# ROI in Digital Transformation: Five Rules to Follow

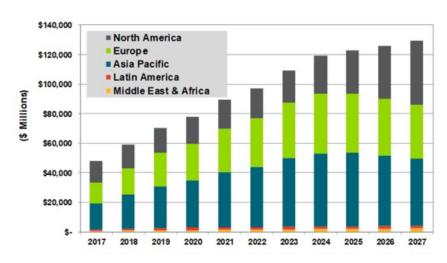
Neil Strother and Michael Kanellos





# A \$144.6 Billion Opportunity

#### Industrial IoT Device Revenue by Region, World Markets: 2017-2027



Source: Navigant Research

#### OBSERVATION

Combined annual revenue from devices, software, and service bundles projected to grow to \$144.6 billion in 2027, a compound annual growth rate of 11.4%

#### **DRIVERS**

- More efficient energy use
- Predictive, preventive maintenance
- Competitive differentiation
- Transforming businesses, customer experiences
- Increased worker safety
- Falling component costs
- Falling data management costs



## So How Come Some Succeed Better Than Others?





#### We Decided to Find Out



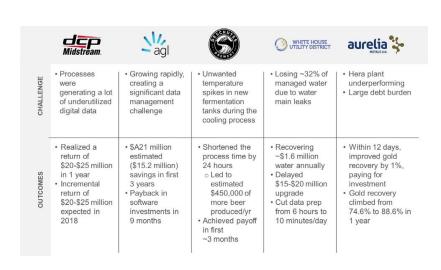


#### Finding the ROI in Digital Transformation

Case Studies and Analysis of the OSIsoft PI System

Commissioned by OSIsoft

Published 1Q 2019



#### Download today



## Rule #1: Think Architecture, Not Algorithms



### The Integrated Collaboration Center (ICC)

Business Transformation In Action: Operations of the Future - Now







#OSIsoftUC #PIWorld @2018 OSIsoft, LLC



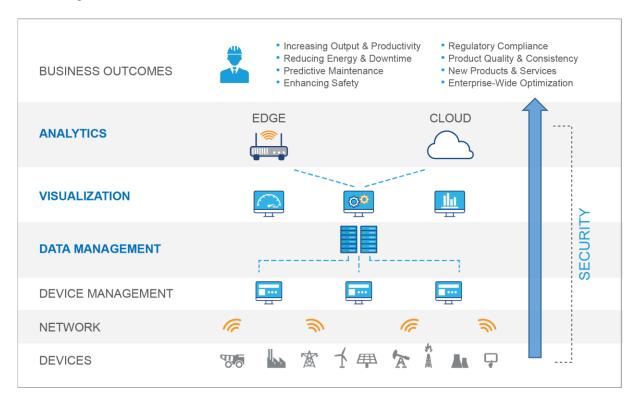
## A Comprehensive Plan

- Combine OT and IT
- Extensive Technology Due Diligence
- An Integrated Control Center
- \$20-\$25M Invested
- \$20-\$25M Returned Yr. 1
- \$20-\$25M Returned Yr. 2





## Another Way to Look at It





# Rule #2: To Think Big, Think Small





Hera Processing Plant



#### Six Months to Live

- Gold Recovery Low (74.6%)
- Debt High (A\$125 million)
- 700 Jobs on the Line
- Two Vendors Flopped
- So They Turned to This Guy

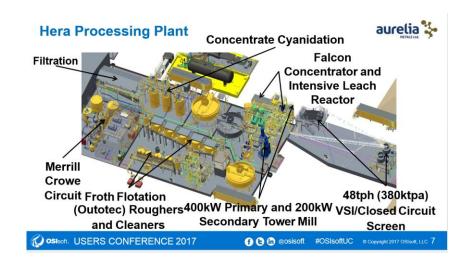






# A Step-by-Step Transformation

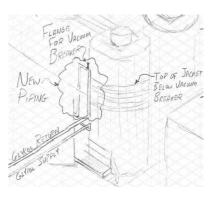
- Crushing to Grinding to Flotation
- Recovery Climbs to 88.6%
- PI System Return in 12 Days
- Facility Above Nameplate
- Vendor Hugs Integrator





# Rule #3: It's About People









## The Earn While You Learn School of Engineering

## A Buttery Smell

- Solved with a sensor and Monitoring
- Payback in 3 months
- \$450,000 increase in output

