



## The Factory of the Future ...is possible today ?

Antonio Buendia, Head of Manufacturing Process Controls  
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# Disclaimer

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# Novartis automation strategy

*The Factory of the Future ... is possible today?*

Novartis at a glance

What is the Factory of the Future

Novartis automation strategy

Standardization program

Technical infrastructure

Global data model

User driven program

Summary and conclusions



reached 1.2 billion patients in 2013

pharma division

researches  
develops  
manufactures  
distributes  
sells

**branded medicines for**  
auto-immunity  
cardiovascular  
dermatology  
infectious diseases  
metabolism  
neuroscience  
oncology  
ophthalmology  
respiratory  
rheumatology  
transplantation

## OUR PRIORITIES



GROWTH



INNOVATION



PRODUCTIVITY



PEOPLE

## Technical Operations



**> 11 000  
associates**

working in 25  
manufacturing sites  
in 15 countries on  
4 continents



**~ 2 400 tons  
drug substance**

produced each year



**~ 30 billion  
patient doses**

tablets, capsules and  
vials for 250 different  
brands made each year

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# Factory of the Future: A new concept

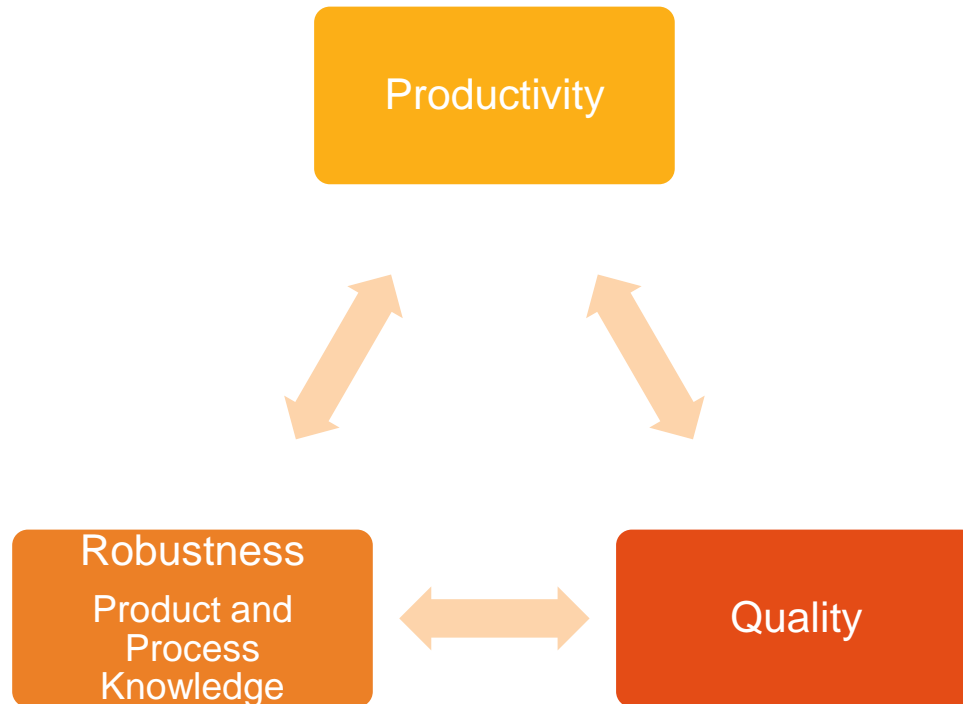
## *Trends*

- 20th Century Automation: “Replace people”
  - Eliminate low added value tasks by automation, robotization and motion of mechanical devices.
- 21st Century Automation: “Help people to do their jobs”
  - Focus today is on Information and knowledge.
  - Key to know in our processes, equipment and manufacturing plants
    - what happened (historical information) & what is happening (real time monitoring)
    - what is going to happen (predictive analytics) & WHY is that happening.
  - This will improve processes, remove sources of variability, increase productivity and build quality.
  - What we need is the ability to extract information from the equipment, aggregate, and consolidate at upper level and convert into meaningful information for the user (actionable information).
  - Each manufacturer tends to force its own “language” and we strive for common languages that allow the connectivity and communication across different brands and types of devices / equipment.



# Factory of the Future: A new concept

## *The triangle*



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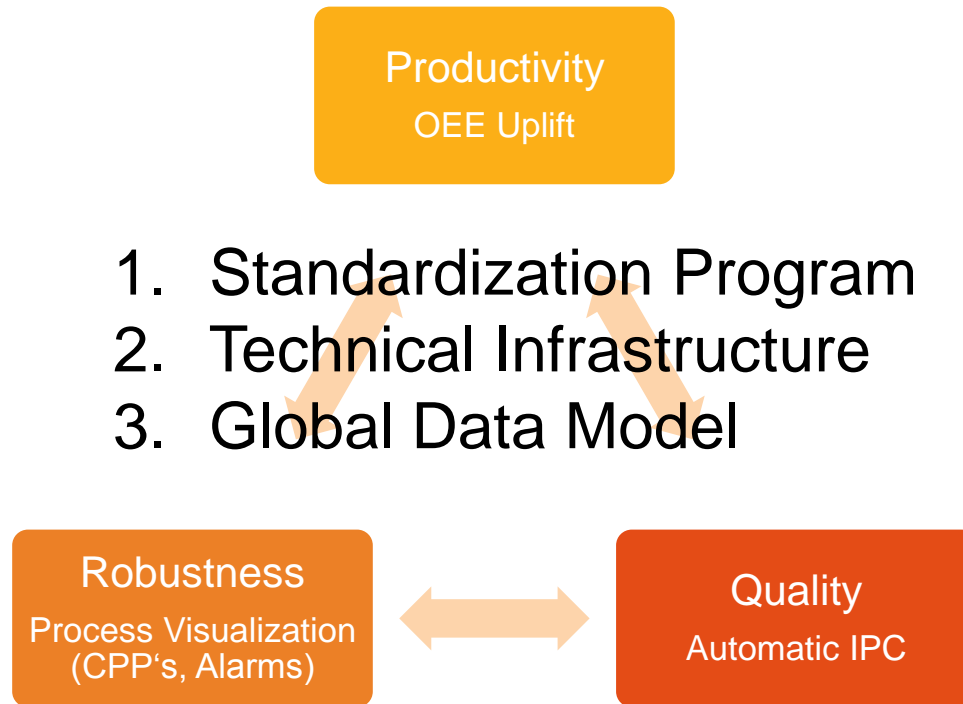
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# Equipment standardization program

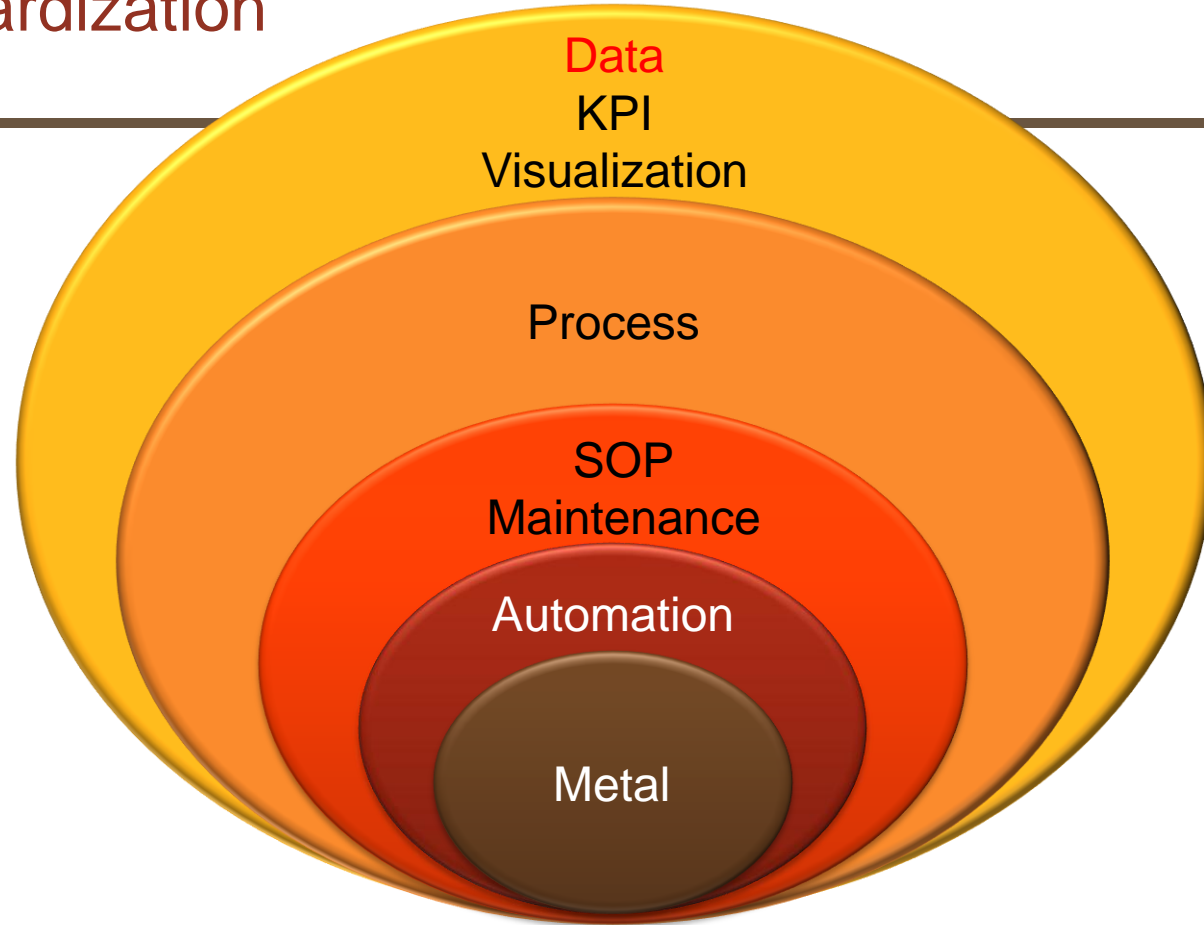
*Design one, build many*

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- Novartis is standardizing manufacturing equipment to
  - Deliver procurement savings
  - Simplify & reduce engineering and qualification with their implementation
  - Simplify product transfers and better demonstrate comparability
- Avoid «Novartization»

