# OSIsoft as an Enterprise Customer

From the OSIsoft Product Team and Chris Nelson, VP Software Development

and Gregg

## What to expect for Day 3

Day 3: Best Practices	Day 3: Marketplace Partner Showcase Imperial Ballroom B, Ballroom Level	Day 3: Products  Grand Ballroom A, Grand Ballroom Level
10:30 AM - 11:15 AM	10:30 AM - 11:15 AM	10:30 AM - 11:15 AM
Index: Incorporate Event Frames into Your Operatons	Self-directed Analytics and Reporting with OSIsoft Cloud Services (Seeq)	Aggregate: PI System 2018 SP2 and your Critical Operations – Deployment, Patching, Testing
11:30 AM - 12:15 PM	11:30 AM - 12:15 PM	11:30 AM - 12:15 PM
Contextualize: Rolling out Asset Framework	Petuum Artificial Intelligence Reveals the Goldmine in OSISoft PI Systems Data (Petuum)	Insight: PI Integrators and OSIsoft Cloud Services for time-series Data Science Enablement
2:30 PM - 3:15 PM	2:30 PM - 3:15 PM	2:30 PM - 3:15 PM
Process: Getting more out of Asset Analytics	Shop Floor Collaboration and OEE Improvement with PI System and Shiftconnector (Eschbach)	Gather: Data connectivity options for the PI System and the Cloud
3:30 PM - 4:15 PM	3:30 PM - 4:15 PM	3:30 PM - 4:15 PM
Scale: Connecting your PI Systems to OSIsoft Cloud Services for Applications	Designing OMF into A Multi-function Edge Device (Monico)	Visualize: PI Vision 2019 and ProcessBook migration



## OSIsoft Headquarters

- Leverage PI System to support the facility
- Collect data from:
  - Building Management System (BMS)
  - Power Systems
  - IoT Devices
- To enable:
  - Operational excellence
  - Single pane of glass
  - Better Energy management
    - Optimize energy usage
      - HVAC performance
  - Anomaly detection
- Replicate best practices!





## San Leandro Tech Campus

Project: 1 M Sq Ft Mixed Use Development





## Efficiency in design

- Old HQ 26 kWh Sq/Ft
- SLTC 8.5 kWh/Sq/Ft
- Dynamic Window Tinting
- Neolith Tiles
- LED Lighting



# OSIsoft's new Headquarters, the SLTC story

Gregg Le Blanc - VP Product



# Agenda for the next 82 minutes

- SLTC Business Challenges and Product Roadmap
- Pervasive Data Collection
- PI System 2018 SP2 and Critical Operations
- Visualization
- Enabling Analytics via PI Integrators
- OSIsoft Cloud Services & PI Systems
- Data Science Enablement via OCS
- Dev Con Kickoff
- Summary



**OSIsoft Data Infrastructure** 

**Classic PI System** 

PDC/Edge

OSIsoft Cloud Services

Partner PaaS

Sensors



**Assets** 



Multiple Sensors **Plant** 



Multiple **Assets**  **Enterprise** 



Multiple

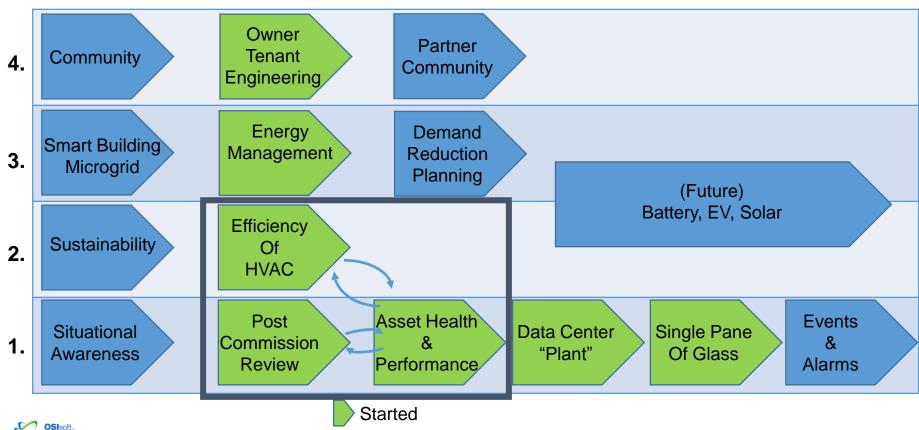
Plants

Community



Integrators

## OSIsoft – as a Customer



# Rollout and Development Themes

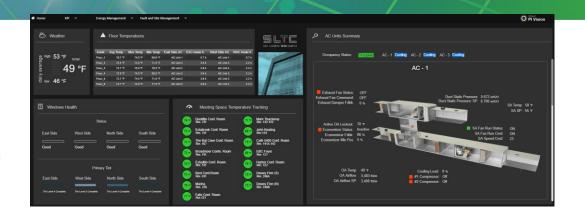
- Manageability
  - Using PI Vision to centralize UI work
  - Using OSIsoft Cloud Services to aggregate data
- Seamless infrastructure
  - Using Connectors to collect our data
  - Deploying IoT and Edge devices
  - Deployment & Testing from PI System 2018 SP2
  - Connecting PI System to OSIsoft Cloud Services



# SLTC PI System

## **OSIsoft Headquarters**

The PI System real-time infrastructure has enabled OSIsoft to improve our support and development of products while realizing improved operations and energy savings.



## **CHALLENGES**

Production PI System for three mission critical needs:

- 1. Test bed for development of the PI System product stack
- 2. Develop a data set for partners to build market solution
- 3. Efficiently manage our own mission critical facilities

## SOLUTION

Install the PI System for real-time operations against multiple data sources for the operation of the San Leandro Tech Campus

## **RESULTS**

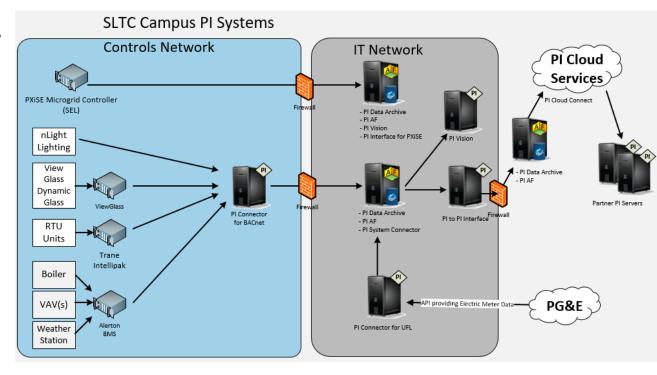
- 1. Production system in which the **BACnet Connector was tested** and improved to meet market requirements.
- 2. Ability to demonstrate PI in a production environment for facilities management
- Improve facility operations, energy savings and hold vendors accountable for the warranty claims and improvements



# PI System Deployment Architecture

## **Architecture Requirements**

- Separate control from data
- OCS for community access
- Disparate Data Collection
- Handle 3V's
  - Volume
    - 10,000 Streams
  - Velocity
    - 10 values a sec
    - 1 to 3 sec
    - 5 Minute
    - 15 minutes (48 hours after the fact)
  - Variety
    - Metering
    - BMS
    - · IOT
    - API Data
    - Electric Relays/CTs





# Auto-Tinting Window Monitoring

Powered by FogLAMP and OMF

#### Challenge

SLTC is instrumented with automatic tinting windows called "Viewglass". When the tinting is set incorrectly, employees are blinded with sun in their eyes. Some folks have even started using umbrellas in the office!

#### Solution

Install ambient light sensors as a secondary measurement to verify if the windows are behaving properly. This data is then sent to the SLTC's PI System where it's combined with data from the Viewglass system. The data is analyzed and used to help tune the Viewglass setting through the year.

#### Results

Less employees with bad luck by opening up umbrellas indoors! Faster detection of issues with the Viewglass windows and more accurate seasonal tuning.

