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**UC2010**

**Real Time Information** — Currency of the New Decade

Hilton San Francisco Union Square | San Francisco, CA

**April 26 - 28, 2010**

The OSIsoft logo is displayed in white text on a dark blue background. The background of the entire slide features a view of Earth from space, showing blue oceans and white clouds against the blackness of space. At the top left, there is a pattern of binary code (0s and 1s) in a lighter blue color.

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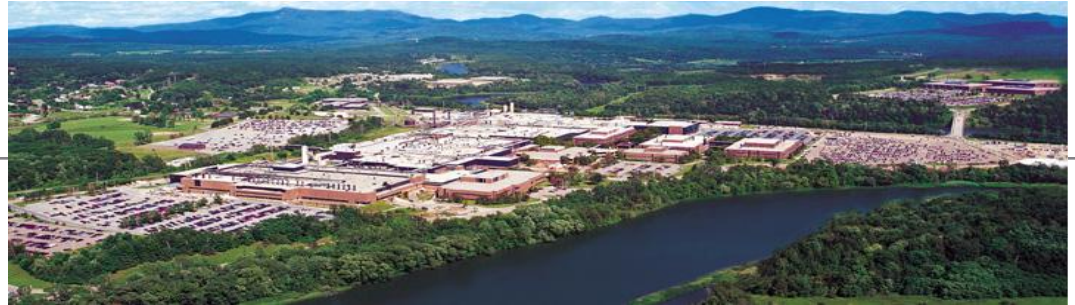
UC2010

# IBM Vermont Case Study: Advanced Industrial Water & Energy Management saves \$10 M annually

Jeff Chapman, Ultra Pure Water Engineer  
Senior Technical Team Leader  
Center of Excellence for Enterprise Operations



## Burlington 200mm Manufacturing



- Founded in 1957, 50+ Years of Semiconductor Technology Leadership
- Mission: Provide world class semiconductor products through a diverse technology portfolio, manufacturing, and engineering excellence.
- Wafer Size: 200mm
- Capacity: ~1600 WSD
- Litho Technology nodes ranging from 500nm to 90nm
- Diverse offerings include CMOS, RF CMOS, SiGe, SOI, eDRAM
- Industry's first production ramp of:
  - ✓ DUV Litho
  - ✓ SOI
  - ✓ SiGe
  - ✓ Cu wiring

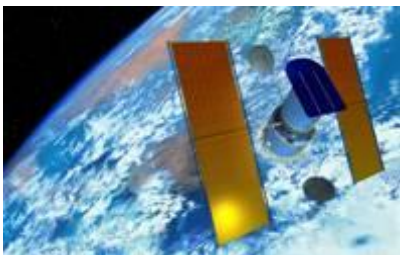


# IBM semiconductors...throughout the communications infrastructure



## Optical Networks

(ASIC, SiGe BiCMOS, RF CMOS)



## Communications Satellites

(ASIC)



## Radio Telescope Antennas

(SiGe)



## Wireless Base Stations

(ASIC, Power Architecture)



## WiMAX

(ASIC, SiGe BiCMOS, Power Architecture)



Wireless access points



Stackable switches

## Routers, Switches, WAP

(ASIC, Power Architecture)



Edge routers/firewall

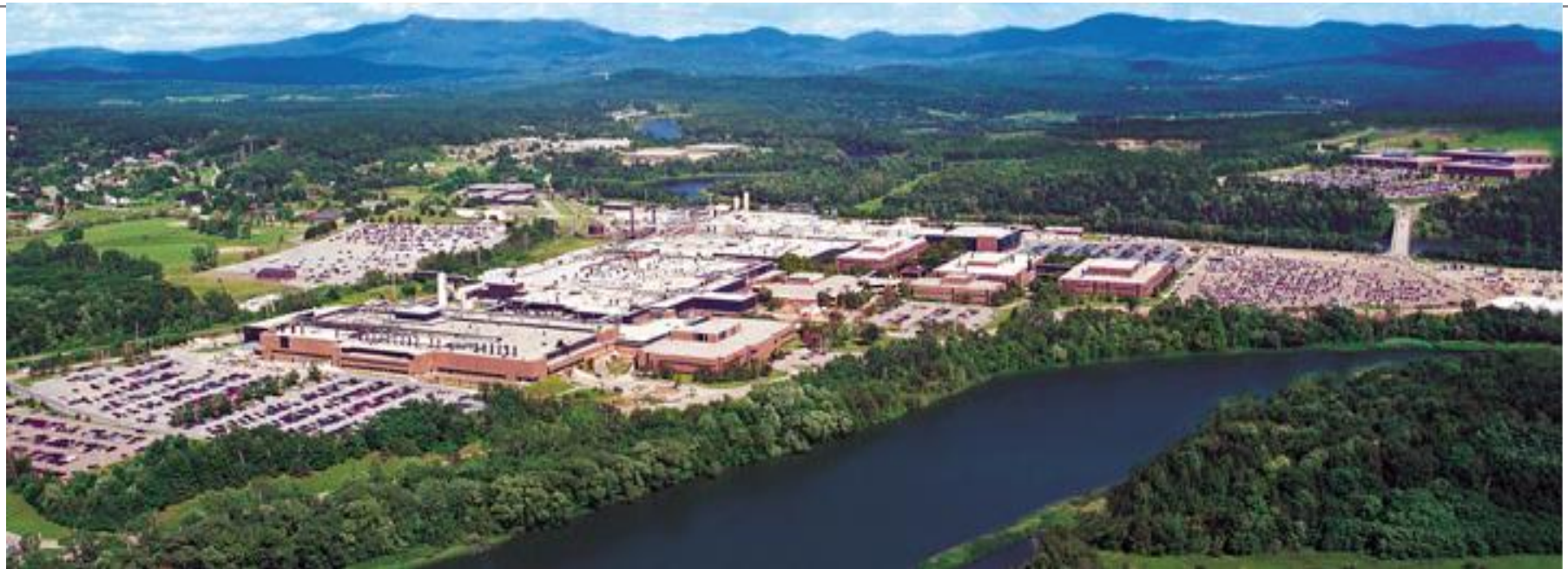
## Servers and Storage

(Power Architecture)



# IBM Vermont: “A SMART Enterprise”

## Unique in location, operation and skill set



### Water Use

- Fed from regional High Service Mains
- 3.2 MGD (similar to the City of Burlington)
- 2 MGD Ultra Pure Water
- Waste water treatment 3 MGD

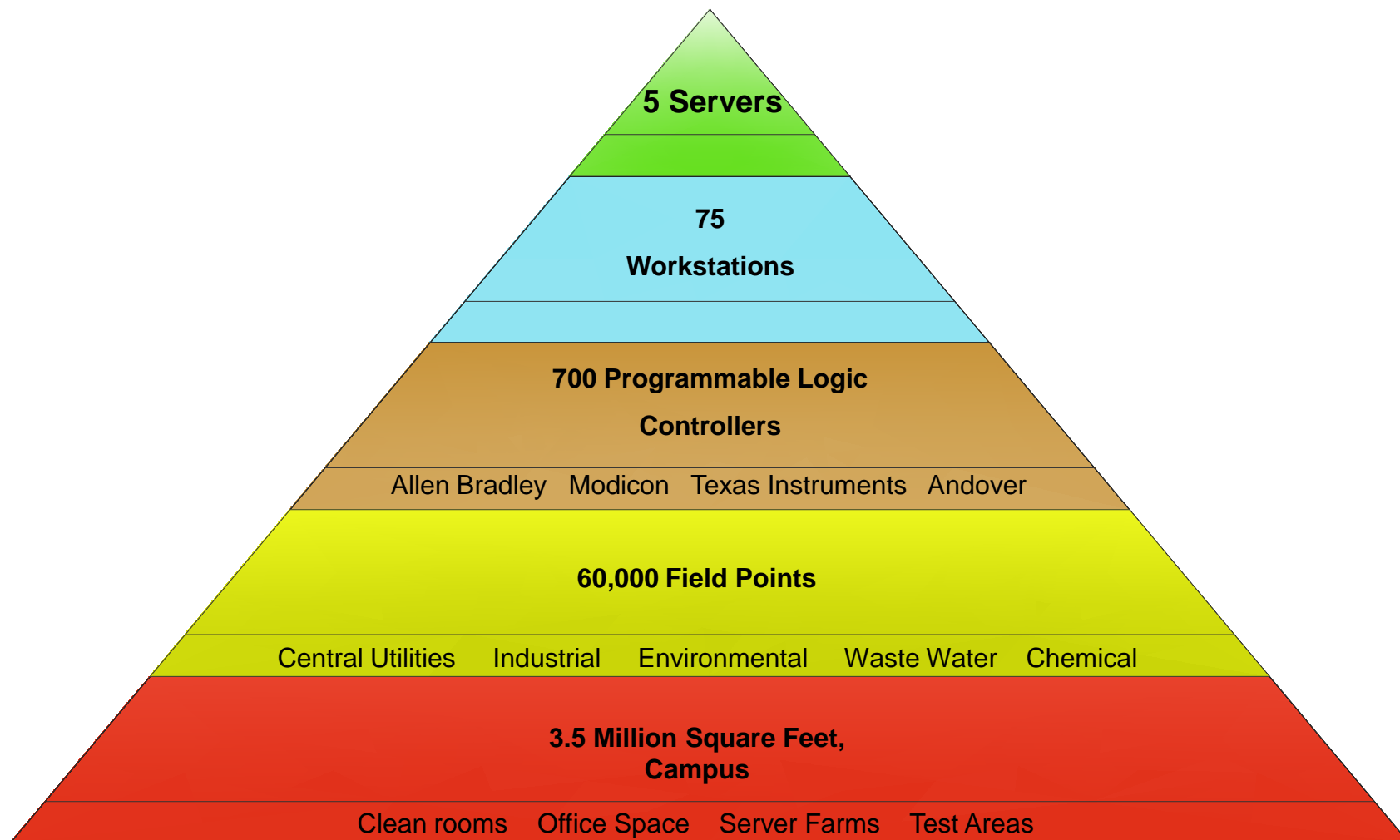
### Electrical Use

- Transmission Line Fed
- Own and operate Electrical Grid (similar to a Utility)
- Peak 65 Mega Watts (larger than Burlington)
- 60 miles high voltage lines
- 136 substations

