



## Building Business Intelligence in Pipeline Operations

Presented by Christine Frazier-Hollins

#### Agenda

Introduction

Business Challenge

Advanced Analytics Toolbox

Development

Solutions

**Business Impact** 

Lessons Learned



## **Building Business Intelligence** in Pipeline Operations



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Operations Engineer
Chevron Pipe Line Company
OSIsoft Users Conference
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#### About Chevron Pipe Line Company

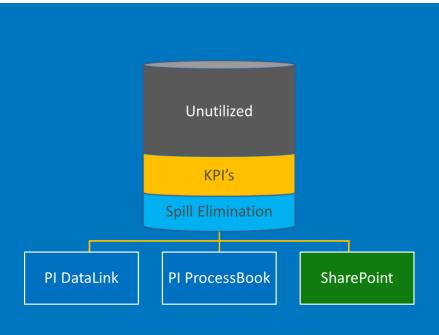
Chevron Pipe Line Company, headquartered in Houston, Texas, is an indirect wholly owned subsidiary of Chevron Corporation.

Operates pipeline assets that transport crude oil, refined petroleum products, liquefied petroleum gas, natural gas and chemicals within the United States.

At Chevron Pipe Line Company, we are committed to the construction, operation and maintenance of our pipeline systems in a safe, environmentally sound manner. Safety is always a top priority in any activity we undertake.

## The Business Intelligence Challenge at Chevron Pipe Line Company





How data was used at Chevron Pipe Line Company (Initial State)

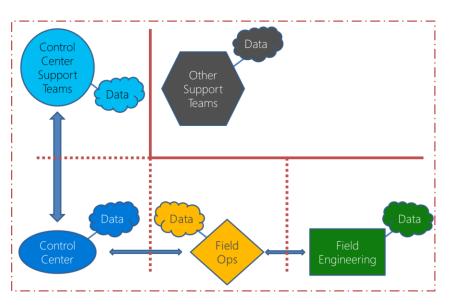
- PI System Enterprise Agreement
  - Key Tools used:
    - PI ProcessBook
    - PI DataLink
- Challenges:
  - SCADA primary source of data
  - Tool usage narrow scope
  - Dependent on power users for information
- Need to transform raw data into meaningful and useful information for the purpose of analysis



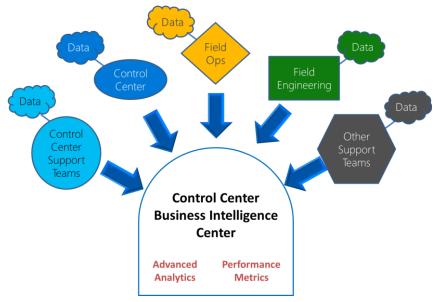
#### The Challenge



#### **Initial State**



#### **Future State**



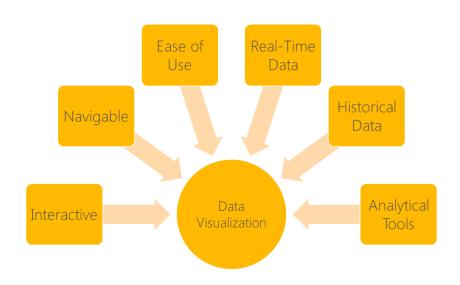
#### The Challenge



#### User Knowledge Base

Experience Inexperience MS SharePoint MS Excel PI System MS Internet End User Tool Awareness

#### **Visualization Requirements**



# The Advanced Analytics Toolbox

## **Advanced Analytics Toolbox Business Drivers and Impact**



#### **The Dashboard Desire**

 "an easy to read, single page, real-time user interface, showing a graphical presentation of the current status (snapshot) and historical trends of an organization's key performance indicators to enable instantaneous and informed decisions to be made at a glance."

