OCTOBER 25, 2023

Al Driven Autonomous Plant Operation for Shell Scotford

Donald Dalawampu

Celine Thomerson

David Smith





Al Driven Autonomous Plant Operation for Shell Scotford

Donald Dalawampu Celine Thomerson David Smith



RESTRICTED

Definitions & cautionary note

Cautionary Note

The companies in which Shell plc directly and indirectly owns investments are separate legal entities. In this presentation "Shell", "Shell Group" and "Group" are sometimes used for convenience where references are made to Shell plc and its subsidiaries in general. Likewise, the words "we", "us" and "our" are also used to refer to Shell plc and its subsidiaries in general or to those who work for them. These terms are also used where no useful purpose is served by identifying the particular entity or entities. "Subsidiaries", "Shell subsidiaries" and "Shell companies" as used in this presentation refer to entities over which Shell plc either directly or indirectly has control. Entities and unincorporated arrangements over which Shell has joint control are generally referred to as "joint arrangements". Entities over which Shell has significant influence but neither control nor joint control are referred to as "associates". The term "Shell interest" is used for convenience to indicate the direct and/or indirect ownership interest held by Shell in an entity or unincorporated joint arrangement, after exclusion of all third-party interest.

Forward-Looking Statements

This presentation contains forward-looking statements (within the meaning of the U.S. Private Securities Litigation Reform Act of 1995) concerning the financial condition, results of operations and businesses of Shell. All statements other than statements of historical fact are, or may be deemed to be, forward-looking statements. Forward-looking statements are statements of future expectations that are based on management's current expectations and assumptions and involve known and unknown risks and statements expectations, beliefs, estimates, forecasts, projecti's, "intend", "may", "similar terms and phrases such as "aim", "anticipate", "could", "expect", "igoals", "intend", "may", "similar terms and phrases. There are a number of factors that could affect the future operations of Shell and could cause to differ materially from those expressed in the forward-looking statements included and natural gas; (b) changes in demand for Shell's products; (c) currency fluctuations; (d) drilling and production results; (e) reserves estimates; (f) loss of market share and industry competition; (j) environmental and physical risks; (h) risks associated with the identification of suitable potential acquisition properties and targets, and successful negotiation and completion of such transactions; (j) the risk of doing business in developing countries and countries subject to intermational sanctions; (j) legislative, judicial, fiscal and regulatory measures addressing climate change; (k) economic and financial market conditions in various countries and regions; (l) political risks, including the risks of expropriation and renegotiation of the terms of contracts with governmental entities, delays or advancements in the approval of projects and delays in the reimbursement for shared costs; (m) risks associated with the inpect of pandemics, such as the COVID19 (coronavirus) outbreak; and (n) changes in trading conditions. Na assurance is provided that future dividend payments will matcho rescues should bage there results are co

Shell's net carbon footprint

Also, in this presentation we may refer to Shell's "Net Carbon Footprint" or "Net Carbon Intensity", which include Shell's carbon emissions from the products, our suppliers' carbon emissions in supplying energy for that production and our customers' carbon emissions associated with their use of the energy products we sell. Shell only controls its own emissions. The use of the term Shell's "Net Carbon Footprint" or "Net Carbon Intensity" are for convenience only and not intended to suggest these emissions are those of Shell plc or its subsidiaries. <u>Shell's net-Zero Emissions Target</u>

Shell's operating plan, outlook and budgets are forecasted for a ten-year period and are updated every year. They reflect the current economic environment and what we can reasonably expect to see over the next ten years. Accordingly, they reflect our Scope 1, Scope 2 and Net Carbon Footprint (NCF) targets over the next ten years. However, Shell's operating plans cannot reflect our 2050 netzero emissions target and 2035 NCF target, as these targets are currently outside our planning period. In the future, as society moves towards netzero emissions, we expect Shell's operating plans to reflect this movement. However, if society is not net zero in 2050, as of today, there would be significant risk that Shell may not meet this target.

Forward Looking Non-GAAP measures

This presentation may contain certain forward-looking non-GAAP measures such as cash capital expenditure and divestments. We are unable to provide a reconciliation of these forward-looking Non-GAAP measures to the most comparable GAAP financial measures because certain information needed to reconcile those Non-GAAP measures to the most comparable GAAP financial measures is dependent on future events some of which are outside the control of Shell, such as oil and gas prices, interest rates and exchange rates. Moreover, estimating such GAAP measures are with the required precision necessary to provide a meaningful reconciliation is extremely difficult and could not be accomplished without unreasonable effort. Non-GAAP measures in respect of future periods which cannot be reconciled to the most comparable GAAP financial measure are calculated in a manner which is consistent with the accounting policies applied in Shell plc's consolidated financial statements.

