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# AVEVA<sup>TM</sup> PI System<sup>TM</sup> points creation training in hiring challenges

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# Agenda

- Introduction
- Business challenge
- Context
- AVEVA PI System point
- Implementation
  - Create a database
  - Interfaces
- Results
- Conclusion
- Questions



## Introduction



- Private holding
- 10 Sectors
- 19 manufacturing and production operations
- 5000 employees
- +115 years of history
- 42 Renewable energy power plants





## Sectors related to this presentation

## **Tissue Products**



We make best-selling brands for consumers and businesses across Canada and the U.S.A.

## Publication Papers **I**



Kruger is a leading manufacturer of newsprint, coated paper and a variety of specialty grades.

#### Containerboard



Kruger manufactures 100% recycled linerboard and innovative containerboard products.

## **Specialty Papers**



Kruger is constantly developing various grades of eco-friendly specialty papers such as OGR, C1S and.





# Business challenge

- Training: as soon a training is done another one is required.
- All our production sites have been recently converted to a full AVEVA PI System environment with HA.
  - Resistance to changes
  - People focus on what they are losing.
- Workforce does not have the same education level everywhere.
- Hiring experienced employees = Hiring what they know and like.
- People must do more in less time. They are tempted take shortcuts.



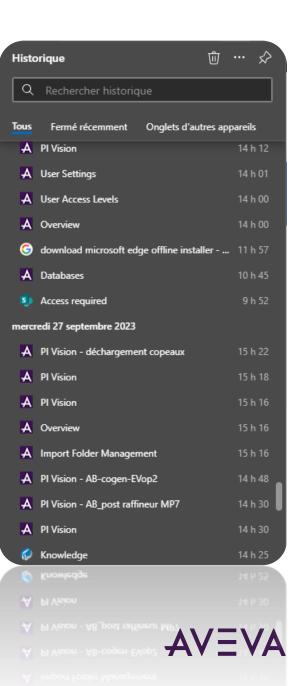
# PI Point

What is a AVEVA PI System point (PI point)?

- Container to store the history of an attribute.
- See it as a Browser history with 2 elements: timestamp and value.
- Multiple parameters
  - Name
  - Compression
  - AVEVA PI System interface (data source)
  - Security







# Context

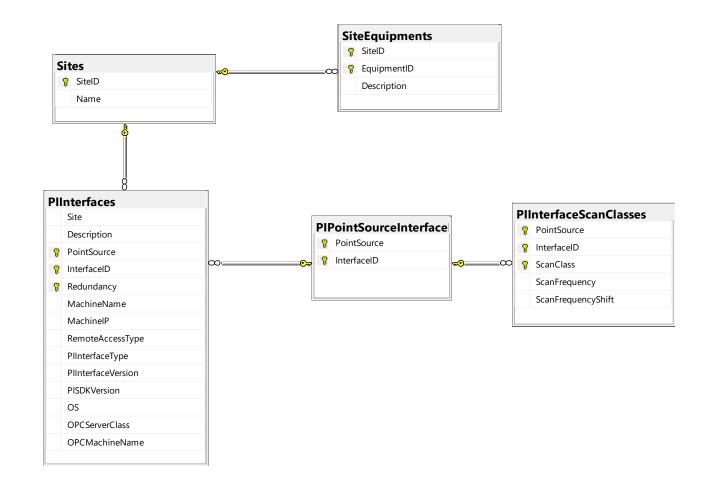
How things work for us when we need a new PI point?

- No PI point creation is allowed.
- Naming convention.
- Mainly using OPC DA interfaces.
- No more than 225 PI points per scan classes.
- Compression: 1% of the span.



#### Create a Database

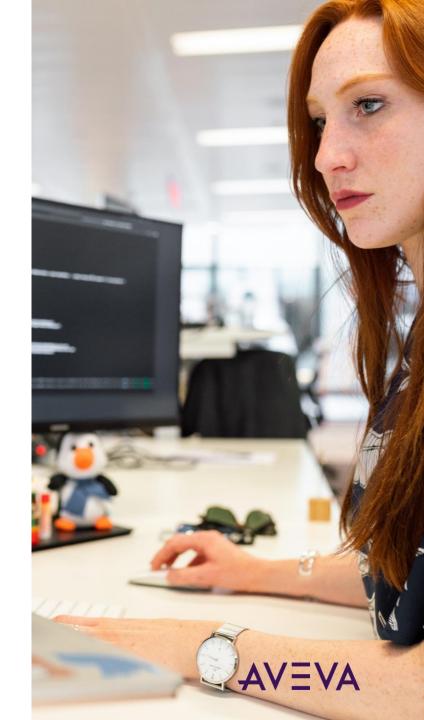
- 5 critical pieces of information
  - 1. Sites
  - 2. Site's equipment
  - 3. List of the interfaces (\*)
  - 4. List of the scan classes (\*)
  - 5. PI Point value type
- SQL Server environment
- Use stored procedures for best performance and security
- (\*) Create scripts to gather those information





