# Lonza's Journey Deploying Data Analytics for Manufacturing Insights

Dr. Tobias Merz & Brian Crandall

Lonza





#### Who is Lonza Specialty Ingredients?

- ? Challenges in Operation
- The Pain Point: End-of Life Visualizations
- Implementation of Seeq®
- Data Infrastructure
- Productivity Improvements via Operational Technology



## Lonza at a Glance





## Lonza - The Structure



#### **Lonza Pharma Biotech & Nutrition (LPBN)**

- Drug substance and drug product development and manufacturing for
  - Chemicals small molecules
  - Biologics large molecules
  - Biologics cell and gene technologies
- Consumables and research tools
- Consumer health and nutritional ingredients and delivery systems

#### **Lonza Specialty Ingredients (LSI)**

- Microbial Control Solutions for
  - Consumer home & personal care
  - Professional hygiene
  - Paints, coatings, wood and industrial material protection
  - Crop protection
- Enabling Technologies
  - Fine Chemistry
  - White Biotechnology

Since 1 March 2019, the scope of segments has been aligned. The former Pharma & Biotech segment and the former Consumer Health & Nutrition business unit within the Consumer Health division (formerly part of Lonza Specialty Ingredients) are now combined in the Lonza Pharma Biotech & Nutrition (LPBN) segment. The former Consumer Product Ingredients business unit (formerly part of the Consumer Health division within Lonza Specialty Ingredients) remained part of the Specialty Ingredients segment.



# Delivering Innovation in Microbial-Control



# Applications

#### Some recent examples

## Next Generation Antidandruff Active

Strengthening position as world's leading antidandruff active supplier

Commenced manufacturing of Piroctone Olamine (PO) to broaden portfolio



#### **Keeping our World Healthy®**

New additions to regulated Professional Hygiene offerings

Introduction of hydrogen peroxide-based hard surface disinfectants and FDA-approved non-alcohol hand sanitizers



#### **Regulatory Support**

Introduction of microbial-control alternatives, e.g. Triclosan-free antibacterial personal care, Creosate-free protection for timber, regulatory approved fungicides for open system metalworking fluids



#### **Bioactives**

Product launches for personal care "aspirational" consumers

Introduction of naturally derived polyglycerol esters for non-ionic emulsifiers and surfactants, and bioactives for scalp and skin





## Lonza at a Glance



Capitalizing on our global footprint (overview of our manufacturing and R&D sites and our sales offices)

#### Global Footprint









Who is Lonza Specialty Ingredients?



