

The Road Ahead

Value Today, Value Over Time

Michael Saucier

OSIsoft Milestones

Recognized

10,000+ Customer Installations

Knowledgeable

2004 RtPortal debuts

2004 RtReports released

2002 OSIsoft acquires ProcessPoint

2001 OSI becomes OSIsoft

2000 DEVNet is launched

1999 Web support with ActiveView allows users to publish to the Web

Experienced

1996 OSIsoft becomes SAP-certified

1995 PI System 3.0 Released

1993 PI ProcessBook's superior batch-tracking a major accuracy resource

1993 OSIsoft enables direct support of a PC application

1989 DataLink allows any client to obtain and place data into the PI System

The PI System debuts, providing control engineers with baseline accuracy, plus a long-term data historian

1980 Oil Systems, Incorporated founded by J. Patrick Kennedy





"Actually, I preferred 'Heaven' too, but then the marketing guys got a hold of it."

RtPM, Powered by Pl

- RtPM addresses the growing demand for instant, critical, actionable information – across the site or across the enterprise
- Builds on what our customers already have and what they are already doing
- PI is the engine of the RtPM Platform
- The RtPM Platform unifies OSIsoft products



Real-time Performance Management

Know

Act

Profit



- Immediate
- Role Based
- Actionable
- Secure



- Relevant
- Timely
- Available
- Efficient



Better Metrics **Smarter Decisions**

Sustainable Advantage



Where Have We Been?

- Since the eighties, we've seen MANY changes
- Same type of product, very different implementation, FAR more functionality
- Can you easily migrate your 1985 phonebook to a new wireless device?



