What is a PI System?" we learned that a PI Interface is one of the crucial software components of a basic PI System. It is responsible for collecting data from a data source, and sending it to the Data Archive. Each PI Interface is responsible for collecting data for specific PI Points on the Data Archive.



OSIsoft has released over 450 different PI Interfaces that collect data from a wide variety of data sources. Almost anything that generates time-series data can be a data source, including web pages, relational databases, and other PI Systems. However, typically, data from a plant's process is collected from *DCS*, *PLC* and *SCADA systems*. All these systems can send data over a network, but do so using a wide variety of communication protocols. The PI Interface can be thought of as a translator. It reads data from a data source, and translate what it reads into a language the Data Archive can understand.



Note: With a few exceptions, the Data Source is not designed or published by OSIsoft.

No matter which PI Interface is used, here are the steps it will perform when collecting data:

Step 1 :Reads from the data source
Step 2 :Timestamps the data (or ensures the data received is stamped at the source)
Step 3 :Formats the data
Step 4 :Applies Exception filtering
Step 5 :Sends the data to the Data Archive

Note: We will continue our discussion of Exception filtering in the section "Understanding Exception and Compression"



2.4 Solo Exercise – Choose a PI Interface



This is a solo exercise that is designed to maximize learning in a specific topic area. Your instructor will have instructions and will coach you if you need assistance during the exercise.

Exercise Objectives

• Select the correct PI Interface for a given data source

Problem Description

You are a PI System administrator of a brand new PI System. The plant manager gives you a list of data sources from which he wants to collect data. For each data source, find the appropriate PI Interface.

Data Source	PI Interface
Siemens PLC 412-2	
Werum Pas-X	
Schneider PML 3710ACM	
Johnson Controls Metasys System	
A web page	
Text files (HINT: what is the most common type of text file encoding?)	

Approach

With over 300 active PI Interfaces to choose from, and countless possible data sources in your plant, selecting the correct PI Interface can be a daunting task. OSIsoft provides a tool on its Technical Support website to help PI System administrators make their choice.

- Step 1 : Browse to <u>https://techsupport.osisoft.com</u>
- Step 2: Select Products > PI Interfaces and PI Connectors
- Step 3: Enter the data sources above into the search



OSIsoft Home Worldwide Locations PI Square Community Learning 🔰 🦒 Welcome, Guest Sign In										
🥢 osi	lsoft T	ech Su	pport			En	ter a keyword.		Sea	arch
My Supp	oort	Con	tact Us	Resour	ces	Downlo	ads		Products	
PI Server	PI Visi	m ualization	PI Interfaces a	BD and PI Connectors	RI Integrators	Ceveloper Tech		Managed PI	Other Prod	ducts
			and PI Con							
		-		find the right PI Inte		/stem.				
						Search				

Note: Sometimes, this tool will not find any PI Interface for the data source entered. However, this does not mean that it is impossible to collect data from this source. Often, connecting to and reading from the data source requires knowledge of the data structure and format. You will need to use the data source manufacturer's documentation. If you need help deciding on a PI Interface, contact our Technical Support team: <u>https://techsupport.osisoft.com/Contact-Us/</u>



2.5 Common PI Interfaces

As we saw in the previous exercise, some of our PI Interfaces are designed for a specific data source, while others are built using standard communication protocols. Below is a list of our most popular PI Interfaces.

1. PI Interface for OPC DA

Collects real-time data from OPC Servers using the OPC DA standard, arguably the most common communication protocol in the industrial automation industry.

2. PI Interface for Universal File and Stream Loading (UFL)

Collects real-time, historic or future data from ASCII files (e.g. txt, csv xml files, etc.), serial ports and POP3 email servers. The PI Interface can be configured to collect data no matter the format of the data in the source file, making it one of our most versatile interfaces.

3. PI Interface for RDBMS

Collects real-time, historic or future data from any Relational Database Management System that supports ODBC drivers (e.g. Microsoft SQL Server, Oracle Database, IBM Informix, etc.)

4. PI Interface for Modbus Ethernet PLC

Collects real-time data from PLCs that use the Modbus communication protocol

5. PI to PI Interface

This PI Interface is used to send real-time, historic or future data from one Data Archive to another. A typical application of this PI Interface is to collect data from plant-level Data Archives to a centralized corporate Data Archive.

2.6 Define the components of a PI Interface

Once a PI Interface has been installed and configured on a computer, it consists of the following components:





- **PI Interface executable**: This is the executable file that will run and perform the operations to collect data from the data source.
- **PI Interface instance batch file**: Although the executable performs all of the operations, it needs instructions, such as (1) which data source to collect from, (2) which Data Archive to send to, etc. A batch file will contain all of these instructions. Since you could have multiple data sources, you can create multiple batch files, and hence multiple *instances* of the PI interface running on a single node.
- Windows Service running PI Interface instance: In order for an instance of the PI Interface to run automatically when the computer starts, and run in the background, a Windows Service is created.

Tip Checking the services snap-in (services.msc) is a great way of identifying all of the PI Interfaces instances that are running on a single PI Interface node.

2.7 Define the PI Interface Configuration Utility

The PI Interface Configuration Utility (ICU) is a Graphical User Interface (GUI) that PI System administrators use to create and configure the PI Interface instance batch files and services.

The PI ICU will only configure batch files and services located on the computer where it is installed (it cannot be used to configure remote PI Interfaces).





Note: Once the PI ICU is used to configure a batch file, the contents of this file are written to a database on the Data Archive called the "Module Database" (MDB), which stores configuration information for the Data Archive. This allows you to recover the configuration of your PI Interface instance. However, if a batch file is manually edited, the PI ICU will throw a warning message.

2.8 Directed Activity – Manage an existing PI Interface with the PI ICU



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

On our PI System, we have an existing instance of the PI Interface for OPC DA. This interface is used to collect data from Tanks in our plant.

In this directed activity, we will familiarize ourselves with the PI ICU by loading this instance and editing its configuration.

Approach

Step 1 : Log on to PIINT02. Run the program "PI Interface Configuration Utility"

Step 2 : In the "Interface" drop down list, select "opcint_ReadOnly1". Note the "Point Source" on the General tab:

Step 3 : Log on to PISRV01. In SMT, load all of the PI Points with this Point Source under Data > Current Values. Note the speed at which the data is updating by pressing the "Start Updating" button

- Step 4 : On PIINT02, in the PI ICU, edit scan class #1 to 00:00:01 (1 second) by right-clicking on the scan class. Choose "Apply" and restart the interface using the restart button
 in the upper-left corner of the window.
- Step 5: Return to SMT. How has your change affected the speed at which the data is updating?



- **Step 6 :** Return to PI ICU. Make a change to the Point Source, choose "Apply" and restart the interface.
- Step 7 : Return to SMT. How has your change affected the data, and why?

Step 8 : Return to the PI ICU and undo your change.

ě.	PI Interface Configuratio	n Utility - opcint_ReadOnl	y1 – 🗖 🗙		
Interface Tools Help					
Type: OPCInt Description:	General Point Source: OPC-PIINT02 OPC-PIINT02 Interface ID: 1 Scan Classes	ersion 4.6.2.4 PI Host Information Server/Collectiv SDK Member: API Hostname: User: Type: Version: Port: Interface Installati [C:\Program Files Interface Batch File [opcint_ReadOnly]	e: PISRV01 PISRV01 PISRV01 PISRV01 PISRV01 PISRV01 PI3dmins PIWorld Non-replicated - PI3 PI 3.4.405.1198 5450 on Path (x86)\PIPC\Interfaces\OPCInt_,,,, lename		
Ready	Running	opcint_ReadOnly1 - Installed			



2.9 Define the relationship between PI Point Attributes and PI Interface configuration

We began our discussion of PI Point Attributes in the previous chapter. As we saw in the previous directed activity, there is a direct relationship between specific PI Point attributes and the PI Interface instance that is collecting the PI Point data.

The exact relationship is unique to each different PI Interface. Listed below are the common PI Point attributes and how they are *typically* used. *ALWAYS consult the interface manual when creating PI Points.*

Instrument Tag	Name of the point/location in the source data system. Often it is case sensitive and must match the data source exactly!	
Extended Descriptor	Place for detailed query instructions (uncommon).	
Point Source	Must match the point source of the interface.	
Location 1	<i>Typically</i> , this field is used for the interface instance ID. In this case, the unique combination of the point source + interface id is what links a PI Point to its PI Interface instance.	
Location 4	Typically, this field is the scan class number.	
Scan	Include the PI point in the list of points to scan (always set to ON)	



Whenever possible, copy and paste the instrument tag information directly into SMT or PI Builder from the data source, so as to avoid typos.

The most common cause of new PI Points not receiving data is an incorrect configuration of the PI Point attributes according to the data source of PI Interface instance configuration. This problem can be diagnosed by reading the messages in the PI Message log during startup. This will be covered later in the chapter.



For a complete list of PI Point attribute definitions, see "Manage PI points" in the <u>PI Server 2017</u> PI Live Library documentation.






2.10 PI Interface installation methodology

Every time a new PI Interface needs to be used for data collection, the following PI Interface installation methodology should be employed:

Step 1 :	Choose a PI Interface for the data source
Step 2 :	Choose where to install the PI Interface
Step 3 :	Install the PI Interface, the PI ICU and the PI API for Windows
	Integrated Security
Step 4 :	Validate that the PI Interface can communicate with the Data
	Archive
Step 5 :	Validate that data is available on the data source for the PI
	Interface to read
Step 6 :	Configure security for the PI Interface on the Data Archive
Step 7 :	Create and configure an instance of the PI Interface
Step 8 :	Create PI Points for the PI Interface.

These first 8 steps are the basic steps required to start collecting data. However, a few additional steps are needed to ensure reliable data collection in a production environment:

Step 9 : Configure buffering with the PI Buffer Subsystem
Step 10 : Create PI Interface Health Points to monitor the health of the PI Interface



2.11 Group Questions – PI Interface architecture



The following questions are intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

As we saw in the previous exercise, the data source is almost never on the same computer as the Data Archive. That being said, there are several possible PI Interface architectures:



- Architecture A: The data source, the PI Interface and the Data Archive are all installed on separate machines.
- Architecture B: The data source and the PI Interface are installed on the same machine.
- Architecture C: The PI Interface is installed on the Data Archive server.



As a group, discuss the advantages, disadvantages and example application for each architecture:

Architecture	Advantages	Disadvantages	Example application
A			
В			
с			



2.12 Install and configure a PI Interface for OPC DA

Now that we are familiar with the PI Interface installation methodology, we can install and configure a new PI Interface to collect data in our Virtual Learning Environment. We will be doing so in the directed activities and exercises throughout the remaining sections of this chapter, by following the steps outlined in the section "PI Interface installation methodology"

Our data source is an OPC DA Server installed on PIINT01 (therefore, we are using architecture B from the previous group discussion). This OPC DA Server exposes real-time data from 5 pumps in our process. Our goal will be to collect this process data and store it in the Data Archive. We will be installing our PI Interface on PIINT01. Since we have already chosen our PI Interface and our architecture, we have completed steps 1 and 2 of the installation methodology.





2.12.1 What is an OPC DA Server?

We chose an OPC DA Server as the data source for this class because it is the most common data source among our customers, making the PI Interface for OPC DA our most widely used interface.

OPC DA is a standard communication protocol developed for the industrial automation industry. As previously discussed, automation systems communicate using a wide-variety of different, often proprietary protocols. This makes communication between different systems very difficult. To solve this problem, multiple vendors got together and developed a series of platform-independent standards called OPC (Open Platform Communication). OPC DA is the standard for real-time data collection.

There are two required software components when communicating using an OPC standard: the OPC Server and the OPC Client. The OPC Server is a software application that exposes data from a data source in the OPC standard. The OPC Client is a software application that consumes data from an OPC Server, and translates it to a different format. *The PI Interface for OPC DA is an OPC Client*. The OPC Server is a non-OSIsoft application developed by another company.



Note: We will discuss the OPC UA standard in the chapter "PI Connector Management".



2.12.2 Directed Activity – Install the PI Interface for OPC DA and the PI ICU



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Complete steps 3 and 4 from the PI Interface installation methodology we outlined in this chapter.

Step 3 : Install the PI Interface and the PI ICUStep 4 : Validate that the PI Interface can communicate with the Data Archive

Approach

Part 1 – Install the PI ICU and the PI Interface for OPC DA

- Step 1 : On PIINT01, navigate to the folder C:\Course Folder\Install Kits
- Step 2: Right-click on the installation kit "PIICU_x.x.xx.xx_.exe" and select "Run as administrator".
- **Step 3 :** Complete the steps in the installation wizard.
- **Step 4 :** Repeat steps 2 and 3 with the following installation kits:
 - a. OPCInt_ReadOnly_x.x.x.xx_.exe
 - b. PIAPI-xxxx-for-Windows-Integrated-Security_x.x.x.xx_.exe

Note: The first install kit installs the Read-only version of the PI Interface for OPC DA. This version does not have the ability to write data back to the OPC Server. The read-only version is strongly recommended as an inherently safer technology that also simplifies compliance with security policy.

The second install kit installs the PI API for Windows Integrated Security. Although the PI OPC Interface comes with the PI API, this version is more secure. We will continue our discussion of PI API security in the section "PI System Security Management".

Part 2 – Validate that the PI Interface node can communicate with the Data Archive server over the network

Step 1 : We will first test to see whether network packets can travel from the PI Interface node to the Data Archive Server. On PIINT01, run the command prompt and use the ping command to test the connectivity to PISRV01.



- Step 2 : Next, we will test to see whether network packets can travel from the Data Archive Server to the PI Interface node. On PISRV01, run the command prompt and use the ping command to test the connectivity to PIINT01.
- **Step 3 :** Data sent to the Data Archive uses TCP port 5450. The final test is to verify whether that ping port is open on the Data Archive Server. On PIINT01:
 - a. Run the Windows Powershell application
 - b. Run the following command:

(new-object net.sockets.tcpclient PISRV01, 5450).connected

If port 5450 is open, you will receive the message

True

If port 5450 is blocked, you will receive an error message:

New-Object : Exception calling ".ctor" with "2" argument(s): "A connection attempt failed because the connected id not properly respond after a period of time, or established connection failed because connected host has fai espond 192.168.0.5:5450" At line:1 char:17 + \$test=new-object <<<< net.sockets.tcpclient pisrv1, 5450 + CategoryInfo : InvalidOperation: (:) [New-Object], MethodInvocationException + FullyQualifiedErrorId : ConstructorInvokedThrowException,Microsoft.PowerShell.Commands.NewObjectCommand

Part 3 – Testing the two PI System connection protocols

There are two connection protocols that can be used to connect to the Data Archive: The older PI API and the newer PI SDK. PI Interfaces are typically built to use the PI API when sending data. Newer PI System software, such as the PI ICU, are built to use the PI SDK. Therefore, both need to work correctly on a PI Interface node. We will now verify whether we can connect to the Data Archive from the PI Interface using these protocols

Step 1 : First, we will test a connection using the PI SDK.

- a. Run the PI SDK Utility (AboutPI-SDK)
- b. In the pane on the left side of the window, select "Connections"
- c. In the second pane on the left, you should see the Data Archive name "PISRV01". Click the checkbox next to the name.
- d. If the connection is successful, you should see your username and "connected as" in the "Connected User" Field.



0		PI SDK Utility (Administr	rator)	_ 🗆 X
File Buffering Too	ols Connections He	lp		
PI SDK About PISDK About PISDK Snapshot Tools Message Log Support Data Error Lookup Tracing Setup KST Cleanup	✓ [™] PISRV01	Network Node: Port Number: Default User Name: Connection Timeout: Data Access Timeout: Connection Type: ServerID:	PISRV01 5550 pidemo 10 60 PI3 protocol 3.5 7a31e9fa-0206-#85-ad2d	V Seconds Seconds
V Kon Gleanup	PISRV01 connected as p	Description: Connected User: IP Address: PI Version: Operating System:	PISCHOOL\student01 as 192.168.0.5 PI 3.4.405.1198 Windows NT AMD64 6.2	piadmins PIWorld

Step 2 : Finally, we will test the PI API protocol

- a. Run the command prompt
- b. Navigate to the directory C:\Program Files (x86)\PIPC\bin Hint: type "cd %pihome%\bin"
- c. Run the command apisnap PISRV01
- d. If the connection is successful, you should see the message:

C:\Program Files (x86)\PIPC\bin>apisnap	PISRVØ1
APISNAP version 2.0.1.35 PI-API version 2.0.1.35 Attempting connection to PISRV01	
Enter tagname: 🔔	

e. Enter the tagname "sinusoid". Do you get a value?

Note: We will continue our discussion of the PI API and PI SDK protocols in the section "PI System Security Management".

2.12.3 Validating the availability of data on the OPC DA Server

The PI System is responsible for reliably collecting and storing data. However, there is not much the PI System can do if data is not available at the data source. This is actually one of the most common issues with newly installed PI Interfaces, so it is important to validate data availability before moving on to PI Interface configuration.



When the data source is an OPC DA Server, OSIsoft provides a tool for this step, called the PI OPC Client Tool, which is installed with the PI Interface for OPC DA. In the section "What is an OPC DA Server?" we explained the concepts "OPC Server" and "OPC Client". The PI OPC Client Tool is an OPC client published by OSIsoft, designed to allow users to *view* data on the OPC Server, without collecting it.

Of course, the PI OPC Client Tool is not the only OPC Client that can be used to view data. Most OPC Server vendors include an OPC Client with the installation of the OPC Server. It is also recommended to test the availability of data on the OPC Server using this vendor-specific OPC Client.



2.12.4 Solo Exercise – Using the PI OPC Client Tool



This is a solo exercise that is designed to maximize learning in a specific topic area. Your instructor will have instructions and will coach you if you need assistance during the exercise.

Activity Objectives

Complete step 5 from the PI Interface installation methodology we outlined in this chapter:

Step 5: Validate that data is available on the data source for the PI Interface to read

Approach

Part 1 – Validate that you can connect to the OPC Server

- Step 1: From PIINT01, run the program "PI OPC Client Tool"
- **Step 2 :** In the top left corner, the field with "Localhost" is reserved for the address of the computer node where the OPC Server is installed. Since the OPC Server is installed locally, we will keep "Localhost" and connect by pressing the "Connect to

node" button.

- **Step 3 :** A list of OPC Servers will appear under the "OPC Servers" field. Select OPCSample.OpcDa20Server.1 and click on the "Connect to OPC Server" button.
- **Step 4 :** If the connection is succesful, you should see a good server status under the "Server Status" field. The Server Current State should be "RUNNING"

Part 2 – Validate that OPC Tags that are available on the OPC Server

- **Step 5 :** Click the "Add Group" button *button*. In the "Add Group" dialog, click "Create".
- Step 6: Click the "Browse OPC Server, Add Tags" button
- **Step 7**: The Add Item window will appear. This is the window that allows you to see what data is available on the OPC Server. Click the "List" button at the top-left of the window.
- **Step 8 :** We are now browsing the server, and see the hierarchy of data available on the OPC Server. The data has been organized under 5 pumps. Select one of the pumps.



Step 9: We now see the OPC Tags available for the selected pump on the right hand side. We must now verify whether the OPC Tags have good data. Click "Select All" and "Add Selected" under the OPC Tags. They should now be in the "Added Tags" field. Click "OK" on the lower right corner of the Window.

Note: This step does NOT add PI Points to the PI Interface, it simply adds OPC Items to the OPC client window so we can view the data.

Step 10 : You should now have returned to the main PI OPC Client window, with the tags you selected listed under Group1. To verify the current value of these tags, click

the "Polling on Group" button.

Step 11 : This should open the "Polling Group: Group1" window. Here, you will see a list of the pump tags you selected, with the current value, timestamp and quality. We must ensure that the quality is good, and that the value makes sense.

Note: We will use the PI OPC Client Tool again when configuring PI Points for the PI Interface for OPC DA



2.12.5 Ensuring proper authentication and authorization of the PI Interface on the Data Archive

In the previous sections, we ensured that:

- The PI Interface node can communicate over the network with the Data Archive server
- Data is available on the data source

The last step before configuring our PI Interface instance will be to ensure that the PI Interface:

- Has permission to connect to the Data Archive application
- Has permission to carry out its task once connected, which is to write data to the appropriate PI Points on the Data Archive.

Although we will review PI System security in depth in a later chapter, it is important to perform a brief overview now, in order to properly configure our PI Interface.

Authentication vs. Authorization

In the context of the PI System:

- Authentication is the process that verifies the identity of a user or process, before allowing it to connect to the Data Archive
- Authorization is the process that determines what an application can do once connected to the Data Archive.

Typically, when software connects to the Data Archive, their Windows Active Directory account is authenticated by a **PI Mapping**. The PI Mapping assigns them a **PI Identity**, which grants them specific rights (authorization) on the PI System. The PI Mappings are like security guards at the entrance of a facility. They allow you to enter the facility, and give you an access badge (PI Identity) that gives you access to specific rooms once inside the facility.





2.12.6 Directed Activity – Create a PI Mapping for the PI Interface for OPC DA



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Exercise Objectives

Complete step 6 from the PI Interface installation methodology we outlined earlier in this chapter:

Step 6 : Configure security for the PI Interface on the Data Archive

Approach

We will be creating two PI Mappings that will allow your PI Interface to connect to the Data Archive.

OSIsoft recommends using designated Windows Service Accounts to run PI System services that communicate over a network. Before starting, you made a request to your IT department to create a Service Account:

- PISCHOOL\svc-PIInterface (password: student)
- **Step 1 :** Before we begin, let's see what happens when a PI API connection is made without the proper security.
 - a. From PIINT01, run the command prompt as the user "svc-PIInterface".
 - i. On the taskbar, hold the "Shift" key then right-click the command prompt and select "Run as different user".
 - ii. Enter the username "PISCHOOL\svc-PIInterface" and the password "student"
 - b. Navigate to the directory C:\Program Files (x86)\PIPC\bin **Hin**t: type "cd %pihome%\bin"
 - c. Run the command apisnap PISRV01. What response do you get?
- Step 2: First, we will create the PI Identity, the "access badge" our PI Interface needs to connect to the Data Archive. Log on to PISRV01, open SMT, and navigate to Security > Identities, Users, & Groups
 - a. You should be on the "PI Identities" tab. Click the "New..." button ¹²⁸ at the top left.
 - b. In the "Identity" field, enter the name "PI Interfaces & PI Buffers". Click "Create"
- **Step 3 :** Now, we will assign permissions to the PI Identity. Navigate to Security > Database Security.



