OCTOBER 25, 2023

Adapter performance, failover, and best practices

PI GEEK TRACK

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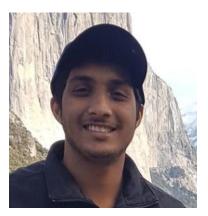
Hello AVEVA World!



Evan Greavu

Senior Tech Support Engineer

Escalation team for AVEVA PI Interfaces, Connectors, and Adapters



Ashish Jain

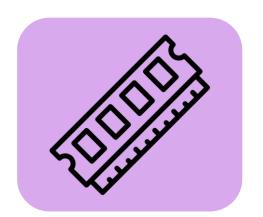
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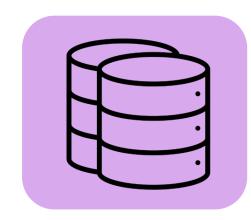




Objectives







Hardware and best practices

Adapter performance expectations Failover and redundancy



Supported hardware

- Broadened platform compatibility with edge devices in mind
 - Linux (Debian/Ubuntu)
 - ARM processors
 - Docker containers
- Windows
- Intel/AMD processors





Hardware configurations

Small devices

- 1 core CPU
- 512MB RAM
- Example: Raspberry Pi 1

Performance expectations

- 1,000 events / sec
- 1,000 total streams



Hardware configurations

Large devices

- 2 core CPU
- 8GB RAM
- Virtual machines or dedicated servers

Performance expectations

- 20,000 events / sec
- 20,000 total streams

Expect enhancements to adapter performance in the future!





Isolating software performance

Extremely large device

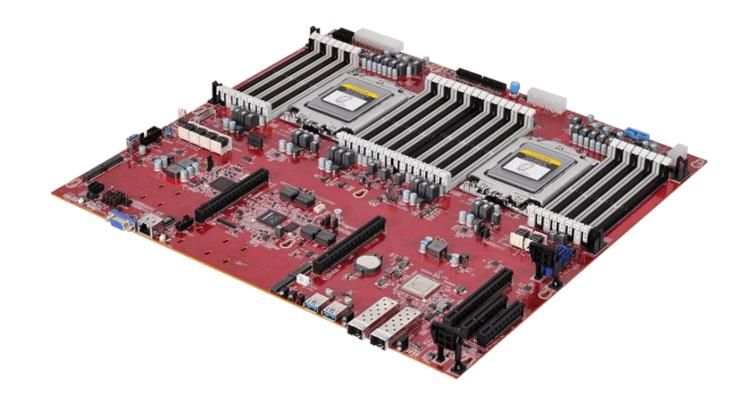
- 24 core CPU
- 24GB RAM

Performance test

- Custom OPC UA server
- 100,000 nodes random float values every 1s
- Data source and PI Web API run locally

OPC UA adapter results

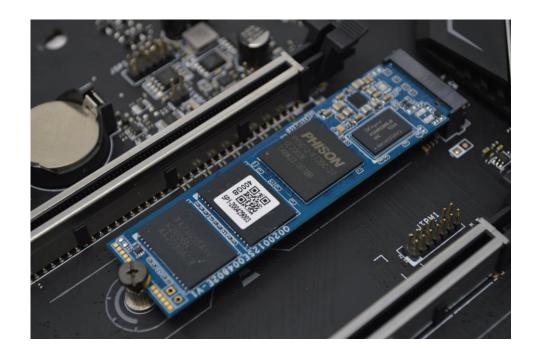
- 50,000+ events/sec
- 100,000 total streams





General recommendations

- Sufficient resources to handle desired stream count and throughput
- Solid state drives
- Stable network



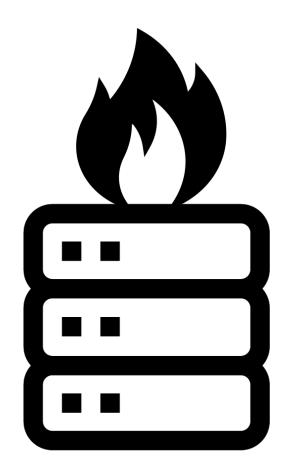
Performance issues

Factors that can negatively impact performance

- Insufficient hardware sizing
- Network instability
- Programs hogging resources
- Excessive stream count/subscriptions