# Conference Room Occupancy Monitoring

Powered by OMF

## Challenge

Conference rooms make up a large portion of SLTC. OSIsoft wants to better understand how much time we spend leaving the lights on in rooms that are unoccupied.

#### Solution

Install a suite of sensors that monitor motion and ambient light. The motion sensor will determine if the room is occupied. The light sensor will indicate if the lights are left on.

#### Results

Increased visibility into the energy used to light up conference rooms with they are unattended, with the goal of reducing energy costs.



# Espresso Machine Monitoring

Powered by Edge Data Store

#### Challenge

The espresso machines at the SLTC are leased from a 3<sup>rd</sup> party. How do we remotely connect our service provider to ensure reliable equipment operation?

#### Solution

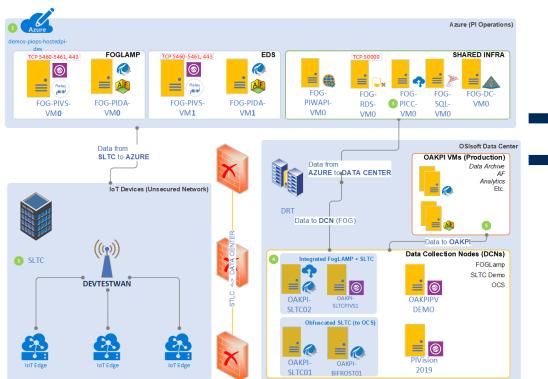
Install sensors to capture and securely share critical data about espresso machine health before it's too latte to take action!

#### Results

OSIsoft increases reliability of espresso machines by collaborating with our Caffeinated Service Advisor so they make fewer trips on-site.



## How addressed new use cases

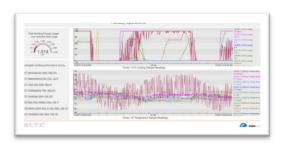




## Post Commission Review (Visualization, Data Baseline Trend Analysis)



The target for the building was an improvement from 26 kWh/sf (old building) to 8.5 kWh/sf (new building) how to validate design and evaluate the commission process for errors.



### **CHALLENGE**

The commission process is only as good as the design specifications

- · Design vs. actual performance
- Failed equipment
- Inadequate or missing specifications

## SOLUTION

Implement PI for benchmarking the HVAC, hot water and window tinting system.

- BACnet Connector
- PI Vision
- PI UFL for Energy Data

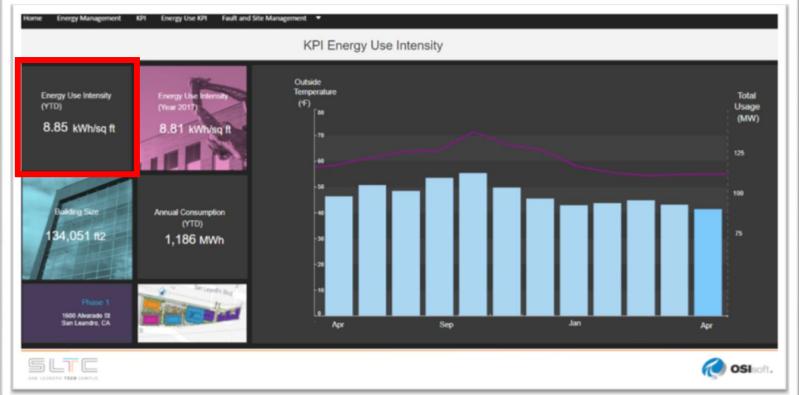
## **RESULTS**

Found numerous gaps between the design specification and the actual system requirements.

- Failed or poorly installed equipment
- Lack of BMS required features
- Programming errors
- Building design issues

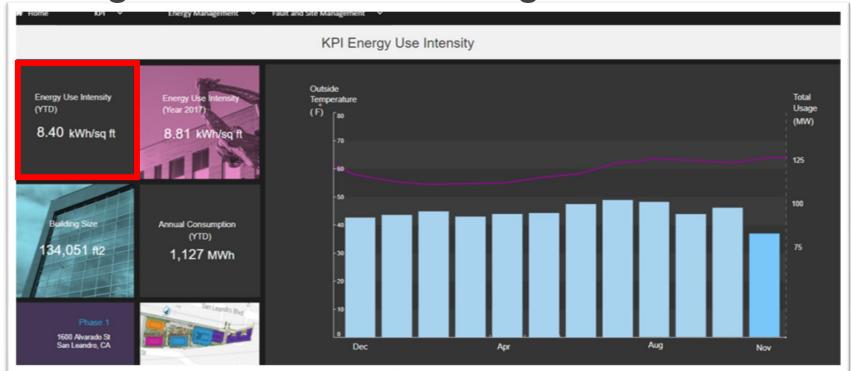


Management KPI – Building Benchmark





# Management KPI – Building Benchmark





## Problems with the real world



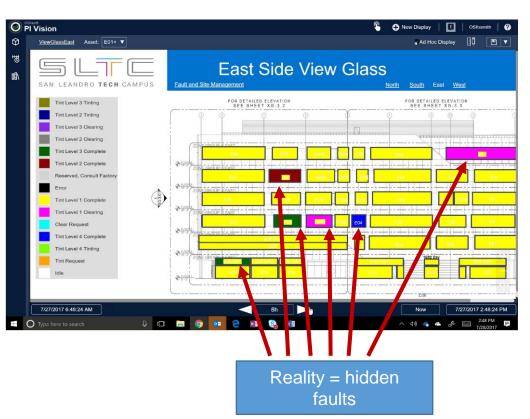


## Problems with the real world

## **Commissioning of specialized systems**



How it should work





## Single Pane of Glass (Visualization)



We installed new technologies that provided no management console and additional building systems were not connected to Building Management System.



### **CHALLENGE**

We lacked completed system visibility

- ViewGlass window tinting system had no HMI.
- Lighting & ViewGlass not in BMS
- BMS lacked ability to share data with multiple participants

### SOLUTION

Leverage PI Vision for dashboards, troubleshooting and root cause analysis

- Dashboards for the current status of the system
- Integrate trending
- Troubleshooting Analytics

## **RESULTS**

Real Time Reporting for multiple stakeholders and missing HMI system

- ViewGlass Displays (Vendor Now Interested in using PI)
- 3 Stakeholders Access engineering, landlord, tenant
- Internal Customer Screens



**Single Pane of Glass** 





## HVAC Performance (Trend Analysis and Machine Learning)



The BMS system included it's own algorithm on the optimization of the start-up process. Plus the amount of manual temperature overrides we needed to understand system performance tied to comfort for employees.



### **CHALLENGE**

We monitored inefficient use of the HVAC system and need to understand performance.

- Start-up 4 hour duration but units achieving set point temperature in as little as 30 minutes
- Significant manual overrides causing simultaneous heating and cooling in contiguous zones

## SOLUTION

Analyze system performance with Machine Learning and analyze trends of manual overrides

- Integrator for Business Intelligence
- · Power BI, R, Orange
- PI Vision Adhoc Trending
- · PI Vision Dashboards

## RESULTS

Identified multiple contributing issues contributing to a minimum of 5% energy consumption

- BMS Software Bugs
- BMS Configuration Issues
- HVAC Design Issue
- BMS optimization algorithm not optimized for energy conservation

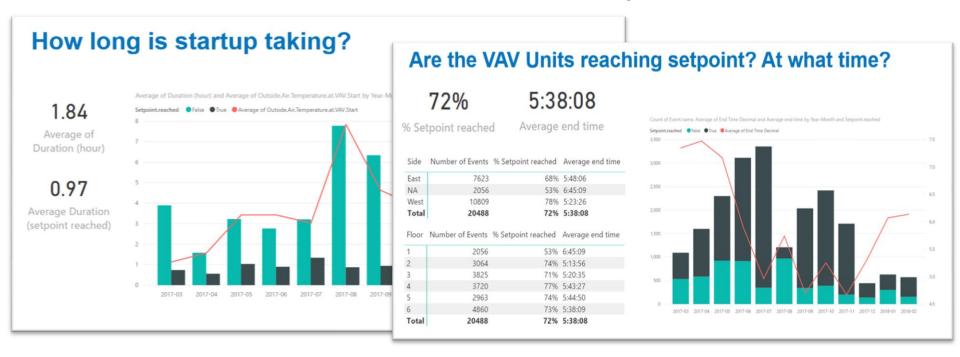


## Problems with the real world





# Machine Learning Insights 28% Of The Zones Never Reached Temperature





## **Energy Management**

While the building is energy efficient we lacked visibility of energy consumption by system and for building two the need for multi-tenant billing support.