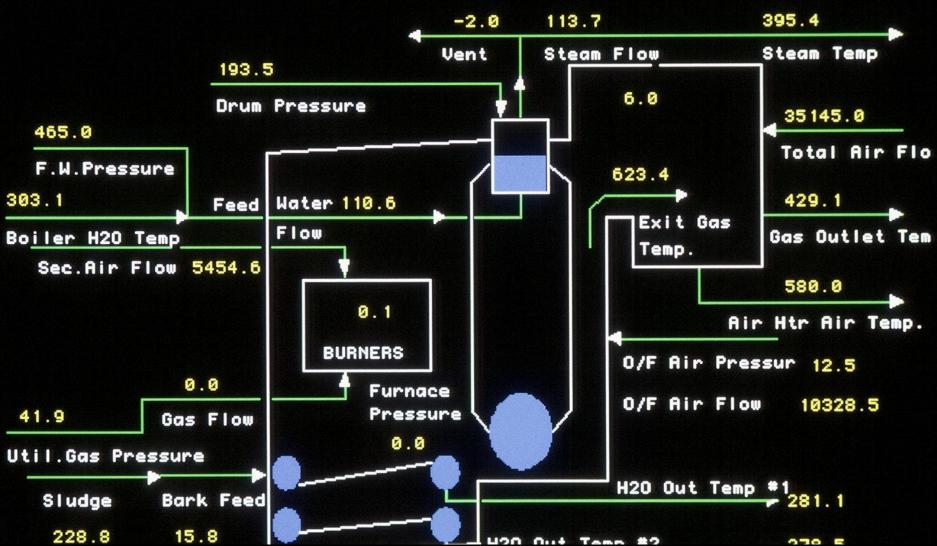






Keeler Boiler Graph

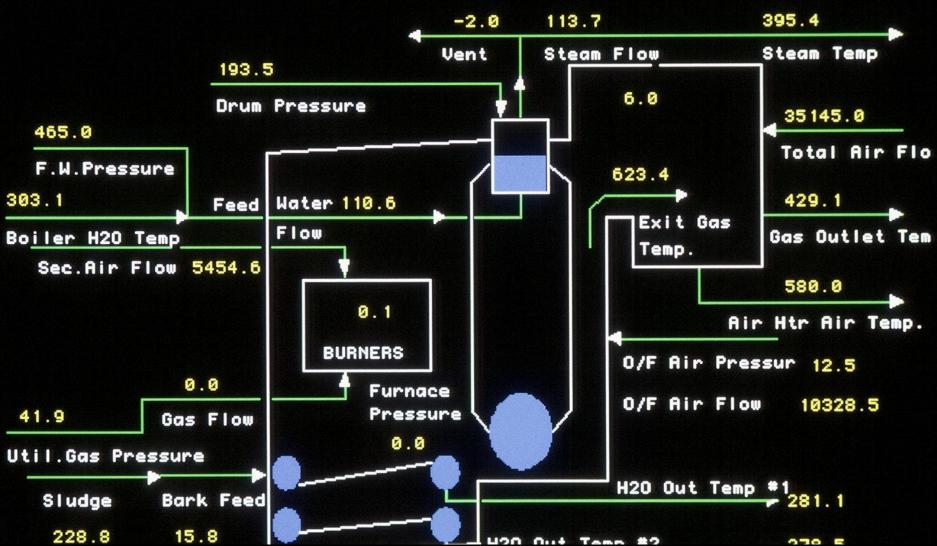
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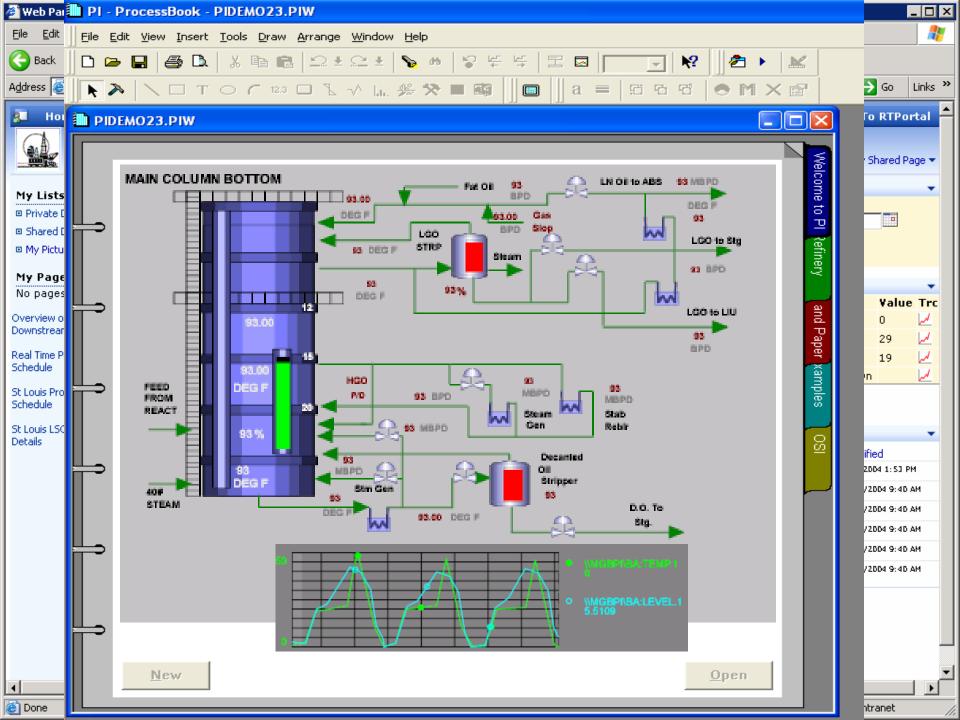


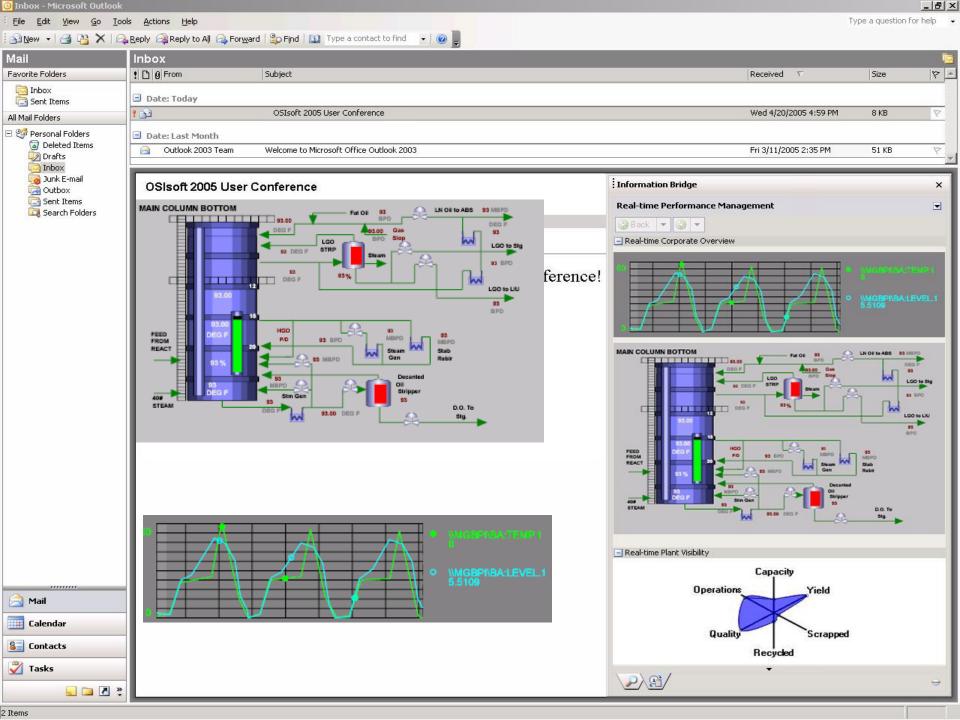


Keeler Boiler Graph

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How We Got Here Today

- Pervasive connectivity
- Quick roll-out
- Do-it-yourself tools
- Empowered, creative user base
- Unwavering commitment to upgradeability



Working to Preserve Your Investment

- As technology changes, migration happens
 - Moving between software and hardware platforms
 - Maintaining data integrity
 - Minimizing downtime on both the systems side and user training side



So, What Have You Been Up To Lately?