#### **Next**

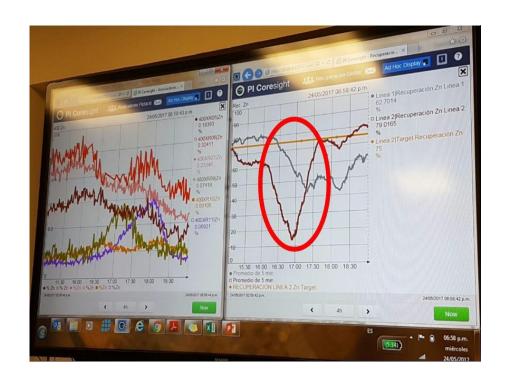
- Let's remove a cooler
- And reduce manual checks
- A data driven culture





# Yes, Facebook Can Hurt Productivity







# Rule #4: Calculate All the Costs (and Benefits)







## \$1.3M Invested in Hardware, Software, Services Delivers...

#### Reduced Leakage

- \$400,000 in year one
- \$900,000 in year two
- \$350,000 in year three

#### Reduced Data Prep

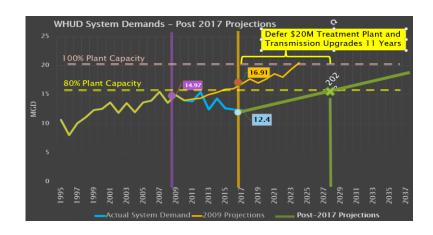
- 6 hrs a data to 10 mins
- \$30,000 est. savings

#### Avoided SCADA Upgrade

\$200,000 avoided costs

#### Postponed Upgrades

- \$600,000 in annual interest avoided
- \$15+ million project postponed 11 years
- Credit rating increased





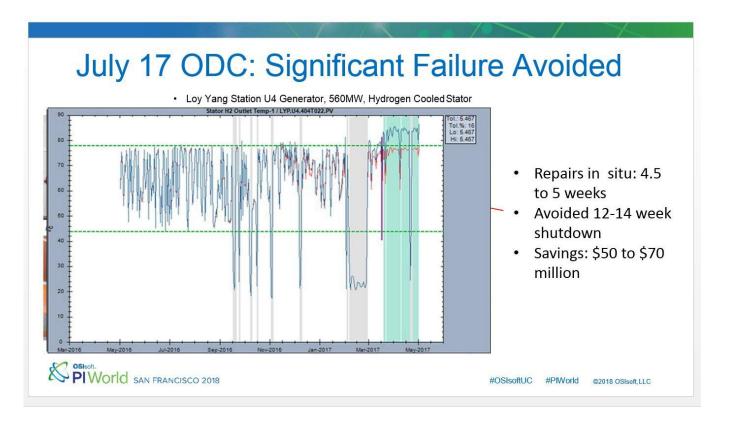
## Rule #5: Don't Stop Thinking About Tomorrow





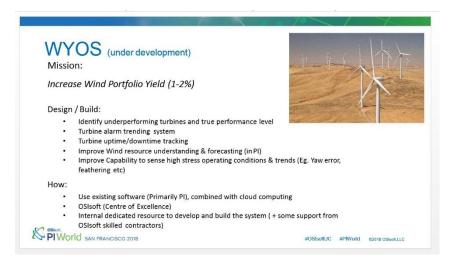


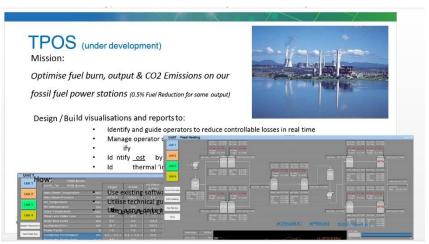
### Predictive Maintenance Followed





# Next: Optimizing Wind and Thermal Plants







# In Summary

- 1. Think Architectures, Not Algorithms
- 2. To Think Big, Think Small
- 3. It's About the People
- 4. Consider All the Costs (and Benefits)
- 5. Don't Stop Thinking About Tomorrow



# Questions?

Please wait for the **microphone** 

State your name & company

# Please remember to...





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CẨM ƠN BẠN

ありがとうございました ĎAKUJEM
SIPAS JI WERE TERIMA KASIH MATUR NUWUN
UA TSAUG RAU KOJ
ТИ БЛАГОДАРАМ
СИПОС





Navigant Research provides in-depth analysis of clean, intelligent, mobile, and distributed energy. The team's research methodology combines supply-side industry analysis, enduser primary research and demand assessment, and deep examination of technology trends to provide a comprehensive view of these industry sectors.



- Emerging value chain analysis
- Market sizing and forecasting
- Strategic marketing services

- Trend monitoring and analysis
- Market demand for new products
- Competitive intelligence