## **CHALLENGES**

PG&E provides energy data 48 hours after the fact and only in 15 minute intervals.

No sub-meters on key systems.

How do we measure performance tuning?

### SOLUTION

Implement a PXiSE Microgrid controller to provide 10 hertz granularity of the whole building data.

API access to PG&F data to validate billing

## **RESULTS**

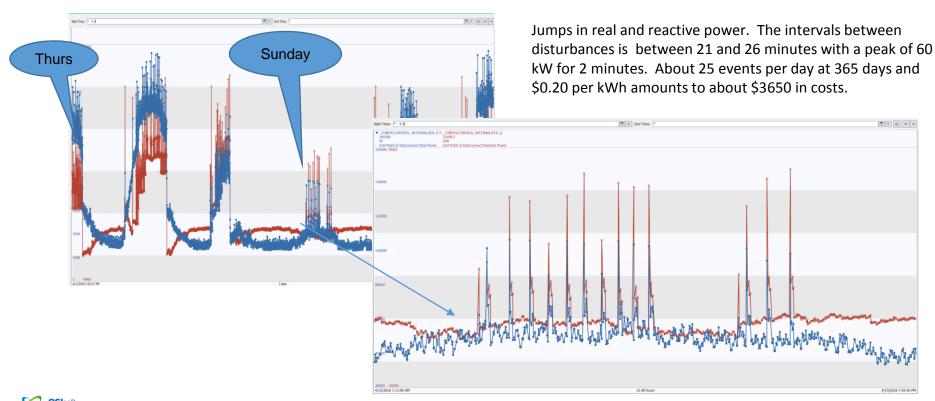
Were able to directly measure energy reduction for the changes to temperature adjustments.

Able to validate PG&F Bills

Using the data to size for ROI calculations for solar and storage



# PXiSE – High Fidelity Energy Data



# **Energy Consumption**





## Community (PI Cloud Connect, PI Integrators, OCS)



We are part of an ecosystem as a customer and as a manufacturer of the solution. We need to share our data with the landlord, building engineering, Microgrid provider, independent software vendors, system integrators and building technology vendors.

### **CHALLENGE**

A disparate group of community members with different requirements.

- Building engineering wanted real time access
- ISV and SI wanted streaming data to build market solutions
- Technology providers was point in time snapshots

## SOLUTION

Leverage the toolkit for an appropriate solution for each customer with no additional overhead.

- PI Cloud Connect
- PI System Connector
- PI Datalink
- PI Vision Dashboards
- PI System Integrator

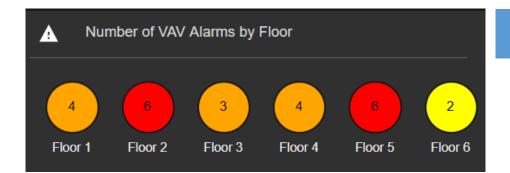
## RESULTS

A subscriber menu based on requirements we can provide quick and easy access with history.

- 3<sup>rd</sup> party companies with PI who want streaming data took PI Cloud Connect
- Internal we used all of the options based on use cases (ML, Training, Demo)
- Building engineering just want pre-built displays



# Building Performance – Out of Spec



Running Out Building Spec – Zones not achieving temperature setpoint

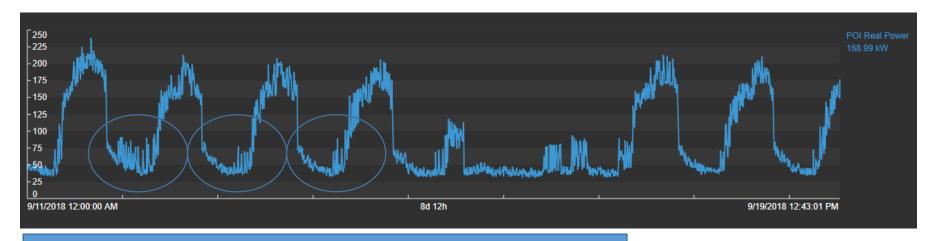
The analysis forced a review of design specifications and found we were attempting to cool to an unsupported temperature.

Users wanted 68 Degrees
Building designed for 72 Degrees + / – 2 degrees





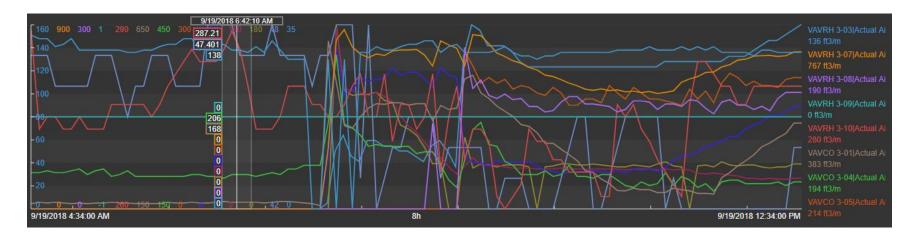
# Real Power Impacts



- 1. 15 Minute Utility Meter is like driving at midnight with sunglasses on
- 2. High Velocity data shows the impact of poor performance and improvements from tuning
- 3. See the change in fan usage by changing set points to within building design specifications



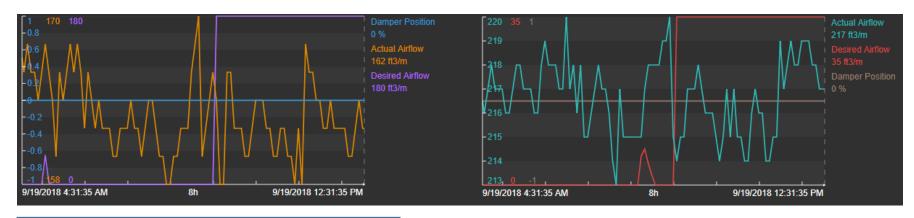
# Facility Analytics – Multiple Issues



No Supply Air Fan, Dampers Open or Closed Several VAV Systems with significant airflow



# Facility Analytics & FDD (or Lack Of)

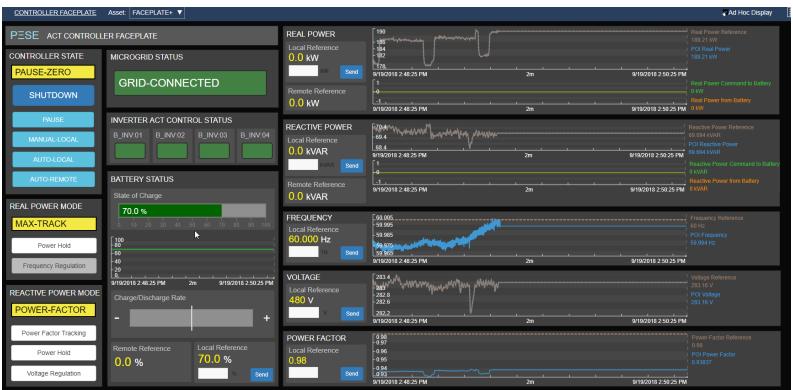


We found several VAV boxes with either poor calibration or broken dampers

Airflow
With Damper Closed Examples



## Real Power in Real Time





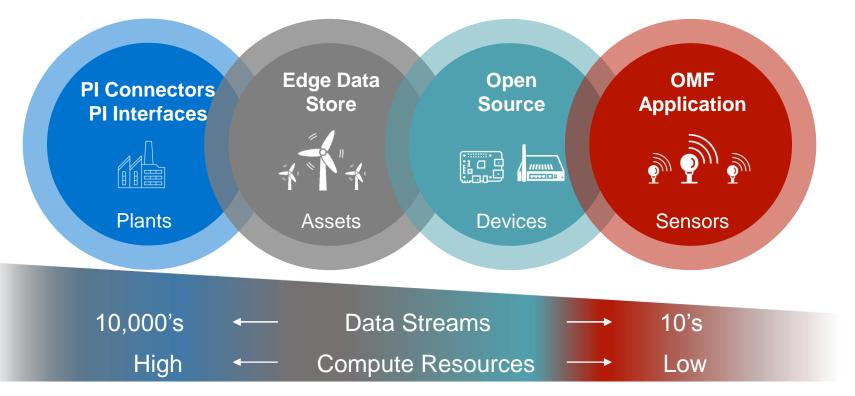
# Pervasive Data Collection

Abbas Saboowala – Product Manager





## Pervasive Data Collection





#### **BILL**

#### **AND NOT**

#### **MILTON**



Bill aka 'TPS Report Guy'



