

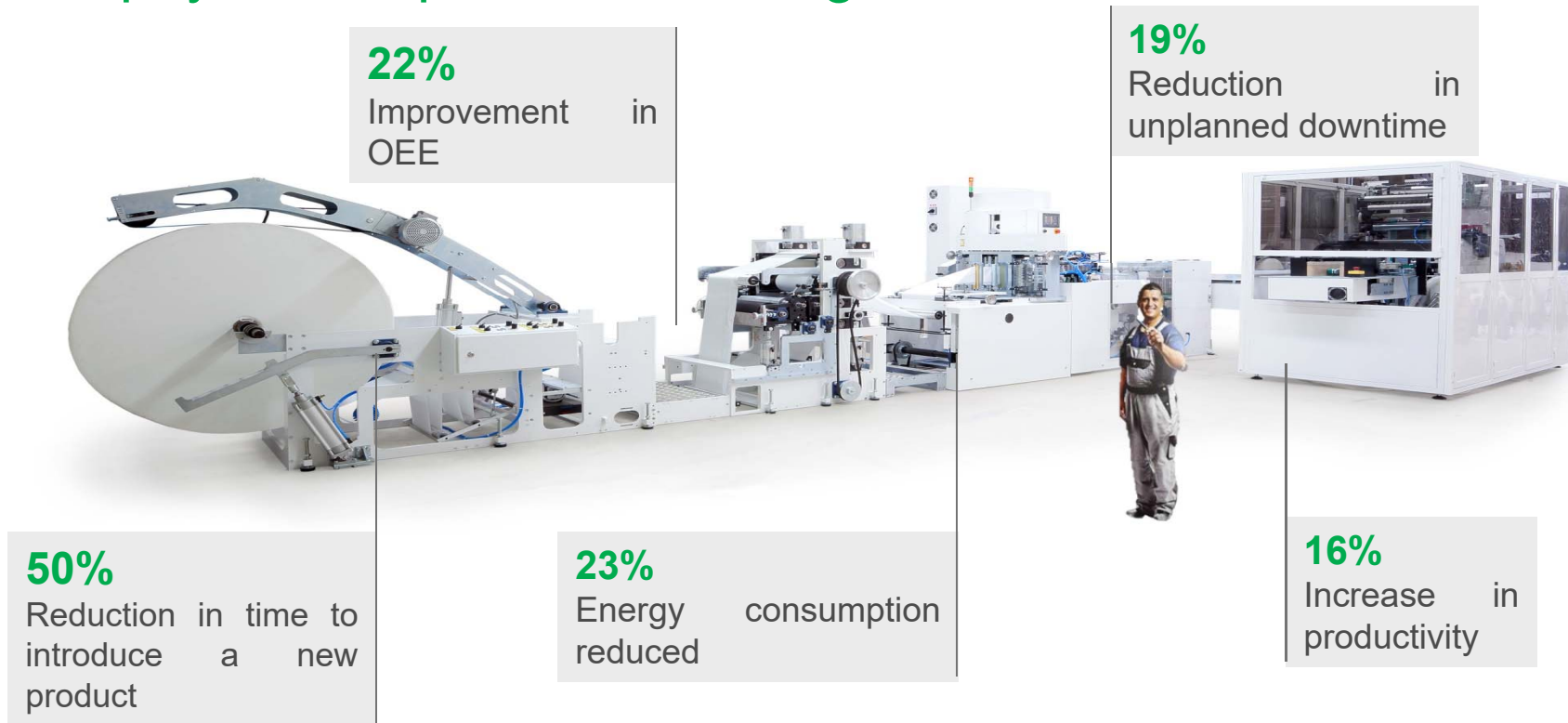
2019
Analytics in manufacturing:
Lessons learned from those
that are doing it