Symptoms

- Errors and timeouts
- Data lag
- Missing data





Mitigating performance issues

Adjust client parameters

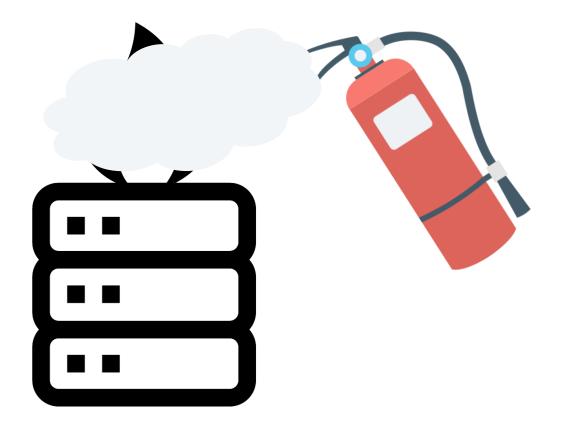
- Timeouts
- Operation limits
- Block sizes

Increase buffer capacity

- Default is 1024MB
- Increase in case of long egress outages

Configure data filters

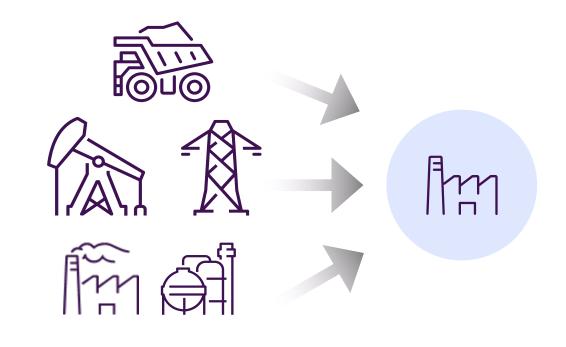
• Set dead bands to reduce network traffic



Data source performance

Many support cases for interfaces, connectors and adapters turn out to be caused by problems at the data source!

- Data source devices need sufficient hardware and network stability as well
- Symptoms can appear similar to adapter performance issues
- Correct source server settings (operation limits, timeouts, etc.)