Challenges in Operation



The Pain Point: End-of Life Visualizations



Implementation of Seeq®



Data Infrastructure

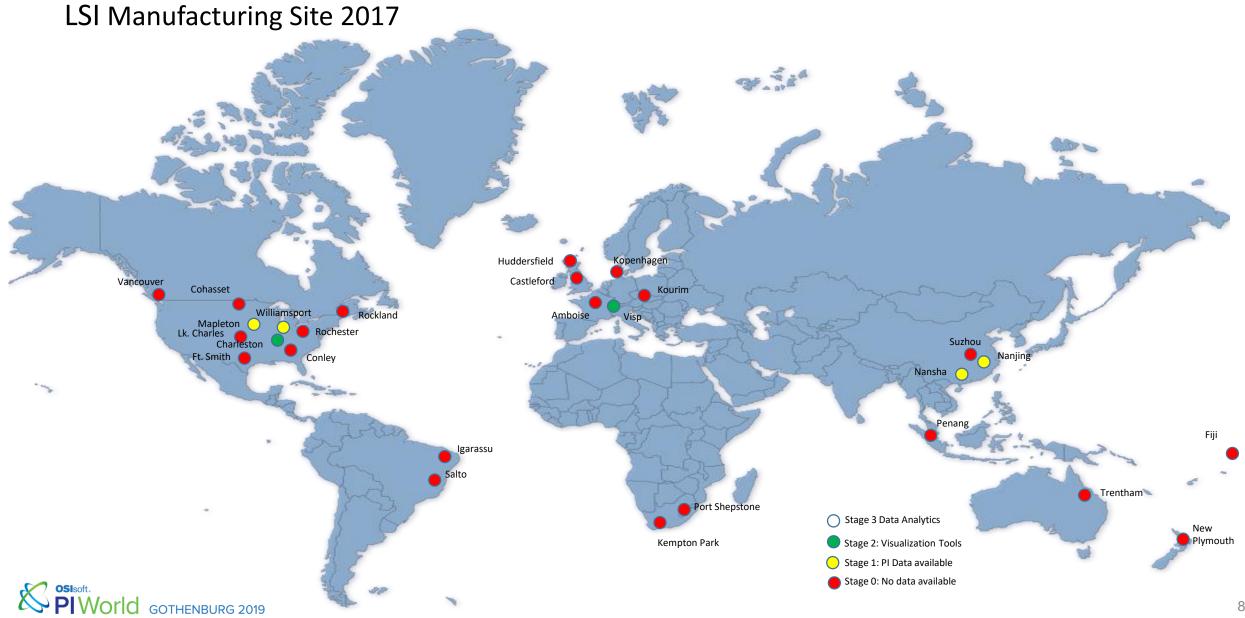


Productivity Improvements via Operational Technology



# High Level Assessment: Data Usage

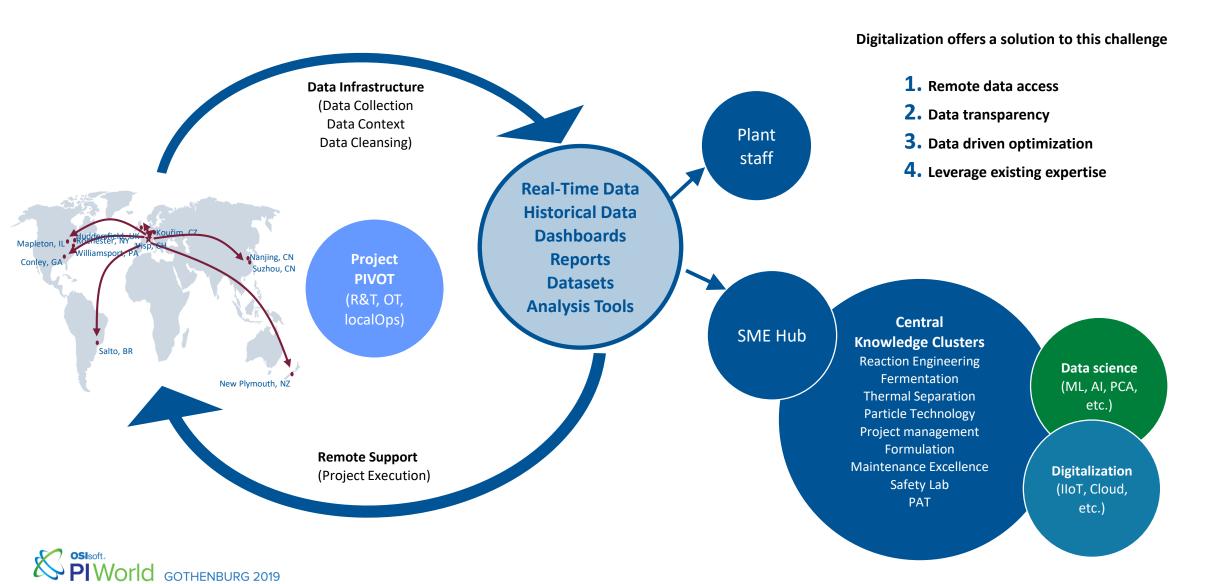




# Data Challenges in a global Organization

?

