OCTOBER 26, 2023

# Truly remote and smart

**Dubai Municipality and SYSCOM** 

Uzma Qureshi, SYSCOM | Mohammed Binghalib, Binghalib Group



**ABOUT** 

## THE SOLUTION PARTNER

SYSCOM – BINGHALIB GROUP OF COMPANIES, UAE























**Electrical Other Industries** 





**SERVICES** 

**TRADING** 

**PROJECTS &** CONTRACTING













**MANUFACTURING** 

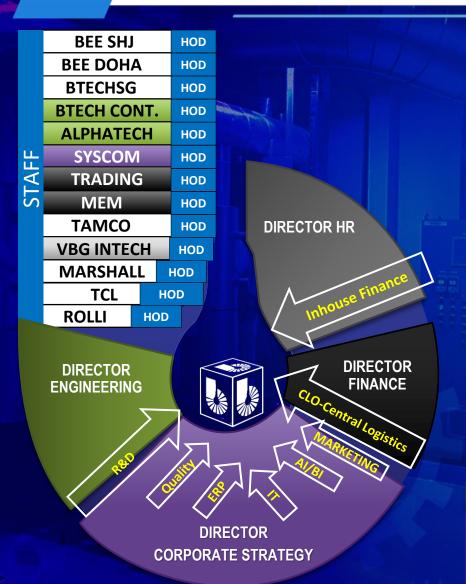








# CORPORATE MANAGEMENT STRUCTURE



Flat Structure,
Standardized across all
companies

#### **ENGINEERING**

- √ Engineering design/solutions
- √ Sales order Finalizations
- ✓ R&D Group

#### HR

- √ Human Resource Management
- √ Vehicle Management
- √ Inhouse finance/funding

#### **FINANCE**

- ✓ Overall Finance and accounts
- ✓ Feasibilities for new ventures
- / Inhouse fund management

#### **CORPORATE STRATEGY**

- ✓ Strategy planning
- ✓ Change Management
- ✓ Process Optimization
- ✓ New Business Development

#### AI/BI

- ✓ SMART automated process/product/facility
- √ 4IR
- ✓ Automation
- ✓ Development(SW)
- ✓ Business Intelligence/analysis

#### 100% Inhouse team

#### **QUALITY**

- ✓ Procedures & Forms
- ✓ Reporting
- ✓ Audit/Inspection & testing

#### **Online, Automated**

#### **MEDIA**

- Group Media and website requirements
- ✓ Online News Portal
- Online Org Chart etc.

#### **MARKETING**

- ✓ Centralized Marketing
- ✓ Customer Relation management
- ✓ Digital Marketing
- ✓ Online Tracking

- ✓ IT services & management
- Cybersecurity

#### R&D

- ✓ Engineering innovation
- ✓ Design/build
- ✓ Development

#### **20%** Retained Earnings

#### **ERP**

- √ Implementation/deployment
- ✓ Software/application Development

#### 100% Inhouse team

#### **CLO**

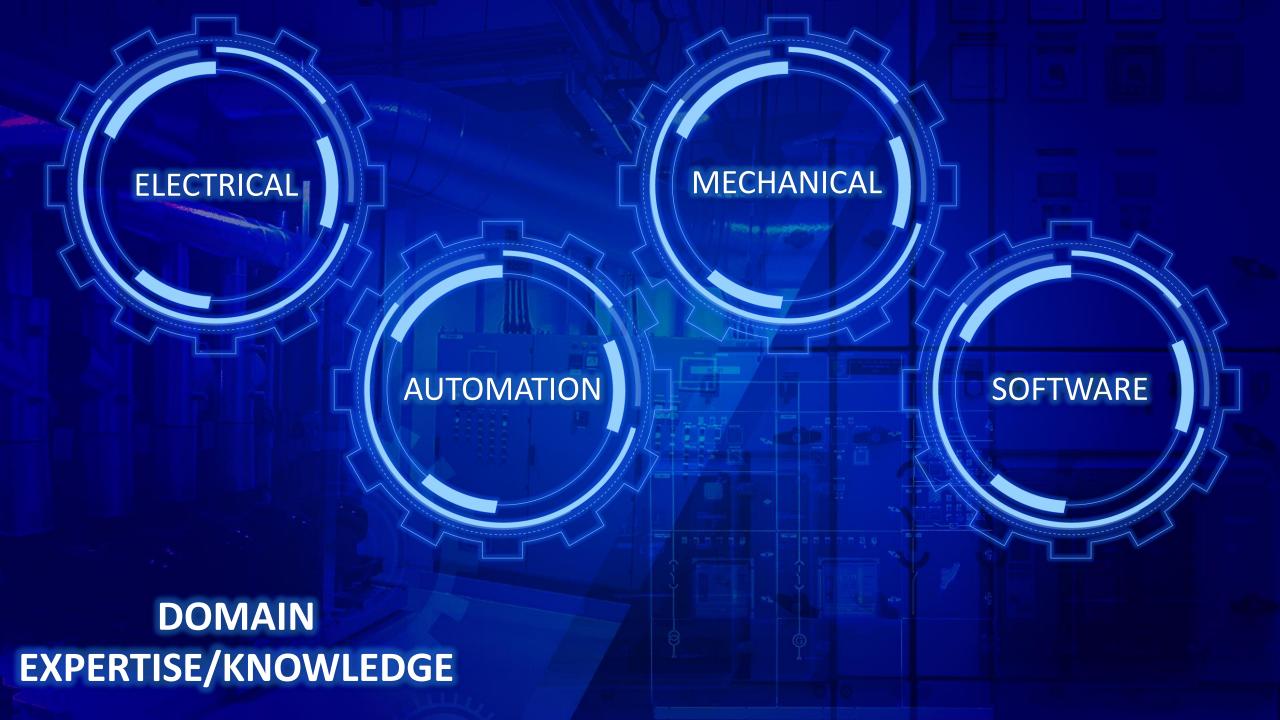
- ✓ Complete logistics and purchase planning for the group
- ✓ Overall inventory management

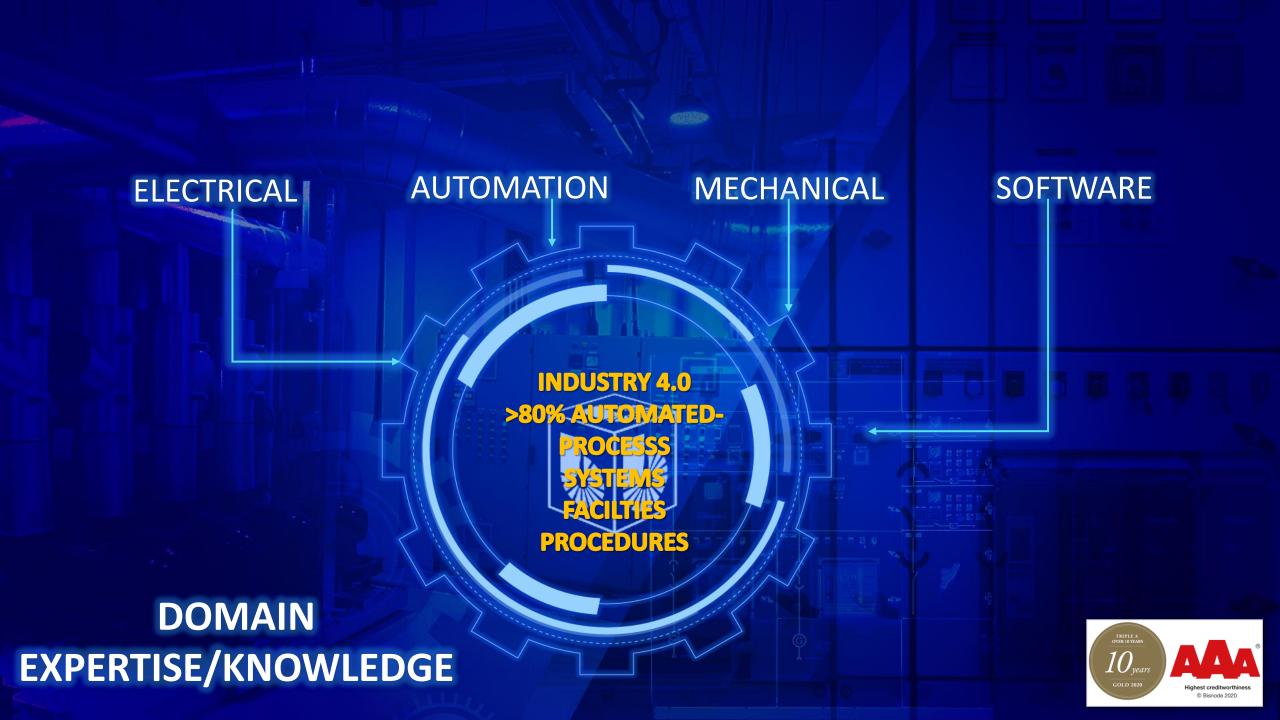
**Central – for Entire Group-Automated** 

#### INHOUSE FINANCE

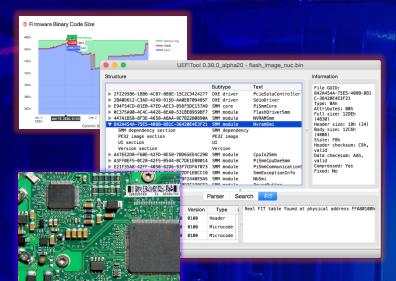
- ✓ Funds Management
- ✓ Internal Financing



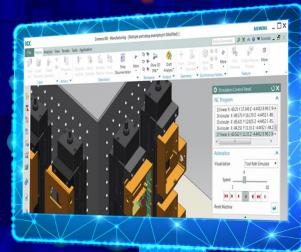




#### FIRMWARE DEVELOPMENT



## CAD/CAM



## SOFTWARE

#### SOFTWARE DEVELOPMENT



ALL THE WAY FROM APPS, TO SOFTWARE DEVELOPMENT, FIRMWARE CODING, 3D CAM, SIMULATION, TO:

OUR OWN RADIO COMMUNICATION DEVICE

**OUR OWN SATELLITE 2021** 

## AI/BI





## ERP IMPLEMENTATION









- Turnkey Solution Provider in the field of Industrial Automation and Process Control
- First in UAE and Middle East to implement loT concepts 15 years ago
- One of first to implement AUGMENTED REALITY for switchgear/Panels/industry
- Open System integration with over 35 years of experience with any Make/OEM
- Certified System Integrator and Authorized Distributors for all major Automation OEMs
- Complete scope: Design, Engineering, Panel Manufacturing, Commissioning, Hand-Over

## **SEGMENTS / SECTORS**



**OIL AND GAS** 







- Turnkey Solution Provider in the field of Industrial Automation and Process Control
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- Open System integration with over 35 years of experience with any Make/OEM
- Certified System Integrator and Authorized Distributors for all major Automation OEMs
- Complete scope: Design, Engineering, Panel Manufacturing, Commissioning, Hand-Over

### **SEGMENTS / SECTORS**



**POWER & DESALINATION** 







- Turnkey Solution Provider in the field of Industrial Automation and Process Control
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- Complete scope: Design, Engineering, Panel Manufacturing, Commissioning, Hand-Over

## **SEGMENTS / SECTORS**



WATER / WASTE WATER







- Turnkey Solution Provider in the field of Industrial Automation and Process Control
- First in UAE and Middle East to implement loT concepts 15 years ago
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- Complete scope: Design, Engineering, Panel Manufacturing, Commissioning, Hand-Over