Milton aka 'Red Stapler Guy'



# PI Connectors help you be strategic



#### **Streamlined Configuration**

Auto create PI Points and AF reference model with rules-based data selection.

#### Auto discover data, now and later

PI Connectors monitor the source so you don't have to.

#### Unified Admin Experience

A one-stop shop to manage data collection across your sources.

#### Secure & Flexible Architectures

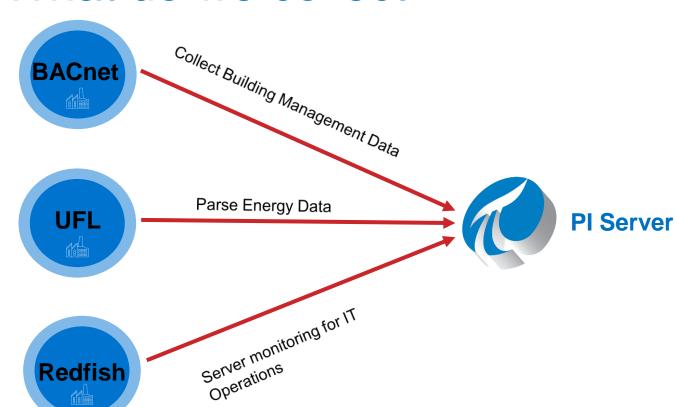
Send data securely across diverse networks to multiple destinations.

### What do we collect











# The best way to predict the future is to create it.

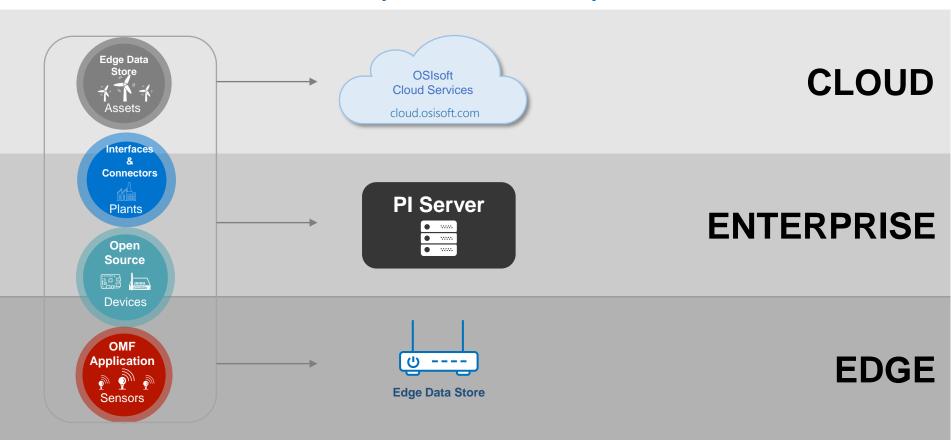
- Peter Drucker



# What do you see here?



#### Connectivity to All OSIsoft Systems



### **OMF** Accelerates Data Connectivity

What is the OSIsoft Message Format (OMF)?



Contract based message format for data ingress



Well documented specification & sample code

Supports streaming data & metadata



Connectivity to on-premises PI Servers, OSIsoft Cloud Services and Edge Data



Enables application development by partners, end customers and 3<sup>rd</sup> parties



Independent of operating system & programming language

#### What OMF is not:



A replacement for PI Web API, PI AF SDK or other OSIsoft API



An application development framework



# PI-oT (PI) (O)ver that (T)hing



#### Edge Data Store Hardware Requirements

#### Targeting edge gateway devices (typical specifications)

- ARM or Intel CPU, GHz dual core
- 1 GB RAM
- Internal storage (SSD preferred)

#### Operating systems / installation options

- Linux, 64 bit architecture (multiple distributions)
- Linux, ARM32 (limited distributions)
- Windows, 32 and 64 bit architectures
- Docker Container



ADLINK MXE-200i



Advantech UNO-2272G



Nexcom NISE 50 IoT



Raspberry Pi 3B+

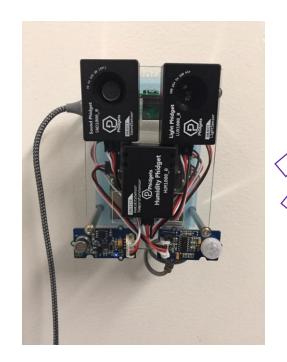
#PIWorld @

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#### Infrared and Sound Sensors











**Edge Data Store** 



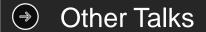




**Data Collection** (PI Connectors & PI Interfaces)

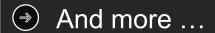
**Edge Technologies** (EDS & OMF)

**Demos** Ask questions Speak with Developers



**Gather: Data Connectivity Options** for the PI Server and the Cloud (Product Track) 2:30pm, Grand Ballroom A, Hilton Hotel

**Edge Analytics with the PI System** (Developer Track) 3:30pm, Cyril Magnin I, Hilton Hotel



Code your way out of the stickiest data connectivity requirements (pre-registration required)

10:30 am (Thursday), Parc 55



# PI Server 2018 SP2

Mana Afshari





# Testing and Upgrading the PI System



#### Role

In charge of keeping our PI System up to date

#### Requirements

- I want the fixes and improvements in PI Server 2018 SP2
- I need to assess the new version before upgrading

#### Challenge

 Need a test environment, but getting that set up will take a lot of time

#### Solution

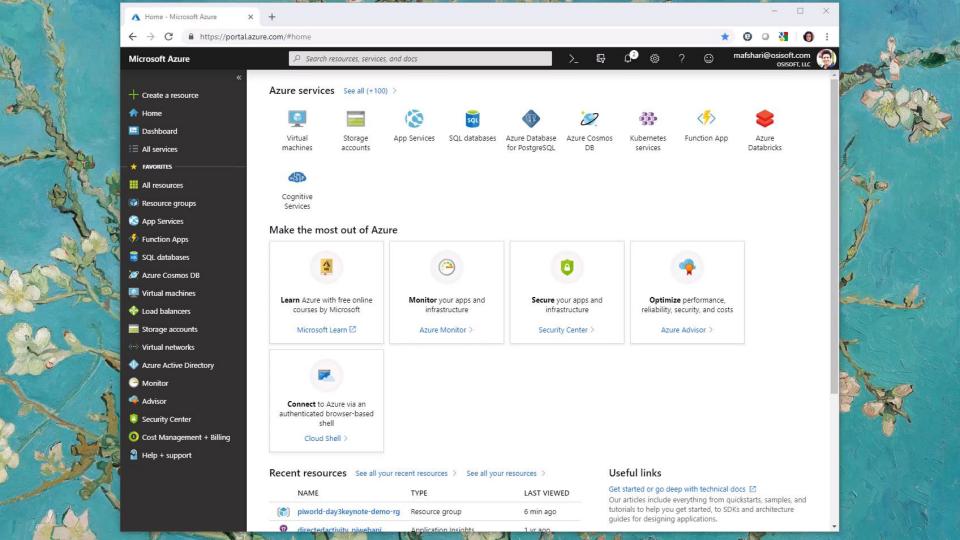
 OSIsoft has a set of templates and scripts to spin up an environment with a few clicks, and within a few hours