Alex West – Sr. Principal Analyst – Industrial IoT
Alex.west@ihsmarkit.com



IIoT payback is possible for range of KPIs



IoT Servitisation - the new business model

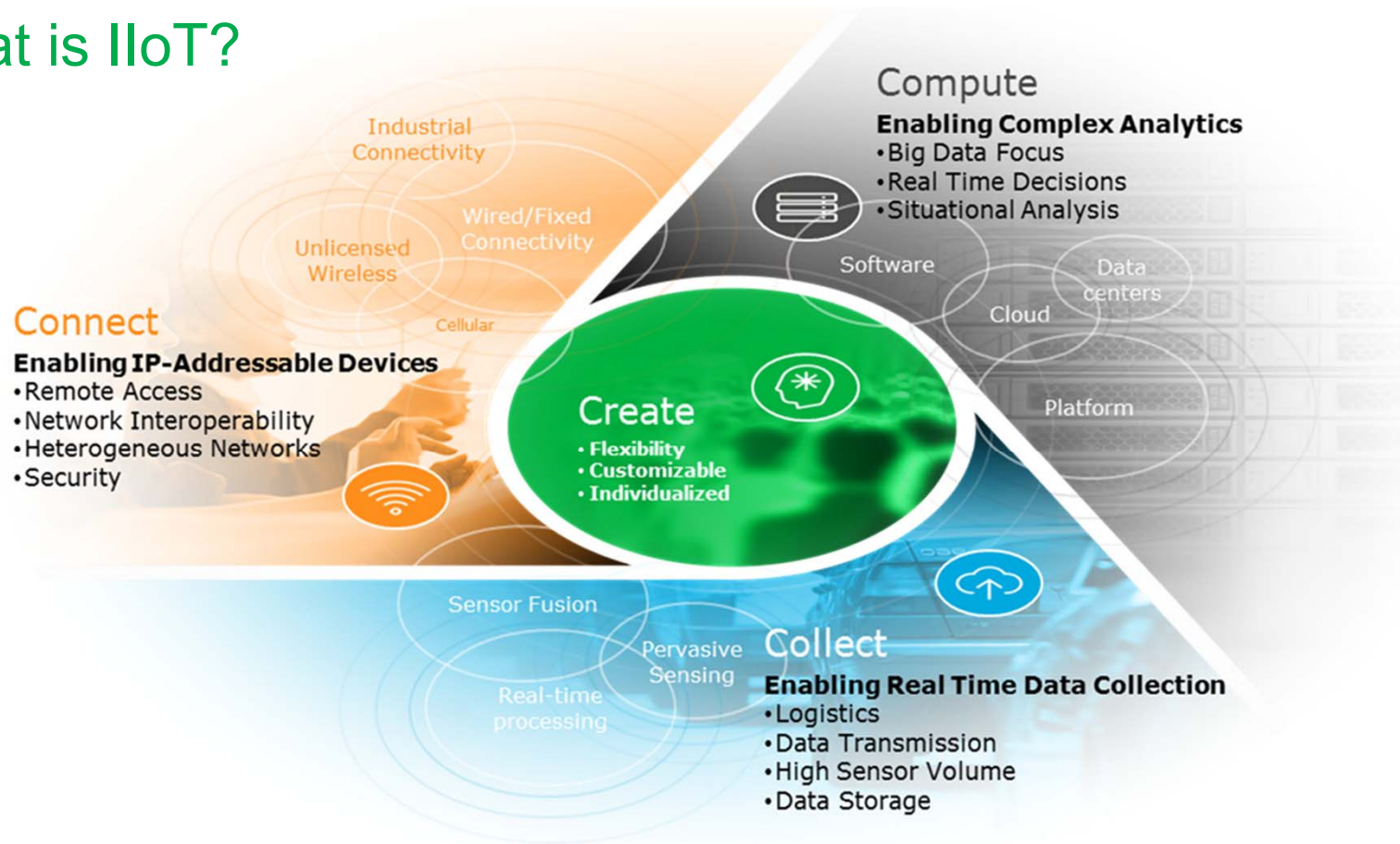
“Industrial companies are in the information business whether they want to be or not.” – Jeff Immelt (former GE CEO)