## **SEGMENTS / SECTORS**



PETROCHEMICALS/PROCESS







- Turnkey Solution Provider in the field of Industrial Automation and Process Control
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### **SEGMENTS / SECTORS**



**INFRASTRUCTURE** 







- Turnkey Solution Provider in the field of Industrial Automation and Process Control
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- Open System integration with over 35 years of experience with any Make/OEM
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- Complete scope: Design, Engineering, Panel Manufacturing, Commissioning, Hand-Over

## **SEGMENTS / SECTORS**



**METALS** 







- Turnkey Solution Provider in the field of Industrial Automation and Process Control
- First in UAE and Middle East to implement loT concepts 15 years ago
- One of first to implement AUGMENTED REALITY for switchgear/Panels/industry
- Open System integration with over 35 years of experience with any Make/OEM
- Certified System Integrator and Authorized Distributors for all major Automation OEMs
- Complete scope: Design, Engineering, Panel Manufacturing, Commissioning, Hand-Over

## **SEGMENTS / SECTORS**



**FOOD & BEVERAGES** 









PLC / RTU / SIL3 Safety Systems



**Augmented Reality** 



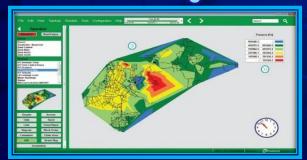
Industrial Equipment Data Backup



**SCADA** 



Cyber Security & Disaster Management



**Water Network Management** 



Communication



Interactive Online Reporting



VPN / IT / Remote Access



Al Based Condition Monitoring





### **INDUSTRIAL AUTOMATION**



# SPECIALIZED APPLICATIONS



Al based Condition Monitoring for motors, generators etc



Backup Solution for All Assets, complying to Cybersecurity





Cybersecurity, SL2- SL4,
Firewall,
Network Intrusion
Detection, NMS, etc



Power BI

Interactive Online
Reporting integrated
with SCADA- first in
region





Water Network Mgmt. / hydraulic modelling, pressure optimisation





ABOUT

## THE CLIENT

DUBAI MUNICIPALITY







Dubai Municipality is one of the largest governmental institutions in the United Arab Emirates (UAE), it is considered as one of Dubai's leading growth and development institutions in terms of its smart projects and services

Over the years, Dubai Municipality has proven its excellence in managing the tasks and responsibilities entrusted to it, as it currently runs four specialized agencies and two sectors, and has contributed to making Dubai among the world's most advanced and sustainable cities. Dubai Municipality has also managed to expand and grow in carrying out its responsibilities through 40 departments and 172 sections within an <u>organizational structure</u> that includes quality and excellence offices and the efforts of more than 11,000 employees and workers



## H. H. SHEIKH MOHAMMED'S VISION

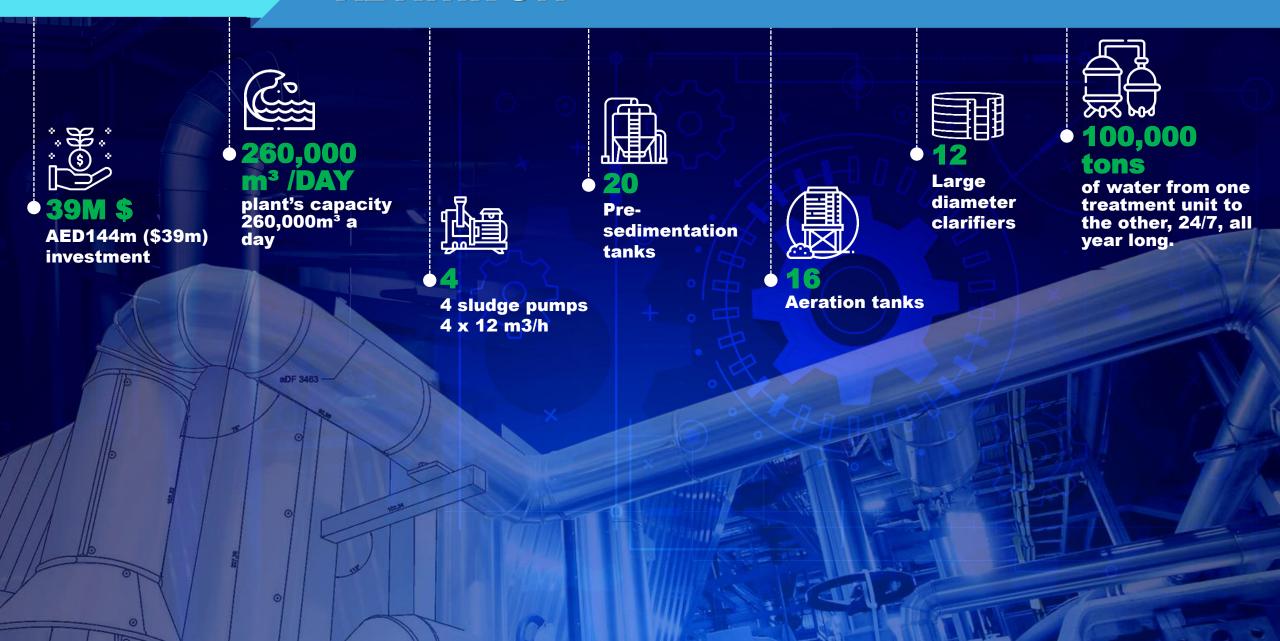
In implementation of the decision of the UAE Vice President, Prime Minister and Ruler of Dubai His Highness Sheikh Mohammed bin Rashid Al Maktoum, and in line with the Dubai Strategic Plan 2020 Dubai Municipality invested in automation of all pumping stations and Sewerage treatment plants to manage the network across Dubai city