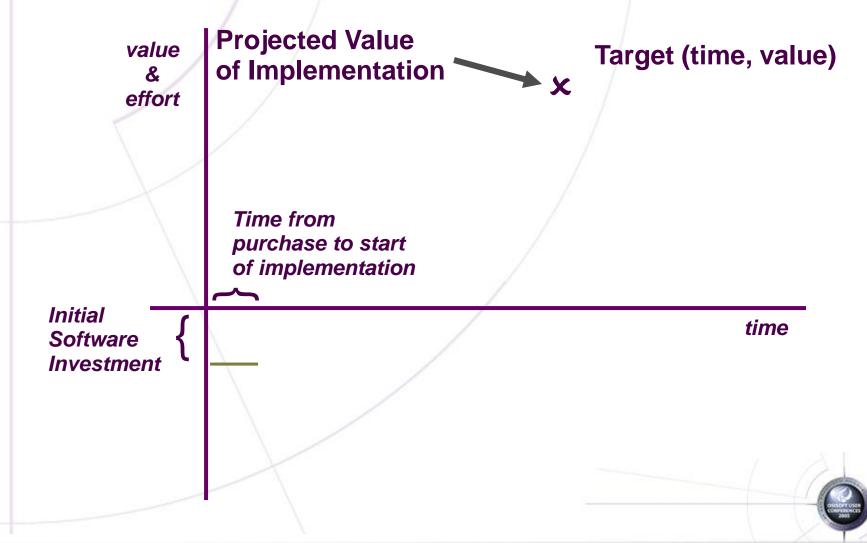
- Our customers tell us that they have recently:
 - Rolled out an ERP System
 - Rolled out a CRM System
 - Been building a compliance architecture for regulatory agencies
 - Been building out your security architecture



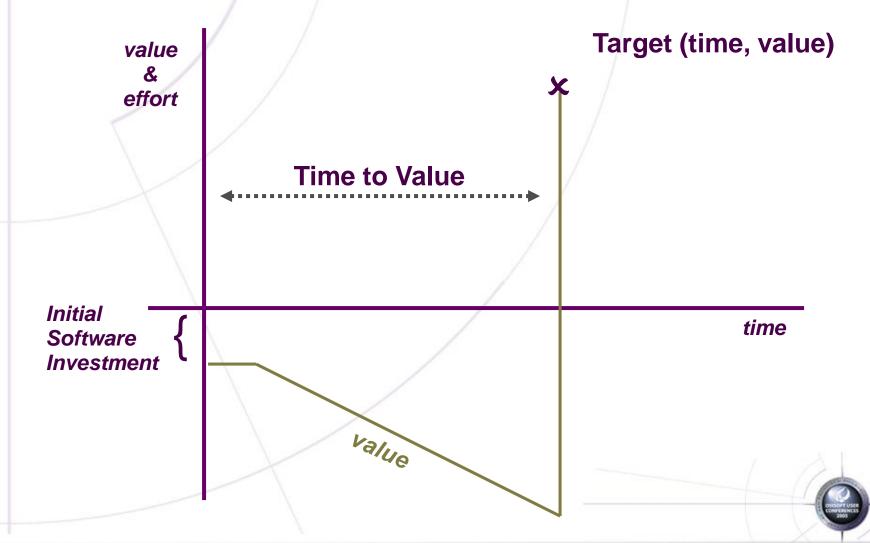
What's in Common With These Rollouts?

- These are less "Products" and more "Solutions"
- Many solutions are "Big Bang" projects
 - Little initial payout
 - Huge investment of time and money
 - Large projected value
- Yet, you still have to be profitable
 - Can technology help you be both profitable and meet corporate mandates?