- a. Double-click on the "PIPOINT" table
- b. Click "Add" and select the identity you just created, then click "OK"
- c. Under "Permissions", select both "Read" and "Write", then click "OK"
- **Step 4 :** Finally, we need to associate the service accounts IT created to the PI Identity we just created. Navigate to Security > Mappings & Trusts. You should arrive on the "Mappings" tab.
 - a. Click the "New Mapping" button
 - b. Click on the ellipses next to the "Windows Account" field. "From this location" should be PISCHOOL.INT. Enter the name svc-PIInterface, and click OK.
 - c. Click on the ellipses end next to the "PI Identity: field. Select the PI Identity "PI Interfaces & PI Buffers"
 - d. Click Create
- Step 5: Validate that the new PI Mapping is working
 - a. From PIINT01, run the command prompt as the user "svc-PIInterface".
 - i. On the taskbar, hold the "Shift" key then right-click the command prompt and select "Run as different user".
 - ii. Enter the username "PISCHOOL\svc-PIInterface" and the password "student"
 - b. Navigate to the directory C:\Program Files (x86)\PIPC\bin Hint: type "cd %pihome%\bin"
 - c. Run the command apisnap PISRV01
 - d. Back on PISRV01, in SMT, navigate to Operation > Network Manager Statistics. This utility shows you all the active connections to the Data Archive
 - e. Scroll to the bottom of the list and look for a connection with name "snapE".
 - i. What does this connection represent?
 - ii. Which user made this connection?
 - iii. Which identity was assigned to this connection?



2.12.7 Directed Activity – Configure a new instance of the PI Interface for OPC DA



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Complete step 7 from the PI Interface installation methodology we outlined earlier in this chapter:

Step 7: Create and configure an instance of the PI Interface

Approach

Step 1 : From PIINT01, Run the PI ICU

Step 2 : Select the "Create new Interface Instance from .EXE" button ¹ on the upper-left corner of the window.

Note: Every PI Interface installation comes with an example batch file called XXX.bat_new. New PI Interface instances can also be created by loading this example file in the PI ICU using the

"Create new Interface Instance from .BAT file" button in this default batch file includes a common configuration, which can speed up the PI Interface configuration process. Choosing the .EXE method allows you to fully configure the PI Interface from scratch.

- a. Browse to the PI Interface executable, located at C:\Program Files (x86)\PIPC\Interfaces\OPCInt_ReadOnly, and select the executable OPCInt_ReadOnly.exe
- b. Select the host PI Data server "PISRV01"
- c. Under the Optional Settings, set a Point Source of "OPC-PIINT01".

As we learned in earlier in this chapter, the combination of Point Source + Interface ID for each interface must be unique. When creating PI Interfaces, OSIsoft recommends choosing a unique Point Source. This will facilitate PI Interface management and improve the performance of the PI Interface instances.

d. Click "Add" then "OK".

Step 3 : On the "General" tab

- a. Set the Interface ID to 1
- b. Click the "Add a scan class" button and create a scan class with a 5 second frequency.

As we learned earlier in the chapter, the Location4 attribute of a PI Point assigns the point to one of the PI Interface scan classes. The scan frequency of the scan



class determines the rate at which the data is updated. The format of the scan frequency is as follows:

hh:mm:ss.##,

hh:mm:ss.##

where the following rules apply:

- the time before the comma represents the frequency
- the time after the comma represents an offset from midnight
- hh is hours
- mm is minutes
- ss is seconds
- ## is hundredths of seconds (01 to 99).
- If hh and mm are omitted, the scan period is assumed to be in seconds. For example, a scan frequency of **00:01:00,00:00:05** is equivalent to **60,5**.

The following tables show some example of scan classes and their result:

Scan class	Result
00:00:05	The PI Interface collects data every 5 seconds, and starts collecting immediately after starting up. Example: 12:24:02 12:24:07 12:24:12
00:00:05,00:00:00	The PI Interface collects data every 5 seconds, and starts collecting so that there is a 0 second offset from midnight. Example: 12:24:05 12:24:10 12:24:15
5,0	Same result as example above
01:00:00, 00:30:00	The PI Interface collects data every hour, and starts collecting so that there is a 30 minute offset from midnight. Example: 12:30:00 13:30:00 14:30:00



Step 4 : On the OPCInt tab

a. When you switch to this tab, you will get prompted with the following message:

PI OPCInt Interface ICU Control	×
Incorrect /SERVER value specified: . Would you like to include the incorrectly specified argument anyway? Click Yes to include the incorrect argument, or No to omit the incorrect argument.	
Yes No	

Since we have not finished our configuration yet, click "No".

- b. Configure this PI Interface to collect data from our OPC Server, OPCSample.OpcDa20Server.1. This is the same server we connected to using the PI OPC Client Tool in directed activity 0 (page 40).
 - i. The "OPC Server Node Name" should be the IP address of the OPC Server node. Since we are connecting to a local OPC Server, we can leave this field as "localhost"
 - ii. Press the button "List Available Servers"
 - iii. Under the "OPC Server Name" field, select the OPC Server OPCSample.OpcDa20Server.1.

Step 5 : On the Service tab

- a. Under "Log on as:" select "[Domain\]UserName". Enter the following account information:
 - UserName: PISCHOOL\svc-PIInterface
 - Password: student
- b. Press the "Create" button to create the service



Step 6 : Save your changes by clicking the save button

Step 7 : Start the service and watch the PI Message Log



a. After creating the service, you should now have access to the start, stop and restart Windows Service buttons at the top of the PI ICU Window.



- b. Press the "View Current PI Message Log continuously" button ¹/₂, then hit the start button to run the Windows Service.
- c. In the PI Message Log Window, you should see the following messages:

Connected to OPC Server PIINT01:: OPCSample.OpcDa20Server.1 in thread ID XXXX

This message means that the PI Interface was successfully able to connect to the OPC Server

OPC Server current state = RUNNING

This message means that the OPC Server is in a good state.

Total Number of points matching pointsource 'OPC-PIINT01' is 0

This message means that no PI Points have been created with the Point Source of the PI Interface, so no data will be collected. This will soon change when we add PI Points in the upcoming exercises.

Leave the message window open for the next exercise.



2.12.8 Definition of PI Point types for the PI Interface for OPC DA

The last step required for data collection is the creation of PI Points for the PI Interface. As previously discussed, the PI Point configuration is unique to each PI Interface. This is due to the diversity of data sources that PI Interfaces can collect from.

Often, data can be requested in multiple different ways from a single data source. This is the case for OPC DA Servers. PI System administrators may choose to collect data in different ways for different PI Points from the same OPC DA Server. There are four different ways to define PI Points for the PI Interface for OPC DA:

Polled

For polled points, the PI Interface polls the OPC Server at regular intervals defined by the scan class frequency.

Advise

For advise points (referred to as read on change in the OPC Standard), the PI Interface requests that the OPC Server send it a new value whenever the OPC Server itself receives a new value and updates its cache. This way, the PI Interface does not have to constantly poll the OPC Server (less network traffic) and does not collect duplicate values from the OPC Server.



Often the Advise method of reading data is the most efficient and best performing.

Event (Trigger)

When an event point is created, it is associated with a trigger PI Point on the Data Archive (this trigger can be any PI Point). Whenever the value of the trigger point changes, the Data Archive informs the PI Interface, which requests that the OPC Server read directly from its data source and send it a new value.

Output

Output points read a separate PI Point and *write* the value out to the data source (the PI Interface is not being used for data collection in this case). The intention of this feature is not to take over the control system. Customers often use the results they get from input points to perform calculations which are written back to output points. As of version 2.6.3.5, there is a Read-Only version of the PI Interface for OPC DA that prevents the use of output points. It is also possible to disable this feature in the PI interface for OPC DA version earlier than 2.6.3.5

When creating PI Points for the PI Interface for OPC DA, the following rules should be applied

1. The Location3 PI Point attribute determines the PI Point Type:

Location3	Туре
0	Polled or Event



1	Advise
2	Output

- 2. Location4 determines the scan class
- 3. Only Advise points can go into scan class 1
- 4. PI Points of different types **<u>cannot</u>** belong to the same scan class!



2.12.9 Solo Exercise – Create a PI Point for the PI Interface for OPC DA using SMT



This is a solo exercise that is designed to maximize learning in a specific topic area. Your instructor will have instructions and will coach you if you need assistance during the exercise.

Exercise Objectives

Begin step 8 from the PI Interface installation methodology we outlined earlier in this chapter:

Step 8: Create PI Points for the PI Interface.

You will create your first PI Point using the Point Builder tool of SMT.

Approach

- **Step 1 :** On PISRV01, open SMT and navigate to the tool Points > Point Builder.
- Step 2 : Create your first PI Point, which will store the Bearing Temperature of Pump1. You will need to fill out the following attributes:

Attribute	Value
Name	Pump1.BearingTemp
Descriptor [optional]	
Eng Units [optional]	
Point type	
Point source	
Location1	
Location2	
Location3	
Location4	
Location5	
Instrument Tag	

Step 3 : Verify whether your newly created PI Point is getting data. It can take up to 2 minutes for a running PI Interface to detect the new PI Point. While you are waiting, watch the PI Message Log window on PIINT01. When the PI Point is created, you should see the following messages:



tag Pump1.BearingTemp (XX) is added to the Interface

Hint 1: To find more information on how to configure the PI Point attributes, see "PI point configuration for PI Interface for OPC DA" in the PI Interface for OPC DA User Guide, version 2.6, pp. 19-46. You can access the documentation at these locations:

- On PIINT01: C:\Program Files (x86)\PIPC\Interfaces\OPCInt_ReadOnly
- Tech Support Website: <u>https://techsupport.osisoft.com/Downloads/All-Downloads/PI-Interfaces-and-PI-Connectors/PI-Interface-for-OPC-DA/User-Manuals</u>
- LiveLibrary: <u>https://livelibrary.osisoft.com</u>

Hint 2: The Instrument Tag corresponds with the OPC Item ID. These can be viewed using the PI OPC Client Tool, using the same procedure outlined in the directed activity "Using the PI OPC Client Tool".

Add Item	×
Server Browsing	ODC Item
Manual 🔲 Flat Branch Filter:	Item Filter: B/W Filter: Data Type Filter: OPC Item
List Clear Apply	
DPCSample.OpcDa20Server.1	Tag Item ID
Sample Process [0800][<none>]</none>	🗞 BearingTemp Sample Process/Pump1/BearingTemp
	FlowRate [081 Sample Process/Pump1/FlowRate
- Pump3 [0800][<none>]</none>	OilPressure [0]. Sample Process/Pump1/DilPressure
- Pump4 [0800](<none>]</none>	OutputFlowRa Sample Process/Pump1/OutputFlowRate
Pump5 [0800][<none>]</none>	PumpSpeed [. Sample Process/Pump1/PumpSpeed Satus (0800)]. Sample Process/Pump1/Status
	Status [0000][Sample Flocess/Fump1/Status
	All Items: 6 Selected Items: 0
	Ainteins. Io Jelected items. Io
	Select All Add Selected
☐ Item Properties	
Trem Properties	Added Tags :
Tag Name:	Tag Name Item ID Data Type
Item ID:	
item iD:	
Access Path:	
Data Type: 🗾 Clear	
Active:	
Overwrite:	
Add Remove Remove All	
	Group: Group1 Group Item Count 0
	OK Cancel
14 	



2.12.10 Directed Activity – Create remaining PI Points for the PI Interface for OPC DA using PI Builder



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Complete step 8 from the PI Interface installation methodology we outlined in this chapter:

Step 8: Create PI Points for the PI Interface.

You will create your remaining PI Points using PI Builder

Approach

When creating PI Points for the PI Interface for OPC DA, a functionality of the PI OPC Client Tool can be used to facilitate the PI Point creation process. OPC Items can be added to groups on the PI OPC Client Tool. A csv file can then be generated which is specifically designed to be used to export PI Points using PI Builder.

Part 1 - Generating the CSV file

- **Step 1 :** From PIINT01, run the PI OPC Client Tool
- Step 2: Connect to OPCSample.OpcDa20Server.1
- **Step 3 :** Click the "Add Group" button *button*. In the "Add Group" dialog, click "Create".
- Step 4: Click the "Browse OPC Server, Add Tags" button
- **Step 5 :** The Add Item window will appear. View the data available on the OPC Server by checking the "Flat" option and press "List" on the left side. This lists all the items available on the OPC Server. On the right side of the window, click the "Select All" button, then "Add Selected", then "OK".





Tag	Item ID	^
🗞 Sample Proce	Sample Process/Pump1/B	
🗞 Sample Proce	Sample Process/Pump1/FL	=
🗞 Sample Proce	Sample Process/Pump1/Di	
🗞 Sample Proce	Sample Process/Pump1/0	
🗞 Sample Proce	Sample Process/Pump1/P	
🗞 Sample Proce	Sample Process/Pump1/St	
🗞 Sample Proce	Sample Process/Pump2/B	
🗞 Sample Proce	Sample Process/Pump2/FL	
Sample Proce	Sample Process/Pump2/0i	~
All Items: 30	Selected Items: 0)
Select All	Add Sele	cted

Note: A maximum of 500 OPC Items can be added at once using this method. We will see how to add even more items in bulk later in this section.

- Step 6: You should now have returned to the main PI OPC Client window, with the tags you selected listed under Group1. On the toolbar at the top of the window, select File > Save As
- **Step 7 :** In the Save Configuration window, click on the ellipses button next to the "Enter file Name for .csv file" field and chose the desktop as the file location
- Step 8: Change the Point Source to "OPC-PIINT01", then select "Save"

S I/F Configuration	-	
Node Name:	Localhost	-
OPC Server Name:	OPCSample.OpcDa20Server	-
Interface ID:	1	
Point Source:	OPC-PIINTI	
First Scan Class:	00:00:10	
Enter file Name for .	bat file:	
opcint.bat		
Enter file Name for .	csv file:	
C:\Users\student01	\Desktop\TagList.csv	
5	ave Cancel	



Part 2 - Creating the PI Points from Point Builder

- Step 9: Copy-paste the csv file you created to PISRV01
- **Step 10 :** Open the file with Excel. You should see the following columns in Excel:

Select(x)
Тад
instrumenttag
pointtype
location1
location2
location3
location4
location5
pointsource

The PI Point attributes instrumenttag, pointtype, location2, location5 and pointsource have all been set correctly by the PI OPC Client Tool according to the OPC Item that was added to the group. We now only have to make minor modifications to this spreadsheet before publishing the PI Points to the Data Archive.

- Step 11 : We want all of our PI Points to be Advise points in scan class 1. Change "location3" to 1 and "location4" to 1 for all PI Points
- **Step 12 :** Change the "Tag" column to give the PI Points appropriate names.

Hint: You can use the following procedure:

- i. Copy-paste the "instrumenttag" column into the "Tag" column.
- ii. Select the "tag" column.
- iii. Use the shortcut Ctrl+H to open the "Find and Replace" dialog.
- iv. Replace the slash characters (/) with periods (.).
- v. Replace the "Sample Process." string with an empty field.

This should give you the naming convention **PumpX.DataName**

Step 13 : The Pump1.BearingTemp PI Point was already created. Therefore, simply remove the "x" in the "Select(x)" column, since we will not be publishing this PI Point.



Step 14 : Browse to the PI Builder tab in the Excel ribbon. . Notice we are connected to the default Data Archive "PISRV01"





- Step 15 : Select the Publish Button Publish
- **Step 16 :** Select edit Mode "Create Only" and select "OK". Verify we see the following message at the bottom of the publish window:

The requested action is complete.

Step 17 : In SMT > Data > Current Values, verify whether your new PI Points are getting data. **Hint:** you can search by point source "OPC-PIINT01"

Part 3 - Managing PI Points using PI Builder

PI Builder can be used to create, edit and delete PI Points. Now that our pump PI Points have been created, let's edit them to make them more user-friendly.

- **Step 18**: Open a new Excel workbook. Browse to the PI Builder tab in the Excel ribbon.
- Step 19: On the PI Builder tab, select PI Points > Find PI Points

							- I'	iglisticsv - E	xcel
ATA	REVIEW	VIEW	DEVELOPER	PI DATAL	INK PI	BUILDER	POWERPIV	от	
PI Poir	ts Library	Elements	Event Refresh	Show	Values in Ro Values in Co		Headers	1 About 2 Help	
· · ·	All PI Points	*	Frames *	*	te Data Refe		Errors (Irces	
	Eind PI Points	s 📕		, netro		inter i	10.30	arces	-
	<u>A</u> ll Digital Sta		J	К	L	М	Ν	0	F
20 1	ind Digital S	idles							

- Step 20: Search for all of your Pump PI Points, select it and his "OK"
- Step 21 : On the "Select Object Types and Column Headers", select the "Required Columns", the "Description" and "engunits" columns, then "OK"
- **Step 22 :** Edit the description and engunits column for each of the PI Points. **Hint:** Use copypaste and find-replace (Ctrl+H) to speed up the process!
- Step 23: Publish your changes. This time, select edit mode "Edit Only".



Taglist sev. Event

2.13 Configuring a reliable PI Interface

In the previous section, we have gone through all the steps required to collect data from an OPC DA Server. We now have process data from 5 pumps in our Data Archive, which PI System users can view in real-time, and also use in their analyses.

However, the data from this PI Interface is not yet reliable. Multiple issues can arise which would lead to PI System users losing access to the data

2.14 Group Questions – Preventing data loss



The following questions are intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

Questions

For each of the scenarios below, determine whether it is possible to avoid data loss, and determine which OSIsoft functionality can be used to prepare for each.





Is it possible to prevent data loss:
Yes No Which steps can be taken to prepare for this scenario:_



Is it possible to prevent data loss:
Yes No Which steps can be taken to prepare for this scenario:



Is it possible to prevent data loss:
Yes No Which steps can be taken to prepare for this scenario:_



2.15 Defining the PI Buffer Subsystem

2.15.1 What is the PI Buffer Subsystem?

The PI Buffer subsystem is an OSIsoft application installed with every PI Interface. Once configured, it buffers data on the PI Interface node. A good analogy for the PI Buffer Subsystem is a reservoir.



PI Buffer Subsystem

Under normal operation, when the valve to the Data Archive is open, data simply passes through the reservoir. When the valve closes (i.e. The Data Archive is down, or the network is down), as the PI Interface continues to collect data, this data will start accumulating in the reservoir.



PI Buffer Subsystem

When the valve opens again (the Data Archive, or network, are restored), the data will flush out of the reservoir and be sent to the Data Archive.

Note: There is another, older OSIsoft buffering service called the API Buffer Server. The PI Buffer Subsystem is the best option for most environments. The API Buffer Server should only be used if (1) the PI Server receiving the buffered data is older than version 3.4.375 and (2) the PI Interface runs on a non-Windows platform.



2.15.2 How does the PI Buffer Subsystem work?

The PI Buffer Subsystem runs as a Windows Service.

The PI Buffer Subsystem does not just buffer data from a PI Interface. It can actually buffer data from any application (OSIsoft or custom-built) which is writing data to a Data Archive.

When the PI Buffer Subsystem has been configured, instead of writing data directly to the Data Archive, PI API applications (such as PI Interfaces) write the data to a "shared memory buffer".

The PI Buffer Subsystem performs the following steps:

- 1) Reads data from the shared memory buffer and transfers it to its "snapshot table"
- 2) From the snapshot table, marks the data for compression
- 3) Writes the data to a memory-mapped buffer queue file
- 4) Reads data from the buffer queue and sends it to the Data Archive



Note: Exception and Compression are mechanisms by which data is filtered, so that only meaningful data is kept in the Data Archive. The PI Interface is responsible for Exception. The PI Buffer Subsystem marks events as either **Snapshot Only** (i.e. get rid of this value when a new one comes in) or **To Be Archived** (store this value). The Data Archive then treats the data accordingly. We will continue our discussion of the compression algorithm in the following chapter.



The files involved in this process are:

- 1) Shared memory buffer: The location in memory where PI Interfaces write data. When this location is full, data is written to a file on disk called APIBUF_<Data Archive name>.dat
- 2) Snapshot table (pibufmem_<GUID>.dat): This table holds the most recent value received for all buffered PI Points.
- 3) Buffer queue file (pibufq_<GUID>.dat): This is the file that acts as our "tank". The default size of this file is 32 MB. When the file becomes full, a second file is created. When this file becomes fill, a third file is created. This will continue until the PI Interface node runs out of disk space.

Note: PI SDK and AFSDK applications write data directly into the PI Buffer subsystem's snapshot table, and so the first step above is skipped.



2.15.3 Directed Activity – Configure Buffering



In this part of the class you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Complete step 9 from the PI Interface installation methodology we outlined in this chapter:

```
Step 9: Configure buffering with the PI Buffer Subsystem
```

OSIsoft recommends using designated Windows Service Accounts to run PI System services that communicate over the network. Before starting, you made a request to your IT department to create a Service Account:

• PISCHOOL\svc-PIBuffer (password: student)

Approach

Part 1 – Configure the PI Buffer Subsystem

Step 1: From PIINT01, run the PI ICU. Navigate to Tools > Buffering.

ž.		PI Interface Configu	ration Utility ·
Interface	Tools	Help	
🎦 💕 🗡		Log Files	Ctrl+L
Interface:		Buffering	Ctrl+B
Type:	1	Run apisnap 4 RV01	
Description	1	Diagnostics	Ctrl+D
Versions:		Point Sources	,
General	- 1	Date/Time Properties	Ctrl+A
OPCInt		View Digital State Sets	;
Service Unilnt	1	nterface Tag Creation Utility	
Failove	Interface Communication Test Utility		Ê
Health		nterface Specific Configuration	
- Perform		Options	
DI CDV	-	- Scan Classes	







Step 3: Select "Continue with configuration".

Step 4: You should see the Data Archive "PISRV01" and the PI Interface name we configured earlier. Check the box and click "Next".

R	Buffering Manager - New Install Wizard						
Buffering Manag	Buffering Manager						
Configuration, monitoring,	, and troubleshooting of buffering						
Detected PI Interfaces PI Data Archive Security Buffering Configuration Verification	Detected PI Interfaces Confirm the PI interfaces and services for which you want to configure buffering. Servers that are not selected will not be buffered. Detected PI interfaces are listed by server.						
- Child don	Buffer Server Status						
	PISRV01						
	Pl-opcint_ReadOnly1 Running						
	Don't see all your PI interfaces? Want to add another service? Select a service.						
View messages Detected	PI Interfaces help Next	Car	ncel				

- **Step 5 :** This step ensures that the PI Buffer Subsystem will the granted the correct security on the Data Archive.
 - i. The default service account for the PI Buffer Subsystem is LocalSystem. This account has more privilege on the local computer than is needed. Before proceeding, we will change this service account to our dedicated domain account. Click on "Change" next to "LocalSystem"



0	Buffering Manager - New Install Wizard	_		x
Buffering Manage Configuration, monitoring, a	er and troubleshooting of buffering			
Detected PI Interfaces PI Data Archive Security Buffering Configuration	PI Data Archive Security Review/update a mapping or trust for the selected PI Data Archive server. Windows account to run the PI Buffering service: LocalSystem Change			
Verification	Servers PISRV01 Solution F10407] No Access - Secure Object Choose new PI Data Archive security settings Retry security test Authentication method: PI mapping (recommended) PI trust PI trust			
	Pl identity Create Revert	i	Brows	e
View messages Pl Data Arc	hive Security help Previous Next		Cance	el

ii. Select "Use Windows account". Enter the account "PISCHOOL\svc-PIBuffer" with password "student". Click on "Next".

1	Buffering Manager - New Install Wizard
Buffering Manag	
View messages Windows	Security help Previous Next Cancel



iii. Once you've returned to the security test window, we will create the PI Mapping we need to authenticate on the Data Archive. Click on "Browse..." in the PI Identity field, and select the identity we created earlier called "PI Interfae & PI Buffers", then click "OK".

