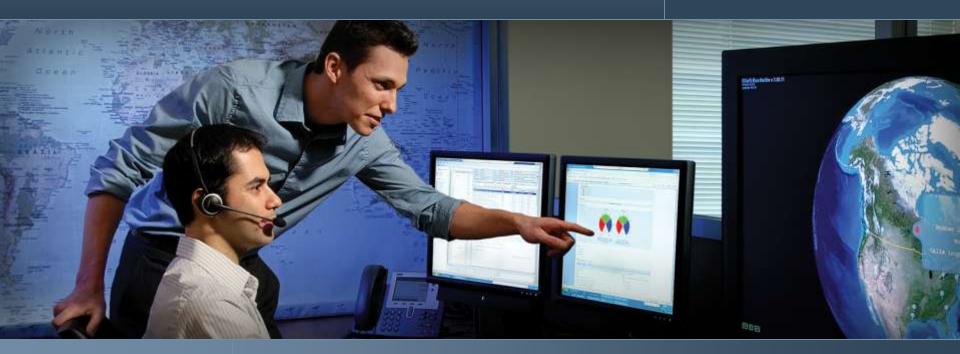


Regional Seminar Series

New Orleans, LA



How Customers are Maximizing the Value of their PI System

Kumar Bangalore Marketing Manager OSIsoft

October 27, 2010

Real Time Information - Currency of the New Decade

Objective



- Identify customers getting a relatively high value from their PI Systems
- Understand how they are using the PI System
- Note trends in the industry

Summary - Benefits



COMPANY

BENEFITS

IBM Vermont

\$ 10 million/year



Cascades (paper)

\$ 385 K+/year



Oji Paper

\$ 470,000/year



Alyeska Pipeline

\$ 1 million/year



Pertamina

\$ 25-30 million/year



CENACE

\$ 2 million/year



IBM Vermont - Monitoring



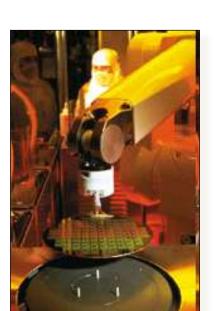
- Semiconductor manufacturing
- 200 mm wafer size, test 300 mm

IDM.

\$10 million/year

- >3.2 million sq. ft. of facilities
- Started in 1957
- ~18,000 tags PI Server
- Some tags scan at millisecond rates
- 1,000 SPC charts monitor the tags
- Advanced Analytics / Data Mining





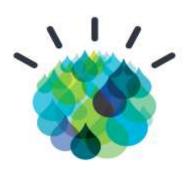
IBM Vermont - Reduction in Water Usage



- Direct effect
 - Lowers water bill



- Project to reduce water usage may not be justifiable based solely on lower water bill.
- Secondary, but significant, effects
 - Lowers energy costs (moving water around)
 - Lowers equipment costs (less water to process)
 - Lowers maintenance costs (less equipment)
 - Lowers water treatment costs (chemicals)



California's Water-Energy Relationship



Every year water-related energy use consumes

- 19 % of state's electricity
- 30 % of its natural gas
- 88 billion gallons of diesel fuel

Demand is growing



Source: "California's Water-Energy Relationship", California Energy Commission, Nov. 2005, CEC-700-2005-011-SF

IBM Vermont - Energy Recovery from Water







Go a step further

Recover energy from the water

- Heat energy (temperature) (heat recovery)
- Electricity (kinetic & potential energy)



Lake Champlain Vermont's Greatest Water Resource

IBM Center of Excellence for Enterprise Operations Advanced Water Management: SMART and Sustainable

Close Supplier Relations



Kinetic Energy Recovery



Ultra Pure Water Treatment Efficiency

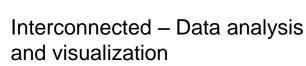


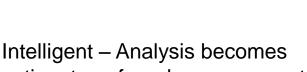
Instrumented - Obtain and

*



collect real time data



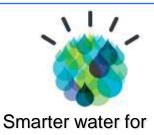




Manufacturing Use Efficiency



action, transform how we operate

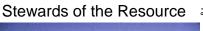


a smarter planet









IBM Vermont - Results



\$3.6 million annual savings



Water Usage



Rates: + 66% since 2000 Usage: - 29% since 2000 Purchases: -\$742K/yr

Water Treatment Costs



Annual Costs: - \$598K/yr

Water Related Energy Costs



Annual Costs: -\$2,278K/yr

Manufacturing Capability



Up 30% since 2000 (excluding 2009)