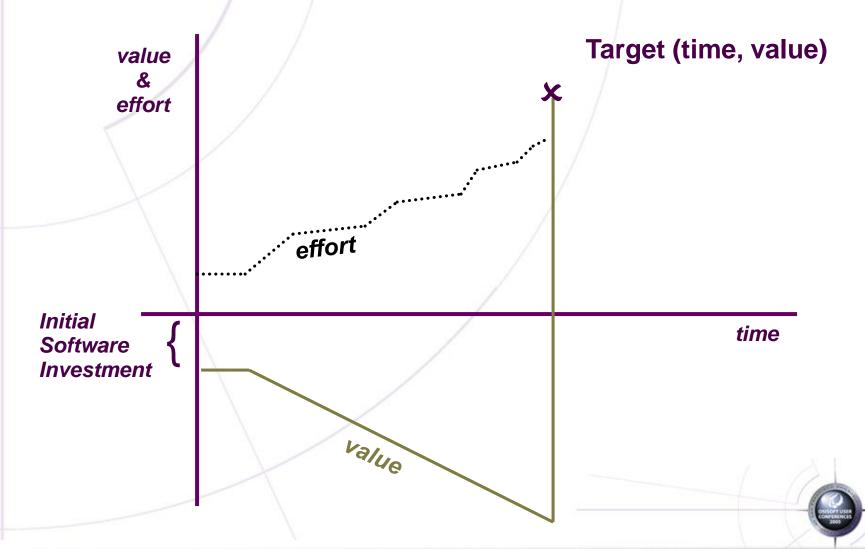
Implementation Approach



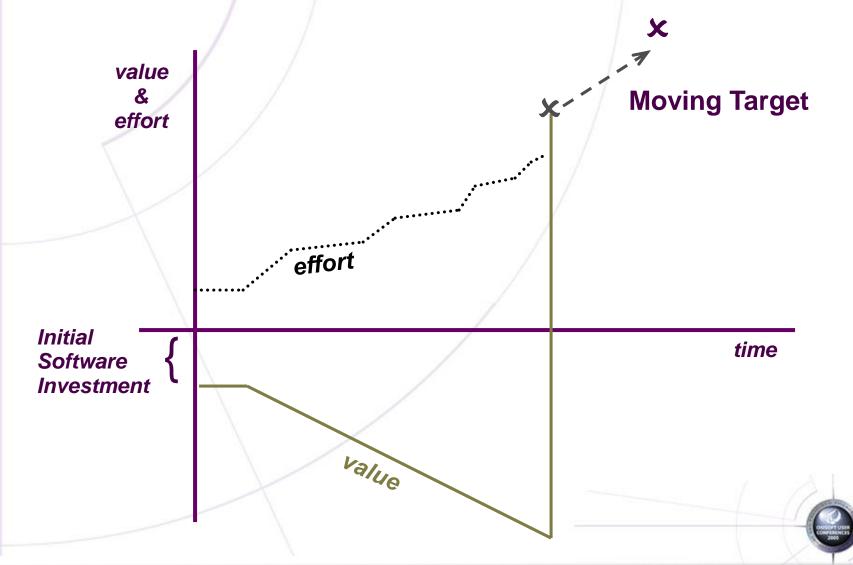
"Big Bang" - Value at the End



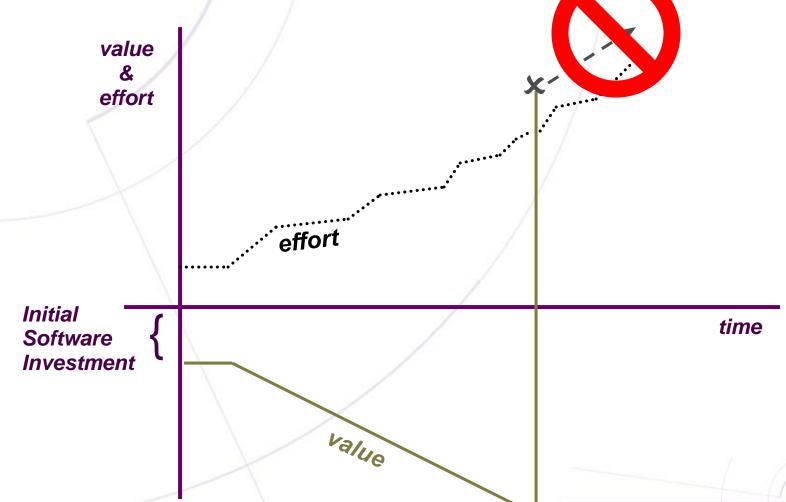
Large Investment of Time and Effort



Moving Targets...Happen!



