

# Adaptive Water Demand Forecasting for Near Real-time Management of Smart Water Distribution Systems

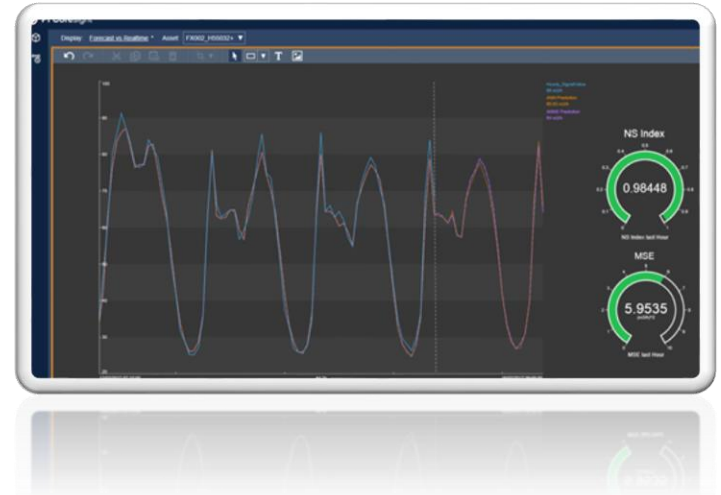


Presented by **Gary Wong & Kleanthis Mazarakis**  
On behalf of **Kevin Woodward & Michele Romano**



# Overview

- About United Utilities
- Business Challenges & Drivers
- Operational Technology & Innovation
- Why do Demand Forecasting?
- Why do a Proof-of-Concept (POC)?
- Demand Forecasting Methodology
- POC Components & Architecture
- Case Study & Results
- Summary



# About United Utilities

## WHERE WE OPERATE

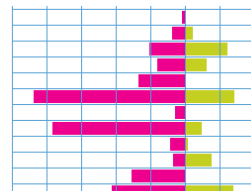


# Business Challenges & Drivers

- Regulatory and customer commitments
- Changing environment
- ODIs, Leakage, Blockages
- Reduce Totex – Capex and Opex
- Apply intelligence and innovation
- Operational Technology providing analytics capability

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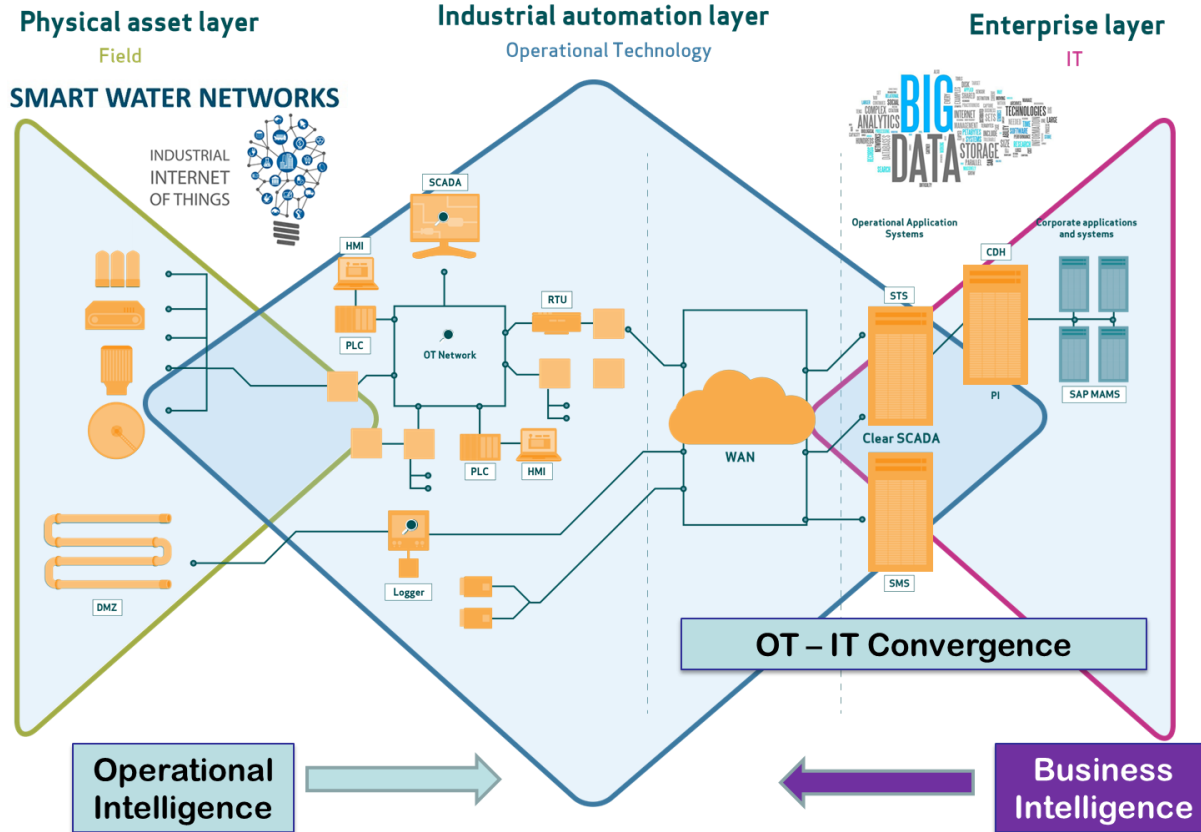
Towards Water 2020



INDUSTRIAL  
INTERNET  
OF THINGS



# Operational Technology (OT) at United Utilities



# Innovation and R&D

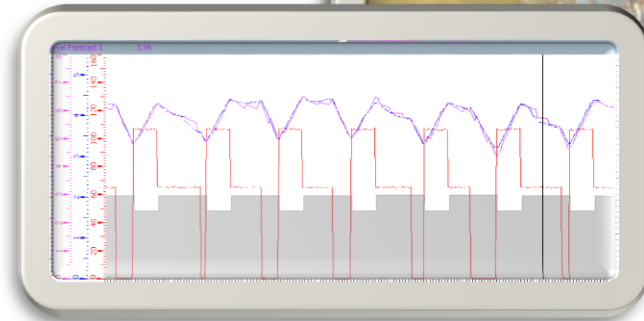


- Water Network Event Localisation
- Event Management for Intelligent Water Networks
- Wastewater Network Event Recognition
- Water Process Event Recognition



# Why do Demand Forecasting (DF)?

- DF provides indications of what the future customer demand will look like
- This has several applications in United Utilities:
  - Pump Scheduling
  - Production Planning
  - Event Recognition
  - Dynamic Hydraulic Modelling
  - ... Many Others
- With associated business benefits:
  - Energy Savings
  - More efficient Operations
  - Better Customer Service
  - ... Many Others



## Why do a Proof-of Concept? - Aims

- Understand how advanced analytics can be developed in an agile way
- Enable ready access to time series data
- Link time series data and analytics platforms
- Enable data pre-processing
- Enable development and testing of ANN models
- Understand potential for productionisation
- Demonstrate a live demand forecasting system
- Demonstrate accuracy and robustness of system



# DF Methodology

Predicts water demands for the scheduling horizon (i.e., next 24 hours) to support near real-time operational management of smart Water Distribution Systems (WDSs)

- data-driven and continuously adaptive
- embedded in a piece of software developed in MATLAB
- use Evolutionary Artificial Neural Networks (EANNs)

Romano, M., and Kapelan, Z. (2014). “Adaptive Water Demand Forecasting for Near Real-Time Management of Smart Water Distribution Systems”. *Environmental Modelling & Software Journal*, 60, 265–276.  
[Permalink: <http://dx.doi.org/10.1016/j.envsoft.2014.06.016>].