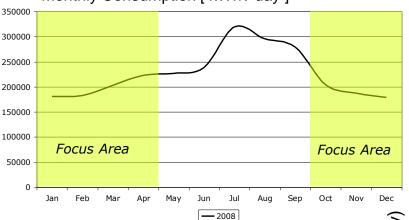


Note: Energy cost savings are higher than other cost savings

IBM Vermont - Smart Energy Usage





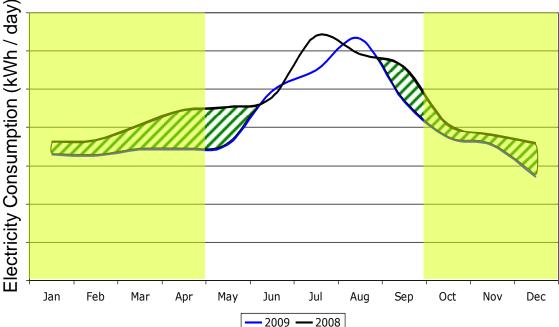




Free winter cooling

2008 vs. 2009 Central Utility Plant Electricity Curve Monthly Consumption [kWh / day]





IBM Vermont - Peak Power Management

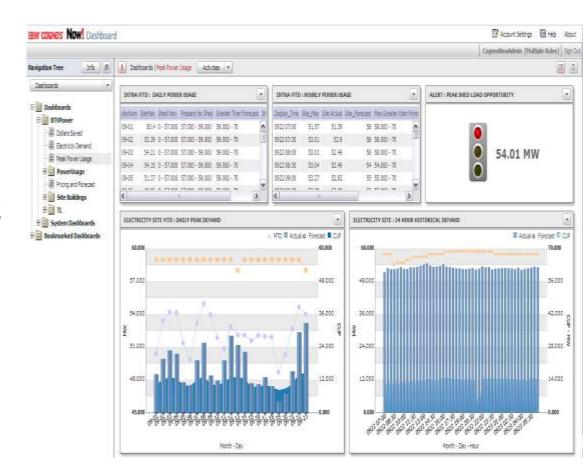


Manage maximum power consumption to:

- Lower Electrical Cost
- Avoid infrastructure investments
- Reduce Green House Gas emissions

Requires complex data gathering and analysis

- Multiple data sources
 - Deep Thunder
 - ISO-NE Market Pricing
 - Power Meters
 - Site Data
- Predictive capability to forecast load shedding opportunities
 - ISO-NE 24 Hr Ahead Program



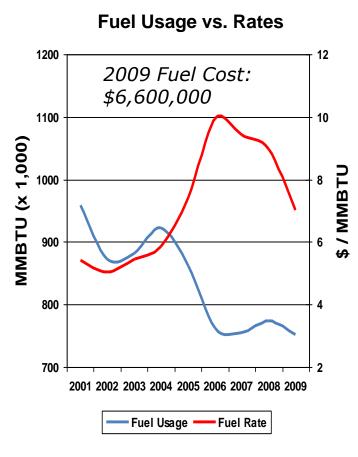
IBM Vermont - Smart Energy Usage



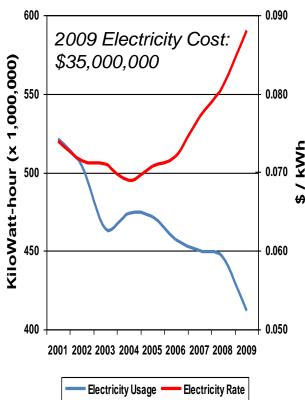
\$6.5 million annual savings











SINCE 2001

Fuel Usage



Rates: + 30%

Usage: - 21%

Electricity Usage



Rates: + 19%

Usage: - 21%

Cost: -\$6.5M/yr

Plant Capability



Up > 30%

Cascades - Challenges



\$4 billion in revenues



- Overall energy bill ~\$350 million
- Mills focus mostly on production
- Energy KPIs hard to evaluate (weather, production ...)
- Need simple KPI delivered in real time
- Previous KPI was GJ/Unit
 - Did not consider all the influencing factors