#### Create an interface

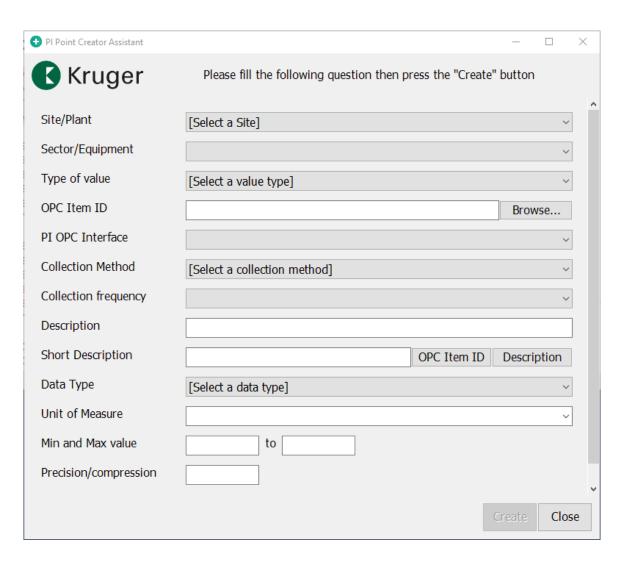
- Best question is no question.
- Form format.
- Only 8/15 questions are required to created a PI Point.
- Develop with PowerShell.
- Only 1 external DLL (OPC Lab QuickOPC).
- For light usage. Create 1 PI point at a time.
- Buzz work alert: Usage of "AI" (decision tree).



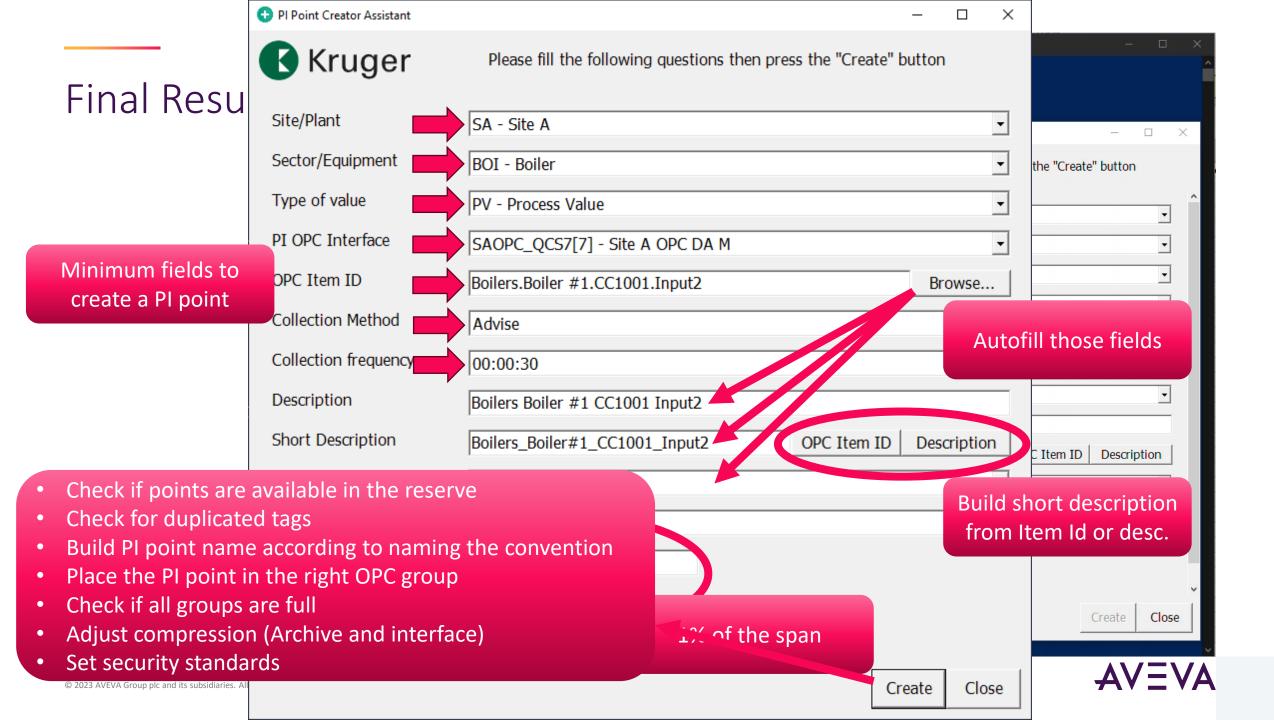
## Tricks / insights

- Propose only coherent values.
- Deduce values.
- Order questions logically.
- Bring functionalities that users want.
- Do not prefill fields with default values.
- Highlight fields in error / required fields.
- Use a vocabulary that users understand.









# Future improvement

- Build agent to :
  - Automate AVEVA PI System interface configuration synchronization
  - Synchronization of OPC tags
- Multiple PI point creation
- Manage other type of PI interfaces
- Converting the tool to a Web App





# AVEVA™ PI System™ points creation training in hiring challenges

#### Challenge

- With the current hiring challenges, we are required to give recurrent training on how to create PI points.
- Converting all sites to AVEVA PI System data archive server require training.
- How can we get users that are used to work with competing AVEVA products to embrace AVEVA PI System data archive?
- People don't want to deal with compression, naming convention, OPC settings, etc. People want their PI points, and they want it fast.
- PI point naming convention is not always well followed.

#### Solution

- Build a tool to create PI point with a minimum of data entry.
- Propose functionality to ease the user's work.

#### **Results**

- Training users on this tool take 1/3 of the time compared to PI Builder.
- Better feedback from experienced employees with AVEVA PI System data archive.
- Users require 50% less support.



# Conclusion

## **Pros**

- Easy to deploy
- People gets back functionalities they thought they lost
- A PI point can be created within a minute
- Standards are automatically followed

### Cons

- Requires license for OPC Browser
- Works on OPC server machines (OPC security)







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