Adaptive water demand forecasting for near real-time management of smart water distribution systems

Michele Romano<sup>1</sup>, Zoran Kapelan<sup>1</sup>

<sup>1</sup>Center for Water Systems, College of Engineering, Mathematics and Physical Sciences, University of Sussex, Brighton Building, North Hill Road, Sussex, Brighton BN1 9QJ, United Kingdom

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#### ABSTRACT

This paper presents a novel methodology to perform adaptive Water Demand Forecasting (WDF) for up to 24 h ahead with the aim to support near real-time operational management of smart Water Distribution Systems (WDSs). The novel WDF methodology is based on the use of Evolutionary Artificial Neural Networks (EANNs). It is implemented in a fully automated, continuous and self-learning Demand Forecasting System (DFS) that is readily transferable to practice. The main characteristics of the DFS are: (i) continuous adaptability to ever changing water demand patterns and (ii) precise and consistent capability to forecast demand signals. The DFS enables applying near alternative WDF approaches. In the first approach, multiple EANN models are used to predict the separately forecasted demands for different hours of the day in the second approach, a single EANN model with a fixed forecast horizon (i.e., 1 h) is used to predict the future hourly water demands. Both approaches have been tested and verified on real-life WDS. The results demonstrate that the novel methodology allows accurate forecasts to be generated thereby demonstrating the potential for wider industrial applications in the context of the use of near real-time WDF management. The results obtained also demonstrate that the multiple EANN-based approach slightly outperforms the single EANN model approach in terms of WDF accuracy. The single EANN model approach, however, still enables achieving good WDF performance and may be a preferred option in engineering practice as it is easier to implement.

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#### 1. Introduction

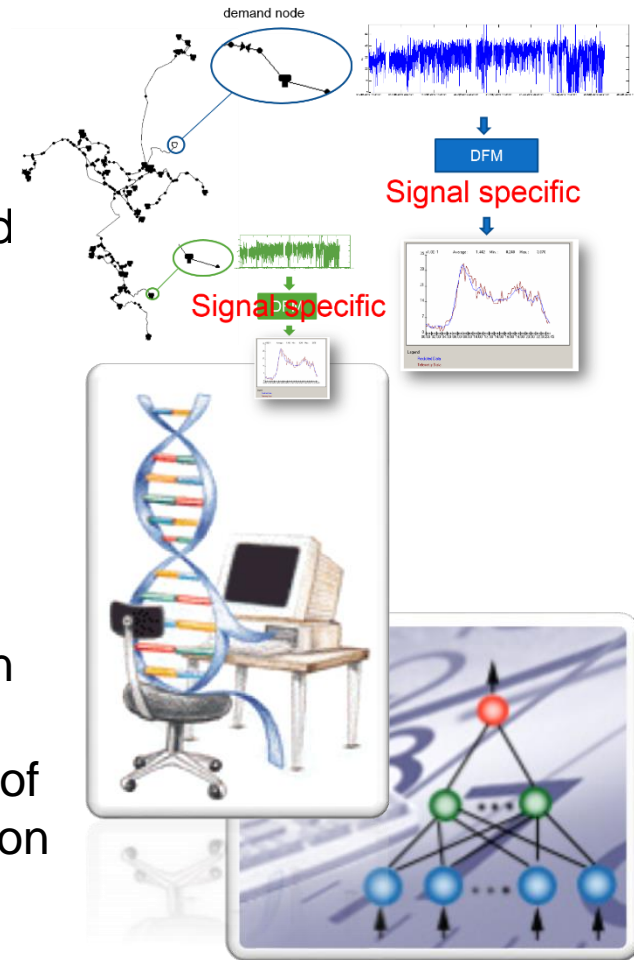
Water Demand Forecasting (WDF) is an important issue for water companies worldwide. It provides the basis for making

decisions of various kinds in an attempt to produce reliable demand forecasts (Dimitrov et al., 2012). The variety of methods that have been proposed for modelling and forecasting water demand patterns can be broadly classified

# Why EANNs?

- self-learning ability
- continuous adaptability to ever changing water demand patterns
- robustness of the DF models building process i.e. no arbitrary selection and use of various explanatory variables and/or different lags of the demand variable
- generic and seamless applicability to different demand signals
- dramatic reduction of the efforts required from a human expert to design an ANN model for a given problem whilst enabling replicating or outperforming the quality of the results achievable through human expert intervention

## Practicality of the methodology operationalisation



# DF Approaches

## ***ensemble EANNs (eEANNs)***

### 24 ANN models

- The models run in parallel
- ANNs with different forecasting horizon (i.e., 1 to 24 hours ahead)
- ANN models tailored to the particular forecasting horizon

