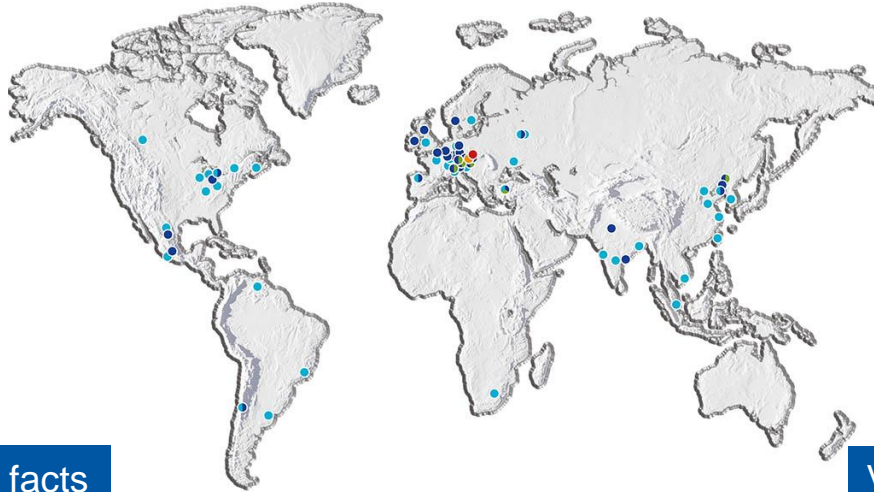


The Digital Productions Process @ RHI

From Process Information Management System in one plant of RHI AG to the global infrastructure for Industry 4.0 and BigData

DI Thomas Reiterer - Head of Department & Project Manager R&D Process Technology
DI Daniel Neubauer - Team Manager Business Applications Production

www.rhi-ag.com EXCELLENCE
IN REFRACTORIES **RHI**



- Sales
- Production
- Headquarters
- Technology Center
- Mines and raw material production

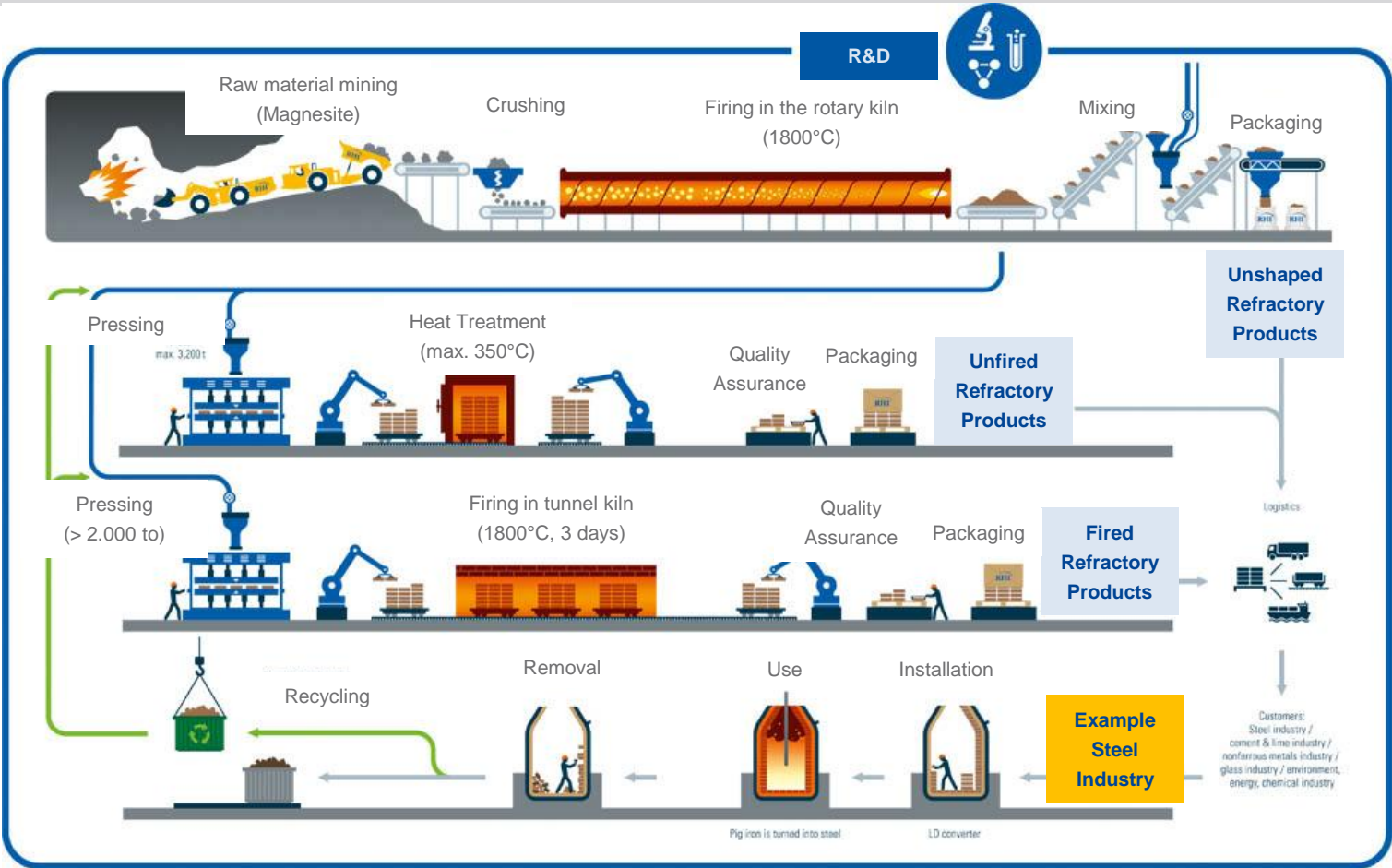
Key facts

- Focus on production, sale and installation of high-grade refractory products
- Revenues of € 1,651 million and operating EBIT of € 123 million in business year 2016
- 30 production sites and more than 70 sales and service sites, roughly 7,500 employees (>170 in R&D)
- Global partner for over 10,000 customers in more than 180 countries
- Technology leadership with close to the market R&D facilities and tailor-made products

Video – what is refractory?

