

Turning insight into action.



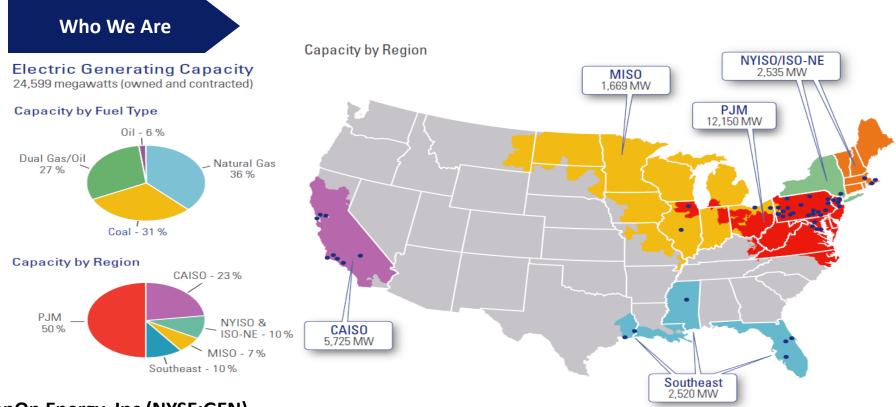
# Proactive Maintenance at GenOn Energy

GenOn Proactive Maintenance Data Gateway (PMDG) and Accenture Plant Performance Solutions (APPS)

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#### GenOn Energy, Inc (NYSE:GEN)

- One of the largest competitive generators of wholesale electricity in the United States
- Portfolio includes baseload, intermediate, and peaking units

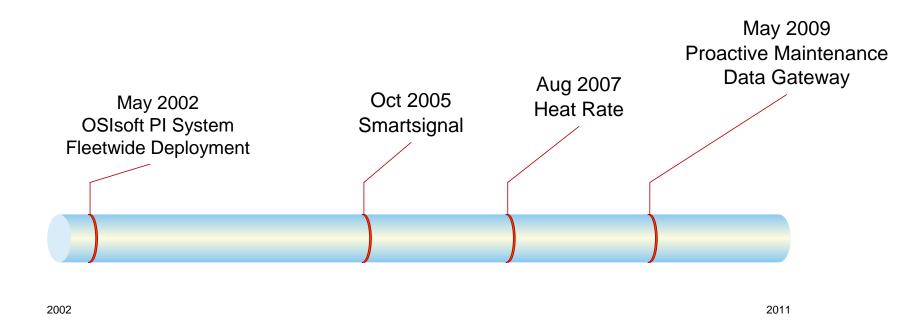


# Business Drivers for PI System/ Generation Analytics Platform

- Provide "Fleet wide" Plant Monitoring Capabilities
- Leverage Staff Expertise, by Providing Remote Monitoring & Diagnostics for Subject Matter Experts (SMEs)
- Support the Proactive Maintenance Initiative
- Provide Station with Data and Analytical Tools to Support Operations
- Provide Standard Database for Fleet Metrics:
  - Generation Data
  - Fuel Usage Gas Meter and Fuel Burn Data
  - Emissions Data
  - Unit Status and Control System States
- Align with Power Generation's Goal to be the Low Cost Power Producer

## PI System / Generation Analytics Milestones









- Half Million PI Tags/Points
- 40 + Control Systems
- Over 200 interfaces into 40 PI Servers
- 100 + recorders
- 32 vibration systems
- 40 + PLC's
- Other various I/O telemetry and meters...



