



You've Got Mail!



Hey Alton:

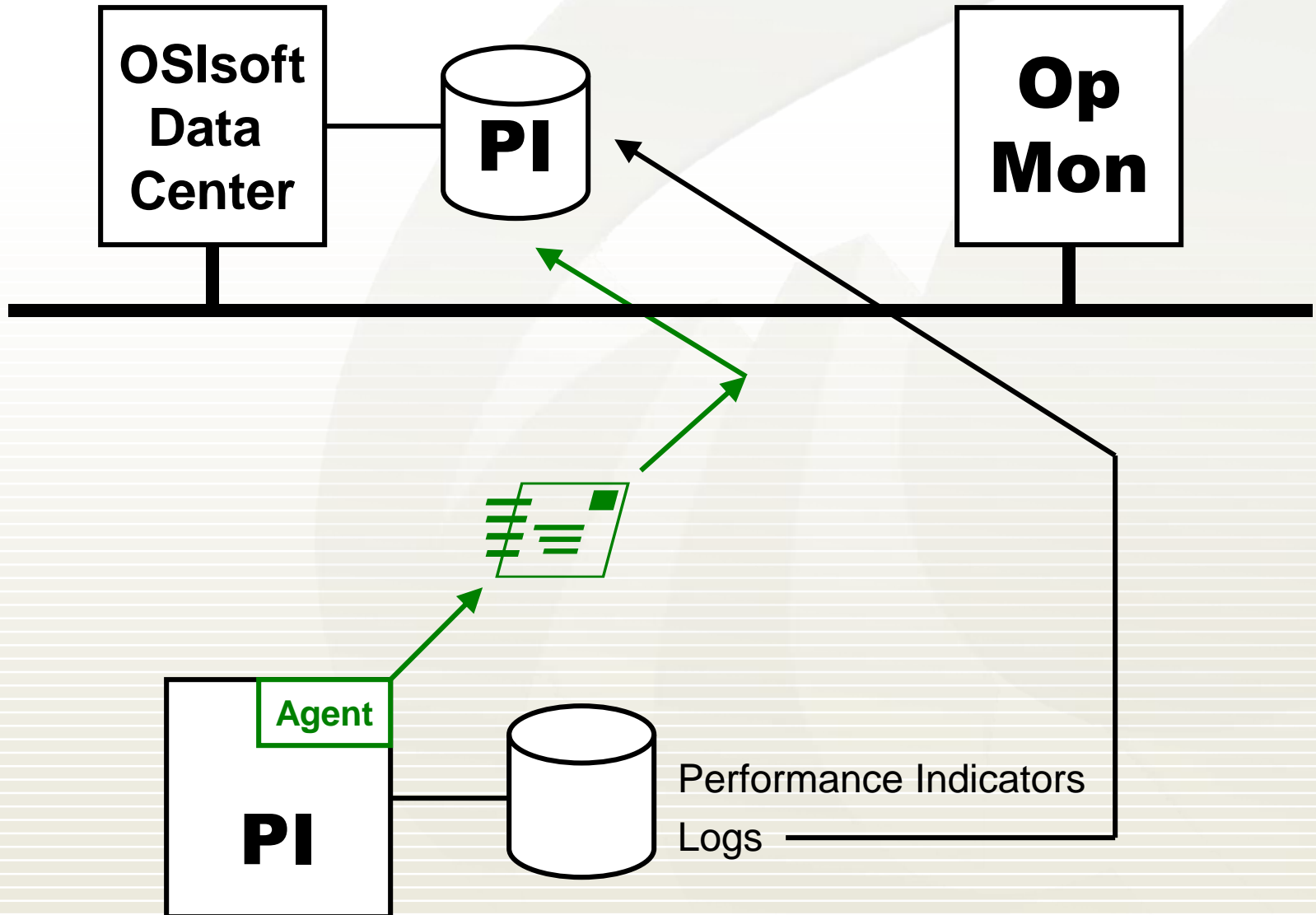
Don reports that some customers are nervous about upgrading PI, not knowing what might happen after they do. Can you come up with a way to check on the health of a PI System after an upgrade? Maybe you can find some way to get our Technical Support group involved remotely?