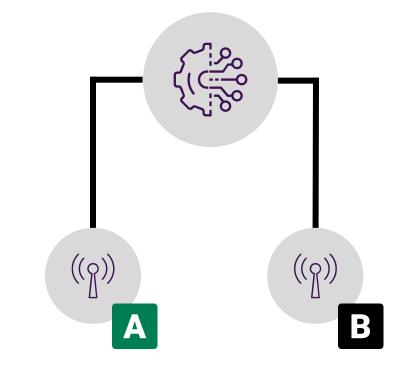


Failover and redundancy

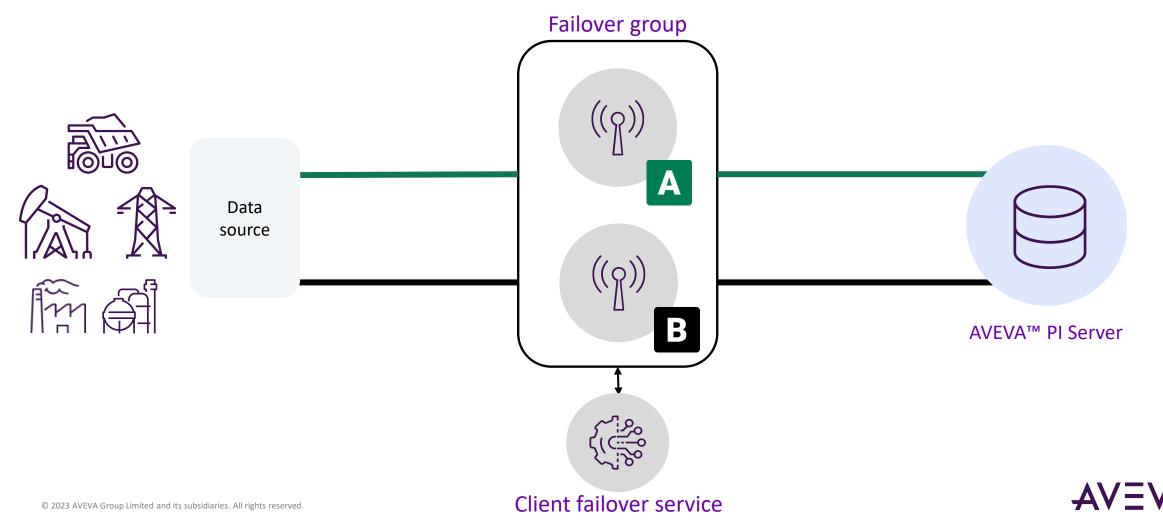


Client failover service

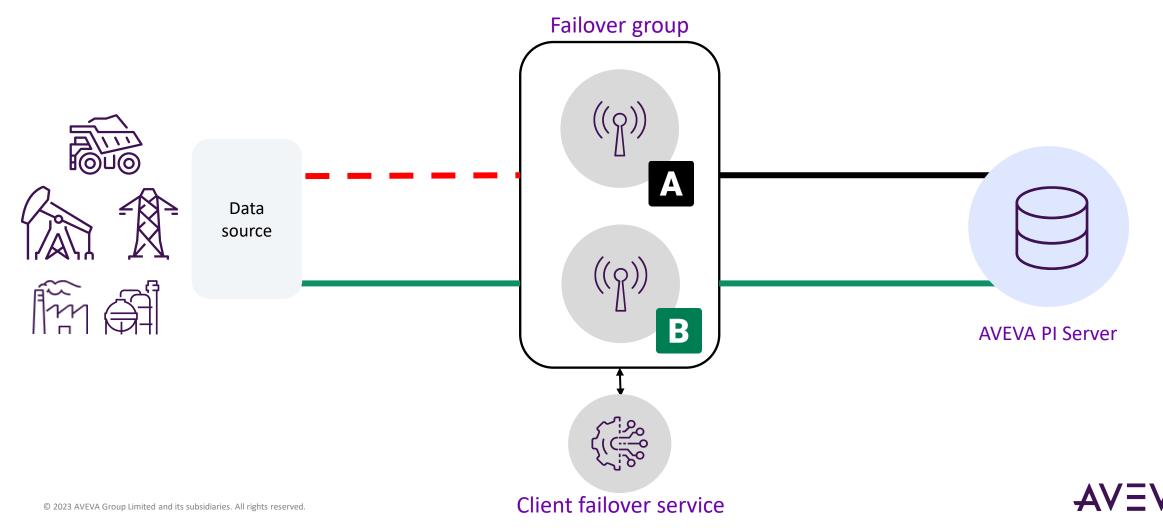
- External service that controls adapter failover states
 - Installation not required if using AVEVA[™] Data Hub
- Adapter with best health score is chosen as active primary
- Currently supported by OPC UA and MQTT adapters