€	Select PI Identity, PI Group, or PI User
Select from server PISR Type: 🔒 PI identity Defining a PI ma mapping.	V01 pping against a PI identity is the preferred method of configuring a PI
Name PI Coresight	Description
Pl Interfaces & Pl E PlEngineers PlOperators PlSupervisors	Any individual with engineering duties Any individual with operational duties Any individual with supervisory duties
	OK Cancel

iv. Once you return to the Data Archive Security window, click "Create". You should now have a green checkmark on this page. Click "Next".

0	Buffer	ing Manager - New Install Wizard	- 🗆 X
	nd troubleshooting of bufferir	-	
Detected PI Interfaces Windows Security PI Data Archive Security		eCUrity r trust for the selected PI Data Archive server. PI Buffering service: PISCHOOL\PIBuffer Change	
Buffering Configuration Verification	Servers	PISRV01 Success Retry security test Authentication method: SSPI PI identity: PI Interfaces & PI Buffers PIWorld	Change
View messages PI Data Arc	hive Security help	Previous Next	Cancel

Step 6: You can now select the Buffer Queues location. For this environment set the location to E:\OSIsoft\Buffering. If possible, it is strongly recommended to separate the buffer queue from the OS drive in order to avoid failure on the interface node by filling the main drive.



Step 7: The last window will run a verification on the status of the PI Buffer Subsystem. If there is no errors, you can exit the installation wizard.

0	Buffering Manager - New Install Wizard
Buffering Manag Configuration, monitoring,	er and troubleshooting of buffering
Detected PI Interfaces Windows Security PI Data Archive Security Buffering Configuration Verification	Verification Check the health between PI Buffer Subsystem and each PI Data Archive server. PI Buffer Subsystem successfully started. PI Buffer Subsystem is now operational. Server Status PISRV01 Connected successfully
	The upgrade to PI Buffer Subsystem is complete.
View messages Verificatio	n help Exit new installation wizard

- Step 8 : Once the installation wizard completed and closed the Buffering Manager window will open showing the status and statistics of the PI Buffer Subsystem. To re-open this window from the PI ICU, navigate to Tools > Buffering.
- **Step 9 :** In order to buffer data from a PI Interface, the PI Buffer Subsystem must start before all the PI Interfaces on the machine. Since both are run using Windows Services, it is possible to configure a dependency on the PI Buffer Subsystem.

You can verify the configuration by navigating to the PI ICU > Service tab, and verifying the "Dependencies" field. The PI ICU will automatically detect if a dependency on PIBufss is missing. Notice PIBufss is added to the interface service dependencies when we select "yes."




ž.	PI Interface Configuration	on Utility - OPCInt_ReadOr	nly1 🔄	. 🗆 X
Interface Tools Help	a 🖬 📑 🚱 📶 🥥 idOniy1 (OPCInt_ReadOniy1) -> PISRV01		•	Rename
	OPC dOnly.exe version 2.6.7.21 UniInt Service Configuration	version 4.6.2.4	PI Data server Con PISRV01 Writeable	nection Status
General OPCInt Service UniInt - Failover - Health Points - Performance Counters - Performance Points - PI SDK - Disconnected Startup	Service name: OPCInt_ReadO Display name: PI-OPCInt_Read Log on as: ONT Service\OPI (© [Domain\]UserN UserName: pischool\PIInter Password:	nly1 ID: [1] d0nly1 C Cint_ReadOnly1 C ame	• Auto	e / Remove
L-Debug IORate InterfaceStatus	Confirm password: Dependencies: tronin PIBufss		talled services: dobeARMservice eLookupSvc LG ppIDSvc ppinfo III obe Acrobat Update Service	vice
			Close	Apply
Ready	Running	OPCInt_ReadOnly1 - Installed		10

Part 2 - Validate buffering

A very important troubleshooting tool is how to verify whether data is truly buffering on our PI Interface node. Since version 4.3 of the PI Buffer Subsystem, this task has been made much easier with the introduction of the "Buffering Manager" GUI. Since this tool is not available with older versions, we will demonstrate how to verify the buffering status in both scenarios

Method 1: Buffering Manager

- Step 1: From PIINT01, Run the PI ICU. From the top of the window, select Tools > Buffering
- **Step 2 :** In the Buffering Manager, the buffering statistics update in real-time to show the Global Buffering Status, the estimated buffer capacity, the events in queue, and the total events sent in real time:





To confirm that events are flowing through the buffer, make sure that the "total events sent" is increasing. The buffering manager will also report issues such as low disk space, important error messages, etc.

- Method 2: Command line utility pibufss
 - Step 1: From PIINT01, run a command prompt, navigate to the directory C:\Program Files (x86)\PIPC\bin
 - Hint: type "cd %pihome%\bin"
 - Step 2: Run the command pibufss -cfg

This command will show you the overall buffering status.

C:\Program Files (x86)\PIPC\bin>pibufss -cfg *** Configuration: Buffering: On (API data buffered) Loaded physical server global parameters: queuePath=C:\OSIsoft\Buffering *** Buffer Sessions: 1 non-HA server, name: PISRU1, session count: 1 1 IPISRU1] state: SendingData, successful connections: 1 PI identities: piadmins, auth type: TRUST firstcon: 23-Feb-16 19:31:18, lastreg: 23-Feb-16 19:31:18, regid: 1 total events sent: 1102, snapshot posts: 78, queued events: 0

Step 3: Run the command pibufss -qs

This command will show you the statistics of the buffer queue file. A healthy buffer queue will have reads and writes from this file.





Step 4: To stop the statistics, press Ctrl+C



2.15.4 Solo Exercise – Test the PI Buffer Subsystem



This solo or group activity is designed to maximize learning in a specific topic area. Your instructor will have instructions, and will coach you if you need assistance during the activity.

Exercise Objectives

• See the PI Buffer Subsystem in action

Problem Description

Now that you have configured the PI Buffer Subsystem, you will test it and see its mechanism in action

Approach

- **Step 1 :** From PISRV01, create a PI Vision display showing the data from one of your Pumps for the last 15 minutes. Rename your display "Pump Data".
- Step 2: From PIINT01, open the Buffering Manager and validate that the PI Buffer Subsystem is healthy. (You can also use the **pibufss -qs** command from the previous directed activity)
- Step 3 : In this step, we will simulate a network disruption. On PIINT01, run the command pibufss -bc stop (this manually tells the PI Buffer Subsystem to stop sending data).



- Step 4: Watch the "events in queue" grow in the Buffering Manager or the first command prompt dialog you opened.
- **Step 5**: Watch what happens in your PI Vision display.
- **Step 6 :** Once a few minutes have gone by, run the command **pibufss –bc start** to re-establish the connection.
- **Step 7**: Check the Buffering Manager and your PI Vision display once again.



2.16 Monitor the health of the PI Interface

UniInt Health Points are PI Points that collect information about the health of the interface. They are created from the PI ICU, in the UniInt > Health Points section:

ž.	PI Interface Configuration Utility - OPCInt_ReadOnly1	_ 🗆 X					
Interface Tools Help							
🎦 🖆 🗙 🖬 🕨							
Interface: OPCInt_Read	dOnly1 (OPCInt_ReadOnly1) -> PISRV01	▼ Rename					
Type: OPCInt	OPC PIC	ata server Connection Status					
Description:		PISRV01					
Versions: OPCInt_Read	dOnly.exe version 2.6.7.21 UniInt version 4.6.2.4	Writeable					
General	UniInt Interface Health Monitoring Points						
OPCInt	Status Tagname	Type ^					
Service	Not Created sy.st.PIINT01.OPCInt_ReadOnly1.Interface Point Count	[UI_POINTCOUNT]					
UniInt	Not Created sy.st.PIINT01.0PCInt_ReadOnly1.Heartbeat	[UI_HEARTBEAT]					
Failover	Not Created syst.PIINT01.OPCInt_ReadOnly1.Device Status	[UI_DEVSTAT]					
Health Points	Not Created syst.PIINT01.OPCInt_ReadOnly1.Scan Class Information	[UI_SCINFO] =					
- Performance Counters	Not Created syst.PIINT01.OPCInt_ReadOnly1.IO Rate Not Created syst.PIINT01.OPCInt_ReadOnly1.Message Count	[UI_IORATE]					
- Performance Points	Not Created sy.st.PIINT01.OPCInt_ReadOnly1.Message Count Not Created sy.st.PIINT01.OPCInt_ReadOnly1.Output Rate	[UI_MSGCOUNT] [UI_OUTPUTRATE]					
- PI SDK	Not Created syst.PIINT01.0PCInt_ReadOnly1.Output Bad Value Rate						
- Disconnected Startup	Not Created syst.PIINT01.0PCInt_ReadOnly1.Trigger Rate	IUI_TRIGGERRATE1					
Debug	Not Created syst.PIINT01.0PCInt_ReadOnly1.Trigger Bad Value Rate	[UI_TRIGGERBVRATE					
IO Bate	Not Created sy.st.PIINT01.OPCInt_ReadOnly1.Scan Class IO Rate.sc0	[UI_SCIORATE]					
Interface Status	Not Created sy.st.PIINT01.OPCInt_ReadOnly1.Scan Class Bad Value Rate.sc0	[UI_SCBVRATE]					
Intellace Status	Not Created syst.PIINT01.OPCInt_ReadOnly1.Scan Class Scan Count.sc0	[UI_SCSCANCOUNT]					
	Not Created sv.st.PIINT01.0PCInt ReadOnlv1.Scan Class Scans Skipped.sc0	[UI_SCSKIPPED]					
	< 111	>					
	1						
To create, delete, correct, or rename a UniInt Interface Health Point, use right mouse button.							
1		Close Apply					
Ready	Running OPCInt_ReadOnly1 - Installed						

OSIsoft recommends that, at minimum, the following UniInt Health Points be created:

- Heartbeat: This PI Point indicates whether or not the interface is running. The heartbeat
 point is updated continuously unless the interface is shut down or in a deadlock situation.
 As long as the interface is running, the value of the point cycles incrementally from 1 to
 15. The heartbeat point does not indicate whether the interface is connected to or
 collecting data from a data source.
- 2. **Device Status**: This PI Point contains information about communication between the interface and the data source. During normal operation, it contains the value GOOD, indicating that the interface is communicating properly with the data source. Otherwise, the point contains a string indicating status, formatted as follows:

Status code | Description | Interface-specific text.

Example:

95 | Device(s) in error

This device status means that the PI Interface cannot communicate with the data source.



- 3. **IO Rate**: This PI Point keeps a count of all point values (inputs, outputs, triggered inputs) being sent to the Data Archive. If the value stops updating, the interface has stopped collecting data.
- 4. **Scan Class Scans Skipped**: This PI Point counts, for a specific scan class, "skipped scans", i.e the number of scans that were not performed before the scan time elapsed and the next scheduled scan was executed, for a defined reporting period (8 hours by default)



2.16.1 Directed Activity – Configure UniInt features: Health Points



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Complete steps 10 from the PI Interface installation methodology outlined in this chapter.

Step 10 : Create PI Interface Health Points to monitor the health of the PI Interface

Approach

- Step 1: On PIINT01, run PI ICU and browse to UniInt > Health Points
- Step 2: Right-click on the following Health Points and select "Create":
 - a. Heartbeat
 - b. Device Status
 - c. IORate
 - d. Scan Class Scans Skipped.sc1
- Step 3: On PISRV01, using SMT, verify whether these Health Points are receiving data

Note: We will continue our discussion of UniInt Health Points in the chapter "Monitoring a PI System".



3. Data Archive Management

Objectives

- Describe the components of the Data Archive
- Describe the functions of the basic Data Archive subsystems
- Describe data flow through the Data Archive
- Inspect snapshot, event queue and archive statistics
- Describe exception and compression
- Define a strategy for exception and compression
- Identify the directory structure of the PI folder
- Start and stop the Data Archive
- Describe best practices for archive file size and location
- Change the location and size of archive files
- Describe PI System backup methodology
- Configure a local backup of the PI System
- Describe how to restore a Data Archive from a backup

3.1 Define the role of the Data Archive

In Chapter 1, we learned that the Data Archive is the PI System component responsible for storing time series data, organized into individual streams called PI Points. It receives the data for these PI Points from PI Interfaces, and allows users to access PI Point data through the use of visualization tools like PI Vision.



The Data Archive has multiple other roles, including security, licensing and backup management.



3.2 Describe the Data Archive subsystems

The Data Archive is composed of multiple "subsystems" which manage different tasks. These subsystems are Windows Services.

There are two ways of verifying the status of Data Archive subsystems on PISRV01:

- **Step 1 :** Using System Management Tools:
 - a. Run SMT
 - b. Navigate to Operation > PI Services

	RV1
	PI Network Manager (Running)
	PI Message Subsystem (Running)
	PI License Manager (Running)
	PI Update Manager (Running)
	PI Base Subsystem (Running)
	PI Snapshot Subsystem (Running)
	PI Archive Subsystem (Running)
	PI Backup Subsystem (Running)
	PI Shutdown Subsystem (Stopped)
	PI AF Link Subsystem (Running)
	PI SQL Subsystem (Running)
	PI Totalizer Subsystem (Running)
	PI Alarm Subsystem (Running)
	PI Performance Equation Scheduler (Running)
	PI Batch Subsystem (Running)
	PIPC Log Server (Running)
	PI Ramp Soak Simulator (mp_sk) Interface X64 (Running)
	PI Random Simulator (random) Interface X64 (Running)
	PI Batch Generator Interface (Stopped)
· 🖓 👘	PI Recalculator Subsystem (Stopped)

- Step 2: Using the services snap-in
 - a. Run the application services.msc
 - b. Look for Windows Services that start with PI



		Services)
File Action View	Help						
- 🔿 🗖 🔄	🛓 👔 🖬 🔹 🖬 💷 🖬						
Services (Local)	Services (Local)						
	Select an item to view its description.	Name 🔺	Description	Status	Startup Type	Log On As	
		🌼 Performance Logs & Alerts	Performanc	Running	Manual	Local Service	
		PI AF Application Service	Provides abi	Running	Automatic	NT SERVICE\AFService	
		🔍 PI AF Link Subsystem		Running	Automatic	Network Service	
		🛸 PI Alarm Subsystem		Running	Automatic	Local System	
		🌼 PI Analysis Service	Service to r	Running	Automatic (D	Network Service	
		🔍 PI Archive Subsystem		Running	Automatic	Local System	
		🔍 PI Backup Subsystem		Running	Automatic	Local System	
		🔍 PI Base Subsystem		Running	Automatic	Local System	
		PI Batch Generator Interface			Manual	Local System	
		🄍 PI Batch Subsystem		Running	Automatic	Local System	
		🌼 PI Buffer Subsystem			Manual	Local System	
		🄍 PI License Manager		Running	Automatic	Local System	
		🄍 PI Message Subsystem		Running	Automatic	Local System	
		🄍 PI Network Manager		Running	Automatic	Local System	
		🔍 PI Performance Equation Sc		Running	Automatic	Local System	
		🔍 PI Ramp Soak Simulator (r		Running	Automatic	Local System	
		🔍 PI Random Simulator (rand	OSIsoft ran	Running	Automatic	Local System	
		🔍 PI Recalculator Subsystem			Manual	Local System	
		🔍 PI Shutdown Subsystem			Automatic	Local System	
		🔍 PI Snapshot Subsystem		Running	Automatic	Local System	
		🔍 PI SQL Subsystem		Running	Automatic	Local System	
		🌼 PI Totalizer Subsystem		Running	Automatic	Local System	
		🌼 PI Update Manager		Running	Automatic	Local System	
		🥋 PI Web API 2015 R2	A RESTful A	Running	Automatic (D	NT SERVICE\piwebapi	
		Reb API 2015 R2 Crawler	This service	Running	Automatic (D	NT SERVICE\picrawler	
		🔍 PI-Buffer Server	Service to b		Disabled	Local System	
		🔍 PI-Buffer Server x64	Service to b		Disabled	Local System	
		PIPC Log Server	Service to	Running	Automatic	Local System	
		<		111			>
	Extended Standard						



3.2.1 Group Questions – Identify the role of Data Archive subsystems



The following questions are intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

Question

Associate the following Data Archive subsystems with their role, listed in the table below.

- PI Network Manager: _____
- PI Message Subsystem:
- PI License Manager: _____
- PI Update Manager:
- PI Base Subsystem:
- PI Snapshot Subsystem: _____
- PI Archive Subsystem:
- PI Backup Subsystem: _____

1	Stores and serves the data after it comes out of the snapshot subsystem. Data consists of multiple time-stamped measurements for each data point. Values represent on/off, pressures, flows, temperatures, set points, and so on.
2	Maintains the Point Database, Digital State Table, and configuration databases for authentication. Hosts the PI Module Database.
3	Maintains license information for Data Archive and all connected applications.
4	Records status and error messages for Data Archive in a log file.
5	Manages communication between Data Archive subsystems, interfaces and client applications. Also validates clients at time of connection. Clients may be standard products such as PI ProcessBook, or they may be custom PI API or PI SDK programs.
6	Manages backups of the Data Archive
7	Stores the most recent event for each point, applies compression, sends data to the event queue, serves snapshot events, and sends updates for client applications to PI Update Manager.



8	Queues notifications of changes in data values, point attributes, modules, and
	so on to any interface or client application that is signed up for notification.

3.3 Data Flow through the Data Archive

As we learned in the previous group activity, the PI Snapshot Subsystem and the PI Archive Subsystem are the two services involved in archiving PI System data.

In the previous chapter, we learned how data flows through the PI Interface node when the PI Buffer subsystem is configured. The PI Buffer Subsystem is actually very similar to the PI Snapshot Subsystem, and thus performs very similar tasks.

Whenever new data is sent to the Data Archive, the PI Snapshot Subsystem:

- 1) Reads data from the snapshot table on the Data Archive
- 2) Applies compression
- 3) Writes the data to the event queue

At this point, the PI Archive subsystem takes over. It:

- 1) Reads data from the event queue
- 2) Writes the data into a "write cache" in memory
- 3) Periodically, it will write the data from the write cache onto disk, in the archive files.

When PI System visualization tools (e.g. PI Vision) request "snapshot" data, the data they receive comes directly from the snapshot table, before compression is applied.





The files involved in this process are:

- 1) Snapshot table (piarcmem.dat): This table holds the most recent value received for all PI Points.
- 2) Event queue (pimq0000.dat): This file is very similar to the buffer queue file on the PI Interface node, discussed in the previous chapter. During normal operation, it simply acts as a tank through which data flows from the PI Snapshot Subsystem to the PI Archive Subsystem. However, if there is a problem with the PI Archive subsystem (e.g. it is too busy responding to other requests), data will start accumulating in this tank.
- 3) The memory write cache: This cache, which is stored in memory rather than the hard drive, was designed to minimize the number of writes to disk, thus improving performance. By default, the PI Archive subsystem flushes the cache every 5 minutes defined by the tuning parameter 'Archive_SecondsBetweenFlush'.
- 4) Archive files (xxx.arc): These are the files on disk where the archive data for each PI Point is stored. We will continue our discussion of archive file management in later in this chapter.



3.3.1 Directed Activity – Inspect Snapshot table statistics



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Learn how to monitor the snapshot table:



Approach

There are two ways of inspecting the snapshot table statistics:

Method 1 – Using System Management Tools

Step 1 : On PISRV01, run SMT, and navigate to Operation > Snapshot and Archive Statistics

Step 2 : At the top of the page, change the radio button to show only Snapshot statistics



Image: A state of the s						
Show: 🖲	Snapshot 🔿 Archive 🔿	Both	Update Time:	2/10/2016 12:	56:11 AM	
Туре	Counter	Server	Collective	Value	Change	
Snapshot	Point Count	PISRV1		512	0	
Snapshot	Snapshot Events	PISRV1		372,351	27	
Snapshot	Out of Order Snapshot Events	PISRV1		0	0	
Snapshot	Snapshot Event Reads	PISRV1		70,465	11	
Snapshot	Events Sent to Queue	PISRV1		170,426	18	
Snapshot	Events in Primary Queue	PISRV1		0	0	
Snapshot	Number of Queue Files	PISRV1		2	0	
Snapshot	Events in Queue	PISRV1		0	0	
Snapshot	Estimated Remaining Capacity	PISRV1	4	,294,967,294	0	

Method 2 - Using the command line

Step 1 : From PISRV01, run the command prompt, and navigate to the folder C:\Program Files\PI\adm Hint: type "cd %piserver%\adm"

Step 2 : Run the command piartool -ss

C:N.	Administrator:	Command Prompt -	piartool -ss	 x
:\Program File	es\PI\adm>piartool -	-88		^
Counters for 9-	-Feb-16 20:11:06 (al	1 taus)		≡
Jounce13 101 7	$\mathbf{D} = \mathbf{J} = \mathbf{A} + \mathbf{O} = \mathbf{A} + \mathbf{A}$	× F10	Ø	
	Snapshot Events:	373955	Ø	
Out of Order	Snapshot Events:	0	Ø	
	hot Event Reads:	71039	Ø	
	s Sent to Queue:	171584	Ø	
	in Primary Queue:	Ø	Ø	
Number	of Queue Files:	2	Ø	
	Events in Queue:	0	Ø	
Estimated Ker	naining Capacity:	4294967295	Ø	
Counters for 9-	-Feb-16 20:11:11 (al	l tags)		
	Point Count:	512	Ø	
		373961	6	
	Snapshot Events:	0	Ø	
	hot Event Reads:	71051	12	
	s Sent to Queue:	171590	6	
Events	in Primary Queue:	0 2	Ø	
Number	of Queue Files:	2	Ø	
E-+	Events in Queue:	0 400 404 500 5	Ø	
Estimated Ker	naining Capacity:	4294967295	Ø	

This command will post the snapshot table statistics every 5 seconds. The left column displays the current statistics, and right column indicates the change in statistics since the last refresh. Press "Ctrl + C" to exit from the snapshot statistics. Some important statistics are:

- Snapshot events: Number of events being held in the snapshot table
- Out of Order Snapshot Events: Events that have passed through the snapshot table which were older than the current snapshot. A large number of OOO events can cause performance issues



3.3.2 Directed Activity – Inspect Event Queue Statistics



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Learn how to monitor the event queue:



Approach

Step 1 : From PISRV01, run the command prompt, and navigate to the folder C:\Program Files\PI\adm

Hint: type "cd %piserver%\adm"



This command will post the Event Queue statistics every 5 seconds. Important statistics include:

- The current event queue file name and location are printed in the first line.
- **Total Event Reads and Total Event Writes**: Reads and writes from the event queue file. These numbers should be increasing by the same amount. If the reads are increasing and the writes are not, this could indicate a problem. Contact OSIsoft technical support.
- **Number of event queue files**: Under normal operation, this should be 1. If the number of reads exceeds the number of writes, the event queue will fill up, and a new event queue file will be created. Again, this indicates a potential issue.