# Equipment Standardization

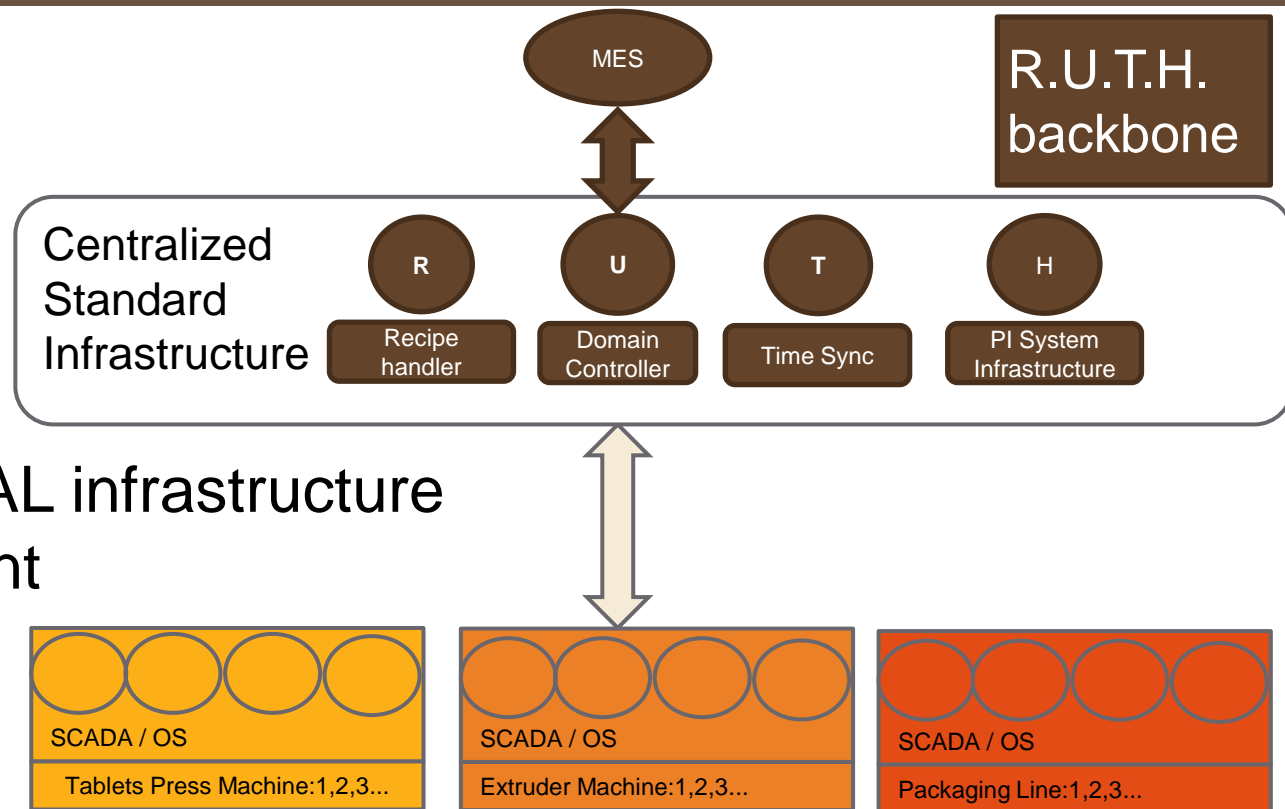
*What is a standard?*



Design ONE, Build MANY

# Equipment Connectivity

*R.U.T.H. backbone*



- Create a CENTRAL infrastructure
- **Simplify** Equipment
- ~~Data~~ Integrity

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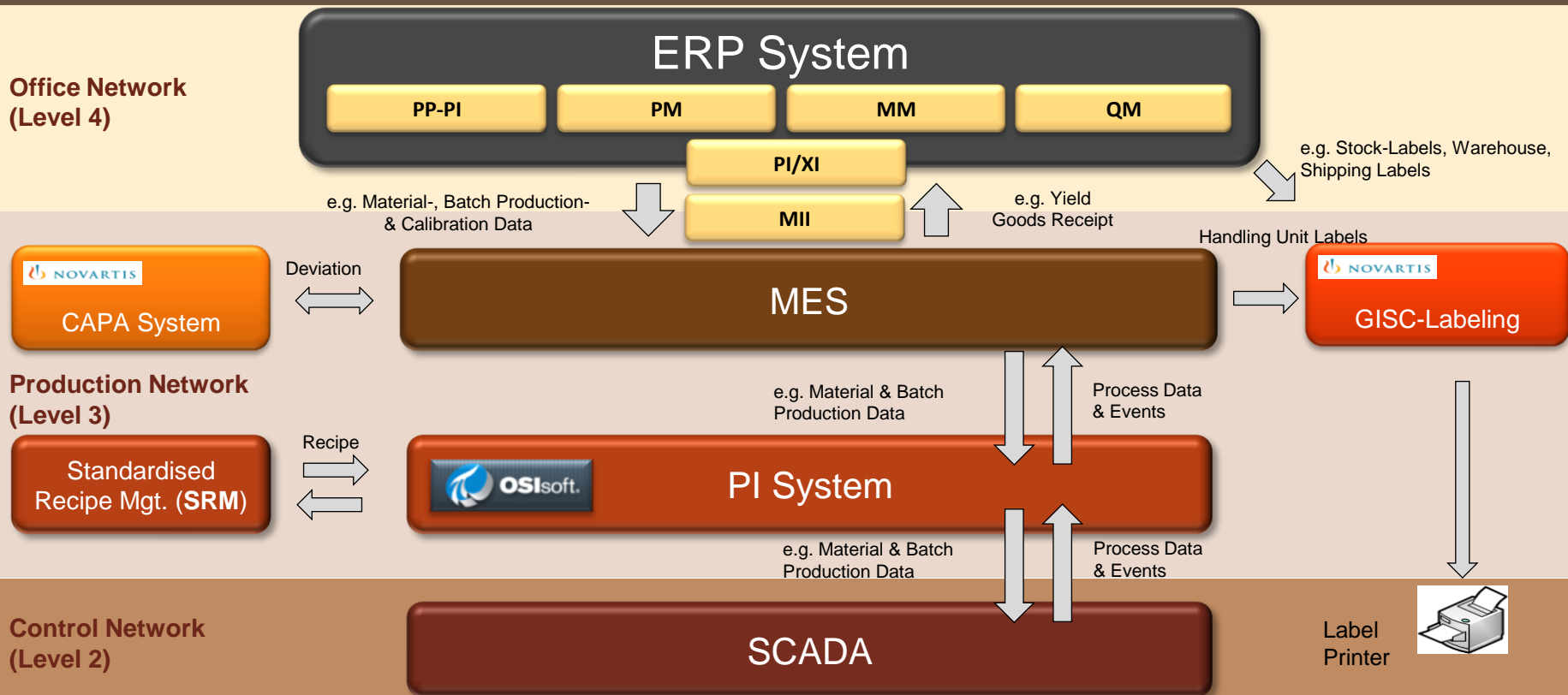
User driven program

