# The Evolution of Integration between PI and SAP



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**1999 PI Users Conference** 



# Outline

- Introduction
- Why Integrate?
- Requirements/Constraints
- Upgraded Design Strategies
- Interface Architecture / Sample data
- Fault Tolerance
- Resource Requirements
- Integration Savings
- Key Learnings / Summary

# Why Talk Again

- Provide a reality check to last year's prestartup presentation
- Change your perspective on SAP integration, so you ask the right questions and do sufficient prototyping up front

# Why Integrate PI and SAP?



- Handle consumption rate of 1100/day
- Minimize manual entry and their errors
- Minimize recipe & BOM maintenance
- Calculate complex data summaries not available manually or in SAP
- Get SAP off the shop floor

#### Integration Requirements/Constraints (Note: PC = Process Control)

- Use off-the-shelf software solutions
- Consumptions and productions from PC to SAP
- Map SAP reservations to PC consumptions
- Small generic SAP control recipes to PC

# Post-Startup Integration Requirements/Constraints

- Remove backflushing from SAP due to time and complex lot assignments.
- Prevent sending any over-consumption to SAP
- Custom front-end, but use SAP for validation with automated contingencies via PI when SAP is down.

## **Upgraded Design Strategies**

- Distributed PI systems (1 NT server/area)
- One SAP interface to the process systems
- Minimize SAP control recipe instructions
- Eliminate SAP screens on the shop floor (Eliminate the use of PP-PI sheets)
- SAP is the master of inventories and genealogy, but PI is its backup when SAP is down.

# Topology



#### **Off-the-shelf Architecture**





# **Control Systems**

# **Interface Architecture**



# **Interface** Architecture



#### **Customized Architecture**





PI-SAP

# Fault Tolerance

- Distributed PI servers; 1 per area (When PI is down, production is down)
- Time independent interfaces (PI to SAP) with automated contingencies
- Common Hardware with Raid 5 & 1 full spare server (4 hour reconstruction time)
- Daily incremental and Weekly full system and Automatic PI database backups
- Recovery from communications failure \*

### Resources (# of people)

Manufacturing Experts (15)

Business Analysts (4)

SAP System Analysts (30)

**Process Info Experts (4)** 



#### **Project facilitators (0)**

#### Resources



### Integrator

- System analyst
- Knowledge of:
  - Manufacturing processes
  - Workflow
- Application Independent
  - Not application biased
  - Efficient use of multiple platforms
- Someone within the company

Integration Savings (Based on 1000 SAP Orders/day)

- Support Labor savings:
   3 SAP super users (100%) & 6 data clerks (100%)
   VS
  - -1 programmer (5%) & 1 SAP super user (10%)
- Based on manual entry via PI-PI sheets
- Job functions: develop, test, support, maintain



# **Error Propagation**

- Error correction:
  - Rolling back the error
  - Adding the correct messages
- 20 mins 1 instruction repair
- 1 hr
- 12 hr
- 24 hrs
- 48 hrs

1 instruction on multiple rolls
Cross shift coordination
>50 rolls
>100 rolls

### Support/Problem Resolution

- Check for incomplete orders (daily)
- Review error log (daily/on-demand)
- Load BOMs into SAP and PI-SAP (on-demand)
- Correct problems and retry failed orders (ondemand)
  - BOM correction
  - Operator entry correction

# Key Learnings

- Just "Had" to integrate evolved to wanting to
- Integration is far more than a simple data pipe
- Evolved away from a labor-intensive off-the-shelf design
- Integration: systems and people... requiring a higher commitment to teamwork
- SAP control recipe is not a DCS control recipe
- Learn to archive SAP before startup

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# In Summary

- SAP and control systems have awesome capabilities, but integration is individual
- Design across platforms, not simply within a platform or at their interface points
- Include automated contingencies for planned and unplanned SAP outages (4 hrs)
- Potential: Genealogy, PI Futures

# By the Way

Unexplained problems are by default the integration programmer's fault...

Even if there is no integration in that area!