Shift of business from selling hardware to selling service

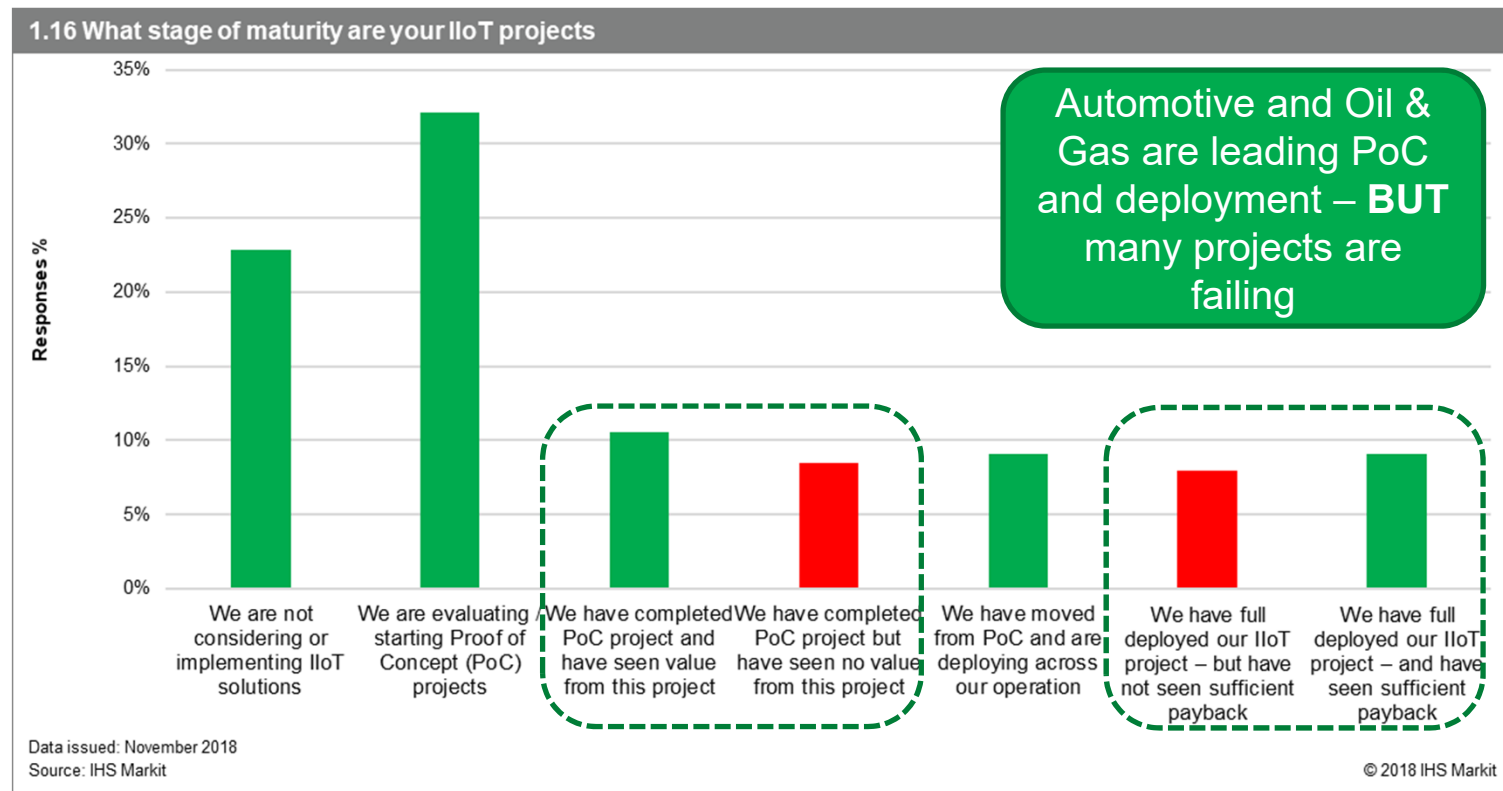
- Subscription service
- Razor blade model
- Outcome based model
- Profit sharing model