Administrat	or: Command Promp	t - piartool -	qs 🗖 🗖 🗙
Events in Primary File: Total Event Writes: Total Event Reads: Number of Queue Files: Events in Queue:	164043 164043 1	0 8 8 0 0	(0.1/sec) (0.1/sec)
Counters for 9-Feb-16 20:23:40 Primary File Size: Primary Page Size: Primary Data Pages: Write Page Index: Read Page Index: Current Write Queue File: Current Read Queue File: Total Page Shifts: Available Pages: Average Events per Page: Estimated Remaining Capacity: Bytes in Primary File:	67108864 65536 1023 0 0 0 0 1022 0 0 0 0 0 0 0 0 0 0 0 0 0	YI \queue \p 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	imq0000.dat> (99.9%) (0.0 mn)
Total Event Writes: Total Event Reads: Number of Queue Files: Events in Queue:	164051 164051 1	5 8 9 9	<pre>(0.1/sec) (0.1/sec) </pre>



3.3.3 Directed Activity – Inspect the archive statistics



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Learn how to monitor archiving:



Approach

There are two ways of inspecting the archive table statistics:

Method 1 – Using System Management Tools

Step 1 : On PISRV01, run SMT, and navigate to Operation > Snapshot and Archive Statistics

Step 2 : At the top of the page, change the radio button to show only Archive statistics



Show:	O Snapshot	Both	Update Time: 2/10/2	2016 1:39:45 AM
Туре	Counter	Server	Collective Value	
Archive	Archived Events	PISRV1	173.206	
Archive	Out of Order Events	PISRV1		
Archive	Events Read	PISRV1	55.942.477	943.914
Archive	Read Operations	PISRV1	69.055	
Archive	Cache Record Count	PISRV1	159	
Archive	Cache Records Created	PISRV1	12.012	103
Archive	Cache Record Memory Reads	PISRV1	377.064	5.590
Archive	Cache Clean Count	PISRV1	1,308	17
Archive	Archive Record Disk Reads	PISRV1	78,502	2 765
Archive	Archive Record Disk Writes	PISRV1	75,219	746
Archive	Unflushed Events	PISRV1	62	49
Archive	Unflushed Points	PISRV1	24	-5
Archive	Point Flush Count	PISRV1	75,310) 745
Archive	Primary Archive Number	PISRV1	1	0
Archive	Archive Shift Prediction (hr)	PISRV1	0) 0
Archive	Archiving Flag	PISRV1	3	8 0
Archive	Archive Backup Flag	PISRV1	C) 0
Archive	Flushed Events	PISRV1	173,144	1,489
Archive	Shift or System Backup Flag	PISRV1	C) 0
Archive	Failed Archive Shift Flag	PISRV1	C) 0
Archive	Overflow Index Record Count	PISRV1	4	L 0
Archive	Overflow Data Record Count	PISRV1	1,215	i 9
Archive	Archive Loaded Flag	PISRV1	1	0

Method 2 - Using the command line

Step 1 : From PISRV01, run the command prompt, and navigate to the folder C:\Program Files\PI\adm

Hint: type "cd %piserver%\adm"

Step 2 : Run the command piartool –as

Administrator:	Command Prompt -	piartool -as	_ D X
Counters for 9-Feb-16 21:00:48 (a Archived Events: Out of Order Events: Events Read Cache Record Count:	11 tags) 174053 0 50700070 69822 188	0 0 0 0	<u>^</u>
Cache Records Created: Cache Record Memory Reads: Cache Clean Count: Archive Record Disk Reads:	12180 382243 1345 79373	0 1 0 10 11	
Archive Record Disk Writes: Unflushed Events: Unflushed Points: Point Flush Count: Primary Archive Number:	75990 375 274 76082 1	-11 -11 -11 11 0	
Archive Shift Prediction (hr): Archiving Flag: Archive Backup Flag: Flushed Events:	и 3 174477	0 0 11	
Shift or System Backup Flag: Failed Archive Shift Flag: Overflow Index Record Count: Overflow Data Record Count: Archive Loaded Flag:	0 9 4 1248 1	0 0 0 0 0	=
_			×

This command will post the Event Queue statistics every 5 seconds. Important statistics include:

• Archiving Flag: This flag indicates whether data is being archived:



- 0: Data is not being archived
- 1: Only historic data is being archived
- 2: Only future data is being archived
- 3: Historic and future data is being archived

For Data Archive 2012 and earlier, a value of 1 is healthy. For Data Archive 2015 and later, a value of 3 is healthy. An unhealthy Archiving flag indicates an issue. Contact OSIsoft Technical Support.

• **Out of Order Events**: Events which are older than the last value written to the archive. A large number of OOO events can cause performance issues for the PI Archive Subsystem.



3.4 Understanding Exception and Compression

3.4.1 Solo Exercise – Filtering data



This is a solo exercise that is designed to maximize learning in a specific topic area. Your instructor will have instructions and will coach you if you need assistance during the exercise.

Exercise Objectives

Discover the logic behind the exception and compression

Problem Description

You need to apply logic to the process of data collection so that you filter out values and keep only meaningful data

Approach

Split into partners (optional). Open the spreadsheet C:\Class\Exercise Files\Exercises.xlsx

Determine which events you will keep by highlighting those cells in YELLOW.

Repeat the process for the second worksheet.

3.4.2 Why use Exception and Compression?

As we've discussed in the previous sections, Exception and Compression are mechanisms by which data is filtered, so that only meaningful data is kept in the Data Archive. Exception is applied by the PI Interface, and Compression is applied by the Snapshot Subsystem.

So why do we bother with them? Why not keep all of the unfiltered data in the Data Archive?

Exception and Compression have the following benefits:

- 1. Storage: They reduce the amount of space needed to store data, freeing up valuable space on a hard drive. Some historic data can be reduced to 90 percent or more of their original size.
- 2. Transmission Speeds: The amount of time it takes to send data sets over the network depends on the size of the transmitted data set. Reducing data sets minimizes the amount of time it takes to move PI System Data in the network by a considerable margin. This also reduces the financial cost of running a network, since less equipment and bandwidth is needed to transmit the data sets.



- **3.** Archiving and Backup: Reducing your data allows other processes to be faster and more efficient such as archiving and backups. The PI Archive subsystem can responds to requests more quickly if it is not busy handling large amounts of unfiltered data.
- 4. PI System Performance: the ultimate result of efficient data processing is an increase in performance that allows the PI System to store more data for a given disk size, with faster data retrieval time for display and in a more secure way with backup features that prevent data loss.

3.4.3 How does Exception work?

Exception works by removing values that are not changing with time or values whose change is insignificant and below the instrument's accuracy threshold. For example an interface that reads an instrument accurate to within ± 0.5 , and receives the following values: 1.5, 1.7, 1.6, 1.5, will only store the 1.5 value and show a straight line after that, because all changes were below the instrument's accuracy threshold, and can therefore be considered **noise**.

The exception mechanism uses a simple deadband algorithm to determine whether to send events to the Data Archive. For each PI Point, the following PI Point attributes determine the deadband:

- 1) **ExcDev** (or **ExcDevPercent**) determines how much a point's value needs to change before the PI Interface sends it to the Data Archive
- 2) ExcMax sets a limit on how long the PI Interface can go without reporting a value to Data Archive. After the ExcMax time period, the PI Interface sends the next new value to Data Archive, regardless of whether the new value is different from the last reported value
- 3) **ExcMin** sets a limit on how frequently the interface can report values. For example, if you want the interface to wait a full ten minutes before reporting a new value to Data Archive, then you would set the ExcMin attribute to 600 seconds.





Time

In the illustration above, which values will be sent to the Data Archive?

Answer:

Why do we need the previous value?

We send the value before the exception for a very basic reason: without the previous value, it would not be possible to correctly draw the historic trend.

Consider the series of points below. Draw one trend using just the initial value (Value A) and the value that jumps out of the deadband (Value B). Then draw a trend line that includes not only those two points but the value previous (Value C).





Of the two trend lines you just drew, which trend is more accurate?



3.4.4 Directed Activity – Using the Exception Algorithm



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Determine from the raw data which values will pass the exception test and which will be filtered out.

Approach

Given the following parameters, what is the snapshot at each of the given times? Which values pass Exception?

- ExcDevPercent: 2
- Span: 200
- ExcMax: 180

PI Interfa	ice Node	Data Archive		
Time	Value	Snapshot Time	Current Snapshot	Value passes Exception
10:00:00	70.3	10:00:00	70.3	Yes
10:01:00	67.1			
10:02:00	71.4			
10:03:00	70.1			
10:04:00	68.2			
10:05:00	66.0			
10:06:00	65.8			
10:07:00	64.2			
10:08:00	60.0			
10:09:00	63.1			



3.4.5 How does compression work?

Compression works by removing data that is not meaningful, i.e. data that is not required to accurately reproduce the original data from the data source in a trend.

But isn't everything meaningful?

Not necessarily. For example, consider the following simplified illustration. Which values would you require to accurately represent the data over time?



Time

In the above illustration, which value(s) will be sent to the PI Server?

Answer:

Compression is determined by the following PI Point attributes:

CompDev or **CompDevPercent** determine how much a point's value needs to change for Data Archive to save it.

CompMin and **CompMax** control how often Data Archive saves a new value for a particular point. (This is similar to the ExcMin and ExcMax attributes in exception reporting.)



Note: Additional details on compression can be found in KB00699 - Compression Explained.

http://techsupport.osisoft.com/Troubleshooting/KB/KB00699

3.4.6 Effects of Exception and Compression on Displayed Data

Often you will experience a situation where one of the following conditions will be true:

You are watching a trend and you can see many values, but when the trend is, refreshed most of them disappear.

Before:



This is completely normal behavior and what you are witnessing is the results of compression being applied. In this case, the ProcessBook trend is receiving updates from the snapshot table. However, it only keeps these snapshot values in its local cache for a short period of time. When the trend is refreshed, ProcessBook must query the Data Archive again, and receives data directly from the archive files, where compression has been applied.

3.4.7 Default Values for Exception and Compression

The default values for exception and compression are as follows:



ExcDevPercent = 0.1 (% of span); ExcMax = 600 seconds (10 minutes); CompDevPercent = 0.2 (% of span); CompMax = 28800 seconds (8 hours); Zero = 0; Span = 100.

Why are the default values important to me?

Because a deadband that is too wide will filter too much of your data and a deadband that is too narrow may give you a lot of unnecessary data.

On the other hand, there are instances where you would want to capture everything you collect with no exception or compression. You might be performing a calculation and want to capture every result, or you may have regulatory requirements that require you to store every reading.

<u>A very important aspect of being a PI System Administrator is determining a strategy</u> for setting Exception and Compression.



3.4.8 Group Questions – Determine a strategy for setting Exception and Compression



The following questions are intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

Question

Determine a strategy for setting Exception and Compression settings for your PI Points.

What would be appropriate for your PI System?



3.5 Data Archive Files

You may have noticed that, when using PI System command line utilities, and when opening PI System files, we have used two directories:

- **PIPC (environment variable %pihome%):** This is the directory where all PI System clients are installed. PI System clients are applications that connect to the Data Archive (PI Interfaces, visualization tools, etc.). There is a 32-bit PIPC folder for 32-bit applications, and a 64-bit PIPC folder for 64-bit applications (**%pihome64%**)
- **PI (environment variable %piserver%):** This is the directory where the Data Archive is installed, and where all Data Archive files and utilities reside.

3.5.1 Group Questions – Explore the Data Archive Directory



The following questions are intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

Approach

Examine the directories under the C:\Program Files\PI folder:



ADM - administration tools

BIN - binaries

- DAT data files
- LOG message log files

SETUP -additional install kits

Questions

- 1. Where are the start and stop files for the Data Archive?
- 2. Where is the license file?
- 3. Where is piartool.exe? _____



3.5.2 Directed Activity – Starting and Stopping the Data Archive



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Learn how to properly start and stop the Data Archive

Approach

Part 1 – Stop the Data Archive

Step 1: On PISRV01, run Windows Explorer.

- **Step 2 :** Navigate to the C:\Program Files\PI\adm folder.
- Step 3 : Find the file pisrvstop.bat. Right-click on this file and select "Run as administrator".
- **Step 4 :** In the command line window that has opened, observe how each subsystem is shut down in a specific order. If the server is restarted without running this file, the subsystems might not shut down in the right order. It is good practice to always use this file to stop the Data Archive before restarting the server.

Note: You might also notice that the file pisrvsitestop.bat is invoked at the beginning of the script. It is recommended never to edit the pisrvstop.bat file directly. You can add additional commands in the pisrvsitestop.bat file instead.

Part 2 - Start the Data Archive

Step 5 : Once the pisrvstop.bat script has completed, go back to Windows Explorer.

Step 6: In the same directory as before, find the file **pisrvstart.bat**. Right-click on this file and select "Run as administrator".



To speed up the process, create "Data Archive Start" and "Data Archive Stop" icons on your computer desktop pointing to the appropriate batch file.



3.6 Managing Archive Files

In this chapter, we learned how data flows through the Data Archive, and eventually ends up in files called "archive files". One of the PI System Administrators most important task is to properly manage these files.

3.6.1 Directed Activity – Explore your archive files



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Learn how to use System Management Tools to browse your archive files

Approach

Step 1: On PISRV01, run SMT

Step 2 : Browse to Operations > Archives. Notice that you have two tabs: Historic and Future





Historic vs Future

Since the introduction of Data Archive 2015, two different types of archive files are available: historic archives and future archives. Historic archives store data for non-future PI Points, while future archives store data for **future PI Points**. Only future archive files (and thus future PI Points) can accept data which is more than 10 minutes in the future.

Data in future archives is never mixed or interchanged with data in historic archives. When time passes and future data moves into the past, it is still stored in the same future archives.

Step 3 : Right-click on one of the historic archive files and select "Properties". Fill out the properties below:

Туре:	
State:	
Status:	
Start Time:	
End Time:	
Shift Flag:	

Step 4 : Right-click on one of the future archive files and select "Properties". Fill out the properties below:

Type:	
•••	

State: _____

Status:	
---------	--

End Time:	
-----------	--

Shift Flag: _____



Fixed vs Dynamic

When you create historic archives, by default, they are created with a fixed size, and the memory is allocated upon creation to minimize the potential of fragmentation on disk.

You also have the option of creating dynamic archives. Dynamic archives are files that grow as they are filled. *For historic archives, dynamic sizes should only be used for troubleshooting and reprocessing of archives.*

When you create future archives, they are created as fixed archives with an initial size of 1MB. If the data stored in that archives ever exceed 1MB the future archive grows dynamically to store the extra data.

Registered vs Unregistered

In order for the Data Archive to access the data in an archive, the archive must be registered (often referred to as "mounted" in other systems). Archive files can be registered and unregistered using System Management Tools. The registered archives can be located on any drive available to the Data Archive, as long as there is enough bandwidth to retrieve data.



The Primary Archive should always live on the Data Archive. Older "full" archive files are used less frequently and can be migrated to a storage device.

The Primary Archive

The "primary" archive is the archive where current data is being written to. It has the same characteristics as the other archives with two exceptions:

- 1. The primary archive cannot be unregistered
- 2. The primary archive has no end time it is labeled with "current time"

Historic archives are sequential in time

Each historic archive has a start and an end time. All of the data between those two points in time is contained in that file. Historic archives do not overlap in time. When an archive is initialized the timestamp of the first value sets the start time. When it is approximately 98% full a new file is initialized (in case some data comes in late). So the archives are separated by time seams. These seams are transparent to the user.

The process of initializing a new primary archive is called "**shifting**."

If automatic archive creation is enabled, the Data Archive will create a new historic archive file automatically, and use it as the new primary historic archive. As of Data Archive 2012, automatic archive creation is enabled by default.

When automatic historic archive creation is disabled:



- If there is an empty historic archive file, this file will be promoted as the primary archive file
- If no empty historic archive exists, then the oldest historic archive will become the primary and *its existing data will be overwritten*.



To prevent overwriting archive files, make sure to:

- Always have plenty of disk space in the archive file directory
- Create alerts within your IT organization to warn against low disk space
- Create at least 2 empty historic archive files

You can also make individual archive files "non-shiftable". This means they can never become primary, and so can never be overwritten.

Future archive and non-sequential data

Future archives are optimized for non-sequential data unlike real-time data stored in the historic archives. This way future archive are only created when necessary.

When a future PI Point receives a value, if a future archive does not yet exist for this timestamp, the PI Archive Subsystem creates new 1 MB fixed archive with a 1 month time span (from the 1st of the month to the1st of the next month). If more than 1 MB of data is sent to this archive, it will become dynamic and grow as needed. Future archives spanning longer time ranges can be created manually.

Step 5 : Take note of the archive file directories for the historic and future archives. In windows explorer, browse to the location of this file. You will notice that each archive file is accompanied by a second file with the file extension .ann.

Historic archive directory: _____

Future archive directory: _____

The Annotation File

Each archive file has an associated annotation file. Annotations allow you to associate arbitrary information, such as text comments and other binary data, with an archived value of a PI Point. It is important to always keep the annotation file in the same directory as the archive file.



3.6.2 Best practices for archive file management

When formulating an archiving strategy, the following best practices should be followed:

Archive sizing

Versions of the Data Archive prior to Data Archive 2012 had a default historic archive size of 256MB. Since the release of Data Archive 2012, the default historic archive size is determined automatically on installation. The following strategy is used to determine the archive size, and is the official recommendation

- (Physical Memory in MB) ÷ 3 <u>OR</u> 3 × (Licensed Point Count)/1024 MB (whichever is smaller)
- Rounded down to nearest power of 2
- No less than 256MB, and no more than 10,240MB

After the original installation, during automatic archive file creation, the size of the new primary archive file will be identical to the current primary archive. The tuning parameter *Archive_AutoArchiveFileSize* can be used to change the archive file size for the next archive shift.

Physical Memory (MB)	Historical Archive Size (MB)
0 to 1,535	256 (2^8)
1,536 to 3,071	512 (2^9)
3,072 to 6,143	1,024 (2^10)
6,144 to 12,287	2,048 (2^11)
12,288 to 24,575	4,096 (2^12)
24,576 to 30,719	8,192 (2^13)
30,720 or greater	10,240 (capped)

Archive file location

Ideally, the both the archive files and event queue should be located on separate, dedicated local volumes. Using separate drives allows data to be read from the event queue and written to the archive simultaneously, thereby optimizing data throughput.

During automatic archive file creation, the location of the archive file is determined by the tuning parameters **Archive_AutoArchiveFileRoot** and **Archive_FutureAutoArchiveFileRoot**. Clearing the value in these tuning parameter will disable automatic archive file creation. The name of the archive file is determined by the tuning parameters **Archive_AutoArchiveFileExt** and **Archive_AutoArchiveFileFormat**.

Additional recommendations

OSIsoft also recommends the creation of 2 empty historic archive files.


3.6.3 Solo Exercise – Change the archive file configuration



This is a solo exercise that is designed to maximize learning in a specific topic area. Your instructor will have instructions and will coach you if you need assistance during the exercise.

Exercise Objectives

Learn how to change the archiving parameters using SMT

Problem Description

You were just given the role of PI System Administrator at your company. The PI System at your company was installed a long time ago, and was recently upgraded. After reviewing the current archiving configuration in place, you decide to make the following changes:

- 1. Currently, the historic archive files are stored on the C drive. You decide to move these to a new dedicated drive (E:\).
- 2. Since the Data Archive was upgraded from an older version, auto-archiving is disabled. Enable auto-archiving.
- 3. Currently, the archive file size is set to the default of older versions of the Data Archive, 256MB. For new archives, change this file size 512 MB
- 4. Create 2 empty archives for emergencies.

Try to devise a strategy to accomplish these tasks on your own, before using the Step-by-step approach below.

Approach

Part 1 – Changing the default auto-archive settings

- **Step 1 :** On PISRV01, open a command prompt and navigate to the "C:\Program Files\PI\adm" directory. Run piartool –al to see the progress of archive shift
- Step 2 : Run SMT. Navigate to Operation > Tuning Parameters > Archive Tab
- Step 3 : Change the value of Archive_AutoArchiveFileRoot to E:\PIArchives\PISRV01
- Step 4 : Change the value of Archive_AutoArchiveFileSize to 512 MB
- Step 5 : Force an archive shift. Navigate to Operation > Archives. Press the "Force an archive shift" button
- Step 6 : Make sure your new archive was created automatically with the correct name, size and location
- Part 2 Move the existing archives to the new location
 - Step 7 : In SMT, navigate to the Operation > Archives. On the "Historic" tab, select all the archives that are located in the C:\PI\arc directory



- **Step 8 :** Unregister the archives using the "Unregister selected archive" button Step **8 :** Unregistered archive will still show up in SMT until you click the refresh button .
- Step 9 : Now that the archive files are unregistered, we can move them to the new location. Copy-paste the archive files to E:\PIArchives. Whenever moving archive files (.arc), ensure to move the corresponding annotation files (.ann)
- **Step 10 :** Back in SMT, press the "Register an archive" button 🔊 . Select all of the archives that you moved.
- Part 3 Create empty archives
 - **Step 11 :** In SMT, navigate to the Operation > Archives. Press the "Create a new archive" button
 - **Step 12 :** Create two empty archives with no defined start time or end time



3.7 Manage Tuning Parameters

In the previous exercise, we used tuning parameters to change the behavior of the auto-archiving functionality of the Data Archive. There are many more tuning parameters that can be used to change the default behavior of the Data Archive.

The default values of these tuning parameters are set so that common Data Archive installations have the best possible configuration. However, each Data Archive is unique, and sometimes these tuning parameters need to be adjusted.



3.7.1 Group Questions – Tuning Parameters



The following questions are intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

Questions

For the tuning parameters below, answer the following questions:

- What is the purpose of this tuning parameter?
- What are the defaults?
- Under what conditions do you think you would have to alter the values?
- What considerations would you have in resetting this?
- 1. EnableAudit
- 2. Archive_LowDiskSpaceMB
- 3. Snapshot_EventQueuePath
- 4. TotalUpdateQueue and MaxUpdateQueue



3.8 Manage Data Archive Backups

Throughout this section, we have gone under the hood of the Data Archive. We have learned that the Data Archive is composed of the following:

- Subsystems (windows services) that perform tasks
- Files that hold data (snapshot table, event queues, archives)
- Files that hold configuration information (PI Point configuration, tuning parameters)
- The physical hardware (CPU, RAM, hard drive) on which all of these components depend.

Given our new insights, it is now possible to imagine all the ways our Data Archive might be in danger.



3.8.1 Group Activity – Why backup?



The following questions are intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

Activity Objectives

Describe the importance of data backups

Questions

Your instructor will give you a couple of minutes. Document below:

- Scenarios that you can think of where you would need a backup of your data
- The types of data you feel would be critical
- Some elements of a disaster recovery plan that are key

Your instructor will then lead a discussion on your answers.

3.8.2 Your Backup Strategy

The Data Archive has a service called the PI Backup Subsystem. This service can be used to create a local "backup" of specific Data Archive files.

OSIsoft recommends that you perform nightly backups of your Data Archive, using the two-step backup strategy:

The two-step backup

The Data Archive files are copied to a local "PI Backup" folder. This folder is then copied to an external storage device, usually using a 3rd party application.