### SMART Attributes

- 60,000 field pts
- 700 PLCs
- 75 Work stations
- 5 servers
- Advance data analysis
- Load management
- Cost Control
- Quality

# Controls Hierarchy



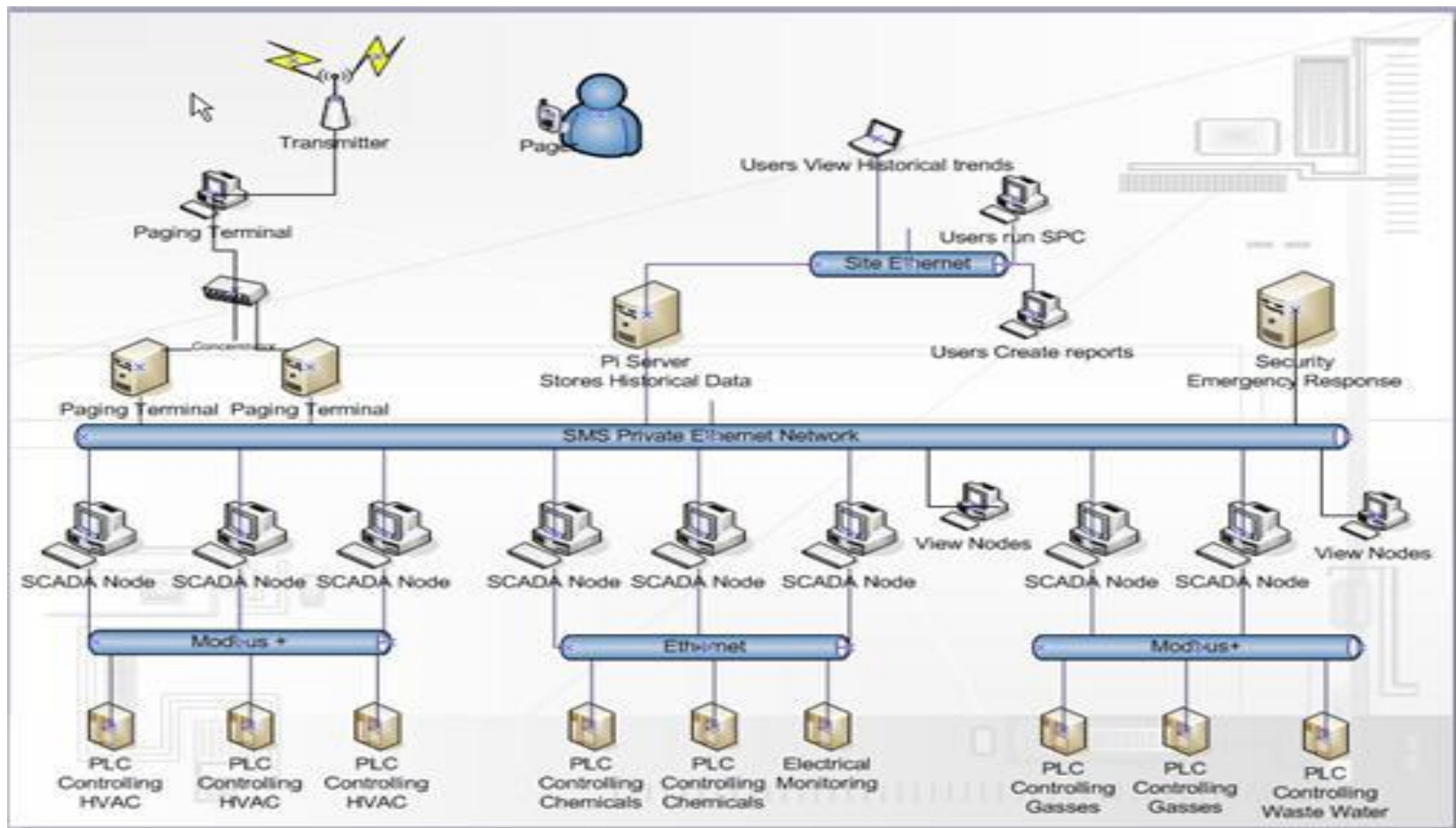


Interconnected

# System Overview, SCADA System

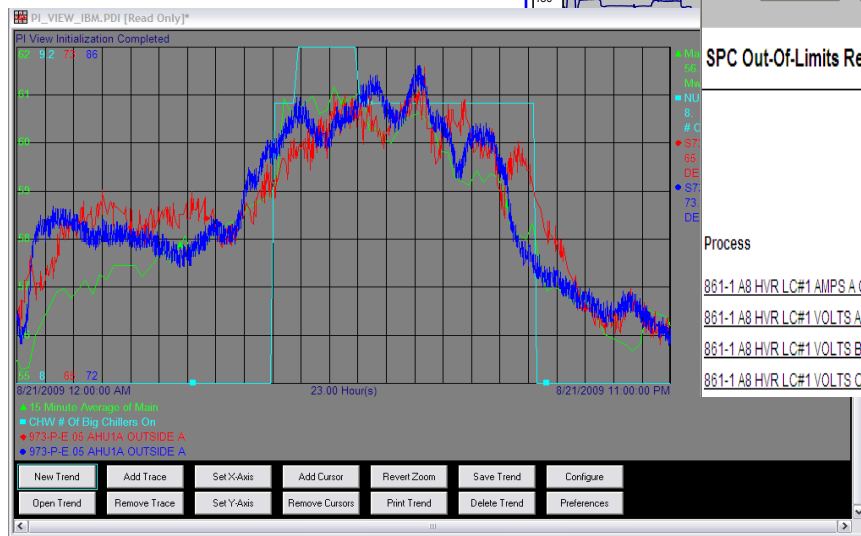
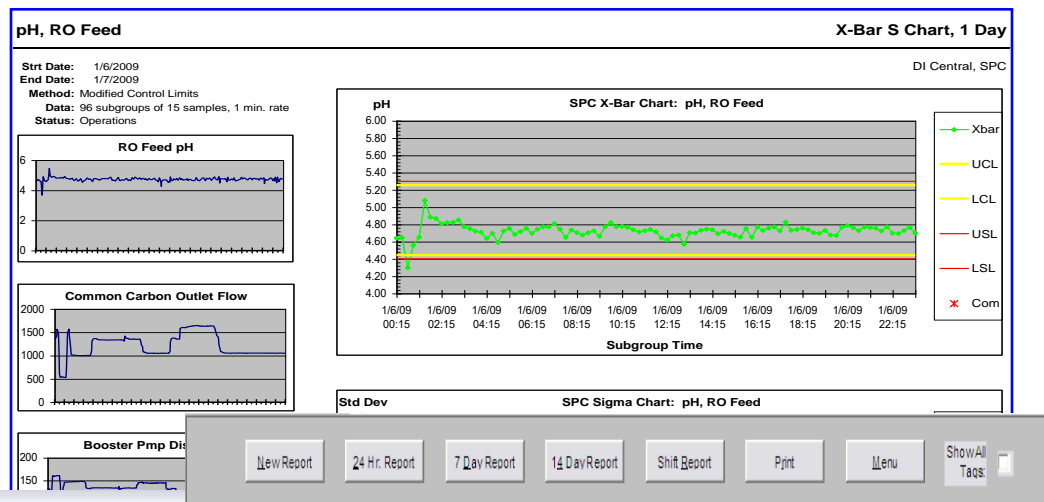


Interconnected



# PI Historical Reporting; User Applications

- Statistical Process Control
- Shift Reports
- Trends
- Data Link



## SPC Out-Of-Limits Report

Past 24 Hours

Start Time: 10/20/2009 10:45 Out of Control Threshold = 2.0%  
End Time: 10/21/2009 10:45