[Video](#)

Our manufacturing process - schematic



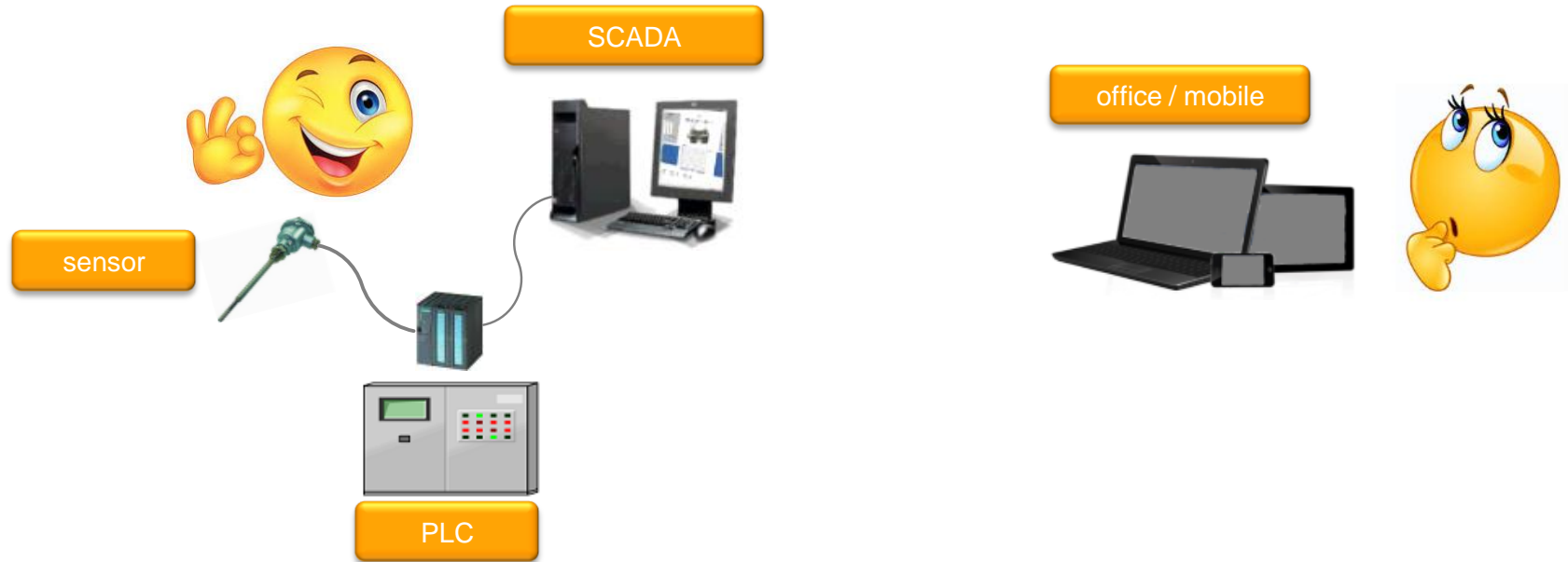
definition of PIMS @ RHI

(PIMS = Process Information Management System)

Intelligent and smart application of process data

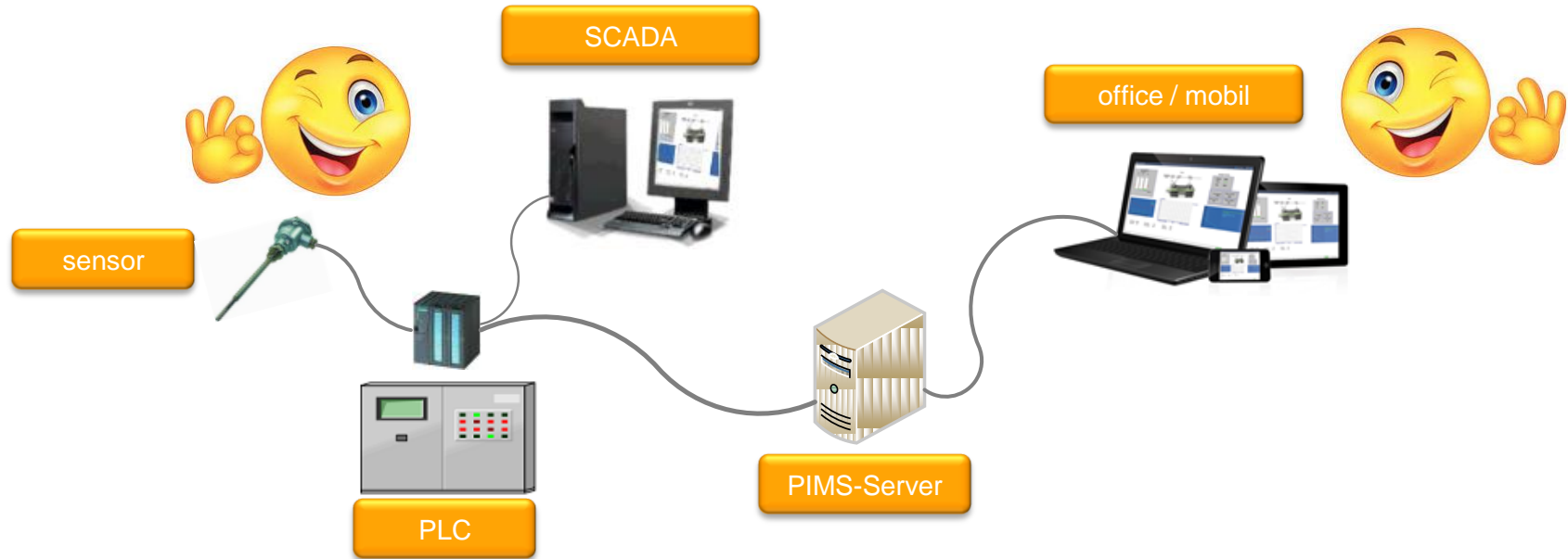
PIMS – definition (simplified, 1)

- saving, analyzing, visualizing and sharing of process-data *without* PIMS:



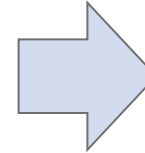
PIMS – definition (simplified, 2)

- saving, analyzing, visualizing and sharing of process-data *with* PIMS:



Production processes live and historical visualized for analyzing, investigating and optimizing