## ***recursive EANNs (rEANNs)***

### 1 ANN model

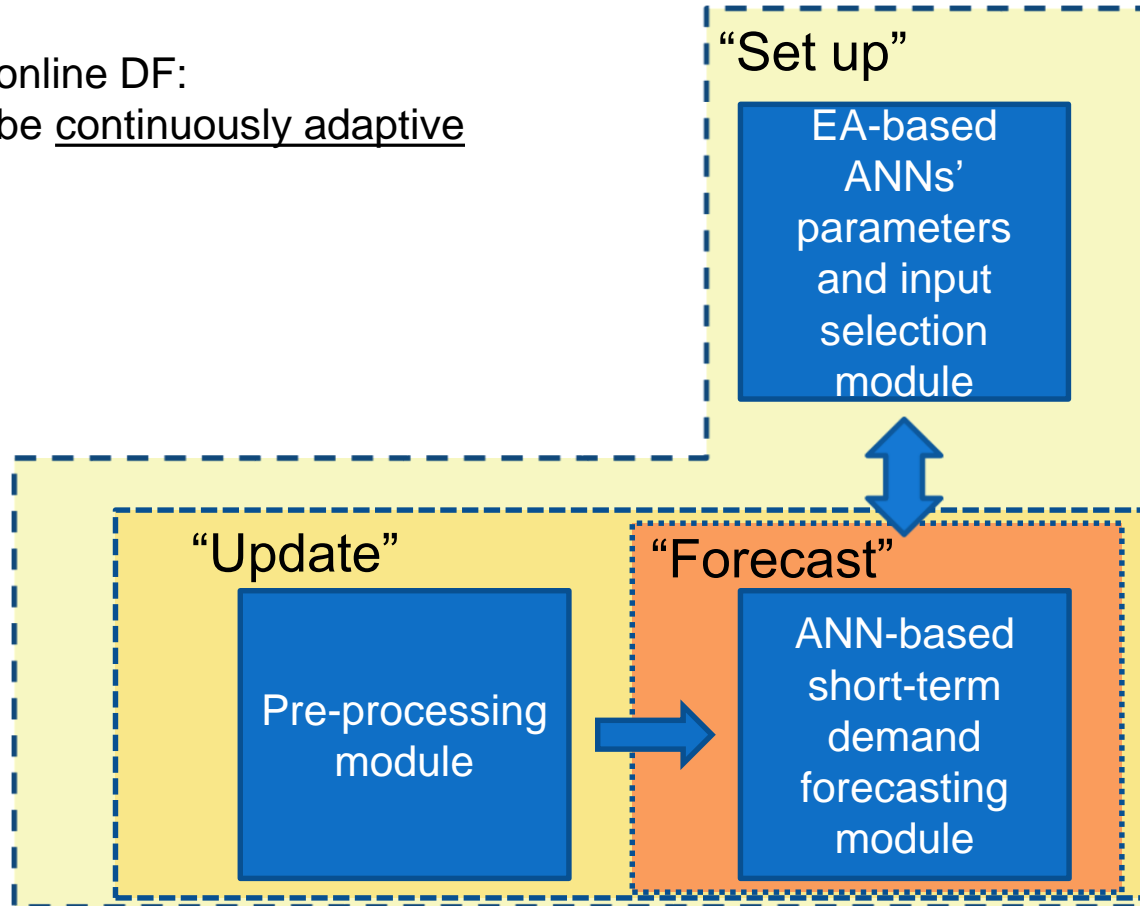
- The runs are performed sequentially
- Fixed forecasting horizon (i.e., 1 hour ahead)
- Accuracy can decrease due to error accumulation



# DF Methodology Components & Modes of Operation

Requirement for online DF:

- System must be continuously adaptive



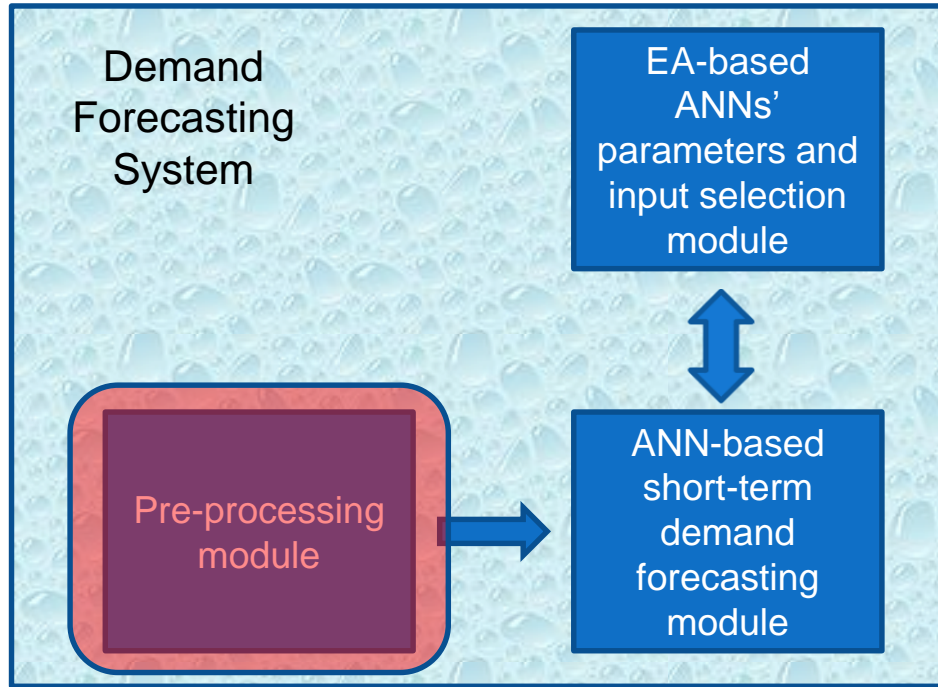
Three main modes of operation:

Set up:  
Runs when the module is initialised and when operational changes occur

Update:  
Runs every  $n$  days (e.g., every 7 days)

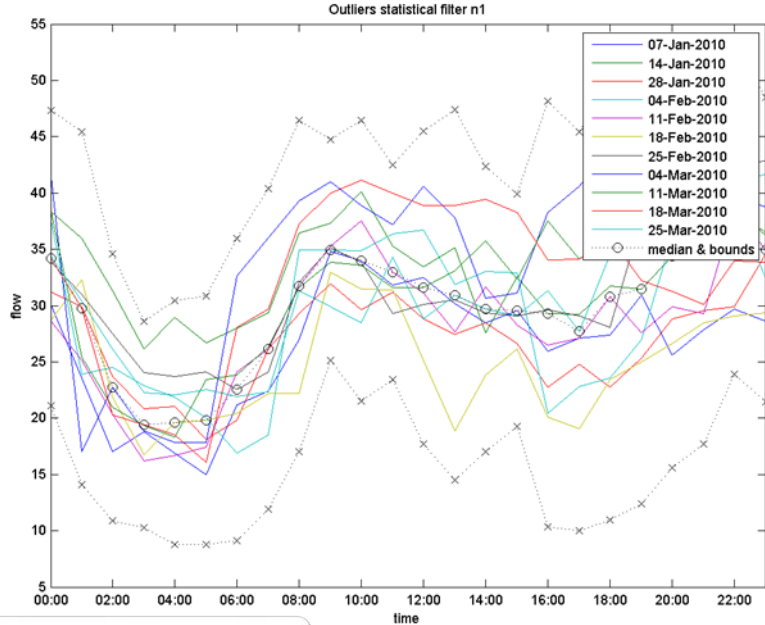
Forecast:  
Runs every  $p$  hours (e.g., every hour)

# Data Pre-processing



- Deals with the missing data
- Filters out outliers
- Assembles the ANN models' training and test sets
- Provides a “median day” vector for each day of the week to be used as surrogate prediction when the ANN models cannot return an output (i.e., lack of incoming real-time data)