Changing Course is Often Not Possible



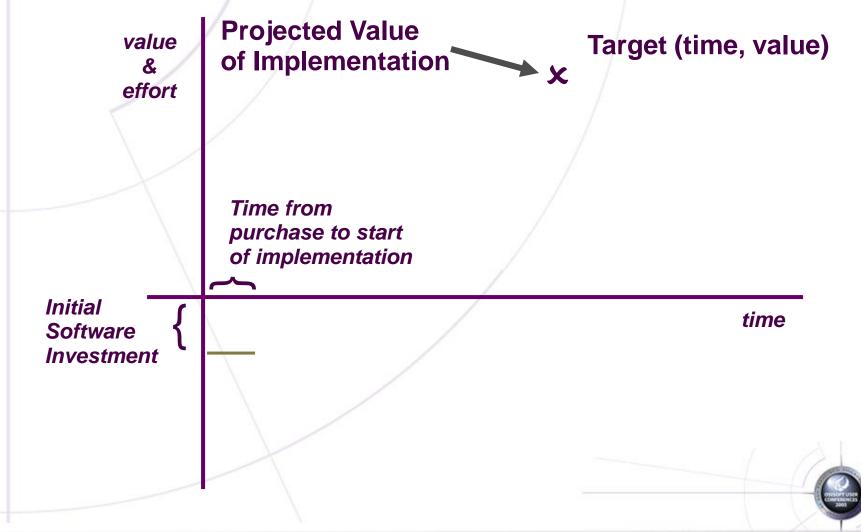


Big Bang Challenges

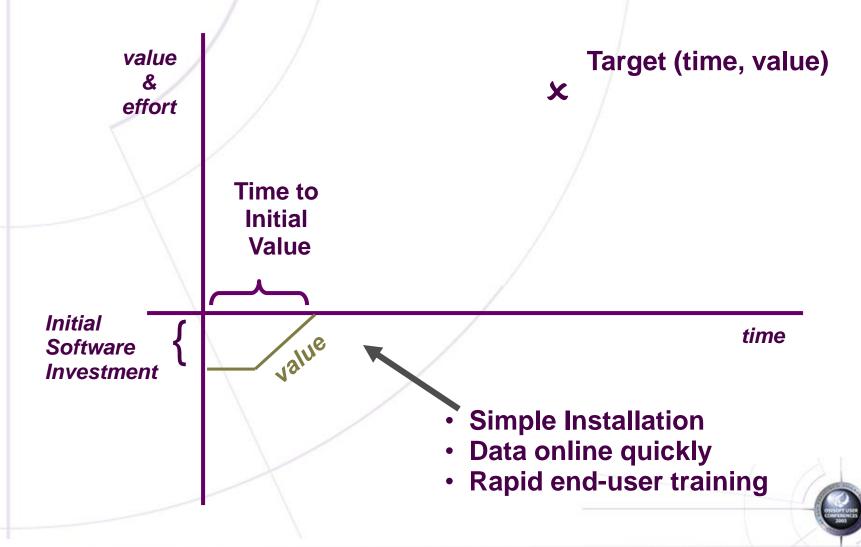
- Too much time invested before value accrues
- Rigid installed solution results in a difficult upgrade / expansion path
- Over time rigid solutions degrade in value and are costly to update
- Newly discovered requirements can not be accommodated
- How do you keep the value increasing over time?