Note: There are two other possible backup strategies which are not officially recommended or supported by OSIsoft:

1. Taking a direct VSS backup of the Data Archive Server using 3rd party backup software

2. If the Data Archive is running on a Virtual Machine, taking a child VM snapshot

If your company choses to implement either of these two alternatives, you will be responsible for validating your backup and restore procedures. Neither method should be selected without conducting extremely thorough testing and verification. For more information on the potential pitfalls of these backup strategies, please consult

https://techsupport.osisoft.com/Troubleshooting/KB/KB00659.

3.8.3 How the Data Archive backup works

Which files get backed up?

The PI Backup subsystem creates a copy of all the Data Archive files that have been created or edited since the original installation. In other words, everything that contains data or configuration information. These are the only files which are needed to restore a Data Archive.

The folders and their contents are listed below:

- **adm**: pisrvsitestart.bat, pisrvsitestop.bat, pisitestart.bat, pisitebackup.bat
- archive file directory: historic archive and annotation files
- future archive file directory: future archive and annotation files
- **bin**: pipeschd.bat
- **dat**: everything
- **log**: everything



• **PIPC (32-bit and 64-bit)**: all bat, log, ini, txt, and sql files, along with the ACE Executables and ACE Class Libraries (only when pisitebackup is invoked)

Note: If the AF Database is installed on the Data Archive, on a SQL Server Express edition, the AF Database (PIFD) is also backed up. We will continue our discussion of AF Server backups in the following chapter.

The PI Backup subsystem takes *incremental* backups of the Data Archive. This means that, when a backup is performed, only files which have been modified since the last backup are copied to the PI Backup directory. Thus, resources are not wasted on overwriting files which have not changed.

Can the Data Archive be accessed during the backup?

Since the Data Archive backup uses Microsoft's Volume Shadow Copy Services (VSS), the Data Archive remains online and can be accessed as usual during the backup.

However, to minimize the impact of a backup on users, OSIsoft recommends the following:

- 1. The daily backup should be performed at an off-peak time. The default time is at 3:15 AM.
- 2. The PI Backup directory should be on a dedicated, physical drive.

How do I configure a daily backup?

The procedure is as follows:

- **1.** Establish a baseline backup of the Data Archive to a PI Backup folder.
- 2. Set up a daily Windows Scheduled Task that runs the incremental Data Archive backup to the same PI Backup folder.
- **3.** Either one of the following steps:
 - a. Use a third-party backup tool to automate a regular backup of the PI Backup folder to external storage. Data Archive includes a script that you can use for this, if a third-party tool is not an option (pisitebackup.bat).
 - b. Take a backup of the entire Data Archive server using an third party software
 - c. Take a snapshot of the Data Archive virtual machine

Note: For new installations of the Data Archive, the first incremental backup is a full backup. Therefore, step 1 is not necessary. For upgraded or moved Data Archives, step 1 is necessary.



3.8.4 Solo Exercise – Configure a daily backup



This is a solo exercise that is designed to maximize learning in a specific topic area. Your instructor will have instructions and will coach you if you need assistance during the exercise.

Exercise Objectives

Configure a daily backup of the Data Archive

Approach

Part 1 – Establish a baseline backup

- Step 1 : From PISRV01, run the command prompt. Navigate to the directory C:\Program Files\PI\adm. Hint: type "cd %piserver%\adm"
- **Step 2 :** Run the following command:

pibackup.bat D:\PIBackup -type FULL -arcdir -wait

- **Step 3 :** Validate that the PI Backup worked.
 - a. Open the D:\PIBackup folder.
 - i. Look at the files that were copied
 - b. Run SMT. Navigate to Operation > Backups. Take note of the type and status of the backup.
- Part 2 Set up a daily Window Scheduled task to run the backup
 - **Step 1**: In the same command prompt, run the command:

pibackup D:\PIBackup –install

- Step 2: Run the Task Scheduler snap in (taskschd.msc)
- Step 3 : In the left pane, select the Task Scheduler Library. You should have a scheduled task named "PI Server Backup"



Name Status Triggers Task Scheduler (Local) CollectPINetMgr Ready At 12:15 AM every day - After ti Optimize Start M Ready When computer is idle Create Basic Task P Iserver Backup Ready At 3:15 AM every day Merey day	٩
Task Scheduler Library CollectPINetMgr Ready At 12:15 AM every day - After t Optimize Start M Ready When computer is idle Optimize Start M Ready When computer is idle Optimize Start M Ready When computer is idle CollectPINetMgr Ready When computer is idle	
Import Task Impo	

- **Step 4 :** Right-click on the task and select "Properties". Go to the "Triggers" tab. is where you can modify the default scheduling of the task, if needed.
- Step 5 : Test your new scheduled task. Right-click on the task and select "Run"
- Step 6 : Validate that the PI Backup worked.
 - a. Open the F:\PIBackup folder.
 - i. Open the backup message log file "pibackup_<date>. Are there any errors?
 - b. Run SMT. Navigate to Operation > Backups. Take note of the type and status of the backup.

Note: It is also possible to track your backups using PI Performance Monitor points. OSIsoft recommends that you monitor the following Windows performance counters for PI Backup Subsystem:

Last Backup Failed: Will be 1 if the last backup failed; otherwise it will be 0.

Backups Started: Should increase by 1 every night if you have a nightly backup task installed.



Failed Backups: Will increase by 1 for every failed backup.

Note that if the pisitebackup.bat or a third-party backup of your backup directory fails, this will not be reflected in the Performance Counters.

3.8.5 Restoring the Data Archive from a backup

A Data Archive Backup can be restored to an existing Data Archive, or to a brand new computer. Common reasons for restoring a backup include:

- Recovering from a server hardware failure
- Establishing a development server based on a production server
- Moving the Data Archive to a new server

Do not hesitate to contact OSIsoft Technical Support for assistance during this process.

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For specific steps on how to restore a Data Archive see "Restore a backup to an existing Data Archive" or "Restore a Data Archive backup to a new computer" in *Data Archive 2015 System Management Guide*, version 2015



4. Asset Framework Management

Objectives

- Define the role of the Asset Framework
- Describe an asset/element
- Describe an attribute
- Describe PI System Explorer
- Define the four AF Element Attribute types
- Explain the relationship between an attribute and a PI Point
- Explain how data flows in the PI System when users are viewing an attribute
- View attribute data using PI System Explorer
- View attribute data using PI ProcessBook
- Describe the advantages of viewing attributes instead of PI Point
- Describe and create a AF Database
- Create an asset with attributes associated to existing PI Points in PSE
- Describe an template
- Explain the benefits of an AF Template
- Create a template
- Create assets in bulk using PI Builder
- Describe the components of the AF Server (service, SQL database)
- Configure a local backup of the AF Server
- Describe how to restore a backup of the AF Server

4.1 Define the role of the Asset Framework

In the first chapter, we learned that the Asset Framework is one of the crucial software components of a basic PI System. Together, the Data Archive and the Asset Framework make up the PI Server. While the Data Archive stores data, the Asset Framework *organizes* and *enhances* data. What exactly does this mean?





Organizing the data

In chapter 1, we used PI Vision to visualize data from the PI Point "BA:TEMP.1", which collects our Reactor 1 temperature. The name of the PI Point was based off a naming convention unknown to us as the user.

This naming convention could come from anywhere and mean anything... It could have been decided by a PI System Administrator 10 years ago... It could reflect the name of the data stream at the data source (e.g. in the DCS)... Generally speaking, PI Point names are *machine friendly*, not *human friendly*.

In most cases, a new PI System user has no way of knowing which PI Point they need. They are doomed to rely on their colleagues or the PI System Administrator, and might not be all that excited about using the PI System.



This is where the Asset Framework comes in. It presents PI System users with an alternative, human friendly view of the data. The data is organized such a way that a brand new PI System user can instantly recognize their process, and easily find the data they are looking for.





Enhancing the data

The only type of PI System data we've talked about so far is time-series data, i.e. data that changes often with time. However, there is a lot of static data that can be important for data consumers to access, such as:

- Material properties
- Manufacturer information
- Geographical information

This static data might be sitting in various Excel spreadsheets, relational databases, websites, etc. Normally, it would be a pain for users to hunt down and gather this data in one place.



Once again, this is where the Asset Framework comes it. This static data can be made readily available to PI System users in an organized, human friendly view, by importing or linking the data to the Asset Framework.





Some users might not be satisfied with raw (static and time-series) data. Often, the raw data needs to be manipulated in order to make it meaningful. Here are a few examples:

- From raw voltage and current measurements, an engineer at a Transmission & Distribution company might want to view a list of all trips, disturbances and outages.
- From raw flowmeter and tank sensor data, a Chief Operations Officer might want to see the production totals for each of his plants, in real-time.
- From raw stack emission measurements, a plant manager might want to be notified automatically when environmental regulations are being broken.

Each of these requests can be met using PI System functionality build on top of the Asset Framework.



4.2 Define assets and attributes

As its name implies, the Asset Framework is made up of a framework of *assets*. So what is an asset?

An asset is a logical or physical component of a process, under which data can be grouped. In the Data Archive, we have PI Points for which we are collecting streams of data. For example, we might be collecting:

- The temperature of a tank
- The speed of the tank's agitator
- The level of the tank

In the Data Archive, there is no relationship between these individual PI Points, even though, in reality, they are all related to the same piece of equipment. In the Asset Framework, these streams of data can be grouped under a "Tank" asset. These data streams are referred to as "attributes" of the tank asset, and are linked to the PI Point where the data is collected.



The assets in the Asset Framework are organized in a hierarchy. Continuing from our previous example, our tank asset might belong to one of our plants, the Montreal plant. We could therefore create an asset for the Montreal plant, and one of the Montreal plant's child assets would be the tank above. In this case, the "Montreal" asset is a logical component of our process.





So what benefit do we get from organizing our data into a hierarchy of assets?

1. A human friendly view of the data

As we saw in the previous chapter, the data is now organized, which makes it easy for us to find, understand and consume.

2. The relationships between assets provide additional opportunities

By defining the relationship between the Montreal asset and the equipment that belongs to the Montreal plant, we can extract additional information for the data. For example, if for each piece of equipment, we are collecting the power consumption, we can easily obtain the total power consumption of our Montreal plant.

3. A way to compare similar assets

If I have multiple plant assets in my asset framework, I can compare the power consumption for each plant. If I create a report analyzing my tank performance, I can apply this same report to all of my tanks. As we will see later in this chapter, the use of templates when creating similar assets makes our work reusable and scalable.

In Asset Framework terminology, an "asset" and an "element" are synonyms.

Note: Before the release of the Asset Framework, a Data Archive component called the "Module Database" (MDB) was used to create asset hierarchies under which PI Points could be organized. The MDB still exists, and continues to store configuration information for several PI System applications, such as the PI Interface Configuration Utility.

Some applications also continue to use the asset hierarchy built in the MDB, such as PI ACE and PI Batch. In order to continue using these applications, while also taking advantage of the Asset Framework, the Data Archive provides a mechanism for synchronizing the Module Database with the Asset Framework. For more information, consult the *PI MDB to AF 2015 Transition Guide*.



4.3 PI System Explorer

PI System Explorer, or sometimes referred to as PSE or AF Client, is the AF user interface that allows users to view and configure the asset hierarchy. It also has a rich range of features, making it the configuration and management tool for AF, PI Notifications, PI Event Frames and Asset Analytics.

Menu Bar Toolbar **Browser** (WALNUT\OSIsoft Plant - Playstem Explorer (Administrator) Go Tools File Edit View Help 😭 Database 🛛 🕅 🤇 very Date 👻 🕔 🗳 🕒 Back 🏐 📕 Check In 🧐 🖌 👔 Refresh 🎁 New Element 👻 🗄 New Attribute Search Elements <mark>ب</mark> و Elements Mixing Tank1 A Elements General Child Elements Attributes Ports Analyses Version Equipment Maintenance Group by: 🔲 Category 📃 Template 0 -External Temperature Filte Name: 🚊 🗝 🗇 Production Line 1 ····· 🗇 Mixing Tank1 ····· 🗇 Storage Tank1 ✓ ! ■ ♦ Name Description: △ Value 0 Configuration Item: Density 7543 a/L -
Production Line2 Mixing Tank2
 Storage Tank2 Categories: Process Variables . 🗉 Diameter 5 m Default UOM: degree Fahrenheit Element Searches (FT) T 🍼 External Temperature 7.089643 ℉ Value Type: Single 🍼 Flow Rate 21.83005 gpm Value 7.089643 °F . 💷 Height 10 m Data Reference: PI Point Ð Installation Date 7/18/2013 8:00:00 AM Settings... Ð × 🍼 Internal Temperature 0 7.066854 % \\walnut\Mixing Tank1.External Temperature T 07 Level 3.761186 m Percentage Full 37.61186 % т Pressure 38.86479 kPa T E Product AQ95 Ŧ 🗉 Volume 196.3495 m3 🗇 Elements - Event Frames Library Unit of Measure <table-of-contents> Analyses Mixing Tank1 Medified:1/14/2015 9:52:30 AM. Version: 1/1/1970 12:00:00 AM, Revision 1 **Configuration Panel** Viewer **Navigator Panel Status Bar**

The major components of the PSE are shown in the following:

Menu Bar / Toolbar

Use these bars for tasks such as opening/creating a database, searching for elements or contacts, applying and checking in changes, setting view options, and more. Menus and the Toolbar are context sensitive and will present different options depending on what section is selected from the Navigator Panel.

Navigator Panel



PI System objects are grouped into sections displayed in the Navigator Panel. Groups appearing by default include Elements, Event Frames, Library, and Unit of Measure, and Analyses. When the PI Notifications feature is installed, MyPI, Notifications, and Contacts also appear in the Navigator Panel.

Browser

Use the Browser to select the objects you want to work on and display in the Viewer panel. The Browser displays the PI System objects that have been added to the AF database, such as elements, templates, notifications, etc. Depending on the section selected from the Navigator Panel, the following will be available from the Browser:

- **Elements**: Elements (or assets) can be organized in several hierarchies. Users can drill down the element hierarchy to find the element of interest.
- **Event Frames**: An event frame is any event, defined by a start time, an end time and a context. Event Frames can represent downtime events, process and environmental excursions, batch processing steps or any other events important to your organization.
- **Library**: This is a collection of objects that can be re-used throughout the AF hierarchy. Types of objects that appear in the Library include Categories, Element Templates, Enumeration Sets, Reference Types, and Tables.
- Units of Measure (UOM): The UOM database provides automatic handling of simple conversions between units of measure for attributes of the same UOM class.
- **Analyses**: This section provides a summary of all analyses (e.g. calculations) configured on the current AF database. It allows you to perform administrative tasks like starting, stopping and backfilling analyses.

Status Bar

Check the status bar after clicking an item in the Browser to see its status. For example, last modification time, if the object is checked out or if a notification is currently loading.

Configuration Panel

This panel is used to configure properties associated with attributes such as attribute references, UOM and values for static attributes.

Viewer

This is the primary work area. Use it to create and edit elements, attributes, templates, tables, contacts, notifications, analyses, and so forth. When configuring attributes through the Viewer, the Configuration Panel comes into view allowing you to make configuration changes.



For more information see Using PI System Explorer (*PI System Explorer User Guide*).



4.3.1 Connecting to a AF Server to view the Element Hierarchy

AF stores the asset framework objects (elements, templates, and so on) in *AF databases*. You can have multiple AF databases in AF, although you can connect to only one at a time. In PSE, you can see which AF server you are connected to and its list of databases by selecting the Database button in the upper left corner.

File	Search	View	Go	Tools
🤕 Data	base 🛅 🤇	Query Da	te 🔹	0 🤩
Element	s			Elen
	ments			
				Sea
-	- 🗇 Proc	Mixing Ta		
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	-	Mixing Ta		
	_	Storage		

The Select Database dialog box will appear and show you which AF server you are connected to (the drop down along the top).

Sel	ect Database 🛛 🗙					
🍓 New Database 🗙 Delete Database 😁 Database Properties 🔒 Edit Security						
Asset server: 🂖 PISRV1	V 😭 Connect					
Databases:						
Filter	- م					
Name	Description ^					
BASIC-OSIsoft Plant	Visualizing PI System Data 2015 without Event Frames or					
Configuration	A store for configuration data.					
O&G Well Downtime Tracking-Full	Development DB for Upstream O&G-Downtime Tracking					
O&G Well Drilling and Completion-Full	Development DB for O&G-Drilling and Completion					
🗳 OSISoft Plant	Visualizing PI System Data 2015 with Future Data					
OSIsoft Plant-NO FD	Visualizing PI System Data 2015 with NO Future data					
Student01-OSIsoft Plant						
Student02-OSIsoft Plant	\checkmark					
	OK Close					

Once connected to the desired AF server, you can select the database from associated databases list.



4.3.2 Directed Activity – Assets Defined



You are invited to watch what the instructor is doing or perform the same steps at the same time to explore the different concepts presented in this chapter or section.

Problem Description

A *data reference* is a mechanism that allows you to get an AF attribute value from external data. Using PSE, let's identify the types of data references available for AF attributes.



- Step 1: On PISRV01 or PIAF01, run the application "PI System Explorer"
- **Step 2 :** Connect to the "OSIsoft Plant" database
- Step 3 : In the "Brower" window on the left side, browse to Production Area > Production Line1 > Mixing Tank1
- Step 4: In the "Viewer" window in the middle, select the "Attributes" tab.
- Step 5 : Find an attribute for each of the following data reference types:
 - a. <None> (Static) : _____
 - b. Formula : _____
 - c. PI Point : _____
 - d. String Builder : _____
 - e. Table Lookup : _____



4.4 Directed Activity – Organizing your PI Points into AF Assets



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

- Create a database in AF
- Create an element in AF
- Create a child element in AF
- Create PI Point data reference attributes in AF
- Convert an existing element to an element template

Problem Description

You have a set of pumps connected to your PI OPC Server and generating data. (You have already configured the PI points for these pumps).

You will create an AF hierarchy for these pumps, and link your PI points to the corresponding AF attributes.

Approach

- Step 1. On PISRV01 or PIAF01, run PI System Explorer
- Step 2. Go to the Select Database dialog.
- Step 3. Select the database 'Pump Assets' and click 'OK'
- Step 4. In the bottom left corner, make sure you have selected 'Elements'.
- Step 5. On the 'Elements' symbol, right-click and choose 'New" > 'New Element'.
- Step 6. Click 'Ok' on the dialog that appears.
- Step 7. In the 'General' tab of the element you just selected, change the name to 'Pumps'.
- Step 8. In the left pane, right-click on 'Pumps' and choose 'New Child Element'.
- Step 9. In the 'General' tab of the new element, change the name to 'Pump1'.
- Step 10. While clicked on 'Pump1' in the left pane, choose the 'Attributes' tab.
- Step 11. Right-click on 'Pump1' in the left pane, and choose 'New' > 'New Attribute'.
- Step 12. Name the attribute: BearingTemp and click 'OK'
- **Step 13.** In the right-pane, change the Default UOM to 'Celsius', and change the Data Reference to PI Point.



- Step 14. Click the 'Settings' button below the data reference.
- **Step 15.** Choose the magnifying glass next to Tag Name and do a search for your Pump1 Bearing Temperature point. Select this point and click 'Ok'.
- Step 16. Click the green check mark at the top to save your work, your current PI System Explorer screen should looks similar to the figure below.

\\PISRV1\Pump Assests - PI S	System Explorer (Administrator)					
File Search View Go To	ols Help					
🧔 Database 📑 Query Date 🔹 🕔	🥥 🔇 Back 🔘 🖳 Check In 🦌	🗸 🖌 👩 Refresh	🗿 New Ele	ment 🔸 💼 New A	ttribute Search Element	nts 👂 🔻
Elements	Pump1					
Elements	General Child Elements Attribute	*\$ Ports Analyse	s Version		Group by: 🗖 c	Category 🗖 Template
C Element Searches	Filter		<u>۹</u>	Name:	BearingTemp	
		∠ Value	٢	Description:		
	🧭 BearingTemp	40.688460271	6726	Properties:	<none></none>	
				Categories:		ē
				Default UOM:	degree Celsius	•
				Value Type:	Double	•
				Value:	40.6884602716726 °C	
				Data Reference:	PI Point	×
					Settings	
				\\pisrv1\Pump1.SI	atus	
Elements						
🔛 Library						
🚥 Unit of Measure						
🚷 MyPI						
2 Notifications						
🚨 Contacts						
🗱 Analyses				J		
BearingTemp						sti.

- Step 17. Add five more attributes and name them: OilPressure (UOM=bar), Status (UOM=none, Value Type=int32), OutputFlowRate (UOM=lb/s), FlowRate (UOM=lb/s) and PumpSpeed (UOM=rpm). Link these five attributes to their corresponding Pump1 points.
- Step 18. When you are finished creating these elements, click on the 'Check-In' button

above Check In. On the dialog that appears choose 'Check-In'. Your structure will be similar to the figure below.



lements	Pump1					
Elements		Child Elements Attributes	Ports Analyses Version	_	Group by: 🗖 Category I	Templ
🚉 Element Searches	Filter	2500	، م	Name:	Status	
	1 : 🗉 🔶	R Name	△ Value 💿	Description:	1	
	0 🗉	🎺 BearingTemp	42.7411409026062 °C	Properties:	<none></none>	
	0 1	🎺 FlowRate	416.25 lb/s	Categories:	1	
	3 🗉	🧭 OilPressure	826.20000000001 bar	Default UOM:	<none></none>	
	0 0	Ø OutputFlowRate	812.182399330002 lb/s	Value Type:	String	
	0 1	PumpSpeed	2002.56440991004 rpm	Value:	1	
		Status	2002.30110991001101	Data Reference:	PI Point	
		✓ btatus	2 ¹		Settings	
				\\pisrv1\Pump1.5	tatus	
Elements						
Event Frames						
Library						
Unit of Measure						
MyPI						
Notifications						
Contacts						

Step 19. Now that you have the Pump1 element complete, right-click on 'Pump1' and choose Convert > Convert to Template.

To make the template more applicable to other pumps, we are going to use substitution parameters within the point name reference.

Step 20. In the Substituted field, replace the substitution parameters according to the naming convention of your pump PI points. As an example, for the point Pump1.BearingTemp, I can use the fact that the name of my element is Pump1 and the name of my attribute is BearingTemp thus %Element%.%Attribute%.

When applied to an element, it will replace the '%Element% field with the value in the element name and the %Attribute% by the attribute name.

We will see this happen when we do some bulk creation of attributes.

Convert Attribu	te t	o Template				×	
These attributes have data references to specific PI Points. Choose how each data reference should be defined in the template by selecting and/or editing the choices below:							
Suggested Point M	Vame	e: %Element%.%Attribute%		Apply			
🔲 Include Tag C	reati	ion					
Attribute		Current	•	Substituted	No Data Reference		
BearingTemp		\\pisrv1\Pump1.BearingTemp	₽	\\pisrv1\%Element%.%Attribute%			
FlowRate		\\pisrv1\Pump1.FlowRate	•	\\pisrv1\%Element%.%Attribute%			
OilPressure		\\pisrv1\Pump1.OilPressure	•	\\pisrv1\%Element%.%Attribute%			
OutputFlowRate		\\pisrv1\Pump1.OutputFlowRate	•	\\pisrv1\%Element%.%Attribute%			
PumpSpeed	Г	\\pisrv1\Pump1.PumpSpeed	•	\\pisrv1\%Element%.%Attribute%			
Status		\\pisrv1\Pump1.Status	•	\\pisrv1\%Element%.%Attribute%			
					ОК	Cancel	



4.5 Solo Exercise – Building Assets from Templates using PI Builder



This is a solo exercise that is designed to maximize learning in a specific topic area. Your instructor will have instructions and will coach you if you need assistance during the exercise.