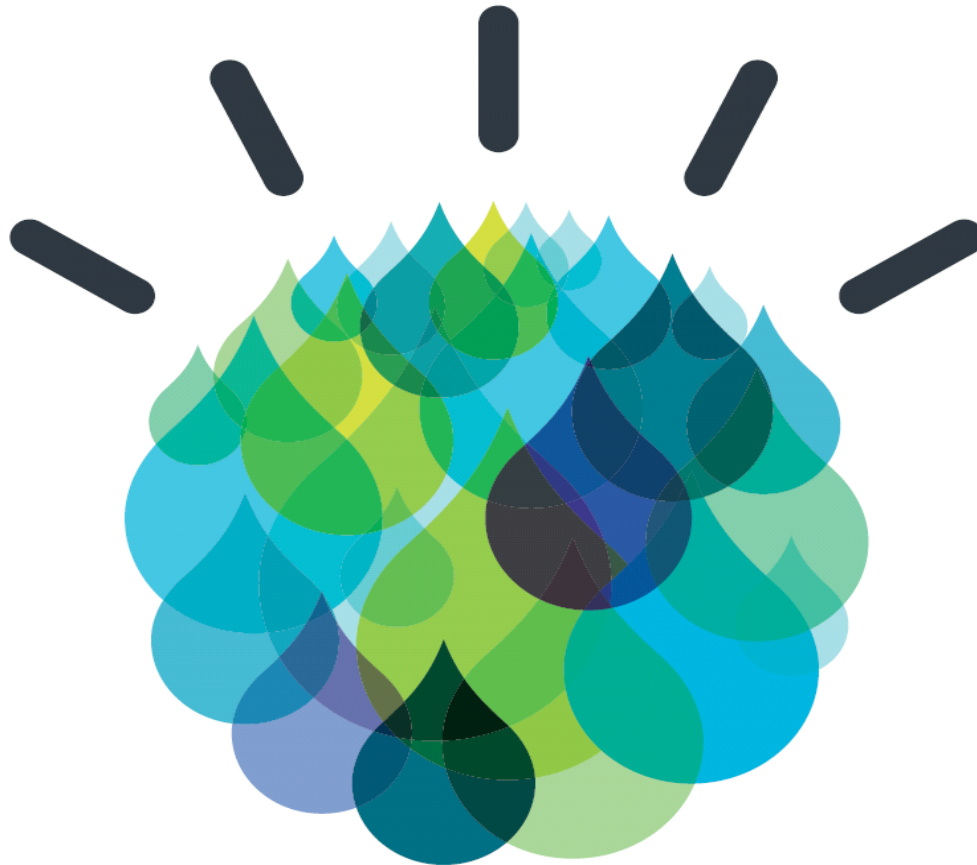
### Process

Status	Status Changed	Control Limit Type	Chart Type	Total Subgrps	Subgroups Out of Limits				Conformance	
					USL	UCL	LCL	LSL	Cp	Cpk
Engr.		Engr.	X-Bar S, 8 Day	12	0	3	0	0	6.71	4.8
Engr.		Engr.	X-Bar S, 8 Day	12	0	4	0	0	10.81	5.56
Engr.		Engr.	X-Bar S, 8 Day	12	0	9	0	0	7.37	4.73
Engr.		Engr.	X-Bar S, 8 Day	12	0	12	0	0	23.45	9.56

# How do we analyze all of our data???

- Statistical Process Control (SPC)
  - Is a quality control method used to reduce process variation and improve product quality.
  - The SPC Applications are software tools that allows user to implement SPC techniques on their system processes with the goals being to improve the stability, reliability, and quality of those processes.
  - To realize the quality improvement, changes in system maintenance and process methods must be put in place. The SPC Applications are used as tool to monitor the success or failure of the methods used to improve product and process quality.

# IBM, Vermont: Center of Excellence for Enterprise Operations SMART Water



## *Advanced Water Management Case Study: IBM 200 mm Wafer Fabricator Burlington, Vermont*

### ▪ **Challenge**

- Reduce water consumption (and associated need for energy, chemicals, maintenance and labor) to reduce operating cost and minimize environmental impacts
- Leverage end-to-end data acquisition, storage and visualization techniques to monitor water usage and improve efficiency

### ▪ **Approach**

- Implemented data collection and storage infrastructure: sensors, IT network and servers
- Statistical process control techniques used to continually analyze vast amounts of operational data and present information in efficient, concise interface
- IBM's Green Sigma methodology breaks down water usage by process:
  - Dashboards convey key process indicators
  - Identifies process improvements that reduce water consumption and provide other benefits, such as reduced electrical power consumption, heat recovery, cooling load reduction, process efficiency etc.



### ▪ **Results**

- IBM has achieved over \$3.6M in annual savings, reduced water usage by 27% while increasing manufacturing capability over 30%

# Center of Excellence for Enterprise Operations

## Advanced Water Management: SMART and Sustainable



Vermont's  
Greatest  
Water  
Resource

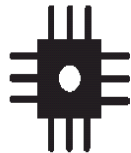
Close Supplier Relations ✨



Kinetic Energy Recovery 💡



Ultra Pure Water  
Treatment Efficiency ⚡ ✨ 💡



Instrumented – Obtain and  
collect real time data



Interconnected – Data analysis  
and visualization



Intelligent – Analysis becomes  
action, transform how we operate

Heat Energy Recovery ⚡ ✨ 💡



Manufacturing Use Efficiency 💡



Stewards of the Resource ✨



Waste Water Treatment ⚡ ✨ 💡



Smarter water for  
a smarter planet

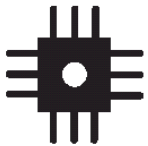
# IBM Center of Excellence for Enterprise Operations

## SMART Water



Smarter water  
for a smarter planet

### Instrumented



5000 data points  
600 msec scan rates  
400 Million data packets each  
day

### Interconnected

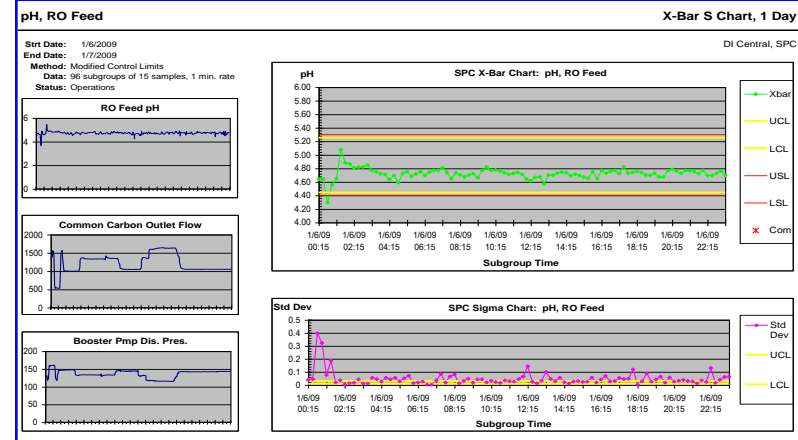
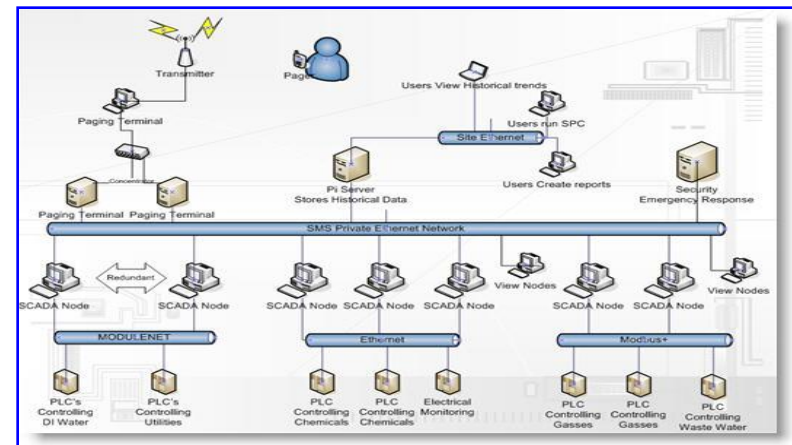


5 data servers  
Optical highways  
Instant access  
anywhere  
via LAN or Intranet

### Intelligent



Statistical Analysis  
Predictive Modeling  
Transforms data to information,  
Information -> Action



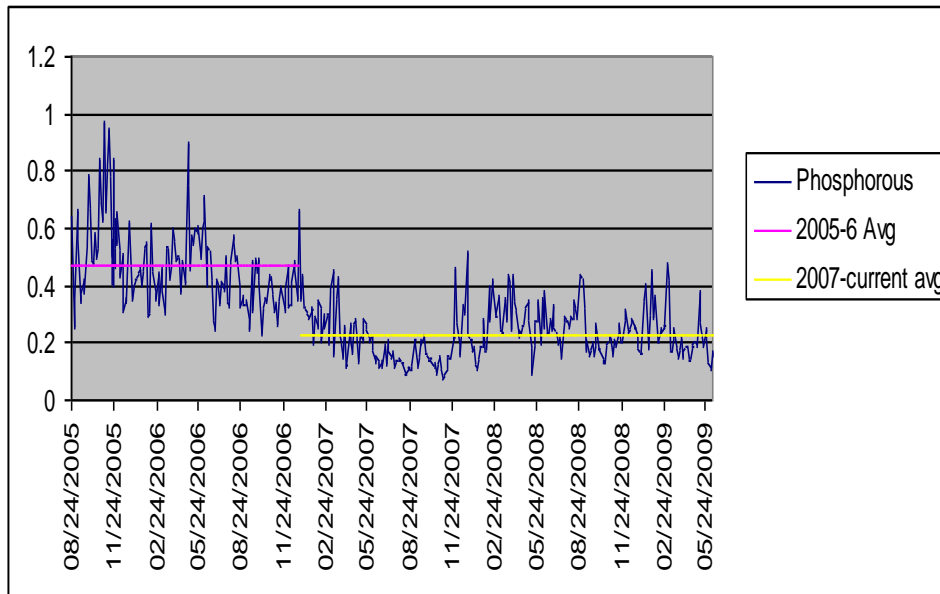
# Center of Excellence for Enterprise Operations