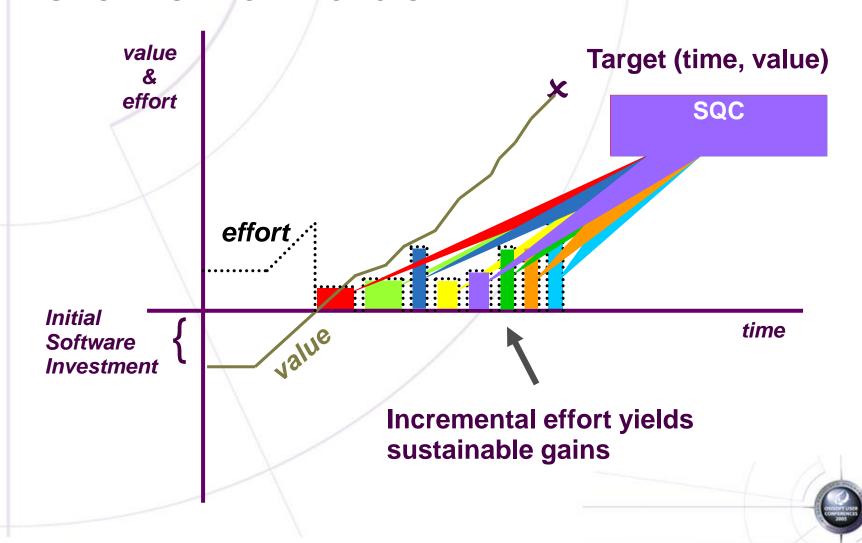
The OSIsoft Difference



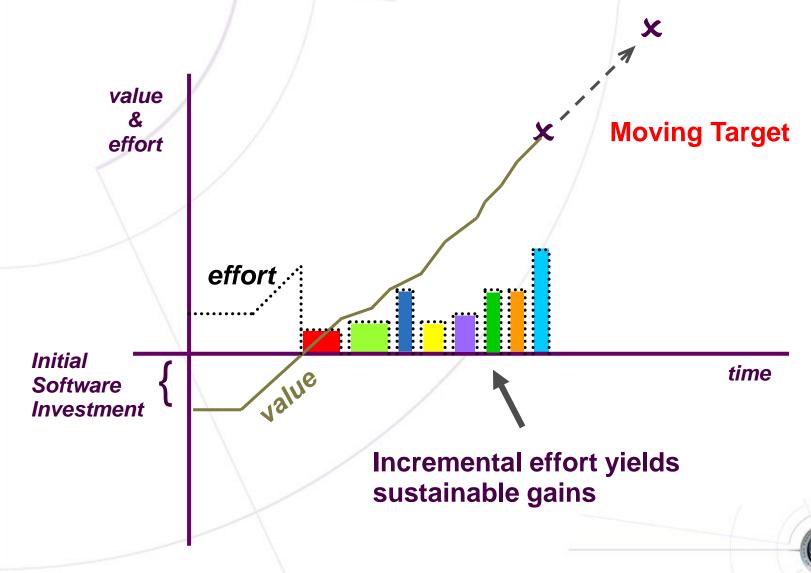
Quick Payout with Initial Value



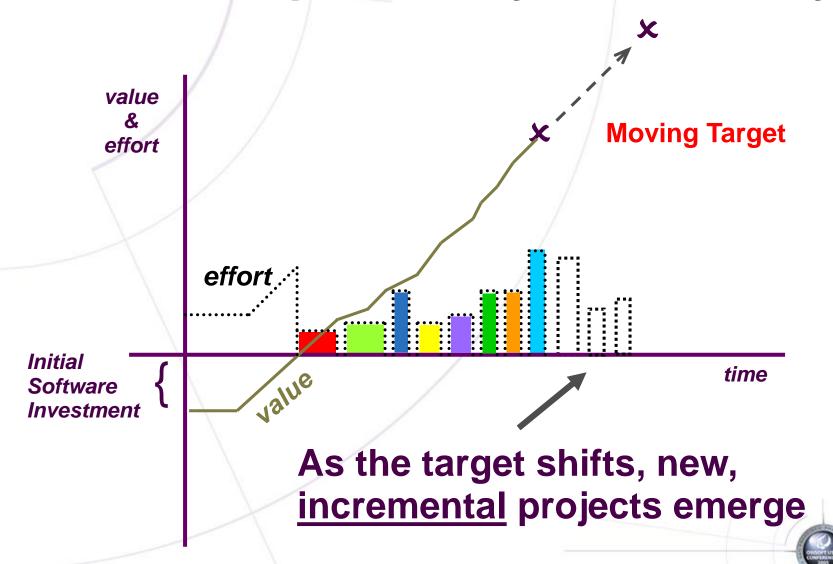
Pervasive Availability Yields Incremental Value



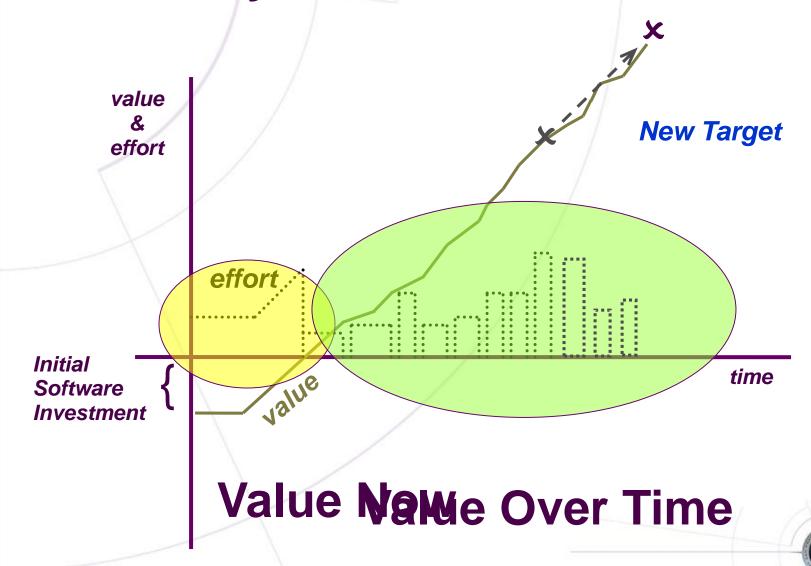
And If the Target Moves...



You Can Adapt – Easily and Quickly



RtPM Lifecycle Benefits



Data volumes are increasing

- Moore's Law
 - Computer power doubles every 18-24 months
- Parkinson's Law of Data
 - Data expands to fill available storage capacity
 - Memory usage doubles every 18 months
- Peterson's Law of PI
 - OSIsoft will stay ahead of your data requirements



OSIsoft's Evolutionary Commitment

- Technology commitment (preserving investment)
 - VAX / VMS to UNIX to Windows
 - Windows to Windows 64 bit now and Longhorn later
- Data access commitment (enhancing access)
 - API access to ODBC access
 - ODBC access to OLEDB access
 - OLEDB access to Foundation
- Visualization commitment (fueling decisions)
 - Terminal displays to client / server architecture
 - Rich client applications to thin client displays
 - Thin clients to Smart clients



Companies that have an *infrastructure* in place to manage and deliver operating metrics and key performance indicators will be able to *react to the market faster and ultimately out perform* the others.

John Hagerty, "Take SOX to the Next Level" AMR Research, Monday, Oct 18, 2004





"Data is your only weapon for improving performance."

Dr. Donald Paul VP & CTO
ChevronTexaco



How are you using RtPM?

