

You've Got Mail!



Hey Alton:

Don reports that some customers are nervous about upgrading PI, not knowing what might happen after they do. Can you come up with a way to check on the health of a PI System after an upgrade?

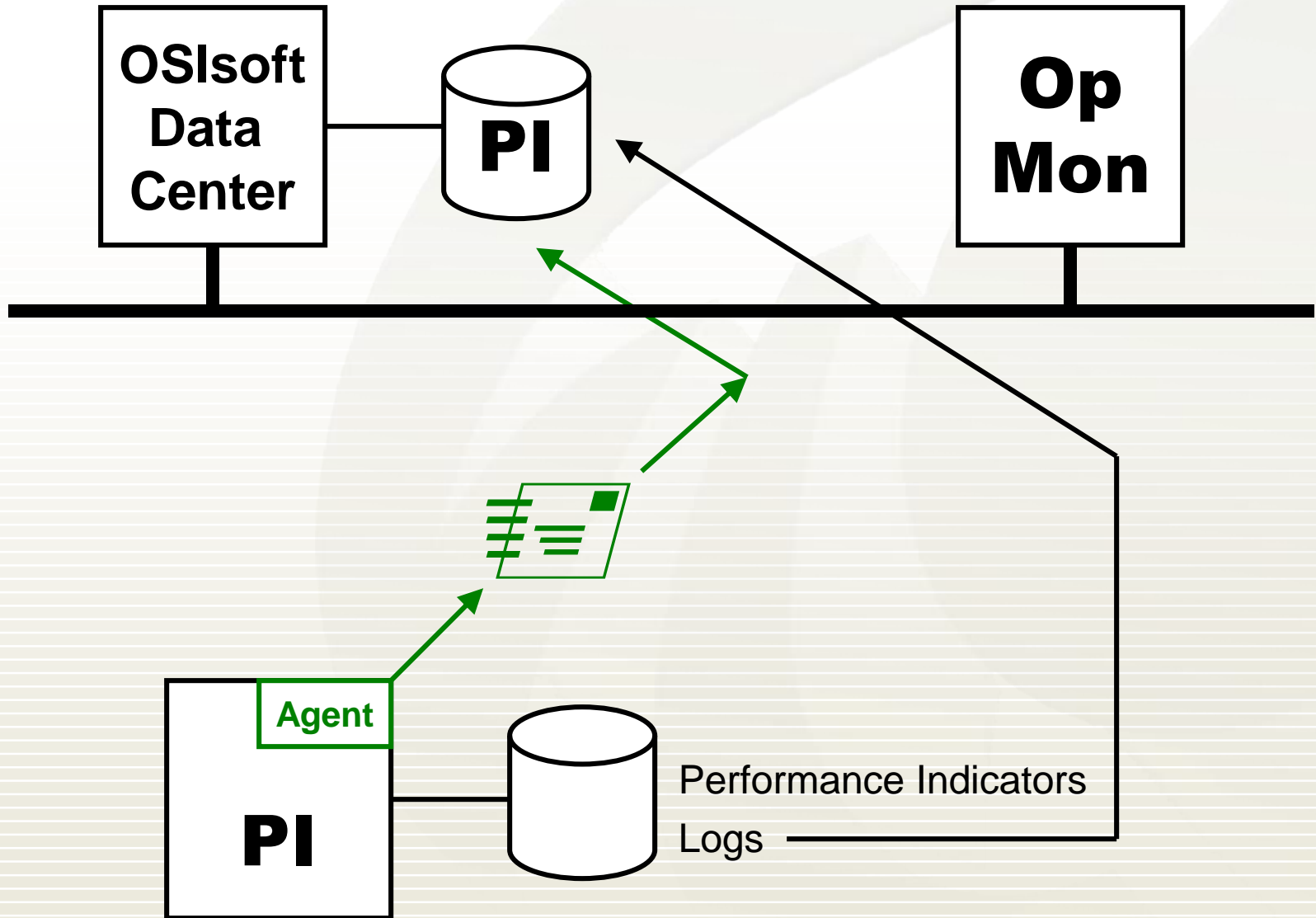
Maybe you can find some way to get our Technical Support group involved remotely?