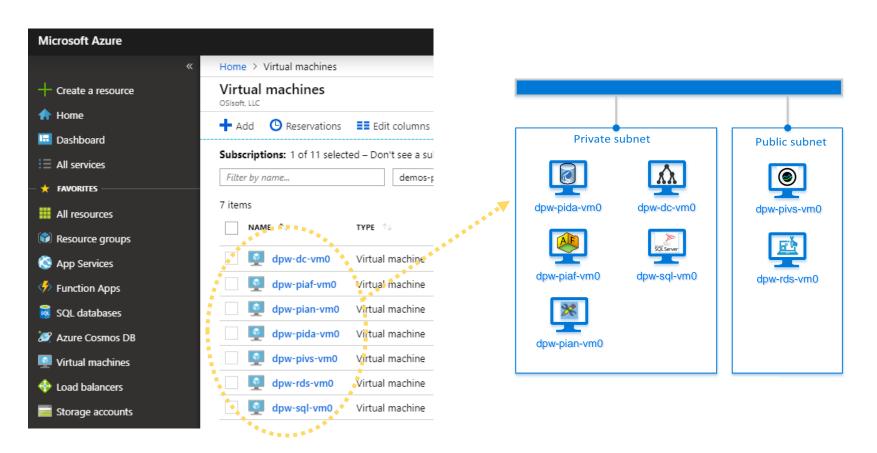


# DEMO

Deploy a Test Environment in Microsoft Azure





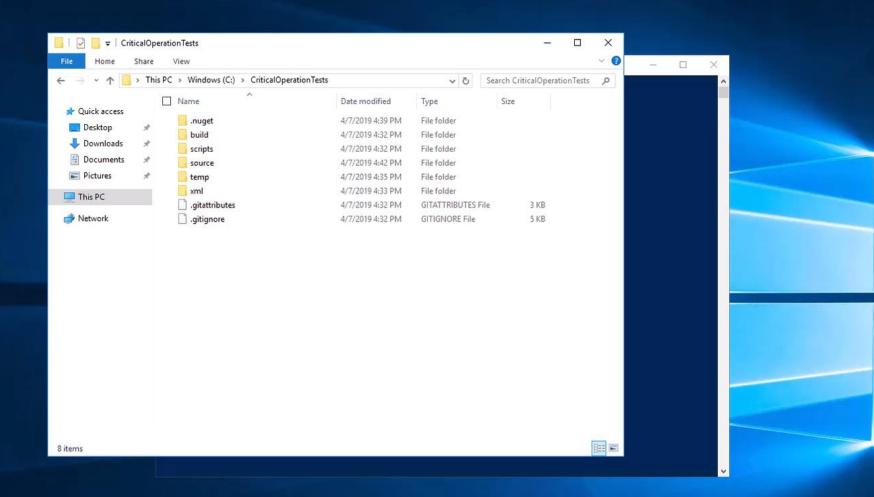




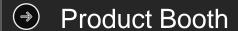
# DEMO

Test the PI System Upgrade



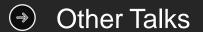






- Calculations & Events
- PI Data Archive
- PI Asset Framework
- PI System for Critical Ops.

Product Expo - Hilton



**Day 2** – 2:30 pm "Effortlessly deploying a PI System in Azure or AWS" Tech Talk – Parc 55

Day 3 – 10:30 am

"Aggregate: PI System 2018

SP2 and your Critical

Operations"

Product Track – Hilton



Day 3 – 2:00 pm

"Pl System Quick Start Templates for AWS"



# PI Vision 2019

Ryan McErlean – Product Manager



# PI Vision 2019



PI ProcessBook Migration



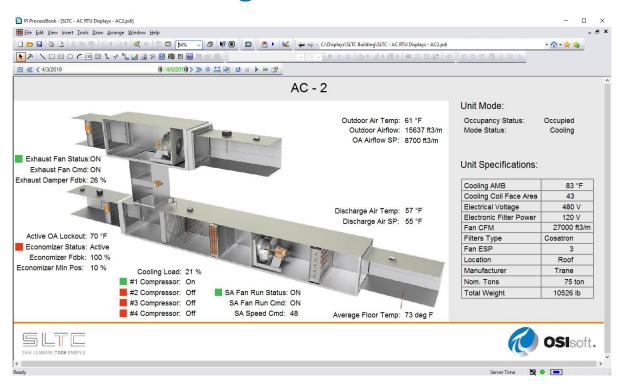
Ad Hoc Trending



Streamlined Security for XY Plot and Events Table



# PI ProcessBook Migration





# PI ProcessBook Migration

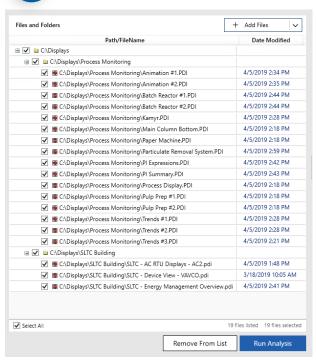


Accelerate your path to the latest visualization tool

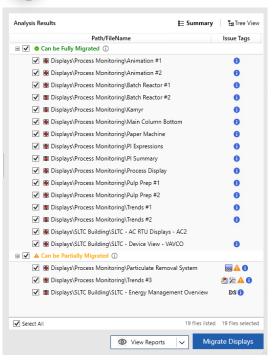


# PI ProcessBook Migration

1 Select



2 Analyze



3 Migrate





# Ad Hoc Trending

Dive into a real-time investigation of your operations

**Select** relevant data

Trend and Explore

**Discover** insights

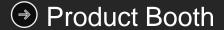












Visualization

Product Expo – Golden Gate Ballroom



#### Other Talks

Visualization: PI Vision 2019 Recording from Day 1

Visualize: PI Vision 2019 and **ProcessBook Migration** Thursday - 3:30pm Products Track – Hilton



#### And more ...

Building Displays with PI Vision 2019 Thursday - 2:30pm Friday - 9:00am Lab

> PI Vision: Beyond the Basics Thursday – 10:30am Friday – 9:00am Lab



# PI Integrators

Joy Wang - Product Manager



## Serving the Needs of Different Users @ SLTC

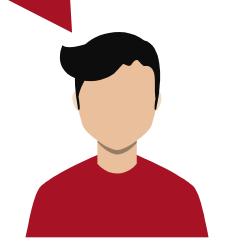
"Are we utilizing energy efficiently at SLTC?"

"Which rooms'
heating units are
malfunctioning
and too hot?"



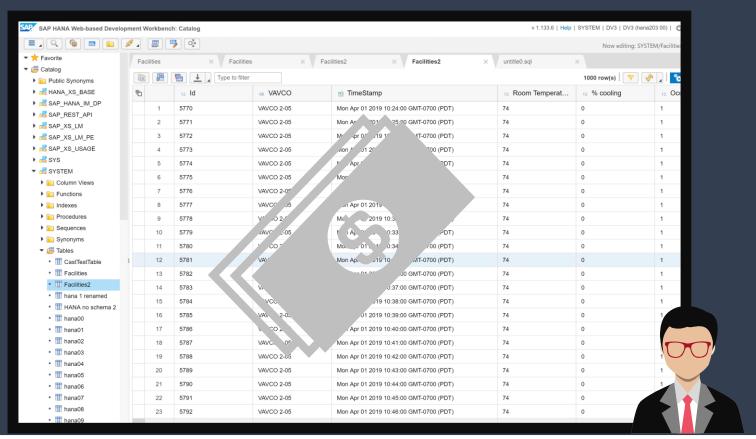
"How do outside features affect the effectiveness of cooling units?"