In line with Sheikh Mohammed's vision of smart city



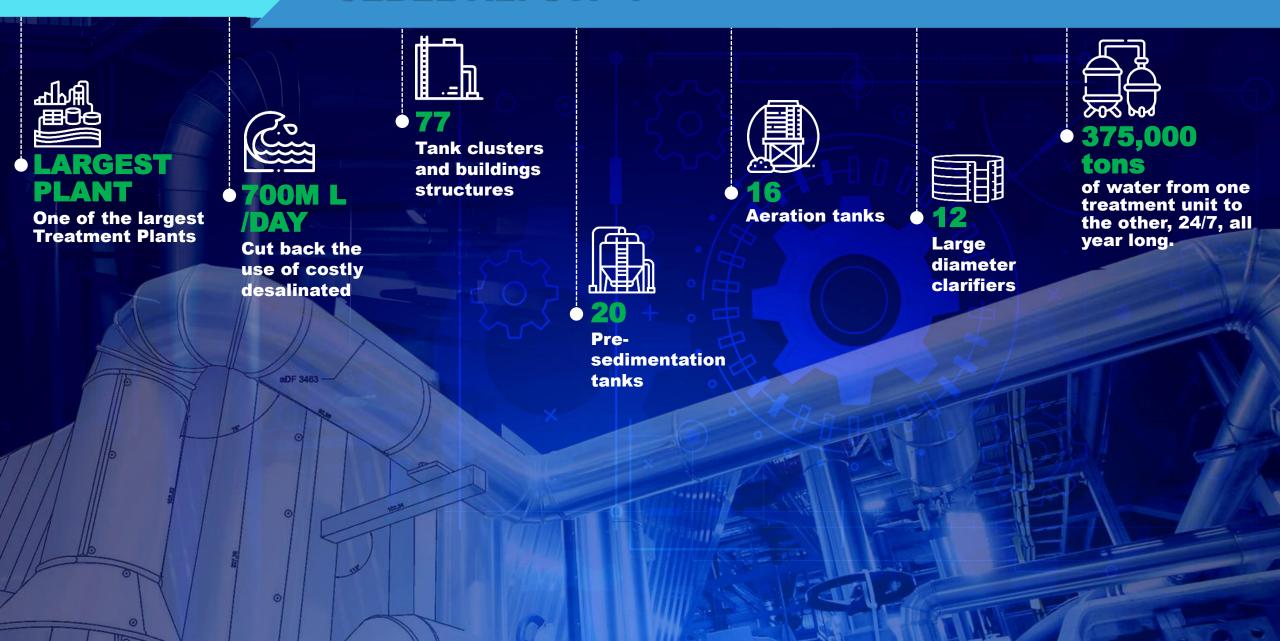
### **FOR GREEN DUBAI**

## **AL AWIR STP**



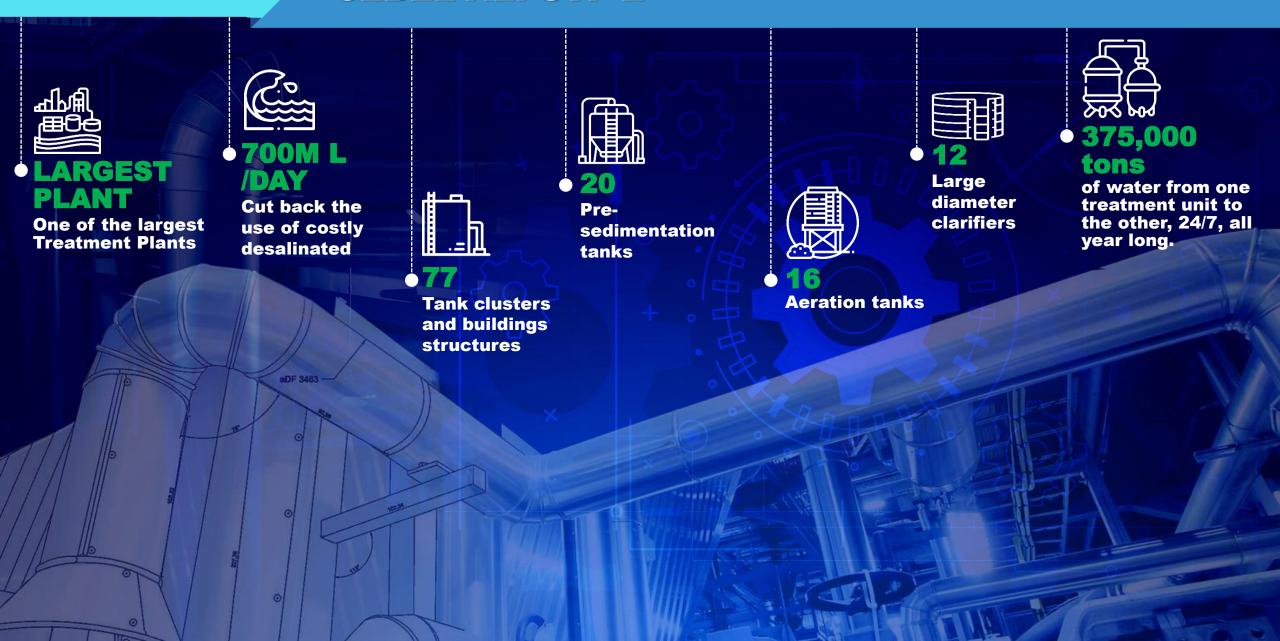
### **FOR GREEN DUBAI**

## **JEBEL ALI STP-1**

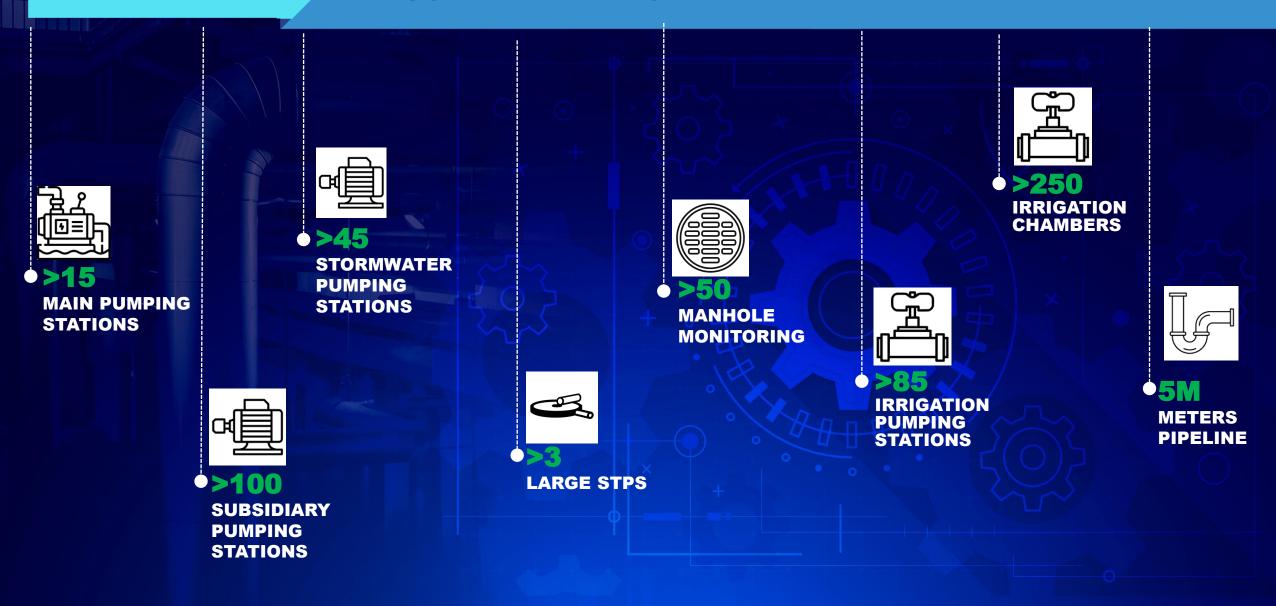


#### **FOR GREEN DUBAI**

## **JEBEL ALI STP-2**



#### **THE COMPLEX NETWORK**





## Objectives

#### Not just a SCADA

- A Central Command center
- Not just monitoring, but Control
- Decision making and Commands in Critical or Emergency situations
- Instant Data at fingertips
- Right Decisions at the Right Time
- Navigation with LEAST amount of clicks/screens







## Sewage & Irrigation SCADA



Dubai has indeed become a global hub known for its multicultural luxury lifestyle and attractions. The city's visionary development and infrastructure have attracted people from around the world. Dubai Municipality plays a crucial role in ensuring the safety and cleanliness of the environment for both residents and visitors. Their commitment to enhancing and maintaining these standards contributes to the city's appeal and continued growth.













01

## System Availability

High availability ,continuous monitoring and control of processes



SCADA KPI

Central Command Control SCADA achieving their target on Steps. Response Time
User commands & pr

User commands & provide real-time data



**Data Accuracy**:
Accurate data collect

Accurate data collection, displaying to take Decisions and ensuring process reliability.



Data SecurityMonitoring and me

Monitoring and measuring security measures



05

03

**Network Performance** 

Supporting the SCADA system to ensure data reliability and low latency





NOT JUST A SCADA, BUT A COMMAND CENTER

## TRULY REMOTE AND SMART

UZMA QURESHI MOHAMMED BINGHALIB





#### WATER AND WASTEWATER | DUBAI, UAE

# Dubai Municipality increases visibility, improves production by 21%, and saves USD 2million per day

#### **Challenge**

- Integration of different stations from more than 10 different OEMs and manufacturers into a single platform with intelligence and analytics to manage complete infrastructure
- Collating data from geographically dispersed assets across the water value chain
- Missed data/critical alarms in communication failures
- Large network spread across the city, with high demand in water

#### Solution

• Designed and implemented AVEVA<sup>TM</sup> System Platform along with various other AVEVA products, to provide a system that is scalable, flexible and has capability of future enhancements without major infrastructure changes, providing measurements/KPI for outputs as per strategic plans of the City and Country

#### **Results**

- Developed, designed and configured system to manage hundreds of site remotely and provide predictive data, analysis and monitoring and control by increasing productivity and efficiency by 21%
- Enhanced operations by reducing the maintenance costs
- Managing total savings of USD \$2 million per day through reuse of the water



## CHALLENGES





## Challenges

#### **Managing Large Networks**

- Lack of central monitoring of entire Network STPs, Sewerage
   Stations, Irrigation
- Largest number of different OEMs in several pumping stations
- Integration of all these into a single platform with intelligence and analytics
- Standardizing 100s of sites by selecting the right protocol to manage and control remote sites
- Maintenance of sites with manual data gatherings
- Biosolids treatment, reuse and disposal
- Water discharge to environment and reuse

























# SOLUTION



AVEVA



## Solution

#### Remote and Smart – in True Sense!

Solution	why	how
Central Monitoring of all Stations	Important actions at the RIGHT TIME	<b>AVEVA</b> <sup>™</sup> System Platform
LARGE VIDEOWALL ( thinnest bezel in world -0.8mm)	Visualize Multiple Sites /Screens at one shot	OMI functionality
Access Control systems	Manage access to REMOTE sites, safety/security, manhole monitoring	Integration with Access Control System
Redundant Communication (up to triple redundancy in media)	Large # remote sites, Desert harsh environment, Communication interference	<ul> <li>ADSL(broadband), M2M and Satellite</li> <li>DNP3 – AVEVA telemetry Server</li> </ul>
Totally Secure	M2m private network control, remote sites	<ul> <li>Firewall with built-in communication</li> <li>Camera/CCTV integration</li> </ul>
Upgrade all Control Systems – max cost effectiveness	Standardize on DNp3 protocol Compatibility with AVEVA	<ul> <li>Least investment – Site modification with new RTUs instead of replacing entire system</li> <li>PLC upgrades/modification in logic</li> </ul>







## Solution

#### Remote and Smart – in True Sense!

Solution	why	how
Geographical Information System with Document Management etc.	<ul> <li>Digitize all the data with live coordinates for Optimized Maintenance</li> <li>Region wise control and monitoring</li> <li>Region wise decisions and analytics</li> </ul>	GI Size
Maximum data in a SINGLE CLICK	<ul><li>Control in Emergency Situation</li><li>Monitoring with least navigation</li></ul>	Customized Libraries, symbols, templates
Live and Interactive Reporting	Reduce Maintenance reporting Costs (manually) Right decision at Right time Access to all levels with no dependencies	<ul> <li>AVEVA<sup>TM</sup> Historian Insight - dashboards</li> <li>PBI – extensive fault analysis with visualization</li> </ul>