Exercise Objectives

- Create an element using a pre-configured template in PI System Explorer
- Create an element using a pre-configured template in PI Builder

Problem Description

In a previous exercise, you created Pump1, and created a template for your pump assets. Now, let's see how this template can be used when creating the remaining pumps.

Approach

Method 1 – Using PI System Explorer

- **Step 1.** Run PI System Explorer and go to your 'Pump Assets' database.
- Step 2. In the Elements section, right click on 'Pumps' and choose 'New' >'New Child Element'.
- Step 3. Choose the 'Pump Template' and click 'OK'.
- **Step 4.** An element with the name "Pump2" should have been created. If not, change the name of the element to "Pump2"
- **Step 5.** Verify the attributes of Pump2. They should have automatically been populate and linked to the 'Pump2' PI Points.

Method 2 – Using PI Builder

- Step 6. Open Microsoft Excel, you should see a tab 'PI Builder'.
- **Step 7.** In the top left, make sure your Database is pointing to your 'Pump Assets' database. If not, change it.





Step 8. Click on the arrow below 'Elements' in the 'Retrieve' section and choose 'Browse Elements'.



- Step 9. Choose 'Pump2'.
- Step 10. Clear all the checks and then select Template, under Element. Then select 'OK'.

Object Type:	Element
Template:	PumpTemplate
Object Types:	1 selected, Columns: 5 selected
🖃 🗹 Requir	
	lected(x)
√ Pa	
🗸 Na	
	<i>jectType</i>
	te Columns
- <u>-</u>	wName
	iqueID
	scription
	ferenceType
	nplate
	faultAttribute
De	faultInputPort
De	faultOutputPort
De	faultUndirectedPort
	tegories
	sionID
	sionCreationDate
	sionModifyDate
	sionModifier
	rsionComment rsionEffectiveDate
	sionEffectiveDate sionObsoleteDate
	sionObsoleteDate curityString
	.untysuning / /=
Clear All	Select All

- **Step 11.** Copy the imported rows 2 times so you have 3 rows populated.
- **Step 12.** In the first row, change 'Pump2' to 'Pump3', in the second row change 'Pump2' to 'Pump4', and in the third row change 'Pump2' to 'Pump5'. Your resulting spreadsheet should look like this:



	А	В	С	D	E	F
1	Selected(x)	Parent	Name	ObjectType	Template	
2	х	Pumps	Pump3	Element	Pump Template	
3	х	Pumps	Pump4	Element	Pump Template	
4	x	Pumps	Pump5	Element	Pump Template	
5						

Step 13. Make sure the 'Selected(x)' column has an 'x' for all three rows.

Step 14. Choose 'Publish' in the 'Build' section.

- Step 15. Change the 'Publish Options, Edit Mode:' to 'Create Only' and click 'OK'.
- **Step 16.** Go back to PI System Explorer. Click the refresh button. Verify that all three pumps were created with the correct attributes.



4.1 Directed Activity – Take advantage of your asset model in PI Vision



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

• Create a pump display using PI Vision, which takes advantage of the pump database you built in the previous exercise

Approach

Now that your pump data has been organized in the Asset Framework, you can create a display which takes advantage of the contextual data you have provided.

- Step 1: From PISRV01, open the web browser "Internet Explorer".
- Step 2: Click on the "PI Vision" bookmark.
- **Step 3 :** On the PI Vision homepage, select the "New Display" button in the upper-right hand corner.
- **Step 4 :** In the asset pane in the top-left hand corner, Drill down into your "Pump assets" database using the arrow



Step 5 : Drill down into Pump 1.



- **Step 6 :** Make sure the trend symbol is selected . Drag and drop both the Bearing Temperature and Pump Speed attributes.
- **Step 7 :** Select the radial gauge symbol . Drag and drop the Oil Pressure.
- **Step 8 :** Select the value symbol . Drag and drop the Status.
- Step 9: Save your display with the name "Pump Overview"
- **Step 10 :** At the top of the display, you will find a drop-down menu with "Pump 1". Select a different pump from the menu. Notice how the data on your display changes to reflect the pump selected in the drop-down menu.



4.2 Components of a Asset Framework

The Asset Framework is made up of the following software components:

- The AF Application Service (a Windows Service)
- The PIFD Database (a Microsoft SQL Server database)

These components do not need to be installed on the same computer. The PIFD database must be installed on a computer which hosts a Microsoft SQL Server. SQL Server Express editions are supported.



For more information on supported SQL Server versions, see "SQL Server Requirements for AF Server" in *AF Release Notes*

Applications communicate with the Asset Framework by making requests to the AF Application Service using AFSDK. The AF Application Service then retrieves information stored in the PIFD Database, and sends it back to the AF Client.

Given that PIFD is a SQL Database, the majority of the maintenance tasks are typical SQL Server Administrator tasks. Most large enterprises will have database administrators, and it will be their job to manage the PIFD database. However, for smaller PI System implementations, it is possible that no PI System administrators have prior SQL knowledge. There are SQL Server administration classes offered by Microsoft and a very large number of certified organizations.

A good place to begin would be by visiting the *Microsoft SQL Server Learning Center* at:

https://www.microsoft.com/en-ca/server-cloud/support/learning-center/learning-center.aspx

In the rest of this chapter, we will cover important Asset Framework administration tasks.



Do not make changes to the PIFD database manually using any sort of SQL management or scripting tool.



4.3 Data Flow when using the Asset Framework

When a PI System User is viewing data through the use of AF attributes, the flow of data through the system will depend on the type of data reference for the attribute. Here are the different scenarios:

A. Static data reference

For data references of type "None", the data is stored directly in the Asset Framework's database. Therefore, a single connection is made to the Asset Framework.





B. PI Point Data Reference

For data references of type "PI Point", the Asset Framework stores the Data Archive Server and PI Point name for the attribute. After retrieving the PI Point Data Reference, the PI Visualization tool will make a request directly to the Data Archive for the specific PI Point. Hence, the AF Application Service does not need read access to the data on the Data Archive. We will continue our discussion on security in the next chapter.





C. Table lookup data reference (when the table is stored in a separate relational database)

For data references of type "Table Lookup", the data is stored in a table. If this table is imported into the Asset Framework, a single connection is made (see scenario A). However, the table might be linked to a separate database. If this is the case, the AF Application Service will make the request to this external database directly, and return the result to the PI Visualization Tool. Thus, the AF Application Service needs read access to the data on the external database. If you also want to restrict access to the data based on the end-users credentials, Kerberos Delegation must also be configured. We will continue our discussion on security in the next chapter.





4.4 AF architecture

The Data Archive, the AF Application Service and the SQL Server (hosting the PIFD database) can all be installed on the same server, or on different servers. The choice of architecture will depend primarily on the size of the implementation. Below are a few examples of common architectures:

A. Small PI System

For systems with few assets (10,000 or less) and low-to-moderate number of PI Points (25,000 or fewer), the recommended architecture is a single server hosting the Data Archive, the AF Application service and a SQL Server Express.

B. Larger, higher performance PI Systems

For systems with more than 10,000 assets, and a moderate-to-high number of PI Points, it is recommended that:

- The SQL Server should be installed on a separate computer from Data Archive, and a Standard or Enterprise edition should be used.
- The AF application service should be installed on either the Data Archive or SQL Server computer.
- High Availability options for the Data Archive and AF should be considered, for scalability

C. Distributed, highly available PI System

For distributed systems with large workloads and point counts, and with multiple Data Archive servers or Data Archive collectives that link to a central AF database, OSIsoft recommends that you install Data Archive collectives, chose a high availability option for AF, and use Microsoft SQL Server on separate, redundant computers to achieve the best level of performance and scalability.

4.5 Manage Asset Framework Backups

In the previous chapter we discussed how to manage Data Archive backups. The strategy for managing Asset Framework backups is the same. OSIsoft recommends that a daily backup of the Asset Framework be performed, and that this backup be copied to an external storage device.

4.5.1 How the AF Backup works

All of the changes made to the Asset Framework since the original installation are contained within the PIFD database. Therefore, the PIFD database is the only file which needs to be backed up. The specific backup mechanism will depend on the AF architecture, as well as the SQL Server edition.



A. SQL Server Express edition

For SQL Server Express editions, the PIFD database is backed up by a script called afbackup.bat (located under the %pihome64%\AF\sql directory).

The default name of a SQL Server Express instance is .\sqlexpress. If your SQL Server instance is named differently, you will have to manually edit the afbackup.bat script. Under the "SET SQLINSTANCE" line, enter the name of the instance (e.g. SET SQLINSTANCE=.\mysqlserver)

	afbackup.bat - Notepad	- 🗆 X
File Edit	Format View Help	
@rem	sqlcmd -S 123.123.123.123\katmai -d PIFD -Q "EXEC [dbo].[usp_backup];" -E	^
@rem		
@rem @rem	this backup procedure, requires a user with sysadmin server role or	
@rem	db owner or db backupoperator fixed database roles.	
@rem		
@rem	sqlcmd -S .\sqlexpress -d PIFD -Q "EXEC [dbo].[usp_backup];" -U user1 -P password	
@rem		
Grem	INSTANCE=.\sqlexpress	
Ørem		
	EXIST "%~1" mkdir "%~1"	
sqlcmd	-S %SQLINSTANCE% -d PIFD -Q "EXEC dbo.usp_backup @outpath = N'%~1%';" -E	_
@rem		
@rem		=
-	Backup AF datadone. GDATE% %TIME%	
Greene v		
		~

i. SQL Server Express is installed on the Data Archive

If the Data Archive is installed on the same computer as the SQL Server, the Data Archive backup script, pibackup.bat, will call the afbackup.bat script. The PIFD backup will be created in the same directory as the Data Archive backup.

ii. SQL Server Express is installed on a separate computer

If the AF Server is not installed on the same computer as the Data Archive, a scheduled task must be created manually on the AF Server to run the afbackup.bat script. The afbackup.bat script must also be modified in order to backup the PIFD database to a separate physical volume (e.g. sqlcmd -S %SQLINSTANCE% -d PIFD -Q "EXEC dbo.usp_backup @outpath = N'D:\PIBackup\AF\';" –E)





B. Non-Express editions of the SQL Server

Non-Express editions of the SQL Server come with the SQL Server Agent, a Windows Service that executes scheduled administration tasks, or "jobs". In this case, AF will automatically install and schedule a nightly backup job at 3:15 AM.

The nightly backup job should be modified to change the backup directory to a separate physical volume. The default path is the Backup folder where SQL Server is installed


4.5.2 Directed Activity – Manage the AF Backup



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

- Review the AF Backup configuration
- Change the default directory of the AF Backup
- Run a AF Backup

Approach

- Step 1. On PIAF01, run the program "SQL Server Management Studio"
- Step 2. Connect to SQL Server instance PIAF01
- **Step 3.** This is a SQL Server Enterprise edition. Therefore, the backup is being performed by the SQL Server Agent as a job. In the object explorer, expand "SQL Server Agent" then "Jobs"
- Step 4. Right click on the job "OSIsoft Backup (PIFD)" and select "Properties".
- **Step 5.** On the General tab, verify the last time the job was executed: ______
- Step 6. On the Steps tab, select the "Backup" step and click "Edit"
- **Step 7.** Change the output path of the PIFD backup. We want to backup this database to D:\PIBackup\AF\

Hint: You will need to change the end of the command to @outpath = N'D:\PIBackup\AF\';

- **Step 8.** Close the Job Properties window.
- Step 9. Right click on the job "OSIsoft Backup (PIFD)" and select "Start Job at Step..."
- Step 10. Once the backup job completes successfully, verify that the backup files were created in the correct directory. There should be three files: \$\$PIFD.bak, master.bak and msdb.bak files.



5. PI System Security Management

Objectives:

- Describe which ports are used for communication in the PI System
- Describe which firewall rules must be in place
- Enable Windows firewall and create firewall rules
- Explain the difference between Authentication and Authorization
- Explain how security works on the Data Archive
- Describe the three security protocols: PI Mappings, PI Trusts, Explicit login
- Describe the possible security protocols for PI API and PI SDK connections
- Create PI Identity for PI Interfaces and PI Buffers
- Configure PI database security
- Configure PI point security
- Tighten security an existing interface connection
- Create a PI Mapping for a Windows group to give minimum required security
- Explain how security works on the AF Server
- Create an AF mapping for a Windows group to give minimum required security

5.1 Securing a PI System

In the context of the PI System, "Security" has multiple objectives:

- Add to the overall reliability and resiliency of the system
- Protecting PI System data and services from malicious attacks
- Limiting user access based on individual user needs

PI System Security is best implemented in a corporate network-secured computing environment. This usually includes:

- Domain security for users, directories, and applications
- Router security including router based firewalls
- Antivirus programs and regular operating system patches
- Controlled access by remote parties (VPN)

First and foremost, OSIsoft recommends hardening the platform using the Windows operating system and network environment. Administrators can do so effectively by leveraging industry standard profiles and built-in capabilities (e.g. AppLocker, Windows Advanced Firewall, etc).

Windows Integrated Security (WIS) brings improvements in authentication and encryption of data throughout the entire PI System. To take advantage of the security features built into the PI System platform, applications must authenticate with WIS. WIS is the strongest authentication mechanism available for the Data Archive. Additionally, transport security is automatically enabled to protect the confidentiality and integrity of data with the latest versions. The ideal Data Archive



deployment has all client applications and services authenticating with WIS, so that all other authentication protocols can be disabled.

Antivirus software should be used on the PI System components. However, the archives and data files should be removed from the list of files scanned. Anti-virus exceptions will be discussed in more detail later in this chapter. Additionally, OSIsoft recommends leveraging application whitelisting as a more effective measure. These strategies will be discussed later in this chapter

5.1.1 Accessing a secured PI System

In order to access a secure Data Archive, a connection must:

- 1. Contact the server over a network. The most common barrier to network communication are the firewalls, which guard the server.
- 2. Authenticate itself through either a PI Mapping, a PI Trust or Explicit Login
- 3. Receive the proper authorization through its PI Identity



In order to access a secure Asset Framework, a connection must:

- 1. Contact the server over a network. The most common barrier to network communication are the firewalls, which guard the server.
- 2. Authenticate itself through AF Mapping
- 3. Receive the proper authorization through its AF Identity

Note: AF Mappings were introduced in AF version 2015. Previously, authorization was assigned directly on active directory users and groups.





We will explore these steps in more detail in the next sections

5.2 Describe the ports used for PI System communication

As discussed in chapter 1, on a computer network, a port is an endpoint of communication. It is used by the Operating System to direct incoming packets of data to the correct computer program or service.

When PI System clients communicate over a network, the data is sent over specific ports. It is important to learn which ports are used in PI System communication, since firewalls work by blocking communication over network ports unless otherwise specified.



5.2.1 Directed Activity – Investigate which ports are listening on PISRV01



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

• Identify which ports are used by the Data Archive and the Asset Framework

Approach

- Step 1. On PISRV01, run the command prompt
- **Step 2.** Run the command **netstat –b**. This command lists all of the active TCP connections, along with the executable involved in each connection.
- Step 3. You should see the application "pinetmgr.exe" listed. This is the PI Network Manager.

What local address is being used for these connections?

What are some of the foreign addresses connected to pinetmgr.exe?

Step 4. You should also see the application "AFService.exe". This is the AF Application Service.

What local address is being used for these connections?

What are some of the foreign addresses connected to AFService.exe?

Step 5. Answer the following questions:

Which port is used by the Data Archive? _____

Which port is used by the Asset Framework? _____

Which ports are used by clients connecting to the Data Archive and the Asset Framework? _____



5.2.2 List of ports used in PI System communication

Port	From	То
5450	All PI Client (e.g. PI Vision, PI Processbook, PI DataLink)	Data Archive
5457	AFSDK Client (e.g. PI Vision, PI Processbook, PI DataLink)	Asset Framework
5459	PI SQL for AF Clients (e.g. PI WebParts, PI OLEDB Enterprise)	Asset Framework
5468	PI Notifications Clients (e.g. PI System Explorer, PI DataLink)	PI Notifications
5463	AFSDK Client (e.g. PI System Explorer)	PI Analysis Service

The following table lists the ports used for communication with PI System applications

Note: The ports listed above are used for PI System process data and configuration data flows. Infrastructure such as AD authentication and backend database connections may require additional ports. For an exhaustive list of ports, refer to <u>KB01162 – Firewall Port Requirements</u>.



5.2.3 Directed Activity – Enable the Window Firewall on PISRV01



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

- Enable Windows firewall
- Create firewall rules necessary for PI System communication

Approach

- **Step 1.** On PISRV01, in PI Vision, open your "Pump Overview" display
- Step 2. On PIINT01, run your PI Message Logs.

Hint: Run the PI ICU, and click on the "View current PI Message Log continuously" button

- Step 3. On PISRV01, run the program "Windows Firewall with Advanced Security"
- **Step 4.** You should see that all firewalls (Domain, Private and Public) are off. We will enable all three Firewalls.
 - a. Select Windows Firewall Properties
 - b. Change the Firewall state to "On". Inbound connections should be blocked by default.

Windows Fire	ewall with Advanced Securi	ity on Local Computer Pro 🗴
Domain Prol	file Private Profile Public Pro	file IPsec Settings
Specify b domain.	ehavior for when a computer is	connected to its corporate
State	Firewall state:	(recommended)
	Inbound connections:	Block (default)
	Outbound connections:	Allow (default)
	Protected network connect	tions: Customize

- **Step 5.** Watch what happens on your "Pump Overview" display. What has happened to your data?
- Step 6. Validate your hypothesis. On PIINT01:
 - a. Check the PI Message Logs. Is your PI Interface throwing an error?
 - b. Run the Windows Powershell application



c. Run the following commands:

(new-object net.sockets.tcpclient PISRV01, 5450).connected

- **Step 7.** On PISRV01, in the application "Windows Firewall with Advanced Security", select "Inbound Rules"
- Step 8. Select "New Rule ... "
- Step 9. Create a rule to allow connections through TCP port 5450
 - a. In the "Rule Type" window, select **Port**
 - b. In the "Protocol and Ports" window, select "TCP" and select "Specific local ports", and write port number 5450.
 - c. In the "Action" window, select "Allow the connection"
 - d. In the "Profile" window, select the Domain
 - e. In the "Name" window, give your new rule a name (e.g. Data Archive port 5450)
- Step 10. Validate that the rule is working. On PIINT01:
 - a. Run the Windows Powershell application
 - b. Run the following commands:

(new-object net.sockets.tcpclient PISRV01, 5450).connected

- c. Check the PI Message Logs. Has the PI Interface reconnected?
- Step 11. Make sure data collection has resumed by checking your "Pump Overview" display
- Step 12. Add a rule for your PI AF Server
 - a. Repeat steps 8 and 9 using port 5457 to allow the PI AF Server to connect to your PI Data Archive
- Step 13. Bonus: Lock down the Firewall further by only allowing connections to the Data Archive's IP address using the rule you created.



5.3 Authentication vs. Authorization

We began our discussion of authentication and authorization in chapter 2, when configuring security for our PI Interface instance. Let's review what we know so far. In the context of the PI System:

- Authentication is the process that verifies the identity of a user or process, before allowing it to connect to the Data Archive
- Authorization is the process that determines what an application can do once connected to the Data Archive or the Asset Framework (e.g. create a PI Point, create an asset, run a backup, etc.)

The analogy we made previously was the Data Archive (or the Asset Framework) as a facility. The process of authentication is like the security guard at the entrance of the facility. He decides whether someone should be let in. If he does let them in, he gives them an access card. This access card is their authorization. It will give them access to specific rooms within the facility.



Authorization



5.4 Data Archive Security

5.4.1 Authentication

There are three different methods of authentication on the Data Archive:

1. PI Mappings

PI Mappings use *Windows Integrated Security* to authenticate users on the Data Archive. With this method, users and services connect directly to the Data Archive using their Windows account. A PI Mapping grants a Windows user or group specific rights on the Data Archive by assigning a PI Identity.

This method of authentication has several advantages:

- It is the most secure
- It enables transport security (encryption in transit) of communications with the Data Archive¹

¹ Requires the following versions or later: PI Data Archive 2015, PI Buffer Subsystem 4.4, PI AF SDK 2015, PI SDK 2016 and PI API 2016 for Windows Integrated Security



- It represents the least amount of maintenance for PI System administrators
- It allows users to connect directly with their Windows accounts

The recommended strategy for using PI Mappings is to create a Windows Group for each level of authentication needed on the Data Archive (e.g. one group for Read-Only users, one group for PI System Administrators, etc.), then assign a unique PI Identity to each one of these groups.

PI Mappings are created from System Management Tools, from Security > Mappings &

Trusts > Mappings Tab, by pressing the New button ³. This will open the Add New Mapping Window

	💈 Add New Mappi	ng 💽	Windows user or group
	Windows Account:	Required	
	Windows SID:		
	Description:		
ľ			PI Identity
	PI Server:	ilacaille-Pl 🔻	
	PI Identity:	Required	
Γ	Mapping is disab	led	
		OK Cancel	

The following conditions must be true in order to use PI Mappings:

- The application must connect with PI AFSDK (any version), PI SDK version 1.3.6 or later or the PI API for Windows Integrated Security (version 2.0.1.35 and later, released in 2016)
- The connecting application is running on a Windows operating system

In the event that these conditions cannot be met, a PI Trust should be used for authentication.

2. PI Trusts

PI Trusts should NOT be used unless it is not possible to authenticate using Windows Integrated Security. The most common scenario is:

PI Interfaces and other applications running on non-Windows Operating Systems

Note: Prior to 2016 release of the PI API for Windows Integrated Security, any applications using the PI API, such as PI Interfaces, could not use PI Mappings. Now, almost all PI Interface nodes can be upgraded to the new security model, regardless domain or workgroup configuration. For more information, see <u>KB00354</u> - <u>Supported Windows Security Configurations in Domains and Workgroups for the PI Data Archive</u>



The PI Trust authentication method work by comparing the connection credentials of the connecting application to the credentials saved in PI Trusts. If the credentials match, the connection is allowed. No login is required by the application.

PI Trusts are created from System Management Tools, from Security > Mappings & Trusts > Trusts Tab, by pressing the arrow next to the New... button and selecting the advanced option:

1	• h X 🗗 📮
	Wizard
~	Advanced

This will open the Add New Trust Window.