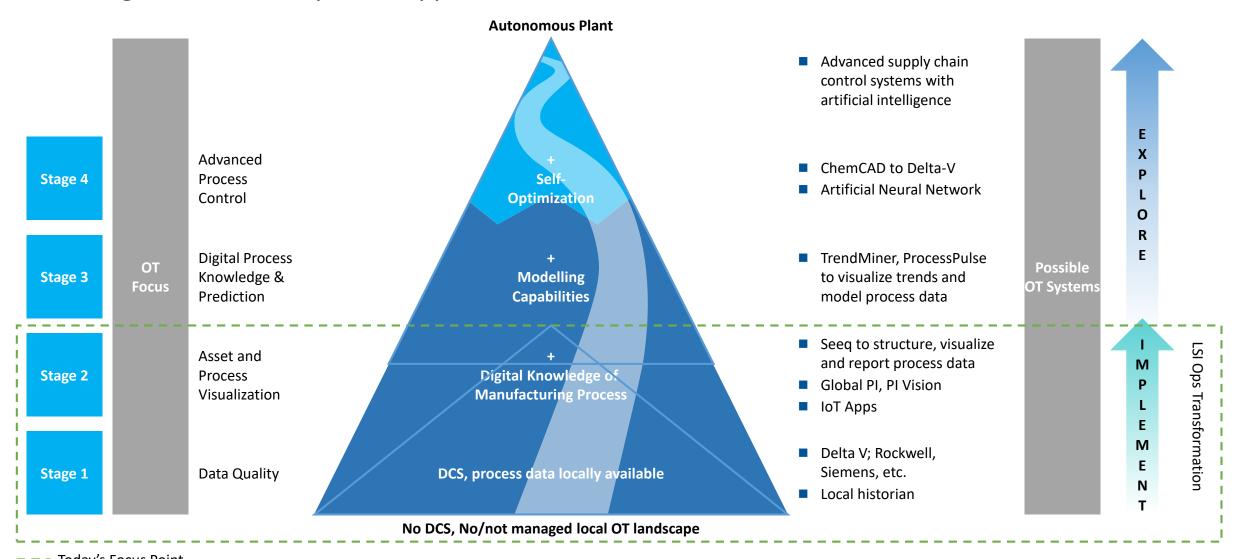
Lonza LSI operations consists of a distributed production network



# Digitalization Roadmap



#### A Stage Gate/Maturity Level Approach





# Digitalization Roadmap



#### LSI Operations Digitalization Pyramid: Handling the fragmented production landscape

#### What is the strategy?

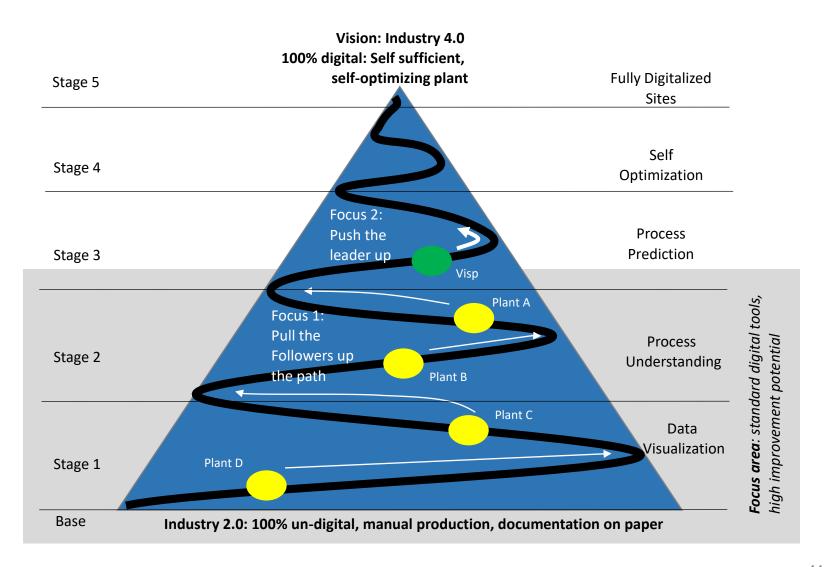
- Build on local basis
- Potential driven implementation
- Support from global teams

#### ... and why this approach?

- Reflect the business needs
- Clear commitment from site
- Effort is linked to financial benefit

#### ...and the other sites?

- Focus on high financial benefits
- Other drivers: quality or safety







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## Visualization Tools

#### Situation in 2015



- Owner of the application gets retired
- No support for new plants: Know-how missing
- No upgrades to newer Versions of Excel
- Difficult to maintain hundreds of Excel sheets
- Individual installations for PI-Excel Admin + PI SDK
- Huge Excel files with lot of data not easy to share
- Data Integrity problem with local data storages
- Connection only to one PI-Server