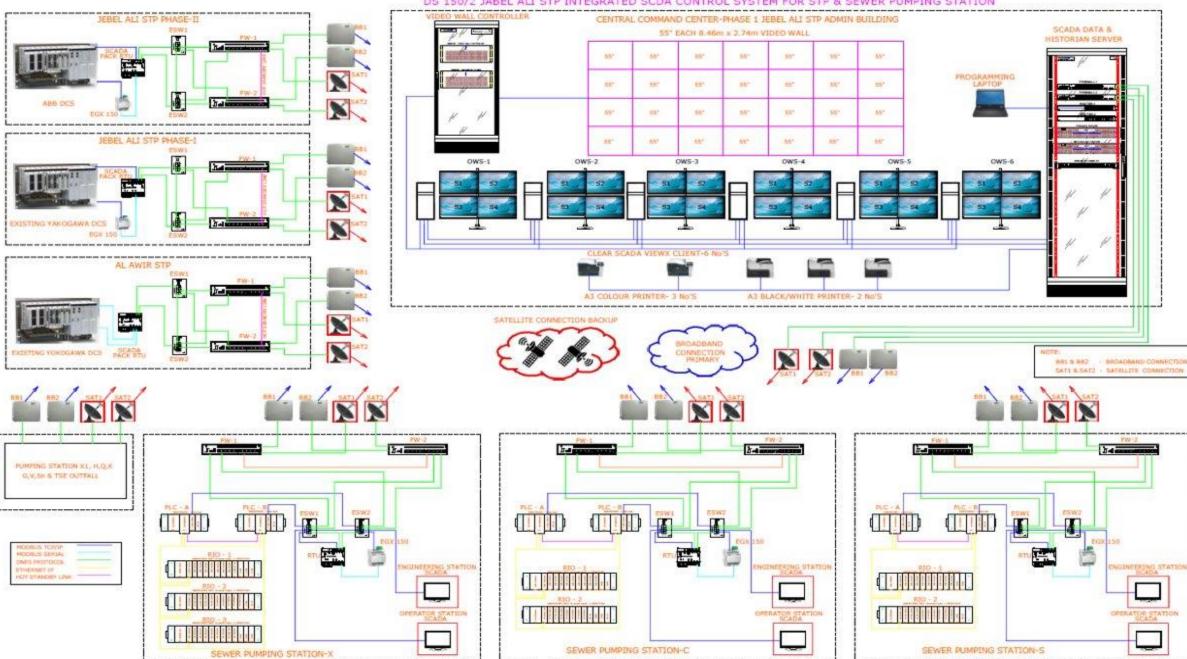
### SYSTEM ARCHITECTURE



#### SYSTEM ARCHITECTURE

#### DS 150/2 JABEL ALI STP INTEGRATED SCDA CONTROL SYSTEM FOR STP & SEWER PUMPING STATION

GAGCOM



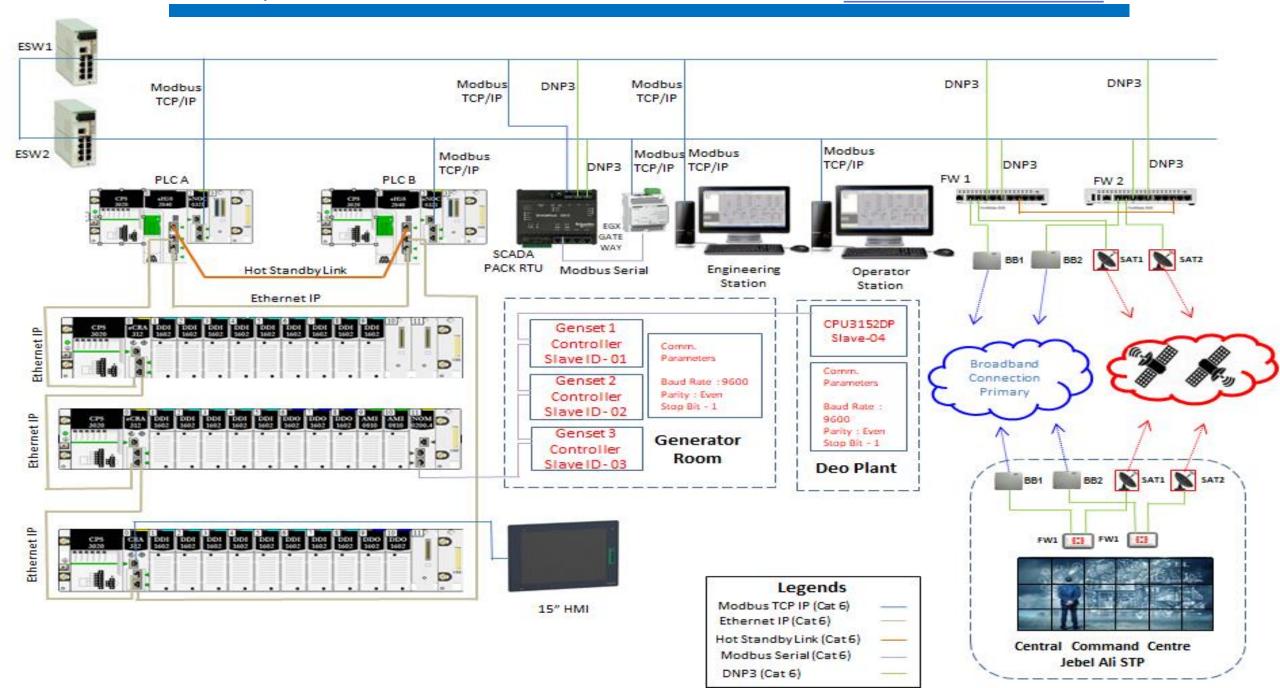


#### SECURED NETWORK

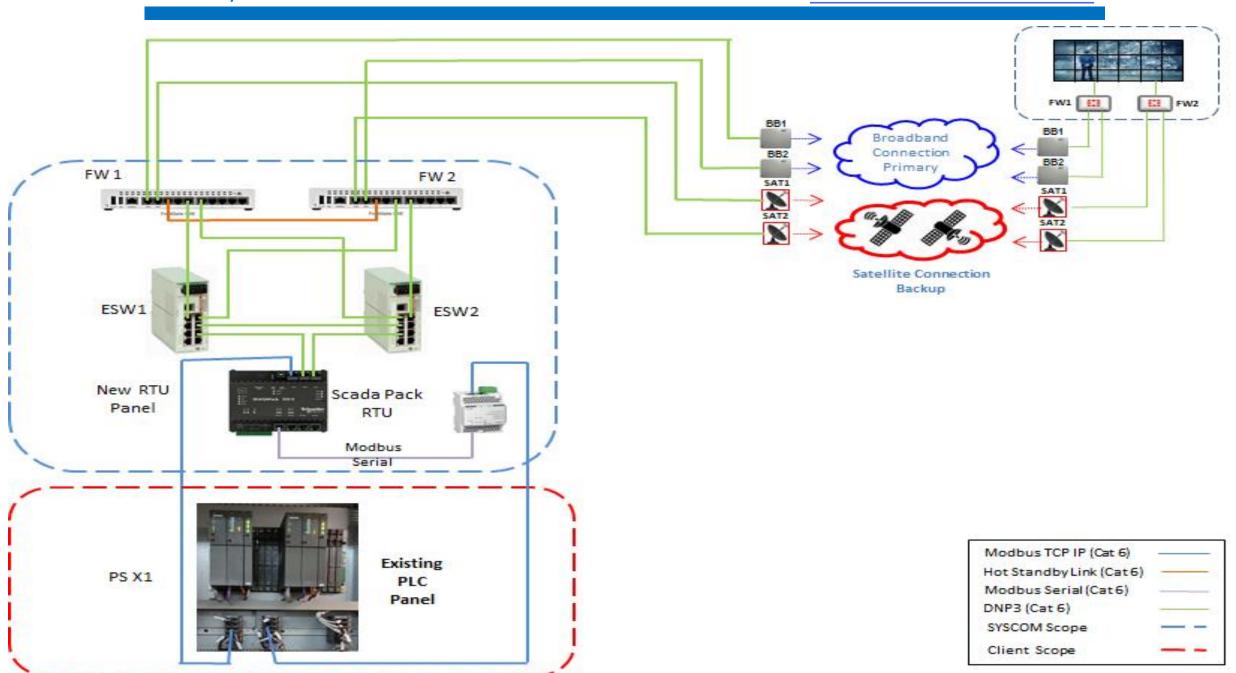
- EACH AND EVERY REMOTE SITE WAS CONNECTED TO
  THE CENTRAL MONITORING SYSTEM AND COMMAND
  CENTRE, VIA FIREWALLS INTEGRATED WITH M2M,
  SATELLITE AS WELL AS ADSL CONNECTIONS (SECURED
  PRIVATE NETWORK), ALL IN ONE FOR TRIPLE
  REDUNDANCY
- ONE OF THE MOST UNIQUE SOLUTIONS
   IMPLEMENTED THROUGHOUT THE REGION
- BETA TESTING OF FIREWALLS WITH FORTINET AND CONTRIBUTION TO THE PRODUCT ENHANCEMENT



#### DS150/2- INTEGRATED CONTROL SYSTEM - SCADA - PUMPING STATION Z



#### DS150/2- INTEGRATED CONTROL SYSTEM - SCADA - PUMPING STATION - Y





#### Implementation Strategy

#### No missing critical alarms

• Implementation of DNP3 protocol in all sites ensuring timestamp of 1ms and backfilling of trends in case of communication failure from remote sites





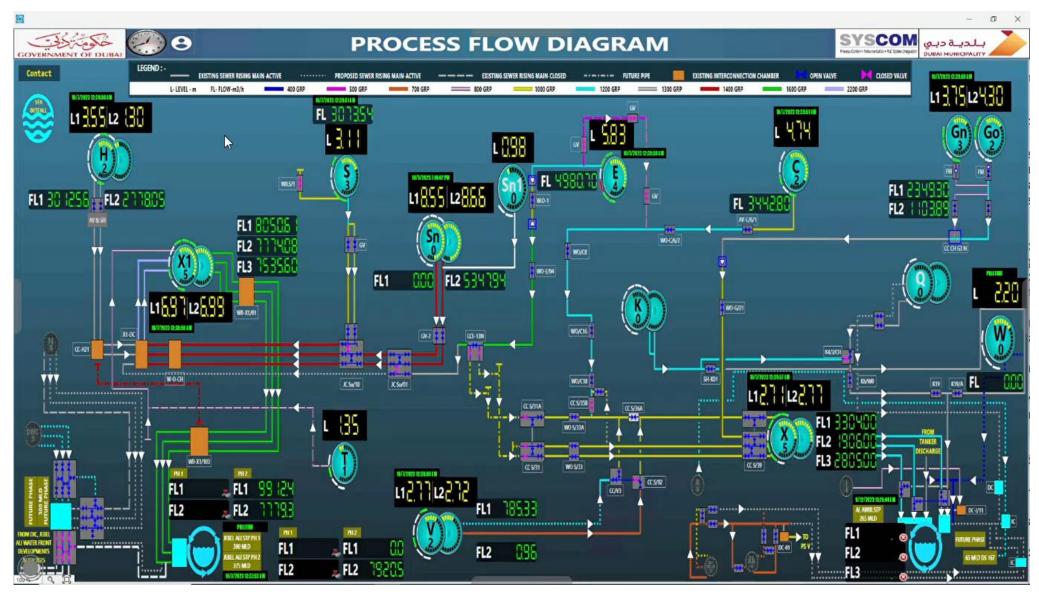
# AVEVA<sup>TM</sup> SYSTEM PLATFORM

- REDUNDANT IO SERVER
- REDUNDANT APPLICATION SERVER
- GR SERVER RED NODE
- REDUNDANT TELEMETRY SERVER
- AVEVA<sup>TM</sup> HISTORIAN
- 6X2 OPERATOR WORKSTATIONS



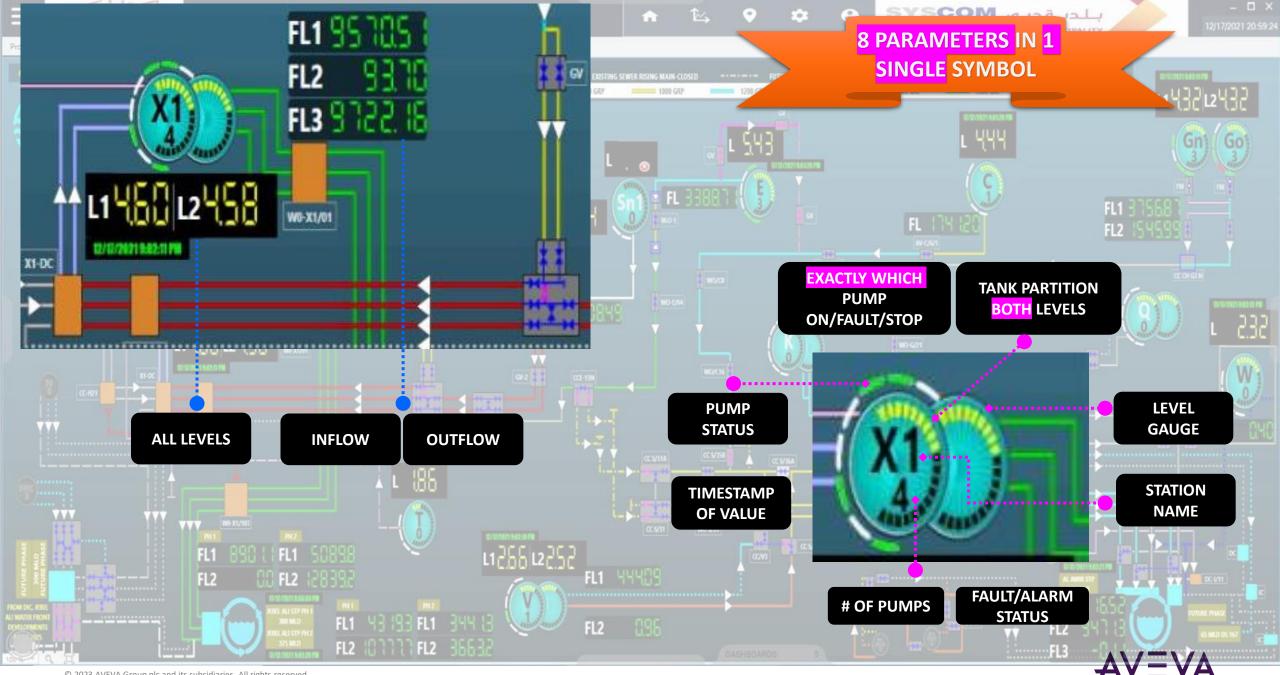
#### One-Click: Entire Network critical parameters LIVE!











