



2003
OSISOFT USERS CONFERENCE

RtPM: the Path to Operational Excellence

Unlocking Hidden Value in the Enterprise

Michael Saucier
Vice President - Marketing

People ...

... the greatest “hidden value”
in any organization.



RtPM: The Path to Operational Excellence

2003 OSISOFT USERS CONFERENCE SAN FRANCISCO CALIFORNIA USA

Productivity...

In order to achieve Operational
Excellence ...

people must become more and
more productive over time.



RtPM: The Path to Operational Excellence

2003 OSISOFT USERS CONFERENCE SAN FRANCISCO CALIFORNIA USA

Operational Excellence

The path to Operational Excellence
is NOT a “big-bang,”
it is incremental,
evolutionary and continuous.



RtPM: The Path to Operational Excellence

2003 OSISOFT USERS CONFERENCE SAN FRANCISCO CALIFORNIA USA

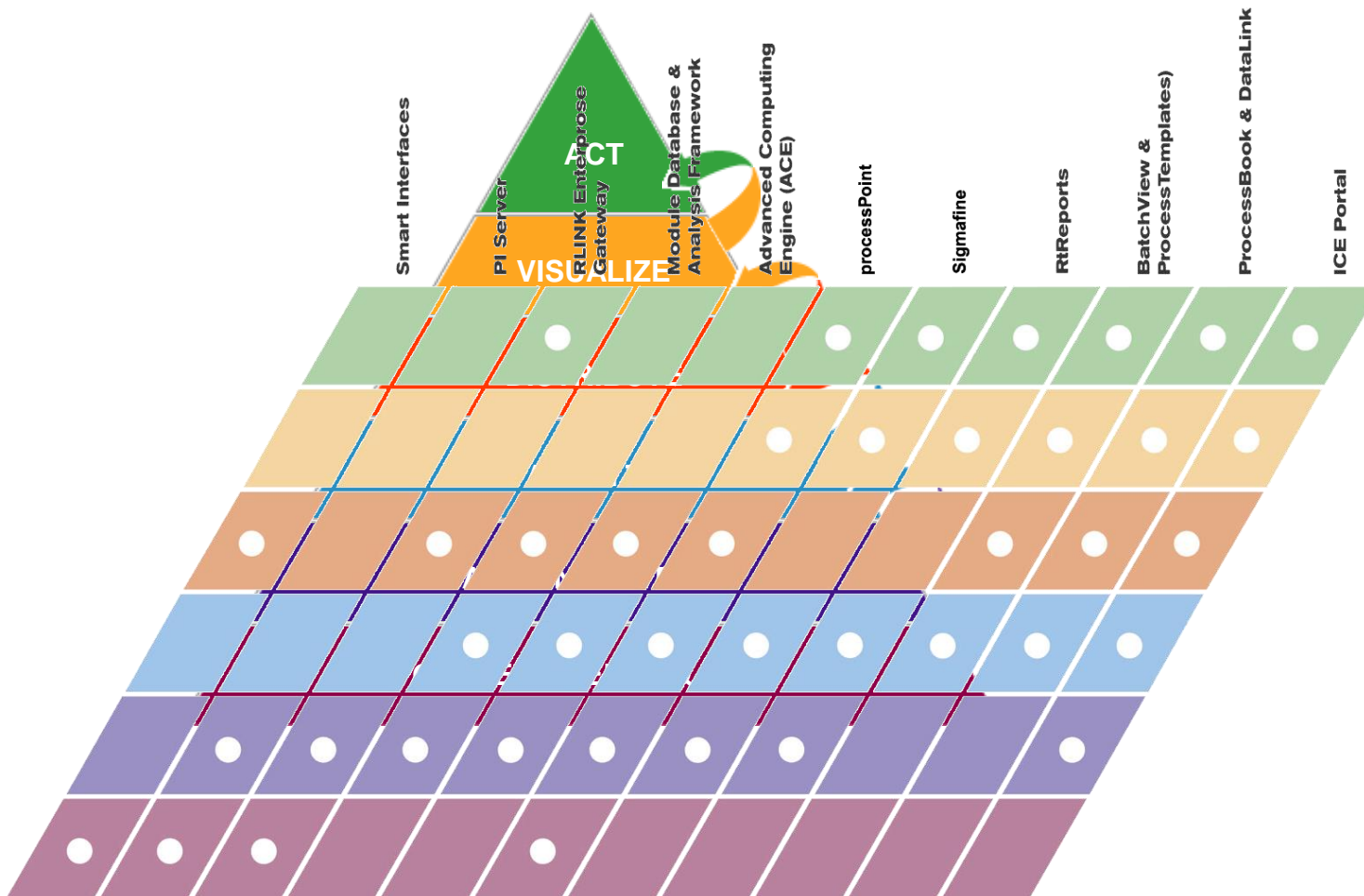
RtPM Platform



RtPM: The Path to Operational Excellence