### PI System User Environment Overview

- 1,000 + Trained Users Fleetwide
  - Training Levels -> [Power User, General, ActiveView]
- PI ActiveView 2500+ Screens, PI DataLink, PI ProcessBook,
  - PI Manual Logger
- GenOn PI System / SmartSignal Users Group Annual Meeting
  - (Sharing of Best Practices)
- Performance Calculation Platforms



# PI System / SmartSignal User Group Objectives

GenOn Plant Champions and Power Users meet on an annual basis

- Spread the Operational Knowledge of PI System, SmartSignal, Performance Systems, etc...
- Leverage Expertise and Work Done by Others
- Implement and Share Best Practice
- Minimize Redundant Efforts
- Focus on Priorities Established by Peer Groups & Operations Management



#### Key Related Systems / Data / Information:

- SAP Work Management
  - Past, Planned, Notifications, & \$\$\$
- Files / Documents
  - Oil analysis results
  - Thermography images
  - Engineering studies, Tests (motor...)
- NERC GAD Outages / De-rates events
- Financial impact / Lost Margin
   Opportunities...

#### PMDG Project:

- Fast track. What? Do it by EOY!
- 2009 Deployment at Seward Station (500MW Coal CFB)
  - Test & validate the technology and the business value
- Partnered with Accenture Consulting
  - Experience w/ AFPS technology deployment
  - Business Process Improvement
- Vendor Involvement
  - SmartSignal
  - OSIsoft
  - Microsoft (MOSS)

#### **PMDG Vision**

GenOn.

- Built on Microsoft SharePoint platform
- Integrates asset information into portal
- Single sign on and hierarchy
- Search and drill-down capabilities

- Role based dashboards and reports
- Enables collaboration between employees
- Facilitates knowledge transfer
- Flexible and scalable for future integrations

#### PMDG Implementation Engineer Management Schedulers Operations Planners (Plant and Corporate) (Plant and Corporate) **Proactive Maintenance Data Gateway Portal** SAP OSIsoft's PI System SmartSignal, **Operator Rounds** Notifications, WO. GADS **Periodic Monitoring** Infrastructure Maintenance Plans Corporate Applications Plant Applications

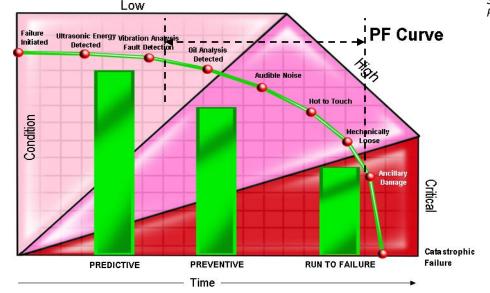
# Industry studies of Proactive Maintenance strategies consistently show two characteristics:



The average industrial plant performs more than 55% Reactive maintenance work.

The top industrial plants perform less than 10% Reactive maintenance work. Top plant performers
are typically identified as those whose financial, operational, and safety metrics out perform
others in their peer groups.

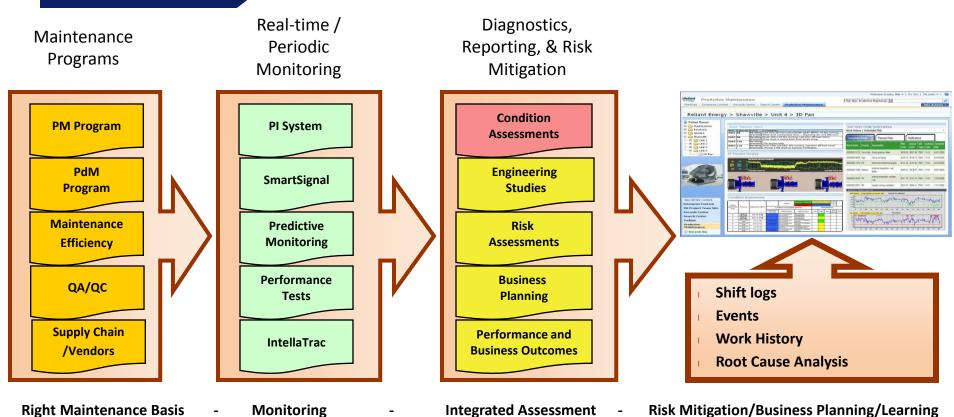
Source: DOE Best Practices on Ops Excellence PNNL-13890