- Fully automated data archiving
- **Internal experts react to your needs**
- Easy handling for use of the data
 - graphically (“PI ProcessBook”)
 - calculations and reporting in Excel
- Availability in real time
- Network solution
- Defined user rights:
 - data are visible only for own plant-members and
 - Central units (central technicians, R&D, project groups)
- Very low costs



production



maintenance



quality



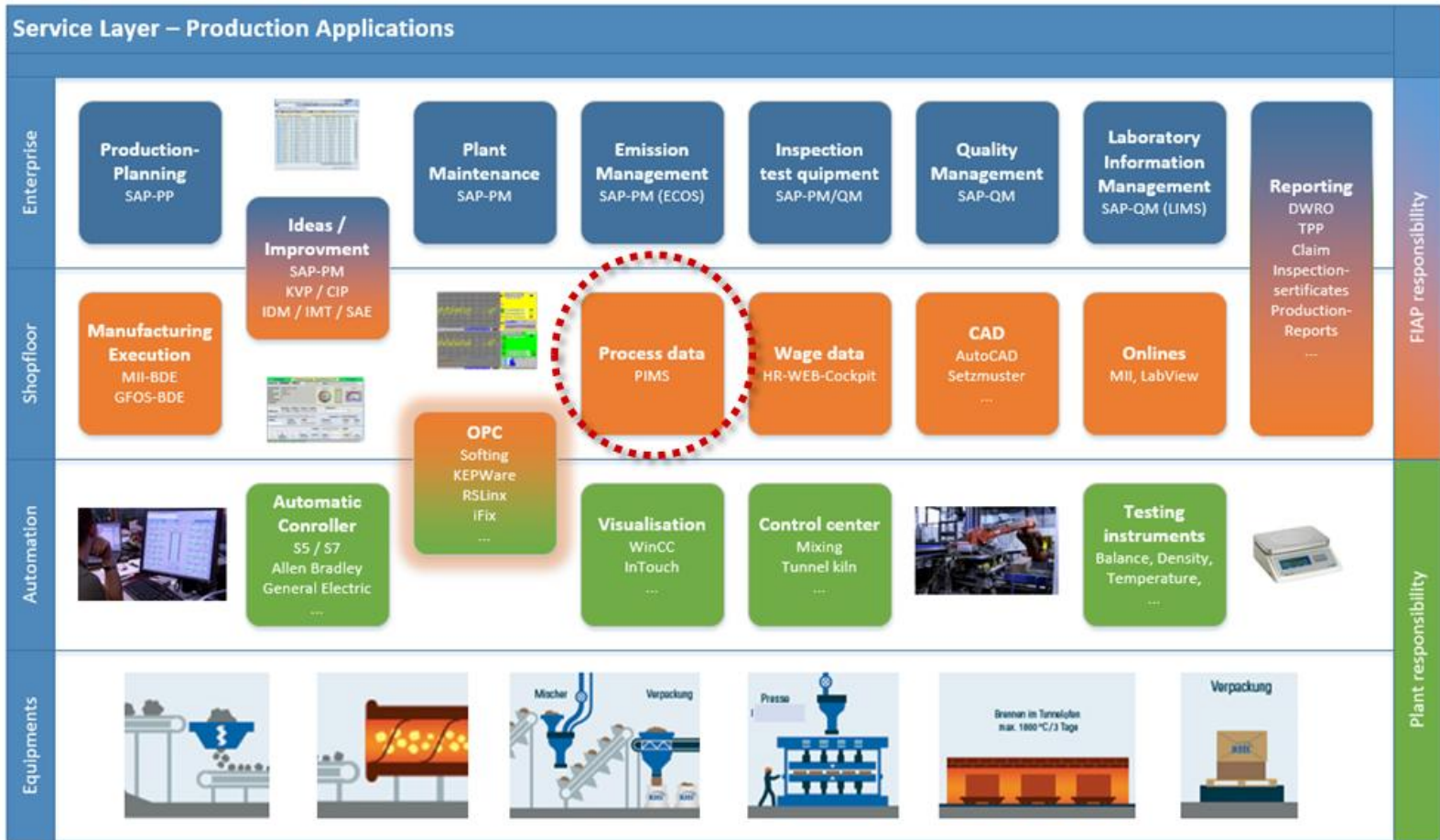
R&D



controlling

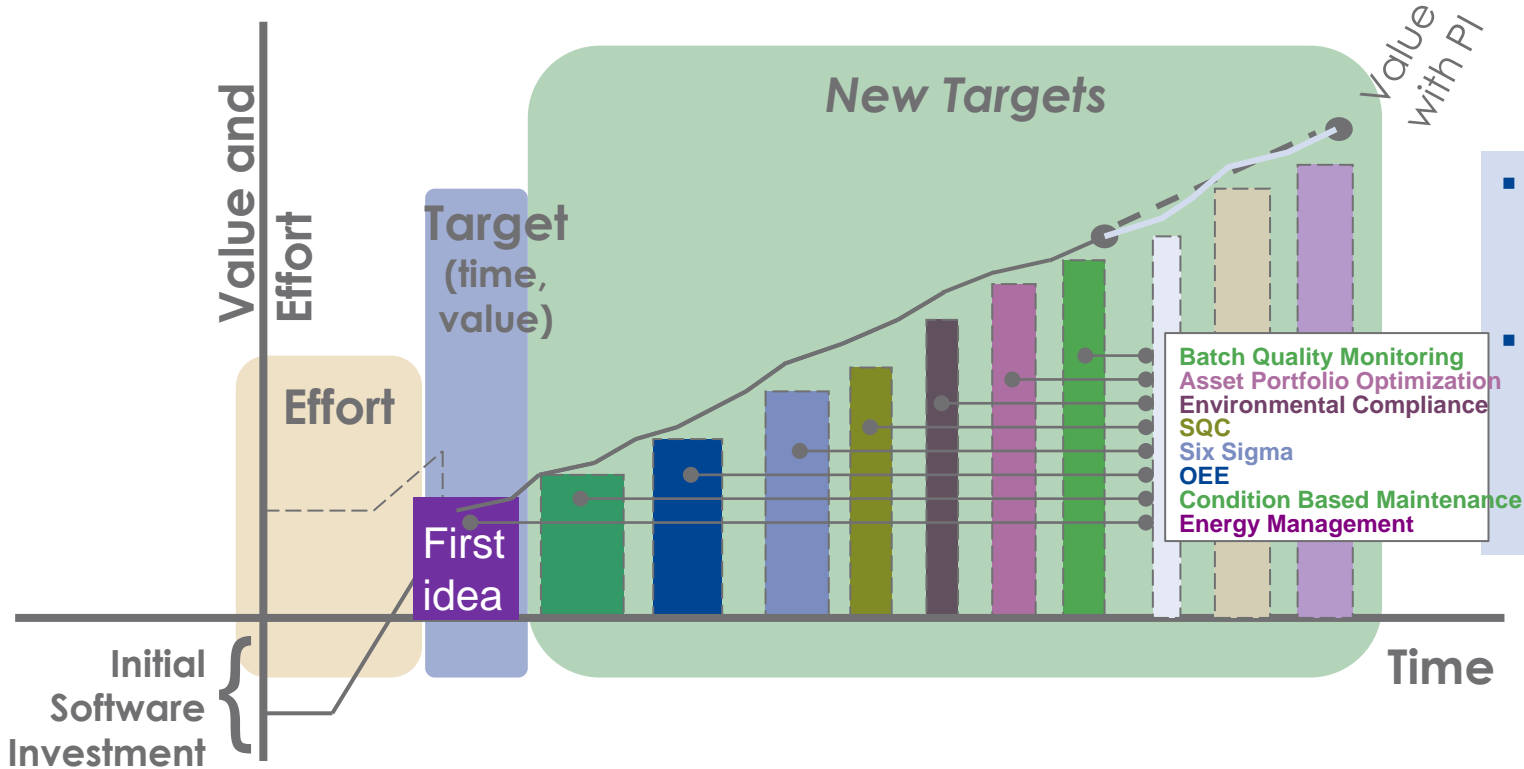
...