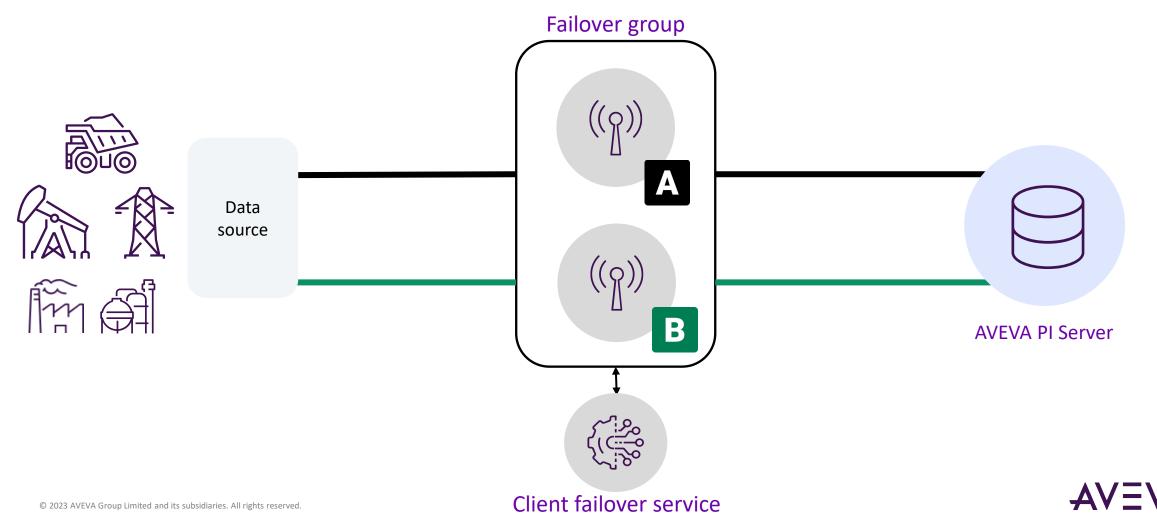
Hot failover: Normal operation



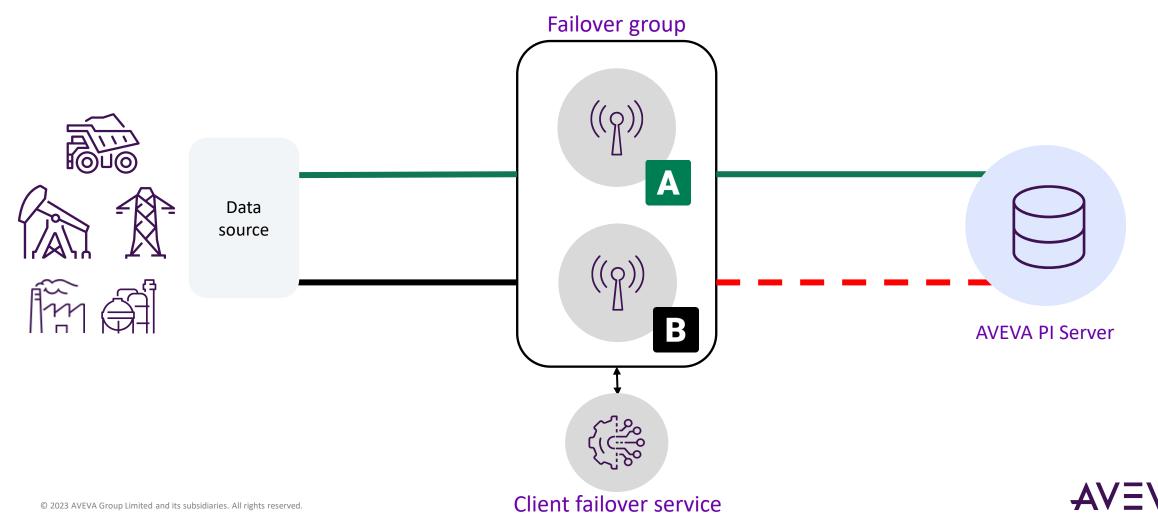
Hot failover: A data source disconnection