Summary and conclusions



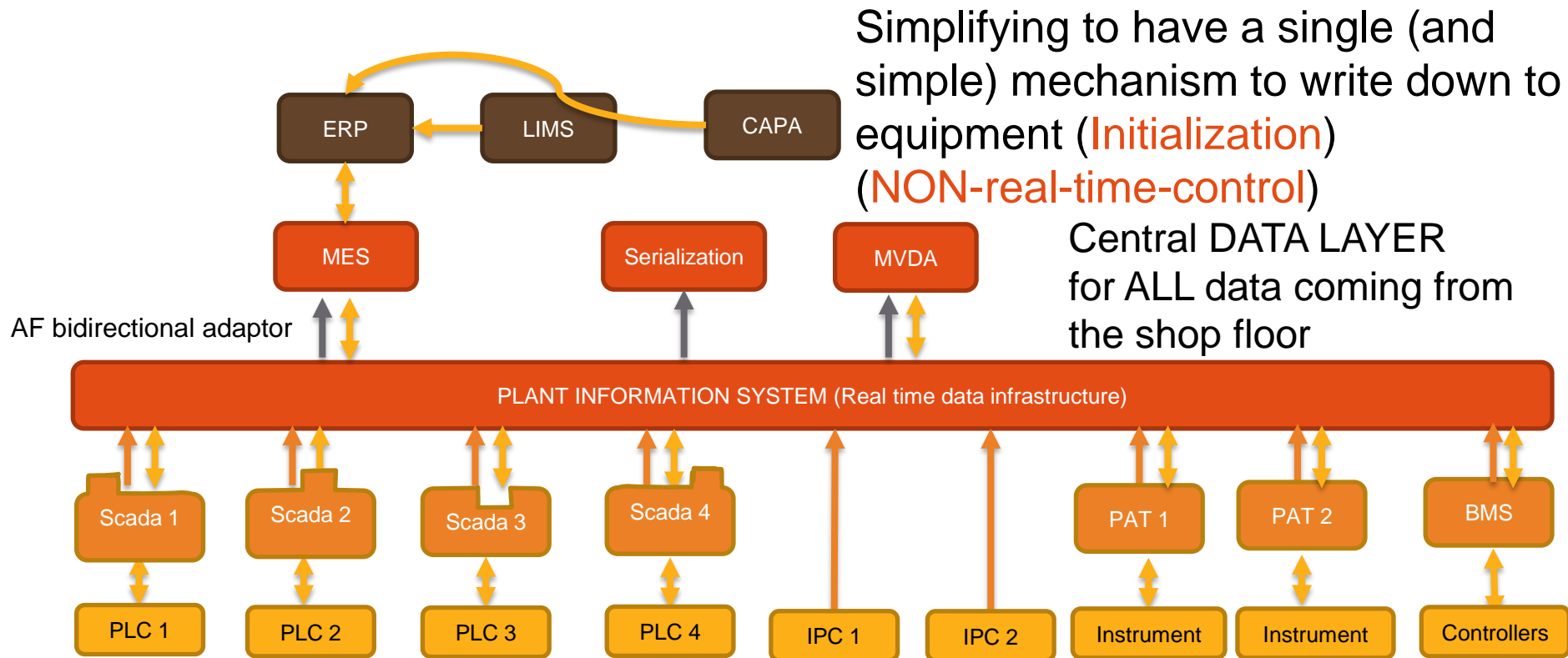
# Global architecture

*Reliable & fully integrated solution as «best-practice»*



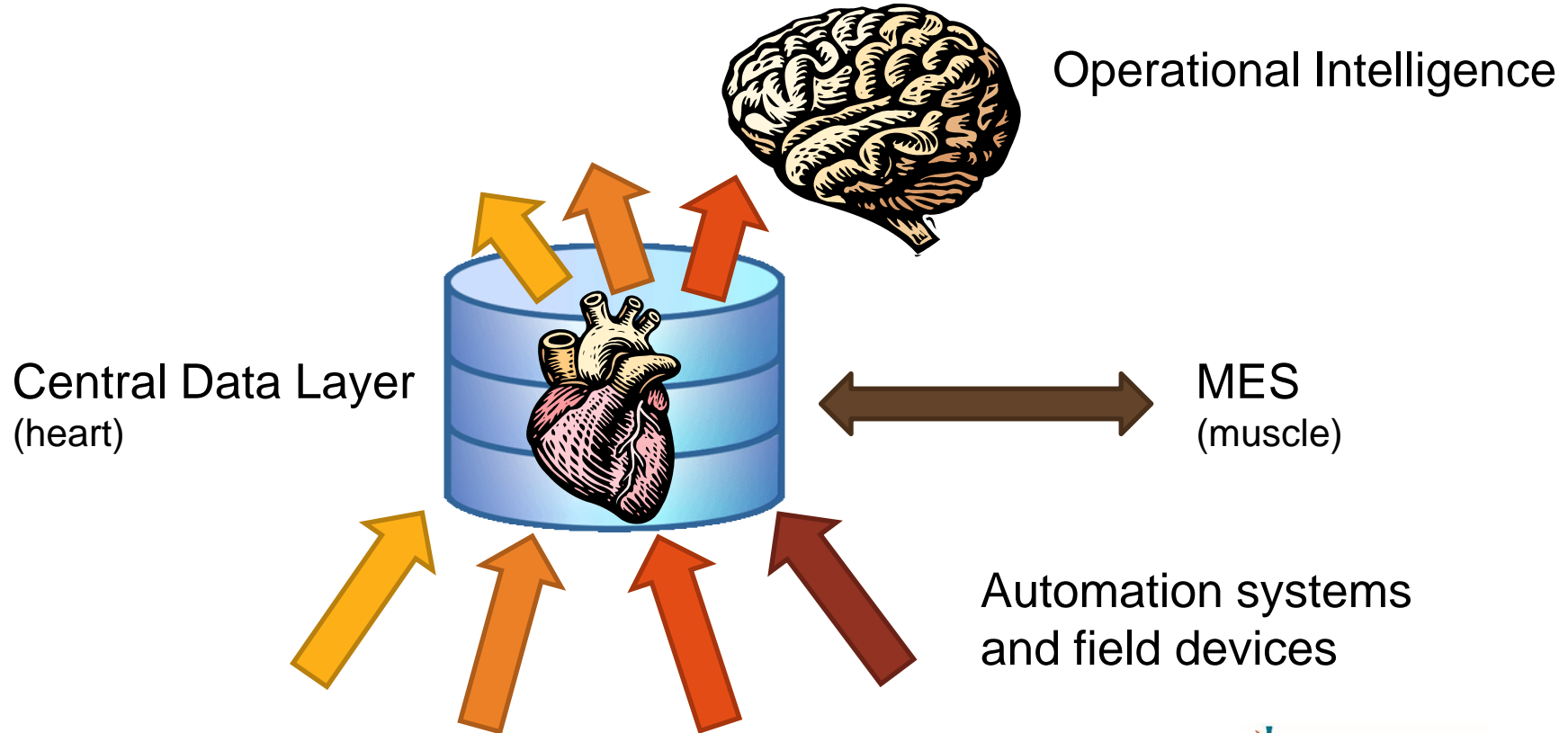
# And also ...building a central data GATEWAY

*Using a central infrastructure to write down*



# Simplification: a single data layer and data GATEWAY

*Data at the core*



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# Global data model

## *What is a data model?*

- Do we need structured data?
  - Structured Data vs. Google / Big Data approach
  - Big Data or...Smart Data?
- How to build a data model?
  - Two dimensions:
    1. **Process:** Simplified S88 view
      - Phases of the process
      - What is important? (Alarms, CPP's, key performance indicators...)
      - When everything is important, nothing is important
    2. **Asset hierarchy.** Aggregation levels