# Data Cleansing



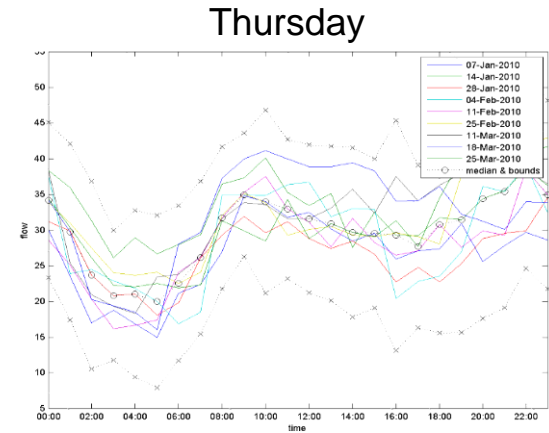
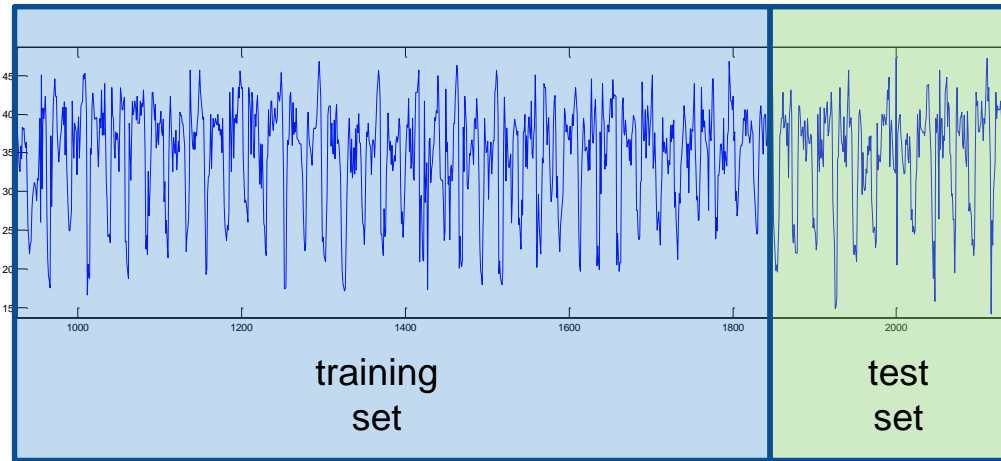
- The retrieved data are rearranged in  $m$  vectors (i.e., one for each day)
- Missing data in each vector are filled in
- Vectors are **grouped according to their day of week** (e.g., Monday, Tuesday, etc.)
- For each day of the week, a **'median day'** vector and a vector of daily standard deviations are computed
- These vectors are then used by three statistical filters that aim to **deal with outliers and other abnormal measurements**



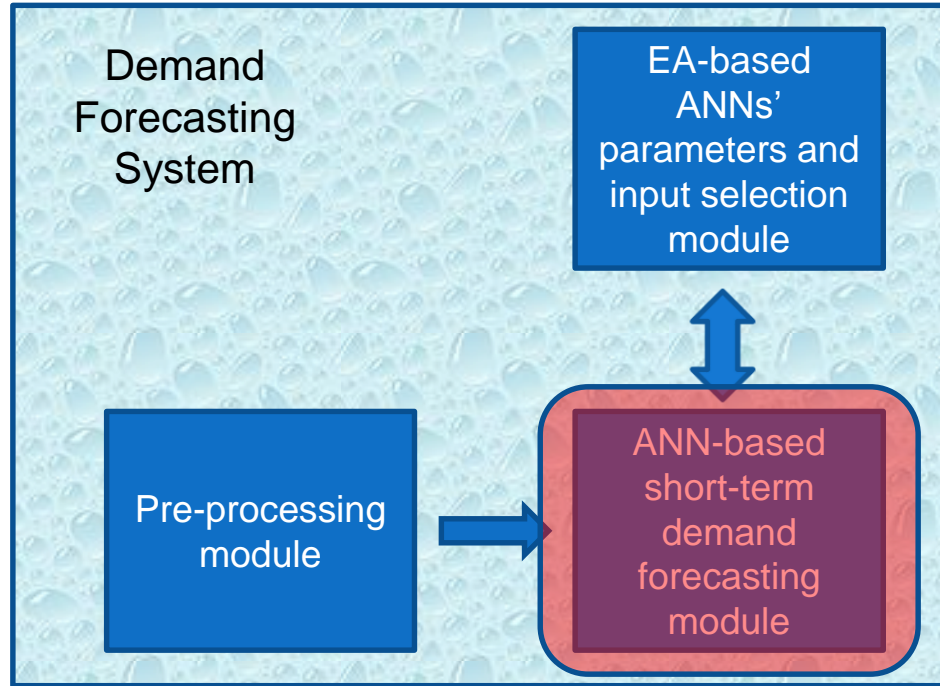
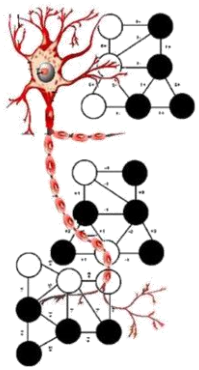
Flexibility in setting/finding a desired/most suitable working definition of "anomalous data"

# Assembling Good ANN Training and Test Sets & DF Robustness

- A set of “good” flow values is assembled. This set will be used for training and testing the ANN models
- A “median day” vector, for each day of the week, is computed. This will be used as surrogate prediction when the ANN models cannot return an output (i.e., lack of incoming real-time data)