## Evaluation of new Visualization Tools



#### Requirements

- Batch recognition based PI-Tags, SPC table..
- Automatic or manual recognition of unit operations
- Gantt charts for one reactor; starting point can be chosen freely
- Multi batch and trend overlay
- Calculate durations of different unit operations
- Quickly identify unit operations with the biggest fluctuations
- Visualization and calculations of continuous processes
- Easily customizable via drop-down menus
- Fully integrated with OSISoft Infrastructure (AF, EF...)







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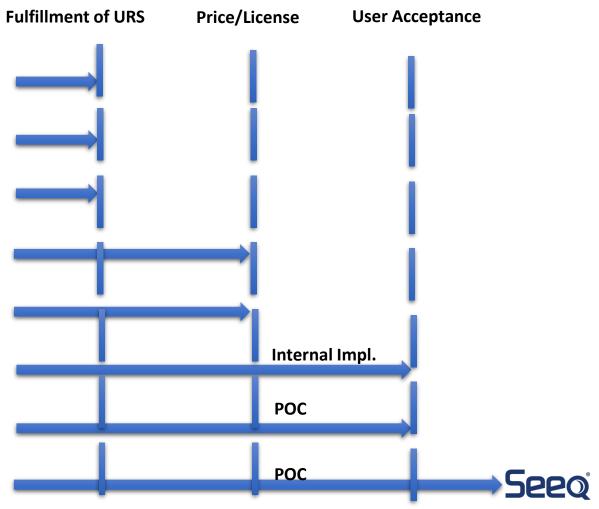


Productivity Improvements via Operational Technology



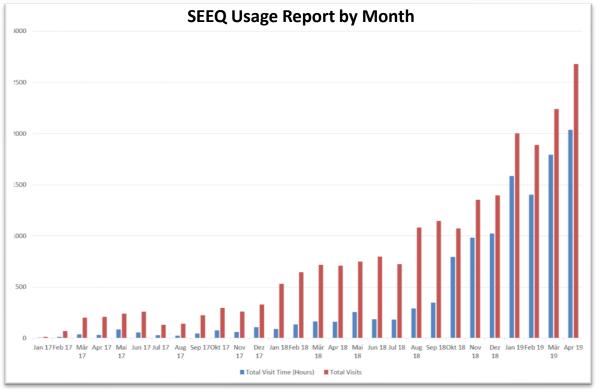
## **Evaluation of new Visualization Tools**





#### After 3 years with Seeq:

- > 400 Users
- 10 Lonza Sites
- > 150 different Processes
- > 7500 Dashboards
- 12 PI-Servers connected
- 6 AF DB connected



# Seeq Survey



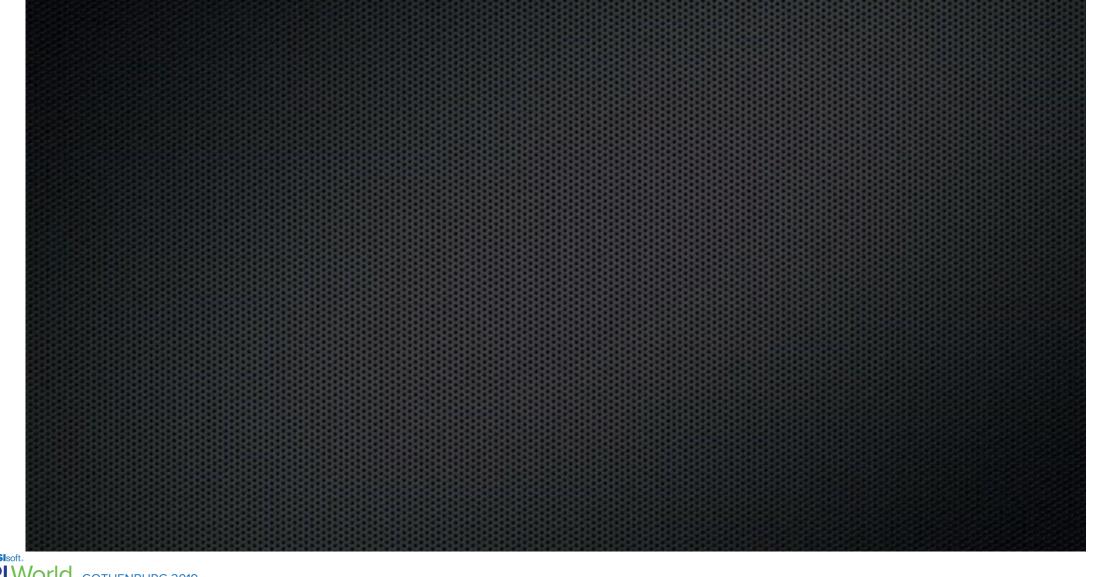
#### Advanced Analytics for Process Manufacturing Data