PIMS as a part of the “production-applications”



From the first application to new ideas

New Ideas (Values) will appear!



- 2006: 1st plant connected as a test
- 2007: start up phase of a tunnel kiln in China supervised remote

Examples of application

OT with our Process-Information-Management-System

Questions, Questions => who knows the answer?



Is there a decrease in cycle time since the new adaption of settings?

How many bricks were produced?

How accurate are the control parameter?

How stable is the brick thickness of press 1 compared to press 2?

How often is the hydraulic oil temperature in the critical range?

Are there any abnormalities in yesterday's production?

Are the criteria agreed upon with the supplier in compliance?

How much is the average productivity (TEEP, OEE)?

How often do all equipments run together?

What was the pressure distribution of the production at 3rd September 2014?

Why do the answers take so long?

Can you prove it?

PI ("PIMS") – Process Information Management System

Only what we measure can be improved:

The way to process stability:

• Problems & Topics

- Visualize processes
- figures, data, facts

PIMS

• process- and quality data analysis

- observations
- trials
- know-how exchange

PIMS

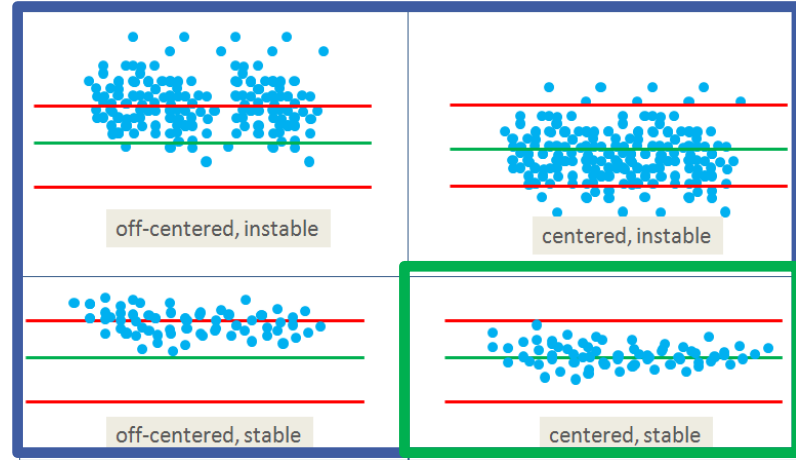
• Decisions & Improvements

- Optimizations
- Innovation

• Validation

- Visualize processes
- figures, data, facts

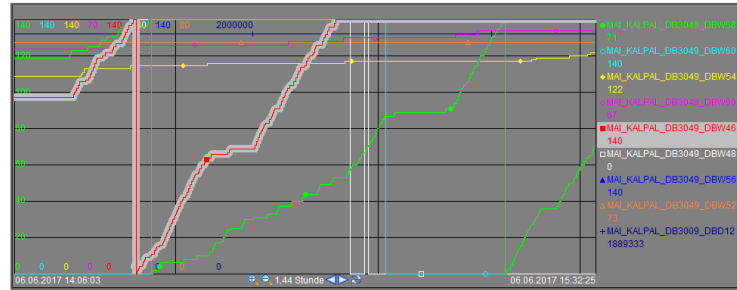
PIMS



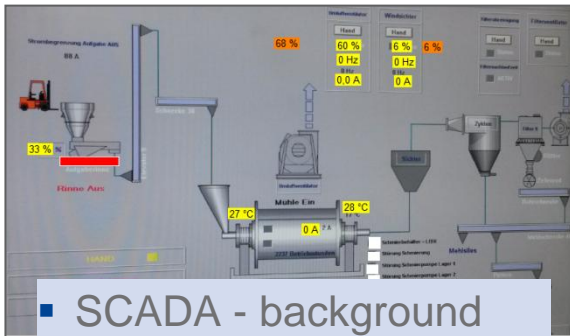
quality



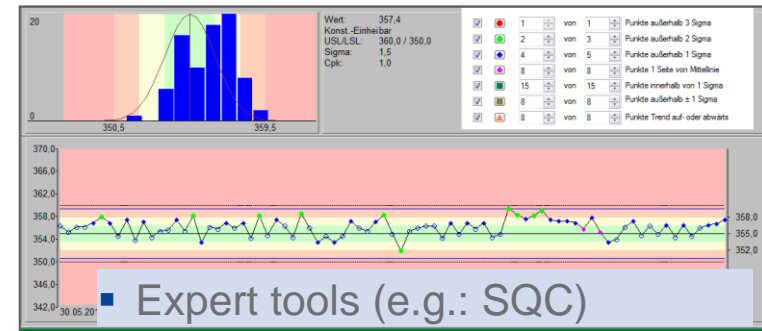
- “The truth is visible in PI ProcessBook” – always have a look on the real side of data
- Basis for all other analysis (quick check, tag selection, corrections and outliers)



■ Timeline of processdata



■ SCADA - background



■ Expert tools (e.g.: SQC)