Add New Trust				
Description: Server Name: Ilective Name: IP Information Network Path: IP Address: 0 0 NetMask: 0 0 Windows Account Information Domain: Account: Application Information Name: PI Identity: Required Trust is disabled	🗲 Add New Trust		8 23	
Server Name: Collective Name: IP Information Network Path: IP Address: 0 0 0 NetMask: 0 </td <td>Trust Name:</td> <td>Required</td> <td></td> <td></td>	Trust Name:	Required		
Collective Name: IP Information Network Path: IP Address: 0 0 NetMask: 0 0 Windows Account Information Domain: Account: Application Information Name: PI Identity: Required Trust is disabled	Description:			
Collective Name: IP Information Network Path: IP Address: 0 . 0 . 0 . 0 NetMask: 0 . 0 . 0 . 0 Windows Account Information Domain: Account: Application Information Name: PI Identity: Required Trust is disabled	Server Name:	ilacaille-Pl	•	ID Information
Network Path: IP Address: 0 0 NetMask: 0 0 0 Windows Account Information Domain: Account: Account: Application Information Name: PI Identity: Required Trust is disabled	Collective Name:			IP Information
IP Address: 0 . 0 . 0 . 0 NetMask: 0 . 0 . 0 . 0 Windows Account Information Domain: Account: Application Information Name: PI Identity: Required Trust is disabled	- IP Information			
NetMask: 0 0 0 Windows Account Information Domain: Account: Application Information Name: PI Identity: Required Trust is disabled	Network Path:			
Windows Account Information Domain: Account: Application Information Name: PI Identity: Required Trust is disabled	IP Address:	0.0.	0.0	
Domain: Account: Application Information Name: PI Identity: Required Trust is disabled	NetMask:	0.0.	0.0	
Account: Application Information Name: PI Identity: Required Trust is disabled	Windows Account	t Information		
Application Information Name: PI Identity: Required Trust is disabled	Domain:			
Name: PI Identity PI Identity: Required Trust is disabled	Account:			Application information
PI Identity PI Identity Trust is disabled	Application Inform	ation		
Trust is disabled	Name:			PI Identity
	PI Identity:	Required		
OK Cancel	Trust is disable	ed		
		ОК	Cancel	

It is not necessary to fill in all of the information in this Window. OSIsoft recommends that you fill out PI Trusts using the 2+ Trust convention. This means you need to enter the following:

• The IP Information:

The Network Path (Host name or fully qualified domain name of the computer)



The IP Address and a NetMask of 255.255.255.255.

• The Application Information

The application name. Applications that connect through the PI API send an identifier called an application process name, or procname. This is a four-character string with an E appended. For example, the procname for the PI Perfmon interface is PIPeE.

3. Explicit Login

The final authentication method, Explicit Login, is not recommended in any scenario. It only exists for backwards compatibility purposes. Using this method, users login to the Data Archive directly using a PI User and a password.



OSIsoft now recommends upgrading from PI trusts and Explicit Login to Windows authentication & PI mappings as the authentication model throughout your PI system. This can be done by upgrading to the PI API for Windows Integrated Security on all PI Interface nodes, and all other custom PI API applications, which run on Windows Operating Systems.

PI trusts and explicit logins are disabled on PI API 2016 for Windows Integrated Security. Therefore, before upgrading to PI API 2016 for Windows Integrated Security, you must configure PI mappings to replace any existing PI trusts used by PI interfaces.



5.4.2 Group Discussion – Windows Integrated Security Myth Buster!



The following questions are intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

Activity Objectives

• Describe requirements for Windows Integrated Security

Approach

For each of the following statements, circle **MYTH** or **FACT**. You will review each statement together as a class.

1. Windows Integrated Security (WIS) cannot be used if the PI Interface is in a workgroup and the Data Archive is in a domain



Explanation:

2. WIS cannot be used if the Data Archive is in a workgroup



Explanation:



3. WIS cannot be used if the Data Archive and the PI Interface reside in separate, untrusted domains



Explanation:

4. WIS cannot be used if the PI Interface is on a non-Windows operating system



Explanation:



5.4.3 Authorization

There are three types of security objects that grant authorization on the Data Archive: PI Identities, PI Users and PI Groups. All three represent a set of access permissions on the Data Archive.

1. PI Identities

It is recommended to use PI Identities when configuring PI Mappings and PI Trusts. They cannot be used with Explicit Login, since there is no password associated with a PI Identity.

2. PI Users

PI Users can be used when configuring PI Mappings and PI Trusts. Each PI User is associated with a password, and therefore can be used with Explicit Login authentication. PI Users are still supported for backwards compatibility, and the standard built-in accounts, piadmin and pidemo, are still provided.



Piadmin is the default "god user", and should not be used in any PI Mapping or PI Trust for security purposes. The only valid use of piadmin is disaster recovery.

3. PI Groups

PI Groups can be used when configuring PI Mappings and PI Trusts. In the past, PI Groups were used for grouping together PI user accounts and providing them with the same access permissions. This can now be accomplished by mapping Windows Groups to PI Identities using PI Mappings. PI Groups are still supported for backwards compatibility, and the standard built-in groups, piadmins and piusers, are still supported.

Note: The PIWorld Identity is a special PI Identity created by default during the Data Archive installation. This identity is granted by default to any user connecting to the Data Archive trough PI Mapping. By default, the PIWorld Identity has read access to all PI Points.

In order to limit the read access to all PI Points granted by the PI World Identity, two solutions are available: (1) Disable the PI World Identity or (2) remove the PI World Identity from the database security access control lists.

5.4.4 Access Permissions on the Data Archive

So far, we have seen how a connection can be authenticated (using PI Mappings, PI Trusts or Explicit Login), and what gives them authorization (PI Identities, PI Users or PI Groups). However, what permissions can you get once you obtain authorization?

The Data Archive has a variety of resources to which you can control access. These resources include PI Points, modules, archive configuration, backups, batches, audit trails, and so on. We refer to those PI resources as *secure objects*.

For each secure object, you can define which PI Identities (or PI Users or PI Groups) have read and/or write access. This security setting is stored in an access control list (ACL).



For example, let's say you have the following three PI Identities:



The "Read-only users" PI Identity should view the tuning parameters of the Data Archive, but should not be able to edit them. The "Administrators" and "Power Users" on the other hand, should have write access to the tuning parameters. The ACL for the tuning parameters should therefore be:

Administrators:A(r,w) | Power Users:A(r,w) | Read-only users:A(r)

There are three places where ACLs can be set:

- On groups of secure objects in the Database Security table (SMT > Security > Database Security)
- 2. On individual PI Points (the Point Security and Data Security attributes)
- 3. On individual modules in the Module Database



5.4.5 Group Discussion – Default Security



The following questions are intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

Activity Objectives

- Explore the default settings of the Database security table
- Explore the default security settings of a PI Point

Approach

Your instructor will give you a few minutes to complete the answers and then will facilitate a discussion.

Part 1 – Open SMT. Navigate to Security > Database Security.

- 1. What are the 2 default security settings for all the objects in the DB Security table?
- 2. Why would no read access be given to PIWorld for some of the tables?
- 3. What access would a PI Interface and the PI Buffer Subsystem need?

Part 2 – Examine the security settings for the point **Sinusoid** in Point Builder (SMT > Points > Point Builder).

- 4. What is the default security setting for the PI Point? What determines the default security for PI Points?
- 5. Describe what you think the difference is between Data Security and Point Security
- 6. What access would a PI Interface the PI Buffer Subsystem need?



5.4.6 Directed Activity – Tighten security for the PI Interface for OPC DA



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

• Create a PI Identity for PI Interfaces and for PI Buffers with least privileges.

Problem Description

In chapter 2, we installed and configured a PI Interface for OPC DA. We created a single identity called "PI Interfaces & PI Buffers". Now, we want to tighten our security even further, by creating two PI Identities that gives them the minimum required privileges to the PI Interface and PI Buffer Subsystem on the Data Archive. Our knowledge base article <u>KB00833 – Seven best practices for securing your PI Server</u>, outlines the most secure configuration as follows:

Process	Read Permissions	Write Permissions
Interface	 Database security > PIPOINT Table Point Security on the PI Points 	None
Buffer	 Database security > PIPOINT Table Point Security on the PI Points Data Security on the PI Points 	Data security on the PI Points

You will implement this security configuration

Part 1 – Monitor the data coming from the PI Interface

Step 1. Whenever making changes to a PI Interface, it's important to make sure we don't affect data collection. Open the display "Pump Overview", so you can keep track of data flow.

Part 2 – Create an identity for the PI Interface & PI Buffer Subsystem

- **Step 2.** On PISRV01, run SMT. Navigate to Security > Identities, Users, & Groups.
- **Step 3.** On the PI Identities tab, create a new PI Identity called "PIInterfaces" and another called "PIBuffers"

Part 3 – Edit the Database Security for the new PI Identity

- Step 4. Navigate to Security > Database Security
- **Step 5.** Double click on the "PIPOINT" table.
- Step 6. Add the "PIInterfaces" Identity, and give it read access
- Step 7. Add the "PIBuffers" Identity, and give it read access



Part 4 - Edit the PI Point security for the Pump PI Point

Step 8. Load all the PI Points with point source "OPC-PIINT01" in Excel using PI Builder. Make sure to select the security attributes when importing the PI Points.

2	٦	ag Search		X
Server(s): PIS	RV01			•
pointsource:OP	C-PIINT01		× • 🕅	Search
Name:		×		
Point Source:	OPC-PIINT01	×		
Data Type:	*	×		
Point Class:	*	×		
💫 Add Criter	ia 🔻			
Name	Data Server	Description	Point Source	Data 1 🛞
<				>
	[ОК	Cancel	Reset

Step 9. Edit the ACL in the datasecurity and ptsecurity column.

- a. "PIInterfaces" should have read access to ptsecurity
- b. "PIBuffers" should have read access to ptsecurity, and read/write access to datasecurity
- **Step 10.** Publish your changes

Part 6 - Edit the PI Mapping for the PI Interface & Buffer

- Step 11. Navigate to Security > Mappings & Trusts
- Step 12. On the Mappings tab, open the PI Mapping you created for the Windows Account "svc-PIInterface". Assign it to the PI Identity "PIInterfaces"
- Step 13. Open the PI Mapping you created for the Windows Account "svc-PIBuffer". Assign it to the PI Identity "PIBuffers"
- Step 14. Navigate to Security > Identities, Users and Groups
- Step 15. Delete the PI Identity "PI Interfaces & PI Buffers"
- Part 7 Validate your new security configuration
 - Step 16. On PIINT01, restart the PI Buffer subsystem (this should also restart the PI Interface)
 - **Step 17.** On PISRV01, in SMT, navigate to Operations > Network Manager Statistics. How are opcpE and pibufss.exe connecting?



Step 18. Return to your "Pump Overview" display and validate that you are still receiving pump data from PIINT01





5.4.7 Directed Activity – Upgrading existing PI Interface authentication from PI trusts and to Windows authentication



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

• Upgrade a PI Interface node to PI API for Windows Integrated Security

Approach

Given that the PI API for Windows Integrated Security was only released in 2016, on existing PI Systems, many PI Interface nodes will still be using the old PI Trust authentication model. This is the case in our PI System, which is running a PI Interface for OPC DA on the node PIINT02. OSIsoft recommends upgrading to the PI API for Windows Integrated Security on all PI Interface nodes, and all other custom PI API applications, which run on Windows Operating Systems.

Here is the architecture for PIINT02:



PIINT02 is not a member of the PISCHOOL domain, but rather it resides in the SCADA workgroup. In order to use Windows Integrated Security, we need to make sure the account running the PI Interface for OPC DA can be authenticated on the PI Data Archive. To do this, we will use the Windows Credential Manager, using the solution outlined in <u>KB01457 – Using the Credential Manager with PI applications</u>.



Part 1 – Monitor the data coming from the PI Interface

Step 1. On PISRV01, create a display in PI Vision a trend of the tag Tank1.MixerSpeed

Part 2 - Identify all the connections from the PI Interface node

- Step 2. On PIINT02, open the command prompt, and run the command ipconfig. What is the IP address of the computer?192.168.0.
- **Step 3.** On PISRV01, in SMT, navigate to Operations > Network Manager Statistics
- **Step 4.** Sort the connections using the column "Peer Address". Note all of the columns coming from the IP address you identified:
- **Step 5.** Click on the connections in the list. How are these applications currently authenticating?
- **Step 6.** What other PI System applications does an administrator run on a PI Interface node?

Part 3 – Find the accounts which are running the PI Interface and PI Buffer Subsystem

- **Step 7.** Log on to PIINT02
- **Step 8.** Run the services snap-in. Under which accounts are the PI Interface and PI Buffer Subsystem services running?

Note: In our case, the services are already running under local accounts, with the minimum required privileges on the machine PIINT02. However, you might encounter instances where these services are running under the "LocalSystem" account. OSIsoft recommends that you create local accounts with least privileges for your PI System services while upgrading to the latest security model.



Part 4 – Prepare the Data Archive

Step 9. In the last directed activity, you created two PI Identities with the following permissions:

Identity	Read Permissions	Write Permissions
Plinterfaces	 Database security > PIPOINT Table Point Security on the PI Points with point source OPC-PIINT01 	None
PIBuffers	 Database security > PIPOINT Table Point Security on the PI Points Data Security on the PI Points with point source OPC-PIINT01 	Data security on the PI Points with point source OPC-PIINT01

These PI Identities are mapped to the following domain service accounts:

PI Identity	Domain Account
PIInterfaces	PISCHOOL\svc-PIInterface
PIBuffers	PISCHOOL\svc-PIBuffer

These domain accounts are managed service accounts, whose passwords do not expire. In order for the PI Interface and PI Buffer on PIINT02 to leverage these existing PI Identities and PI Mappings, we simply need the following:

- The PI Interface on PIINT02 must authenticate using the domain account PISCHOOL\svc-PIInterface
- The PI Buffer on PISRV02 must authenticate using the domain account PISCHOOL\svc-PIBuffer
- **Step 10.** Load all the PI Points with point source "OPC-PIINT02" in Excel using PI Builder. Make sure to select the security attributes when importing the PI Points.
- Step 11. Edit the ACL in the datasecurity and ptsecurity column
 - a. Give the "PIInterfaces" identity read access to ptsecurity
 - b. Give "PIBuffers" read access to ptsecurity, and read/write access to datasecurity
- **Step 12.** Publish your PI Point security changes.



Step 13. In SMT, navigate to Security > Mapping and Trusts. On the Trusts tab, right-click on the open trust for PIINT02, and select "Properties". Check the "Trust is disabled" box at the bottom of the window. This will not affect your active connections on PIINT02 until the services restart

Part 5 - Configure credentials using the Windows Credential Manager

In order to use the proper PI Mappings on the PI Data Archive, we need local users to authenticate on the server PISRV01 using domain accounts. Below is a table showing the credentials used for each local account:

Local account	Domain Account
PIINT02\student01	PISCHOOL\student01
PIINT02\OPCInterface	PISCHOOL\svc-PIInterface
PIINT02\PIBuffer	PISCHOOL\svc-PIBuffer

- Step 14. We will first configure the credentials for the local user student01
 - a. Log on to PIINT02
 - First, test how the local student01 is currently connecting. Run the application "PI SDK Utility", and connect to the server "PISRV01.PISCHOOL.INT". You should see this:

1	PI SDK	Utility (Administrator)		_ 🗆 🗙
File Buffering Too	ols Connections Help			
E 🚷 PI SDK	PISRV01.PISCHOOL.INT	Network Node:	PISRV01.PISCHOOL.INT	Т
About PISDK		Port Number:	5450	¥
Connections Connections		Default User Name:	pidemo	
E 💒 Tools		Connection Timeout:	10	Seconds
Message Log		Data Access Timeout:	60	Seconds
Support Data Error Lookup				
Tracing Setup		Connection Type:	PI3 protocol 3.5	
KST Cleanup		ServerID:	7a31e8fa-0206-4f85-ad2d	1-606edc1c8426
		Description:		
		Connected User:	PI Trust as piadmin	
		IP Address:	192.168.0.5	
		PI Version:	PI 3.4.405.1198	
		Operating System:	Windows NT AMD64 6.2	2.9200
				Save
				Save
	PISRV01.PISCHOOL.INT connected as	piadmin		.::

The local user .\student01 cannot connect using WIS because it cannot authenticate on the domain PISCHOOL.INT, so the PI Trust is being used.



- c. Run the snap-in "Credential Manager". Select "Windows Credentials"
- d. Click "Add a Windows credential"
- e. Enter the following information (password: student)

(e.g. myserver, server.company.com): PISRV01.PISCHOOL.INT	
	3
User name: PISCHOOL\student01	
Password:	

- f. Click ok.
- g. Test the new credentials. In the "PI SDK Utility" un-check and re-check the server PISRV01.PISCHOOL.INT. You should now see the following:

<i>@</i>	PI SDK	Utility (Administrator)		_ D X	
File Buffering Too	ls Connections Help				
PI SDK About PISDK Connections Snapshot Tools Message Log Support Data Firor Lookup Tracing Setup KST Cleanup	PISRV01.PISCHOOL.INT	Network Node: Port Number: Default User Name: Connection Timeout: Data Access Timeout: Connection Type: ServerID: Description:	PISRV01.PISCHOOL.INT 5450 ✓ pidemo ✓ 10 Seconds 60 Seconds PI3 protocol 3.5 7a31e8fa-0206-4f85-ad2d-606edc1c8426		
	PISRV01.PISCHOOL.INT connected as	Connected User: IP Address: PI Version: Operating System:	PISCHOOL\student01 as 192.168.0.5 PI 3.4.405.1198 Windows NT AMD64 6.2		

- h. The mapping for PISCHOOL\student01 is now being used!
- **Step 15.** We will now repeat the same steps for the **local account PIBuffer**. However, since we are not running as the user .\PIBuffer, we will have to use the command prompt to add credentials to the Credentials Manager for the account
 - a. Run the command prompt
 - b. Enter the following command



runas /user:PIBuffer cmd

This will run a command prompt as the local user PIBuffer. Enter the password "student" when prompted.

c. A new command prompt should have appeared. Enter the following command:

CMDKEY /add:PISRV01.PISCHOOL.INT /user:PISCHOOL\svc-PIBuffer /pass:student

This will add an entry to the Credentials Manager for the local user PIBuffer

- d. Test the new credentials by restarting the PI Buffer Subsystem.
 - i. On PISRV01, in PI SMT, navigate to Operations > Network Manager Statistics
 - ii. Refresh the page. How is pibufss.exe on computer 192.168.0.8 connecting?
- Step 16. We will now repeat the same steps for the local account OPCInterface.
 - a. Run the command prompt
 - b. Enter the following command

runas /user:OPCInterface cmd

This will run a command prompt as the local user PIBuffer. Enter the password "student" when prompted.

c. A new command prompt should have appeared. Enter the following command:

CMDKEY /add:PISRV01.PISCHOOL.INT /user:PISCHOOL\svc-PIInterface /pass:student

This will add an entry to the Credentials Manager for the local user OPCInterface

- d. Since the PI Interface for OPC DA connects to the PI Data Archive using the PI API, it will NOT be able to connect using WIS. Test this by restarting the PI Interface for OPC DA.
 - i. On PISRV01, in PI SMT, navigate to Operations > Network Manager Statistics
 - ii. Refresh the page. How is OPCpE on computer 192.168.0.8 connecting?

Part 6 – Upgrade the PI API to the PI API for Windows Integrated Security

- **Step 17.** Log on to PIINT02
- **Step 18.** In the folder C:\Course Folder\Install Kits, run the program "PIAPI-2016-for-Windows-Integrated-Security_x.x.x.x_". You may be prompted to reboot the computer.



- **Step 19.** When the install finishes and the computer restarts, make sure the PI Buffer Subsystem and PI Interface services are running.
- Part 7 Validate the new authentication model
 - Step 20. Log on to PISRV01
 - **Step 21.** In SMT, navigate to Operations > Network Manager Statistics
 - Step 22. Confirm that the PI Interface for OPC DA has received the PIInterfaces identity
 - Step 23. In PI Vision, validate that you are still receiving data for the tag Tank1.MixerSpeed



5.4.8 Exercise – Customize User Security



This solo or group activity is designed to maximize learning in a specific topic area. Your instructor will have instructions, and will coach you if you need assistance during the activity.

Exercise Objectives

- Create PI Identities that will be mapped to Windows Users and Groups
- Configure point security for data access

Problem Description

You have many users requiring access to your PI System, but they all require different levels of access to different PI Points. Therefore, you want to grant access to the Data Archive and its resources based on user roles.

You have three domain groups:

- 1. Engineers
- 2. Operators
- 3. Supervisors

You need to create a security structure that enforces the following business rules:

- The point **OSIsoftPlant.Production** is a sensitive calculation and it should only be visible to the Supervisors group.
- The pressure sensor on Mixing Tank 2 is broken, so the data is being entered manually by the operators. Therefore, the Operators group needs write access to the data for PI Point OSIsoftPlant.PL2.MXTK2.Pressure. It should be readable by anyone.
- The Engineers group needs to be able to edit the attributes of all of the OSIsoft Plant PI Points (with the exception of **OSIsoftPlant.Production**, which they should not be able to see).

Approach

- **Step 1.** Map the three domain groups to the default PI Identities PIEngineers, PIOperators, PISupervisors
- Step 2. Edit the Database Security and PI Point Security according to the rules above
- **Step 3.** Test your security rules. To run SMT as a different user, hold the Shift key, then right-click SMT in the task bar and select "Run as different user".



Open Troubleshoot compatibility Open file location Run as administrator Run as different user Edit with Notepad++	
Unpin from Taskbar Pin to Start Menu Copy as path Restore previous versions	
Send to	
Create shortcut Delete Properties	

You may use the following accounts for your tests:

Domain Account Name	Member Of	Password	
Charles	Supervisors	student	
Homer	Operators	student	
Bertha	Engineers	student	

- Logon as Homer and try to search for the point OSIsoftPlant.Production. What result do you get? As Homer, write data to PI Point OSIsoftPlant.PL2.MXTK2.Pressure using SMT > Data > Archive Editor. Does it work?
- 2. Logon as Bertha. Try writing data to PI Point **OSIsoftPlant.PL2.MXTK2.Pressure**. Does it work? Now try turning compression off for **OSIsoftPlant.PL2.MXTK2.Pressure**.
- 3. Logon as Charles. Can you find and read PI Point OSIsoftPlant.Production?



5.4.9 The "Security Slider"

You have the ability to disallow specific types of logins to your Data Archive. This is controlled by the **Security Settings** plug-in in SMT (Security > Security Settings).



In a good security environment you will set the slider to a minimum of explicit logins disabled. This should not impact you at all if you avoid using piusers and pigroups.



5.5 Asset Framework Security

5.5.1 Authentication and Authorization

AF version 2.7 and later uses a security model that is similar to the one used in Data Archive. This model relies on integrated Windows security for authentication, but provides its own authorization to AF objects using AF Identities and mapping.

5.5.2 Security hierarchy

AF identities control read, write, delete and various other permission on AF components. Each AF object (shown in the illustration below) has an associated security descriptor as well as a type (Elements, Notifications, etc.). Each object of the same type belong to a collection. Finally, each collection has an associated security descriptor that contains access permission information.





Security descriptors for some collections are configured for the entire server (Contacts, identities, Mappings, etc.) while others can be configured for specific databases (Elements, Event Frames, Notifications, etc.).

Note: A user **MUST HAVE** read permission on an AF database to be able to read any object within it. Same principle goes for write permission and modifying an object. Note, if you grant access at the database level, that access does not inherit down to the contained objects.