## SMART Waste Water Results

### Burlington Waste Water Management Goals

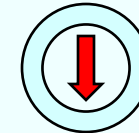
- **Quality:** Meet or exceed regulatory requirements
- **Reliability:** Zero manufacturing down time
- **Cost:** \$450K/year reduction in annual cost

### Phosphorus Discharge



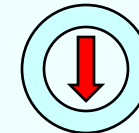
Units mg/l  
NPDES limit 1.2 mg/l

### NPDES Discharges



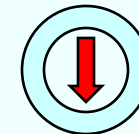
Phosphorus: - 48%  
Fluoride: - 44%  
TDS: - 54%

### Waste Water Sludge



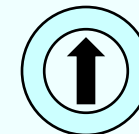
Disposal Cost: - \$49K/yr  
Generation: - 600K lbs/yr

### Water & Waste Water Chemical Usage



Annual Costs: -\$401K/yr  
Reduction: - 2,162K lb/yr

### Manufacturing Capability



Up 30% since 2000  
(excluding 2009)

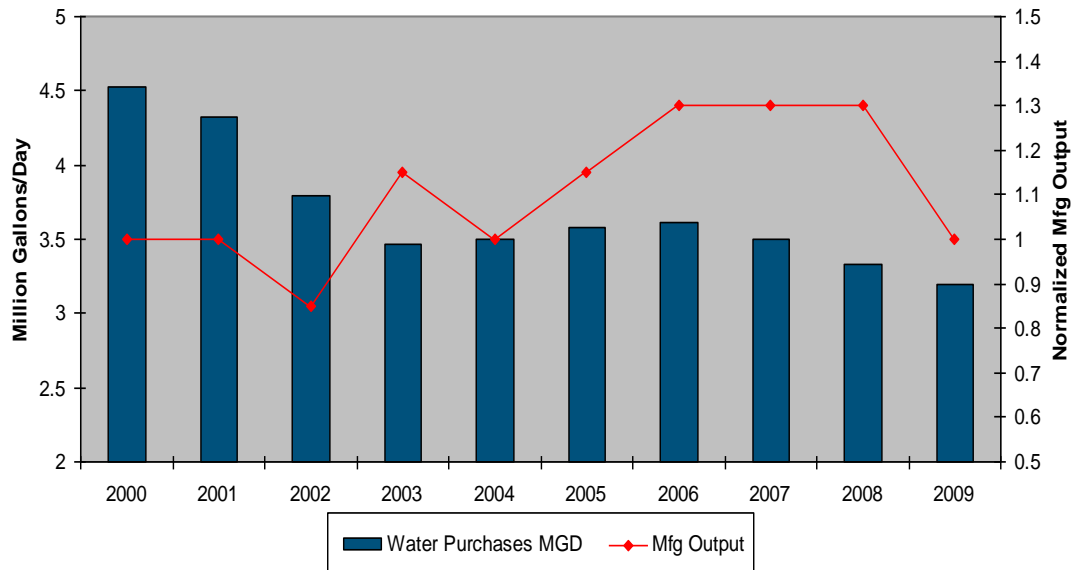
# Center of Excellence for Enterprise Operations

## SMART Water Results

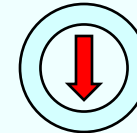
### Burlington Water Management Goals

- **Quality:** 6 Sigma conformance to Specification  
No impact to product yields
- **Reliability:** Zero manufacturing down time
- **Cost:** \$3.6M/year reduction in annual cost

Water Use and Manufacturing Output

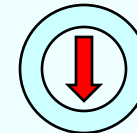


### Water Usage



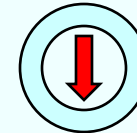
Rates: + 66% since 2000  
Usage: - 29% since 2000  
Purchases: -\$742K/yr

### Water Treatment Costs



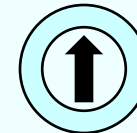
Annual Costs: - \$598K/yr

### Water Related Energy Costs



Annual Costs: -\$2,278K/yr

### Manufacturing Capability

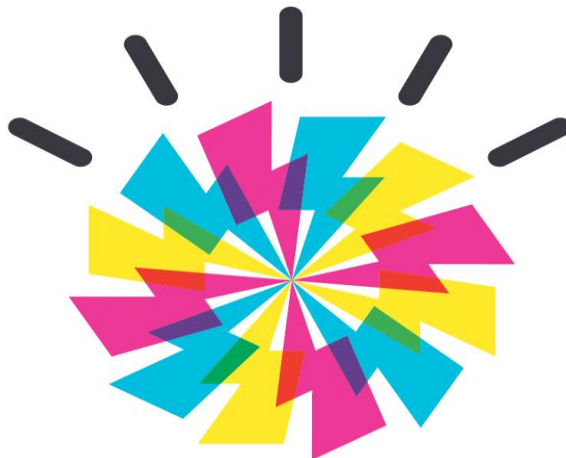


Up 30% since 2000  
(excluding 2009)

**Only a small handful of Electrical Engineers and technicians design, operate and maintain the entire Electrical Distribution System at the IBM Burlington Site.**

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## **SMART Electrical Grid Technology**

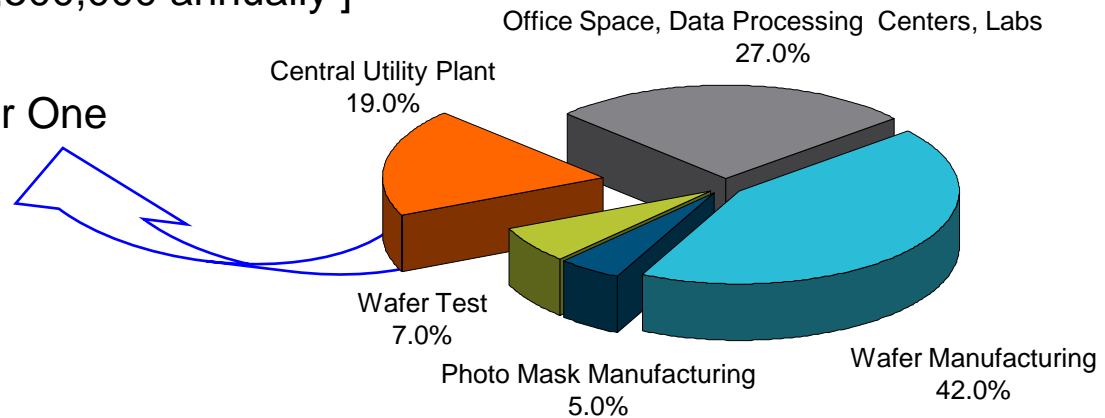


# Central Utility Plant Energy Breakdown

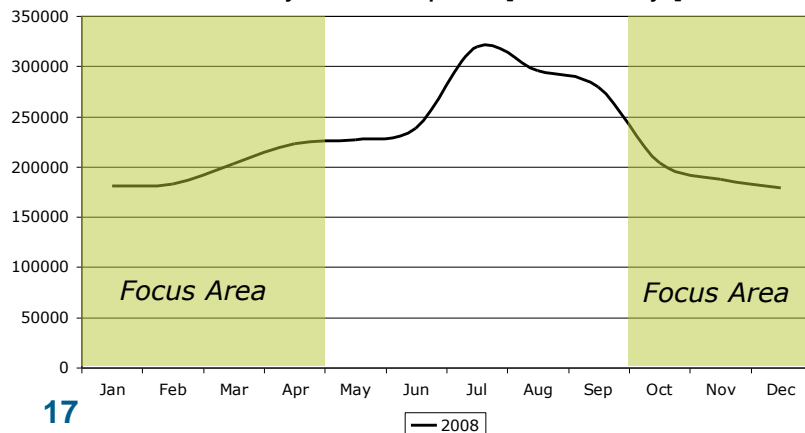
## Goals and Idea Generation

- Energy Goals Established:
  - Central Utility Plant usage: [ ~\$6,500,000 annually ]
  - Conservation Stretch Goal:
    - \$350,000 energy savings Year One

IBM Burlington Site Energy Breakdown [ 2008 ]

