Your Portal to Performance

An Introduction to the RtPM Platform

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OSISOFTUSERS CONFERENCE 2004

Shifting Climates



- Economic recovery underway, but spending still scrutinized
 Pace of change accelerating
 Global competitiveness increasing
- Further specialization for profits

Technology Climate

- Security and Privacy
- New era of integration
- Proliferation of smart devices
- Managing complexity



The Customer Challenge

- Millions of events every minute worldwide
- Complex, interdependent
 businesses
- Uncertain economy
- Asset vulnerability to terrorism
- **Government regulations**
 - SarbOx 21cfr11 cGMP
 - Title V 1910.119 ISO9001

- Shareholder Scrutiny, all levels
- Employees more aware of rights
- Downward price pressure
- Material & labor costs rising
- New limitations on liquidity and raising capital
- Lawyers running amok

Do more ... with less

How are companies responding?

 Demanding more results from existing assets

- Agility

- Increased pressure on existing staff
 - Innovation
- Looking for sustainable differentiation
 - Customer Focus

Agility

"The corporations who win in the future will be those that thrive on change. Companies that build a culture of accepting change, that build a process implementation that allows for rapid change and standardization are uniquely positioned to take advantage of market transitions."

John Chambers

PRESIDENT AND CEO, CISCO SYSTEMS, INC.

Innovation

"If you can't differentiate yourself in this world, you get commoditized instantaneously. So we are constantly driving for more innovation, more differentiation and more technology. When I rally people inside GE, I say, 'Growth is out there to be had, but it's going to be uneven. Unless you are willing to make investments in the future, to take steps and stands, this is not a tide that's going to raise every boat. There are going to be clear winners and losers.'"

Jeffrey R. Immelt chairman and ceo, ge

Customer Focus

"The best and most sustainable innovation occurs where creativity and customer needs intersect. Good ideas don't just leap out of laboratories—they are called out by the clear voice of the customer and need to be reinforced with the right resources."

W. James McNerney, Jr. Chairman and CEO, 3M COMPANY

Information



What is RtPM?

RtPM is a software platform that provides secure, role-based, real-time access to relevant and integrated operational and corporate information.

Why is RtPM important?

The RtPM Platform unlocks the power of valuable data stored across the enterprise. Access to this data fuels the business decision cycle to drive collaboration and intelligent actions at all levels of the organization

The RtPM Platform





Internet

OSIsoft's Vision

Improving organizations by providing operational insights to <u>all</u> employees leading to better, faster, more relevant decisions

- Integrated platform and applications
- Secure and personalized, collaborative
- Cost effective and comprehensive

Today its about connections ...

People, Processes, Information, Connectivity

Today

- 10 times more connected people
- 100 times more network speed
- 1,000 times more connected devices
- 1,000,000 times more data

The OSIsoft RtPM Platform delivers better access to data and new methods of interacting with mission critical information





People need access at ALL levels



The Process Challenge

- Decisions are made at every level of the organization
- Local decisions are immediate, relevant, and have direct impact
- Rapid analysis instead of fixed reports

Goal:

Apply the best intelligence of the organization at the point where the decision makes a difference

The Information Challenge



Employees get 50%-75% of their relevant information directly from other people.



More than 80% of enterprise's digitized information reside in individual hard drives and in personal files.



Individuals hold the key to the knowledge economy and most of it is lost when they leave the enterprise.

The Connectivity Challenge Site A Site B



RtPM: One Version of the Truth

Corporate Strategy and Metrics Key Performance Indicators

> Customer Needs

Manufacturing Data

Operations

and IT Data

Supplier Constraints



OSIsoft will help you leverage RtPM

- Our focus on delivering a <u>platform</u> means more value for our customers
 - Complete spectrum = device agnostic
 - More std features = less custom code
 - Worldwide support = lower risk
 - Roadmap = Future Proof
 - What roles do our Partners play?

OSIsoft Ecosystem



Partners are strategic to both of us

OSIsoft with enable broadly, engage deeply

- Align partners with key market segments
- Increase investment in partners all new
- We want to align with your most valued partners!
 - Let's work together to create lasting partnerships



Call to Action

- Our commitment is to help you get more value from your investment in our products
- The User Conference is designed to deliver on that commitment
- So spend this week learning about RtPM, then challenge us with your most important business and technical needs

Partner Announcement

EMERSON. Process Management