Source: Allied Reliability

#### **Integration and Visualization**





#### PROACTIVE MAINTENANCE DATA GATEWAY



#### Ability to display at critical system and equipment levels:

**Key Functional Requirements** 

- PI System trends
- ✓ Active View displays
- ✓ Smart Signal alerts
- Route vibration data
- ✓ Lubrication test results
- ✓ IntellaTrac data

- ✓ Lost Margin data
- ✓ Work orders
- Notifications
- Preventive Maintenance plans
- Planned vs. actual costs

#### Work Practice Improvement

- ✓ Linking equipment condition assessment results to budget forecast
- ✓ Linking financial performance drivers to equipment condition indicators
- Creating transparency to equipment / system condition and action items
- ✓ Presenting equipment condition data for personnel who are not versed in all of the technologies
- ✓ Creating transparency to Predictive Maintenance related notifications and tasks
- ✓ Providing a dynamic equipment condition assessment summary

#### Impact on Station Leadership Roles

- Creates relation of business outcomes to equipment reliability
- ✓ Aids in collaboration between operations and maintenance
- Summarizes critical equipment condition without needing to have expertise in all proactive maintenance databases
- Provides equipment condition information for morning meetings, reliability meetings, shop floor discussions
- ✓ Provide a clearer path for maintenance best practices and Maintenance Performance Index goal attainment

#### **PMDG Home Page**



Organized like a collaboration site – data grouped for reliability engineers, station leadership, corporate leaders





Home page tabs help group information:

Management Views: graphical data of key performance indicators

**Daily Operations:** Recent updates to Equipment Risk, Newly flagged alerts, and Work requests

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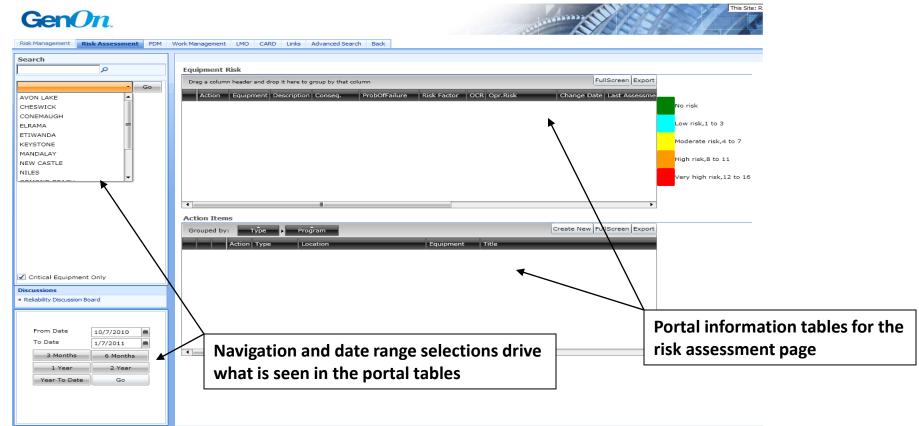
Risk Management: Proactive Maintenance data