# Global data model

## 1. Process view

### Activity Cycle of a Machine



### Machine Operation Modes

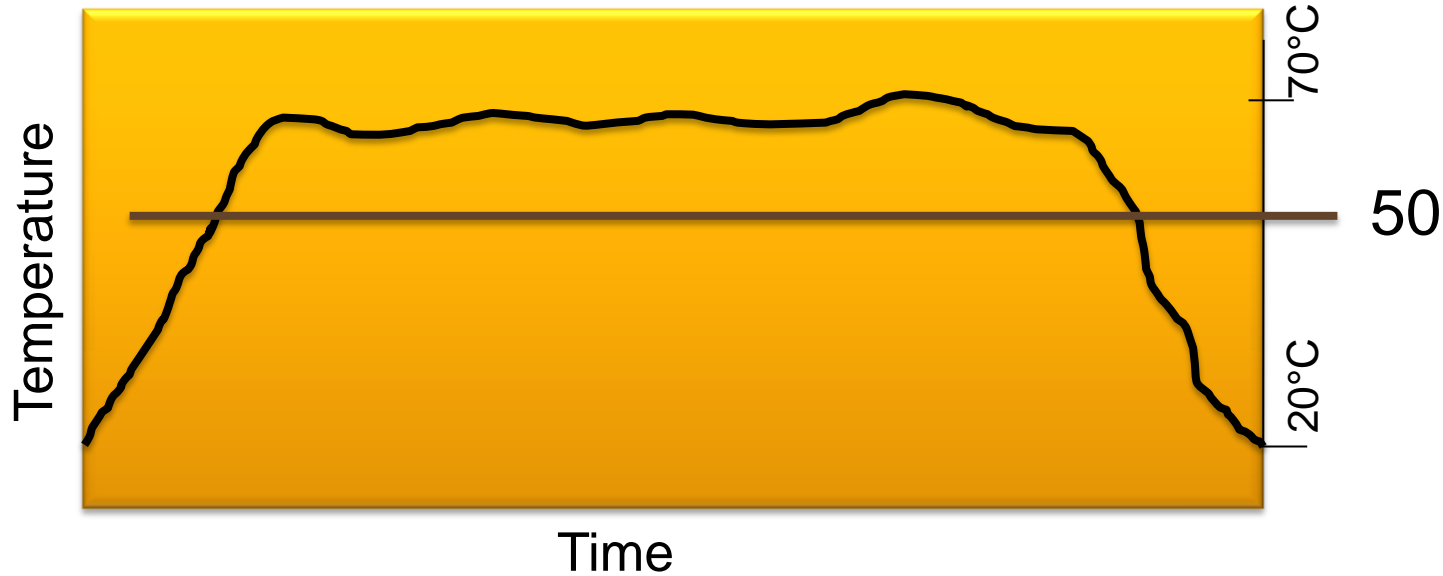


### Machine Status



# Global data model

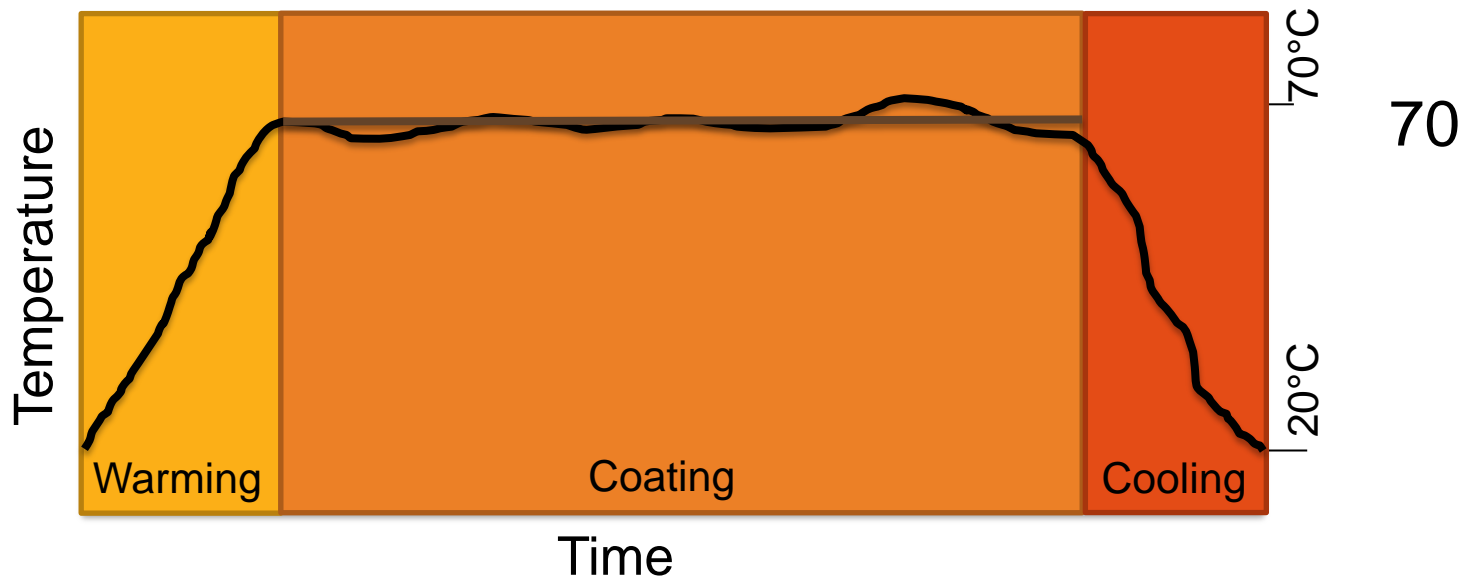
## 1. Process view Example: coating (warming and cooling)



What is the average?