#### trategy

# CUSTOMIZED GRAPHICS

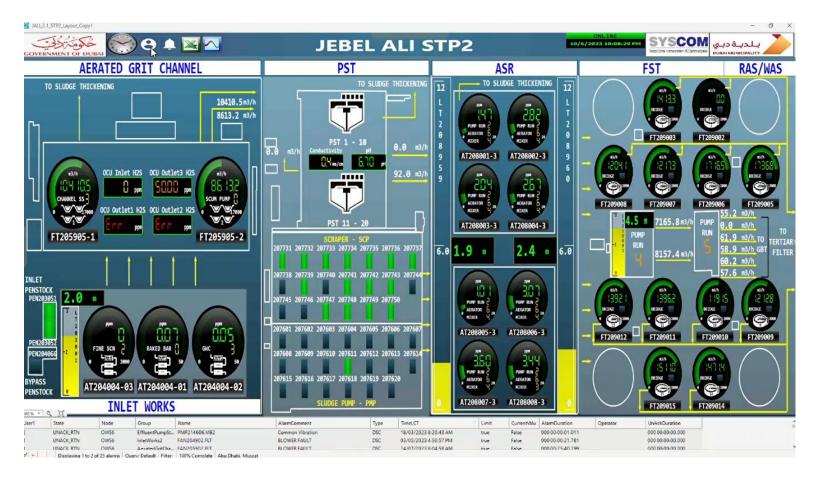
- SPECIAL SYMBOLS CUSTOMIZED AND CREATED
   WITHIN THE SYSTEM PLATFORM LIBRARY WHICH
   WEREN'T EXISTING
- CREATIVELY DESIGNED SPECIALLY TO GET MIN OF 10
   PARAMETERS STATUS ON ONE ICON ALLOWING
   COMPRESSION OF THE VISUALISATIONS INTO
   REDUCED SCREENS
- DASHBOARD CONCEPT = AVEVA<sup>TM</sup> PI SYSTEM /
   LIBRARY FOR DASHBOARD WAS NOT EXTENSIVE





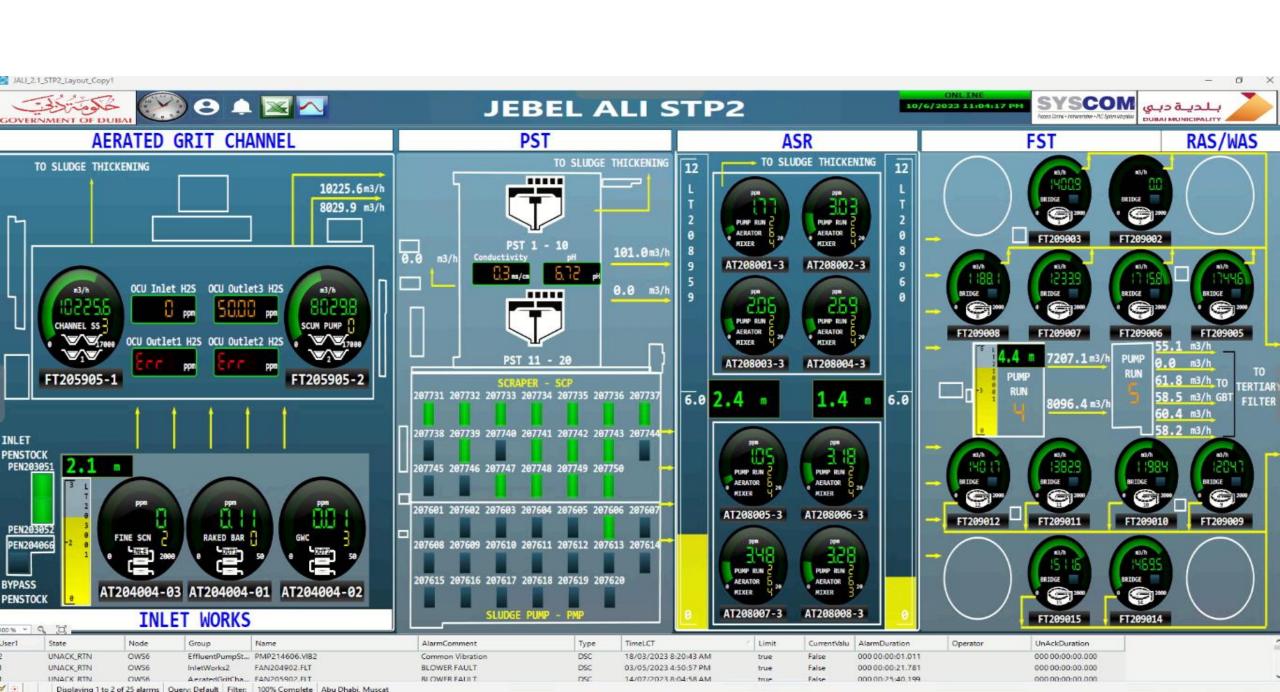
#### More than 50 screens compressed into 2 screens

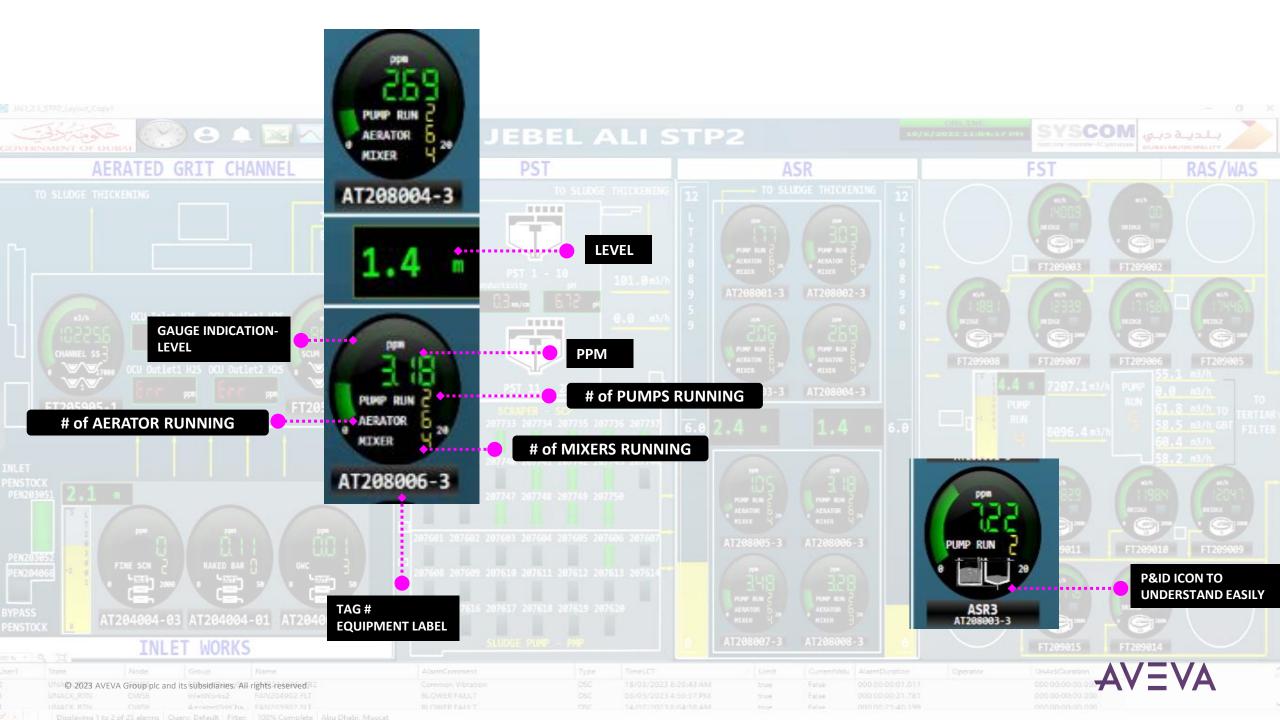
NO CHANCE OF MISSING ANY CRITICAL DATA/ALARM











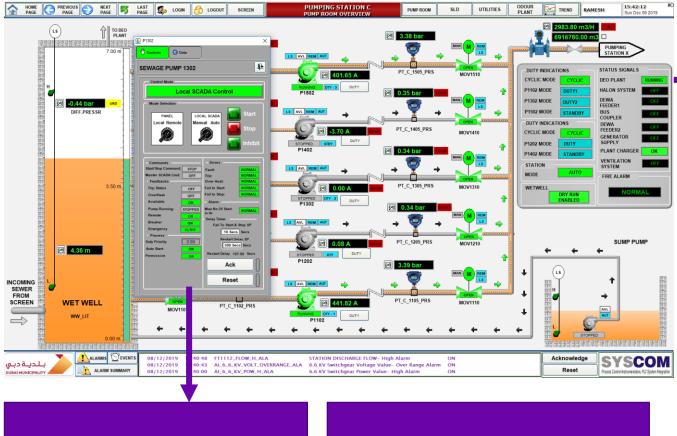
### OMI FUNCTIOANLITY

- VISUALIZE SEVERAL SCREENS AND DATA
  AT ONE GO
- CONFIGURE BASED ON OPERATOR ROLE



#### Normal SCADA - Conventional





All parameters, Alarms etc. on single screen

If any alarm or critical conditions happen, can **be missed** due to OVERLAPPING of info and lack of space in single screen

