# The Use of Real-Time Data to Support Operations at Entegrus

Matthew Meloche, System Planning Engineer October 4<sup>th</sup>, 2016



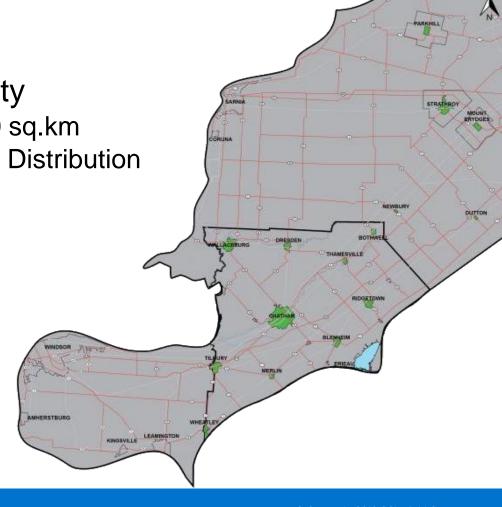


# **Agenda**

- A little bit about Entegrus
- Business Challenges
- Entegrus' Solution
- Conclusion

# **Entegrus Powerlines**

- Electrical Distribution Utility
  - 16 Urban Pockets over 2500 sq.km
  - Primarily 27.6 kV and 4.1 kV Distribution
- 100 Employees
- 40,000 Customers
- OSISoft User Since 2012
- ESRI ArcGIS with
- Survalent SCADA
- Harris Northstar CIS



# **Business Challenges**

- First appearance of Big Data in the utility
  - Limited time archival of smart meter and SCADA data
- Multiple consumers with differing data needs
  - Retention of granular data not just min, max, avg
- Complex verification, estimation and reporting
  - MDM/R, Regulatory Exercises



# **Business Challenges**

- Changes in customer expectations regarding communication
  - Reduce customer calls to call center
  - Communications department needed timely access to better information
  - Outage maps
- Regulatory environment becoming more complex



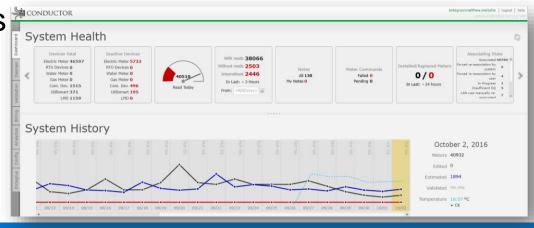
# **Entegrus' Solution**

#### **Conductor MDM**

- Backed by the PI System
- Business Intelligence layer
- Permanent record of all meter data and metadata