Cascades



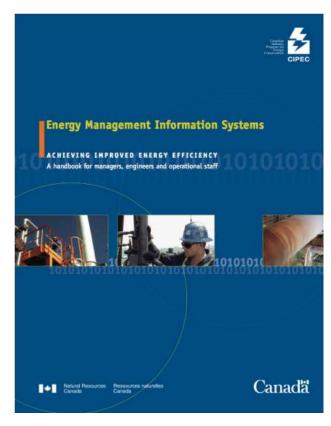
Implemented Energy Management Information System (EMIS)

Use the PI System to collect production and energy

consumption data

- New KPI in \$\$\$
 - cost of energy consumption
 - available in real-time
- Energy is a variable operating cost, not a fixed overhead charge.



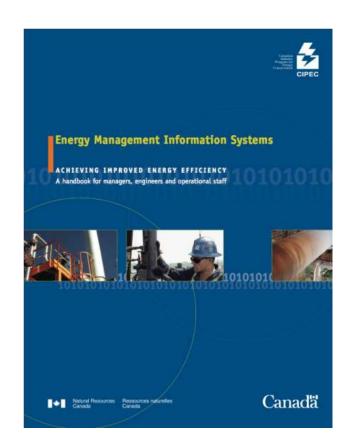


EMIS - Sections



EMIS deliverables

- Early detection of poor performance
- Support for decision making
- Effective performance reporting
- Auditing of historical operations
- Identification and justification of energy projects
- Evidence of success
- Support for energy budgeting and management accounting
- Energy data to other systems



EMIS - Early Detection of Poor Performance



Table 1. Examples of typical problems that cause higher energy costs

Typical Problems	Monitoring Frequency
Process Operations	
 incorrect set-points 	hourly
 fouled heat exchangers 	daily
 advanced controls switched off 	hourty
 poor control timing 	hourly
Boilers	
poor air-fuel ratio	hourly
 fouled exchangers 	daily
 excessive blow-down 	hourty
 incorrect boiler selection 	hourly
Refrigeration	
fouled condenser	daily
air in condenser	daily
 incorrect superheat settings 	daily
 high head pressure settings 	daily
 incorrect compressor selection 	hourty
Compressed Air	
• leaks	daily
 poor compressor control 	daily/hourty
incorrect pressure	hourly



Steam • Leaks	Emile.
(25/27/1/07)	hourty
• failed traps	hourty
 poor isolation 	hourly
 incorrect set-points 	hourly
 Low condensate return 	hourty
Space Heating/Cooling	
 excessive space temperature 	hourty
 excessive fan power use 	hourly
overcooting	hourly
 heating and cooling 	hourty
 high chilled water temperature 	hourty
Power Generation	
 poor engine performance 	hourty
 incorrect control settings 	hourty
 poor cooling tower operation 	hourty
 fouled heat exchangers 	hourty

Appropriate monitoring frequency depends on the application.

Cascades - Results



Energy Savings from EMIS

- Prevent waste
- React now, not when receiving the bill
- Identify best practices
- Optimize process set points
- Stabilize the process