Conventional pop ups

Navigation to other data and screens

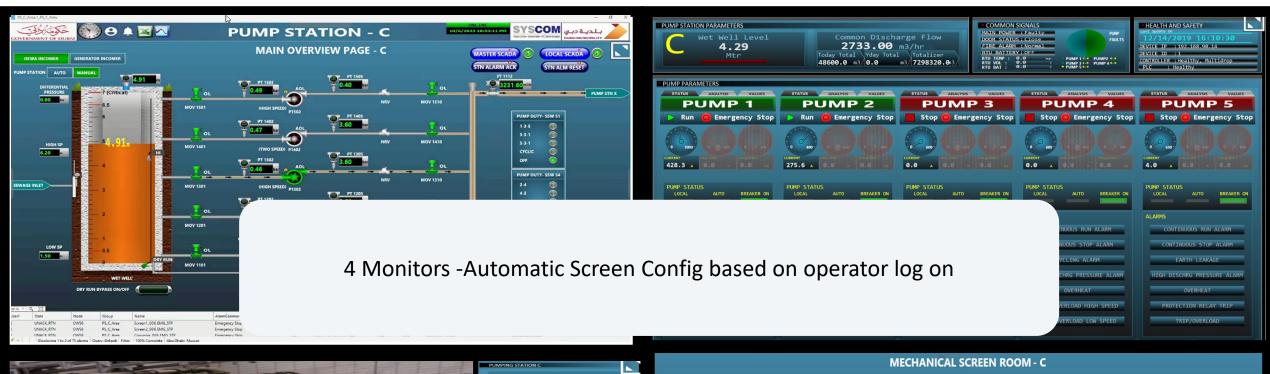


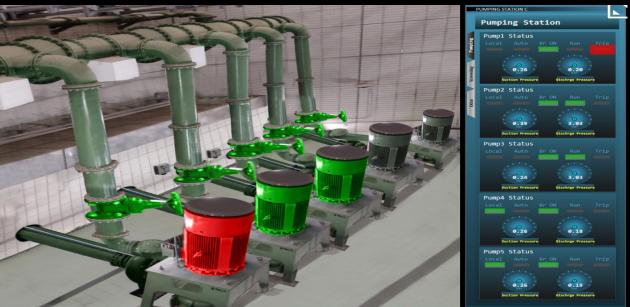


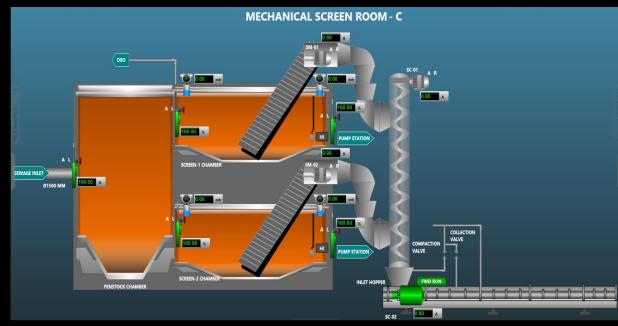


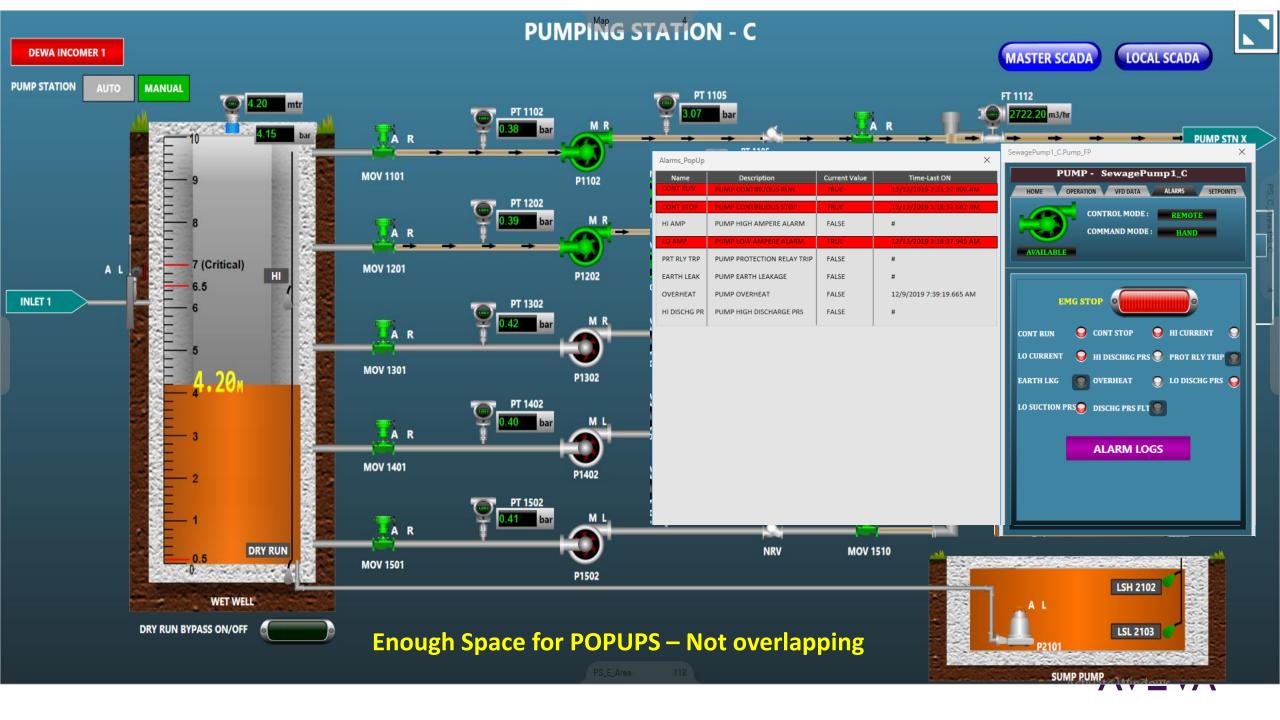


#### Benefits of OMI









# CRITICAL ALARM MANAGEMENT

- COMPLETELY CUSTOMIZED USING SCRIPT
- DEVELOPED TRACING TO THE MOST DETAIL

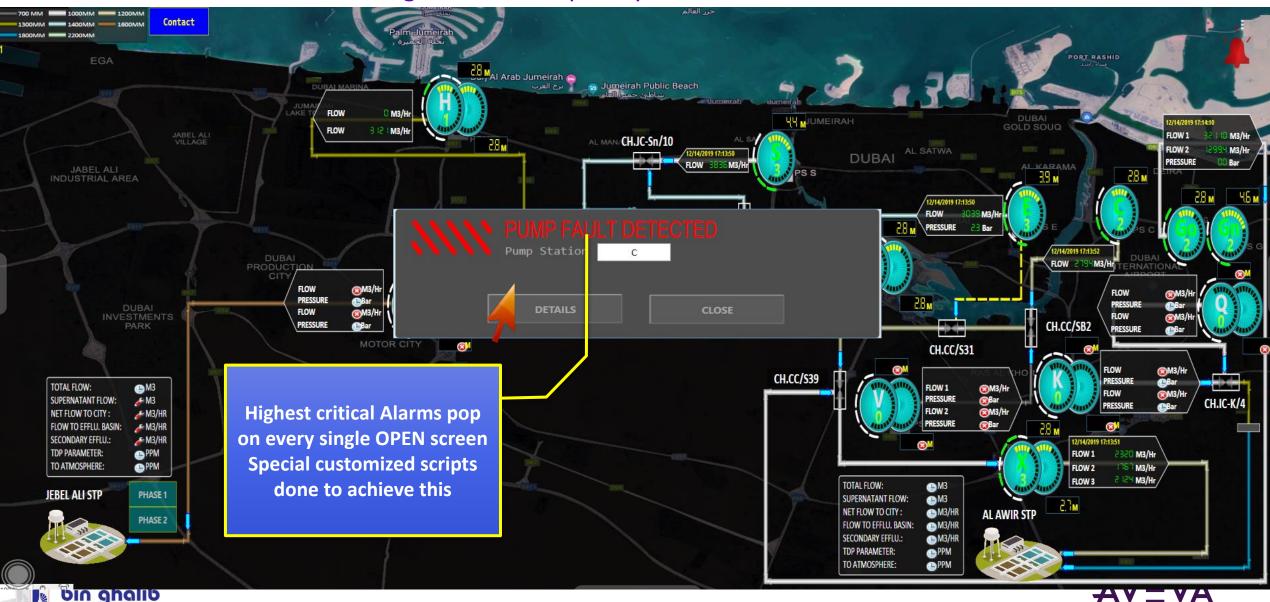


#### Tracing of Critical Fault to detailed level

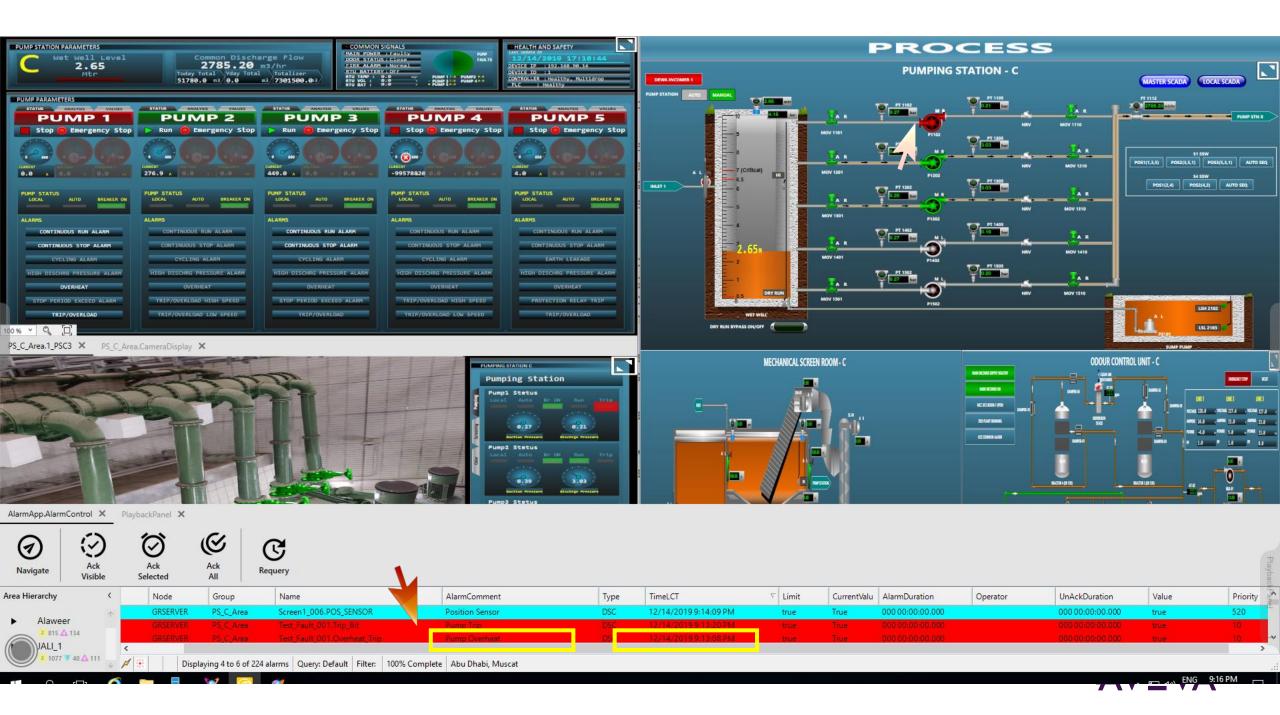
Process Control • Instrumentation • PLC System Integration