Help, Training, and Admin



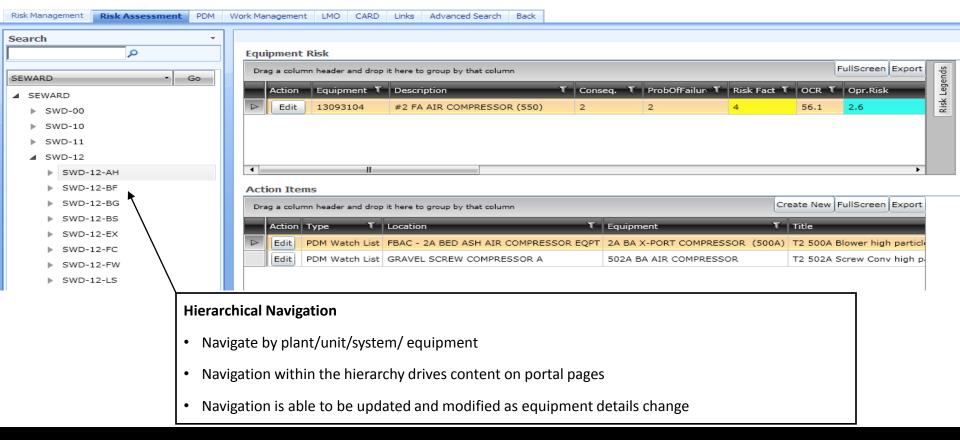
#### PMDG Risk Management





#### PMDG Risk Management





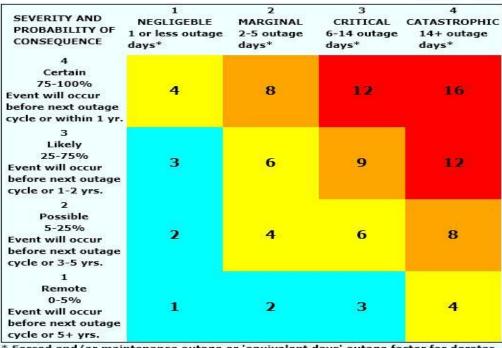
#### **PMDG Risk** Management

At GenOn, reliability issues that impact equipment risk are assigned a severity and probability.

The rating table to the right was developed to standardize the various condition assessment, predictive maintenance, consultant reports, etc. that may assign a severity to a discovered problem.

The PMDG is the place where a station reliability engineer identifies risk from the numerous data sources at their disposal.



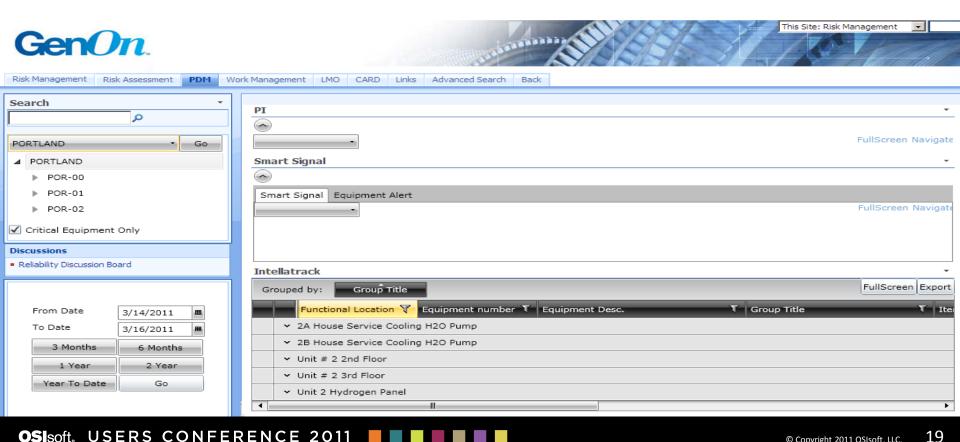


\* Forced and/or maintenance outage or 'equivalent days' outage factor for derates

2-16 Very High	8-11	High	4-7	Medium	1-3	Low
Action required		Counter measures		Discussion on		Operation
to lower risk		employed. Risk		mitigation		Permissible
level.		mitigation strategy		strategy		
Sr.Managemen	t	developed and		required		
Sign Off		endorsed by				

#### **PMDG Predictive** Maintenance

The Predictive Maintenance section was designed to enable the user to display all PdM data for a Critical System or a specific Critical Asset.