- 95 % of users are satisfied with Seeq.
- Largest application is process monitoring and optimization.
- approx. 15'600 hours time savings in one Lonza site per year
- 1-10 % Yield increase
- Prevention of faulty batches



User Stories







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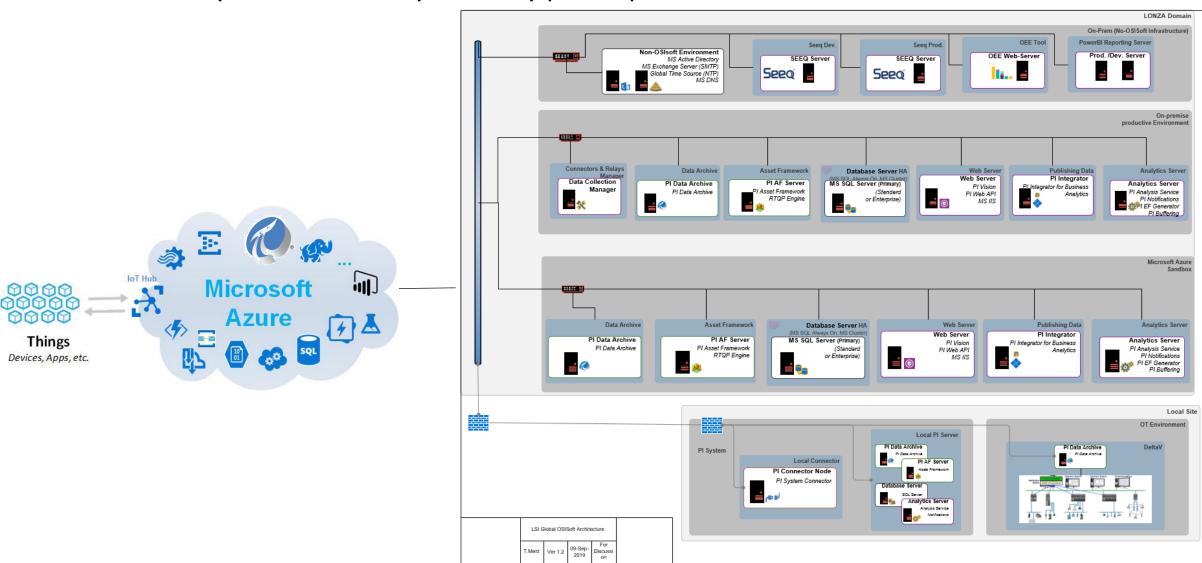
Productivity Improvements via Operational Technology