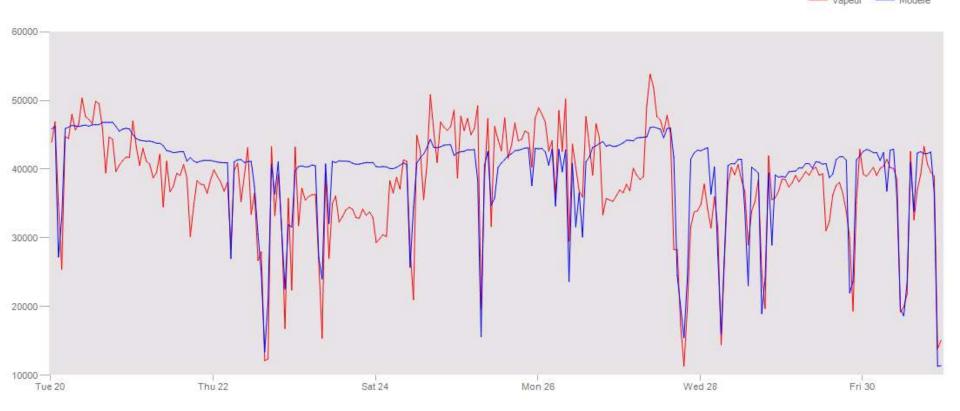


Cascades Energy Management System



Example: Steam over usage after a shutdown





Cost of steam over usage = \$8,000 in 2 days

Cascades - Benefits



- A paper machine cut by 15% natural gas consumption by evaluating cross effects and optimizing dampers and an extra 115K\$/year in shutting down a 300HP fan.
- A paper machine's natural gas valve locked down (150K\$ saving/year)
- A small converting mill identified a problem costing them
 10K\$ per month
- Paper mill saved 90K\$ in 3 months by optimizing energy source selection based on real-time pricing
- And the list expands every single day...
- ROI < 1 year at Corporate Level based on the deployment speed.
- Overall benefits = \$385 K+/year

Cascades

Cascades - Recommendations





- Send information back to operations
- Talk with \$\$\$
- CUSUM charts provide crucial information

Oji Paper





Largest paper company in Japan

6th largest in the world

~\$11 billion in revenues

Oji Paper - Challenge & Solution



- Crew had little concerns for the cost of operations they were involved in
 - Displaying cost instead of quantity would raise their cost awareness.
 - Timeliness of real-time updates would allow for immediate improvement in the following shift.
 - Graphing the comparison of the top performance and the current operation results would stimulate crew's consciousness for improvement.
 - Changed units from yen/kg to yen/day so that crew can see how much their work makes per day.

\$470,000 improvement in one year as a result

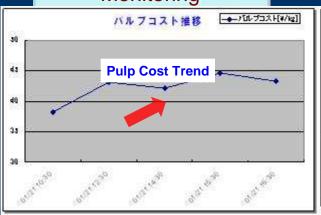


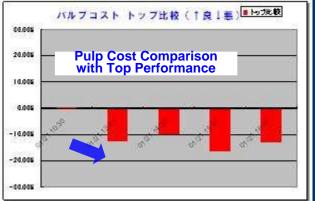
Real-Time Operation Progress Display - Oji Paper





Real-Time Cost Trend Monitoring ★Comparison with Top Performance (Conscious Improvement)





★Monitor Rejection %, Stock Blending %, Density & Flow Variation → Action for Improvement

Caveats - KPIs (Boise)



 Need to be able to identify when changes in cost are due to changes in

Raw Material Costs

VS.

Recycled Material

(indicates quality issue)

VS.

Process Changes



- Constantly updating raw material costs to reflect reality is counterproductive.
- Optimizing costs in one shift can cause the next shift to have to make up for it.

Alyeska Pipeline







- 800 miles long
- 48" diameter pipe
- 5 Pump Stations
- Marine Terminal
- 1.4 Million bpd operating capacity
- Logistics & Operations centers in Valdez, Anchorage, and Fairbanks

Alyeska Pipeline





Brooks Range

Alyeska Pipeline





Tanana River Bridge Crossing

Alyeska Pipeline - Challenges & Solution 🕻



- Extreme environmental conditions
- No infrastructure roads
- If Maintenance team does not have the right parts, job does not get done.
- Leverage the PI System to know ahead of time
 - what the problem is
 - what parts are needed to fix the problem
 - what tools are needed for the job