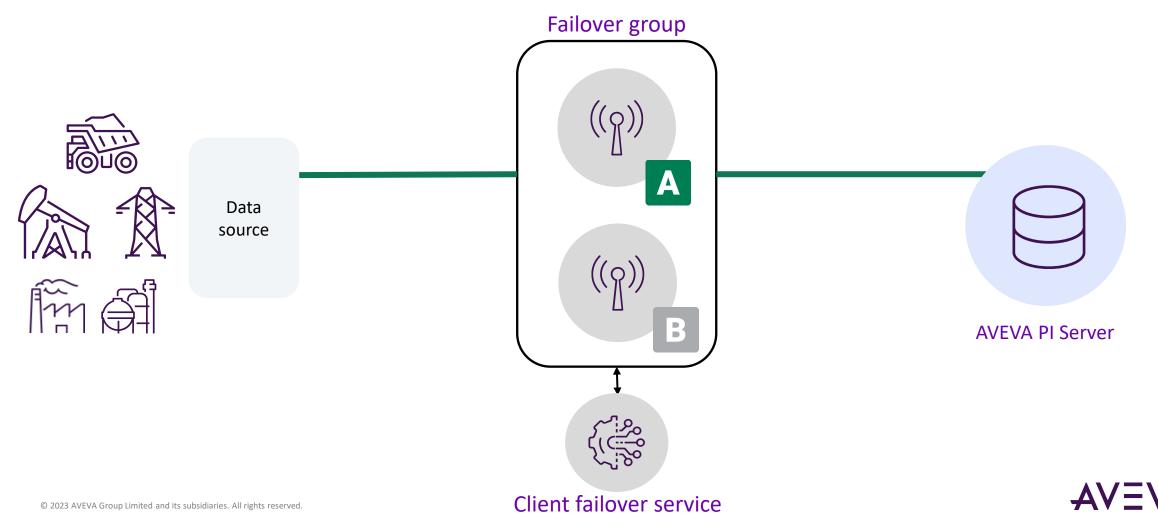
Hot failover: Normal operation



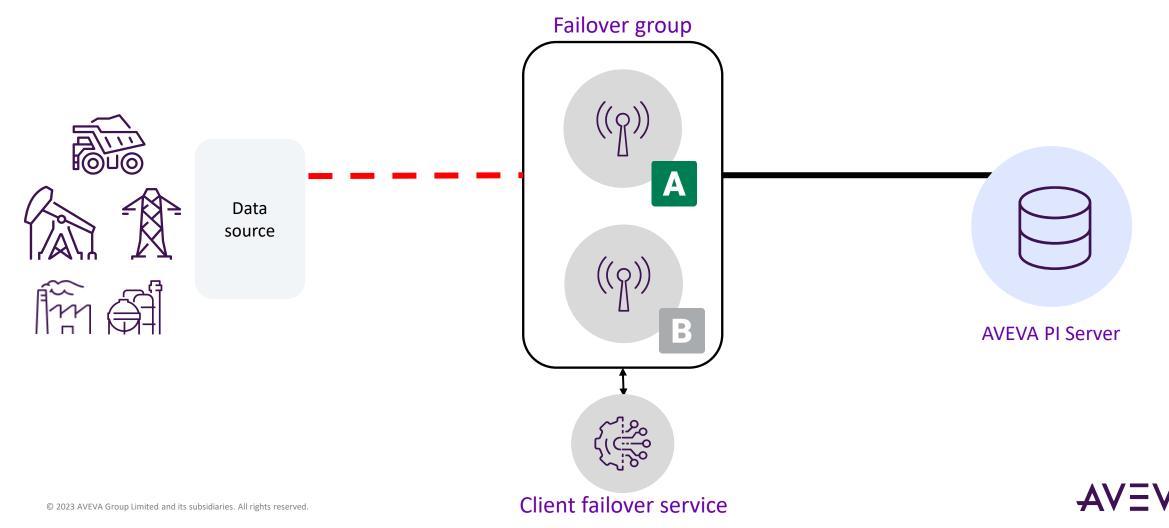
Hot failover: B Egress destination disconnection