#### **Operational Data Console Solution**

- Real-time tiered visualization customized for a broad user base
- Built in analytic tools for proactive system monitoring, evaluating bottlenecks, and cost reduction opportunities
- Spill Elimination performance and sensitivity evaluations
- Data trending/exporting capability



## **Advanced Analytics Toolbox Development**

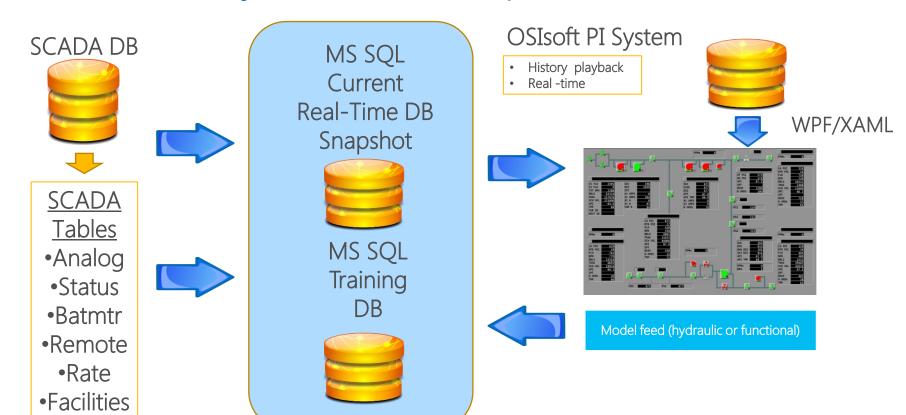


Tools Available	Why not Chosen
PI DataLink	<ul> <li>Pros: Works with Excel;         Data Manipulation     </li> <li>Cons: Infrequent use and unfamiliar to target audience</li> </ul>
PI ProcessBook	<ul> <li>Pros: Display capability;         Programmability; Playback functionality     </li> <li>Cons: Aesthetics; Greater functionality desired to maximize data integration</li> </ul>
Web Parts/SharePoint	<ul> <li>Pros: Familiar environment</li> <li>Cons: Managing user access control; resolution; limited interactivity</li> </ul>

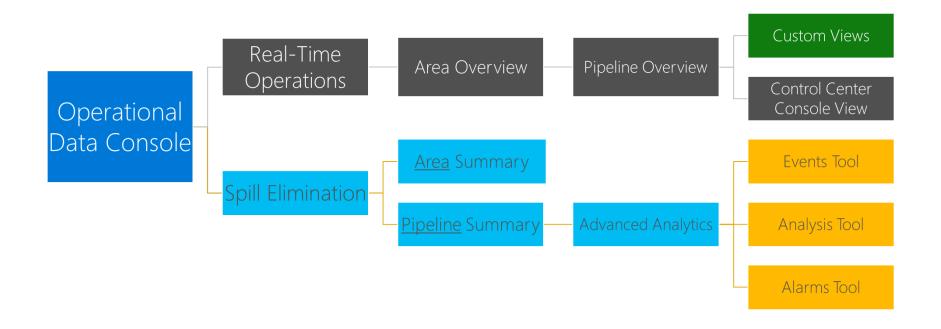
- Hybrid self contained solution
  - Leverage MS Visual Studio
    - Windows Presentation Foundation (WPF) application with browser-type navigation
    - XAML platform with .NET managed code
  - Leverage PI System
    - Asset Framework (AF)
    - AF SDK
  - Benefits
    - Ability to build in standard analysis tools for application across multiple data sets
    - Accessible
    - Automatic Updates
    - Intuitive Navigation and Manipulation for casual users



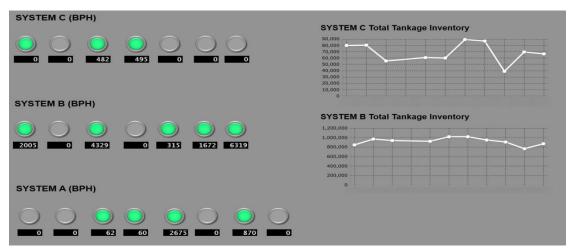
#### Advanced Analytics Toolbox Implementation