Alyeska Pipeline - Challenges & Solution 🌾

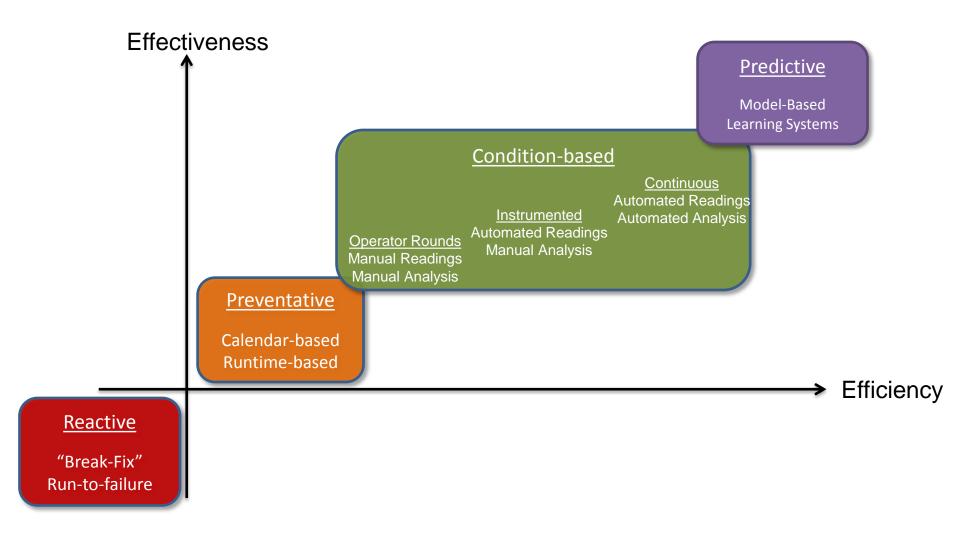


- 30-years in operation
- Large number of SMEs about to retire
- Capture knowledge of SMEs in models



Alyeska Pipeline -Evolution of Maintenance Strategies





Alyeska Pipeline - Benefits



EDRC BENEFIT	ANNUAL SAVINGS
Regulatory Calendar-based PM Automation	
DOT Valve Strokes – Reduced Field Man-Hours	\$400,000
Function Testing of Valves – Reduced Field Man-Hours	\$100,000
DOT Relief Valve Testing	\$50,000
Tank Level PM's	\$35,000
Continuous CBM and PBM Algorithms	
Unplanned Downtime Avoidance	\$350,000
Device Deviation Monitoring – Reduced Field Man Hrs	\$150,000
FIRST YEAR ANNUAL SAVINGS	\$1,085,000





Indonesia's National Integrated Oil & Gas Company

Benefits \$25-30 million/year













Pertamina Downstream



Assets

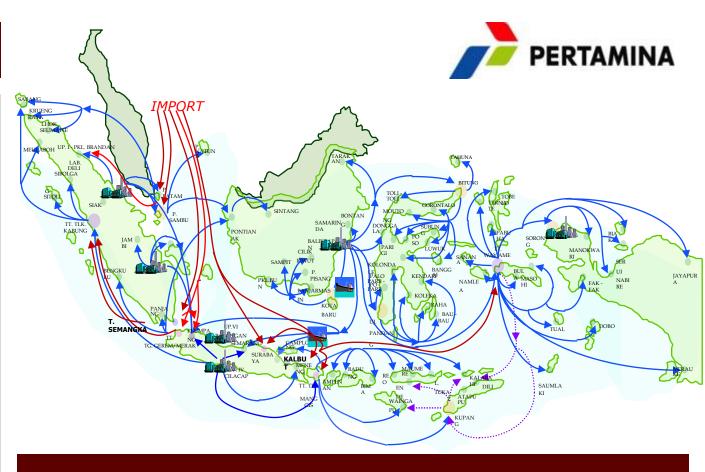
6 Refineries : 1,034 Million bbl/day

120 + Depots

98 Vessels

3,400 Fuel Stations

Sales Volume: 1,200 Million bbl/day (92 % Market Share)



One of the most complex Downstream Supply Chains in the world

Pertamina – Challenges (early 2007)



Process,
People,
Structure

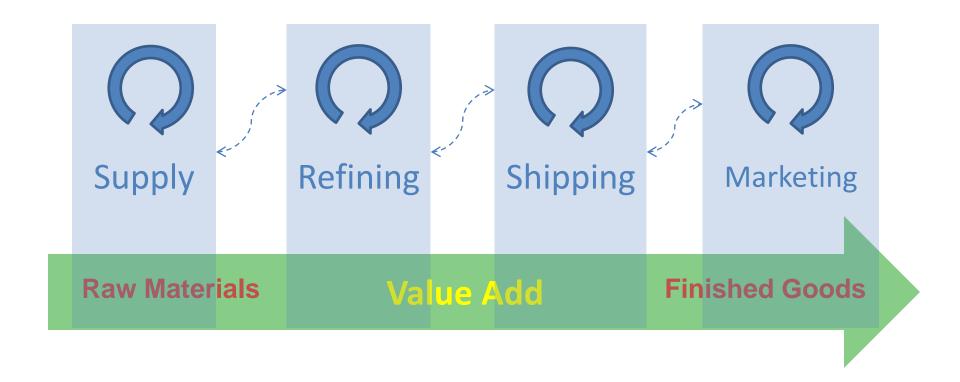
- Business process based on functional units, planning based on functional target, no one is accountable for downstream margin.
- "Legacy" structure, rigid interfaces between Refining & Marketing, creating silos within the organization.
- No single point of coordination for Supply operations.