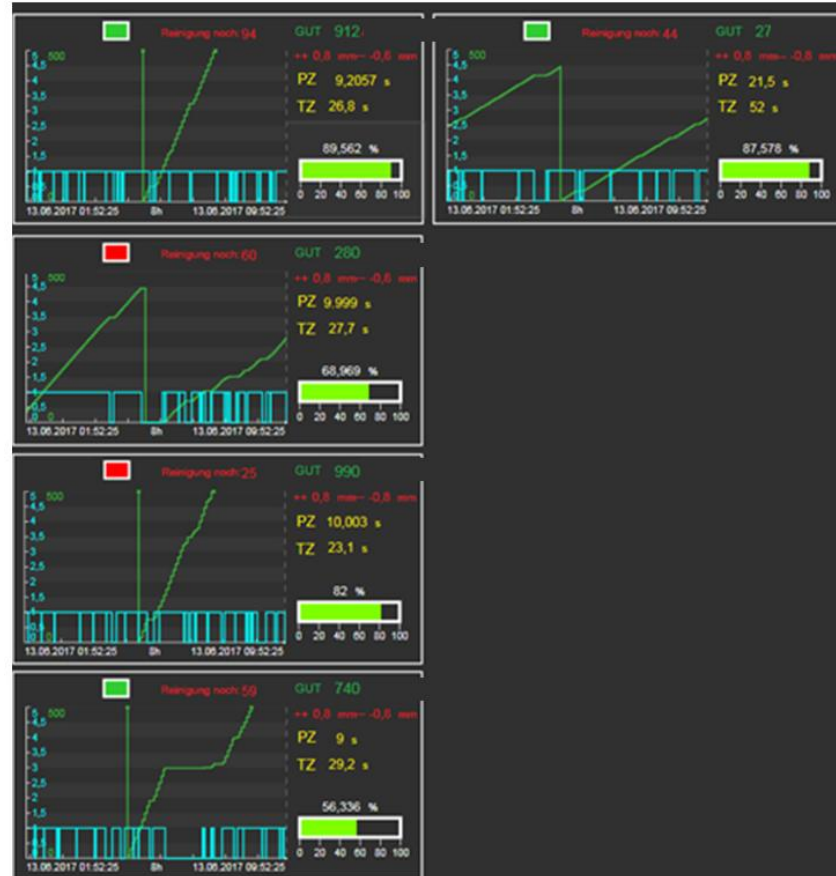
PIMS Tools – PI Coresight (Vision)



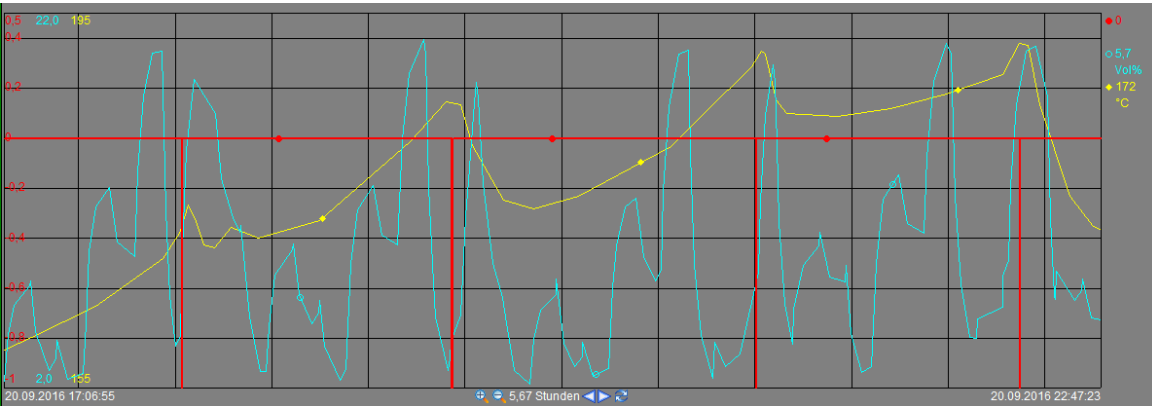
- Visualization tool of the future
- Web & mobile!



In RHI actually
only 1 “test-license”
- not general in
use



- Flexible and affordable tool for digitally collecting manual data;
- Direct combining with other, automated, instrumented PI System data;



- Combination of PLC-Tags and data via logger

Temperature and status message

External measurement (e.g.: gas-content)

PI Manual Logger

LEO_DRW: 13. Juni 2017 14:00:00

Nur zu verbleibenden Elementen navigieren



1 / 4 (3 verbleibend)