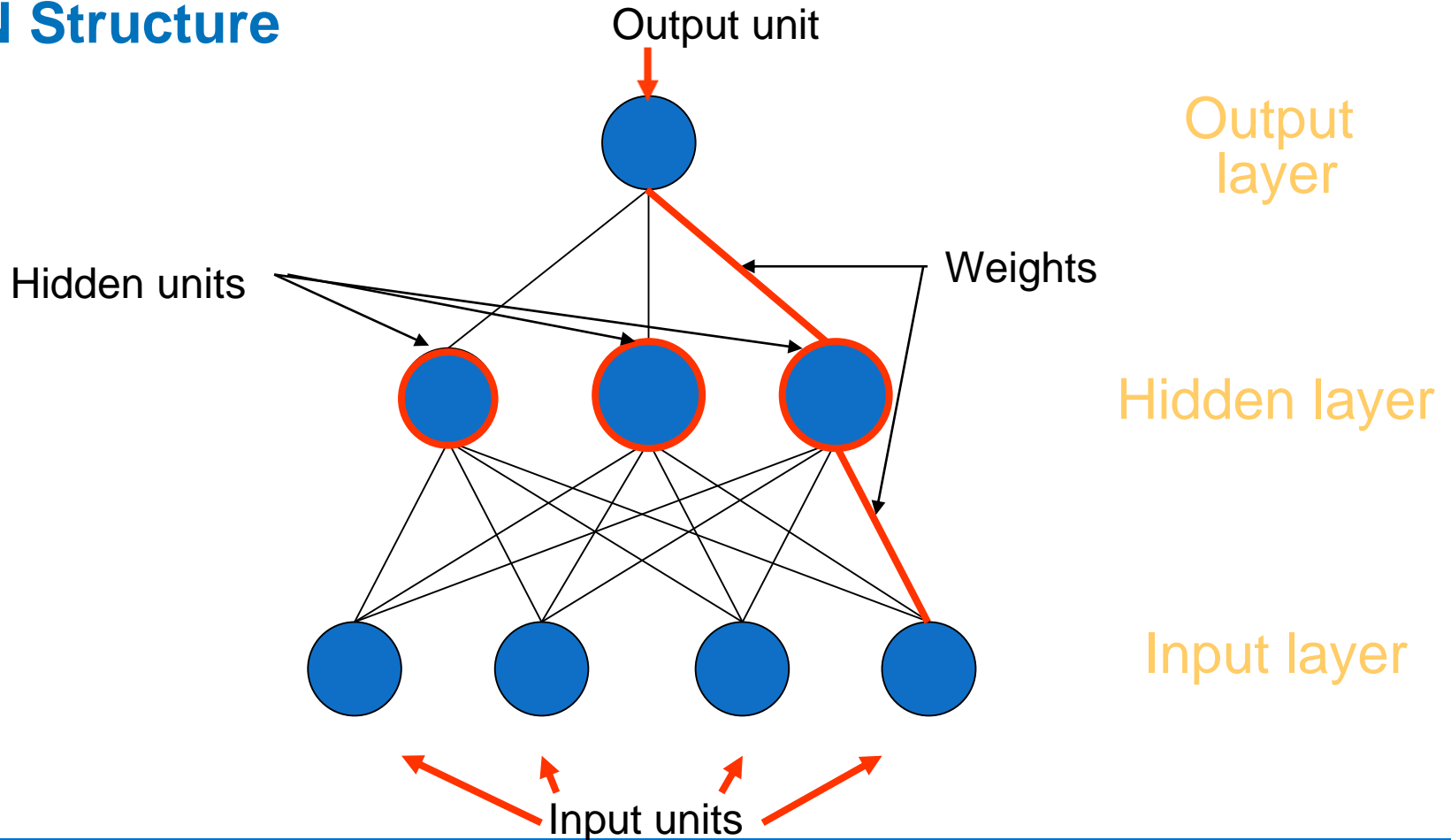
# ANN Short-term Demand Forecasting



- Trains and tests ANN models in the “Set up” and in the “Update” mode
- Uses the incoming flow data and the trained ANN models to predict the next 24 hour demand in the “Forecast” mode



# ANN Structure



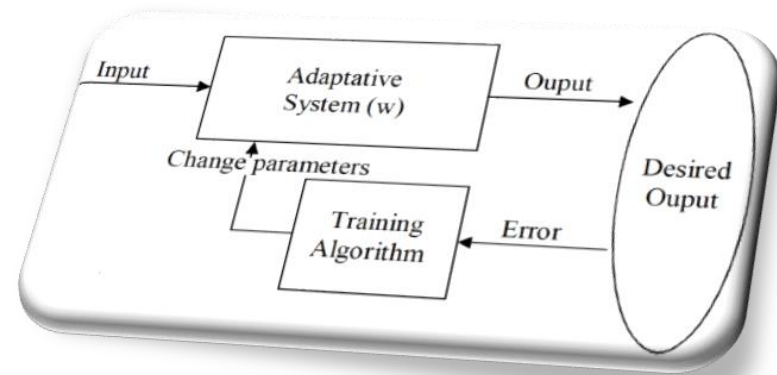
Output layer

Hidden layer

Input layer

# ANN Supervised Learning

- ANN is not programmed – it learns from the presented examples (training data)
- Iterative process
  - Input data are presented repeatedly to the ANN
  - With each presentation, the output of the ANN is compared to the desired output and an error is computed
  - This error is then fed back (back-propagated) to the ANN and used to adjust the weights such that the error decreases with each iteration and the ANN model becomes closer to producing the desired output

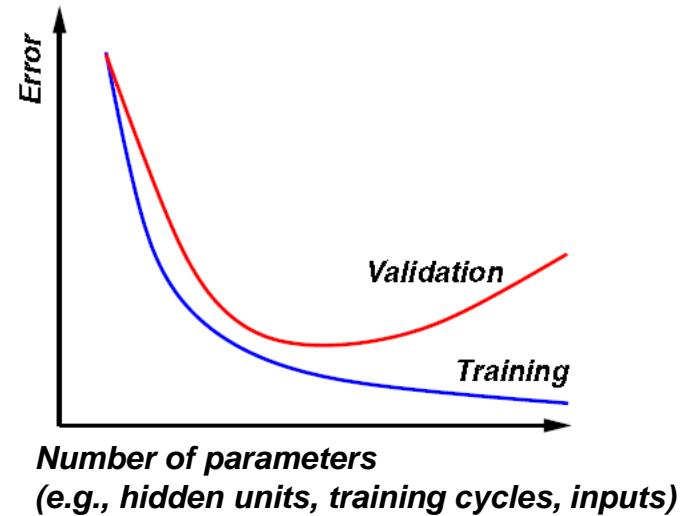


# ANN Overfitting

The ANN learns the noise in the input as well as the common patterns, the result is poor performance on unseen examples (poor generalisation performance)

Overfitting occurs:

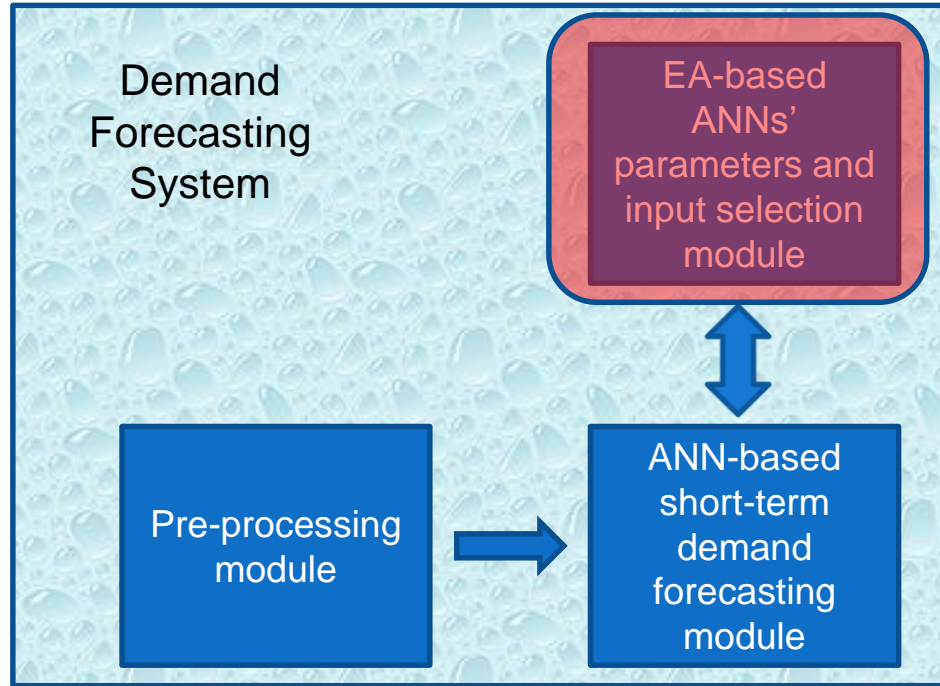
- when we train the network on a task for too long
- when we train the network on a task using too many hidden units
- when we train the network on a task using too many inputs