Systems

- Lack of integrated system for planning optimization and scheduling
- No coherent single view of downstream timely operational data
- Unable to track Plan vs. Actual

Rephrasing & Generalizing





Pertamina - Integrated Downstream Dashboard

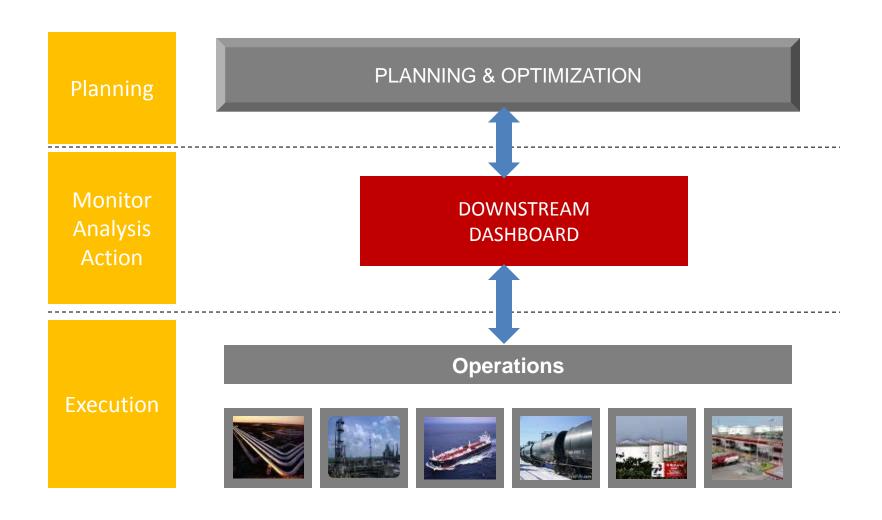


Objectives:

- Consistent single view of entire downstream supply chain.
- Integrated real time data from Crude Purchases to Secondary Distribution.
- Decision making support (normal operations, supply chain disruptions)

Pertamina - Integrated Downstream Dashboard





Pertamina - HQ Control Room Design



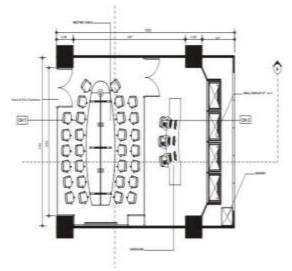
Design Objectives

- Single operations room for Refining, Supply, Shipping & Marketing.
- Ergonomic working environment.
- Direct communication to refineries, vessels and depots.
- Single wall display



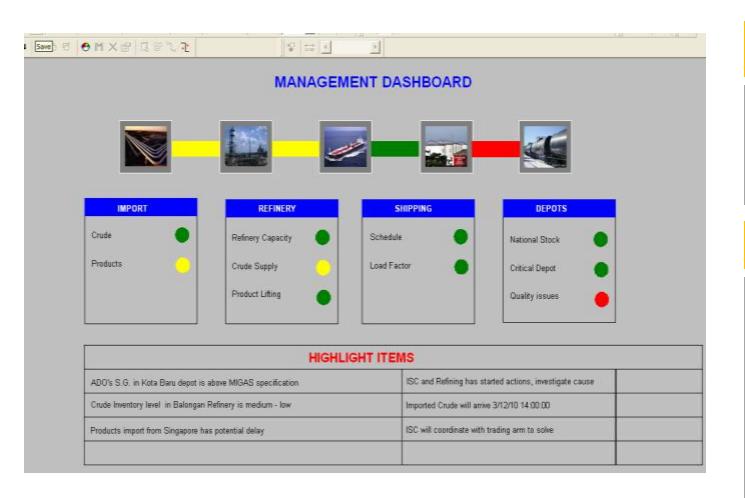






Pertamina - Main Dashboard Display





Objective

Management
 View of Entire
 Supply Chain

Features

- Easy to understand "traffic lights"
- Highlighted items
- Drill down capabilities