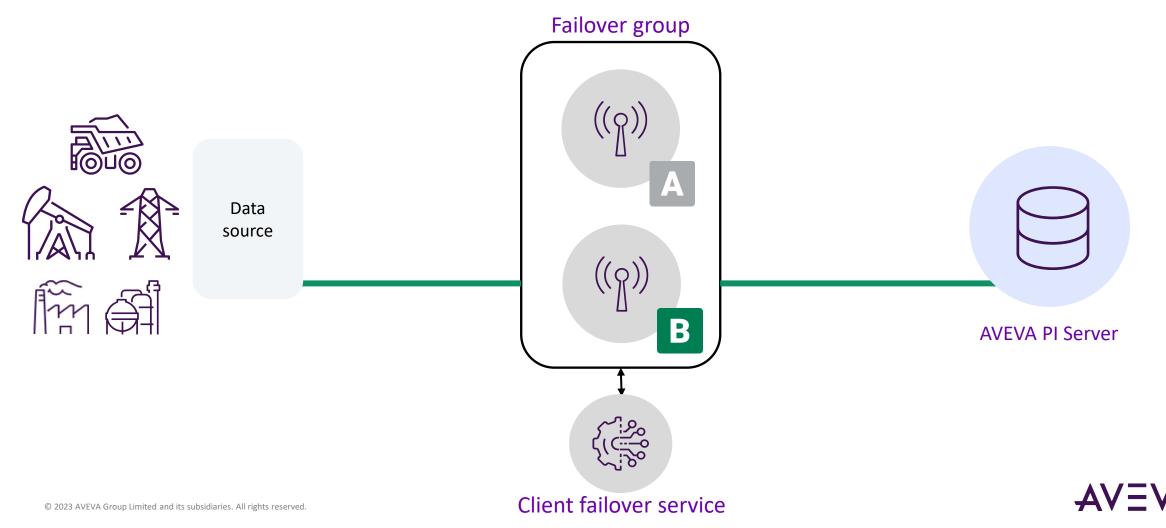
Cold failover: Normal operation



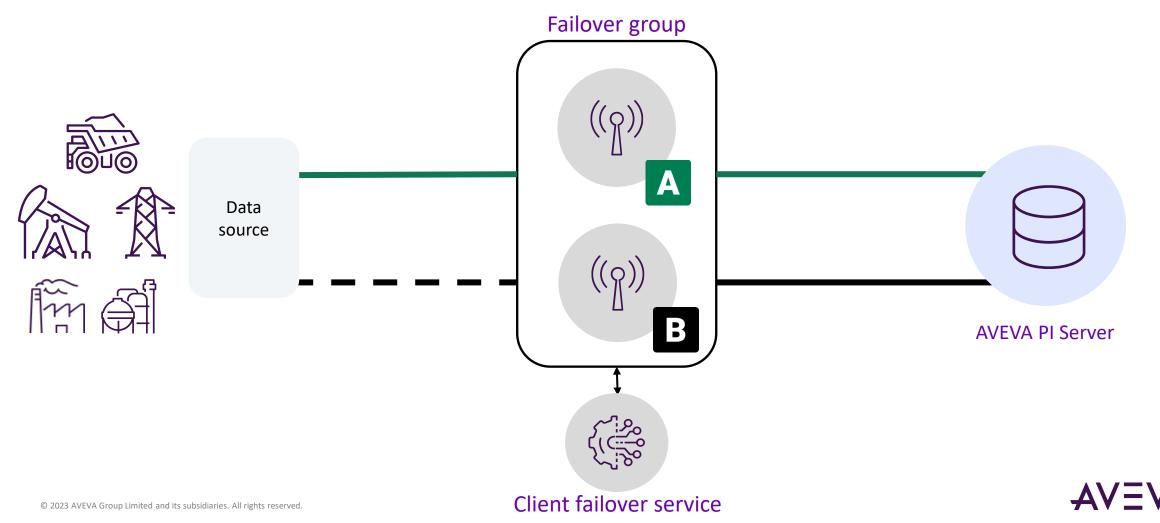
Cold failover: A data source disconnection



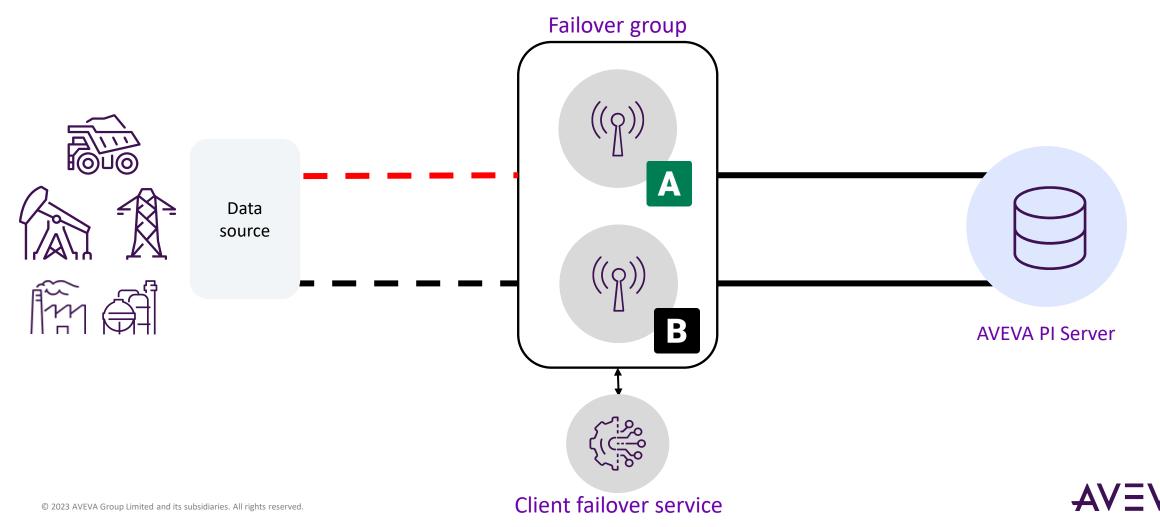
Cold failover: A data source disconnection