# Global data model

## 1. Process view Example: coating (warming and cooling)



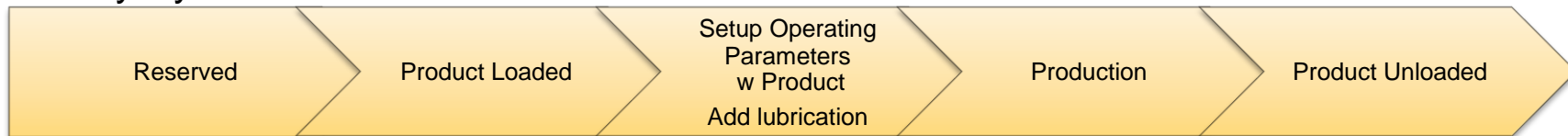
Establish process phases



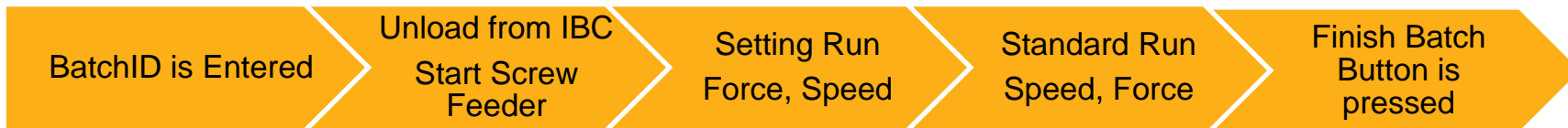
# Global data model

## 1. Process view Example: Tablet compression with I.P.C.

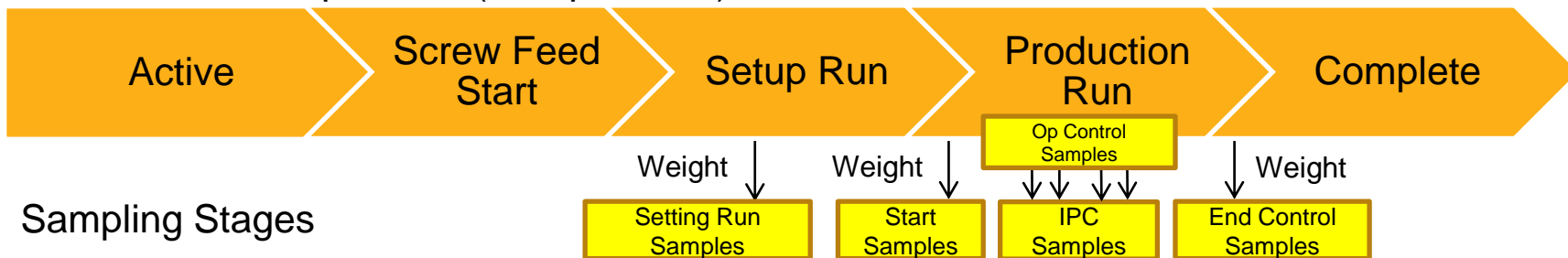
### Activity Cycle of a Machine



### Machine Modes



### S88 Batch Unit Operation (Compression) Phases

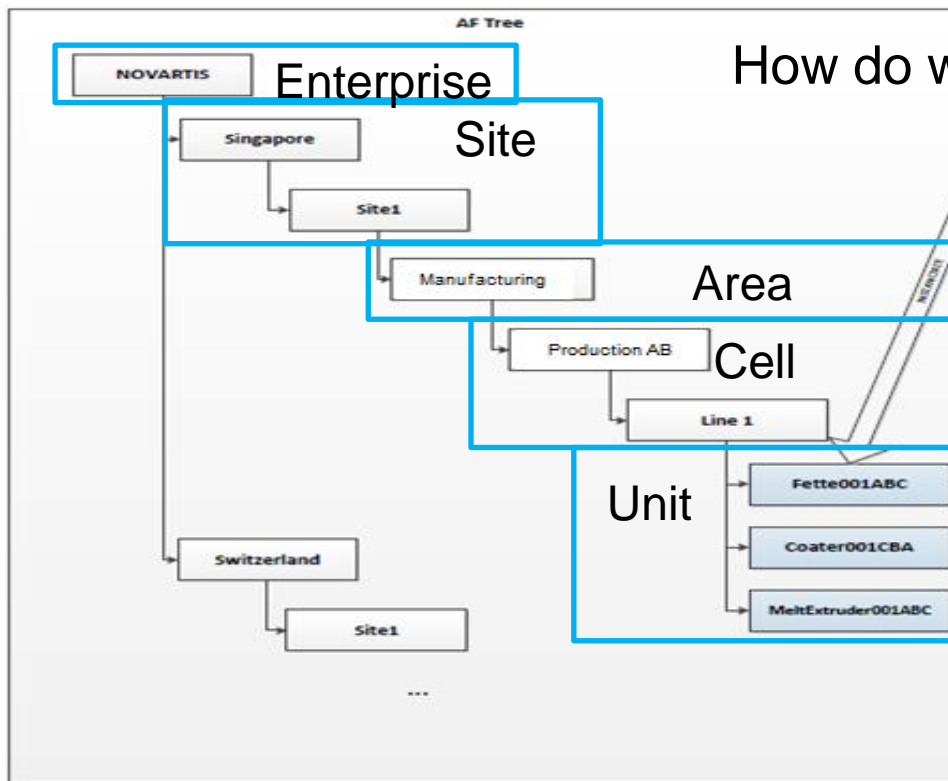


### Sampling Stages

# Global data model

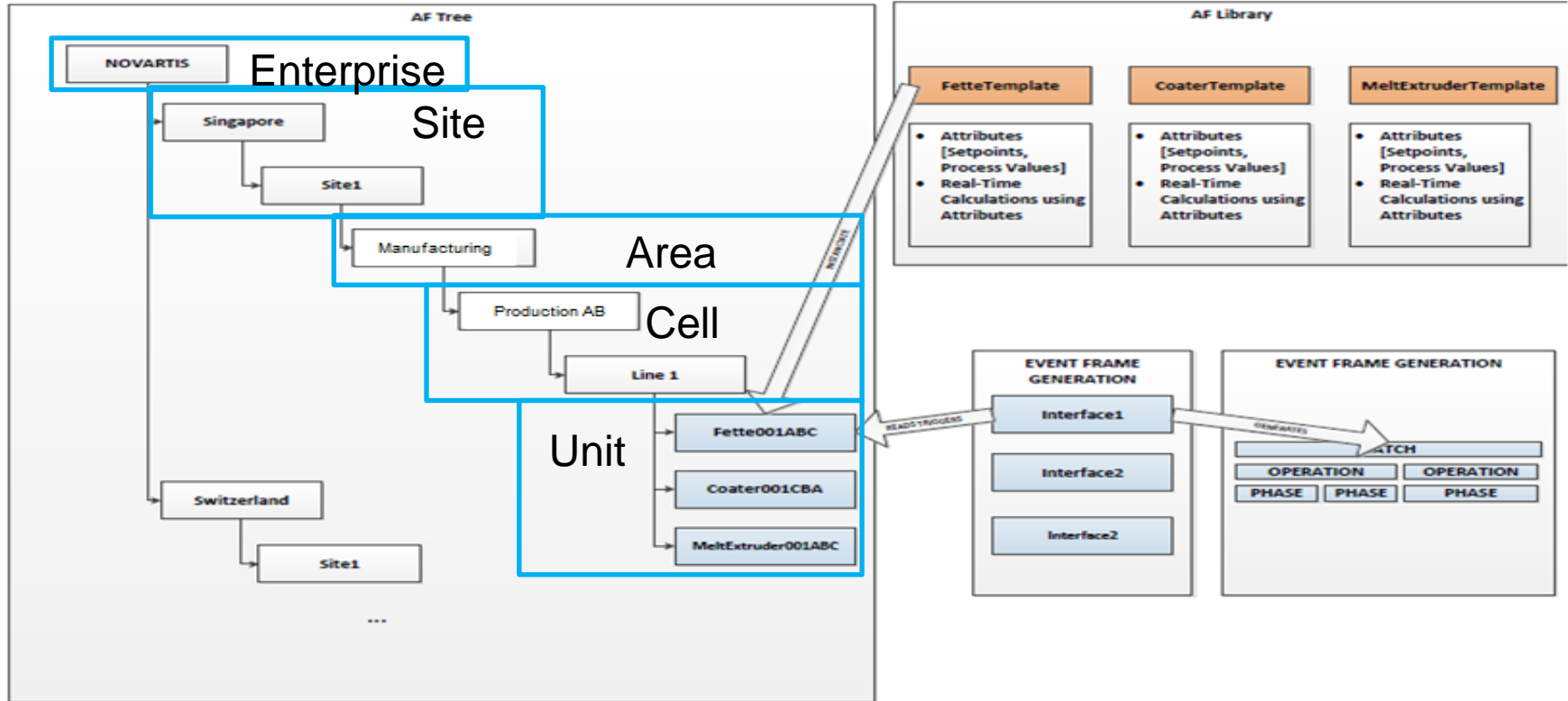
## 2. Asset view

How do we want to aggregate our assets?



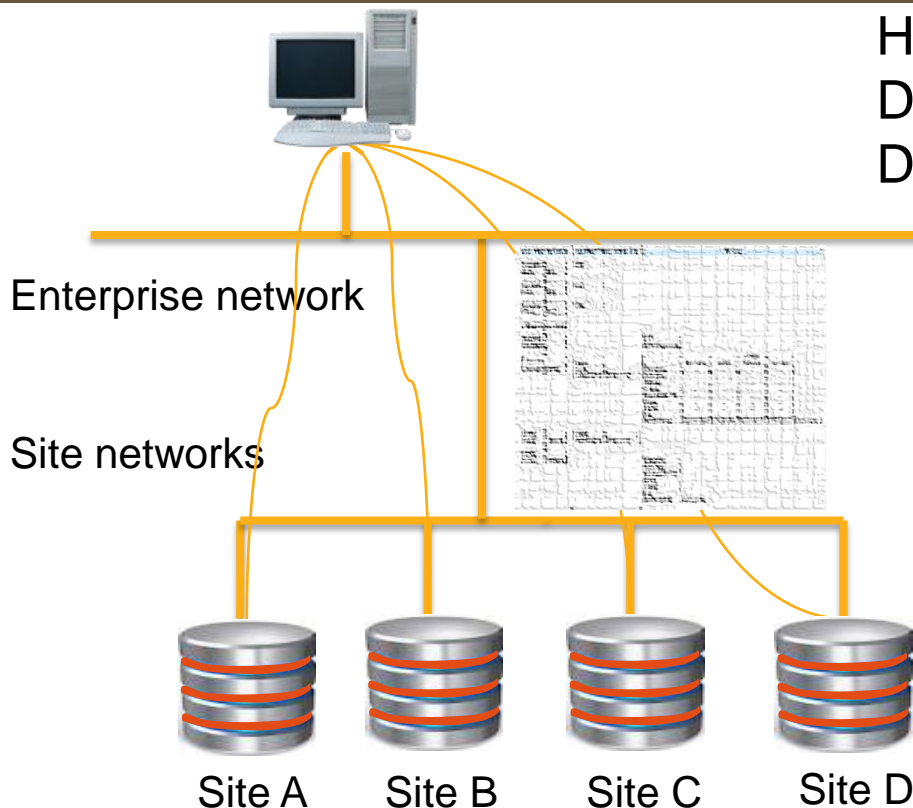
# Global data model

## 3. Combine asset view (hierarchy) and process view



# From site to enterprise: Federated model

*Local data instance / Global data model*



How to move to the enterprise level?  
Do we need a Global Historian?  
Do we need a Global Data Warehouse?

**NO**

We need a:

- Common naming convention
- Common data structure
- Common **DATA MODEL**
- Common KPI and visualization

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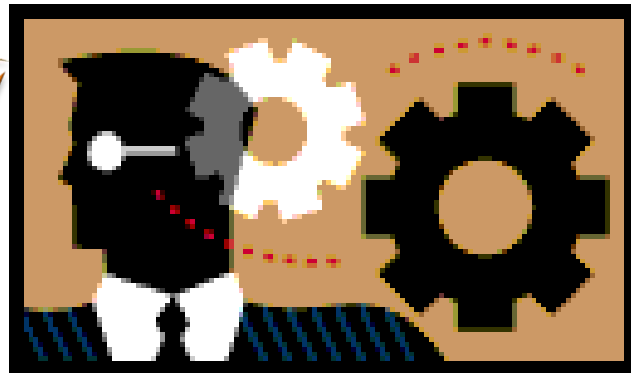
Summary and conclusions

# What's in it for me?

## *The user view*

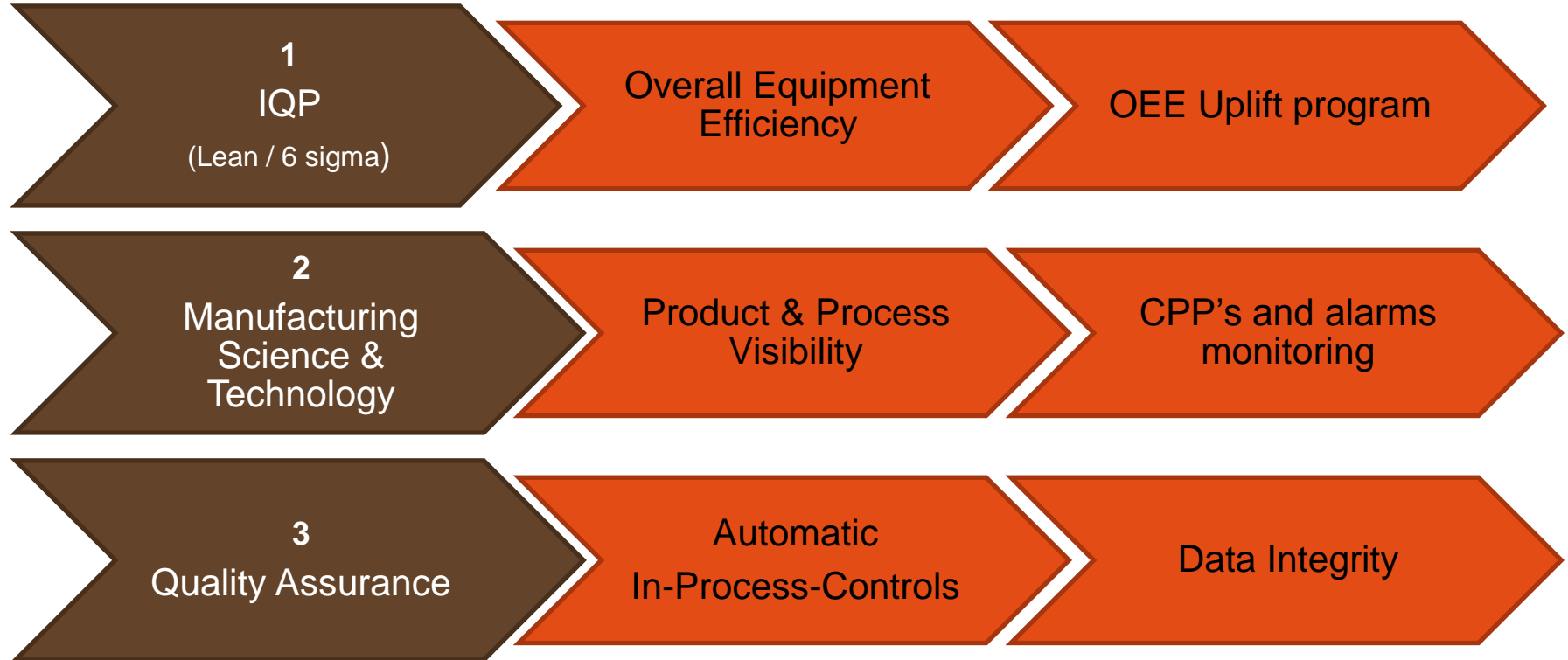
What's in it for me?

Who am I?  
(Who is the user?)