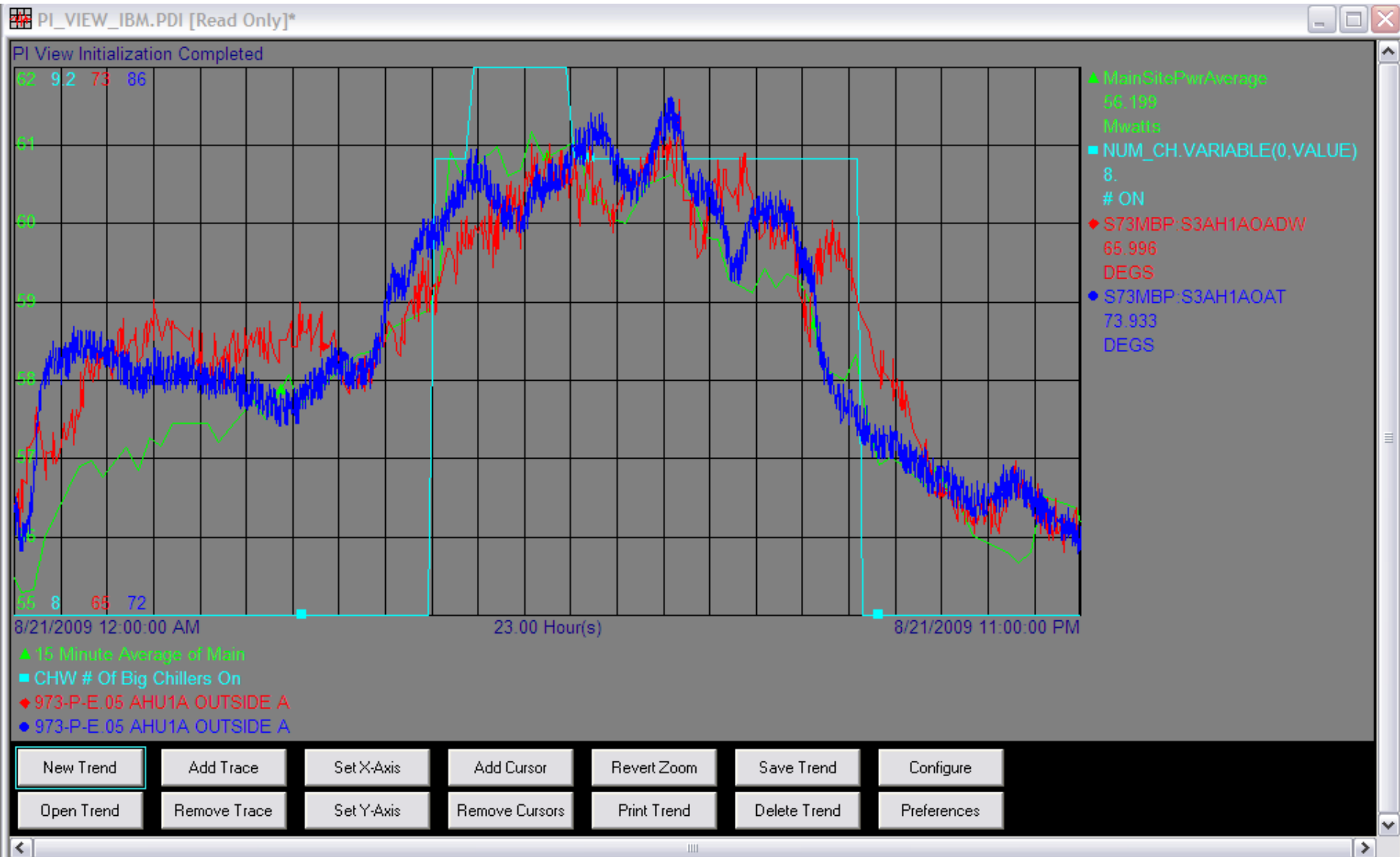


2008 Central Utility Plant Electricity Curve  
Monthly Consumption [ kWh / day ]



- Idea Generation and Prioritization:
  - Continuous Team Interactions and Input
  - Site Cooling Water Investments – Winter Free-Cooling
    - Focused Application and Opportunity
  - High Return vs. Investment

# Peak Load – August 21, 2009

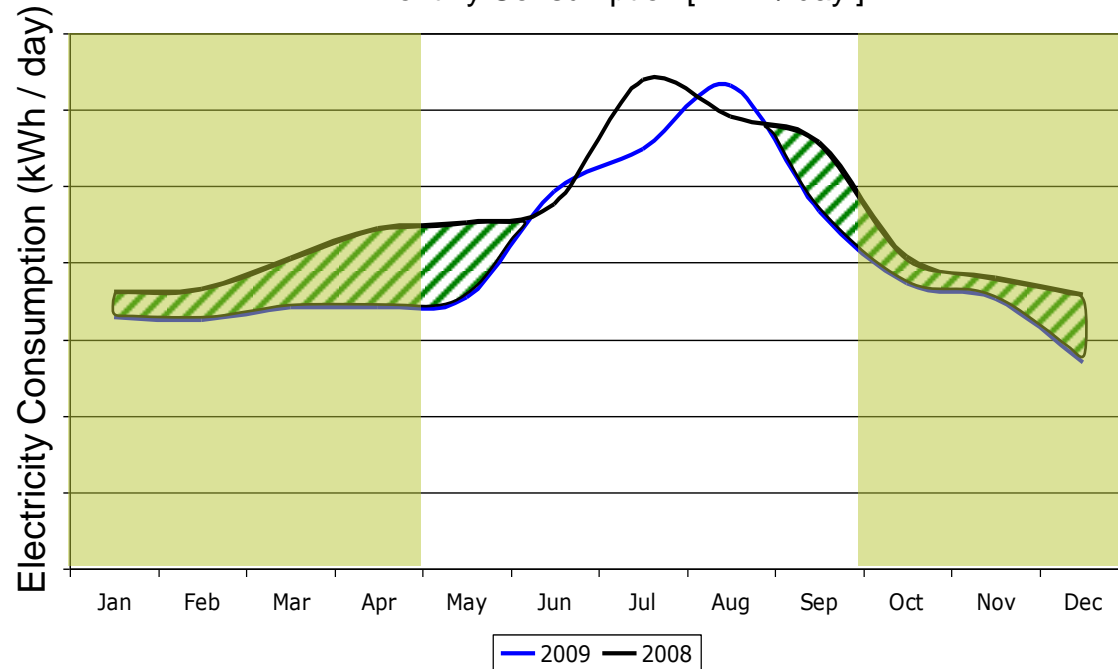


# B963 / B971 Central Utility Plant Reporting Results

## Reporting Results:

- Energy Savings: 4,800,000 kWh
- Money Savings: \$390,000
- Annual Energy Savings equal to 650 homes electricity consumption [ Vermont ]

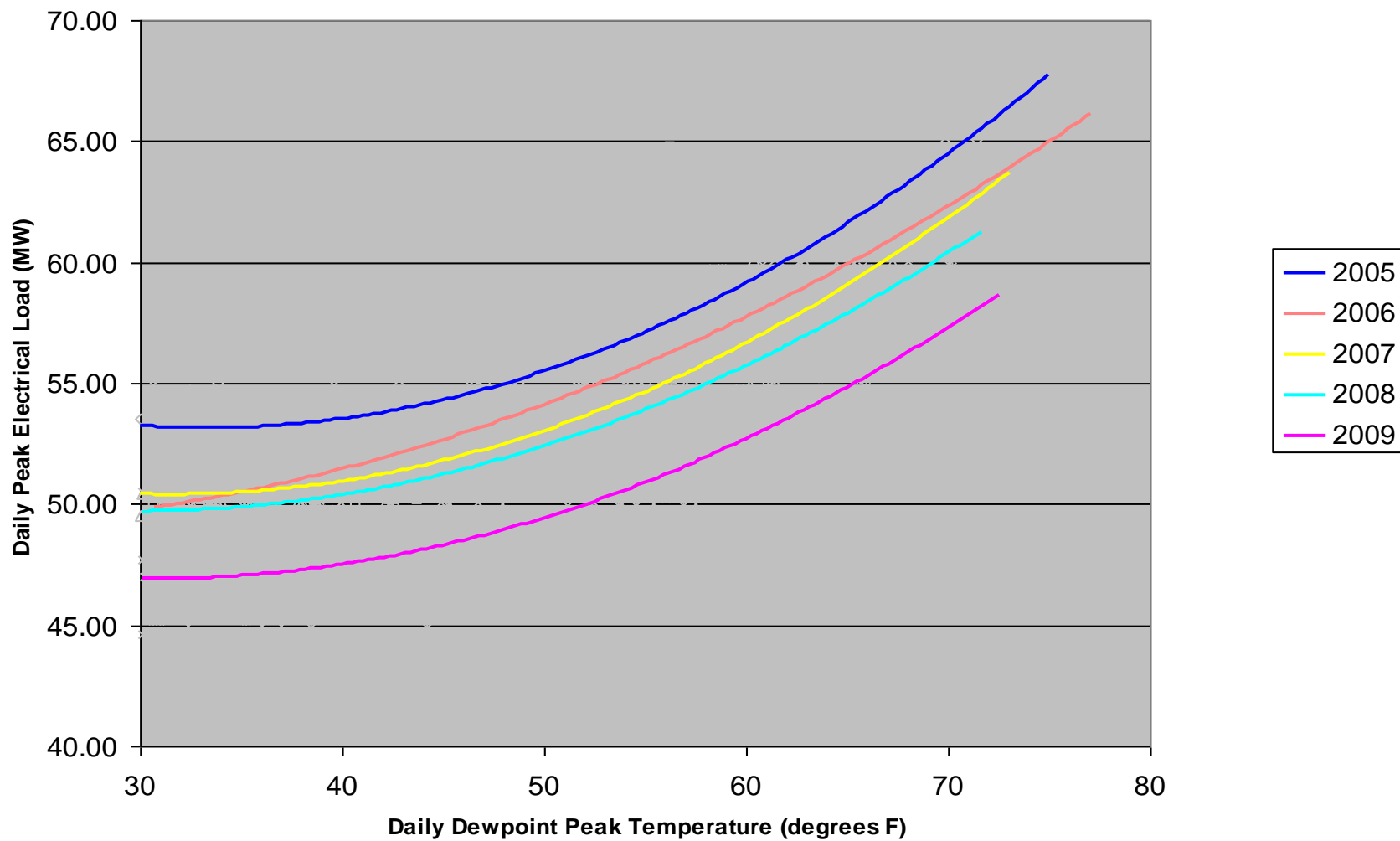
2008 vs. 2009 Central Utility Plant Electricity Curve  
Monthly Consumption [ kWh / day ]



## Results Exceeded Expectations

- Central Utility Plant personnel clearly recognized and understood goals
- Energy Savings exceeded Goal by \$40,000
- Winter Free-Cooling Utilization exceeded expectations by 60 days