Integration with metering, reporting, customer information

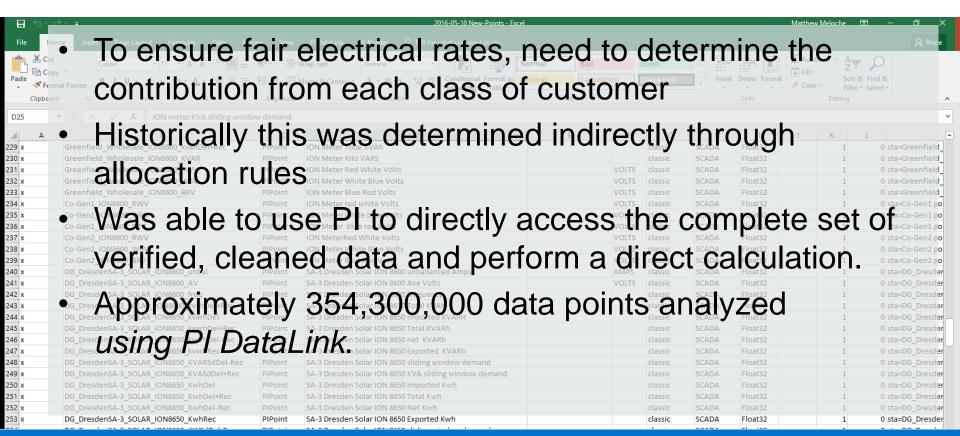
and IT security systems



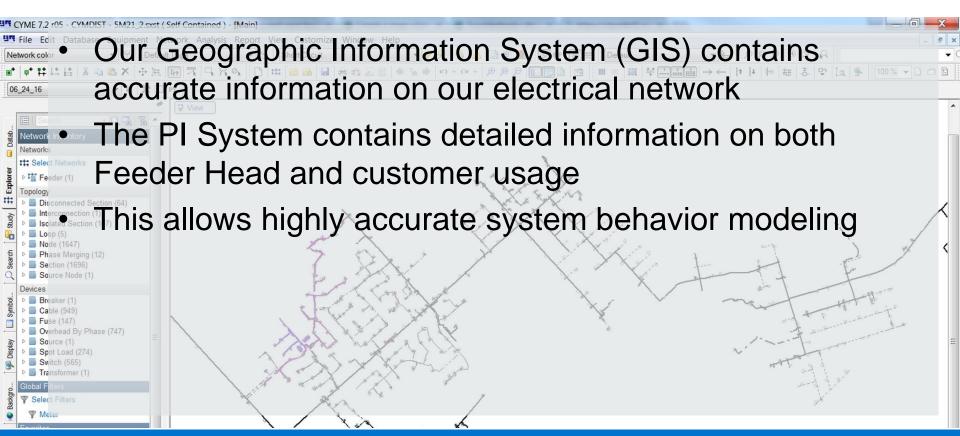
#### PI as SCADA Historian

- Integration between the PI System and the SCADA system
- Recording of all status and analogs
- Ability to replay sequence of events
- Managed through PI Builder

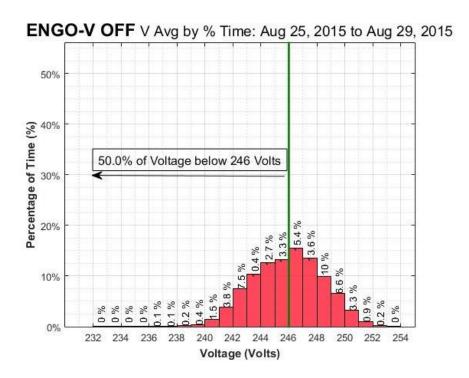
## **Example: Demand Allocation**

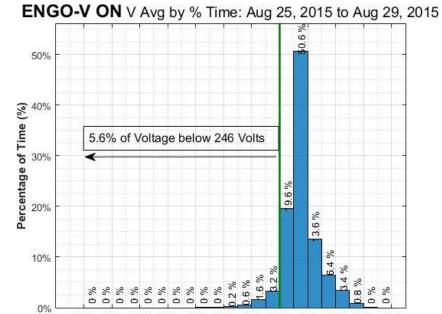


# **Example: Engineering Analysis**



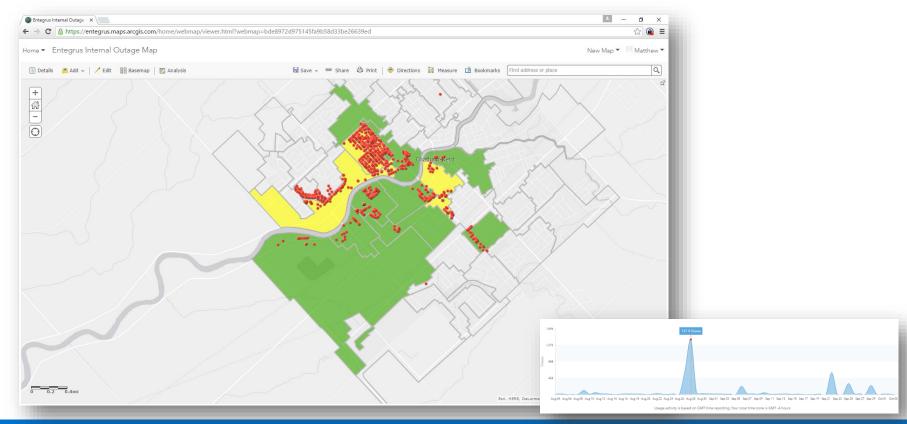
#### **Example: Smart-Capacitor Placement**