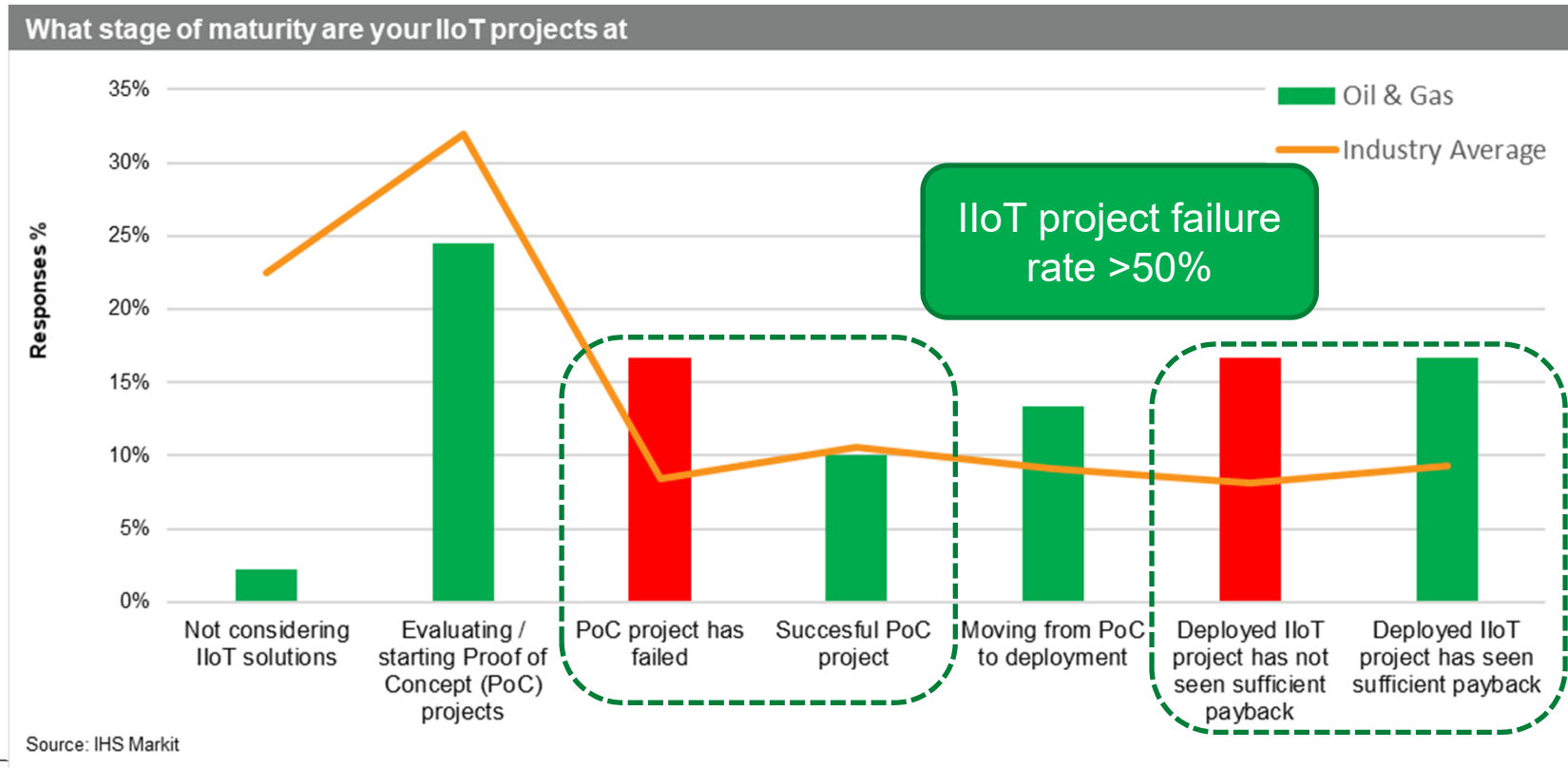
What is IIoT?