## Data Infrastructure

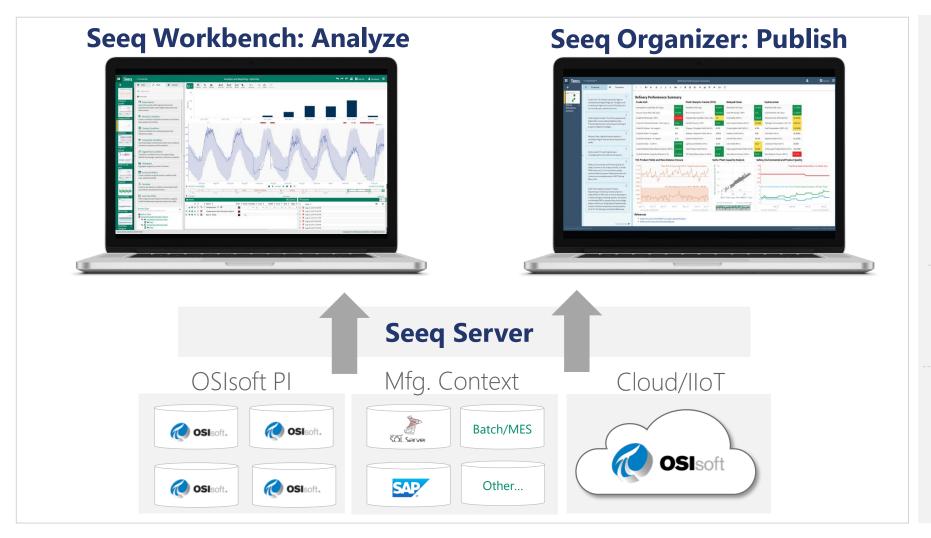


Data availability and accessibility are a key pre-requisite



# Seeq Data Connectivity with OSIsoft PI





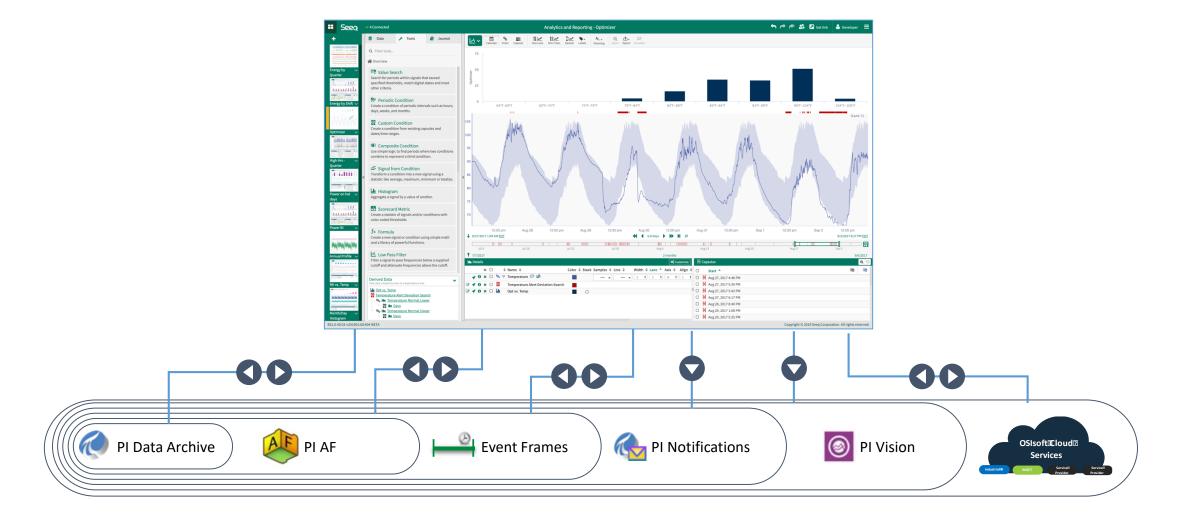


On-Premise or in Cloud SaaS Option on Azure

On-Premise or in Cloud 1 or many sources Time series AND context Data not moved/copied

# OSIsoft PI System Integration with Seeq







# Seeq and the OSIsoft PI System





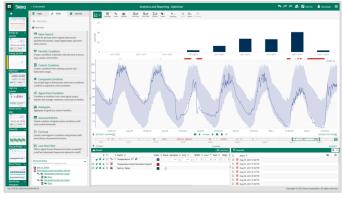
## Seeq

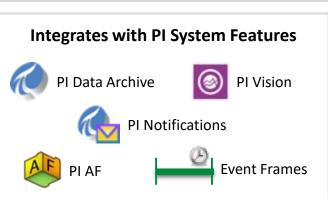


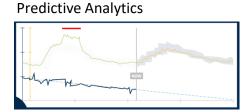
#### **Advanced analytics application**



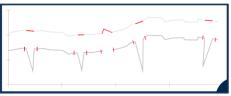
**Seeq & OSIsoft: Better Together** 







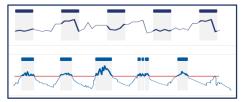




#### Reporting



Ad Hoc Contextualization



- High performance PI System and self-service analytics for faster insights and decisions
- Get more value from OSIsoft PI System investment in data archive, AF, EF, etc.
- No duplicating or copying of source of record in PI System
- Shared path to the cloud with OSIsoft Cloud Services