There is one exception: a user with "admin" rights on the "Server" objects will have unlimited access to everything in the server, regardless of the ACLs of the server's objects.



5.5.3 Permission inheritance

When an AF object or collection is created, a default set of access permission is assigned, based on the access permissions that are set on the parent. However when you change permission on the parent, the following **Child Permission** settings can be used:

Option	Description
Do not modify child permissions	Prevents access permissions that have been set for the current object or collection from being replicated to child collections and objects in the AF hierarchy.
	This option is the default when the connected AF server is running 2.5 and earlier versions.
Update child permissions for modified identities	For each selected item on the Items to Configure list in the Security Configuration window, replicates the access permissions for all child collections and objects for each identity on the Identities list whose access permissions have been modified. This option is the default when the connected AF server is running 2.6 and later versions. This option is not available when the connected AF server is running 2.5 and earlier versions.
Replace child permissions for all identities	For each selected item on the Items to Configure list in the Security Configuration window, replaces all child permissions for every identity on the Identities list with the parent access permissions.



For more information on AF security see the "Security configuration in AF" section in *PI System Explorer User Guide*, version 2017.



5.5.4 Directed Activity – AF Security



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

- Familiarize yourself with AF security
- Modify AF security from an existing database

Problem Description

In order to maximize the AF experience, you want to create a AF Identity that will be used by all of your regular users. This identity should have read on the Pump Assets database and should also have the permission to create and modify only elements.

Approach

- 1. Open PI System explorer and click on the Database icon on top left of your screen.
- 2. In the select Database section right click on your database name and select security.

	Select D	atabase		x
🔕 New Database 🗙	Delete Database 🔗	Database I	Properties 🔒 Edit	Security
Asset server: 🤓 PI	SERVERFDS		v 🖠	Connect
Databases:				
Filter				ب م
Name		Description		
ACME Enterprise		PI AF Clas	s Edition - Version 20	014
AF_OSIsoft Plan Configuration	t	A store fo	r configuration data.	
NuGreen		PI BI Proje	ect Asset Model	
PI Big Tires Co				_
Pump Assets	New Database			
•	Set as Default Datab	ase		
2	Refresh			
×	Delete		ОК	Close
	Rename			
8	Security			
1	Properties			

Step 1. In the Identities section, Add a new identity named "PI AF Regular Users" and map it to the RegularUsers Windows group



Identities				_ 🗆 X	I	🚰 Mapping Pro	operties
		Description	Enabled	• 0		General	
Name BUILTIN\Gue			True			Account:	PISCHOOL\RegularUsers
Son AUTHOR:	TY\ANONYMOUS		True True			Account SID:	5-1-5-21-3930662057-699826101-3644930688-1113
	General Mapp					Name:	PISCHOOL\RegularUsers
	Name:	PI AF Regular User					
	Description:					Description:	
		✓ Identity is Enabled		Close //		Identity:	PI AF Regular User
hild Permissions — Do not modify chi							
Update child perm					1.		
Replace child perr		ОК	Cancel	Apply			OK Cancel

- Step 2. We can now add the Read permission to the "Regular Users" Identity. With all the items selected under "Items to Configure", select only Read and Read Data access for "Regular Users". Select the child permission Replace child permissions for all identities and click on Apply.
- **Step 3.** The last step is to add the Write permission to the Element section. In order to have write permission to an object in a database, the AF Identity "Regular Users" needs to have write access to the database.
- **Step 4.** Under "Items to Configure", uncheck all the items except "Database" and "Elements". Then, select the identity "Regular Users", and add Write permission. Finally, select **Replace child permissions for all identities** and click on Apply.

Security	Configuration 📃 🗖	
(tems to Configure:		
-		
Item Security Strin		
	rs:A(r,w,rd,wd,d,x,a,s,so) World:A(r,rd) NT AUTHORIT rs:A(r,w,rd,wd,d,x,a,s,so) World:A(r,rd) NT AUTHORIT	
	rs:A(r,w,rd,wd,d,x,a,s,so) World:A(r,rd) NT AUTHORIT	
	rs:A(r,w,rd,wd,d,x,a,s,so) World:A(r,rd) NT AUTHORIT	- 11
	rs:A(r,w,rd,wd,d,x,a,s,so) World:A(r,rd) NT AUTHORIT	
🗌 🔂 Pump Assets - Element Templates Administrato	rs:A(r,w,rd,wd,d,x,a,s,so) World:A(r,rd) NT AUTHORIT	٢W
Pump Assets - Enumeration Sets Administrato	rs:A(r,w,rd,wd,d,x,a,s,so) World:A(r,rd) NT AUTHORIT	٢W
< Duran Annaka Frank Franke Administration		>
		_
Identities: Add Remove	Permissions for PI AF Regular User:	
Name	Permission Allow Deny	
Administrators	All	
Sa World	Read 🗸	
as NI AUTHORITY NETWORK SERVICE	Write 🗸 🗌	
ang ri Ar Regulai Oser	Read/Write	
	Read Data	
	Write Data	
	Read/Write Data	
	Subscribe	
	SubscribeOthers	
	Delete	
	Execute	
	Admin	
Child Permissions		
Do not modify child permissions		
Update child permissions for modified identities		
 Replace child permissions for all identities 		
	OK Cancel Appl	y .

Step 5. Now go ahead and test if your AF security modifications worked by right-clicking the PI System Explorer icon on the task bar and selecting "run as a different user". Run as the user "pischool\Joe" (password: student) who is a member of the group "RegularUsers".



5.5.5 Exercise – Your Database Security



This is a solo or group activity that is designed to maximize learning in a specific topic area. Your instructor will have instructions, and will coach you if you need assistance during the activity.

Exercise Objectives

• Edit the Security for your Pump Asset database

Problem Description

You would like to configure the security of your Pump Asset database. The first thing that should be done is to restrict the access to the database so that only the Windows users you have added can read the database.

The engineers (Engineers Windows group) should have access to create and modify all the elements and analysis of the database but not the templates.

The supervisors (Supervisors Windows group) would like to be informed of any problem with the pumps. In order to do so they would need to be able to create PI Notifications on the Database.

As for the operators (Operators Windows group), they only need to be able to view the elements and attributes already build in the database.

Approach

- Step 1. Start by creating the AF Identities needed and mapped those to the corresponding Windows account
- **Step 2.** Next step would be to modify the AF security of your database in order to respect the security definition defined in the Problem Description
- **Step 3.** Test the AF security by right-clicking the PI System Explorer icon and selecting *run as a different user*. For the following user are you able to:
 - PISCHOOL\Bertha (password: student)
 - Create a new element in your database: YES
 - Create a new analysis in any elements: YES
 - Modify the pump template



NO

🗖 NO

- PISCHOOL\Homer (password: student)
 - View elements attribute and values:
 - Modify an element or template:
- YES NO

TYES

- PISCHOOL\Charles (password: student)
 - Access and create notifications



6. Introducing PI Connectors

Objectives

- Define the role of a PI Connector
- Describe the difference between PI Connectors and PI Interfaces
- Select the correct PI Connector for a given data source
- Install and configure a new PI Connector for OPC UA
- Describe how to customize data created by a PI Connector

6.1 Define the role of a PI Connector

PI Connectors are often referred to as the next generation of PI Interfaces. They have the same role in the PI System: collecting data from a data source, and sending it to the PI Server.

6.2 Differences between PI Interfaces and PI Connectors



6.2.1 Automatic discovery of data on the data source

PI Interfaces do not automatically discover data on the data source. When you first setup your PI Interface, you need to create a PI Point for each stream of data you want to store. Then, whenever you want to add a new stream of data, you have to manually create and configure a new PI Point

For PI Connectors, when you first connect them to a data source, they will automatically discover all the available data. You as the administrator can then choose the data you want to store. The PI Connector will automatically create the PI Points, elements and attributes needed to store all the data you've decided to collect. New data streams added to the data source will automatically be collected by the PI Connector.


6.2.2 Collection of meta-data

PI Interfaces can only collect time-series data, which is stored in PI Points on the Data Archive.

PI Connectors can collect both time-series data and "metadata". This data does not necessarily change with time, but provides additional context about your data. One example of metadata is the last maintenance date of a piece of equipment. The time-series data is saved to PI Points on the Data Archive, and the "metadata" is saved as elements and attributes, and Event Frames in PI AF.

Note: It is important to keep in mind that PI Connectors are not a magical solution for creating models of your assets in the Asset Framework. They simply replicate the data model that exists on the data source. You will still need to put time and energy to leverage the functionalities of AF.

6.2.3 Easier administration

PI Connectors are a lot easier to manage than PI Interfaces.

• **PI Point creation:** As we mentioned, PI Connectors automatically create PI Points.

Note: No exception is applied to PI Point data collected with PI Connectors

- **Configuration**: PI Interfaces are configured using the PI ICU (which must be installed locally on the machine), whereas PI Connectors are configured using a web-based user interface, which can be accessed from any machine. Additionally, PI Connectors do not require a restart to apply configuration changes
- **Buffering**: While buffering needs to be configured manually for PI Interfaces, PI Connectors have an automatic, built-in buffering mechanism. Buffering is always on, and configuration is limited to specifying the folder where data is buffered during setup.

PI Connectors buffer time-series data, meta-data and tag creation to both the Data Archive and AF Serve.

Note: PI Connector's buffering is not PI Collective aware. Every member has to be added independently as a standalone server to the Server list.



6.2.4 Summary

	PI Interface	PI Connector
PI Points	Must manually create PI Points	Auto-discovers & creates as needed
Buffering	Must manually configure buffering	Automatic build-in buffering
Data types	Time-series data only	Time-series & meta data (Asset structure, Event Frames)
Administration	Locally using the PI ICU	Locally & Remotely using a web UI
Configuration changes	Interface restart required	Does not require restart
Number of instances	Once instance per data source	Only one instance on a server for multiple data sources
Exception filtering	Yes	No
Development environment	PI API	AF SDK



6.3 Directed Activity – Explore available PI Connectors



In this part of the class, you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

Familiarize yourself with the PI Connectors released and under development by OSIsoft.

Approach

Г

You are the administrator of a PI System at a brand new facility. You've heard of the new line of data collection applications called "PI Connectors". You want to get a better idea of the PI Connectors that are available, or soon to be released.

Step 1: Navigate to the Tech Support website: <u>https://techsupport.osisoft.com</u>

Step 2 :	On the home page, under resources, click on "PI System Roadmap"

OSIsoft Home PI Square Community Learning Live Library			Search All OSIsoft		
My Support	Contact Us	Resources	Downloads	Products	
Things to Do		PI System Roadmap	My Downloads	➡ PI Server	
Generate a License	e File	PI System Cyber Security	All Downloads	Visualization	
 Open a New Suppo Download Software Update My Profile 		 PI Square Community Learning Videos 	My Download History	 Interfaces and Connectors Integrators 	
		 Live Library System Management Resources 		 PI Cloud Connect Developer Technologies 	

Step 3 : Scroll down to the section "PI Interfaces and PI Connectors". Do you recognize any of the PI Connector data sources? If yes, share an explanation of this data source with the class.



6.4 PI Connector installation methodology

In the section "PI Interface management", we outlined the PI Interface installation methodology. Now, we will do the same for PI Connectors. You'll notice that there are fewer, streamlined steps.

Step 5 : Choose a PI Connector for the data source

Step 6: Choose an architecture

Step 7 : Install the PI Connector

Step 8: Validate that data is available on the data source, and select data to collect

Step 9 : Configure security for the PI Connector

Step 10 : Create and configure an instance of the PI Connector



7. Monitoring a PI System

Objectives:

- Browse for Stale and Bad Points
- Build Health Points for interfaces
- Configure PI Ping interface and points
- Configure PI PerfMon interface and points
- Use PI Notifications to monitor PI System
- Create displays and building dashboards for PI System monitoring

7.1 Monitoring Tools

The PI System itself can be used to monitor its components. As we saw in chapter 2, UniInt interfaces include the functionality to create health tags. You can also collect data about the health of the PI System using PI Interfaces specifically designed to collect IT data. By default, the PI System is installed with the following PI Interfaces:

- 1. Pl Interface for Performance Monitor: Collects Windows Performance Counter data. Performance counters provide information about the performance of the operating system, applications, services, and drivers. Windows Performance Counters can be viewed outside of the PI System using the "Performance Monitor" application (perfmon.exe) included on the Windows operating system.
- 2. PI Interface for Ping: Measures the response times in milliseconds of ICMP echo messages (i.e. "pings") that it sends to a remote machine. It is therefore used to determine the latency of a TCP/IP network, and help diagnose network connection issues between two machines.
- 3. PI Interface for TCP Response: Measures the availability and response times of various essential services that are part of a TCP/IP network, including web servers, mail servers, and of course, PI Servers.
- 4. PI Interface for SNMP: Gathers information from SNMP enabled devices residing in a TCP/IP network. Devices that typically support SNMP include routers, switches, servers, workstations, printers and modem racks.



7.2 Group Questions – What do I need to monitor?



The following questions are intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

Questions

As a class, given your knowledge of the PI System so far, try to fill out the figure below. Your instructor will give you the correct solutions as you go. **Hint:** Many can be monitored using



performance			counters.
	PI Server Monit	toring	
(T	Monitor if PI Services are running	using	
	Monitor the	using	
Ø	Monitor PI AF Server health using		
PISRV1	Server resources to monitor using		
	1		
AF	2		
	3		
	4		
	5		
		0	
PI Interface	Monitoring		
Monitor if PI Interface is runn	ning using		
Monitor if data source is avai	ilable using	b	
		PIINT1	
Monitor if PI Buffer is running	g using		
		Network Mo	nitoring
Monitor the	using	Monitor network latency using	J
		Monitor TCP communication	using
Monitor the	using	from to	over port



7.3 Stale and Bad Points

- Stale Point: a PI Point which has not received a value in a predetermined amount of time.
- **Bad Point**: A PI Point whose value is taken from the **System** Digital State set. The "System" Digital State set is a collection of digital states that the system uses for indicating errors or other unique conditions. An assumption is made that if a point has one of these values, it has a problem.



7.3.1 Directed Activity – Stale and Bad Points



In this part of the class you will perform a learning activity to explore the different concepts presented in this chapter or section. You may be invited to watch what the instructor is doing or perform the same steps at the same time. You may play a game or hold a quiz. Your instructor will have directions.

Activity Objectives

- Define a Stale point
- Define a Bad point
- Search for Stale and Bad points

Approach

- Step 1: On PISRV01, run SMT and navigate to Data > Stale and Bad Points
- Step 2 : Click on the "Search" button 🔎 to find Stale points (from 4 hours to 365 days) and all tags with a System digital state
- Step 3: How might you approach addressing these points? What questions should you ask?



8. Troubleshooting a PI System

8.1 Message Logs

The first step in troubleshooting is always the same: check the message logs! All PI System software write messages to log files. It is therefore important to learn which log files to check, and how to read them.

1. PI Message Logs

Also known as the "SDK Logs", these are the logs of all applications based on the PI SDK. There is one PI Message log per computer where an SDK application is installed. The logs are managed by the PI Message Subsystem.

Applications that write to this log:

- Data Archive subsystems
- PI Interfaces (UniInt version 4.5.0.x and later)
- PI Client applications

How to access these logs:

- On the Data Archive: SMT > Operations > Message Logs
- On all computers with PI-SDK 1.4.0 and greater:
 - **Step 1**: Run the program "PISDKUtility"
 - **Step 2 :** In the left pane, select Tools > Message Logs
 - Step 3: Set the filters to obtain messages (start time, severity, etc.)
 - Step 4 : Click on "Get Messages"

File Buffering Tool		_		
🗉 🚷 PI SDK		🗈 🖳		
About PISDK	Time Fi	ilters		
🦉 Connections	Start Time: * Pr	rogram:	Source1:	•
🐗 Snapshot Tool	End Time: *-1h M	essage:	Severity:	Debug
🚽 💏 Tools		-		
🍍 🕖 Message Log	Time		Severity	Message
Support Data	14/04/2016 2:19:08.675 PM		Information	Disconne
Ø Error Lookup	14/04/2016 2:19:08.675 PM		Information	Disconne
Tracing Setup	14/04/2016 2:19:08.675 PM		Debug	ID: 1172;
KST Cleanup	14/04/2016 2:19:08.675 PM		Debug	ID: 1171;
	14/04/2016 2:19:08.675 PM		Information	Deleting c
	14/04/2016 2:19:08.675 PM		Information	Deleting c
	14/04/2016 2:17:08.08501 PM		Information	Disconne
	14/04/2016 2:17:08.08501 PM		Information	Disconner
	14/04/2016 2:17:08.08501 PM		Debug	ID: 1170;
	14/04/2016 2:17:08.08501 PM		Debug	ID: 1169;
	14/04/2016 2:17:08.08501 PM		Information	Deleting c
	14/04/2016 2:17:08.08501 PM		Information	Deleting c
	14/04/2016 2:16:58.8058 PM		Error	Error conr
	< III			•



- On a PI Interface node: PI ICU > Press the "View Current PI Message Log continuously" button
- On all computers, you can use the command line utility pigetmsg.exe
 - **Step 1 :** Open a command prompt window
 - **Step 2**: Change the directory to pi\adm or pipc\adm
 - **Step 3**: Type **pigetmsg –f** to view the logs continuously
 - **Step 4 :** For more filtering options, type **pigetmsg –**?

2. Event Logs

Event Logs are the centralized logs on a Windows machine. There are two different types of logs:

- **Windows Logs**: These logs includes all important events on the operating system, split up into the following categories: Application, Security, Setup, System and Forwarded Events.
- **Applications and Services Logs**: These logs are specifically for applications, with each application writing to its own log.

PI System applications write to the Windows Application Log, and sometimes to a dedicated log under Applications and Services.

It's also a good idea to look at the other Windows logs (Security, System) if you suspect an issue might have occurred at the operating system level.

Applications that write to these logs:

- AF Application Service
- PI Analysis Service
- Data Archive Subsystems (occasionally)

How to access these logs:

- Step 1: Run the application "Event Viewer"
- Step 2: To access the Windows Application log, browse to Windows Log > Application. Look at the "Source" column to find messages written by PI System applications. You can also use the filter functionality of Event Viewer.
- **Step 3 :** To access a specific application's log, browse to Application and Services Logs, then find the name of your application (e.g. AF)



• 🔿 🚈 📊 🔢 🖬
Event Viewer (Local)
Custom views Windows Logs Security Setup System Forwarded Events Applications and Services Logs Applications and Services Logs AF Hardware Events Internet Explorer Key Management Service Microsoft Office Alerts OSIsoft-PISymbols OSIsoft-PISymbols OSIsoft-Search PIWebAPI Windows Azure Windows PowerShell Subscriptions

3. PIPC Logs

These logs are only used by older, PI API based applications. You should only need to access these logs if you are running older software.

Applications that write to these logs:

- PI Interfaces with a UniInt version earlier than 2.5.0.x
- PI API based applications

How to access these logs:

- On a PI Interface node: PI ICU > Press the "View current pipc.log continuously" button
- Open the file PIPC\dat\pipc.log



8.2 Where to look for answers

So you found an error message, now what? There are a few resources you can use to translate that message and find your solution:

1. Search for a Solution on the Tech Support website (<u>https://techsupport.osisoft.com/Troubleshooting/</u>)

This solution search crawls all of our online resources, including product documentation, Knowledge Base (KB) articles, PI Square forum discussions, Known Issues, and more.

2. Search the PI Live Library (https://livelibrary.osisoft.com)

This is an online repository of OSIsoft documentation. It contains all of the up to date administration and user guides for our products.

- 3. Ask the community on PISquare (https://pisquare.osisoft.com)
- 4. Contact OSIsoft Tech Support! (<u>https://techsupport.osisoft.com/Contact-Us/</u>)

When contacting Technical Support, always make sure to have the following information on hand:

- f. A clear description of the issue
- g. Product and version information
- h. A copy of the relevant message logs
- i. Relevant screenshots, and if possible, steps to reproduce the issue
- j. Urgency and Impact of this case
- k. Your PI Server Serial Number (SMT > Operation > Licensing > InstallatonID)



8.3 Group Exercise – Troubleshoot a PI System



The following activity intended to reinforce key information, or to discover a new insight. Your instructor may choose to have you try to answer the questions on your own or have the group answer them together aloud.

Approach

You just came back from a two-week vacation. While you were gone, your fellow IT administrator wreaked havoc in your PI System! Users are complaining that they can no longer see their pump data. Now it's your job to fix it.

Your instructor will call upon you, one student at a time, to find a problem with the PI System and fix it. Work together as a class to fix the problems!



9. Final Exercise – Building a PI System



This is a solo or group activity designed to maximize learning in a specific topic area. Your instructor will have instructions, and will coach you if you need assistance during the activity.

Exercise Objectives

- Properly configure your PI System.
- Install and Configure a PI Interface for OPC DA to collect data.
- Build a display and/or report showing the configuration and health of your PI System

Problem Description

You are the new PI System Administrator at Stark Industries. It has only been a few days since you came back from your PI System Administration training at OSIsoft, and already you have work to do.

The old PI System Administrator did not really document his work, so you have no idea if the PI System is properly configured. The first task you give yourself is to review the current configuration of the PI System, and make the necessary changes to adhere to OSIsoft's best practices.

The head of the manufacturing department, who just completed the course "Visualizing PI System data", contacts you and asks whether you can set up data collection for the pumps in his process. He wants to be able to create displays and reports that he can reuse for all of his pumps. Since you are now an expert, you say yes, absolutely!

Finally, as an expert, you also know that monitoring the health of the PI System is a crucial task for administrators. Your final task is to create a dashboard to monitor the health of your PI System.

Approach

- Step 1: On PISRV01 and PI AF01, validate the installation and the proper operation of the Data Archive and the AF Server. Review the security and PI System backup strategies of your site.
- Step 2: On PIINT01, install the PI Interface for OPC DA and configure an instance to collect the pump data from the OPC server OPCSample.OpcDa20Server.1. Make sure to follow the PI Interface installation methodology outlined in Chapter 2. Your company takes security very seriously, so make sure to follow best practices.
- Step 3 : Configure data collection for PI System Monitoring, and build yourself displays and/or reports using either PI Vision, PI ProcessBook and/or PI DataLink. Be creative! If you create PI ProcessBook and PI DataLink reports, you can save your work and use them with your real PI System.



Troubleshooting

Before installing your PI System, review the tools you have to inspect the PI System and review its health.



Bonus questions:

- 1. Create a database for the manufacturing department where they will access their pump data.
- 2. Create a dashboard for the OPC data with a client product you're familiar with (ie PI ProcessBook, PI Datalink, PI Vision)
- 3. Enable the Firewall on the host and VM with an opening for the necessary PI System ports
- 4. Configure a predictive analysis for all of your pumps. Archive the results in order to compare the historic values with the one predicted. Use the following equation to predict 1h in the future:

 $Output \ FlowRate(1h \ in \ future) = Output \ FlowRate(now) * \frac{PumpSpeed(now)}{PumpSpeed(1h \ ago)}$

This may be difficult because we have not covered how to created Asset-Based Analytics. However, the configuration tool is very user friendly, so try it out!