Anxious for your solution

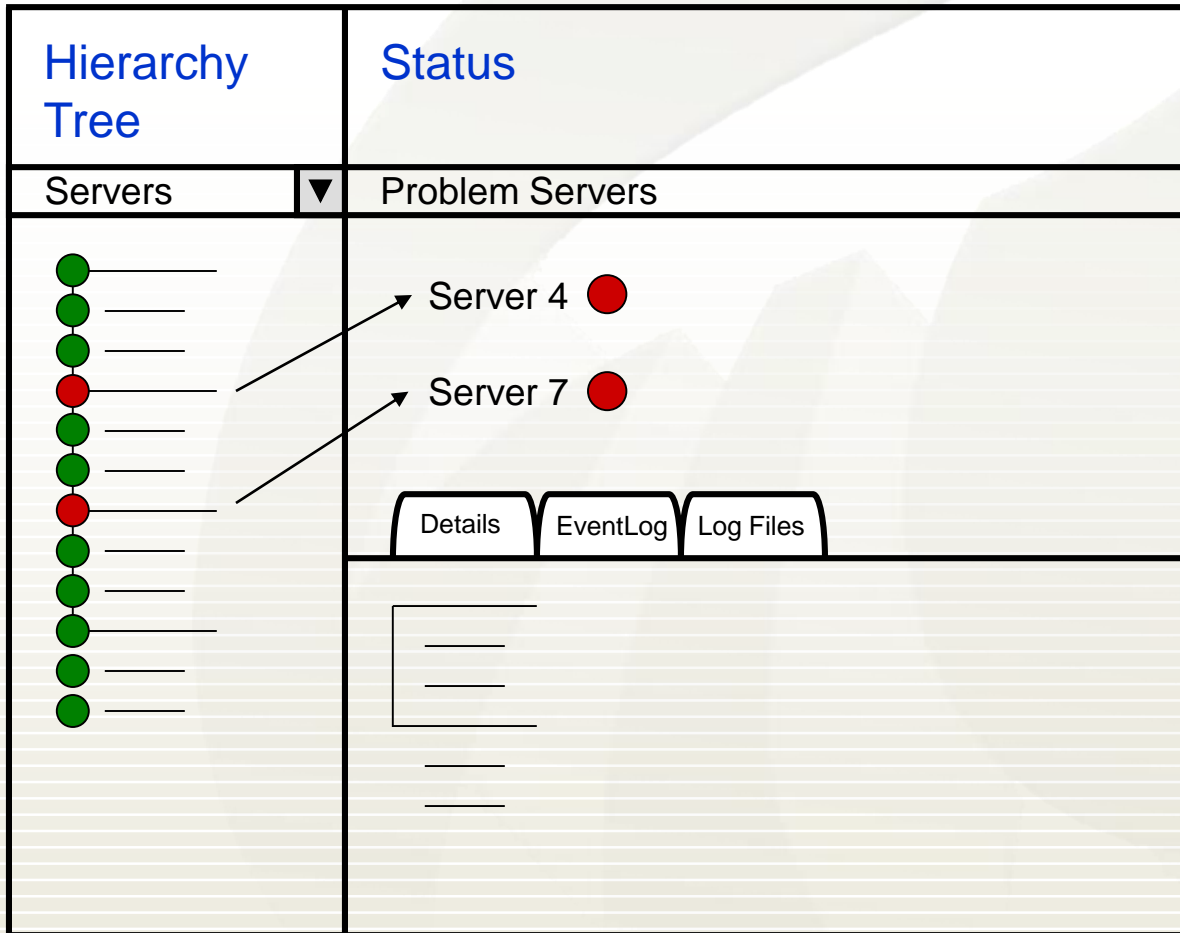
Jon

(your boss)

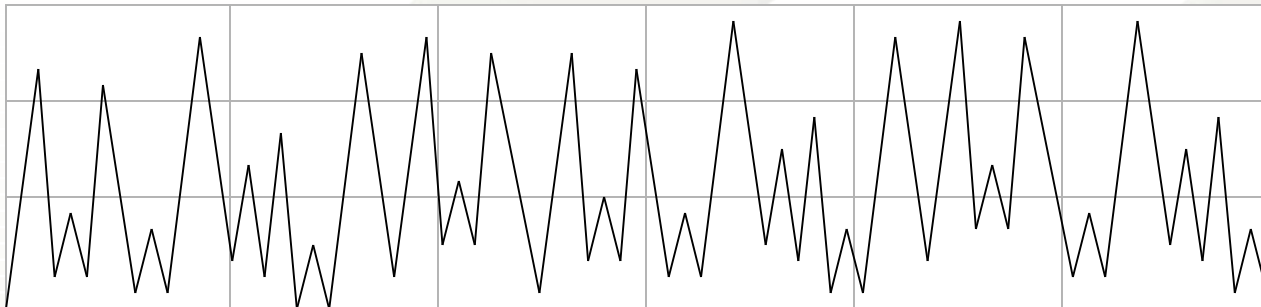
# Calcs



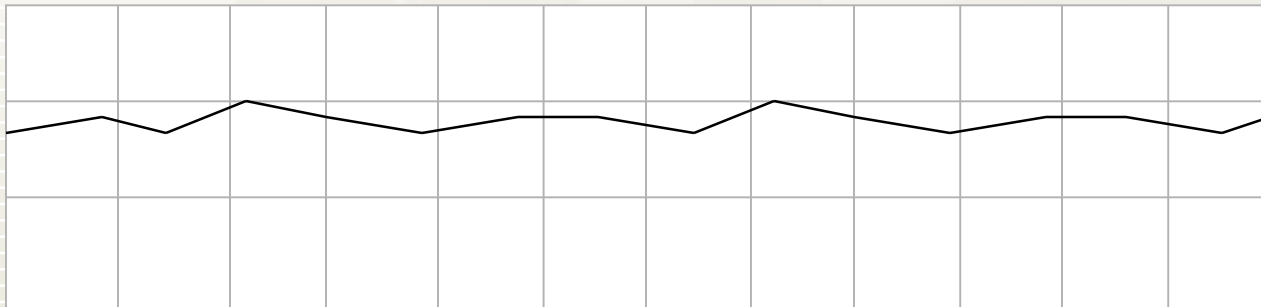
Servers



## Heartbeat



## Performance





*Many Months  
Later...*

SAN FRANCISCO



**OSISOFT USER  
CONFERENCES  
2006**

FRANKFURT