# Seeq Benefits for OSIsoft

#### Better together!

High performance PI System and Seeq advanced analytics for insights

#### **Increase OSIsoft PI investment value**

AF & EF integration, publish to PI Vision, high value in PI Notifications

## Low touch for OSIsoft PI System admins

No duplicating or copying of source of record

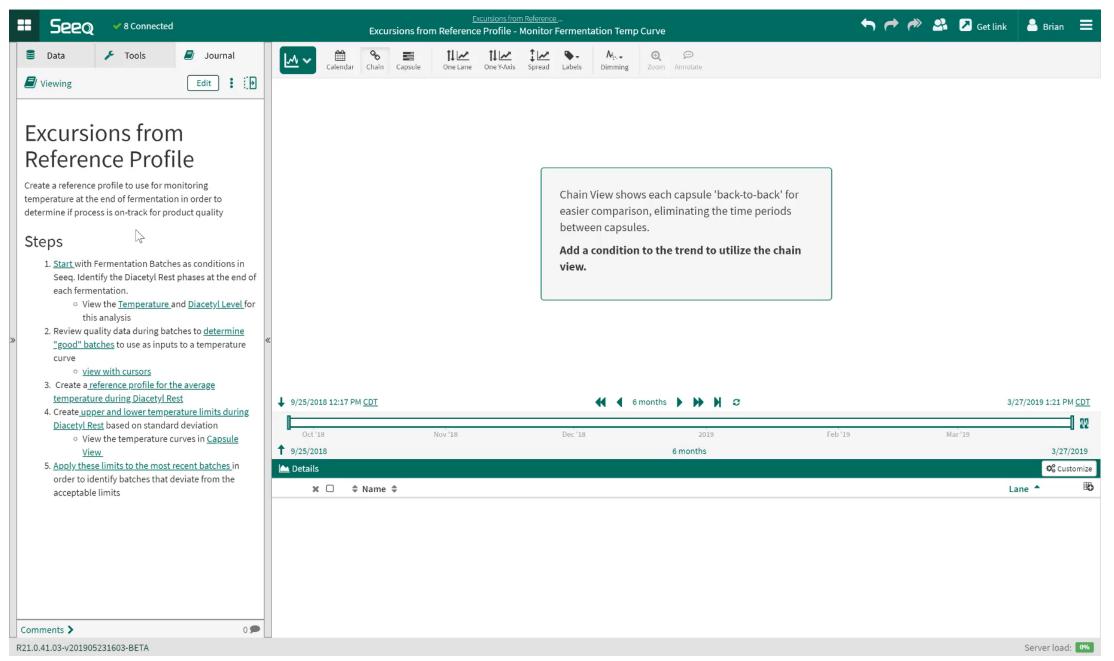
#### Shared path to the cloud

Seeq with PI servers on AWS or Azure, integration with PI Connector data sources











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Productivity Improvements via Operational Technology





#### Productivity Improvement via Operational Technology



#### **CHALLENGES**

- Manage large Excel files with data integrity issues
- Deploy, support, and maintain analyses for 100's – > 1000's users
- Calculations on data from multiple PI Servers (in Excel)

#### SOLUTION

- Seeq software implementation
- Easily create batches from Event
   Frames, mathematically, or by
   drawing on screen
- Batch overlays with multiple trends
- KPI reports for durations and fluctuations of unit operations
- Visualization and calculations of continuous processes

#### **BENEFITS**

- ~15.600 hours time savings in one Lonza site per year
- 1-10% yield increase
- Prevention of faulty batches
- Improved process monitoring and optimization



# Questions?





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