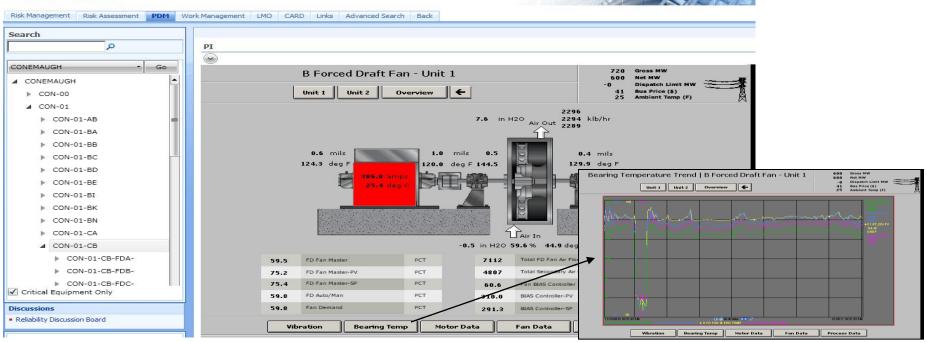


#### **PMDG Predictive** Maintenance - PI

OSIsoft PI System screens were created and linked to the hierarchy. These screens are interactive and typically drill down to trend plots for key parameters and drill upward for system overviews.

Reverse navigation capability allows a user to start at a OSIsoft PI System screen and find where the equipment is located in the hierarchy.



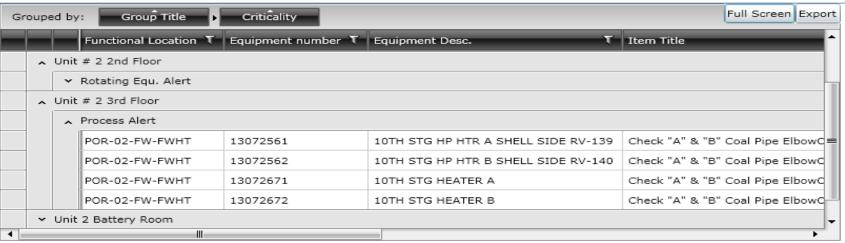


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# PMDG Predictive Maintenance - Operator Rounds



#### Intellatrack

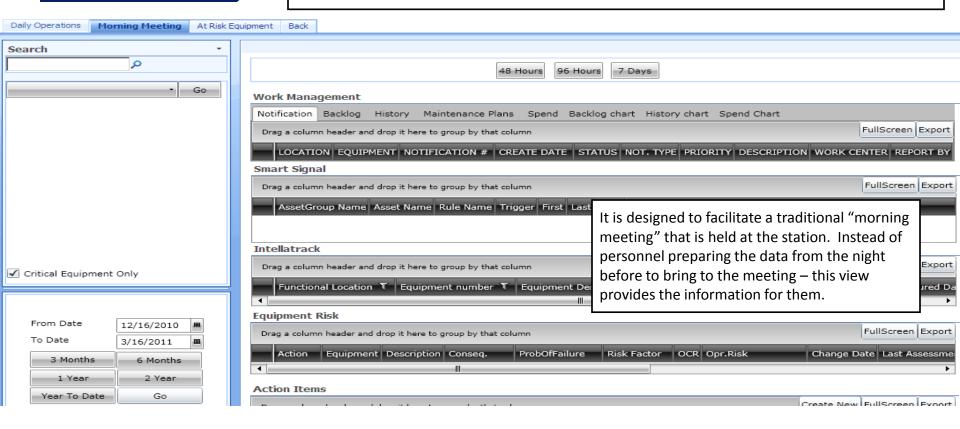


Operator rounds are facilitated by hand held electronic data collectors. Output from the data collectors is stored in PI System and linked to PMDG through the equipment hierarchy.

If an alarm is triggered in an operator round, it is displayed in a table on the PMDG Predictive Maintenance page as well as the Morning Meeting page.

# PMDG Morning Meeting

The morning meeting view displays data from the risk management section of the portal that has changed in the last 48-hours.





# PMDG Statistics to Date

- 20 stations in PMDG to date
- > 5000 pieces of critical equipment
- > 50 users
- ~ 20,000 site hits per week
- PMDG User Group Quarterly Meetings

# PMDG Future Plans

- Add additional 10 stations in PMDG due to merger activity
- Incorporate additional PdM Data
- Greater Management View flexibility
- Standardized reporting tools
- Tools for Reliability Engineers such as Mean Time Between Failure tables

# Turning insight into action.