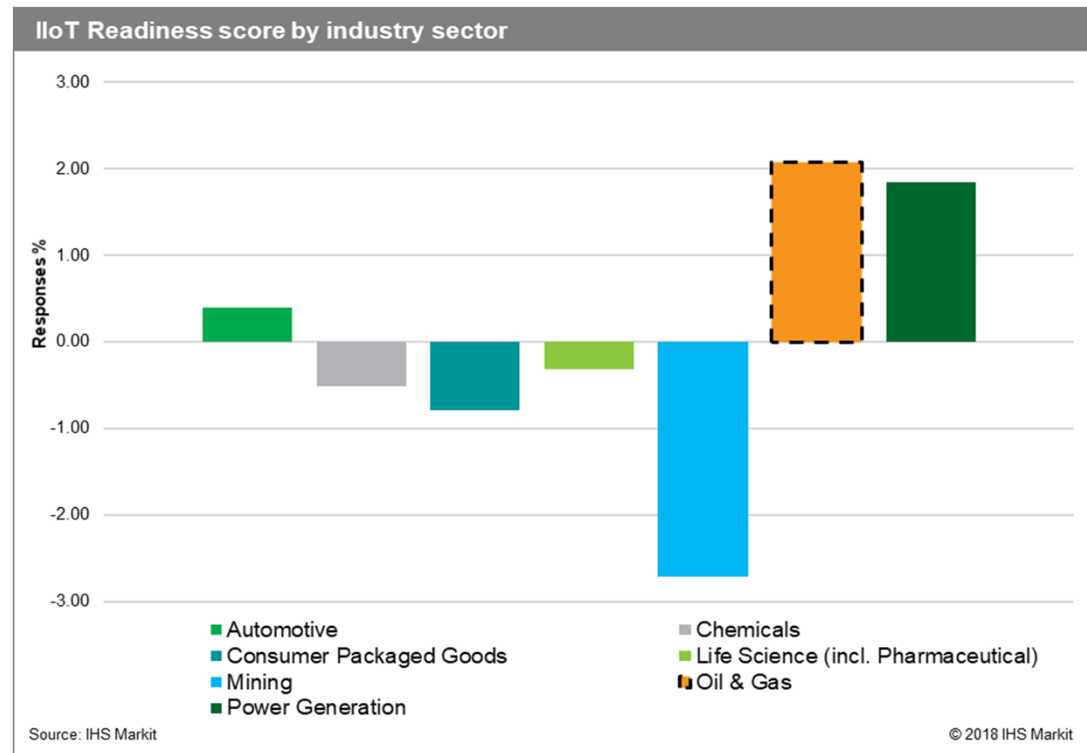
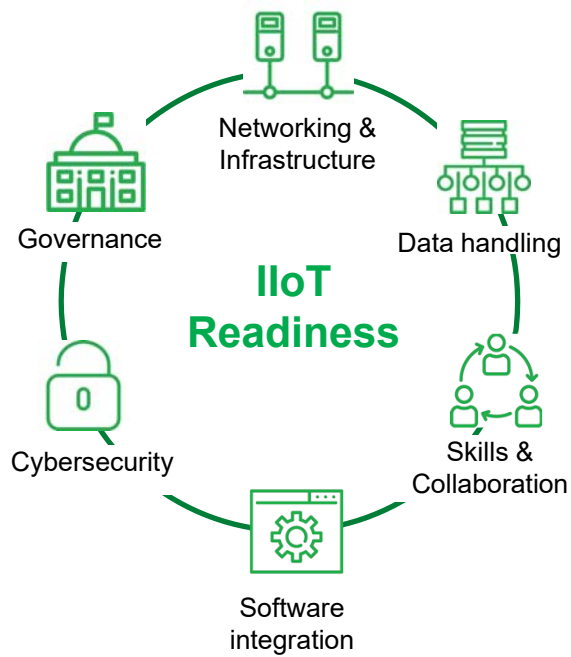
IIoT is still in its early days, and project failure is common



Process industries are more advanced in uptake – but rate of failure for deployments is a concern



IIoT Readiness – by industry sector



Poll Question

What are the main challenges you see in introducing IIoT solutions

- Legacy equipment
- Data management
- Data analytics
- Employee skills and knowledge



Challenges traverse products, processes and people



Legacy
equipment and
infrastructure

**Single most
important**



Both ability to
collect and to
derive meaning
from data

**2 of the top 4
challenges**



Lack of
employee skills
and knowledge

**Most
common**

Companies ranked top 4 challenges faced in IIoT
implementation

Connectivity and legacy products

LV motor drives 81.5% enabled 60.5% new nodes connected	Motors 4.7% enabled 11.2% new nodes connected	Generators & turbines 43.9% enabled 96.8% new nodes connected	Remote I/Os 94.1% enabled 82.1% new nodes connected	Process controller 16.0% enabled 48.9% new nodes connected
MV motor drives 84.3% enabled 88.7% new nodes connected	Pumps & compressors 0.1% enabled 2.8% new nodes connected	Switchgear 0.8% enabled 54.2% new nodes connected	Sensors 24.6% enabled 7.7% new nodes connected	Process safety 100% enabled 100% new nodes connected
Servo drives 85.2% enabled 97.9% new nodes connected	IPCs 100% enabled 94.5% new nodes connected	PLCs 81.9% enabled 93.3% new nodes connected	Machine vision 100% enabled 100% new nodes connected	RTU 100% enabled 94.2% new nodes connected
Stepper drives 49.2% enabled 53.4% new nodes connected	Motion controller 90% enabled 71.8% new nodes connected	Operator terminals 83.6% enabled 90.0% new nodes connected	DCS 96.4% enabled 81.1% new nodes connected	Process Instrumentation 85.4% enabled 13.5% new nodes connected
			Discrete machine-safety 31.7% enabled 67.0% new nodes connected	

How to deal with data?