The contents of websites referred to in this presentation do not form part of presentation

We may have used certain terms, such as resources, in this presentation that the United States Securities and Exchange Commission (SEC) strictly prohibits us from including in our filings with the SEC. Investors are urged to consider closely the disclosure in our Form 20-F, File No 1-32575, available on the SEC website www.sec.gov.

Shell Canada Ltd.

Speaker Introduction



Donald Dalawampu, Project Lead, Digital and Business Transformation:

Donald is the lead for Shell Scotford's proof-of-concept that tested the feasibility of implementing AI into Process Control. He has 17 years of downstream oil industry experience, spending the last decade contributing significantly to the growth and transformation of the company's assets as a Business Improvement and Engineering Lead. He earned his Chemical Engineering degree from the University of the Philippines, and Project Management Qualification from the Association for Project Management. He is passionate about exploring new solutions to solve complex problems and drive continuous improvement.



Celine Thomerson, Principal Consultant, Simulation Delivery:

Celine is the technical lead on the Scotford MEG Simulator project, logging over 700 hours working with MEG operators and operations engineer. Over the last 15 years, she has completed more than a dozen simulation project, provided training for panel operators and been a panel operator herself. The simulation projects include both engineering studies and operator training simulators. She earned BS and MS degrees in Chemical Engineering from the University of Houston.



Dr. David Smith Principal AI Engineer, AI Center of Excellence, United Kingdom:

Dr. Smith is a Chartered Mechanical Engineer and holds a Ph.D. in Fluid Mechanics from Imperial College London. Spending the first half of his career in industry mainly with EPC companies, he leads design, development, and commissioning of Power Plant processes and combustion systems. Moving to AVEVA, Dr. Smith joined the AI Center of Excellence where his main activities are the integration of AI technologies with AVEVA's first principles simulation products for asset management and autonomous operations.

Δ

Background

Shell Explores Using AI in Controls

Shell Energy and Chemicals Park Scotford

- The Shell Energy and Chemicals Park Scotford, located 40 kilometers northeast of Edmonton, Alberta, Canada, consists of a bitumen upgrader, oil refinery, chemicals plant and a carbon capture and storage (CCS) facility. It is one of North America's most efficient, modern and integrated hydrocarbon processing sites, converting oil sands bitumen into finished, marketable products.
- The Shell Scotford Chemicals Plant uses byproducts from the adjacent Shell Scotford Refinery to help manufacture styrene monomer and ethylene glycol. The plant has two units – the styrene plant and the glycol plant. The Shell Scotford Chemical Plant products are shipped by pipeline, rail cars and truck to be marketed and sold across North America.
- The Glycol product is primarily sold to customers in North America for use in making products such as plastic drinking bottles and antifreeze.



Shell's Transformation Building Blocks

- Shell has been exploring the use of digitalization and AI to support the Powering Progress Strategy to accelerate transition of our businesses to net-zero emissions while creating more value to our shareholders, customers, and wider society.
- We are actively working on a range of digital technologies to improve safety and efficiency, as well as facilitate the energy transition.
- One of these building blocks involves creating a number of small semi-autonomous applications.
 - To aid not only during steady-state, but more so during upsets



A series of small, semi-autonomous applications that help operators mitigate abnormal situations 'the best way every time', such as during start ups and shut downs, with minimal human intervention.

Opportunity



Current Condition

Typical process control systems struggle to effectively mitigate plant upsets and emergencies or in general, manage transient conditions.

Gap

The conventional control methods lack the ability to respond quickly to sudden disturbances in the process.

Opportunity

Test the feasibility of implementing an AI application/agent into Shell Scotford's process control system and allow the agent to perform higher level / complex decisions in managing different 'upset/transition' scenarios.

2 Test Problem

Shell Scotford MEG Total Reflux

MEG Plant 'Total Reflux'

- Shell Scotford ethylene glycol unit comprises a series of columns which separate Mono, Di and Tetra Ethylene Glycol (MEG, DEG and TEG) from the feed mixture.
- During plant upsets, causing an interruption to the incoming feed, these columns need to enter a stable total reflux operation mode, maintaining the appropriate heat input to the inventory in readiness for the later re-introduction of feed.
- If the columns are allowed to slump this can cause considerable lost time to bring them back into a condition for feed re-introduction. All of these actions are currently performed manually by operators.



MEG Plant 'Total Reflux'

- Shell Scotford ethylene glycol unit comprises a series of columns which separate Mono, Di and Tetra Ethylene Glycol (MEG, DEG and TEG) from the feed mixture.
- During plant upsets, causing an interruption to the incoming feed, these columns need to enter a stable total reflux operation mode, maintaining the appropriate heat input to the inventory in readiness for the later re-introduction of feed.
- If the columns are allowed to slump this can cause considerable lost time to bring them back into a condition for feed re-introduction. All of these actions are currently performed manually by operators.