# Data Warehouse & Reporting with PI & HANA

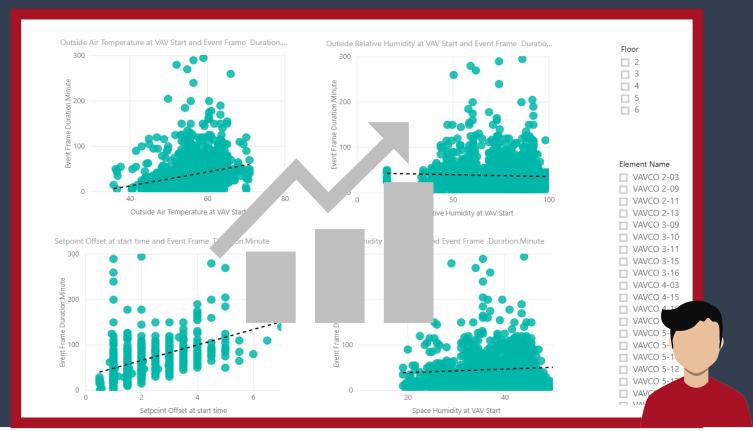




### Situational Awareness with PI & ArcGIS



#### Data Science Enablement with PI & Power BI





# PI Integrators speed the process that brings trustworthy data to many unique analytics tools





















SAP HANA



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**Amazon Redshift** 

Azure Data Lake Store

SAP Streaming Analytics

ArcGIS GeoEvent Server

Azure IoT Hub or Event Hubs

Amazon Kinesis Data Streams

Hadoop HDFS

Amazon S3

Apache Kafka

New!

New!

New!

Data Lake

Messaging Hub

GIS

Business Analytics 2018 R2	
Standard	Advanc
✓	$\checkmark$
$\checkmark$	$\checkmark$
$\checkmark$	$\checkmark$
$\checkmark$	$\checkmark$
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/	/

PI Integrator for

Advanced

PI Integrator for

SAP HANA

2017

PI Integrator for

Esri ArcGIS

2017 SP1



**Product Booth** 



#### OSIsoft Talks

**Data Science Enablement** 

- Data science use cases
- PI Integrators
- DSE with OSIsoft Cloud Services

Product Expo – Yosemite Ballroom @ Hilton

Ínsight: Time-series Data Science Enablement with PI Integrators and OSIsoft Cloud Services Today @ 11:30 AM – Grand Ballroom A

PI System for Critical Operations and Advanced Analytics Day 1 - Product Track



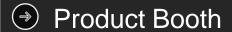
#### Hands-On Labs

PI Integrator for Busines Analytics: In-depth Tutorial Today @ 2:30 PM - Nikko

Overlay Real-time Operations Data onto Esri ArcGIS Platform for Live Situational Awareness and Perform Analysis with Historical Playback Today @ 2:30 PM - Nikko







**Data Science Enablement** 

- Data science use cases
- PI Integrators
- DSE with OSIsoft Cloud Services

Product Expo – Yosemite Ballroom @ Hilton



#### OSIsoft Talks

Insight: Time-series Data Science **Enablement with PI Integrators** and OSIsoft Cloud Services Today @ 11:30 AM – Grand Ballroom A

PI System for Critical Operations and Advanced Analytics Day 1 - Product Track



#### Hands-On Labs

The Value of Combining SAP HANA IoT Integrator by OSIsoft and SAP's Analytic Cloud Platform for Self-service Analytics Day 4 @ 9:00 AM - Parc 55



# Bring your data together in OSIsoft Cloud Services

Janelle Minich, Technical Product Manager



# Why OSIsoft Cloud Services?





#### What is PI to OCS?

Transfer PI Time Series Data to OCS: Central, Simple, Secure.



#### Secure

Secure authentication in the cloud Windows accounts authenticate against on-Prem PI Server(s)



# Best of Breed

Moves time series data from On-Prem PI Server to PI OCS



Simple to install
Runs On-Prem
Off the shelf software



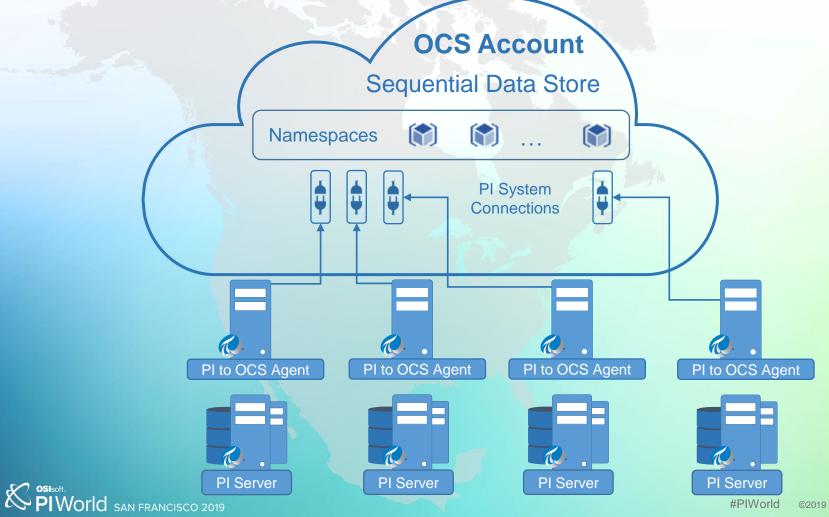
# **Central Configuration**

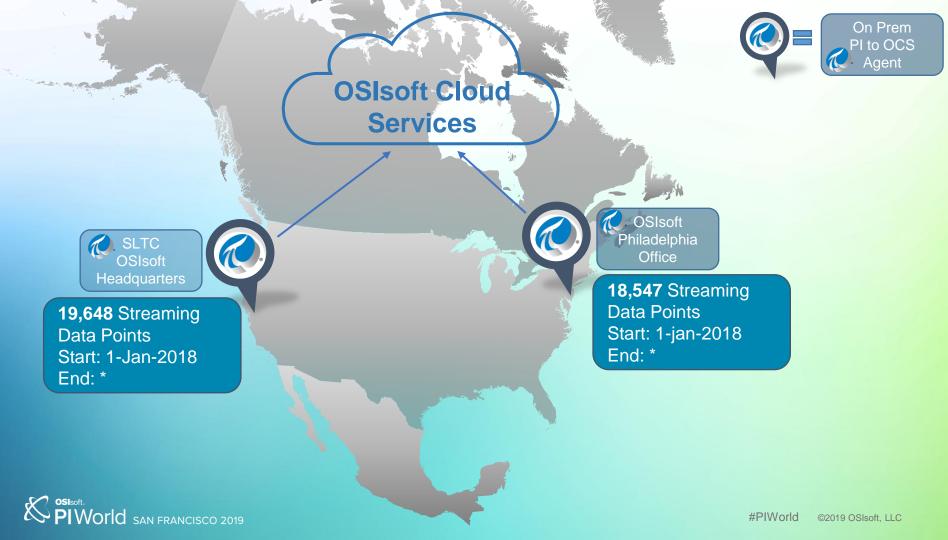
Configure and Manage connections, data transfers, and security from PLOCS Portal