# Summary: Main business benefits

## *The Factory of the Future*



# 1. OEE (Overall Equipment Efficiency)

## *Options and possibilities*

Provide information on WHAT is happening and WHY

- Site performance and bottleneck (2017)
- Process Unit performance (2016)
- Campaign
- Batch
- Equipment
- Phases
- Microstoppages



What

Management

Why

Root Cause analysis. Problem solving

Granularity

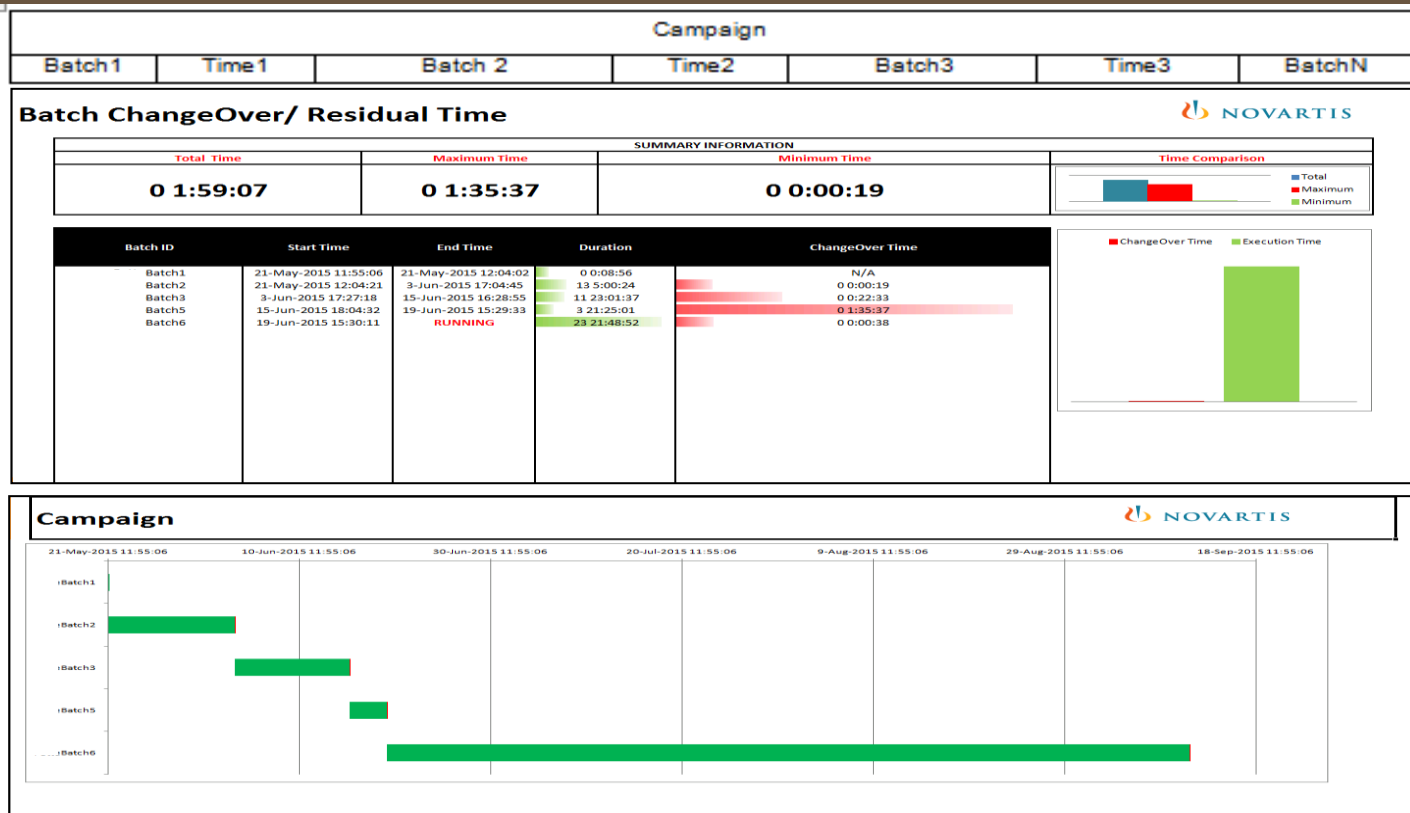




# 1. OEE: Campaign

*Idle time interval between batches of ONE campaign*

Process unit  
Site  
Campaign  
Batch  
Equipment  
Phases  
Microstoppages



# 1. OEE: Batch

*Batch efficiency: Compare across batches or machines*

Process unit  
Site  
Campaign  
Batch  
Equipment  
Phases  
Microstoppages

## Machine Efficiency Comparison By Batches Within Campaign

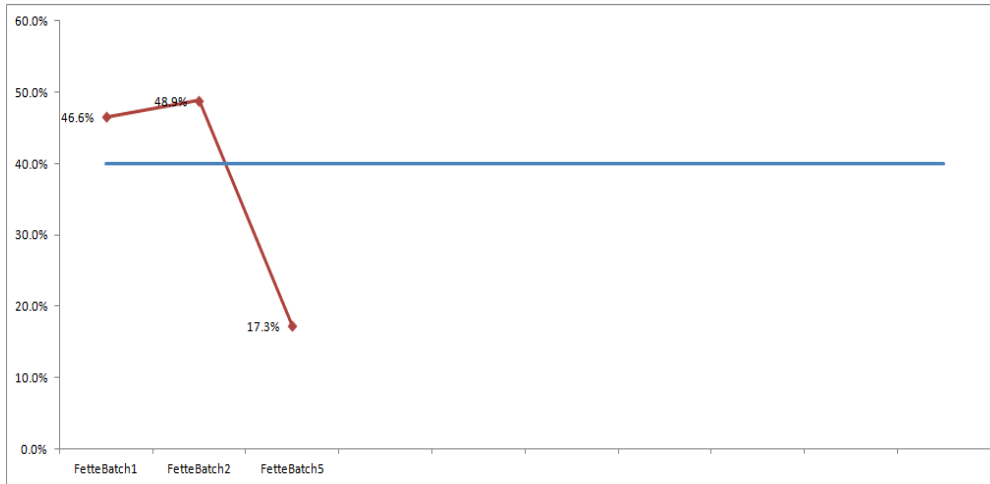


Efficiency Target	40%
-------------------	-----

Batch	Machine Efficiency
Batch1	46.6%
Batch2	48.9%
Batch5	17.3%
	#N/A
	#N/A
	#N/A
	#N/A
	#N/A
	#N/A
	#N/A

Drilldown

Refresh



# 1. OEE: Equipment

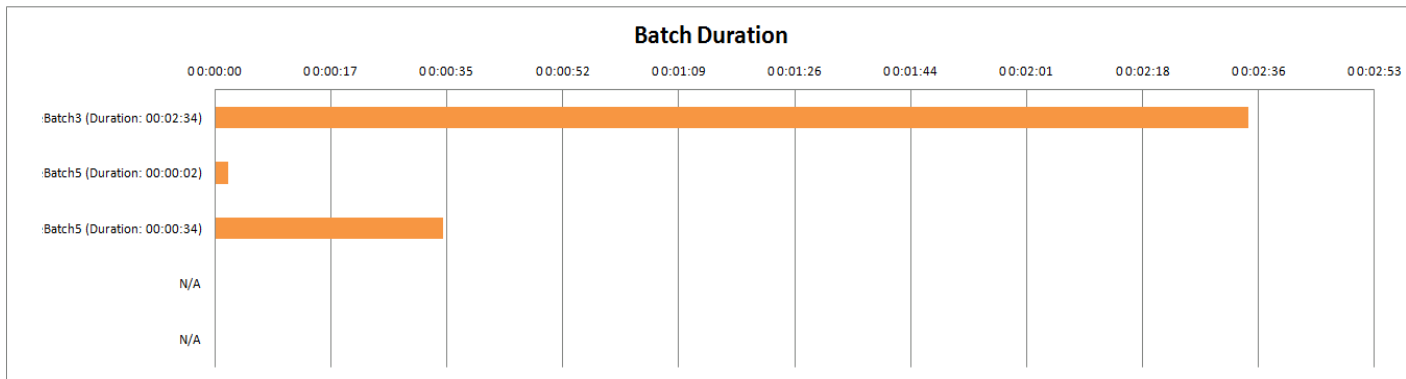
## Machine cycle time: Compare batch-to-batch

Process unit  
Site  
Campaign  
Batch  
Equipment  
Phases  
Microstoppages

### Compare Operation Times



Product:	Galvus Met 50/850 mg	Operation:	Setting run	State:	Running	<a href="#">Refresh Batches</a>	
Select a Batch:	:Batch3 (Duration: 00:02:34)	Start Time:	15-Jun-2015 16:26:05	End Time:	15-Jun-2015 16:28:39	Duration:	0 0:02:34
Select a Batch:	:Batch5 (Duration: 00:00:02)	Start Time:	18-Jun-2015 16:26:17	End Time:	18-Jun-2015 16:26:19	Duration:	0 0:00:02
Select a Batch:	:Batch5 (Duration: 00:00:34)	Start Time:	18-Jun-2015 16:26:20	End Time:	18-Jun-2015 16:26:54	Duration:	0 0:00:34
Select a Batch:	N/A	Start Time:	N/A	End Time:	N/A	Duration:	N/A
Select a Batch:	N/A	Start Time:	N/A	End Time:	N/A	Duration:	N/A



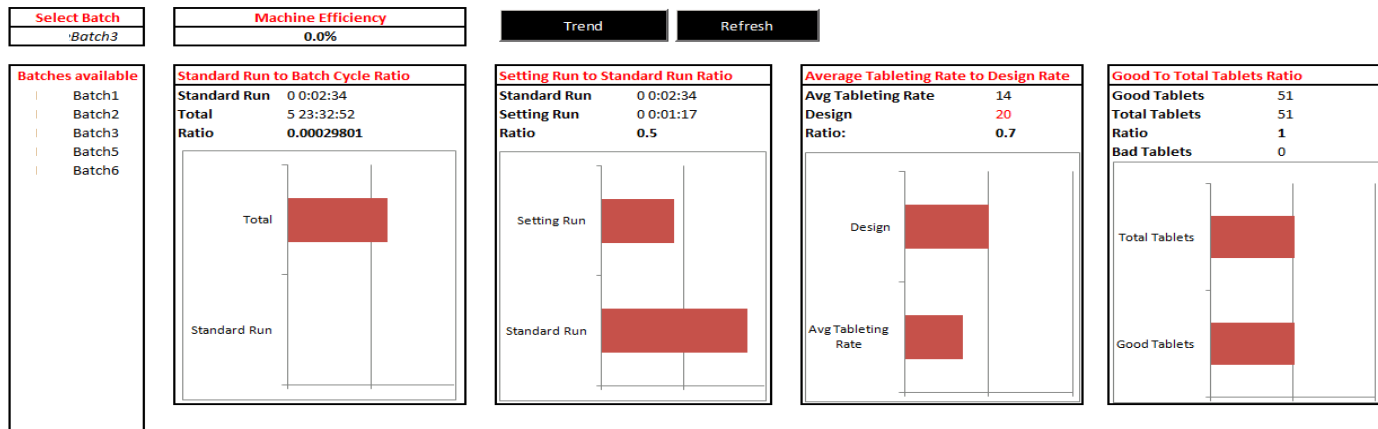
# 1. OEE: Phases. Machine efficiency

*Factors: Setting run, standard run, tableting rate, good tablets*



## Machine Efficiency for Individual Batches

Process unit  
Site  
Campaign  
Batch  
Equipment  
Phases  
Microstoppages



What is available now:

- ✓ Tableting rate
- ✓ Tablets produced
- ✓ Current time


Next steps:

- ❖ Target production
- ❖ Projected production complete time
- ❖ You know @ Real time – Production will be on time or delayed

# 1. OEE: Micro-stoppages

## *Drilldown to causes of stoppages*

Process unit  
Site  
Campaign  
Batch  
Equipment  
Phases  
Microstoppages

<div> <div>Refresh</div> <div>Pareto of Events</div> <div>Duration/Category</div> </div> <div>  </div>									
SUMMARY INFORMATION									
Occurrences		No. Of Categories		Total Duration of Microstoppages			Longest Duration of Microstoppage		
10 Time(s)		2 Categories		14 days, 22:49:15			8 days, 23:16:46		
Product	Product Name	BatchID	Operation Mode	Phase	Duration	Diagnosis Group	Diagnosis Code	Diagnosis Text	
2	Galvus Met 50/850 mg	CM-BATCH-3	Rechnerlauf	Held	0 1:17:57	Control Terminal	1216	Kommunikationsprobleme Historian <-> Presse	
2	Galvus Met 50/850 mg	CM-BATCH-3	Rechnerlauf	Held	3 21:20:59	Control Terminal	1216	Kommunikationsprobleme Historian <-> Presse	
2	Galvus Met 50/850 mg	CM-BATCH-3	unbekannt	Held	0 0:01:04	Production Procedure	5000	Achtung: Stopp-Funktion deaktiviert	
2	Galvus Met 50/850 mg	CM-BATCH-3	Rechnerlauf	Held	2 0:29:49	Control Terminal	1216	Kommunikationsprobleme Historian <-> Presse	
2	Galvus Met 50/850 mg	Batch1	Standardlauf	Held	0 0:00:18	Production Procedure	5190	Einzelwert Gewicht außerhalb T2-Grenze (Station 1)	
2	Galvus Met 50/850 mg	Batch1	Standardlauf	Held	0 0:01:38	Production Procedure	5146	Tabletten-Gewichts-s-rel-Grenze überschritten (Station 1)	
2	Galvus Met 50/850 mg	Batch1	Standardlauf	Held	0 0:00:40	Production Procedure	5146	Tabletten-Gewichts-s-rel-Grenze überschritten (Station 1)	
2	Galvus Met 50/850 mg	Batch2	Standardlauf	Held	0 0:04:12	Production Procedure	5146	Tabletten-Gewichts-s-rel-Grenze überschritten (Station 1)	
2	Galvus Met 50/850 mg	Batch2	Standardlauf	Held	8 23:16:46	Production Procedure	5190	Einzelwert Gewicht außerhalb T2-Grenze (Station 1)	
2	Galvus Met 50/850 mg	Batch5	Standard run	Held	0 0:15:51	Production Procedure	5190	Individual value weight outside T2 limit (Station 1)	

Longest time machine was stopped / most frequent causes of stoppages are best visualized in **Pareto Charts**

## 2. Product and Process robustness

### *Options and possibilities*

#### Alarm information, aggregated view

- Impact analysis
- Duration
- Max. excursion
- Aggregated and pareto view
- Etc.

#### Process and Product robustness

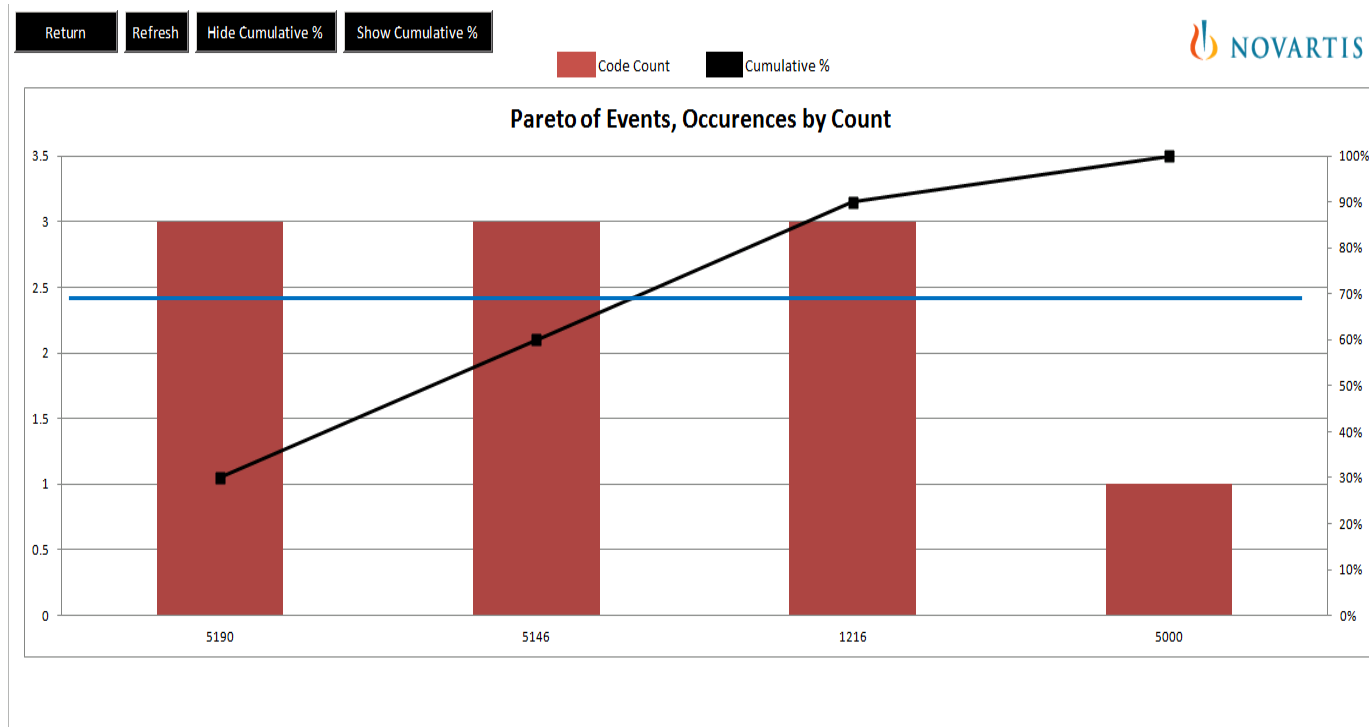
- Critical Process Parameters (CPP's) monitoring
- Early warnings
- Increased knowledge about Process and Product
- Yield