Al's Main Goal:

Establish a stable Total Reflux Operation of the MEG column following a trip from the upstream.

WHILE...

Managing all the upsets that may be encountered during the period.

MEG Plant 'Total Reflux'



3 Solution

Reinforcement Learning for Autonomous Operation

Reinforcement Learning for Autonomous Operations



Reinforcement Learning for Autonomous Operations



Reinforcement Learning for Autonomous Operations





DRL Problem Formulation: States and Actions



DRL Problem Formulation: Goals



19

October 2023

DRL Problem Formulation: Lessons



DRL Training





OTS /

TEST & DEPLOY

Result

4

Al's Performance vs. Baseline Data Testing using OTS Lite











Initial Fill from tankage after turnaround

Run for an extended time period

Transition from Hibernate to Ready for Feed

Transition from ready for feed to Hibernate Mode

Brain vs Benchmarks Results

For each of the tests the brain evaluated based on the following criteria:

- Operator Benchmark Created on the full
 Operator Training Simulator at site
- Historian Data from the plant
- Operator Experience



Shutdown Case - Video



Conclusions

5

What it means for us?

SME Feedback

I did some of the final testing and was very impressed with the response it had to major upsets. In areas that it did well, it performed way better than expected. Throwing very dramatic upsets at it and came out in good shape holding all the levels it was supposed to.

To be able to cut feed into and out of a column with no other intervention was definitely not something I felt was possible by automation. With the right people building and testing, it will be a big asset and common tool someday.

- Experienced Plant Operator for 14 years

SME Feedback

I was involved in the project from the start, and I had my doubts as to how well the "AI brain" would do. The strategy we employed to get the brain to react to every conceivable upset condition from loss of air pressure to upset steam conditions, etc. was crucial for the brain training, which by the way took weeks on each upset scenario.

As it turned out, it was time well spent. When we finally had all the training completed and when we put the brain through the tasks of loss of feed flow to the column, plant trips, etc., it performed well proving that the AI application will work for process distillation columns and other process plant equipment. Just like the APCs before it, AI control will further enhance process operations performance and efficiency.

- MEG Plant Operations SME

29

October 2023

CHEMICAL MANUFACTURING | SHELL SCOTFORD CANADA



Shell Scotford Successfully Completes First Steps in Achieving Autonomous Operations

Challenge

 Conventional control methods including PID and APC (Advanced Process Controls) are very useful for maintaining and optimizing steady-state operations. They, however, lack the ability to respond quickly to sudden disturbances or unpredictable situations such as trips and big process upsets leaving operations exposed to process safety risks and margin losses.

Solution

• Developed AI Agent using Deep Reinforcement Learning which was trained to handle multiple transient scenarios using Aveva's Dynamic Simulation of the plant.

Results

 Trained AI agents were able to manage the controls and bring the plant into a stable condition. This translates to fewer alarms (safer operation), shorter stabilization period (higher uptime/margin), and more energy-efficient operation (~59% lesser steam consumption translating to reduced CO2 footprint).¹

¹Compared to baseline data from 1) actual performance of SMEs and 2) historical process trends.





Key Contributors

AVEVA	Shell	Wood	Microsoft	
 David Smith Celine Thomerson Moresh Wankhede Doug Mills 	 Donald Dalawampu Gord Grof Kim Doucette Peter von Hauff Jasper Stolte Scott McKinny Dean Onushko 	 Jayanth Nair Sanmitra Tembe Danny Golczynski 	Jazmia Henry	
AVEVA		wood.	Microsoft	







CHEMICAL MANUFACTURING | SHELL SCOTFORD CANADA



Shell Scotford Successfully Completes First Steps in Achieving Autonomous Operations

Challenge

 Conventional control methods including PID and APC (Advanced Process Controls) are very useful for maintaining and optimizing steadystate operations. They, however, lack the ability to respond quickly to sudden disturbances or unpredictable situations such as trips and big process upsets leaving operations exposed to process safety risks and margin losses.

Solution

• Developed AI Agent using Deep Reinforcement Learning which was trained to handle multiple transient scenarios using Aveva's Dynamic Simulation of the plant.

Results

Trained AI agents were able to manage the controls and bring the plant into a stable condition. This translates to fewer alarms (safer operation), shorter stabilization period (higher uptime/margin), and more energy-efficient operation (~59% lesser steam consumption translating to reduced CO2 footprint).¹

¹Compared to baseline data from 1) actual performance of SMEs and 2) historical process trends.