William of Occam, 1284-1347 *“Do not multiply explanations unnecessarily”*

Urban man, 1990 *“Keep it simple, stupid”*

# EA Selection of the ANN Parameters and Inputs



- Finds the “best” set of parameters for training the ANN models
- Finds the “best” set of inputs to be used by the ANN models for accurate demand forecasting



# EA-based Algorithm

The EA-based optimisation strategy automatically selects the input to the ANN models and their parameters

## Characteristics:

- Single-objective (i.e., generalization error on the test set)
- Decision variables:
  - Lag size (i.e., number of past flow values in input to the ANN) - Range Of Variability (ROV): from 4 hours to 72 hours;
  - Time Of the Day - ROV: use/do not use;
  - Day Of the Week - ROV: use/do not use;
  - Number of hidden neurons - ROV: 10÷100;
  - Number of training cycles - ROV: 50÷500;
  - Value of the coefficient of Weight Decay Regularisation - ROV:  $10^{-5}$ ÷ $10^3$ ;

# POC Components

- PI Data Archive 2016 R2



- PI AF 2016 R2



- PI Integrator for BA 2016



- PI Interface for UFL



- PI to PI Interface

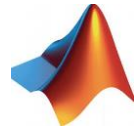
- PI Coresight 2016 R2



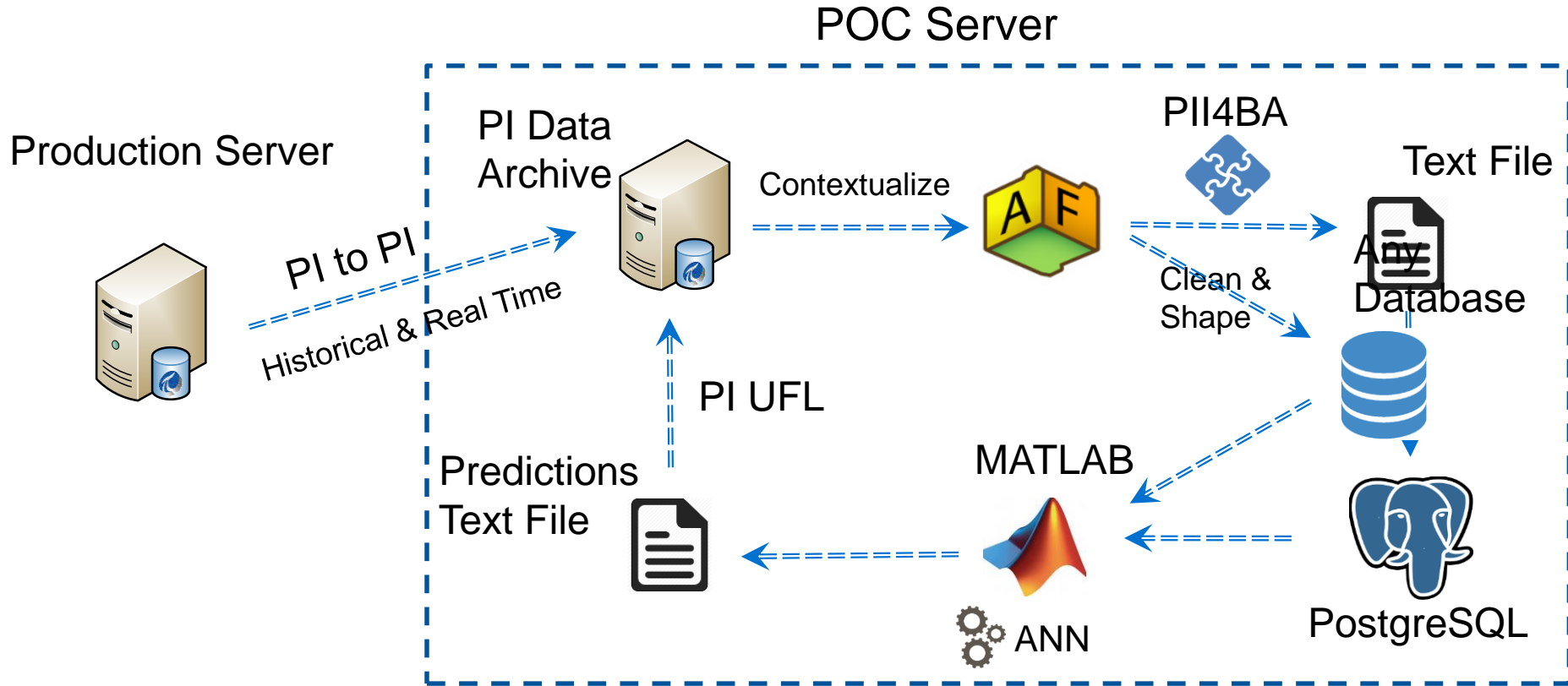
- PostgreSQL



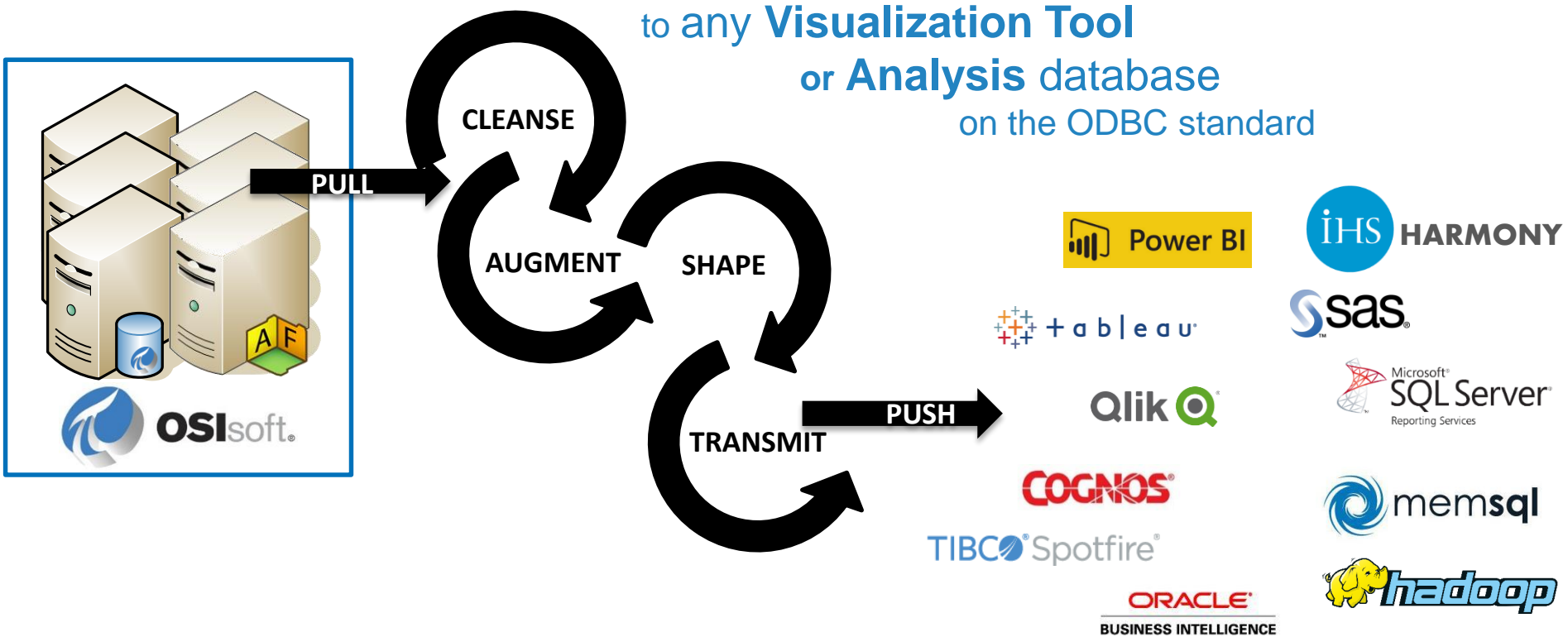
- MATLAB



# POC Architecture – can be customized to any database



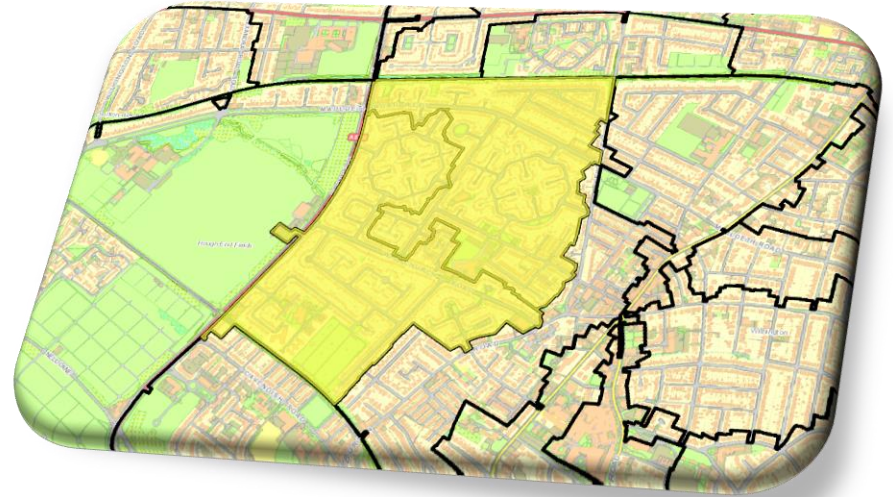
# Prepare and Deliver Process Data





# Case Study

- 5 demand zones (DZs) with different sizes and characteristics e.g. light industrial, urban and rural
- Data for the period from 01/11/2016 to 15/03/2017
- Demand forecasting using the two alternative approaches (i.e. 1 ANN model & 24 ANN models)



Demand Zone Name	Commercial Customers	Residential Customers	Mains Length (Km)	Average Demand (m3/h)
DZ1	8	327	5.1	5.4
DZ2	121	1751	10.7	30.8
DZ3	129	2078	16.4	57.1
DZ4	258	4156	70.2	122.3
DZ5	516	8312	118.5	215.6

# Results - Excellent Trained & Tested ANN Models

rEANNS	
Nash-Sutcliffe index Training Set	Nash-Sutcliffe index Test Set
<b>0.98193</b>	<b>0.98132</b>

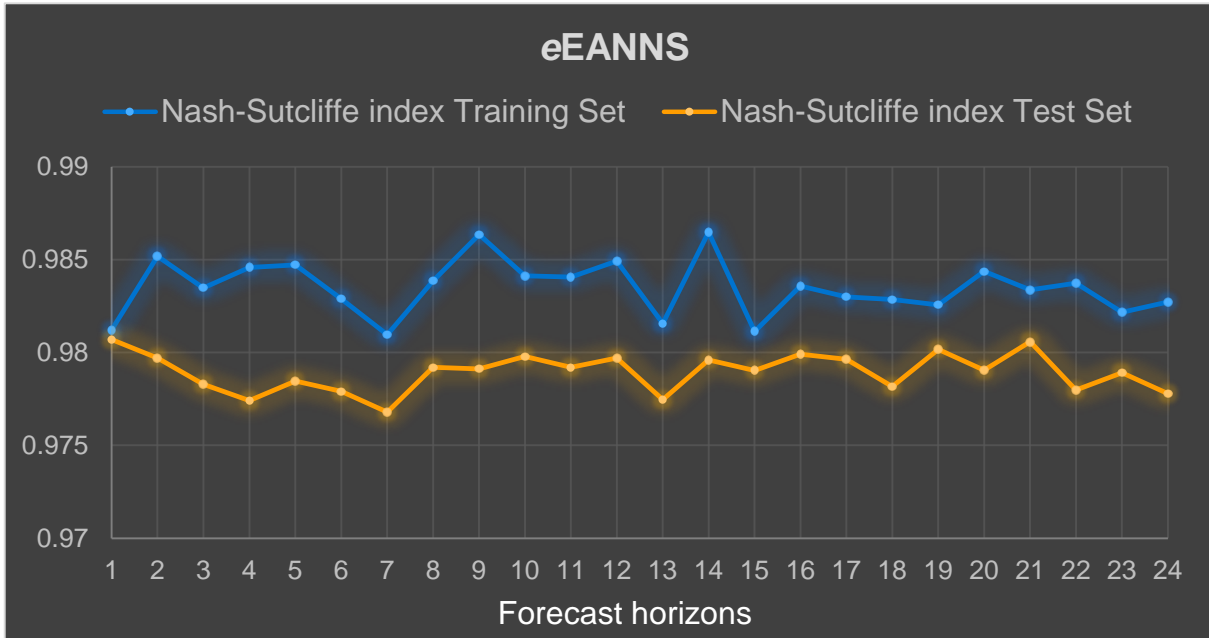
## Performance Indicator: Nash-Sutcliffe index

- Normalized statistic
- Determines the relative magnitude of the residual variance compared to the measured data variance
- Ranges between  $-\infty$  and 1
- Robust in terms of applicability to various models