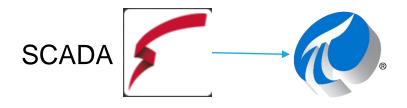


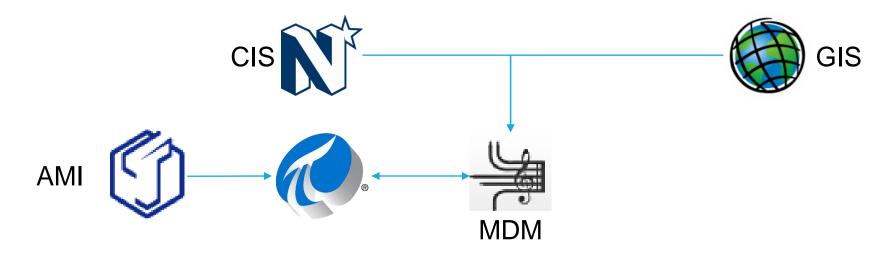
Voltage (Volts)

## **Example: Customer Notification**

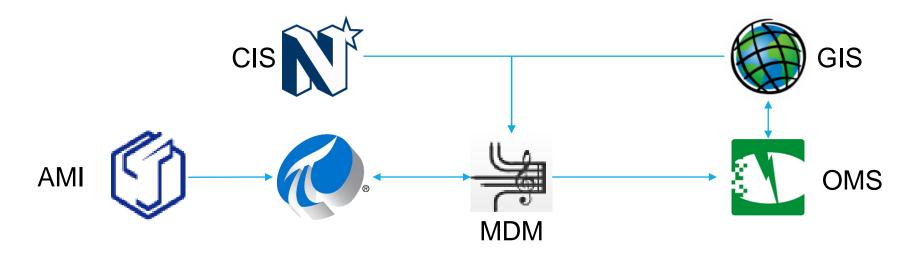


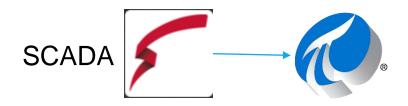


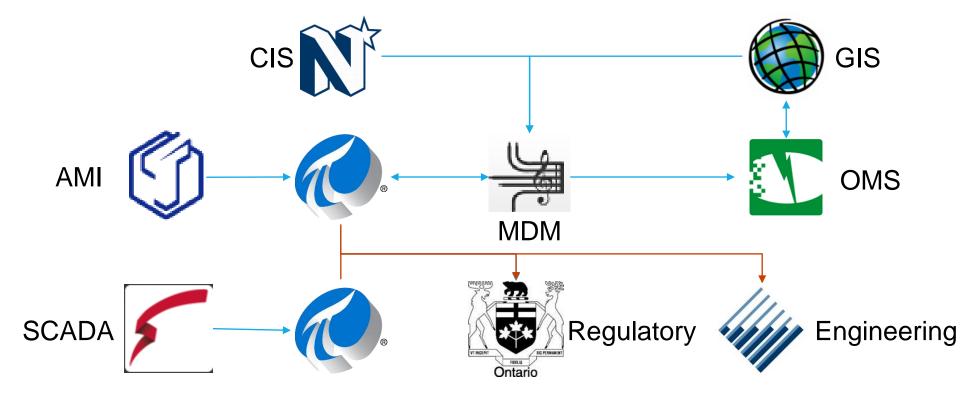














#### In Closing

#### **COMPANY** and **GOAL**

Entegrus Powerlines, an Local Distribution Company needed a stable consistent data Concentration, distribution and archival platform







#### **CHALLENGE**

Eliminate data silos and enable the transformation of our distribution grid

- · Huge increase in data volumes
- Rapidly increasing regulatory, customer and engineering requirements



Integrate the PI System with existing enterprise systems to provide a central place to access and store our operational data

- Integrations via Multispeak, ICCP, direct ODBC
- Data Access via Web services, SQL and PI DataLink

#### **RESULTS**

Using the PI System,
Entegrus has been able to
leverage existing
investments to enable new
applications and better
customer service



#### **Contact Information**

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#### Questions

Please wait for the microphone before asking your questions

State your name & company

#### Please remember to...

# Complete the Survey for this session



# Thank You