SUMMARY – Integrated Downstream Dashboard





	BEFORE - 2007	AFTER - 2009
Working Environment	4 Operating Groups, Separate floors	Single floor, in Control Room
Planning process	Functional Silos	Integrated planning and operations from end to end
Data Timeliness	Outdated, not synchronized data	Real time and near real time data
Data Visibility	Limited view of supply chain data	Single coherent view
Monitoring tools	Manual monitoring - Excel	Track plan vs. actual through ProcessBook, Web

Pertamina - Benefits



Tangible Benefits

- National stocks maintained at optimal level
- Reduced Critical Depots (stock outs) by 65 %
- Reduced Demurrage by 40 %
- Better loss monitoring & control

US\$ 25 – 30 Million/Year

Intangible Benefits

- Better Team Work & Coordination
- Better Decision Making
- Faster response to supply chain problems
- Integrated end to end downstream visibility

"Downstream First"

Mindset







CENACE (Ecuadorian National Power Control Centre)

ISO responsible for coordinating the real time operation of the national power grid including ties with neighboring countries of Colombia and Perú; It is also in charge of administration of the Wholesale Electricity Market in Ecuador, South America.







Operation of the Electrical System is

- a highly specialized activity of extreme complexity
- designed to <u>secure supply of energy to the country</u>
- includes synchronous operation of the electrical systems of Ecuador and Colombia.







Currently 28 thermal power stations are in operation in Ecuador, belonging to 20 companies, 7 are private and 13 state owned, of which 14 have a larger fuel storage capacity to 200,000 gallons.

Actually no real time accurate integrated information is available at CENACE regarding:

- Fuel inventory at local sites
- Fuel volume consumptions of thermal power stations



Thermal power companies use the following fuel types:

- Diesel 2
- Fuel Oil 4
- Fuel Oil 6
- Low Octane Naptha



Fuel Storage infrastructure capacity for thermal generation totals: 19 million gallons of fuel oil, 7.7 million gallons of diesel and 1.9 million gallons of naptha.

The supply of fuel is running via:

- Pipelines
- Ship-tanks
- Land transfers by car-tanks





- The effective power of thermal unit generation in the interconnected national power system (S.N.I.) in Ecuador is 2,083.70 MW, accounting for 48% of the total effective power available. The guarantee of continuous electricity supply in the country depends highly on the availability of thermal generation and the reliable supply of fuel for its operation.
- US\$ 300 million are spent yearly by Ecuadorian power stations on fuel for electricity generation.







The OSIsoft tools used in the development of SICOMB project are among others as follows:



CENACE - Benefits



- Availability of accurate fuel information for energy planning
- Optimization of real-time operations
- Control and auditing of fuel use in power sector
- Timely availability of fuel oil to avoid problems of unavailability of electricity generation by lack of fuel
- For a company carrying 200,000 gallons of fuel/day
 - Benefits = \$ 2 million/year
 - Payback period = 1 year





Takeaways



- Comprehensive use of data
 - Process-wise (including energy & utility usage)
 - Time-wise (archived data, current data, prediction)
 - Integrated systems; global optimization
- Consider secondary effects also (e.g. water usage)
- KPIs in monetary units (\$\$\$)
- Model building
 - compare actual to expected
 - calculate value at each point in a process (water cycle)
 - Knowledge capture and dissemination