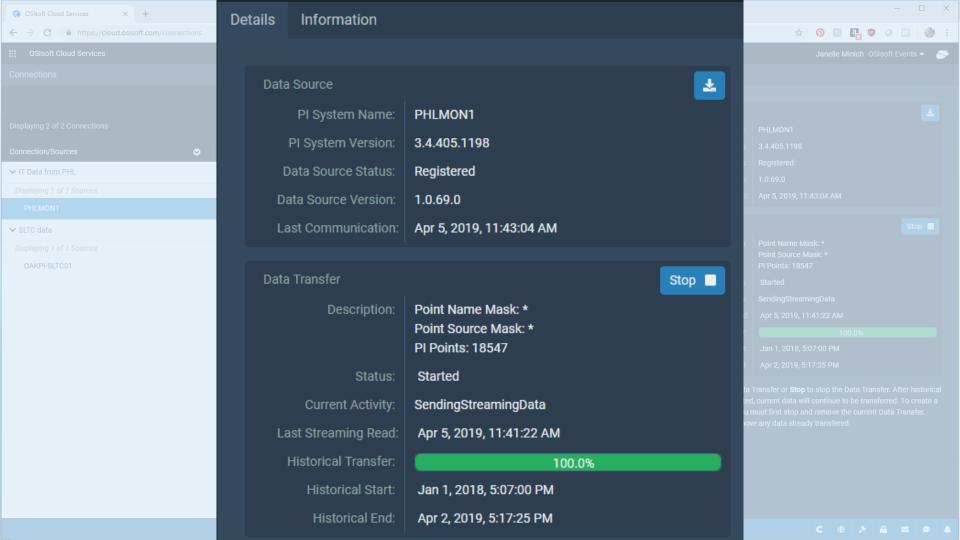


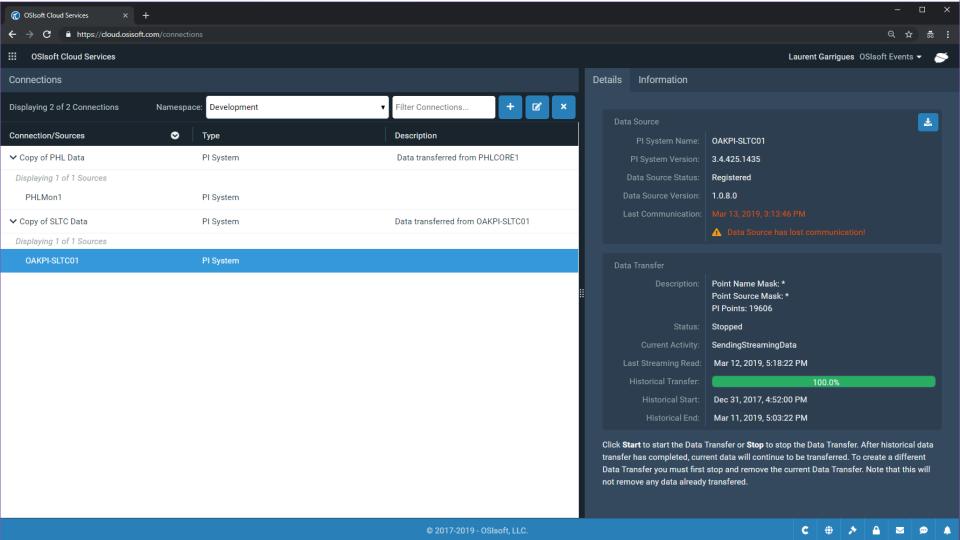










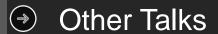




Emerging Technology Wall

Yosemite - Hilton

- Edge data collection
- OCS Overview
- PI to OCS
- Data Science Enablement
- Community



Day 2 – DERNetSoft Pl Geek – *Park 55* 

Day 2 – Diemus Pl Geek – *Park 55* 

Day 3 – OCS for Dev PI Tech – Park 55

Day 3 – Petuum Market Place - *Hilton* 

#### More Talks

Day 3 – PI to OCS

<u>Best Practices</u> - *Hilton* 

Day 3 – Seeq & Devon Market Place - *Hilton* 

Day 3 – Data Science Products - *Hilton* 

Day 3 – Edge to Cloud Product - *Hilton* 



# OCS Developer Platform Overview

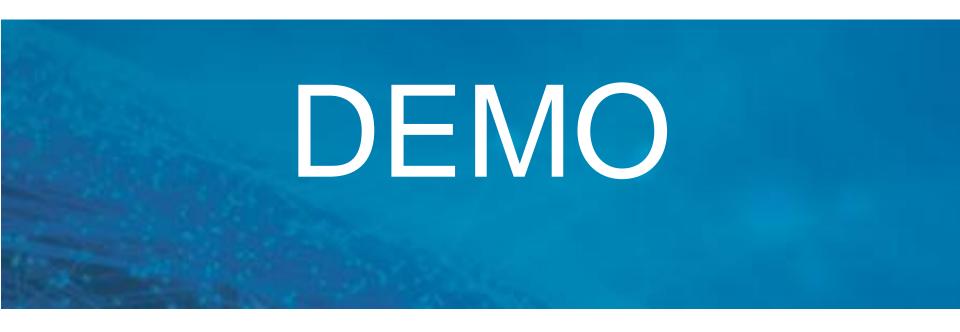
Chad Chisholm, Program Manager



# Four things, Eight minutes

- Data Streams
- Stream Data
- Identity in OSIsoft Cloud Services
- How to Get Started

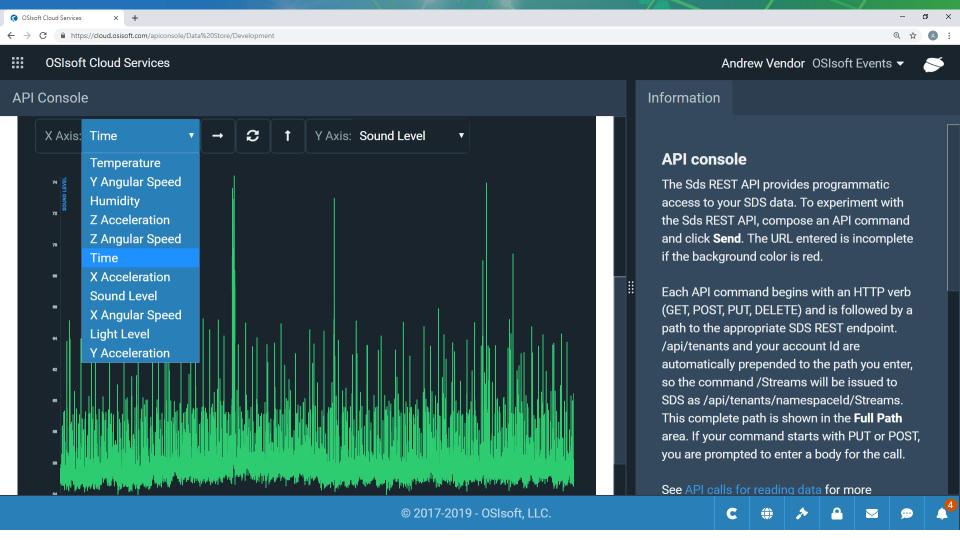






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# Data Science Enablement with OSIsoft Cloud Services