## Average Peak Electrical Loads at IBM VT 2005-09



# Value-Engineering Requires Real-Time Data

## Employee Interaction is Critical

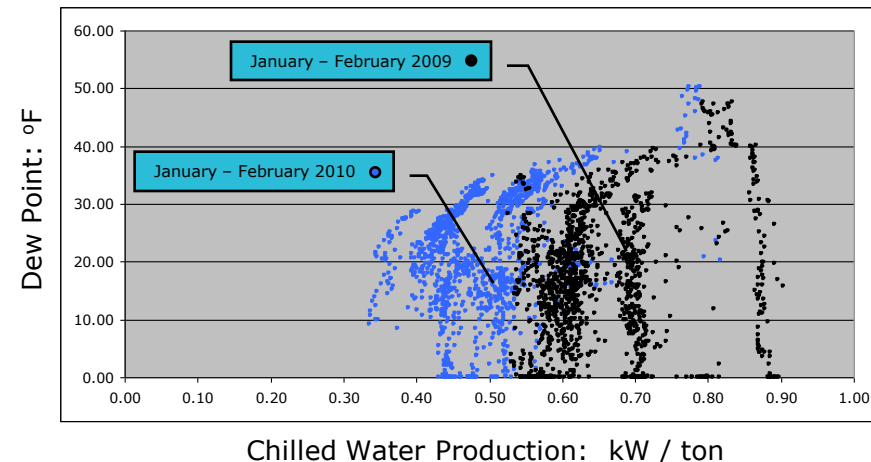
- Value-Engineering Requires Data
  - Significant Data-Streams** are necessary for tracking results
  - Real-Time Response is critical for operational enhancements
  - Daily or Monthly Averages are not always adequate
- Employee Understanding and Interaction
  - Expectations must be at a working level
    - “give them a knob to turn”**
  - Get Employees Involved...
    - Daily Logging of results



Winter Free-Cooling Daily Results

1	\$2756.34	12	\$3241.88	23	\$4209.67
2	\$3245.77	13	\$3357.24	24	\$4562.08
3	\$3405.67	14	\$3198.04	25	\$4162.78
4	\$3378.09	15	\$3009.88	26	\$4465.33
5	\$3108.55	16	\$3462.59	27	\$4209.73
6	\$2825.88	17	\$3190.42	28	\$4772.74
7	\$3098.45	18	\$3652.82	29	\$4513.78
8	\$3231.73	19	\$3892.04	30	\$4390.72
9	\$2978.13	20	\$3765.31	31	\$4952.27
10	\$2673.63	21	\$3674.02		
11	\$2995.43	22	\$3841.53		

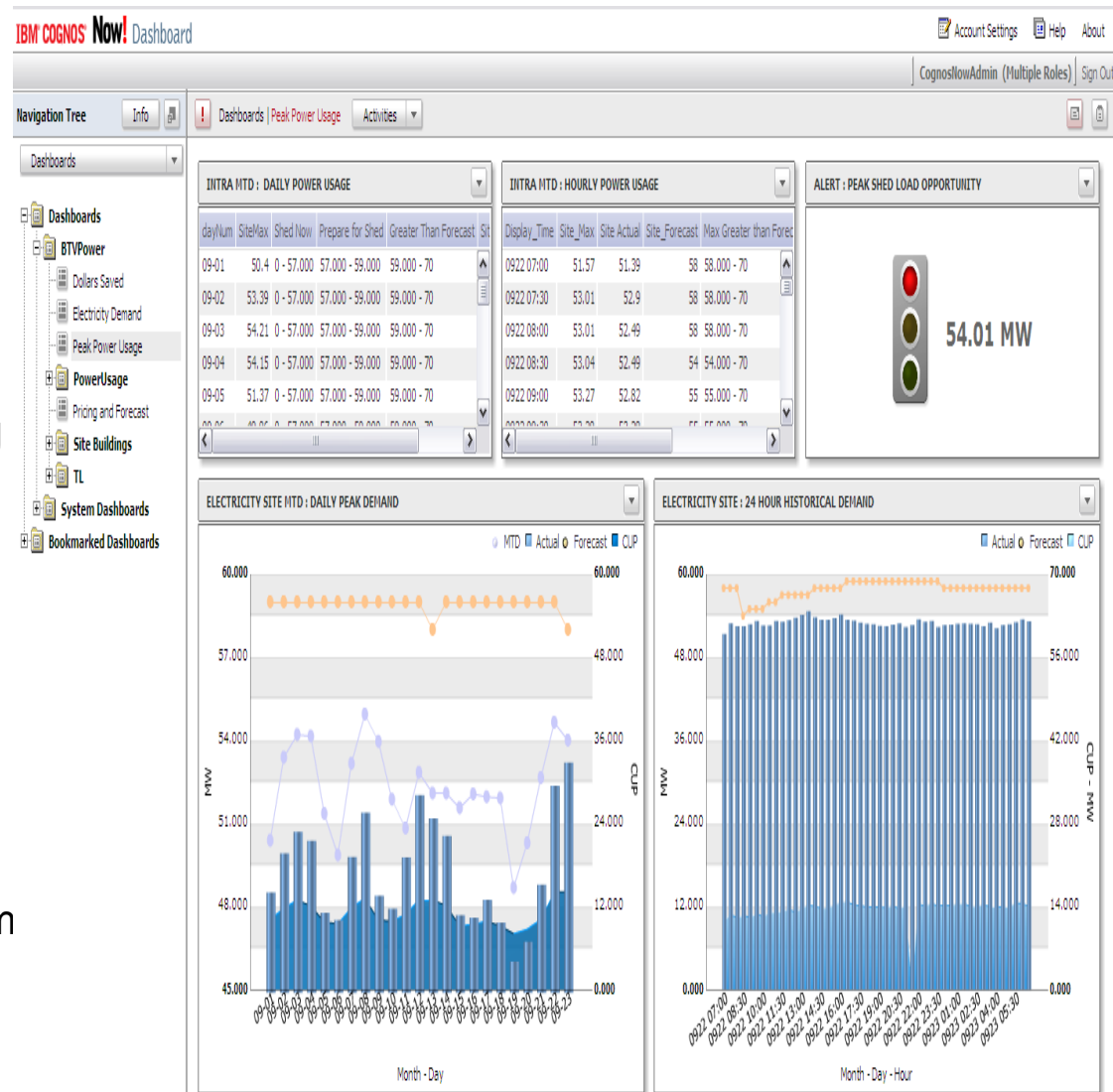
Chilled Water Energy Consumption Comparison  
Dew Point vs. kW / ton [ hourly data ]



# Smart City Application Development

## Dashboard for Peak Power Management

- Manage maximum power consumption to:
  - Lower Electrical Cost
  - Avoid infrastructure investments
  - Reduce Green House Gas emissions
- Requires complex data gathering and analysis
  - Multiple data sources
    - Deep Thunder
    - ISO-NE Market Pricing
    - Power Meters
    - Site Data
  - Predictive capability to forecast load shedding opportunities
    - ISO-NE 24 Hr Ahead Program



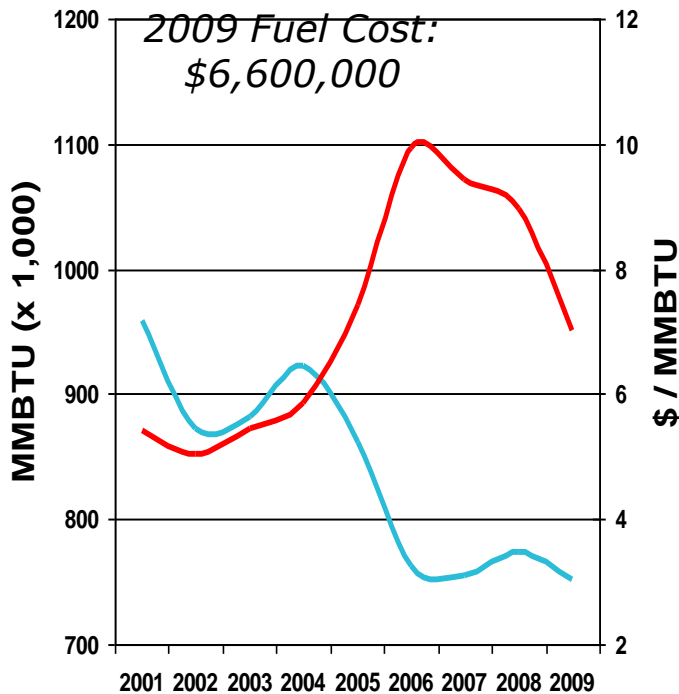
# Energy Management Results

**Quality:** Strive for NO Power Quality Impacts to Manufacturing

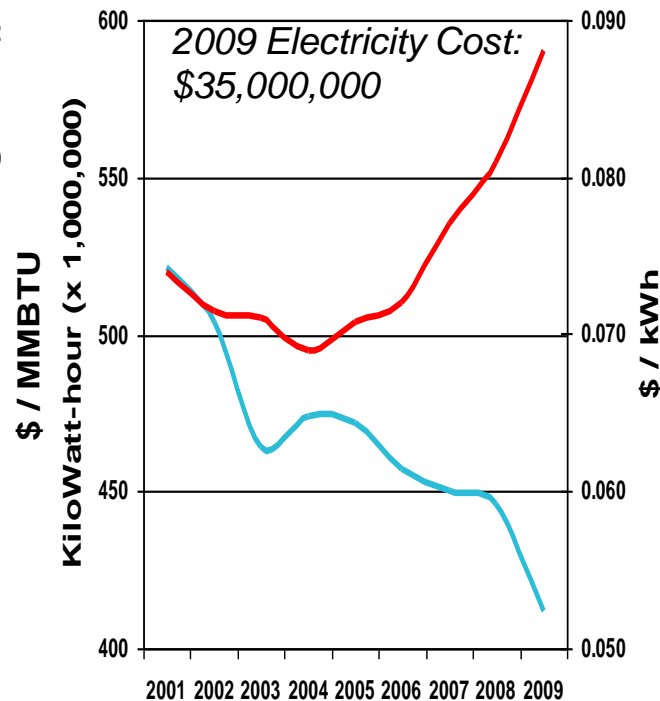
**Reliability:** Continuous Operations – NO Manufacturing Down Time