Thank you

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Supporting Slides

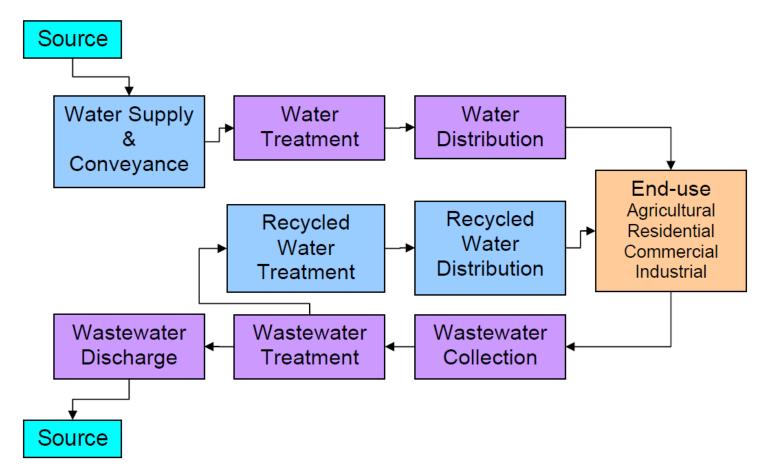


Supporting slides follow

California's Water-Energy Relationship



Figure 1-1: California's Water Use Cycle



Source: California Energy Commission

California's Water-Energy Relationship



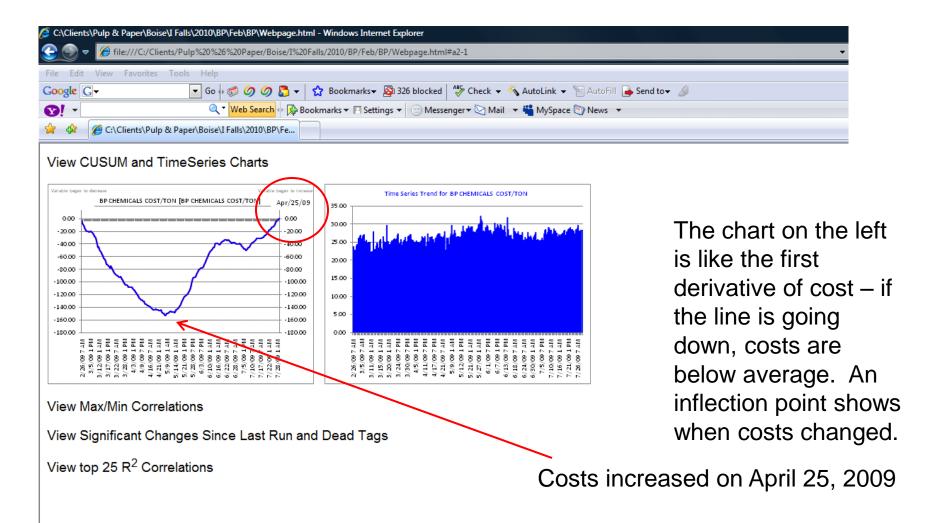
Table 1-1: Water-Related Energy Use in California in 2001

	Electricity (GWh)	Natural Gas (Million Therms)	Diesel (Million Gallons)		
Water Supply and Treatment					
Urban	7,554	19	?		
Agricultural	3,188				
End Uses					
Agricultural	7,372	18	88		
Residential					
Commercial	27,887	4,220	?		
Industrial					
Wastewater Treatment	2,012	27	?		
Total Water Related Energy Use	48,012	4,284	88		
Total California Energy Use	250,494	13,571	?		
Percent	19%	32%	?		

Source: California Energy Commission

Boise Inc. - Cost CUSUM and TimeSeries





Boise Inc. - CUSUM Chart



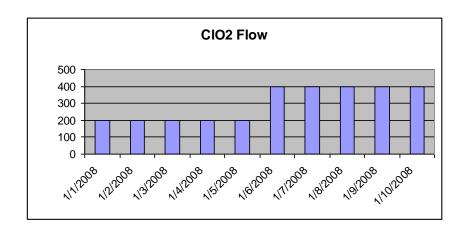
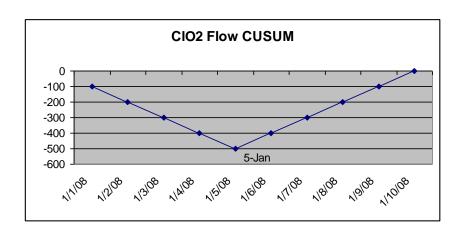


 Chart at left is the same normal time series chart



 The CUSUM chart shows us exactly when the change occurs, in this case, Jan 5