Critical Alarms Management – Completely CUSTOMIZED

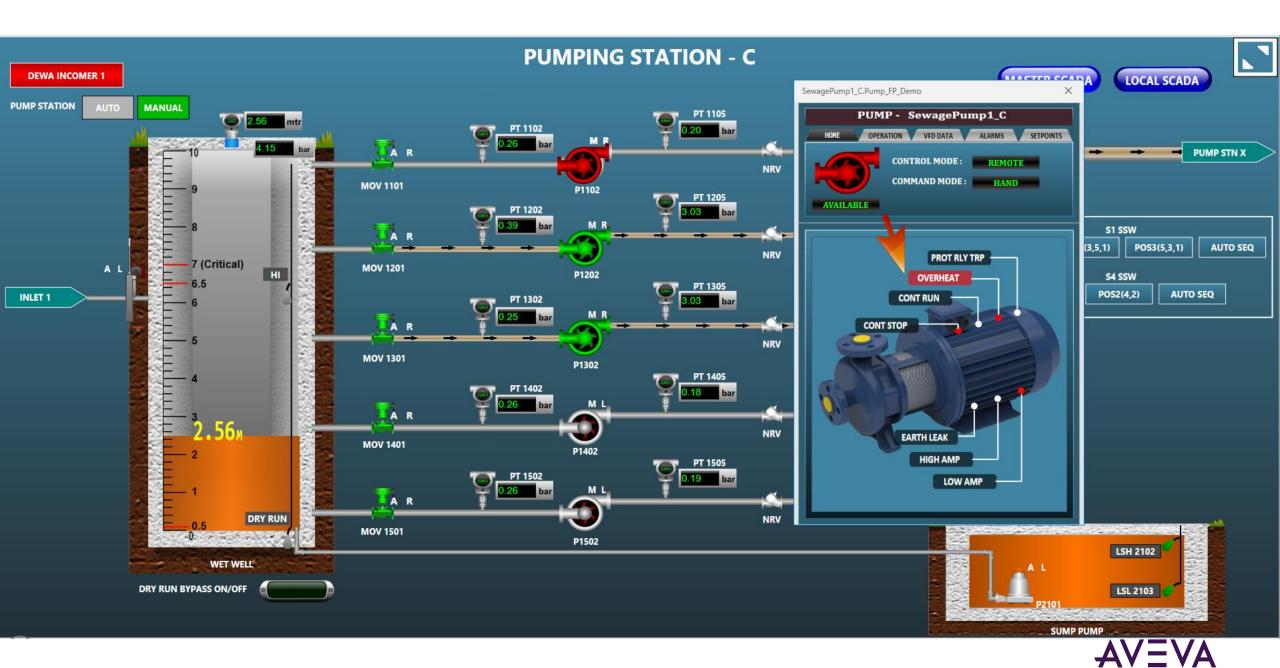
GROUP OF COMPANIES

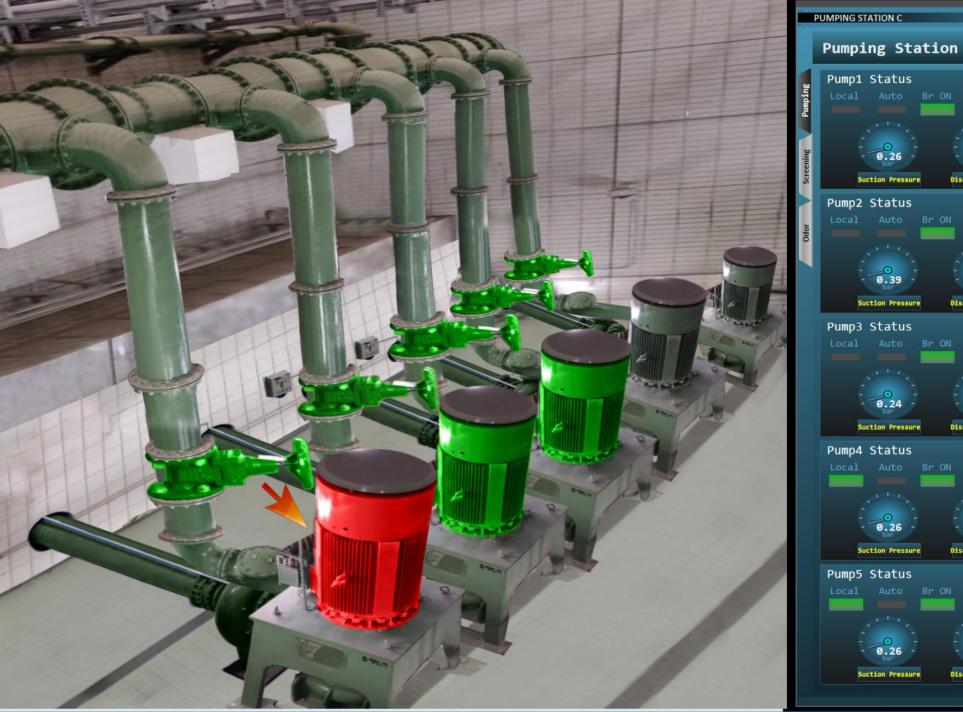




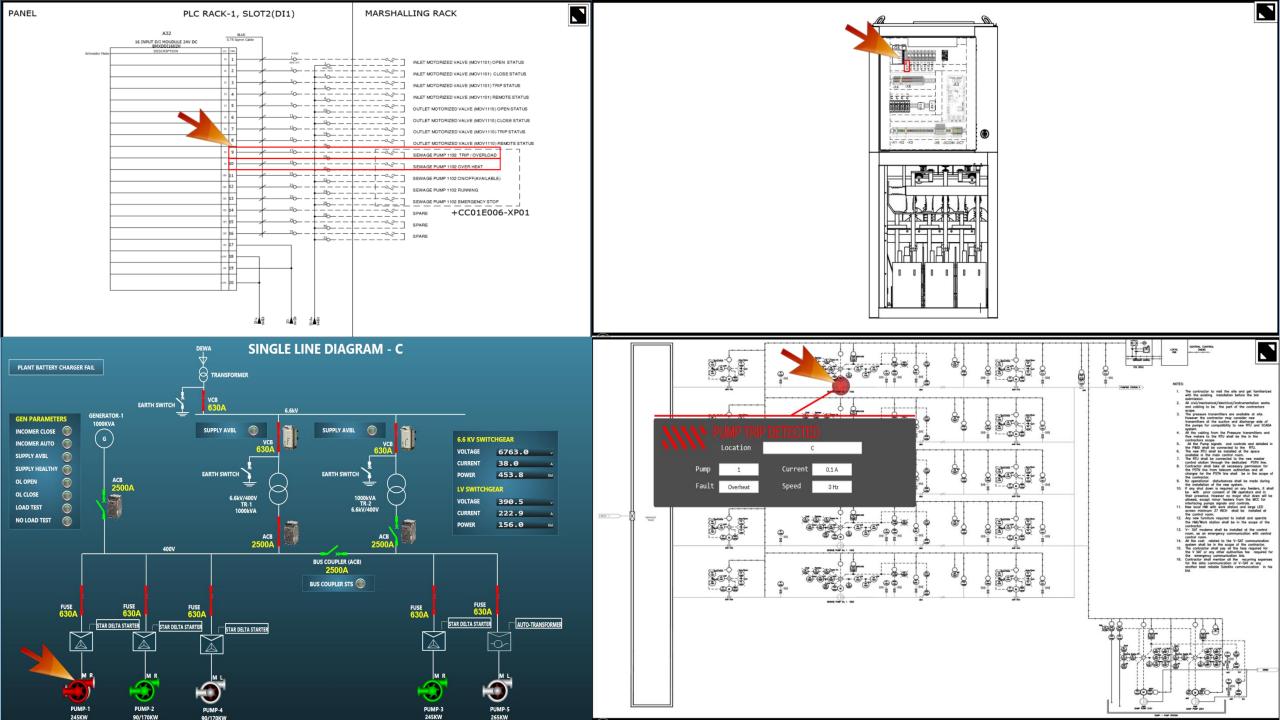












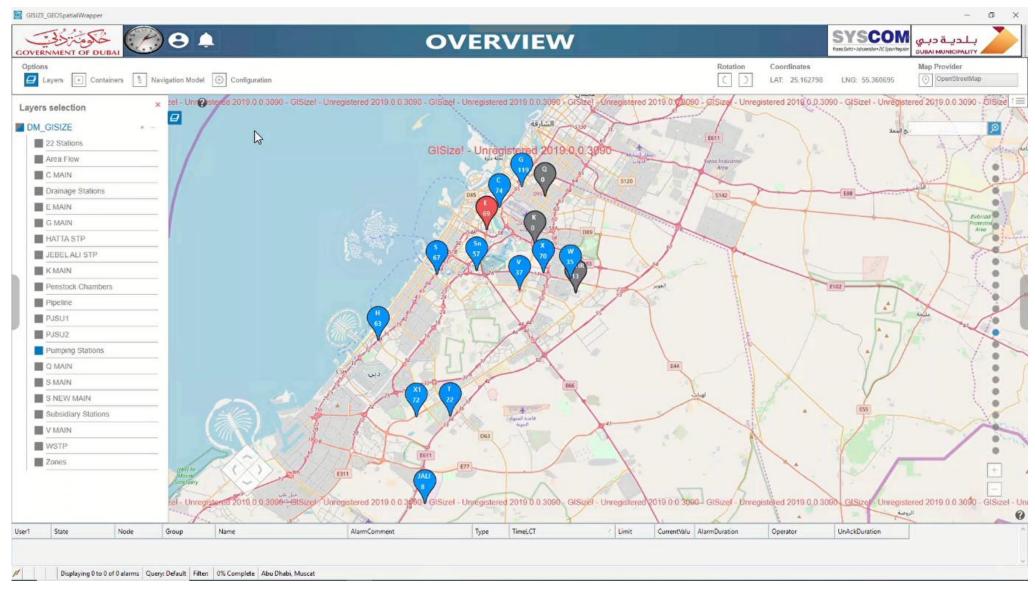
### GI Size



- EXACT LOCATIONS
- NETWORK
- REGIONS
- SUBSIDIARIES CONNECTED
- PIPELINES
- DRAWINGS/DOCUMENTATIONS









GISIZE\_GEOSpatialWrapper SYSCOM **OVERVIEW** بلديةدبي **DUBAI MUNICIPALITY** Map Provider Options Rotation Containers \* Navigation Model ( Configuration BingHybridMap LAT: 25.11762141 LNG: 55.28869628 x zel - Unir stered 2019.0.0.3090 - GISizel - Unregistered 2019.0.0.3090 - GISizel - Unregistere Layers selection DM\_GISIZE Area Flow GISize! - Unregistered 201 0.3090 C MAIN E MAIN G MAIN HATTA STP ■ JEBELALI STP



State Node User1 Group Name AlarmComment Type TimeLCT Limit CurrentValu AlarmDuration Operator UnAckDuration UNACK\_RTN OW56 A5 Area A5.UPS\_BAT UPS BATTERY DSC 07/07/2023 8:19:29 AM False 011 01:37:23.477 000.00:00:00.000 true UNACK\_RTN OWS6 A5 Area A5 Area from OWS6Platform Lost alarm communication to A5 Area. Comm 18/09/2023 4:07:34 AM 000 00:01:40.930 000.00:00:00.000

LIMACK RTM LauralSmitch AS DRV RUNL 01/10/2023 3:31:10 064 000.00-00-00.000 Displaying 1 to 2 of 9 alarms | Query: Default | Filter: 100% Complete | Abu Dhabi, Muscat

#### strategy

# AVEVA<sup>TM</sup> HISTORIAN INSIGHT

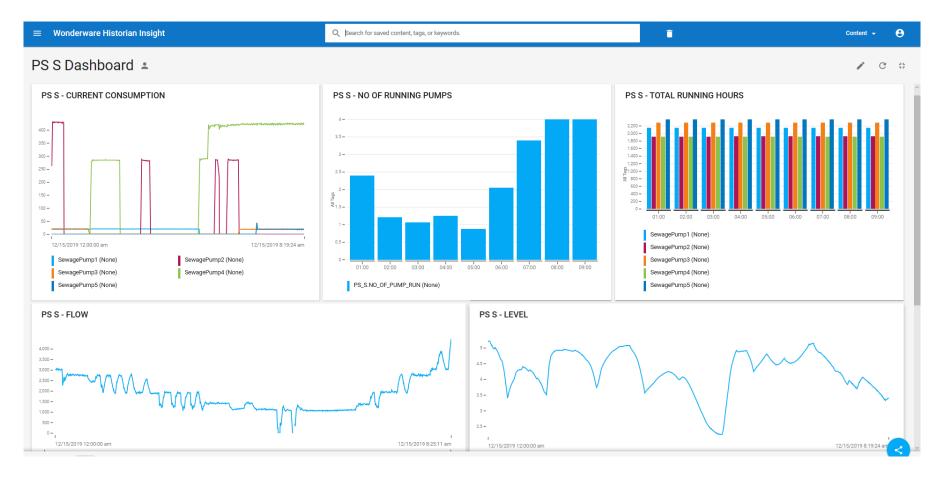
- COMPLETE INTERACTIVE REPORTS VISIBILITY
   AND ALERTS ARE CONFIGURED USING THE INSIGHT
   INTEGRATING TO THE HISTORIAN
- ONLINE LIVE TRENDS
- DASHBOARDS