Alarm Management **Analyzer Performance Automated Generation Control Automated Reports Balanced Scorecards Baseline Best Practices Batch Quality Monitor** Certificate Of Analysis **Compliance Documentation** Condition Based Maintenance (CBM) Continuous Emissions Monitor (CEM) **Control Loop Monitor** Corporate Data Warehouse **Customer Load Management Data Reconciliation** Down-hole Systems In O&G Production **Downtime Monitoring** E-Commerce **Energy Management System Environmental Compliance Monitor** General Ops Docn And Equipment Specs Hazardous Waste Tracking Hierarchical Process Data Views Hydrogen Manufacturing And Distribution **Incident Investigations Inventory Management** IT / Systems Monitoring Key Performance Indicators (Kpi) Lab Quality Data Integration **LNG Terminal Operating Assistance LNG Terminal Operations Reports** Maintenance History Or Status

Manual Data Recording Manufacturing Intelligence Data Material Balance Material Usage Tracking Multi-Plant Equipment Performance Monitor O&G Production Remote Monitoring By Non-Operating Partners And Customers **O&G** Production Well Testing Operating Envelope Data **Operations Data Warehouse Operations Desktop Operator Handover Operator Training** Paper Machine Felt Monitoring Paper Machine Grade Management Paper Machine Lost Opportunity Module Paper Machine Performance Monitor Pipeline Equipment Remote Monitor Pipeline Leak Detection Support Pipeline Operations Planning Pipeline Pigging Schedule For Paraffin Removal Pipeline Solar Turbine Efficiency Remote Monito Plant Performance Overviews Power Delivery Capability For Gas Turbines Power Generation Fleet Outage Management Power Generation Supplier Scheduling Power Turbine Trip Monitor **Process Monitoring Process Performance Analysis Product Compliance Reporting Product Development Trials Product Pricing** Product Separation In Multi-Product Pipelines **Production Analysis**

Production Data Integration To ERP Production Plan Versus Target Data Production Plan Versus Actual Data Pulp And Paper Mill Steam Energy Monitor Pulp Mill Tracking Quality Monitoring/Analysis Reliability Centered Maintenance Support Reservoir Control And Production Operations Root-Cause Analysis Shared Inventory Management Service Shift Production Monitor Six Sigma SPC/SQC Production Quality Control Steam Turbine Performance Analysis **Substation Load Monitoring** Substation Transformer Asset Management Supply Chain Management T&D Network System Load Forecasts T&D Network System Load Planning **T&D Substation Equipment Monitoring** Tanker Fleet Current/Past Locations Total Effective Equipment Productivity Transmission Line Capacity Planning **Transmission Network Diagrams** Transmission Network Frequency Monitor **Troubleshooting Equipment Startups Utilities Management** Virtual On-Line Analyzer In Refining Waste Treatment Monitor Weather Data Import



Maintenance Lockout Procedures

How are you using RtPM?

Alarm Management Analyzer Performance **Automated Generation Control Automated Reports Batch Quality Monitor**

Certificate Of Analysis

Continuous Emissions Monitor (CEM)

Control Loop Monitor

Energy Management System Environmental Compliance Monitor

General Ops Docn And Equipment Specs

Hazardous Wash Tricking

Pipeline Folar Turbine Efficiency Remote Monito

Total Effective Folar Turbine Efficiency Remote Monito

Total Effect

Inventory Management

IT / Systems Monitoring

Key Performance Indicators (Kpi)

LNG Terminal Operating Assistance

LNG Terminal Operations Reports

Maintenance History Or Status

Maintenance Lockout Procedures

Manual Data Recording

Manufacturing Intelligence Data

Material Balance

Material Usage Tracking

Multi-Plant Equipment Performance Monitor O&G Production Remote Monitoring By Non-

Operating Partners And Customers

O&G Production Well Testing

Production Plan Versus Target Data Production Plan Versus Actual Data Pulp And Paper Mill Steam Energy Monitor Pulp Mill Tracking Quality Monitoring/Analysis Reliability Centered Maintenance Support Reservoir Control And Production Operations

Production Data Integration To ERP

Compliance Document Condition Based Mainte Compliance Document Condition Based Mainte Condi

Operator Handover

Operator Training

Pipeline Leak Detection Support

Pipeline Pigging Schedule For Paraffin Removal

Customer Load Management
Data Reconciliation
Down-hole Systems In (&G) bottom I Vapar Machine Grade Management
Downtime Monitoring

Paper Machine Grade Management

Vapar Machine Cost to Outfit India

Paper Machine Grade Management

Vapar Machine Performs e Monitor

Paper Machine For Monitor

Substation Load Monitoring

Substation Load Monitoring

Paper Machine For Machine For Management

Paper Machine For Machine For Machine

T&D Network System Load Forecasts

SPC/SQC Production Quality Control

T&D Network System Load Planning T&D Substation Equipment Monitoring

Tanker Fleet Current/Past Locations

Total Effective

Transmission Network Frequency Monitor **Troubleshooting Equipment Startups**

Utilities Management

Virtual On-Line Analyzer In Refining

Waste Treatment Monitor

Shift Production Monitor

Six Sigma

Weather Data Import

Power Generation Fleet Outage Manageme Power Generation Supplier Scheduling

Power Turbine Trip Monitor

Process Monitoring

Process Performance Analysis

Product Development Trials

Product Pricing

Product Separation In Multi-Product Pipelines

Production Analysis



RtPM Case Study: Arkema 2.4 million savings in just *one* plant

"I don't know of any other software that can positively impact every important business driver—environmental, safety, quality and ROI." —Dwight Stoffel, Calvert City Plant, Arkema