**Abington
Library**

2 employees

11,070 books



**Library of
Congress**

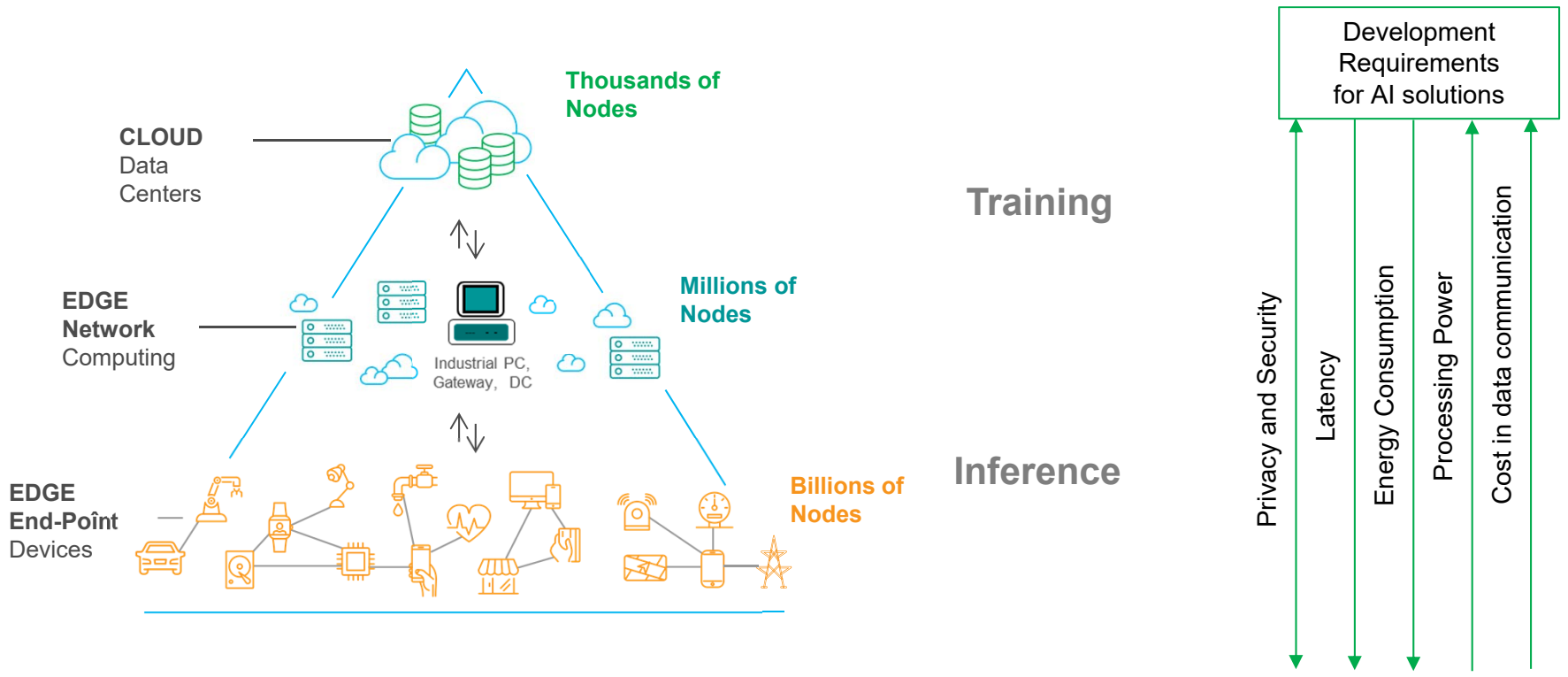
3200 employees

160,000,000
catalogued items

How to deal with data?



Data collection and analytics can have more than one home



The people are often critical point of failure



Chief scout Oakland A's:

"Baseball isn't just numbers. *It's not science.* If it was anybody could do what we do, but they can't cause they don't know what we know.

They don't have our *experience* and they don't have our *intuition*."

6S for IoT implementation

- ⚡ **Specify** - Lead with application not technology
- ⚡ **Success** – Measure to identify improvement
- ⚡ **Start Small** - Proof of concept projects then scale
- ⚡ **Senior support** - Need Exec-level sponsorship of projects
- ⚡ **Shared responsibility** – Collaboration across functional teams
- ⚡ **Support staff** – Involve employees and provide training and support



QUESTIONS?



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