Anxious for your solution

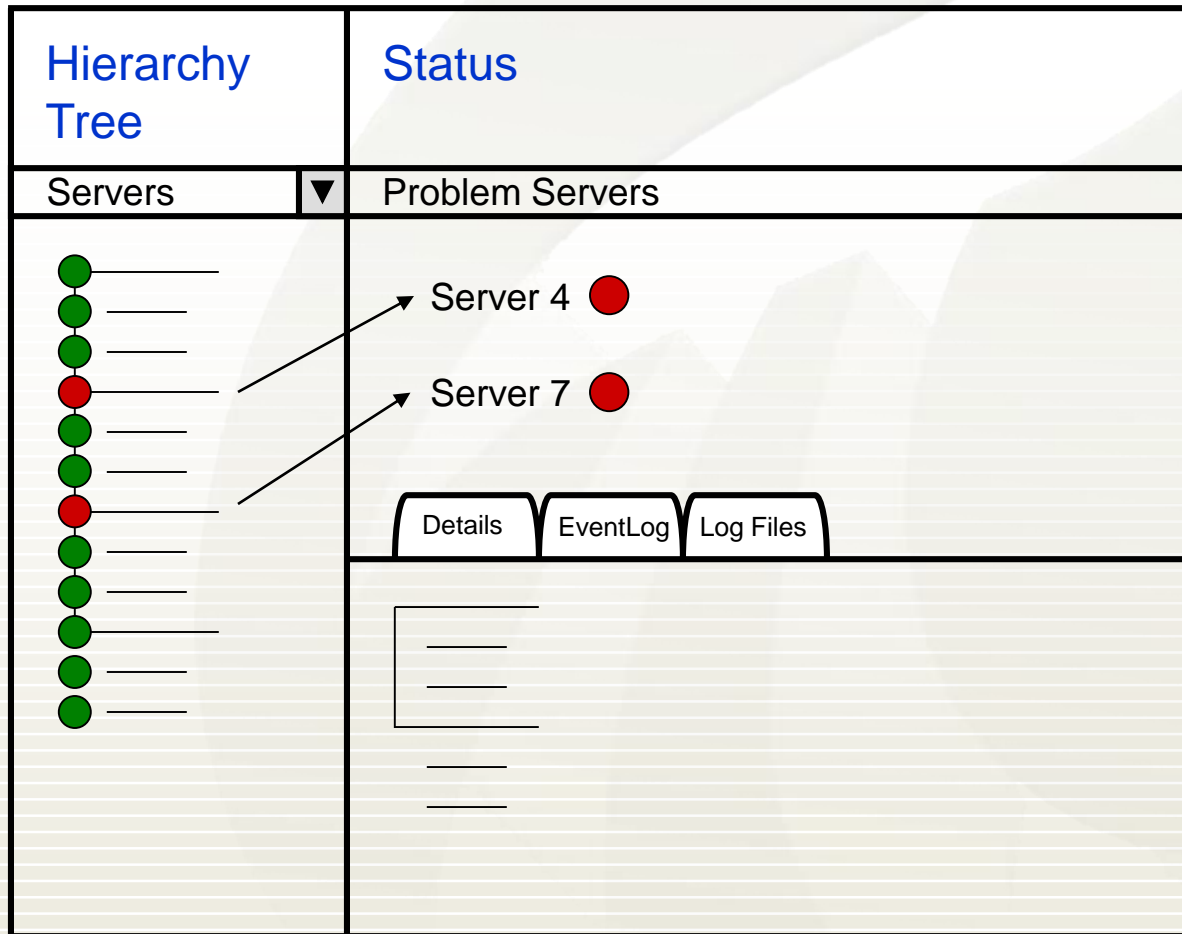
Jon

(your boss)

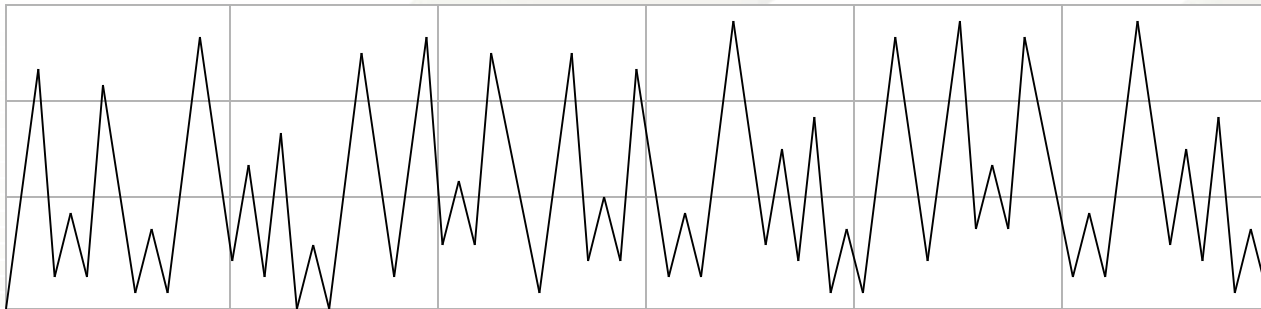
Calcs



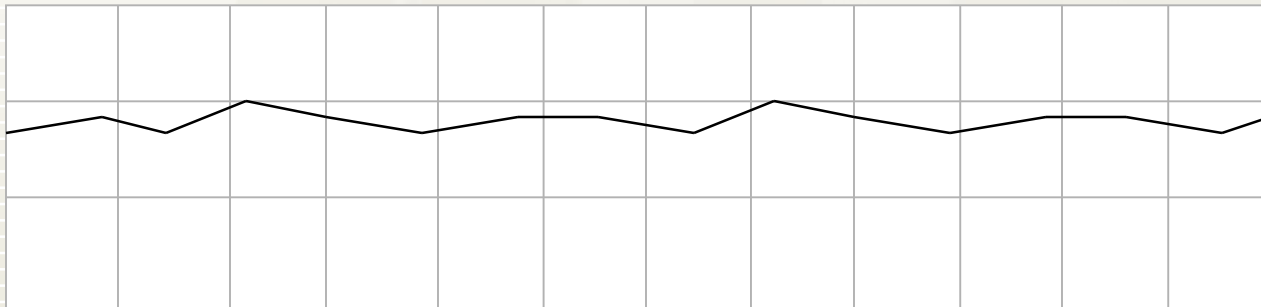
Servers



Heartbeat



Performance





*Many Months
Later...*