**Cost:** Sustained minimum 4% Reduction per year

Fuel Usage vs. Rates



Electricity Usage vs. Rates



**SINCE 2001**

## Fuel Usage

Rates: + 30%  
Usage: - 21%

## Electricity Usage

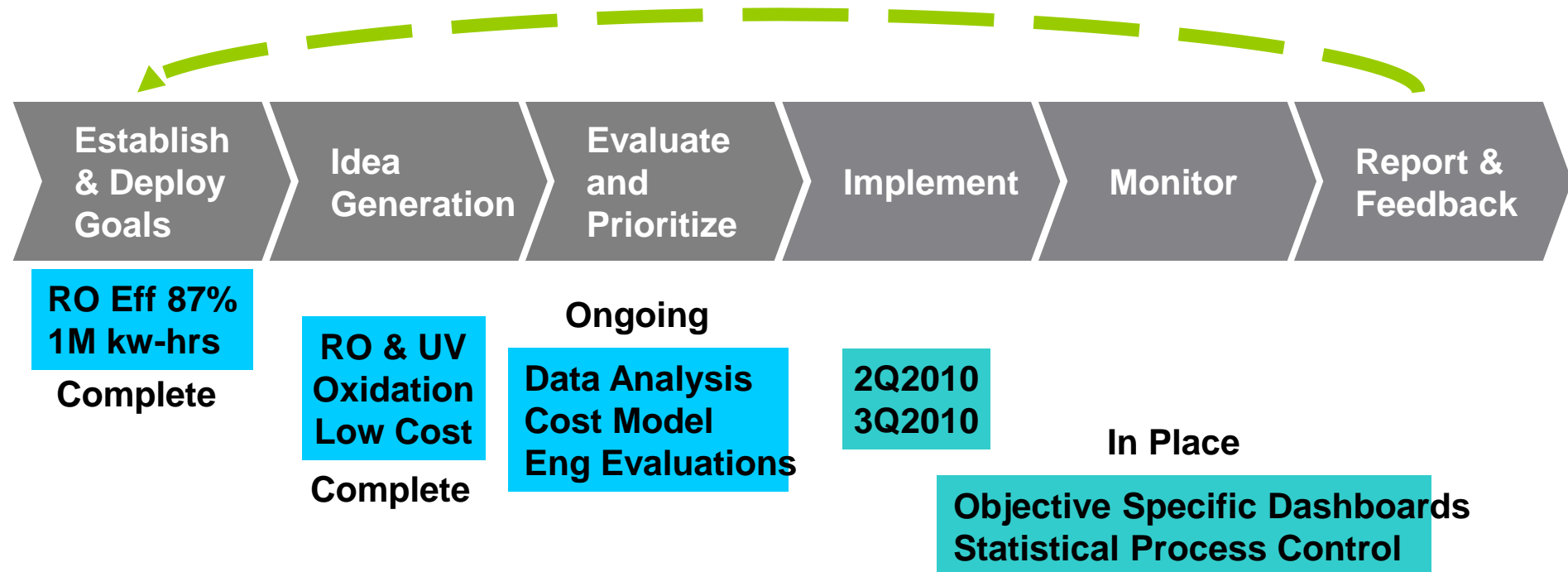
Rates: + 19%  
Usage: - 21%  
Cost: -\$6.5M/yr

## Plant Capability

Up > 30%

# Key to Success: Consistent Process

## Ultra Pure Water 2010 Objectives



**Use Structured Problem Solving Techniques for the more challenging ideas**

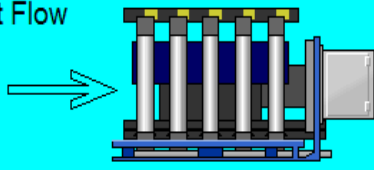
# 2010 Goal: Ultra-Pure Water [ RO Efficiency Metric ]

Reduce Waste by 7%

## Overall Recovery Efficiency of the RO System

Carbon Filter Outlet Flow

1633 GPM  
03/26/2010 09:30:36 AM



Waste

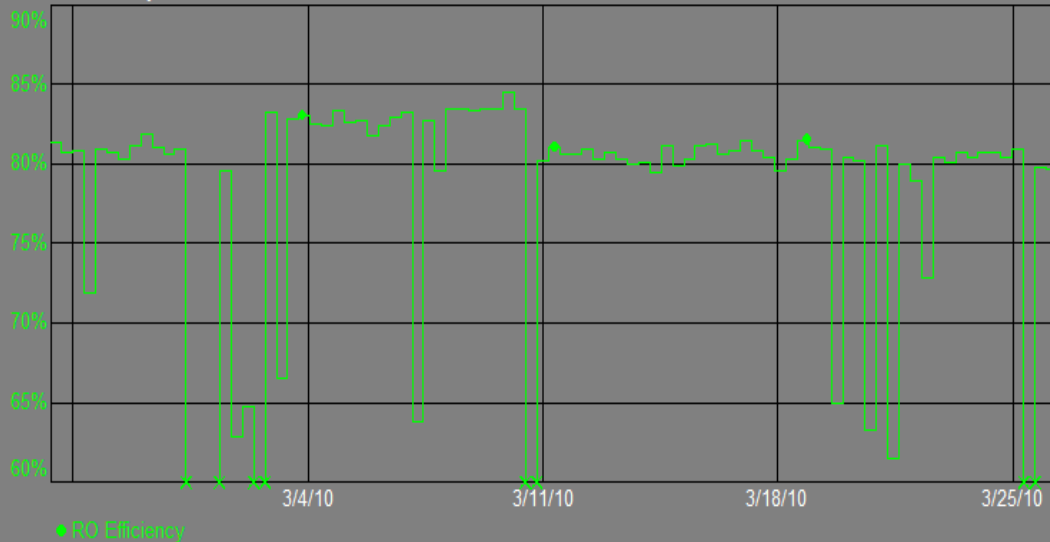
268 GPM  
03/26/2010 12:00:00 AM

RO Product Flow

1302 GPM  
03/26/2010 09:32:06 AM

RO Recovery

03/26/2010 09:31:00 AM



GPM

Normalized Permeate Flow Train A **295**

[View Train A Charts](#)

Normalized Permeate Flow Train B

Normalized Permeate Flow Train C **234**

[View Train C Charts](#)

Normalized Permeate Flow Train D **239**

[View Train D Charts](#)

Normalized Permeate Flow Train E

Normalized Permeate Flow Train F

Normalized Permeate Flow Train G **9**

[View Train G Charts](#)

Normalized Permeate Flow Train H **300**

[View Train H Charts](#)

Normalized Permeate Flow Train I

RO Recovery = RO Product Flow/Carbon Filter Flow

# Data Driven Decisions

## Data Sources

PI data  
Power Logic  
Web Services  
Lab Data  
GIS

## Analytics

Cost Models  
Statistical Analysis  
Predictive Models  
Deep Data Mining  
Process Models  
Trend Correlation

## Performance Monitoring

ProcessBook Dashboards  
SPC Shift Reports  
Cognos Dashboards  
Green Sigma Dashboards

## IBM Vermont Environmental Recognition



NATIONAL  
POLLUTION PREVENTION ROUNDTABLE

- **EPA Climate Protection Award – 1998 & 2006**
  - Energy Conservation, PFC Reduction
- **EPA New England Merit Awards: Received in 2001 and 2003**
- **IBM Environmental Affairs Technical Excellence Awards**
- **National Pollution Prevention Roundtable 2007**
  - Most Valuable Pollution Prevention Idea – Wafer Recycling
  - Honorable Mention – Energy / Water Conservation Programs
- **2005 Environmental Protection Magazine Facility of the Year**
- **VT Dept of Environmental Conservation -Governor's Excellence Awards**
  - 1993 – 2009, 15 Consecutive Awards
- **SONY Green Partner Certification**
- **2009 Green Mountain Water Environment Association**
- **2009 National Pollution Prevention Roundtable 2009**
  - Most Valuable Pollution Prevention Idea
    - Wastewater Treatment Plant Improvements

## Areas of Additional Integration

---

- Smart Water
- Renewables Integration
- Smart Grid

# IBM Focus Areas within Water Life



## Environmental Analytics 5

- How is the environment changing?
- How do we notify interested parties as it changes?
- How does the entire system react to changes?
- How can we predict changes?
- Operations Optimization

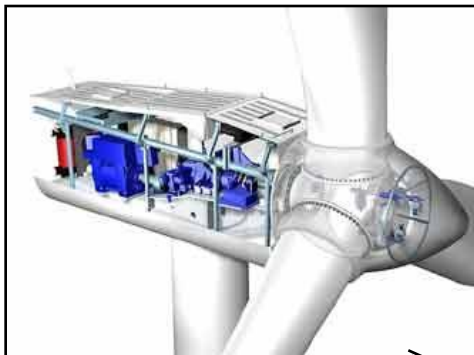
## Asset Management 5

- How are assets performing?
- When does maintenance need to be done?
- How is operations affecting our maintenance?
- How can we predict changes?
- What are the costs?