2003 OSISOFT USERS CONFERENCE SAN FRANCISCO CALIFORNIA USA

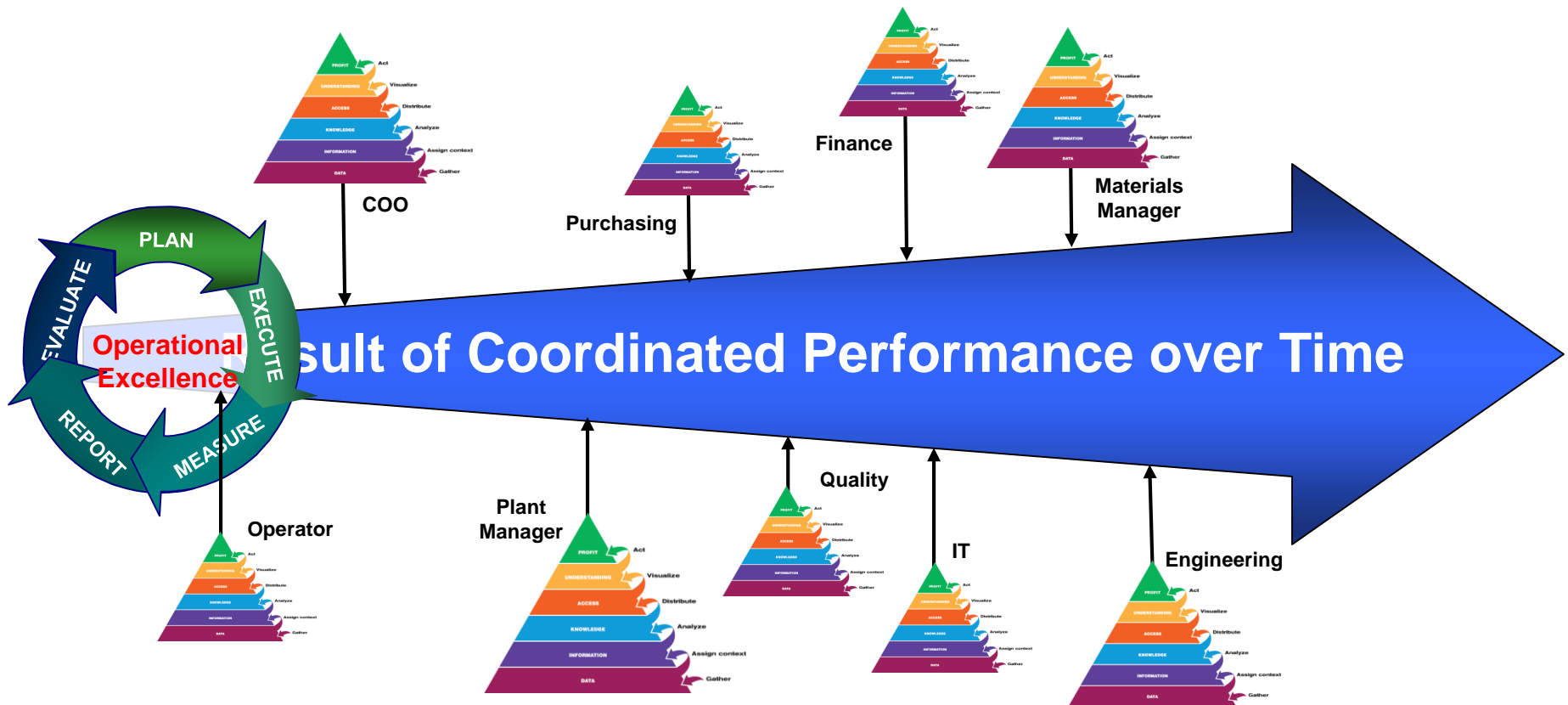
RtPM Product Mix



RtPM: The Path to Operational Excellence

2003 OSISOFT USERS CONFERENCE SAN FRANCISCO CALIFORNIA USA

RtPM Net Result



RtPM: The Path to Operational Excellence

2003 OSISOFT USERS CONFERENCE SAN FRANCISCO CALIFORNIA USA

Conference Tracks

- *Business Strategy*
- *Asset Management*
- *Improving Operations*
- *Generating Revenue/
Reducing Costs*
- *IT Monitor & Telephony
Topics*
- *Compliance/Reporting*
- *ProcessPoint &
Sigmafine*
- *System Management
Tips & Tools*
- *Current Status/Future
Plans of OSIsoft
Products*



RtPM: The Path to Operational Excellence

2003 OSIsoft USERS CONFERENCE SAN FRANCISCO CALIFORNIA USA



2003
OSISOFT USERS CONFERENCE

RtPM: the Path to Operational Excellence

Unlocking Hidden Value in the Enterprise