LEO_DRW_TEST_PIML_1

Test Piml test

Wert

132587

Zurück: 500 - 13. Juni 2017 08:00:00

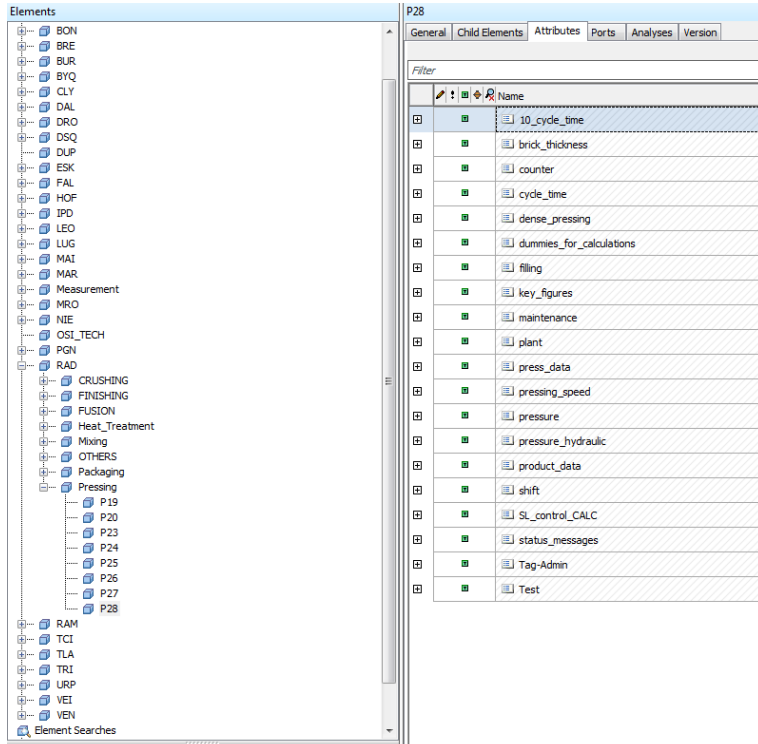
Zeitstempel

7. Juni 2017 01:15:00

Kommentar

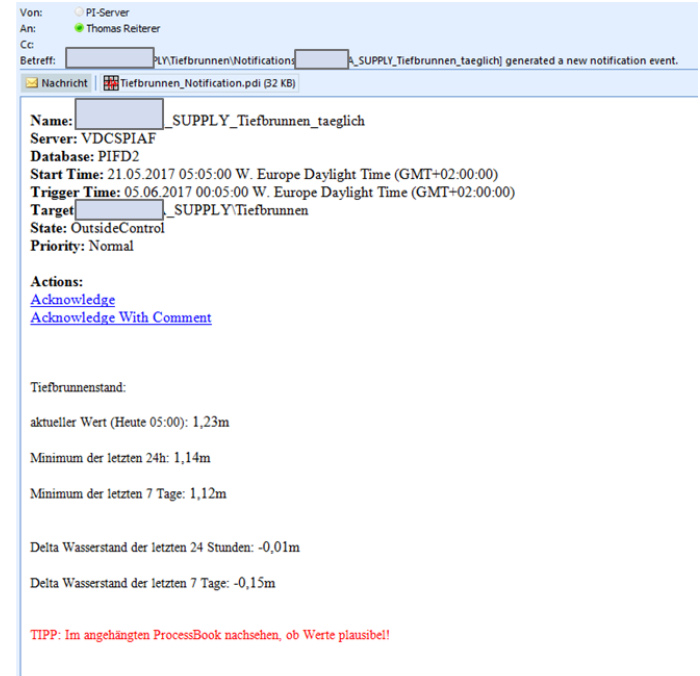
corrected value

- Asset relation and clear structure in tags
- Notify users or systems when key events occur;



The screenshot shows the PIMS Tools interface. On the left, there is a tree view of elements under the 'Elements' tab. The tree is organized into folders, with 'Pressing' containing elements P19 through P28. On the right, the 'P28' element is selected, and its attributes are displayed in a table. The table has columns for 'Name' and 'Value'. The attributes listed are:

Name	Value
10_cycle_time	
brick_thickness	
counter	
cycle_time	
dense_pressing	
dummies_for_calculations	
filling	
key_figures	
maintenance	
plant	
press_data	
pressing_speed	
pressure	
pressure_hydraulic	
product_data	
shift	
Sl_control_CALC	
status_messages	
Tag-Admin	
Test	



The screenshot shows a notification email interface. The email is from 'PI-Server' to 'Thomas Reiterer'. The subject is 'Tiefbrunnen_Notification.pdi (32 KB) generated a new notification event.' The notification details are as follows:

Name: [redacted]_SUPPLY_Tiefbrunnen_taeglich
Server: VDCSPIAF
Database: PIFD2
Start Time: 21.05.2017 05:05:00 W. Europe Daylight Time (GMT+02:00:00)
Trigger Time: 05.06.2017 00:05:00 W. Europe Daylight Time (GMT+02:00:00)
Target: [redacted]_SUPPLYTiefbrunnen
State: OutsideControl
Priority: Normal

Actions:
[Acknowledge](#)
[Acknowledge With Comment](#)

Tiefbrunnenstand:
aktueller Wert (Heute 05:00): 1,23m
Minimum der letzten 24h: 1,14m
Minimum der letzten 7 Tage: 1,12m

Delta Wasserstand der letzten 24 Stunden: -0,01m
Delta Wasserstand der letzten 7 Tage: -0,15m

TIPP: Im angehängten ProcessBook nachsehen, ob Werte plausibel!

- **PI is only process data (one of our data silos)**

- **PI System=> SAP QM**

- > Export of quality relevant process data to SAP QM („PI System as measurement device“)
 - > example: mixing temperature and energy at the end of a batch

- **SAP QM => PI System**

- > Transmission of quality data from SAP QM to the PI System
 - > example: combined visualization of product and quality data

- **PI System => SAP PM**

- > Transmission of signals for running time- or status condition-based maintenance (as opposed to the usual periodic maintenance)
 - > example: maintenance order after a defined count of robot-moves / press strokes, running time

- **SAP MII => PI System**

- > Transmission of product data to the PI System (article, order number,...)