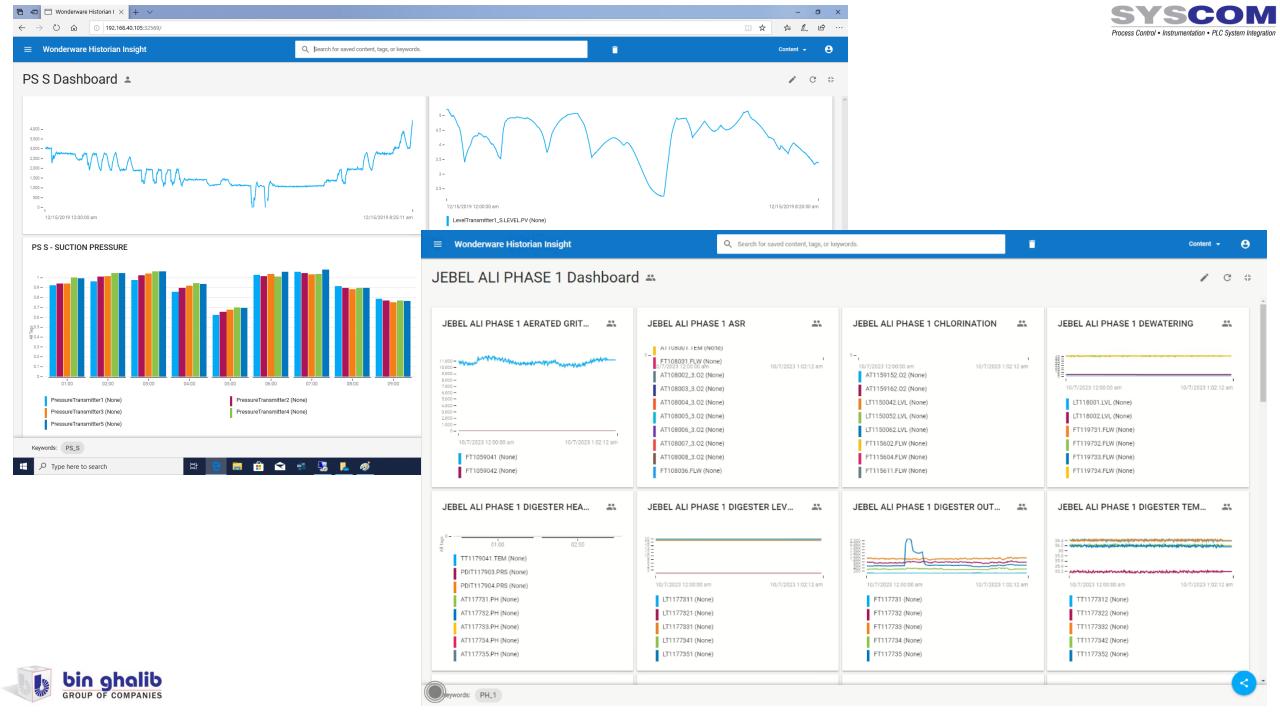
#### Critical Data from Anywhere, Anytime

#### Browser based dashboards











# LIVE INTERACTIVE MANAGEMENT REPORTING

- INTEGRATION OF POWER BI
- TO ADD SOME EXTRA INTERACTIVE EDGE TO THE
  ENTIRE SOLUTION FOR THE SENIOR MOST
  MANAGEMENT, AVEVA HISTORIAN WAS UTILIZED TO
  TRANSFER DATA LIVE TO POWER BI
- SCRIPTS/QUERIES, FOR EASY CUSTOMIZED LIVE
   INTERACTIVE FAULT ANALYSIS
- ADVANCED ANALYTICS

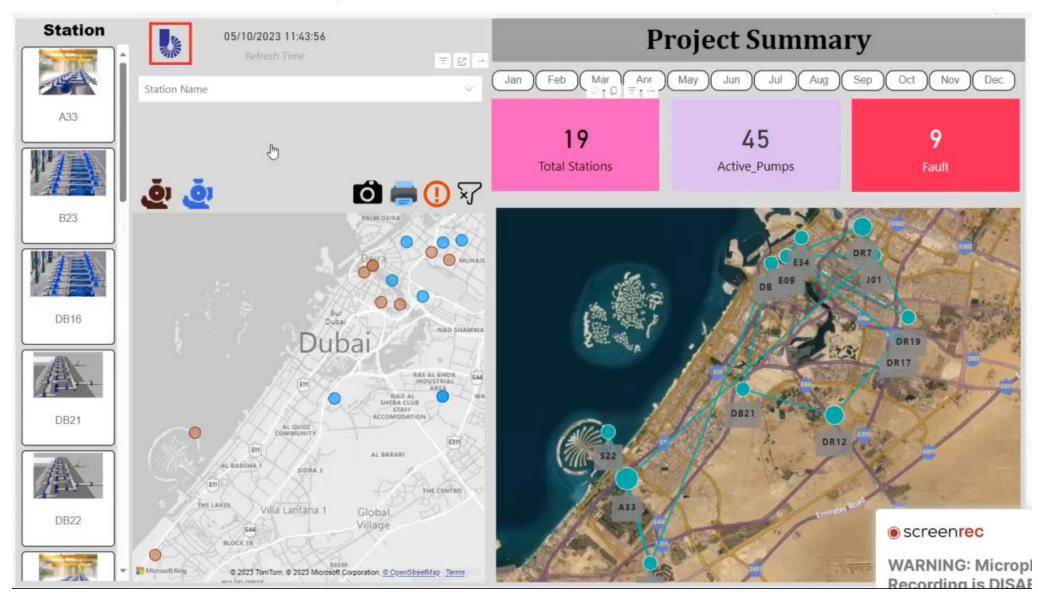
\* PI SYSTEM WAS NOT PART OF AVEVA THEN!



#### Live interactive reports



INSTANT
REPORTS @
FINGERTIPS









#### WHY AVEVA?

- OPEN software solution
- Vendor –independent
- Powerful Application Customizable engineering easily
- seamless integration with all add-ons
- OMI functionality
- Powerful historian and Telemetry Server for DNP3







#### GOAL/FUTURE

- The Command Center is regularly upgraded each year by integrating min 50 new sites per year along with existing sites upgraded. Approx more than 400 Pumping stations and several DCS, several thousands of irrigation sites will be connected over the course of coming years
- While the Command Center Visualization is enhanced regularly, the optimization phase for future features will begin:
- Workforce integration: AVEVA<sup>TM</sup> Work Tasks (previously Wonderware Skelta)
- Operator monitoring/scheduling: AVEVA<sup>TM</sup> Mobile Operator (previously IntelaTrac)
- Asset performance management: AVEVA<sup>TM</sup> Asset Performance Management
- Water network optimisation: EcoStruxure<sup>™</sup> Water Cycle Advisor Water Simulation (formerly AQUIS)



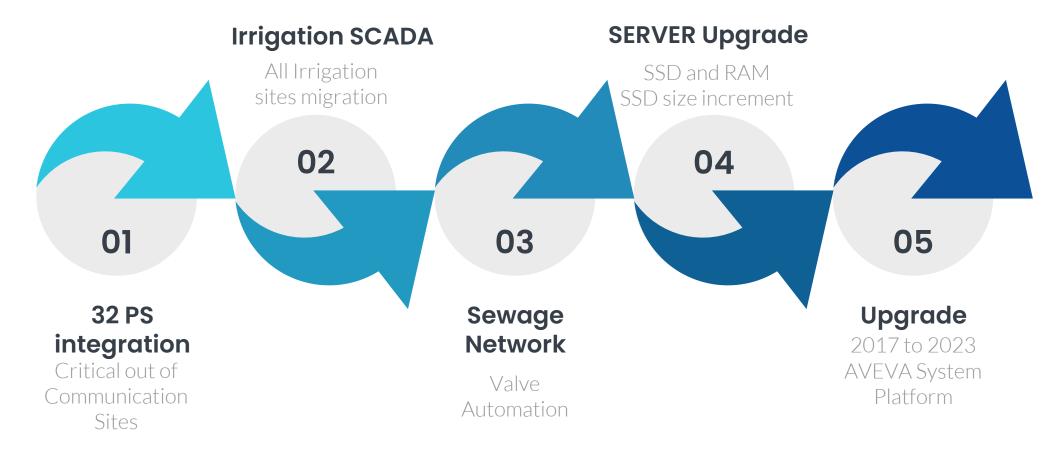




# **SCADA Planning 2023**



Marketing is the study and management of exchange relationships. Marketing is the business process of creating relationships with and satisfying customers.





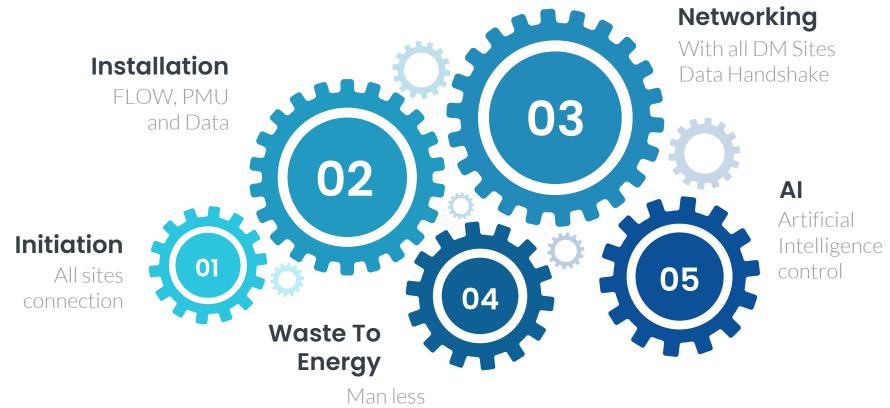




## **Future improvement**



Hydraulic molding along with AI implementation









operation &

Control



Dubai Municipality, represented by the Sewerage Treatment Plants and Drainage Network Department, won the first place in the International Water Reuse and Recycling Award, organized by the International Desalination Association. The Jebel Ali Sewage Treatment Plant Expansion Project (Phase 2) won the award in the Exceptional Utility Leader category

https://www.dm.gov.ae/2022/01/06/dubai-municipality-wins-international-award-for-water-reuse-and-recycling/

#### Remote control room launched at Jebel Ali Sewage Treatment Plant



https://www.dm.gov.ae/2020/10/05/remote-control-room-launched-at-jebel-ali-sewage-treatment-plant/





#### LAUNCH PUBLISHED IN MEDIA

MAJOR SUCCESS WITHIN THE DEADLINES (OF DUBAI)









#### Uzma Qureshi

Director – Corporate Strategy

- SYSCOM
- uzma@binghalib.com

#### Mohammed Binghalib

CEO

Binghalib Group



### **Questions?**

Please wait for the microphone. State your name and company.



#### Please remember to...

Navigate to this session in the mobile app to complete the survey.





Thank you!

AVEVA

This presentation may include predictions, estimates, intentions, beliefs and other statements that are or may be construed as being forward-looking. While these forward-looking statements represent our current judgment on what the future holds, they are subject to risks and uncertainties that could result in actual outcomes differing materially from those projected in these statements. No statement contained herein constitutes a commitment by AVEVA to perform any particular action or to deliver any particular product or product features. Readers are cautioned not to place undue reliance on these forward-looking statements, which reflect our opinions only as of the date of this presentation.

The Company shall not be obliged to disclose any revision to these forward-looking statements to reflect events or circumstances occurring after the date on which they are made or to reflect the occurrence of future events.



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AVEVA is a world leader in industrial software, providing engineering and operational solutions across multiple industries, including oil and gas, chemical, pharmaceutical, power and utilities, marine, renewables, and food and beverage. Our agnostic and open architecture helps organizations design, build, operate, maintain and optimize the complete lifecycle of complex industrial assets, from production plants and offshore platforms to manufactured consumer goods.

Over 20,000 enterprises in over 100 countries rely on AVEVA to help them deliver life's essentials: safe and reliable energy, food, medicines, infrastructure and more. By connecting people with trusted information and AI-enriched insights, AVEVA enables teams to engineer efficiently and optimize operations, driving growth and sustainability.

Named as one of the world's most innovative companies, AVEVA supports customers with open solutions and the expertise of more than 6,400 employees, 5,000 partners and 5,700 certified developers. The company is headquartered in Cambridge, UK.

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