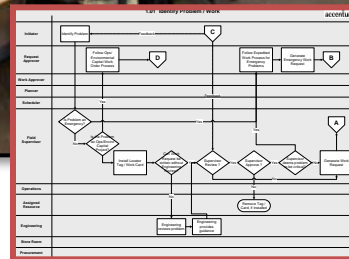
# Renewable – Centralized Monitoring and Diagnostics

***All assets are monitored... .. using standard platforms and a “Fleet Center”...***

***.. that advises corrective action for the plant & enterprise***



WatchList™		
HOLDINGS		
NACH		
Current View Historical View: As Of [ ] DISPLAY HISTORICAL VIEW		
MACHINE(S)	CATEGORY(S)	TOTAL(S)
RULE DESCRIPTION	LAST (CON / DEV)	TOTAL
716365	6700-2	2
716365	(0) / (0)	2
716340	6710-2	1
716340	(0) / (0)	1



**Exec/VP**



**Asset Mgr**



**Engineer**

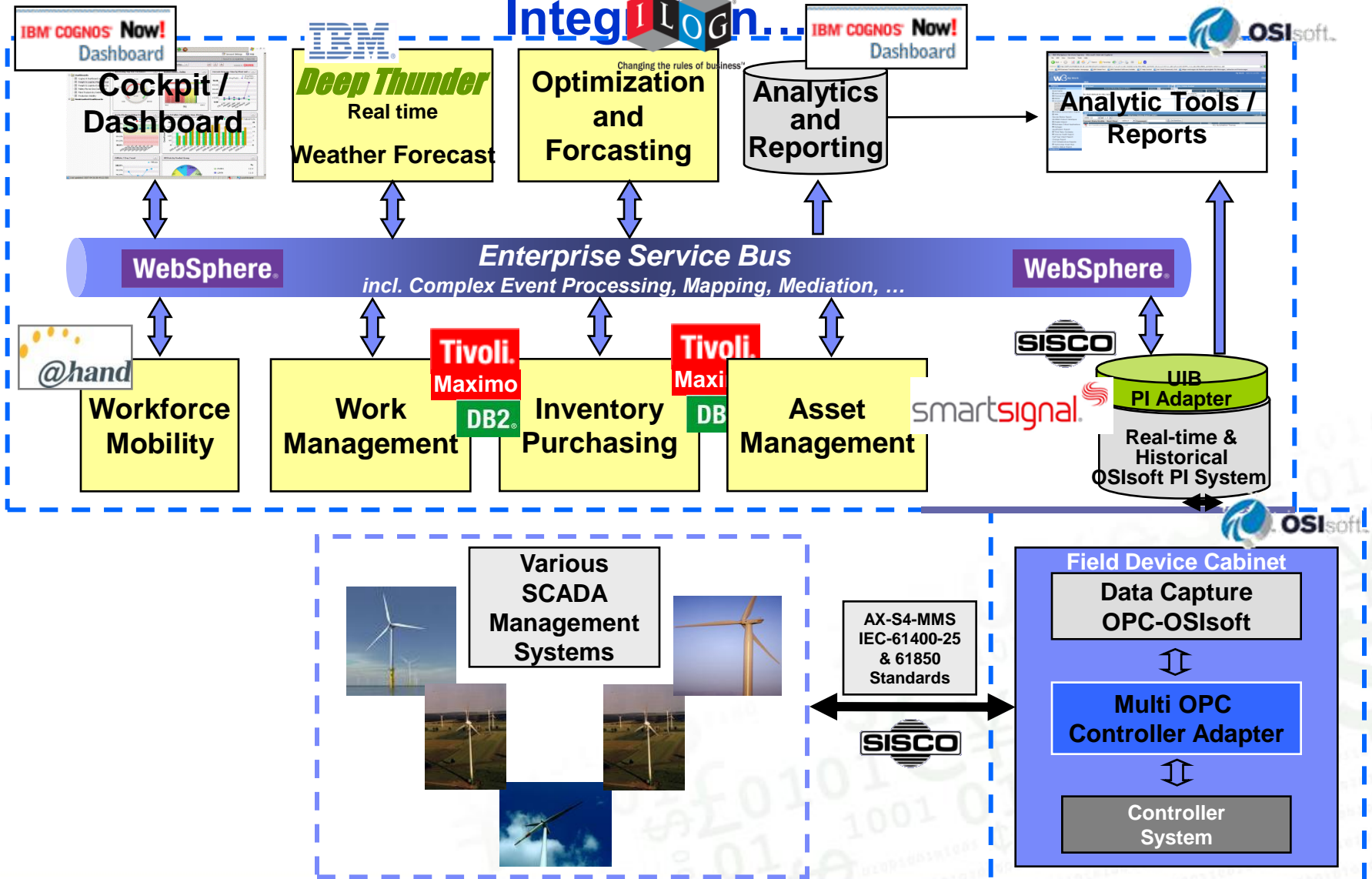


**Commercial Ops**

***Equipment Performance is a comprehensive capability that includes dedicated staffing, facilities, processes and technology.***

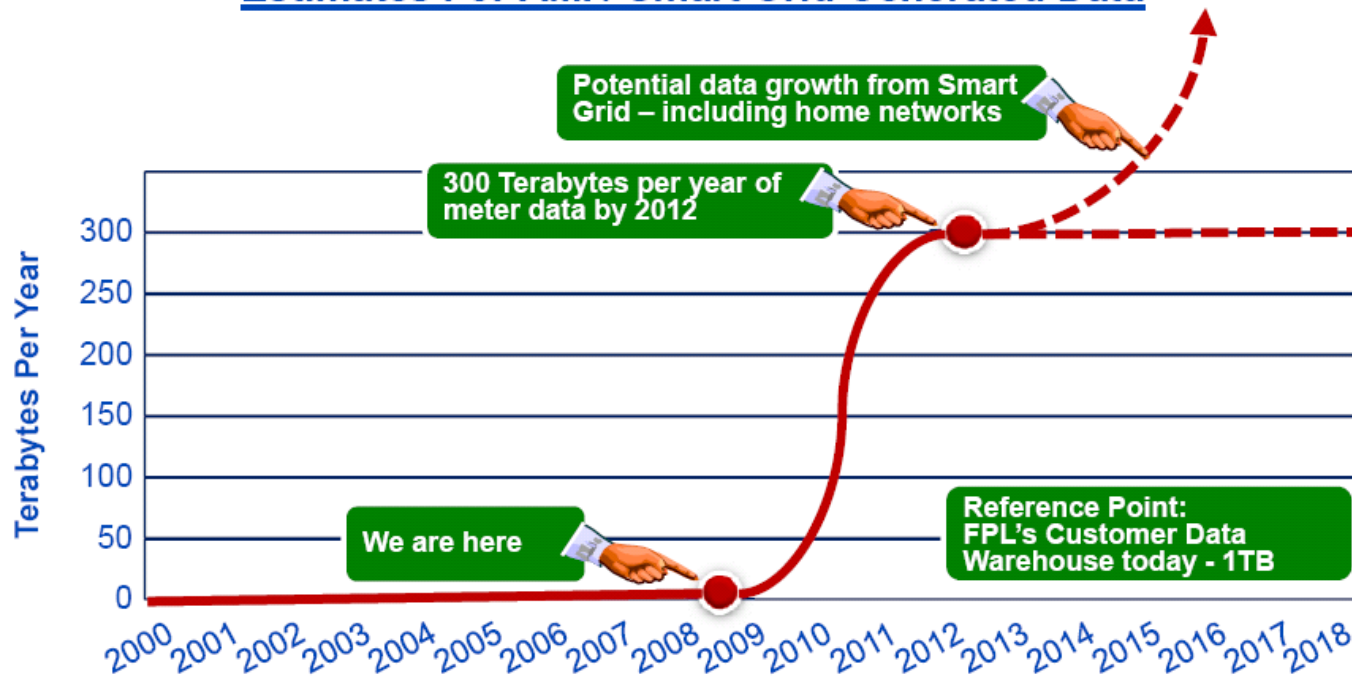
# Solution Architecture for Renewable Energy

Integrating



# Smart Grid Data Flood...

## Estimates For AMI / Smart Grid Generated Data



AMI and Smart Grid will increase the amount of measurement and control points far beyond anything we have today – How we can leverage this data to compete?

# Proven Smart Grid Use Cases with IBM and PI

- **Operational:** SCADA data monitoring and archiving, event reporting and analysis
- **Non-operational:** Field device data IED and DFR monitoring and archiving to support operations
- **Synchrophasor:** Synchronized data and fast sampling WAMS – Wide Area Measurement System
- **Asset/Model:** Asset management and condition based maintenance
- **Cyber Security / IT:** Critical Infrastructure Protection and IT Monitoring
- **AMI/MDUS:** Integration into the AMI HES and Back offices, collect, store and process Smart Meter data
- **Enterprise:** Integration, correlation and repository



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**Thank you**

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