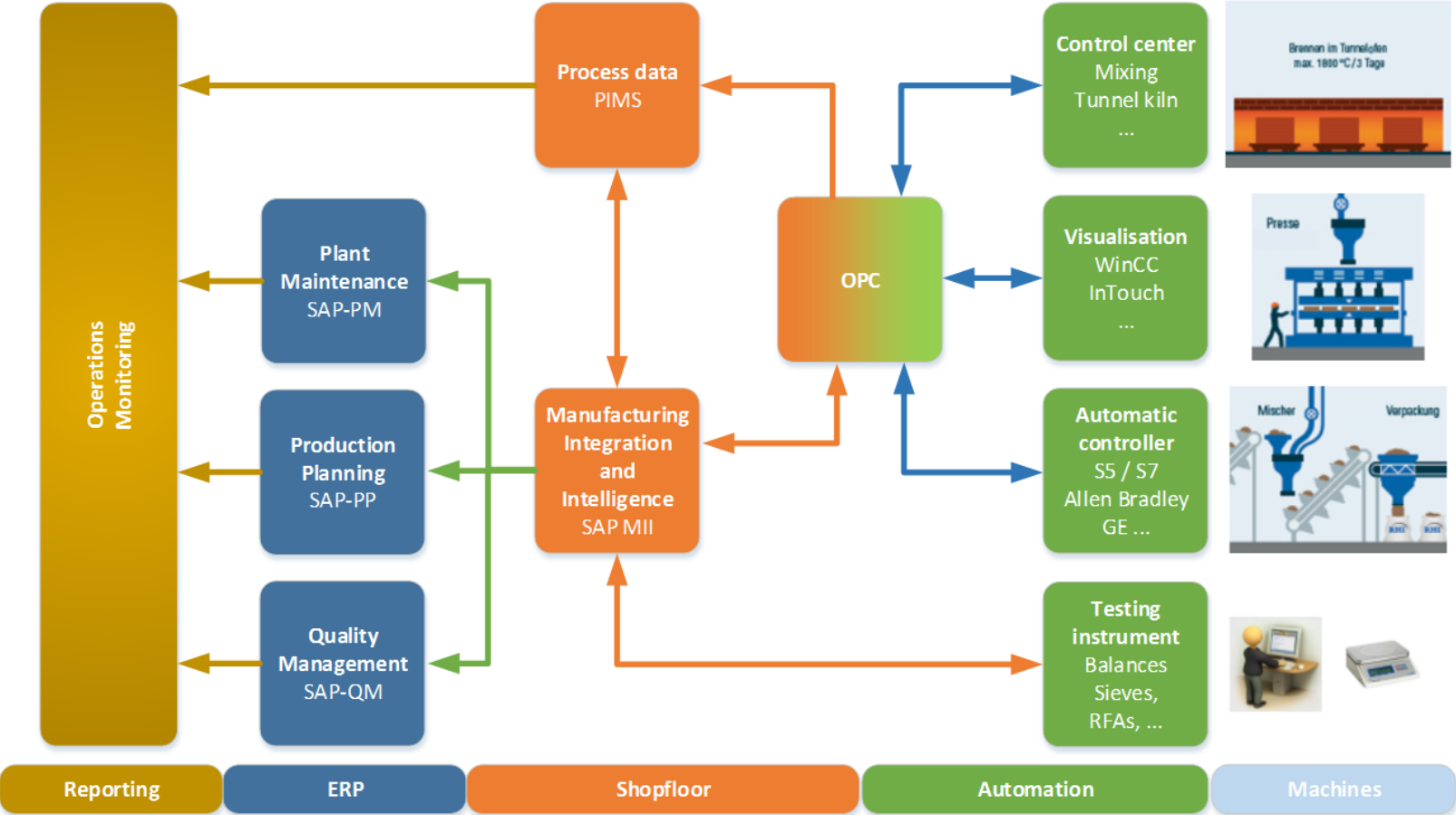
- **PI System => BI <= SAP**

- > Transmission of process data to merge data with SAP in MS BI

Technical setup

IT supports OT

PIMS @ RHI – Data Flow & Interfaces



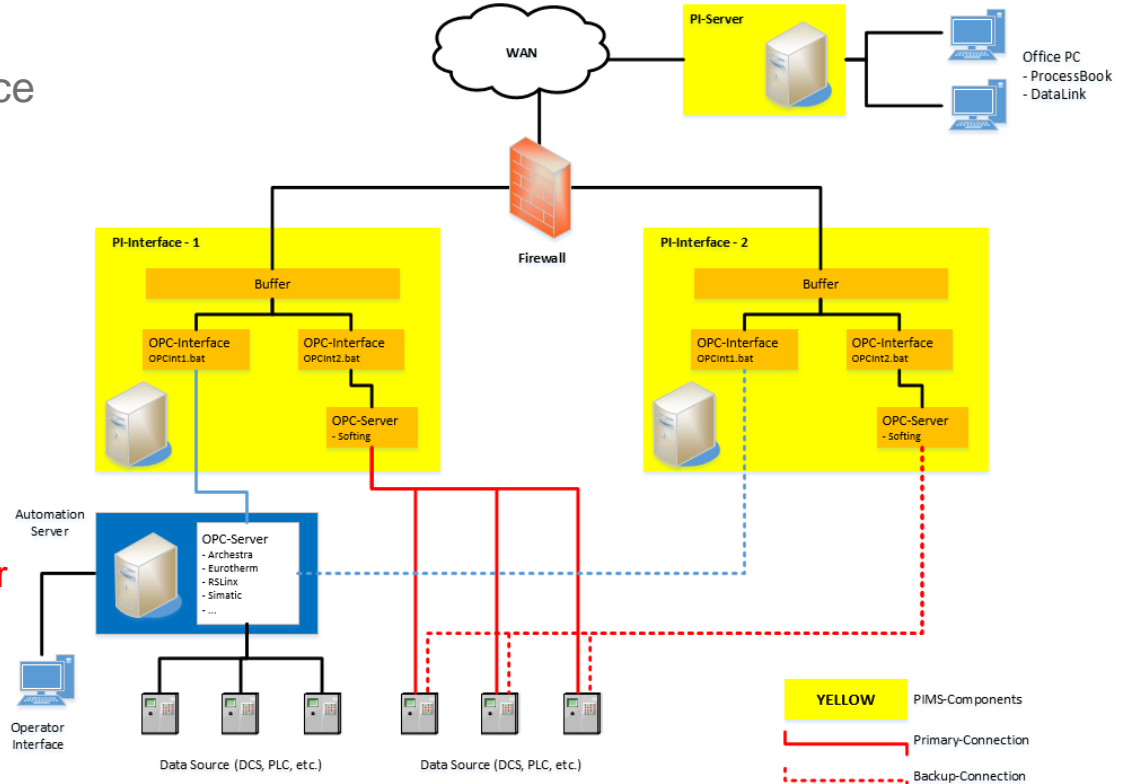
Standard-Layout in a RHI-plant

- 2 redundant PI Interfaces per plant are connected with the central PI Server

- At least 1 configured OPC Interface

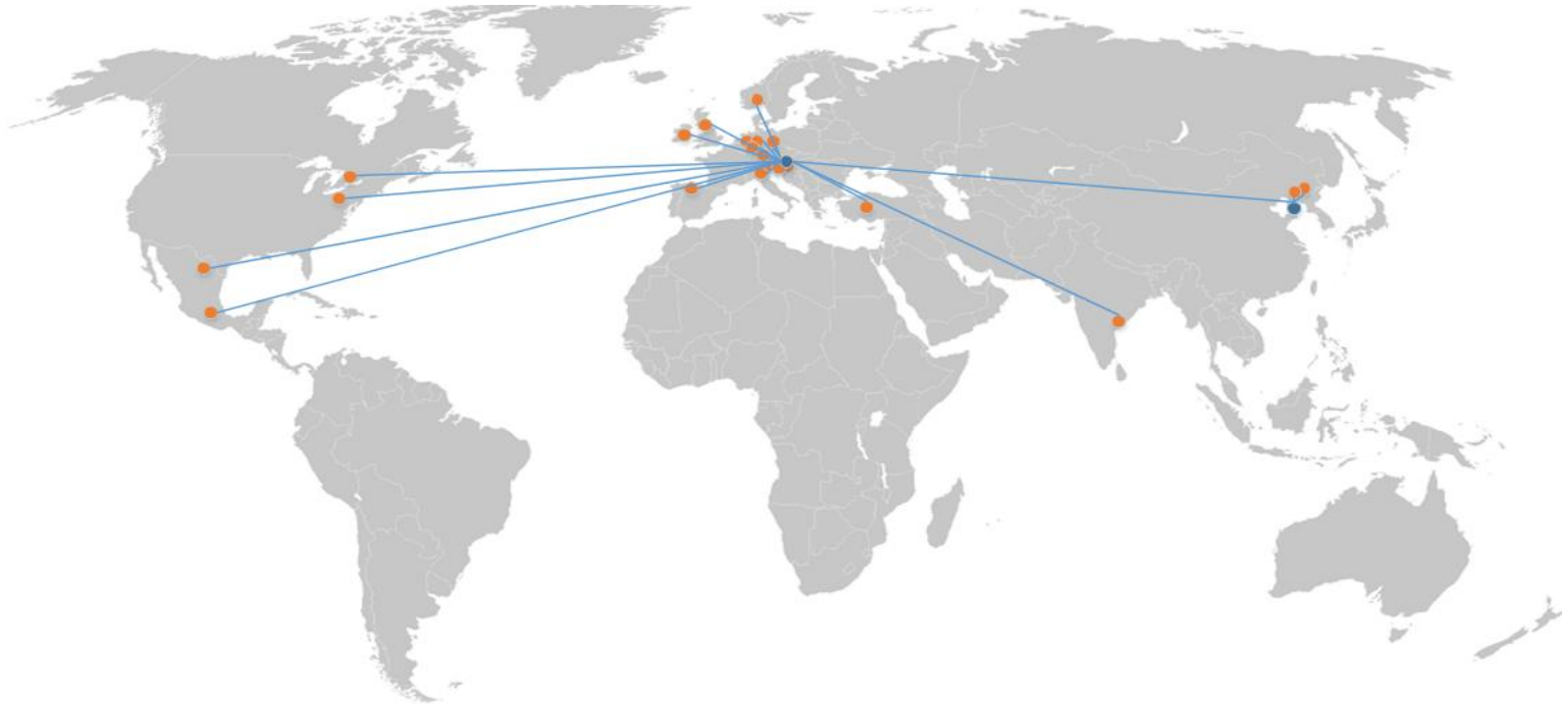
- > Option 1 (blue):
Connection with an existing OPC Server on an existing automations-Server