Know

- Global, collaborative platform for real-time data
- Integration with other data sources/systems
- Access, visualize, share data/applications
- Operational data on the business desktop
- Complete data in the right context
- Every department working from consistent data

<u>Act</u>

- Real-time reporting & analysis from the desktop
- Every department improving processes
- Easy-to-build displays & applications for better, faster decision making & problem solving
- Reduced travel, maintenance, man hours
- Avoided capital expenditures (\$1.8mm)
- Automated data entry/reporting (\$250K/yr)

Profit

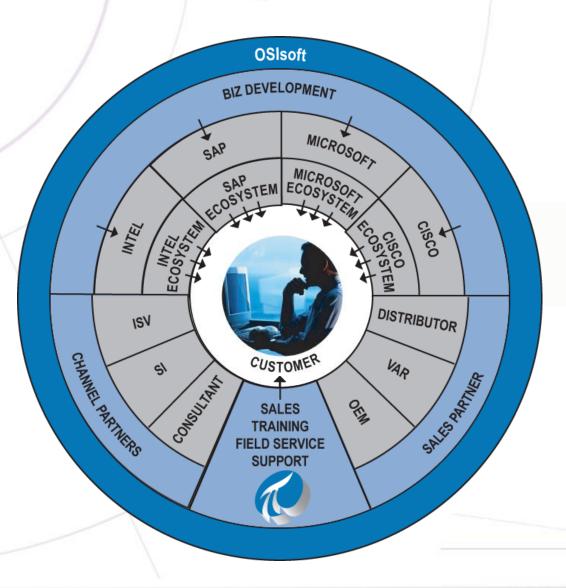
- Increased customer satisfaction
- Improved safety/health reporting
- Better compliance, regulatory and permit processes
- Improved product yield, quality
- Reduced, redirected or avoided costs by \$500,000+/year



The Road Ahead for OSIsoft

- Technology partner <u>and business</u> stakeholder
- OSIsoft is more <u>actively</u> customer-centric
 - Strategic Influence Group for product feedback
 - Local User Conferences to propagate value
 - Enterprise Purchase Programs and Support Services to make OSIsoft ETDBW
 - Informative Webinars to stay current all year long
 - Robust Partner Ecosystem to augment your scarce resources

The OSIsoft Partner Ecosystem

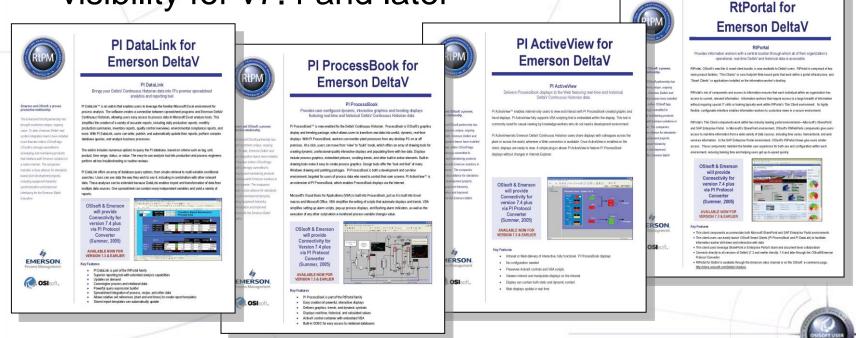




What the Future Holds – Emerson and OSIsoft

- PI Clients in the DeltaV Ecosystem
 - DeltaV v7.3 ready now

Coming soon! PI Protocol Converter enables visibility for v7.4 and later



The Road Ahead for RtPM

The merger of enterprise application and infrastructure technology

- Code name "Foundation"
 - A way to name and access <u>all</u> data, whether stored in PI or not
 - A <u>configurable</u> integration environment that facilitates agile, incremental projects
- Makes it easier to create and maintain RtPMbased solutions for enterprise-wide business challenges

OSIsoft in the News

OSIsoft Named "Cool Vendor"

"The value of RtPM is in the depth and completeness of the solution, addressing problems about real-time monitoring that most businesses and technology providers have yet to consider."

Bill Gassman, Analyst

Gartner

Frost & Sullivan Product Innovation Award

"The significance of OSIsoft in grid monitoring is crucial because the RtPM Platform, which is powered by the Pl System, provides operators a way to easily configure and exchange data on a real-time basis."

Balaji Raman, Research Analyst

FROST & SULLIVAN



Value Today, Value Over Time

Know

- Drive Operational Efficiency
- Real-time, Relevant Information
- Scalable Across a Site or Enterprise
- Fast Response Time and Analysis

Act

- Accelerate Decision Making
- Visualize, Collaborate on Standard Platform
- Measure Regulatory Compliance

Profit

- Measure Operational Performance
- Enable Performance-Driven Manufacturing
- Future-proof for Next 20+ years
- Fuel Critical, Informed, Profitable Actions