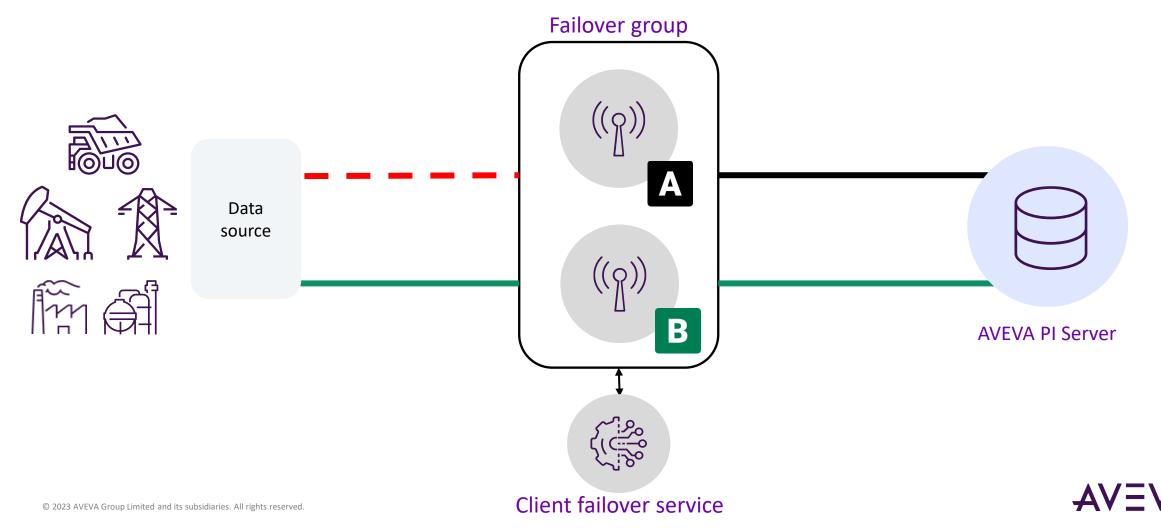
Warm failover: Normal operation



Warm failover: A data source disconnection

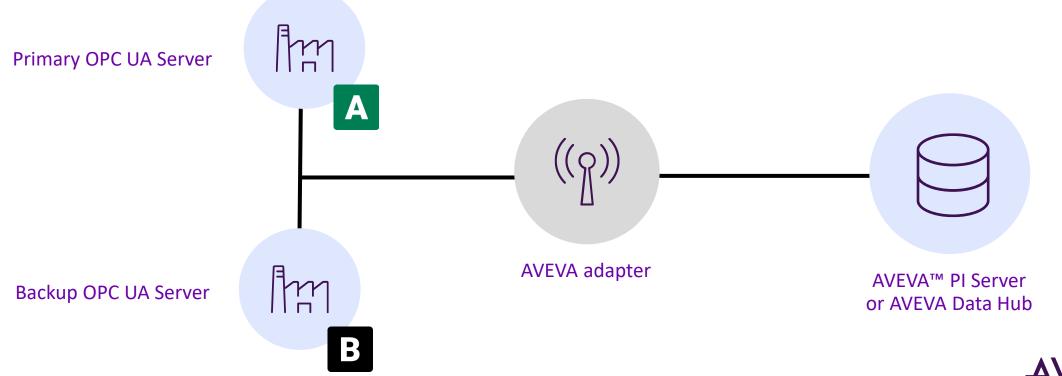


Warm failover: A data source disconnection

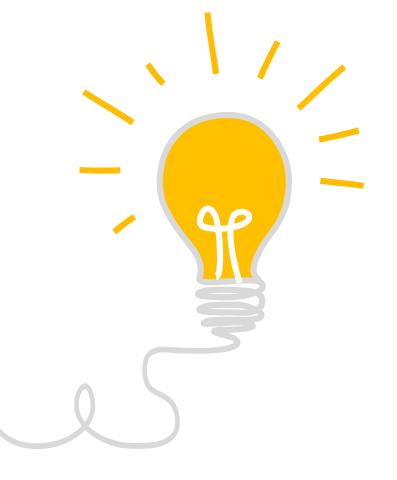


Source server failover

- Some adapters such as OPC UA and MQTT support source server redundancy
- Adapters will fail over to backup server(s) if primary source server goes down



How can you influence the AVEVA data collection roadmap?



https://feedback.aveva.com

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