- > Option 2 (red):
Installation of a new OPC servers on a PI Interface and Connection of the PLC with the new OPC Server (new standard = Softing)



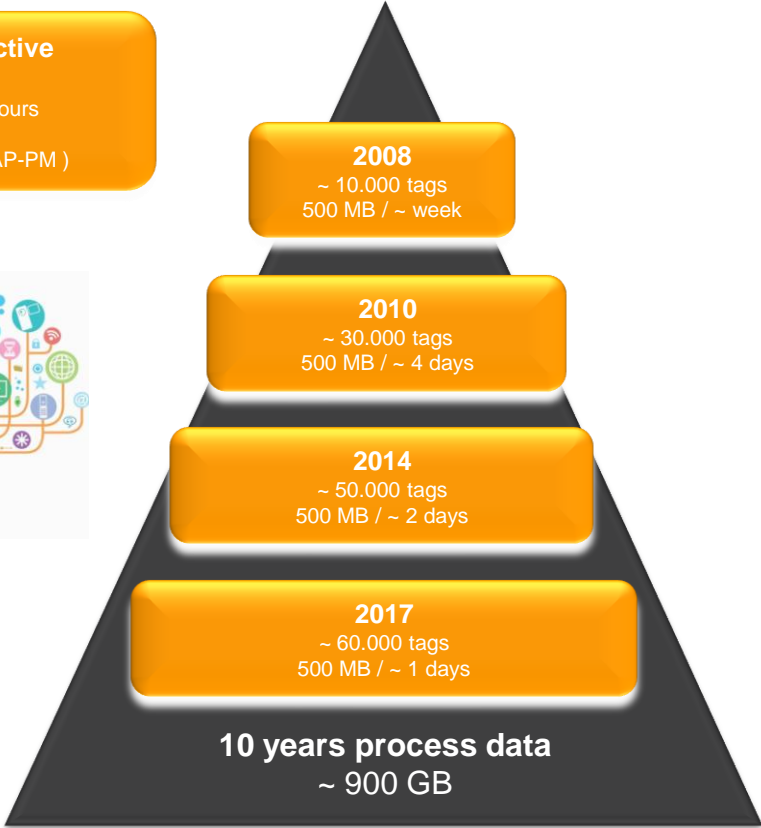
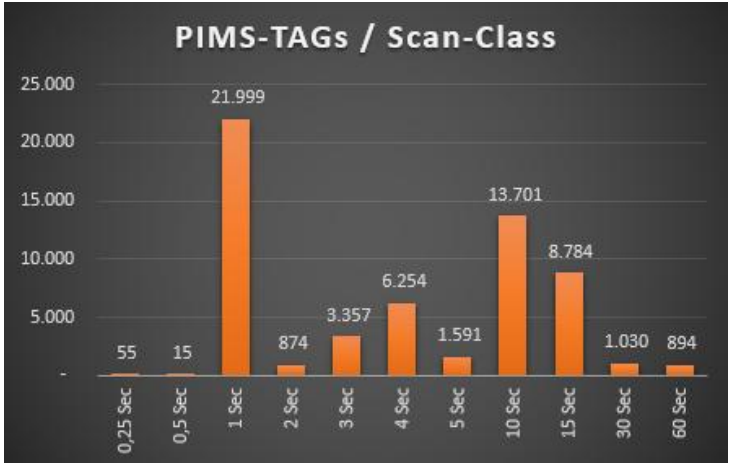
Globales Layout of the RHI PIMS Installation

- One server in Vienna and one Dalian (CN)
- Synchronisation the data from China to Vienna („PI to PI interface“)



PIMS
~ 430 connected equipments
~ 60.000 tags

Counter for predictive maintenance
227 counter every 3 hours
31 counter daily
(From PIMS via MII to SAP-PM)



PI System - Support Structure: the key to our success



second
level
(central)

System Administration

IT

- system devices
- licenses
- Installation guidelines
- Standardization

Tag Administration

OT

- Tag selection
- Tag configuration
- Standardization
- Calculated Tags
- Notifications

PI Application

OT

- Trainings
- Support
- Roll-Out
- Improvements

first level
(plant)

System Administration

- Ensuring PI System operation,
- Monitoring
- trouble shooting
- system documentation

Tag Administration

- Providing data
- Tag selection

PI Application

- “Key User”
- support for local users
- Training
- sharing information
- contact to central support

26 plants

>60.000 tags

>500 User

Summary

What we have achieved:

- **global tool for process analysis:** PI ProcessBook, PI Data Link, PE, PI AF, UFL, ...
- **Advantages of centralized support:** standardization, Best Practice, trainings,...
- **Integration of manual data:** additional information, live analysis
- **10 years of success:** reporting & benchmarking, trouble shooting, optimizations

- **PI System = daily business**

Outlook:

- **Transfer to “Enterprise Intelligence”**

www.rhi-ag.com

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Questions

Please wait for the **microphone** before asking your questions

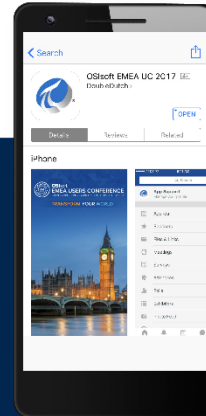


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