## 2. Product and Process robustness: Alarm pareto chart

*Apply 80/20 rule to identify stop diagnostics activated by occurrence*

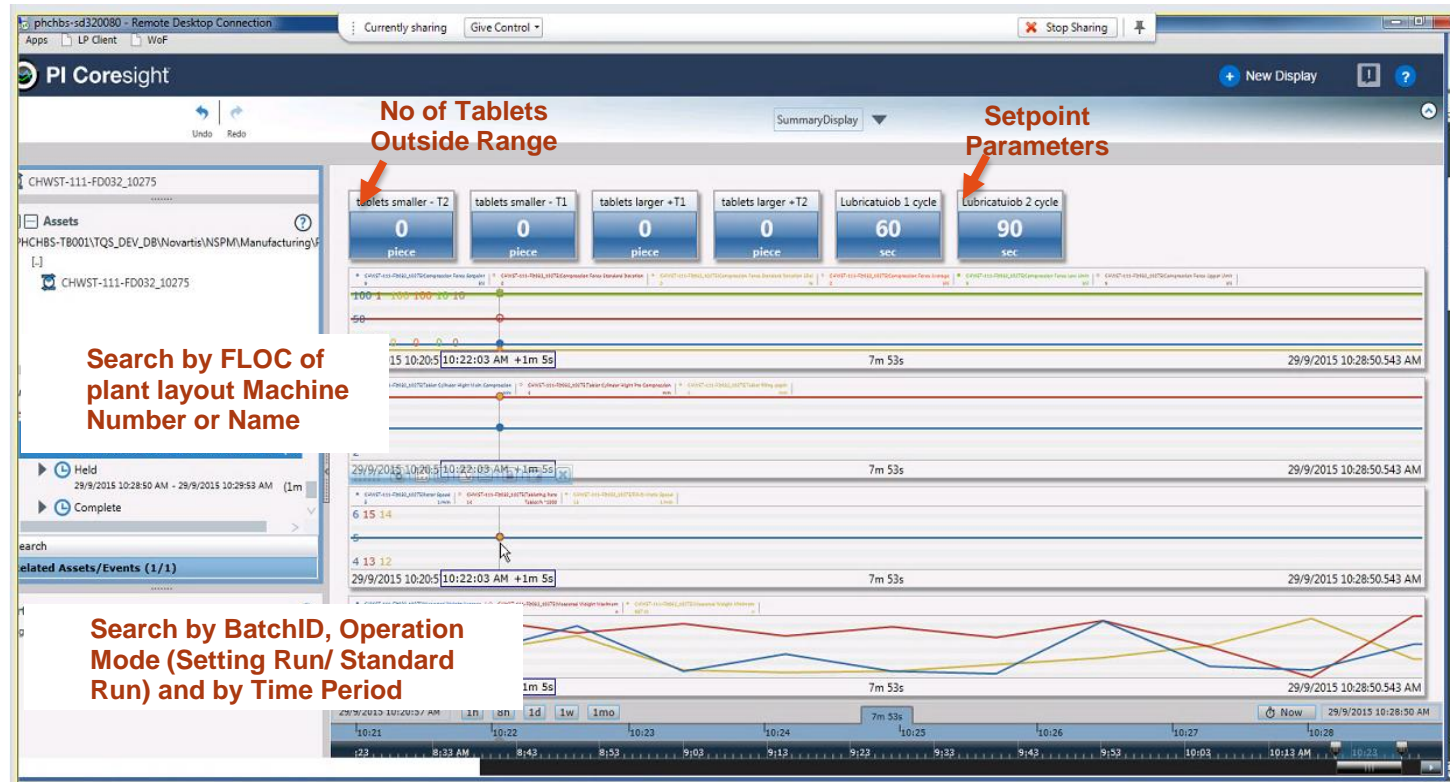
Alarms  
CPP's



## 2. Product and Process robustness: CPP's view

*Compression force, filling depth, cylinder height, average weight*

Alarms  
CPP's





# 3. Automatic in-process-controls

## *Options and possibilities*

### Goal

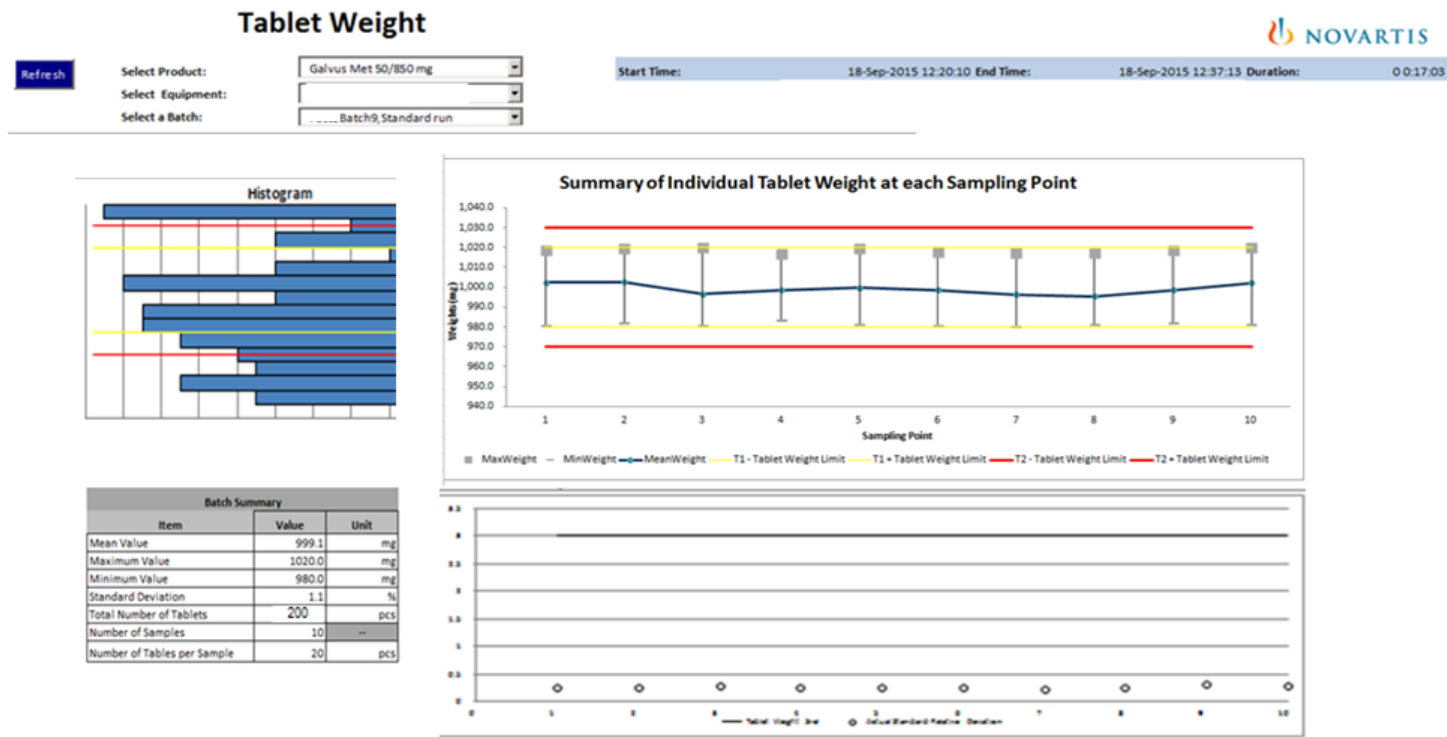
- Eliminate manual sampling
- Feedback loop with sampled values
- Minimize operator presence in the room
- (What causes the deviations: equipment or people?)
- Eliminate paper
- PAT?
- Many machines have «embedded» PAT sensors we are not using («PAT ready»)
- Crawl before running!!



# 3. Automatic in-process-controls

## Tablets weight aggregated and statistical view

Aggregated  
Detailed

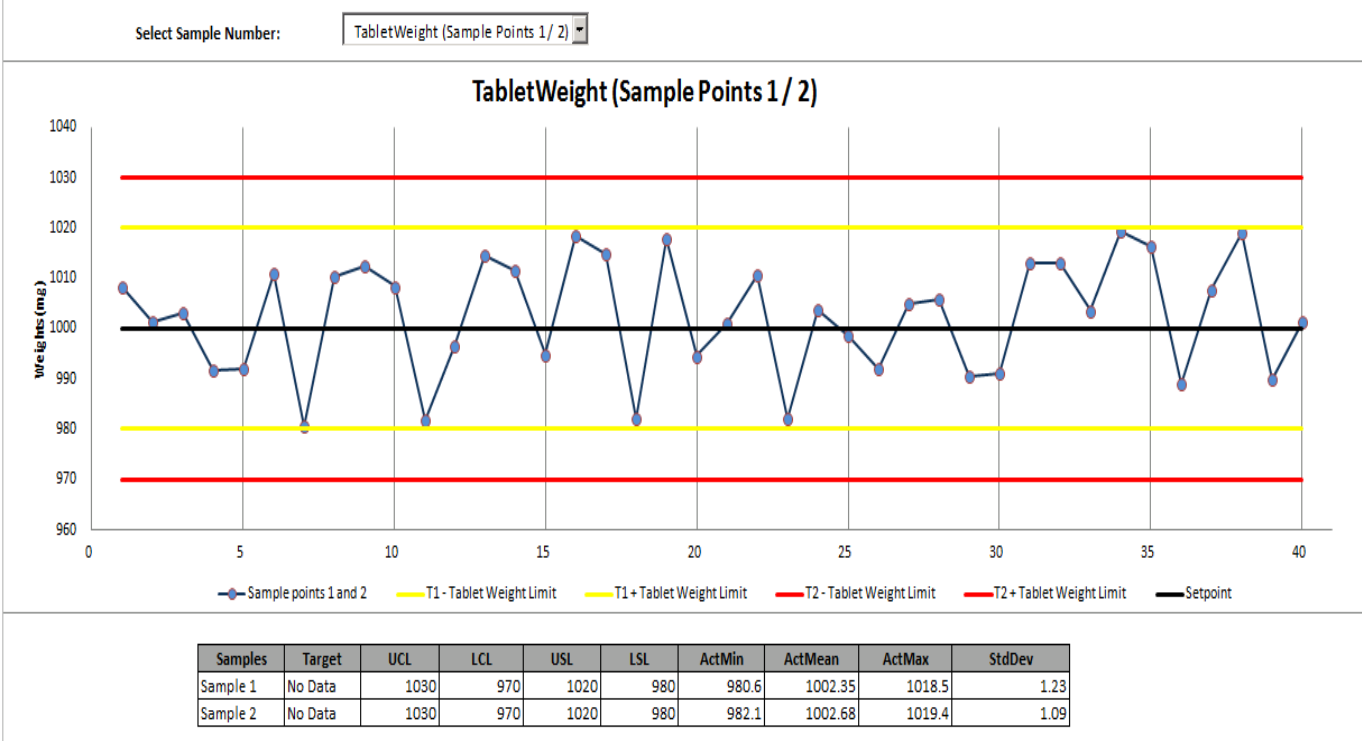


# 3. Automatic in-process-controls

## Tablet weight detailed view

Aggregated

Detailed



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The Factory of the Future:

- What does it mean?
- Is it possible today?

## Solution

Standardization initiative

Right infrastructure, partnership  
and commercial agreements

Global data model

## Business Challenge

Identify the USER

Provide a Role based  
information

Engage the User by providing  
actionable information

## Anticipated Results

**Increase OEE,**  
and drive it in a consistent manner

Increase **product and process robustness**  
and knowledge

**Increase productivity.**  
Avoid manual in-process-controls. Avoid paper.

**Increase quality.**  
Robust automatic In-process-controls

# Antonio Buendia

## *Contact Details*

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# Thank You