## Advanced Analytics Toolbox Visualization Track



## Operational Data Console Sample Real-time Visualization: High Level



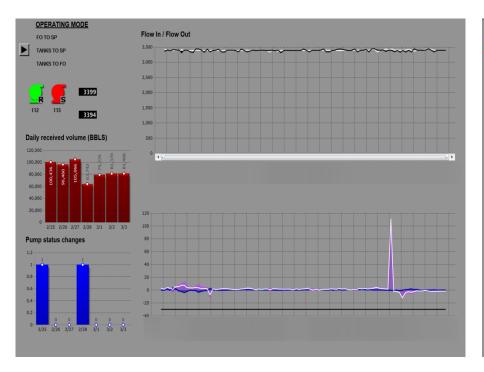
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Direct trending and exporting of all PI Points

Custom KPI's



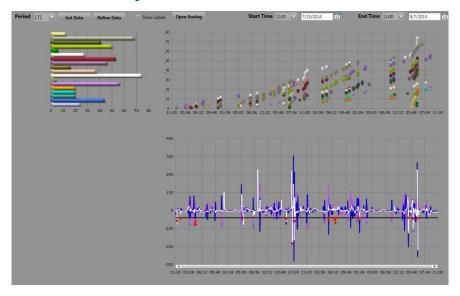
## Operational Data Console Sample Real-time Visualization: In-Depth



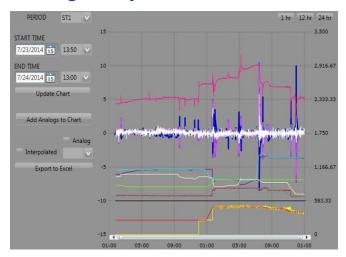


#### Operational Data Console Sample Built-In Advanced Analytics Tools

#### **Events Analysis Tool**

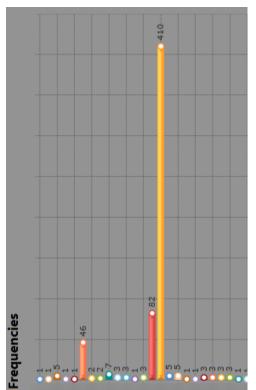


#### **Analog Analysis Tool**





## Operational Data Console Sample Actionable Intelligence in Alarming







#### Advanced Analytics Toolbox Data Integration Solution

#### Field Data

- Calibration and Proving
- Maintenance and Repairs
- **Product Quality**
- Inventory

#### Spill Elimination

- Sensitivity Improvements
- **Alarm Limits Optimization**
- Performance metrics
- Compliance Audit

#### Alarm Management

- **Alarm Audits**
- Reports
- Alarm Analysis
- Cause and Effect Analysis













#### Advanced Analytics

- Spill Elimination analysis
- Operations and equipment
- History playback
- Event/Incident analysis
- Predictive analysis
- Diagnostics

#### **CC** SharePoint Business Intelligence Center

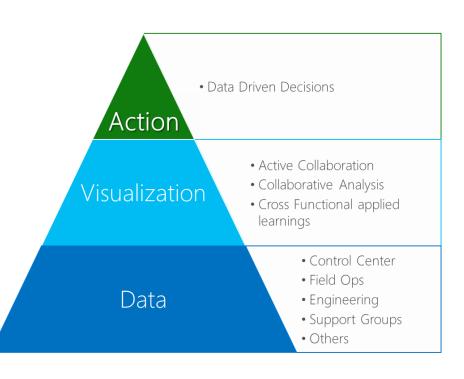




#### **Lessons Learned in Improving Business Intelligence**



- Sharing Information = Improved Communication
- Reduction of gap between data and information
- Development of enhanced leading metrics, failure predictions, and preventative measures
- Driving data utilization
- Closing the gap between "I think" and "I know"



#### Chevron Pipe Line Company: Building Business Intelligence in **Pipeline Operations**



#### Business Challenges

- Transform raw data into meaningful and actionable information
- Effective sharing of information across multiple functional groups and varying levels of tool competency amongst users

#### Solution(s)

- Leverage PI System (AF, SDK) and Microsoft components to create a set of multifunctional analytical tools for a broad user base.
- Utilizing PI AF structure to drive **Business Intelligence** Transformation.

#### **Results and Benefits**

- Closing the gap between "I Think" and "I Know"
- Driving up data utilization in decision making.
- Sharing information = Improved communication



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#### Questions

Please wait for the microphone before asking your questions

State your name & company





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