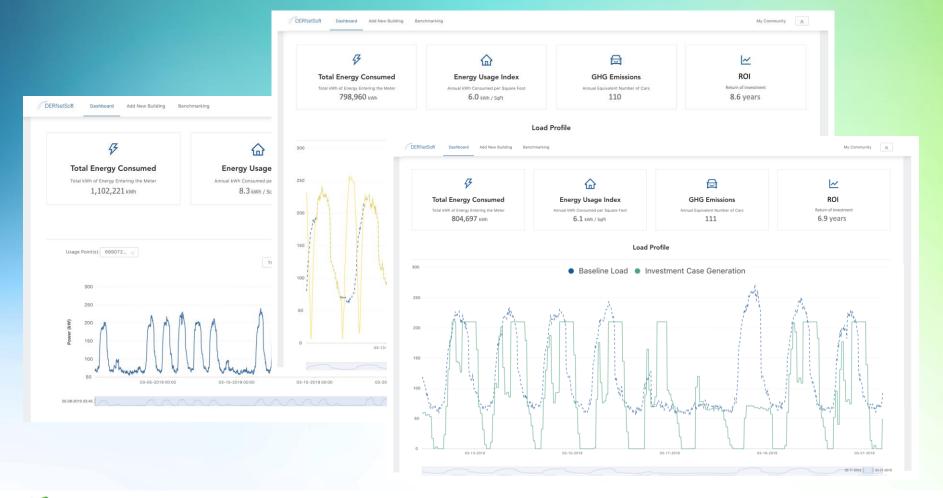
Elizabeth Ammarell

# **OSIsoft Cloud Services (OCS)**

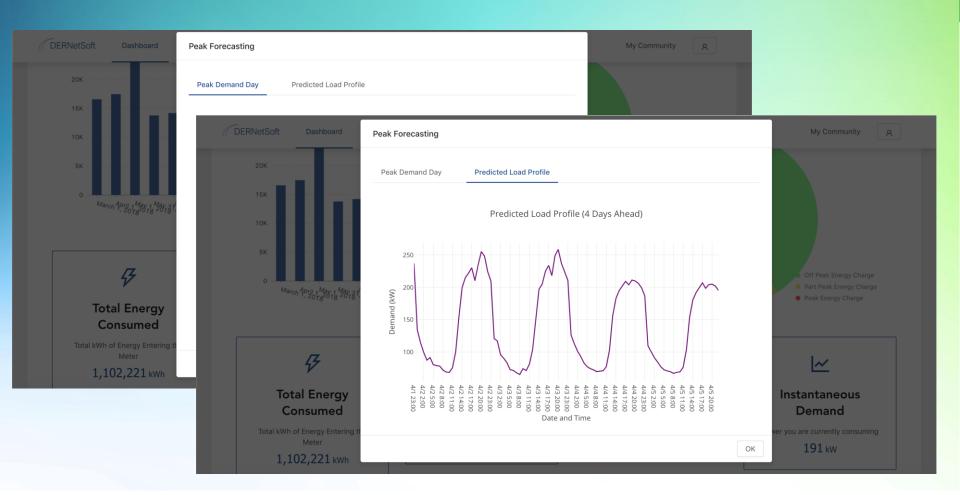


## **Customer Scenarios**

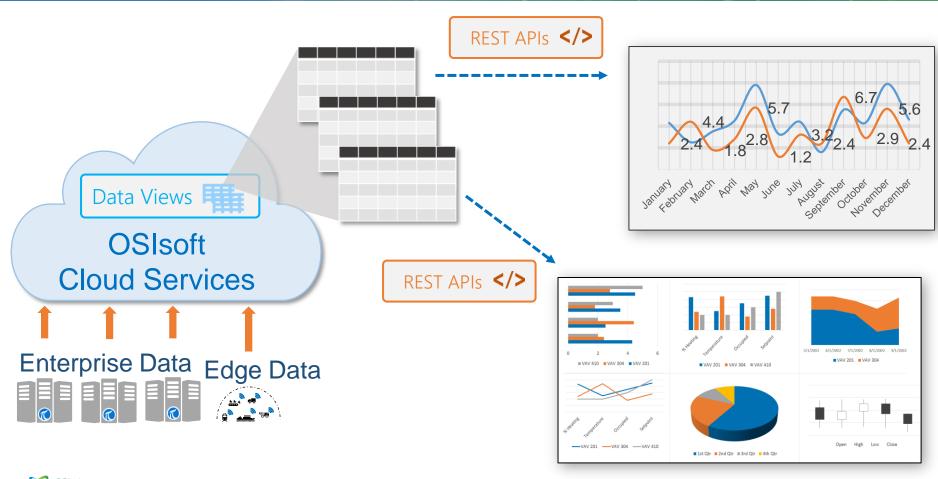






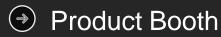












**Data Science Enablement** 

- Data science use cases
- PI Integrators
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Product Expo – Yosemite Ballroom @ Hilton



#### OSIsoft Talks

Insight: PI Integrators and OSIsoft Cloud Services for timeseries Data Science Enablement Today @ 11:30 AM – Product Track

Cloud-based Data Science Enablement for the PI System Today @ 2:30 PM - Developer Track

**Cloud Services** Day 1 - Product Track



#### **Customer Talk**

Data Analytics to enhance Advanced Energy Communities Planning and Operation **DERNetSoft** Day 2 – PI Geek Track



# Call to Action

Chris Nelson & Gregg Le Blanc



## **Presentation Template Brief**

- A Style Tips and Best Practices document accompanies this template.
- This template was developed for presenters to insert their company template between the introduction slide and summary slide.
- One of the slides suggests topics to consider including in your presentation. Feel free to adapt it for your work.
- Please delete these instruction slides once you build your presentation.



#### Communicate with OSIsoft Product Managers



### https://feedback.osisoft.com

If it is not shared on the feedback portal, it didn't happen!

#### Welcome to PI World 2019 DevCon!

Rick Davin, Technology Enablement Team Lead Mike Sloves, Engineering Department Lead



#### Home Sweet Home

### The Parc 55

- All of our DevCon events are at the Parc 55
- Developer and Technical "-related" Talks
- Hands-On Labs
- Dedicated PI Geek Track
- Dedicated Tech Talks
  - Formerly Live-Coding and How-To's
- Security Workshop
- Developer Reception at 4:30 tonight!
- We started yesterday!
  - Recorded for your viewing pleasure



# Who is DevCon Really For?

- If you are...
  - A Developer
  - A Data Scientist
  - A Business Analyst
  - A Security Professional
  - A PI System Administrator



# What's going on at DevCon?

#### PI Geek Tracks

- Talks proposed and given by YOU
- "Selecting the Right Analysis Tool" Dave Soll, Omicron
- "...Evaluating OSIsoft Cloud Services" Lonnie Bowling, Diemus

#### Tech Talks

- In-depth, focused intense learning. Walk away knowing how to do something.
- "Using Stream View for Real Time Analytics"
- "Generating API Clients..."
- "Using PI Web API and PowerApps"
- "OSIsoft Cloud Services for Developers"
- "Effortlessly deploy a PI System to Azure or AWS"



# Even more going on at DevCon!

- PI System Security Workshop
  - An all-day event
  - Guest Keynotes
  - PI System Security
  - OCS Security
  - Case Studies
- Hands-On Labs
  - Developers
  - Data Science
  - IoT
  - Power Users
  - PI System Maintenance and Administration

The Parc 55

# What's Changed This Year?

- Focus on Replay-ability
  - So much is happening but you can watch what you missed once your return home.
- Expanded the "Tech Talks" over 2 days
- A Dedicated "PI Geek" Track
- A Dedicated Security Workshop



## Developer Reception and Awards

Developer Reception this evening at 4:30

• Where: The Parc 55

- PI Developers Club Community All-Stars
  - Individuals that contribute to the betterment of the community
  - Trophies and \$400(US) Amazon Gift Cards
- Please come and support your fellow PI Geeks!



#### Post PI World Merriment

- Developer Reception at the Parc 55 @ 4:30
  - Awards Ceremony at 5:00
- GEEK NIGHT!
  - Hilton Grand Ballroom from 7:00-10:00



#### Final Words of Wisdom

#### The Software Development Process

- 1. I can't fix this
- 2. Crisis of Confidence
- 3. Questions Career
- 4. Questions Life
- 5. Oh, it was a typo. Cool.



#### Communicate with OSIsoft Product Managers



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EIBH 고맙습니다 MISAOTRA ANAO DANKON

**KEA LEBOHA** 

KÖSZÖNÖM

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TAK DANKE \$\frac{1}{2}\$

**MERCI** 

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ХВАЛА ВАМ

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ДЗЯКУЙ ΕΥΧΑΡΙΣΤΩ GRATIAS TIBI **DANK JE** 

AČIŪ SALAMAT MAHALO IĀ 'OE TAKK SKAL DU HA

GRAZZI PAKKA PÉR

PAXMAT CAFA

CẨM ƠN BẠN

ありがとうございました ĎAKUJEM
SIPAS JI WERE TERIMA KASIH MATUR NUWUN
UA TSAUG RAU KOJ
ТИ БЛАГОДАРАМ
СИПОС

SAN FRANCISCO 2019