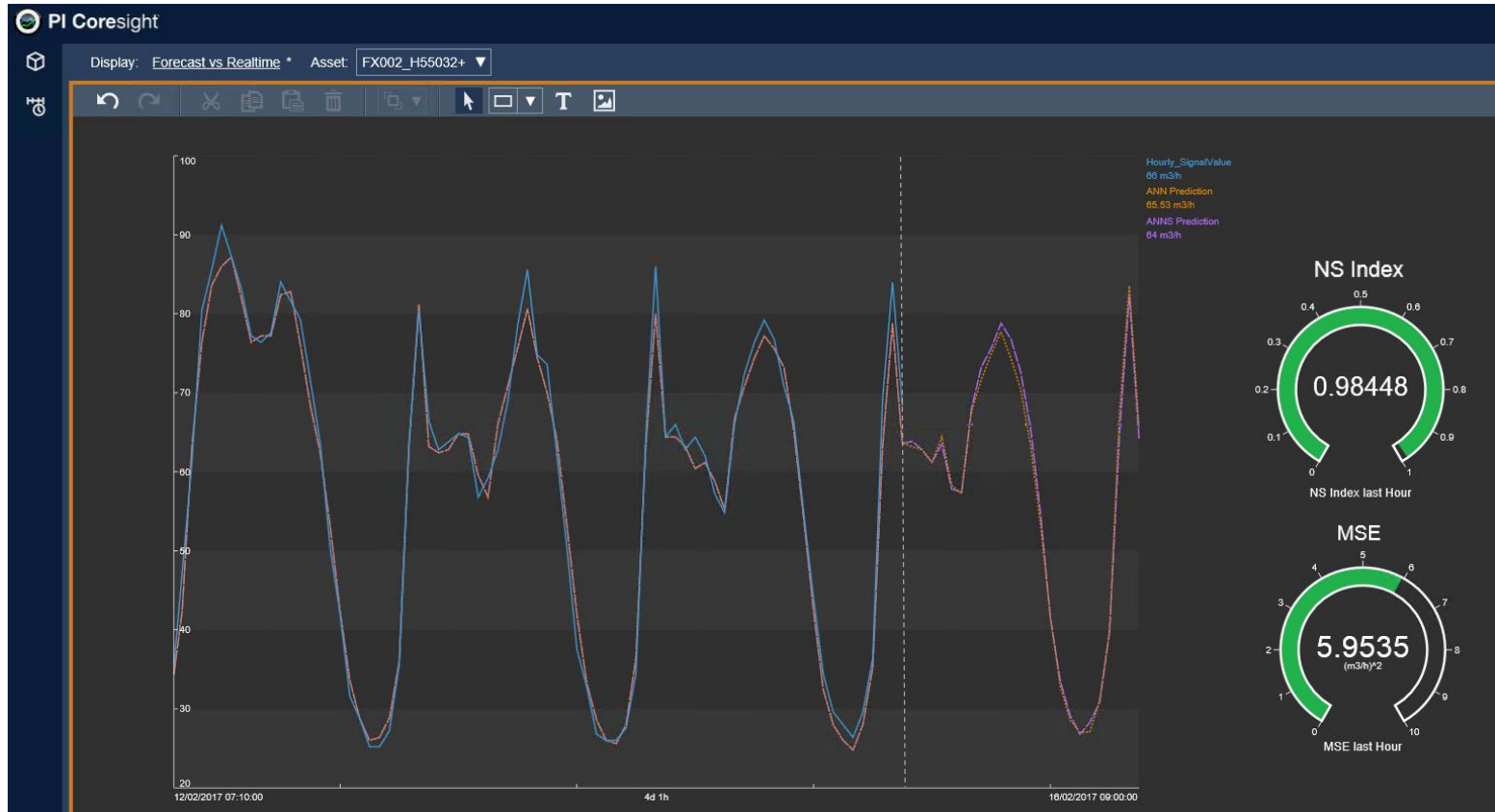
### Performance levels usually categorised as:

> 0.65	EXCELLENT
0.65-0.5	VERY GOOD
0.5-0.2	GOOD
< 0.2	POOR

Nash, J. E. and Sutcliffe, J. V. (1970). "River flow forecasting through conceptual models, Part I - A discussion of principles". Journal of Hydrology, vol. 10, pp. 282-290.



# Results - Excellent Quality Forecasts



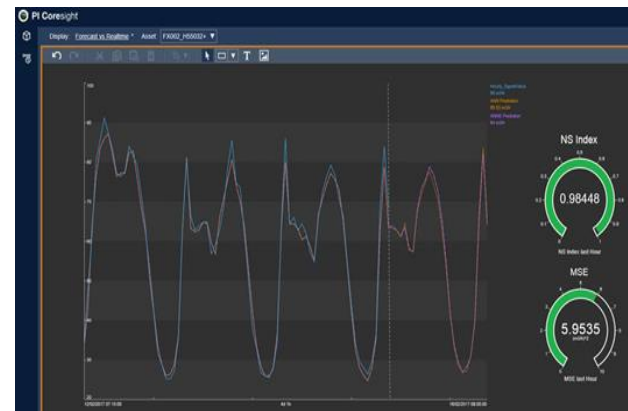
## Results v Aims

- ✓ Understand how advanced analytics can be developed in an agile way
  - ✓ Enable ready access to time series data
  - ✓ Link time series data and analytics platforms
  - ✓ Enable data pre-processing
  - ✓ Enable development and testing of ANN models
  - ✓ Understand potential for productionisation
  - ✓ Demonstrate a live demand forecasting system
  - ✓ Demonstrate accuracy and robustness of system
- 
- POC will enable further development and application

# Summary – A Successful Proof of Concept

## COMPANY and GOAL

United Utilities vision is to be the best UK water and wastewater company, providing great service to our customers. The company seeks innovative solutions to support this vision



## CHALLENGE

Agile development and adoption of advanced analytics is difficult

- Access to real time data
- Integration of real time data to analytics platforms
- Development and assessment of algorithm performance
- Automation and Productionisation of algorithms

## SOLUTION

Integrated real-time data to advanced analytics platform via PII4BA to create a live demand forecasting system

- Small scale POC (5 DZs)
- Fully automated
- Data pre-processing
- Optimised machine-learning model

## RESULTS

Agile development of a live system producing accurate real-time demand forecasts

- Successful integration of real-time data to analytics platform
- Technology customisable to client needs
- Highly accurate short term demand forecasts

## Contact Information

**Gary Wong**

[gwong@osisoft.com](mailto:gwong@osisoft.com)

Industry Principal – Global  
Water

OSIsoft LLC

**Kleanthis Mazarakis**

[kmazarakis@osisoft.com](mailto:kmazarakis@osisoft.com)

Customer Support Engineer

OSIsoft UK Ltd

**Kevin Woodward**

[kevin.woodward@uuplc.co.uk](mailto:kevin.woodward@uuplc.co.uk)

OT Strategy Manager

United Utilities

**Michele Romano**

[michele.romano@uuplc.co.uk](mailto:michele.romano@uuplc.co.uk)

OT Senior Engineer

United Utilities

## Questions

Please wait for the **microphone** before asking your questions



State your **name & company**

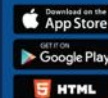
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谢谢

Danke

Merci

Gracias

**Thank You**

ありがとう

Спасибо

Obrigado